CALIFORNIA MULTIPLE AWARDS SCHEDULE (CMAS)
DEPARTMENT OF CORRECTIONS AND REHABILITATION
CALIFORNIA PRISON HEALTH CARE SERVICES
STATE OF CALIFORNIA

REQUEST FOR OFFER

LEVERAGED PROCUREMENT AGREEMENT
INFORMATION TECHNOLOGY DIRECT SERVICES
ORACLE FUSION MIDDLEWARE DEVELOPER
RFO #11-039-ITS

ADDENDUM #1

QUESTIONS/STATEMENTS AND ANSWERS

1) Question(s)/Statement(s):

"Is the goal of the migration to match up the same criteria (functional, performance wise) as in the private data center, or to improve or enhance upon the current configuration?"

Answer(s)/Statement(s):

The goal of the migration effort is to maintain the consistent service level for CPHCS' Oracle Fusion Middleware business customers.

However, maintaining consistent service does not preclude CPHCS or Contractor from implementing improvements necessary to address new constraints or to take advantage of opportunities provided by the new computing environment and/or infrastructure.

2) Question(s)/Statement(s):

"Does CPHCS posses all the necessary technical documents (both software & hardware) on the current functionality and configuration of the product?"

Answer(s)/Statement(s):

CPHCS possesses many technical documents regarding current functionality and configuration of CDR system. However, existing documentation may need revision(s) to meet deliverable specifications.

3) Question(s)/Statement(s):

"Do all the deliverables mentioned in the Scope Of Services need to be implemented in the order as listed, or can we propose an alternate plan that would achieve the best efficiency?"

Answer(s)/Statement(s):

It is expected that the first deliverable be complete within the specified timeframe. Offerors may propose alternate schedule(s) for completion of deliverables to CPHCS' satisfaction.

Documents and schedules may be refined through the Deliverable Expectant Document (DED) process.

4) Question(s)/Statement(s):

"Does the Knowledge Transfer (Exhibit A, Item C.7., CDR Fusion Middleware Migration Knowledge Transfer) include basic Oracle Fusion Middleware knowledge, or strictly on the domain (migration) knowledge?"

Answer(s)/Statement(s):

It is expected that the knowledge transfer be tailored to the intended audience, based on the audience's overall knowledge and experience.

Knowledge transfer can be a high-level presentation at a manager meeting or informal on-the-job training to technical staff.

5) Question(s)/Statement(s):

"Does the CDR Fusion Middleware have designated environments (Dev, QA, Stage), or are they are shared environments needing certain level of coordination?"

Answer(s)/Statement(s):

- Oracle Fusion Middleware is one component comprising the CDR system;

- CDR will have four separate environments: Dev, QA, Stage and Production; and

- CDR environments will be used by all the CDR staff working on various components of the system, and some level of coordination may be necessary.

6) Question(s)/Statement(s):

"What's the version of the current Oracle SOA Suite (i.e., 10g, or 11g)?"

Answer(s)/Statement(s):

The current CDR implementation uses Oracle SOA Suite, version 10g.

However, the new CDR (i.e., migration) environments implemented at the new data center will be version 11g.

7) Question(s)/Statement(s):

"Is there any particular order for migrating the different environments (Dev, QA, Stage, Production, DR)? Or is the focus just the Production environment?"

Answer(s)/Statement(s):

The current plan specifies environment implementation for Dev, QA, Stage and then Production, in that order.

DR is still in an early planning stage, and no specific timeline has been established for that environment.