



CALIFORNIA CORRECTIONAL HEALTH CARE SERVICES

January 21, 2014

To: PROSPECTIVE BIDDER

RE: REQUEST FOR PROPOSAL (RFP) 13-00029, Addendum Number 10

The California Correctional Health Care Services (CCHCS) has revised the Customer Service possible points in Section 9, Narrative Proposal Rating Factors of the Request for Proposal to allow total possible points of 5.

The revised possible points constitute an amendment to this RFP.

Customer Service Rating Factors	Original Points Possible	Revised Points Possible
26. Upon reviewing the Customer Reference Questionnaires completed by Proposer's references, to what extent has the Proposer's training provided to registry personnel been rated?	1-4	1-5

If you have any questions or need assistance from this office, please do not hesitate to contact Alex Gutierrez at Alex.Gutierrez@cdcr.ca.gov.