

Sent: Monday, March 17, 2008 7:52 PM
To: CPR Receiver
Subject: Public input

March 17, 2008

Mr. Kelso;

I was reading your March 11, 2008 draft and would like to place a few comments. However, I do so with some degree of trepidation and fear of retaliation in my heart. I have lived through a PPEC investigation and by the grace of God am still surviving as an employee. I am fully aware that you can find out who I am through the computer but if there still remains any respect for anybody please respect my request to remain, at this time, anonymous. I do not feel like a whistle blower because these comments are known through out CDCR Medical, PPEC system and beyond.

I have seen PPEC summarily destroy our medical department, consistently breach California laws, shatter civil, legal, and professional rights. We (medical providers) have been treated worse than the inmates. We have no legal defense or rights especially our contractors. This job has turned from a good one to one based on fear, paranoia and the whim of PPEC as to who will be suspended or walked off next. Two other providers and I have had false accusations (misinformation?) made in writing from the "Pattern of Practice" and the initial cause for suspensions! You mentioned reducing "civil litigation" - w-e-l-l ??? Fear breeds frustration which in turn feeds anger.

The level of "quality medical care" that is being required is way beyond "standard of care" into the realm of 3rd yr. internal medical internship. With that in mind, we no longer have "high risk" physicians and it is required for the Family Practice provider to take care of HIV, liver failure from end stage Hep C, very complex disorders, etc. This is done while trying to maintain the patient flow rate required. We are required to do a complete chart review and review of systems on every patient and document it all. This results in a one page hand written progress note for every runny nose that comes in. You and I don't get that when we see the doctor. Unrealistic demands with constant fear for our position and or license, "hostile work environment"? Try to work in this

environment and there would be no question. Good luck on finding quality providers willing to become state employees with longevity in mind.

In closing I hope and pray your Medical Oversight Unit will reign in the out of control current system. I pray that somebody is going to hold PPEC accountable for their actions I could go on but this will give the general feeling at my facility and likely others also.

I have also attached 2 of my correspondence that never received any answer – not that I honestly expected one however. My only hope is to not get walked off because of this letter.

I pray for YOUR success in a very difficult time and position with similar, unrealistic conditions. However, we also have a high level of frustration. We feel like we have little to no control on our own destiny.

Professionally,

P.