

CALIFORNIA
PRISON HEALTH CARE
RECEIVERSHIP CORP.

J. Clark Kelso
Receiver

April 17, 2008

To: Rhonda Sherrer-Daley

RE: Response to Comment on Receiver's Strategic Plan

Thank you for your March 18, 2008, comment on the Receiver's draft strategic plan.

We would like to take this opportunity to inform you of the various means of inmate involvement. They are:

- Writing a letter
- Interviewing with Staff/Provider
- Communicating with family their concerns
- The Upgrade Program
- Proceeding through appeals (602)

We do not think it is appropriate to establish special relationships or make exceptions within the review process, regardless of professional experience prior to incarceration. However, if Mr. Daly wishes to contact the Receiver about specific medical issues, he may do so in writing and forward correspondence to:

J. Clark Kelso, Receiver
c/o California Department of Corrections and Rehabilitation
Controlled Correspondence Unit
P.O. Box 4038
Sacramento, CA 95812-4038

While we will consider all information provided by person/public, we cannot, however, provide an item by item response. Some patient-care issues brought to the Receiver's attention may prompt action. All information provided to us is considered in implementing systemic improvements.

Sincerely,



J. Clark Kelso
Receiver