J. Clark Kelso Receiver

VIA ELECTRONIC MAIL

April 23, 2008

Re: Sanjay S. Rao, M.D.

Dear Dr. Rao:

Thank you very much for your comments on the Receiver's draft strategic plan.

Like you, many of us have appreciated the Veterans Health Administration's electronic health record (EHR) in its various incarnations. Use of an EHR (specifically, VistA) in this system has yielded massive improvements in quality, safety, and efficiency, not to mention provider satisfaction.

We have looked closely at VistA several times in recent years. For various reasons, our first major application for providers, however, will be our clinical data repository. The clinical data repository will serve as the foundation for further applications. The logic for implementing a full-scale EHR in our system is compelling. We anticipate that you will have the same or enhanced functionality that you have enjoyed in the Veterans Health Administration's system.

Thank you again for your review of the draft strategic plan, and thank you even more for your care of California's prison inmates.

Sincerely.

J. Clark Kelso

Receiver