Achieving a Constitutional Level of Medical Care in California's Prisons

Federal Receiver's Turnaround Plan of Action Monthly Report July 2009

July 15, 2009

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Introduction

This is the Receiver's July 2009 Monthly Report, consisting of monthly performance metrics related to the Turnaround Plan of Action (TPOA). The Monthly Reports are intended to provide our stakeholders - including the Court, counsel, the public, CPHCS employees, and other interested parties - with a timely update regarding TPOA performance.

Unlike the Tri-Annual Reports, the Monthly Reports are limited to performance metrics. The narrative summaries detailing the progress of the individual initiatives of the TPOA will be reserved for the Tri-Annual Reports. The performance metrics contained in the Monthly Reports will be "rolled-up" into the Receiver's Tri-Annual Reports, and each Monthly Report for the respective reporting period will be included as appendices to the Tri-Annual Reports and filed with the Court pursuant to the Receiver's reporting schedule.

For the first time, metrics pertaining to registry are included in this report. This baseline data includes statewide totals under seventeen different components for both State nursing and physician classifications.

The July 2009 Monthly Report includes performance metrics for the following Turnaround Plan of Action initiatives:

GOAL 1	Objective 1.2 – Timely Access to Health Care Services
GOAL 2	Objective 2.4 – Invoice Processing
GOAL 3	Objective 3.1 – Vacancy and Turnover Rates for Physicians and Nurses
GOAL 4	Objective 4.1 - Clinical Quality Measurement and Evaluation Program Objective 4.3 – Medical Peer Review and Discipline Objective 4.4 – Medical Oversight Program Objective 4.5 – Inmate Health Care Appeals and Habeas Corpus Petitions
GOAL 5	Objective 5.1 – Pharmacy Services

Note: The performance data utilized to compile this Monthly Report is assembled from a variety of sources. Over time, the quantity and quality of the metrics provided in the Monthly Reports and Tri-Annual Reports will improve as new measurement systems are implemented and necessary information technology systems are established in California's prisons.

GOAL 1

ENSURE TIMELY ACCESS TO HEALTH CARE SERVICES

Objective 1.2: Establish Staffing and Processes for Ensuring Health Care Access at Each Institution

Action 1.2.2: By July 2011, the Receiver will have fully implemented Health Care Access Units and developed health care access processes at all CDCR institutions.

<u>Reporting/Responsible Division</u>:

Custody Support Services Division, CPHCS

Performance Measure:

Health care access by institution and statewide including:

- Number of ducats issued and add-on appointments; number of refusals; number of inmates seen and not seen including reasons the inmate was not seen; and number of inmates seen for on-site specialty care and off-site specialty care for Medical Services, Mental Health Services, Dental Services and Ancillary Services
- Volume and type of emergency services
- Volume and staffing for transportation
- Medical guarding staffing and volume
- Access Unit staffing

Graph/Table Display:

Refer to pages 6-21.

Results Explanation:

Refer to pages 4-5.

Executive Summary -- Monthly Health Care Access Quality Report

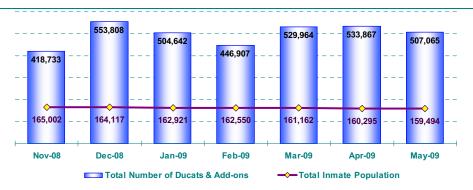
pril Inmate Population (exclu	ides out-of-state	inmates) :			159,494
	Medical % of Medical	Mental Health % of Mental Health	Dental % of Dental	Diagnostic % of Diagnostic	TOTAL % of Tota
Total Ducats & Add-ons:	216,896	137,181	48,641	104,347	507,065
Inmate Refusals:	4,868 2.2%	13,485 9.8%	1,846 3.2%	3,372 4.6%	23,571 4.6%
Inmates Seen:	192,258 88.6%	106,660 77.8%	41,193 84.7%	93,246 89.4%	433,357 85.5%
Inmates Not Seen:	19,284 8.9%	15,779 11.5%	5,787 11.9	7,757 7.4%	48,607 9.6%
Due to Custody:	1,202	3,216	596	396	5,410
Due to Provider:	12,784	7,434	3,114	4,286	27,618
Due to Other:	5,298	5,129	2,077	3,075	15,579

May 2009

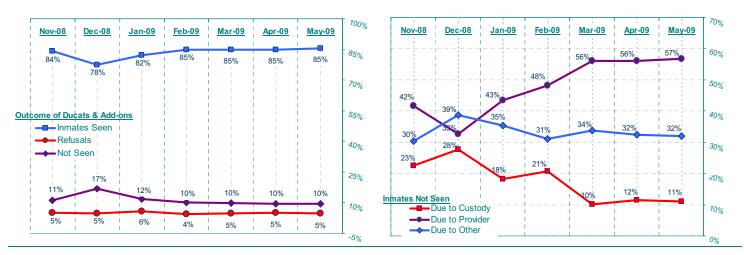
On-Site Specialty Care: 24,576 **Off-Site** Specialty Care: 8,657 Average Number of Inmates per Scheduled **Transport**: 2.02 **Note:** Outcome data should achieve the following balance: Ducats + Add-ons = Refusals + Seen + Not Seen. The totals above are for all 33 institutions, three of which did not achieve that balance for May. Corrections Services Division staff continues to work with institutions to improve accuracy.

Results Explanation

The intent of the Health Care Access Quality Report (AQR) is to collect data regarding inmate/patient movement to/from health care services. A table of percentages has been added to May's AQR to serve as a comparative performance reference. The percentages in the table are indicative of the combined efforts of custody and clinical staff and are based upon information provided by the institutions.



In May, institutions recorded a total of 507,867 ducats and add-ons. Of those, 433,357 were seen, 23,571 resulted in inmate refusals and 48,607 were categorized under *Inmates Not Seen* as follows: 11 percent for custody reasons, 57 percent for provider reasons, and 32 percent for other reasons.



The data collected for May continues to support an 85-percent show-rate, 90-percent when inmate refusals are removed from the equation (the show rate is the over-all percentage of ducats and add-ons that are seen).

Executive Summary – Monthly Health Care Access Quality Report Page 2

As anticipated, the data continues to stabilize, which is attributed to factors, such as increasing experience and knowledge with the implementation and rollout phases of Health Care Access Units, increased staffing, improved data collection, growing familiarity with process, decreasing backlogs, and improved communication between healthcare staff and custody staff.

Inmate Refusals

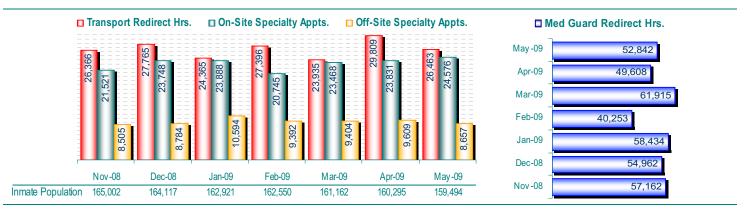
Ducats and add-ons for mental health services continued to decline in May from 143,591 down to 137,181; however, the refusal rate climbed 0.4 percent to 11.5 percent. The pattern continues; the total number of inmate refusals rises and falls with the number of refusals for mental health services, while refusal rates for other disciplines remain relatively static.



Accurately collecting and interpreting data for mental health services remains challenging. Unlike other disciplines, the scheduling of mental health appointments often does not involve the ducat process and attendance for some mental health services is not mandatory. In a collaborative effort, CSSD and Mental Health–Clinical Operations continue to work toward meeting this challenge by incorporating mental health services into a more cohesive scheduling system.

Redirect Hours

The following chart represents seven months of data for redirect hours for outside medical guarding and transportation, as well as on-site and off-site specialty care appointments. The volume of on-site specialty appointments remains steady, as does the volume of off-site specialty care. Redirect hours for medical guarding increased by 3,234 hours, while redirect hours for transportation decreased by 3,346 hours.



Redirection of staff hours generally correlates to an increase in overtime expenditures. CSSD continues to work on establishing a method for collecting and reporting the overtime expenditure data.

Institutions	ASP	CAL	ccc	CCI	CCWF	CEN	СІМ	CIW	СМС	CMF	COR	CRC	CTF	CVSP	DVI	FOL	HDSP
Over-all Percentage of Inmates Seen*	90%	84%	94%	98%	91%	96%	89%	90%	91%	94%	91%	95%	96%	97%	92%	92%	82%
Seen for Medical Services*	85%	83%	93%	100%	97%	97%	91%	96%	93%	96%	95%	95%	98%	97%	84%	96%	80%
Seen for Mental Health Services*	90%	81%	87%	100%	83%	94%	84%	83%	88%	94%	87%	98%	92%	91%	96%	89%	92%
Seen for Dental Services*	89%	84%	93%	86%	100%	92%	89%	86%	95%	92%	90%	94%	89%	87%	95%	94%	83%
Seen for Diagnostic/Specialty Services*	96%	85%	95%	93%	97%	94%	93%	94%	92%	94%	93%	95%	95%	97%	95%	87%	<mark>84%</mark>
*Excludes inmate refusals																	
Inmate Population for the Month:	indicative 6,378	of the cor 4,189	mbined ef 5,285	forts of cu 5,202	ustody and 3,888	d clinical s 4,675	staff and a 5,955	re based 2,607	upon info 6,403	rmation p 2,835	orovided b	y the insti 4,232	tution. 6,071	3,636	3,826	4,036	4,47
Total No. of Ducats Issued & Add-on Appts:	14,693	7,414	6,997	13,537	21,202	16,395	16,104	17,296	18,226	14,699	19,585	11,767	23,913	22,750	15,798	8,910	11,22
Total No. of Inmate Refusals:	307	375	46	269	2,716	426	584	685	465	355	1,317	90	66	130	361	406	43
Total No. of Inmates Seen:	12,906	5,898	6,507	12,944	16,849	15,317	13,870	14,980	16,200	13,541	16,636	11,148	22,882	21,869	14,128	7,857	8,87
Total No. of Inmates Not Seen:	1,480	1,141	444	324	1,801	652	1,650	1,631	1,561	803	1,632	529	965	751	1,309	647	1,91
~~~Total No. of Inmates Not Seen Due to Custody:	91	59	73	66	204	35	174	0	66	18	0	5	0	4	10	19	23
~~~Total No. of Inmates Not Seen Due to Provider:	871	799	164	113	593	382	689	1,038	795	610	1,380	387	716	168	701	387	1,33
~~~Total No. of Inmates Not Seen Due to Other:	518	283	207	145	1,004	235	787	593	700	175	252	137	249	579	598	241	34
Avg. No. of Inmates per Scheduled Transport:	2.46	1.50	1.26	2.94	1.29	2.04	3.99	1.11	1.36	1.40	3.24	4.82	2.80	2.33	1.47	1.72	1.7
No. of Transportation Overtime Dollars*:	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
No. of Med Guarding Overtime Dollars*:	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
No. of Inmates Seen for On-Site Specialty Care:	1,391	982	319	270	1,021	1,905	408	724	441	1,659	918	1,146	1,008	334	853	516	31
No. of Inmates Seen for Off-Site Specialty Care:	568	221	131	224	0	181	334	246	413	239	200	270	438	305	143	188	26

* For the purpose of this report, institutions are not required to report overtime dollars for Transportation and Medical Guarding at this time.

Institutions	ISP	KVSP	LAC	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSPW	WSP	TOTAL
Over-all Percentage of Inmates Seen*	76%	90%	82%	89%	89%	90%	90%	84%	91%	85%	93%	93%	87%	87%	89%	<b>72%</b>	90%
Seen for Medical Services*	86%	92%	81%	96%	87%	88%	90%	87%	90%	81%	97%	94%	87%	84%	87%	74%	91%
Seen for Mental Health Services*	<mark>76%</mark>	88%	72%	83%	96%	92%	94%	81%	91%	88%	82%	88%	87%	87%	84%	43%	86%
Seen for Dental Services*	69%	86%	75%	92%	78%	83%	85%	83%	83%	85%	95%	96%	78%	89%	92%	87%	88%
Seen for Diagnostic/Specialty Services*	70%	94%	93%	90%	96%	95%	89%	92%	94%	90%	94%	95%	91%	90%	94%	87%	<b>92%</b>
	Note: The of the cor					0 0							he percer	itages pro	ovided abo	ove are in	dicative
Inmate Population for the Month:	3,878	4,795	4,546	3,847	5,317	3,326	4,930	4,751	2,895	6,889	5,703	4,721	5,172	4,193	3,844	5,903	159,49
Total No. of Ducats Issued & Add-on Appts:	7,026	10,699	17,122	27,897	21,504	9,827	13,343	18,292	12,062	16,898	11,966	11,878	14,387	17,771	19,837	16,046	507,06
Total No. of Inmate Refusals:	245	756	854	1,547	496	947	553	2,002	1,549	678	134	128	1,124	2,507	414	608	23,57
Total No. of Inmates Seen:	5,124	8,971	13,337	23,342	18,706	7,983	11,470	13,683	9,532	13,852	10,995	10,884	11,537	13,221	17,209	11,100	433,35
Total No. of Inmates Not Seen:	1,657	972	2,487	3,008	2,302	897	1,320	2,607	981	2,368	837	866	1,726	2,043	2,214	3,088	48,60
~~Total No. of Inmates Not Seen Due to Custody:	129	136	143	1,056	36	51	2	1,163	14	55	44	112	484	525	185	218	5,41
~~~Total No. of Inmates Not Seen Due to Provider:	1,042	427	1,730	1,377	1,455	700	828	840	611	1,530	503	407	748	1,113	1,272	1,907	27,61
~~~Total No. of Inmates Not Seen Due to Other:	486	409	614	575	811	146	490	604	356	783	290	347	494	405	757	963	15,57
Avg. No. of Inmates per Scheduled Transport:	1.97	2.21	2.47	1.62	2.20	1.11	2.14	1.08	1.32	2.83	2.37	1.22	1.38	2.01	2.18	1.02	2.0
No. of Transportation Overtime Dollars*:	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	\$0
No. of Med Guarding Overtime Dollars*:	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	\$0
No. of Inmates Seen for On-Site Specialty Care:	706	635	585	766	302	125	642	624	309	1,517	336	1,245	692	644	516	720	24,57
No. of Inmates Seen for Off-Site Specialty Care:	213	307	272	320	291	106	253	371	288	298	139	477	208	218	297	234	8,65

* For the purpose of this report, institutions are not required to report overtime dollars for Transportation and Medical Guarding at this time.

Medical Services	ASP	CAL	ccc	ССІ	CCWF	CEN	CIM	CIW	СМС	CMF	COR	CRC	CTF	CVSP	DVI	FOL	HDSP
1 Number of medical ducats issued.	5,296	3,302	2,657	5,475	4,540	6,498	4,033	3,673	4,483	4,272	5,824	3,219	7,786	2,015	5,218	3,620	5,425
1(a) Number of Primary Care Provider ducats.	3,716	1,612	2,024	4,098	2,631	1,603	1,896	1,641	2,323	2,399	2,277	1,858	2,213	1,040	3,052	1,770	1,671
1(b) Number of RN ducats.	1,580	1,690	633	1,377	1,909	4,895	2,137	2,032	2,160	1,873	3,547	1,361	5,573	975	2,166	1,850	3,754
2 Number of add-on appointments.	580	464	1,255	399	254	3,506	566	2,866	457	440	1,534	1,004	8,478	17,561	28	281	1,722
3 Number of refusals.	63	113	18	130	34	157	52	15	90	78	386	66	10	29	181	246	174
4 Number of inmates seen.	4,939	3,034	3,635	5,724	4,611	9,600	4,157	6,264	4,514	4,432	6,602	3,953	15,858	19,036	4,230	3,527	5,598
5 Number of inmates not seen due to custody.	41	35	56	0	4	4	46	0	13	0	0	0	0	0	10	0	208
5(a) Lack of officers.	0	10	16	0	0	0	0	0	0	0	0	0	0	0	0	0	2
5(b) Modified program in effect.	41	23	0	0	2	2	46	0	6	0	0	0	0	0	0	0	205
5(c) Not enough holding space.	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
5(d) Lack of intra-facility transport.	0	0	0	0	0	2	0	0	0	0	0	0	0	0	0	0	0
5(e) Other reason:	0	2	40	0	2	0	0	0	7	0	0	0	0	0	10	0	1
6 Number of inmates not seen due to provider.	593	464	93	12	85	137	155	123	181	165	283	156	294	60	533	58	1,001
6(a) Line not completed.	347	124	7	0	2	28	6	0	0	8	32	9	6	16	472	2	86
6(b) Scheduling error.	75	90	71	11	23	35	30	2	132	14	49	3	150	17	0	23	295
6(c) Provider cancelled.	171	205	6	1	40	70	119	121	40	93	199	144	113	25	61	32	500
6(d) Lack of inmate-patient preparation.	0	0	5	0	0	0	0	0	0	0	0	0	1	0	0	0	5
6(e) Medically restricted movement.	0	0	4	0	6	0	0	0	9	3	3	0	4	0	0	0	0
6(f) Other reason:	0	45	0	0	14	4	0	0	0	47	0	0	20	2	0	1	115
7 Number of inmates not seen due to other.	240	120	110	8	94	106	189	137	142	37	87	48	102	451	292	70	166
7(a) Inmate paroled or transferred.	49	17	22	5	30	34	86	42	45	8	21	12	47	62	88	14	22
7(b) Inmate received conflicting ducats.	13	28	3	0	12	10	26	2	18	1	2	14	7	10	28	14	15
7(c) Unit Health Record unavailable.	4	46	9	0	1	1	0	0	0	0	2	1	2	2	9	8	31
7(d) Inmate moved to another facility.	21	14	35	0	14	39	62	40	9	2	26	6	20	27	63	23	13
7(e) Inmate at hospital/in-patient area of prison.	43	2	15	1	11	2	10	46	21	22	30	15	24	53	14	6	39
7(f) Inmate out to court.	6	0	1	2	7	7	3	4	2	2	6	0	1	0	9	3	1
7(g) Other reason:	104	13	25	0	19	13	2	3	47	2	0	0	1	297	81	2	45
8 Total Number of inmates not seen.	874	619	259	20	183	247	390	260	336	202	370	204	396	511	835	128	1,375
9 Number of 7362s received.	2,791	1,669	344	3,416	0	1,512	1,497	2,547	820	1,189	4,724	1,202	2,301	1,700	2,823	1,055	1,886

Medical Services	ISP	KVSP	LAC	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSPW	WSP	TOTAL
1 Number of medical ducats issued.	2,179	3,238	10,586	3,214	11,696	3,025	4,297	3,065	3,229	6,198	3,192	4,085	5,206	4,383	5,961	5,391	156,281
1(a) Number of Primary Care Provider ducats.	1,058	1,361	3,413	2,174	1,291	708	2,652	1,236	1,843	3,065	1,690	2,608	2,162	1,709	3,285	1,978	70,057
1(b) Number of RN ducats.	1,121	1,877	7,173	1,040	10,405	2,317	1,645	1,829	1,386	3,133	1,502	1,477	3,044	2,674	2,676	3,413	86,224
2 Number of add-on appointments.	265	342	1,669	5,511	1,852	54	693	940	549	684	2,320	81	159	450	973	2,678	60,615
3 Number of refusals.	36	166	657	149	320	143	158	77	267	241	47	25	168	221	246	105	4,868
4 Number of inmates seen.	2,059	3,128	9,433	8,274	11,475	2,578	4,345	3,412	3,170	5,381	5,318	3,884	4,502	3,858	5,825	5,902	192,258
5 Number of inmates not seen due to custody.	58	0	98	48	5	13	0	138	0	1	15	19	87	61	89	153	1,202
5(a) Lack of officers.	0	0	0	0	0	0	0	0	0	0	0	0	4	0	0	0	32
5(b) Modified program in effect.	33	0	96	45	5	0	0	135	0	0	0	19	83	60	63	6	870
5(c) Not enough holding space.	0	0	0	0	0	0	0	0	0	0	8	0	0	0	0	0	8
5(d) Lack of intra-facility transport.	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2
5(e) Other reason:	25	0	2	3	0	13	0	3	0	1	7	0	0	1	26	147	290
6 Number of inmates not seen due to provider.	188	206	1,181	194	1,257	313	342	253	228	924	65	156	443	623	592	1,426	12,784
6(a) Line not completed.	65	67	20	22	805	98	128	129	26	444	3	0	161	380	42	654	4,189
6(b) Scheduling error.	64	35	571	42	288	66	66	66	57	273	9	24	30	21	145	176	2,953
6(c) Provider cancelled.	41	103	586	112	154	145	140	49	135	190	49	130	99	198	397	547	5,015
6(d) Lack of inmate-patient preparation.	5	1	0	0	0	4	0	0	0	0	0	1	0	0	4	17	43
6(e) Medically restricted movement.	0	0	4	1	10	0	7	0	10	17	0	1	153	24	3	0	259
6(f) Other reason:	13	0	0	17	0	0	1	9	0	0	4	0	0	0	1	32	325
7 Number of inmates not seen due to other.	103	80	366	60	491	32	145	125	113	335	67	82	165	70	182	483	5,298
7(a) Inmate paroled or transferred.	12	9	116	10	174	2	27	51	15	65	10	15	61	7	46	196	1,420
7(b) Inmate received conflicting ducats.	9	8	17	8	31	9	5	3	33	23	3	5	37	11	34	30	469
7(c) Unit Health Record unavailable.	24	18	12	13	98	1	6	7	10	127	0	15	9	13	5	57	531
7(d) Inmate moved to another facility.	7	19	151	10	150	9	34	32	18	58	29	30	38	8	34	87	1,128
7(e) Inmate at hospital/in-patient area of prison.	13	12	36	6	27	2	39	23	31	47	9	10	13	25	38	19	704
7(f) Inmate out to court.	2	0	2	0	4	1	0	6	2	7	0	3	7	4	18	26	136
7(g) Other reason:	36	14	32	13	7	8	34	3	4	8	16	4	0	2	7	68	910
8 Total Number of inmates not seen.	349	286	1,645	302	1,753	358	487	516	341	1,260	147	257	695	754	863	2,062	19,284
9 Number of 7362s received.	713	2,656	1,138	1,625	1,293	1,020	2,563	1,791	991	1,216	923	985	1,938	876	2,372	343	53,919

Mental Health Services	ASP	CAL	ccc	CCI	CCWF	CEN	CIM	CIW	СМС	CMF	COR	CRC	CTF	CVSP	DVI	FOL	HDSP
10 Number of mental health ducats issued.	1,841	285	168	3,547	10,914	1,275	4,699	5,909	6,473	1,722	6,551	2,212	2,360	335	3,277	1,840	1,140
11 Number of add-on appointments.	479	11	4	668	0	81	347	612	0	24	1,186	49	60	36	1,539	48	97
12 Number of unducated EOP clinical encounters.	0	0	0	0	0	0	402	0	5,587	0	5,032	0	0	0	728	0	0
13 Number of refusals.	5	23	0	0	2,610	67	422	613	213	8	494	1	0	8	53	32	95
14 Number of inmates seen.	2,093	222	149	4,215	6,928	1,212	3,864	4,893	5,510	1,640	6,316	2,220	2,222	329	4,563	1,657	1,050
15 Number of inmates not seen due to custody.	18	2	4	0	168	26	76	0	33	10	0	0	0	1	0	12	1
15(a) Lack of officers.	0	0	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0
15(b) Modified program in effect.	18	2	0	0	52	24	30	0	18	10	0	0	0	1	0	12	0
15(c) Not enough holding space.	0	0	0	0	0	0	2	0	0	0	0	0	0	0	0	0	0
15(d) Lack of intra-facility transport.	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
15(e) Other reason:	0	0	2	0	116	2	44	0	15	0	0	0	0	0	0	0	1
16 Number of inmates not seen due to provider.	165	31	15	0	408	20	361	761	306	76	833	14	158	24	46	119	57
16(a) Line not completed.	28	0	0	0	0	3	15	37	0	2	5	0	0	0	34	0	1
16(b) Scheduling error.	53	11	9	0	0	8	19	18	24	1	112	0	19	4	1	27	7
16(c) Provider cancelled.	84	18	5	0	0	9	325	371	257	71	716	14	100	20	11	92	49
16(d) Medically restricted movement.	0	0	1	0	0	0	0	137	24	1	0	0	4	0	0	0	0
16(e) Other reason:	0	2	0	0	408	0	2	198	1	1	0	0	35	0	0	0	0
17 Number of inmates not seen due to other.	39	18	4	0	800	31	323	254	411	12	94	26	40	9	154	68	34
17(a) Inmate paroled or transferred.	18	8	0	0	90	11	105	64	30	0	20	8	11	6	111	15	14
17(b) Inmate received conflicting ducats.	1	2	1	0	138	7	64	14	14	3	18	4	0	0	0	3	3
17(c) Unit Health Record unavailable.	3	2	0	0	16	0	0	0	13	0	2	0	3	0	2	0	0
17(d) Inmate moved to another facility.	1	5	1	0	83	0	63	24	72	0	14	8	12	1	14	46	4
17(e) Inmate at hospital/in-patient area of hospital.	12	0	2	0	28	1	79	87	31	4	26	6	10	1	14	2	2
17(f) Inmate out to court.	2	0	0	0	2	0	7	13	0	1	14	0	1	1	8	1	0
17(g) Other reason:	2	1	0	0	443	12	5	52	251	4	0	0	3	0	5	1	11
18 Total number of inmates not seen.	222	51	23	0	1,376	77	760	1,015	750	98	927	40	198	34	200	199	92
19 Number of 7362s received.	260	80	0	163	0	47	234	474	86	539	411	259	131	25	462	136	301

Mental Health Services	ISP	KVSP	LAC	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSPW	WSP	TOTAL
10 Number of mental health ducats issued.	230	3,872	801	14,529	1,217	5,055	2,376	10,712	5,035	3,054	2,855	3,297	4,322	8,816	4,993	2,110	127,822
11 Number of add-on appointments.	122	15	0	507	0	37	308	74	423	274	21	0	0	554	553	1,230	9,359
12 Number of unducated EOP clinical encounters.	0	0	4,477	0	0	2,852	0	7,533	409	0	0	25	0	0	0	862	27,907
13 Number of refusals.	82	395	11	1,264	2	704	53	1,832	1,059	122	53	67	819	1,946	82	350	13,485
14 Number of inmates seen.	205	3,059	572	11,444	1,168	4,027	2,463	7,225	4,011	2,826	2,328	2,829	3,052	6,482	4,596	1,290	106,660
15 Number of inmates not seen due to custody.	5	132	0	943	3	31	2	918	11	53	14	73	179	423	68	10	3,216
15(a) Lack of officers.	0	16	0	0	0	0	0	23	3	0	0	4	7	0	8	0	63
15(b) Modified program in effect.	0	116	0	771	3	0	0	852	8	39	14	66	172	410	59	0	2,677
15(c) Not enough holding space.	0	0	0	0	0	0	0	43	0	0	0	3	0	0	0	0	48
15(d) Lack of intra-facility transport.	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
15(e) Other reason:	5	0	0	172	0	31	2	0	0	14	0	0	0	13	1	10	428
16 Number of inmates not seen due to provider.	48	115	176	933	7	250	90	446	230	204	322	142	90	241	512	234	7,434
16(a) Line not completed.	0	8	0	20	1	56	37	106	14	3	32	15	5	9	4	17	452
16(b) Scheduling error.	0	32	69	61	6	2	28	74	7	53	4	27	25	51	37	25	814
16(c) Provider cancelled.	48	71	107	673	0	169	8	263	208	140	285	94	34	157	448	184	5,031
16(d) Medically restricted movement.	0	1	0	1	0	16	0	3	1	7	1	6	26	22	18	0	269
16(e) Other reason:	0	3	0	178	0	7	17	0	0	1	0	0	0	2	5	8	868
17 Number of inmates not seen due to other.	12	186	35	452	37	80	76	365	147	123	159	186	182	278	288	206	5,129
17(a) Inmate paroled or transferred.	7	7	15	60	28	5	10	68	18	52	6	30	68	56	57	62	1,060
17(b) Inmate received conflicting ducats.	0	42	1	96	4	23	24	78	24	7	12	11	24	37	91	16	762
17(c) Unit Health Record unavailable.	5	0	0	0	0	0	9	18	0	15	0	11	0	0	4	0	103
17(d) Inmate moved to another facility.	0	25	16	92	1	13	10	93	43	16	23	22	18	14	37	24	795
17(e) Inmate at hospital/in-patient area of hospital.	0	58	2	19	1	7	16	8	52	19	7	6	70	43	47	10	670
17(f) Inmate out to court.	0	0	0	10	0	0	0	0	5	4	1	0	2	10	13	7	102
17(g) Other reason:	0	54	1	175	3	32	7	100	5	10	110	106	0	118	39	87	1,637
18 Total number of inmates not seen.	65	433	211	2,328	47	361	168	1,729	388	380	495	401	451	942	868	450	15,779
19 Number of 7362s received.	26	320	420	211	232	55	325	140	31	138	100	0	168	108	163	196	6,241

Dental Services	ASP	CAL	ссс	CCI	CCWF	CEN	CIM	CIW	СМС	CMF	COR	CRC	CTF	CVSP	DVI	FOL	HDSP
20 Number of dental ducats issued.	2,019	1,128	1,057	999	1,888	1,856	1,122	1,475	1,583	623	1,826	1,262	1,968	1,239	1,765	952	1,026
21 Number of add-on appointments.	131	50	107	23	129	27	56	46	197	36	39	23	153	134	33	98	44
22 Number of refusals.	105	62	10	50	67	115	9	7	63	19	171	0	22	83	23	49	29
23 Number of inmates seen.	1,825	942	1,070	839	1,950	1,620	1,045	1,308	1,636	590	1,520	1,207	1,867	1,122	1,689	936	864
24 Number of inmates not seen due to custody.	17	13	10	31	29	4	42	0	3	0	0	5	0	3	0	1	7
24(a) Lack of officers.	0	8	1	10	13	0	0	0	0	0	0	0	0	0	0	0	0
24(b) Modified program in effect.	17	4	6	17	0	0	42	0	3	0	0	5	0	2	0	0	4
24(c) Not enough holding space.	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
24(d) Lack of intra-facility transport.	0	0	0	4	0	2	0	0	0	0	0	0	0	0	0	0	0
24(e) Other reason:	0	1	3	0	16	2	0	0	0	0	0	0	0	1	0	1	3
25 Number of inmates not seen due to provider.	32	91	34	42	89	99	18	122	54	32	138	63	160	77	40	39	139
25(a) Unable to complete line.	6	62	0	29	10	10	3	0	0	0	6	0	27	1	4	1	19
25(b) Scheduling error.	25	7	16	3	16	45	3	1	28	4	12	0	23	18	0	6	14
25(c) Provider cancelled.	1	18	17	0	1	44	12	119	26	24	120	63	81	50	8	21	106
25(d) Lack of inmate-patient preparation.	0	0	1	0	0	0	0	0	0	0	0	0	0	8	0	0	0
25(e) Medically restricted movement.	0	0	0	10	15	0	0	2	0	2	0	0	0	0	0	0	0
25(f) Other reason:	0	4	0	0	47	0	0	0	0	2	0	0	29	0	28	11	0
26 Number of inmates not seen due to other.	171	70	40	60	104	45	64	84	24	18	36	10	72	88	46	25	31
26(a) Inmate paroled or transferred.	33	5	12	23	45	12	36	33	21	2	7	2	21	12	23	7	17
26(b) Inmate received conflicting ducats.	4	4	1	7	8	6	2	1	1	2	2	1	3	9	8	4	2
26(c) Unit Health Record unavailable.	73	40	2	1	5	4	0	0	0	0	20	0	15	12	0	6	0
26(d) Inmate moved to another facility.	14	8	22	0	4	10	22	30	0	1	2	0	13	6	2	4	3
26(e) Inmate at hospital/in-patient area of prison.	5	3	0	1	0	0	2	12	0	6	4	5	2	4	2	0	5
26(f) Inmate out to court.	6	1	2	0	5	0	0	3	0	0	1	1	1	4	1	2	0
26(g) Other reason:	36	9	1	28	37	13	2	5	2	7	0	1	17	41	10	2	4
27 Total Number of inmates not seen.	220	174	84	133	222	148	124	206	81	50	174	78	232	168	86	65	177
28 Number of 7362s received	367	523	224	634	0	193	643	300	435	691	421	342	340	237	753	565	413

Dental Services	ISP	KVSP	LAC	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSPW	WSP	TOTAL
20 Number of dental ducats issued.	1,526	1,039	1,520	1,341	1,225	888	1,651	988	931	1,907	2,229	958	1,407	1,392	2,190	1,134	46,114
21 Number of add-on appointments.	103	53	57	38	149	37	210	69	50	88	18	43	49	76	51	110	2,527
22 Number of refusals.	50	75	60	61	72	60	100	17	112	84	21	1	45	122	40	42	1,846
23 Number of inmates seen.	1,088	876	1,131	1,207	1,010	719	1,492	864	723	1,618	2,115	964	1,099	1,193	2,016	1,048	41,193
24 Number of inmates not seen due to custody.	57	4	45	39	5	7	0	59	3	0	13	0	144	6	12	37	596
24(a) Lack of officers.	0	0	0	0	4	0	0	0	3	0	0	0	16	0	0	1	56
24(b) Modified program in effect.	45	4	43	30	0	0	0	56	0	0	11	0	128	3	12	3	435
24(c) Not enough holding space.	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
24(d) Lack of intra-facility transport.	0	0	0	6	0	0	0	0	0	0	0	0	0	0	0	0	12
24(e) Other reason:	12	0	2	3	1	7	0	3	0	0	2	0	0	3	0	33	93
25 Number of inmates not seen due to provider.	236	81	211	59	131	116	207	71	102	201	44	19	123	128	72	44	3,114
25(a) Unable to complete line.	172	60	0	10	42	67	93	12	48	85	5	1	0	6	2	9	790
25(b) Scheduling error.	35	7	149	14	17	2	28	21	4	18	3	4	19	15	17	6	580
25(c) Provider cancelled.	17	14	51	26	71	47	72	37	14	85	34	12	22	98	53	19	1,383
25(d) Lack of inmate-patient preparation.	6	0	0	1	0	0	3	0	0	3	1	0	0	1	0	10	34
25(e) Medically restricted movement.	0	0	0	0	1	0	4	1	15	10	0	2	82	7	0	0	151
25(f) Other reason:	6	0	11	8	0	0	7	0	21	0	1	0	0	1	0	0	176
26 Number of inmates not seen due to other.	198	56	93	13	156	23	62	46	41	92	54	17	45	19	101	73	2,077
26(a) Inmate paroled or transferred.	24	6	43	3	54	1	13	22	7	24	9	3	22	8	10	37	597
26(b) Inmate received conflicting ducats.	5	15	1	0	3	12	3	2	4	6	2	2	4	5	25	3	157
26(c) Unit Health Record unavailable.	76	7	2	3	8	2	8	0	8	41	0	1	0	0	20	6	360
26(d) Inmate moved to another facility.	13	12	35	3	83	2	11	18	14	11	22	4	5	1	22	15	412
26(e) Inmate at hospital/in-patient area of prison.	4	6	4	2	3	0	14	3	0	9	0	3	1	2	7	2	111
26(f) Inmate out to court.	2	0	2	0	0	0	1	0	0	1	0	2	8	0	4	5	52
26(g) Other reason:	74	10	6	2	5	6	12	1	8	0	21	2	5	3	13	5	388
27 Total Number of inmates not seen.	491	141	349	111	292	146	269	176	146	293	111	36	312	153	185	154	5,787
28 Number of 7362s received	244	821	503	266	923	167	1,258	454	858	1,642	253	282	679	305	80	654	16,470

Diagnostic/Specialty Services	ASP	CAL	ссс	CCI	CCWF	CEN	CIM	CIW	СМС	CMF	COR	CRC	CTF	CVSP	DVI	FOL	HDSP
29 Number of ducats issued.	4,141	2,135	1,526	2,323	3,369	2,814	4,916	2,577	4,742	6,885	2,310	3,935	2,872	1,369	3,837	2,006	1,648
30 Number of add-on appointments.	206	39	223	103	108	338	365	138	291	697	315	63	236	61	101	65	122
31 Number of refusals.	134	177	18	89	5	87	101	50	99	250	266	23	34	10	104	79	133
32 Number of inmates seen.	4,049	1,700	1,653	2,166	3,360	2,885	4,804	2,515	4,540	6,879	2,198	3,768	2,935	1,382	3,646	1,737	1,367
33 Number of inmates not seen due to custody.	15	9	3	35	3	1	10	0	17	8	0	0	0	0	0	6	17
33(a) Lack of officers.	0	0	0	12	0	0	0	0	0	0	0	0	0	0	0	0	12
33(b) Modified program in effect.	6	9	0	10	2	0	10	0	12	8	0	0	0	0	0	0	5
33(c) Not enough holding space.	0	0	0	2	0	0	0	0	0	0	0	0	0	0	0	0	0
33(d) Lack of intra-facility transport.	0	0	0	1	0	1	0	0	0	0	0	0	0	0	0	0	0
33(e) Other reason:	9	0	3	10	1	0	0	0	5	0	0	0	0	0	0	6	0
34 Number of inmates not seen due to provider.	81	213	22	59	11	126	155	32	254	337	126	154	104	7	82	171	138
34(a) Line not completed.	7	14	6	6	0	14	30	0	0	0	0	0	6	0	75	0	12
34(b) Scheduling error.	5	53	10	5	9	40	27	1	123	26	5	0	61	0	0	8	34
34(c) Clinician cancelled.	60	129	2	25	0	48	94	31	127	223	119	154	31	7	7	79	89
34(d) Lack of inmate-patient preparation.	2	11	4	23	1	0	4	0	1	61	2	0	0	0	0	0	2
34(e) Medically restricted movement.	0	0	0	0	1	0	0	0	3	8	0	0	1	0	0	0	0
34(f) Other reason:	7	6	0	0	0	24	0	0	0	19	0	0	5	0	0	84	1
35 Number of inmates not seen due to other.	68	75	53	77	6	53	211	118	123	108	35	53	35	31	106	78	115
35(a) Inmate paroled or transferred.	21	15	6	13	1	15	53	39	34	17	5	19	2	10	68	26	34
35(b) Inmate received conflicting ducats.	0	4	2	1	2	8	13	0	28	7	2	8	3	1	10	3	20
35(c) Unit Health Record unavailable.	2	12	2	1	0	3	1	0	0	2	0	0	0	0	0	0	1
35(d) Inmate moved to another facility.	4	3	18	8	0	10	76	32	15	2	2	3	6	3	1	9	4
35(e) Inmate at hospital/in-patient area of prison.	34	9	5	3	1	0	38	36	5	72	19	17	18	14	4	0	22
35(f) Inmate out to court.	2	0	3	0	1	1	10	6	1	0	7	2	2	1	2	0	3
35(g) Inmate non-compliant for procedure (i.e. NPO).	1	9	4	3	0	11	10	3	10	0	0	3	4	1	1	37	9
35(h) Other reason:	4	23	13	48	1	5	10	2	30	8	0	1	0	1	20	3	22
36 Total Number of inmates not seen.	164	297	78	171	20	180	376	150	394	453	161	207	139	38	188	255	270
37 Number of RFSs received.	771	607	0	216	0	397	56	740	5,145	297	957	746	660	281	537	209	468

Diagnostic/Specialty Services	ISP	KVSP	LAC	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSPW	WSP	TOTAL
29 Number of ducats issued.	2,344	2,131	2,332	2,546	5,175	722	3,611	2,430	1,695	4,572	1,227	3,351	2,984	1,993	4,758	3,208	98,484
30 Number of add-on appointments.	257	9	157	211	190	9	197	14	150	121	104	63	260	107	358	185	5,863
31 Number of refusals.	77	120	126	73	102	40	242	76	111	231	13	35	92	218	46	111	3,372
32 Number of inmates seen.	1,772	1,908	2,201	2,417	5,053	659	3,170	2,182	1,628	4,027	1,234	3,207	2,884	1,688	4,772	2,860	93,246
33 Number of inmates not seen due to custody.	9	0	0	26	23	0	0	48	0	1	2	20	74	35	16	18	396
33(a) Lack of officers.	0	0	0	0	0	0	0	0	0	0	2	6	6	0	0	0	38
33(b) Modified program in effect.	1	0	0	24	13	0	0	48	0	0	0	14	68	34	8	0	272
33(c) Not enough holding space.	0	0	0	0	4	0	0	0	0	0	0	0	0	0	0	0	6
33(d) Lack of intra-facility transport.	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2
33(e) Other reason:	8	0	0	2	6	0	0	0	0	1	0	0	0	1	8	18	78
34 Number of inmates not seen due to provider.	570	25	162	191	60	21	189	70	51	201	72	90	92	121	96	203	4,286
34(a) Line not completed.	68	0	0	35	3	2	9	1	2	35	1	6	20	10	9	17	388
34(b) Scheduling error.	27	7	74	8	5	4	46	0	6	20	6	13	18	19	4	36	700
34(c) Clinician cancelled.	19	17	88	118	42	15	105	66	40	91	65	63	23	71	72	147	2,267
34(d) Lack of inmate-patient preparation.	0	0	0	2	0	0	0	1	1	0	0	0	0	6	1	1	123
34(e) Medically restricted movement.	0	0	0	1	10	0	6	0	2	0	0	3	31	9	10	0	85
34(f) Other reason:	456	1	0	27	0	0	23	2	0	55	0	5	0	6	0	2	723
35 Number of inmates not seen due to other.	173	87	120	50	127	11	207	68	55	233	10	62	102	38	186	201	3,075
35(a) Inmate paroled or transferred.	25	5	56	12	92	1	29	42	11	39	2	9	37	7	45	90	880
35(b) Inmate received conflicting ducats.	3	18	5	1	7	4	7	4	8	7	1	0	8	10	32	9	236
35(c) Unit Health Record unavailable.	27	0	0	1	1	0	1	3	0	7	1	0	0	1	0	0	66
35(d) Inmate moved to another facility.	14	4	28	16	5	2	28	1	16	13	2	4	1	2	28	25	385
35(e) Inmate at hospital/in-patient area of prison.	7	14	16	2	12	0	40	16	12	91	2	11	12	13	40	34	619
35(f) Inmate out to court.	2	0	0	2	9	0	1	2	3	5	0	2	5	3	10	4	89
35(g) Inmate non-compliant for procedure (i.e. NPO).	11	11	2	16	1	0	53	0	2	11	0	36	37	0	18	10	314
35(h) Other reason:	84	35	13	0	0	4	48	0	3	60	2	0	2	2	13	29	486
36 Total Number of inmates not seen.	752	112	282	267	210	32	396	186	106	435	84	172	268	194	298	422	7,757
37 Number of RFSs received.	330	443	863	522	565	7	1,175	898	0	637	11	619	511	636	708	446	20,458

Emergency Services	ASP	CAL	ссс	CCI	CCWF	CEN	CIM	CIW	СМС	CMF	COR	CRC	CTF	CVSP	DVI	FOL	HDSP
38 Number of TTA Encounters.	500	107	52	35	49	19	358	996	161	143	606	119	827	76	453	607	159
38(a) First Watch	46	6	7	6	5	2	112	173	22	31	90	14	47	17	39	26	12
38(b) Second Watch	209	63	20	15	22	8	118	456	69	60	227	67	427	32	204	340	70
38(c) Third Watch	245	38	25	14	22	9	128	367	70	52	289	38	353	27	210	241	77
38a Number of Code II transports off-site.	48	17	6	16	24	9	18	15	14	30	34	32	15	12	34	9	23
38/a(a) First Watch	4	3	1	3	2	2	3	1	3	5	9	2	3	9	3	2	2
38/a(b) Second Watch	13	8	5	8	11	4	9	9	4	10	14	14	5	18	8	6	13
38/a(c) Third Watch	31	6	0	5	11	3	6	5	7	15	11	0	7	12	23	1	8
38b Number of Code III transports off-site.	6	1	3	5	1	7	67	7	4	42	2	3	6	0	5	6	8
38/b(a) First Watch	0	0	2	1	1	0	24	0	1	6	0	0	2	0	1	1	0
38/b(b) Second Watch	1	1	1	1	0	2	24	3	2	20	0	2	3	0	2	2	2
38/b(c) Third Watch	5	0	0	3	0	5	19	4	1	16	2	0	1	0	2	3	6
38c Number of Unscheduled State vehicle transports off-site.	7	5	1	14	24	3	13	34	14	3	48	38	5	1	21	14	3
38/c(a) First Watch	7	0	1	2	2	0	5	2	2	0	13	4	0	0	2	0	0
38/c(b) Second Watch	0	4	0	6	11	2	0	11	5	0	19	13	0	0	10	7	1
38/c(c) Third Watch	0	1	0	6	11	1	8	21	7	3	16	0	5	1	9	7	2
38d Number of Other (i.e. Infimary, Housing Unit).	439	84	42	0	0	0	260	940	129	68	522	46	801	14	393	578	125

Emergency Services	ISP	KVSP	LAC	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSPW	WSP	TOTAL
38 Number of TTA Encounters.	408	854	220	592	1,897	56	365	1,062	638	431	489	571	994	480	1,040	242	15,606
38(a) First Watch	131	63	2	59	59	5	18	90	96	62	33	141	127	121	118	26	1,806
38(b) Second Watch	172	368	105	309	918	35	140	535	256	146	293	194	127	142	439	118	6,704
38(c) Third Watch	105	423	113	224	920	16	207	437	286	223	163	236	427	217	483	118	6,803
38a Number of Code II transports off-site.	0	40	29	17	57	14	14	39	42	62	9	15	12	22	64	54	846
38/a(a) First Watch	0	3	0	2	10	1	2	4	3	7	1	3	5	3	9	7	117
38/a(b) Second Watch	0	17	16	6	23	7	6	12	20	23	3	5	1	3	30	18	349
38/a(c) Third Watch	0	20	13	9	24	6	6	23	19	32	5	7	12	16	25	29	397
38b Number of Code III transports off-site.	14	8	0	3	15	4	8	1	5	25	0	40	5	3	5	14	323
38/b(a) First Watch	2	0	0	0	5	1	1	0	0	3	0	2	0	1	1	3	58
38/b(b) Second Watch	5	4	0	1	6	1	4	1	3	7	0	20	4	0	1	5	128
38/b(c) Third Watch	7	4	0	2	4	2	3	0	2	15	0	18	1	2	3	6	136
38c Number of Unscheduled State vehicle transports off-site.	15	53	13	6	28	0	136	37	54	19	11	6	27	47	19	21	740
38/c(a) First Watch	0	13	0	2	2	0	9	4	5	1	2	5	1	5	0	0	89
38/c(b) Second Watch	4	17	8	4	15	0	40	16	23	7	4	0	12	9	19	14	281
38/c(c) Third Watch	11	23	5	0	11	0	87	17	26	11	5	1	14	33	0	7	349
38d Number of Other (i.e. Infimary, Housing Unit).	379	753	178	566	1,797	38	207	985	537	325	469	510	944	408	952	153	13,642

Transportation	ASP	CAL	ccc	CCI	CCWF	CEN	CIM	CIW	СМС	CMF	COR	CRC	CTF	CVSP	DVI	FOL	HDSF
39 Number of scheduled transports.	270	181	114	149	197	106	253	594	417	254	249	74	171	150	242	114	210
40 Number of unscheduled transports.	183	15	0	0	24	27	73	81	3	67	46	145	56	70	15	14	19
41 Number of inmates transported.	761	260	144	321	377	225	1,075	550	489	390	596	487	516	389	273	188	361
42 Number of budgeted posts.	24	11	0	11	0	16	29	16	24	17	21	10	25	21	15	11	14(
43 Number of overtime dollars.	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	
44 Number of redirected staff hours.	419	979	32	3,176	0	229	0	213	193	488	1,247	192	425	170	464	432	3,146
Med Guarding	ASP	CAL	ссс	CCI	CCWF	CEN	CIM	CIW	СМС	CMF	COR	CRC	CTF	CVSP	DVI	FOL	HDSP
45 Number of budgeted posts.	34	0	0	0	0	0	4	8	2	81	0	3	0	0	15	0	3
45(a) First Watch	10	0	0	0	0	0	1	2	0	24	0	0	0	0	4	0	(
45(b) Second Watch	12	0	0	0	0	0	2	4	2	30	0	3	0	0	6	0	3
45(c) Third Watch	12	0	0	0	0	0	1	2	0	27	0	0	0	0	5	0	(
46 Number of overtime dollars.	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	
46(a) First Watch	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	
46(b) Second Watch	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	
46(c) Third Watch	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	:
47 Number of redirected staff hours.	88	328	487	1,991	0	1,206	32	299	149	2,434	2,793	3,832	572	58	2,416	1,184	6,257
47(a) First Watch	0	216	5	0	0	472	16	50	8	949	912	1,256	272	64	704	176	2,652
47(b) Second Watch	56	80	417	1,985	0	452	0	161	139	1,030	1,144	1,656	216	320	1,048	424	3,400
47(c) Third Watch	32	32	65	6	0	282	16	88	2	456	737	0	84	58	664	584	206

Transportation	ISP	KVSP	LAC	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSPW	WSP	TOTAL
39 Number of scheduled transports.	152	241	162	268	191	189	146	682	259	186	106	284	263	232	258	273	7,637
40 Number of unscheduled transports.	28	33	13	7	7	0	145	55	102	101	42	6	15	16	99	55	1,562
41 Number of inmates transported.	268	433	337	424	390	189	438	426	414	511	293	317	315	385	480	264	13,286
42 Number of budgeted posts.	13	16	6	22	13	14	0	20	0	41	3	8	20	22	10	15	614
43 Number of overtime dollars.	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	
44 Number of redirected staff hours.	150	2,521	296	613	1,858	406	1,926	2,760	864	296	944	643	0	0	864	519	26,463
Med Guarding	ISP	KVSP	LAC	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	scc	SOL	SQ	SVSP	VSPW	WSP	TOTAL
45 Number of budgeted posts.	0	0	0	0	0	72	3	26	0	0	0	0	42	1	17	36	347
45(a) First Watch	0	0	0	0	0	3	1	4	0	0	0	0	14	1	4	8	76
45(b) Second Watch	0	0	0	0	0	58	1	16	0	0	0	0	14	0	7	16	174
45(c) Third Watch	0	0	0	0	0	11	1	6	0	0	0	0	14	0	6	12	97
46 Number of overtime dollars.	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*
46(a) First Watch	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*
46(b) Second Watch	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*
46(c) Third Watch	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*
47 Number of redirected staff hours.	689	0	0	488	604	1,007	8,720	3,412	0	8,652	128	874	0	2,737	1,407	0	52,842
47(a) First Watch	352	0	0	120	240	472	3,096	1,120	0	3,057	56	184	0	1,182	358	0	17,988
47(b) Second Watch	135	0	0	216	248	500	2,424	976	0	2,839	56	312	0	1,264	507	0	22,004
47(c) Third Watch	202	0	0	152	116	35	3,200	1,316	0	2,756	16	378	0	291	542	0	12,315

Access Unit	ASP	CAL	ссс	CCI	CCWF	CEN	CIM	CIW	СМС	CMF	COR	CRC	CTF	CVSP	DVI	FOL	HDSP
48 Number of budgeted correctional officer posts for the institution.	826	659	423	1,155	536	441	1,004	411	858	731	1,188	324	877	142	393	542	467
48(a) First Watch	140	76	63	184	109	67	184	68	140	129	171	69	134	84	59	75	65
48(b) Second Watch	428	376	225	661	256	228	530	209	387	355	635	144	431	192	198	291	249
48(c) Third Watch	258	207	135	310	171	146	290	134	331	247	382	111	312	142	136	176	153
49 Number of vacant correctional officer posts for the institution.	0	19	0	105	0	9	0	0	32	12	6	0	48	40	0	3	0
49(a) First Watch	0	5	0	6	0	2	0	0	13	0	0	0	11	7	0	0	0
49(b) Second Watch	0	7	0	82	0	2	0	0	1	12	6	0	22	7	0	3	0
49(c) Third Watch	0	7	0	17	0	5	0	0	18	0	0	0	15	17	0	0	0
50 Number of budgeted correctional officer posts assigned to the Access Unit.	120	57	9	58	90	51	107	90	37	174	169	32	62	50	53	48	29
50(a) First Watch	16	4	0	0	0	3	7	12	2	40	7	1	3	4	6	2	1
50(b) Second Watch	76	35	2	55	46	41	72	48	26	82	140	20	47	37	32	38	22
50(c) Third Watch	28	18	7	3	44	7	28	30	9	52	22	11	12	9	15	8	6
51 Number of vacant correctional officer posts assigned to the Access Unit.	0	0	0	18	0	0	0	0	0	0	6	0	2	5	0	0	0
51(a) First Watch	0	0	0	0	0	0	0	0	0	0	0	0	0	2	0	0	0
51(b) Second Watch	0	0	0	17	0	0	0	0	0	0	6	0	1	2	0	0	0
51(c) Third Watch	0	0	0	1	0	0	0	0	0	0	0	0	1	1	0	0	0
52 PY value associated with all budgeted custody posts under th Health Care Operations Division.		82.08	13.95	1 42.40	0.00	71.95		177.96	49.06	198.00	210.20		105.42	73.70	99.10	71.24	2

Access Unit	ISP	KVSP	LAC	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSPW	WSP
48 Number of budgeted correctional officer posts for the institution.	393	594	875	460	797	555	569	740	556	1,046	420	399	1,006	848	483	539
48(a) First Watch	54	82	130	84	126	83	84	123	71	151	70	67	148	124	56	92
48(b) Second Watch	206	320	505	223	442	315	300	398	321	580	211	198	582	478	263	279
48(c) Third Watch	133	192	240	153	229	157	185	219	164	315	139	134	276	246	164	168
49 Number of vacant correctional officer posts for the institution.	0	60	3	45	0	0	0	21	0	27	0	0	54	122	2	0
49(a) First Watch	0	0	0	5	0	0	0	0	0	0	0	0	0	0	0	0
49(b) Second Watch	0	60	2	33	0	0	0	0	0	27	0	0	54	122	2	0
49(c) Third Watch	0	0	1	7	0	0	0	21	0	0	0	0	0	0	0	0
50 Number of budgeted correctional officer posts assigned to the Access Unit.	43	59	111	125	35	100	54	93	100	77	36	33	129	102	80	51
50(a) First Watch	4	2	1	0	2	0	3	5	5	3	3	1	20	4	10	3
50(b) Second Watch	27	47	87	85	19	62	39	77	74	45	22	28	83	82	45	42
50(c) Third Watch	12	10	23	36	14	38	12	11	21	29	11	4	26	16	25	6
51 Number of vacant correctional officer posts assigned to the Access Unit.	19	0	1	4	0	0	0	0	0	7	0	0	0	6	0	0
51(a) First Watch	2	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0
51(b) Second Watch	8	0	1	2	0	0	0	0	0	4	0	0	0	3	0	0
51(c) Third Watch	9	0	0	1	0	0	0	0	0	3	0	0	0	3	0	0
PV value associated with all hudgeted custody posts under the																

52 PY value associated with all budgeted custody posts under the Health Care Operations Division.

77.06 81.74 112.26 124.88 71.93 139.55 93.14 131.63 173.00 142.38 58.92 42.87 211.76 143.90 113.78 153.31

# GOAL 2

# ESTABLISH A PRISON MEDICAL PROGRAM ADDRESSING THE FULL CONTINUUM OF HEALTH CARE SERVICES

# **Objective 2.4:** Improve the Provision of Specialty Care and Hospitalization to Reduce Avoidable Morbidity and Mortality.

Action 2.4.3: By July 2009, ensure specialty care and hospital providers' invoices are processed in a timely manner.

#### **<u>Reporting/Responsible Division</u>**:

Healthcare Invoice, Data and Provider Services Branch, CPHCS

#### Performance Measure:

Average days to process invoices.

#### Graph/Table Display:

Refer to page 24.

#### **Results Explanation:**

As of November 18, 2008, invoice scanning ceased in Prodagio. Prodagio institutions included CCWF, CMF, PBSP, SAC, SQ, VSPW, FSP, SOL, CCC, COR, HDSP and SATF.

Data for Non-Prodagio represents invoices processed for Fiscal Year (FY) 07/08 based on "TblInvoices" in the Contract Management Database (CMD). FY 08/09 is based on invoices in the WebCMD where there is a record amount paid.

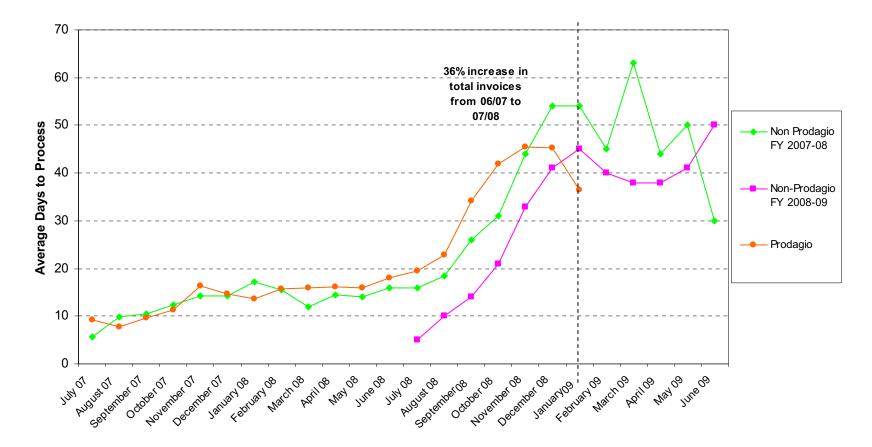
Analysts continue to process invoices received from contractors for prior fiscal years; therefore, the data may vary from month to month.

FY 07/08 - Total # of Invoices for Non-Prodagio 236,293, Prodagio 51,835. FY 08/09 - Total # of Invoices for Non-Prodagio 247,887, Prodagio 16,309.

Total number of invoices will always be understated due to methods of pulling data and varying provider invoice numbering systems.

Prodagio numbers for FY 07/08 reflect all invoices for CCWF, CMF, PBSP, and SQ through November 17, 2008. FSP implemented Prodagio in June 2008, and SOL implemented Prodagio in July 2008. CCC, COR, HDSP, and SATF implemented Prodagio in August 2008.

In order to eliminate double counting of invoices, any institution's invoice with a received date after November 18, 2008, is "Non-Prodagio." Institutions no longer use Prodagio to process invoices. There are no production averages beyond January 2009 (Indicated by dashed line on graph)



#### Statewide Invoice Processing Days - July 1, 2007 through July 10, 2009

# GOAL 3

# RECRUIT, TRAIN, AND RETAIN A PROFESSIONAL QUALITY MEDICAL CARE WORKFORCE

**Objective 3.1:** Recruit Physicians and Nurses to Fill Ninety Percent of Established Positions.

Action 3.1.1: By January 2009, fill 90% of nursing positions. Action 3.1.2: By January 2009, fill 90% of physician positions.

#### **<u>Reporting/Responsible Division</u>**:

Human Resources, CPHCS

Medical Policy and Program Compliance Branch, CPHCS

#### Performance Measure:

Percentage of statewide nursing and physician positions filled by institution and statewide.

Turnover of statewide nursing and physician positions.

Statewide vacancy/registry totals for nursing and physician positions under each of the following seventeen components:

- Total Budgeted Positions
- Field Distributions & Redirects
- Total Authorized Positions
- Total Established Positions
- Reconcile Differences
- Positions Reestablishment
- Total Positions Authorized to be Filled
- Total Filled Positions
- 918 Blanket Positions
- Sub-Total Vacant Positions
- Vacancy Rate
- Leave Usage
- Adjusted Vacant Positions
- Temporary Help Positions
- Overtime
- Registry Positions
- Positions Utilized (Above)/Below

#### Graph/Table Display:

The Human Resources' Recruitment and Retention Report for May 2009 follows on pages 28-68.

The Plata Vacancy / Registry Report for March 2009 can be found on page 69.

#### **Results Explanation:**

The State graphics separately display the percentage of statewide nursing and physician positions filled, the turnover rate, and a combination of filled and turnover rates.

The State graphics represent an average of all six State nursing classifications (Supervising Registered Nurse III, Supervising Registered Nurse II, Registered Nurse, Licensed Vocational Nurse, Certified Nurse Assistant, and Psychiatric Technician) and an average of all three State physician classifications (Chief Medical Officer, Chief Physician and Surgeon, and Physician and Surgeon) respectively.

The Registry report displays data from all thirty-three institutions for six State nursing classifications (Nurse Practitioner, Supervising Registered Nurse III, Supervising Registered Nurse I, Registered Nurse, Licensed Vocational Nurse) and four State physician classifications (Chief Medical Officer, Chief Physician and Surgeon, Physician and Surgeon, and Physician Assistant) respectively.

## Nursing Filled Percentage (as of May, 2009)



# Nursing Turnover Rate (as of May, 2009)



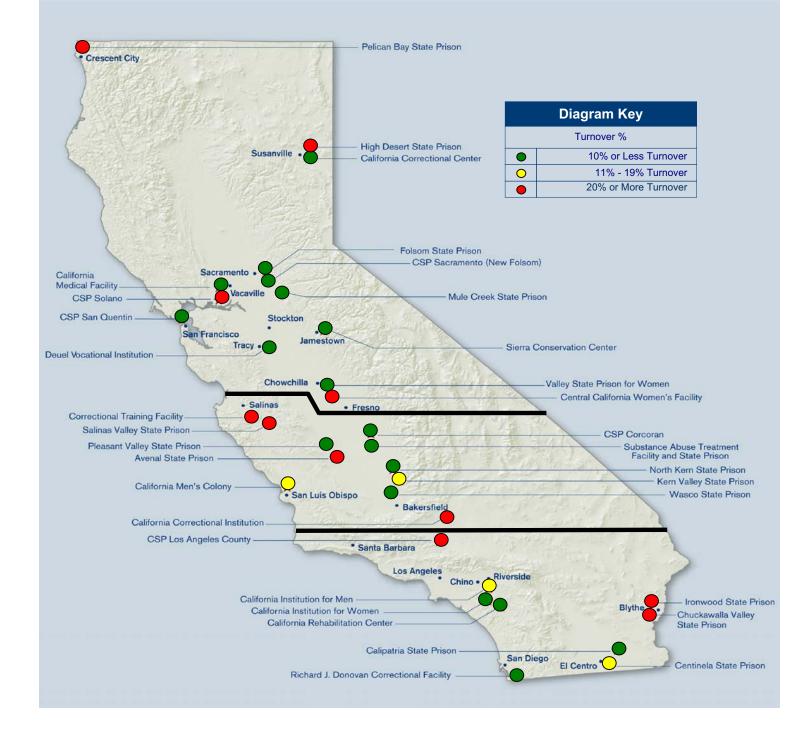
## Nursing Filled Percentage and Turnover Rate (as of May, 2009)



## Physicians Filled Percentage (as of May, 2009)



# Physicians Turnover Rate (as of May, 2009)



# Physicians Filled Percentage and Turnover Rate (as of May, 2009)



#### HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT

MAY 2009

Total Sheet For All Institutions and Headquarters (Data source -- Budget Authority and State Controller's Office Employment History Records)

Tieadquarters									
	/	tions Authorized	stilled	15 Vacant	illed	onts 11/2009	ste	115 - 112109	ste 115 - 1/2009
	Tota Posi	tion per Total	ssitions Filled	ositions Vacant Percent	ase filed Appin	upents 112000 1909 - 5-31-2009 Vest App	12000 - 5312000 112000 - 5312000 12000 - 532000 5112	stors 31200 to	NE CONT TO LONG
PHYSICIANS									
СМО	46.0	40.0	6.0	87%	0.0	6.0	0.0	1.0	3%
Chief P&S	34.0	28.0	6.0	82%	3.0	10.0	0.0	3.0	11%
Phys & Surgeon	305.4	268.0	37.4	88%	3.0	83.0	2.0	27.0	10%
TOTAL PHYSICIANS	385.4	336.0	49.4	87.18%	6.0	99.0	2.0	31.0	9.23%
MID-LEVELS									
РА	16.0	20.0	(4.0)	125%	0.0	5.0	0.0	1.0	5%
NP	64.4	45.0	19.4	70%	1.0	5.0	0.0	2.0	4%
TOTAL MID-LEVELS	80.4	65.0	15.4	80.85%	1.0	10.0	0.0	3.0	4.62%
NURSING									
SRN III	49.0	49.0	0.0	100%	0.0	10.0	0.0	4.0	8%
SRN II	357.4	311.0	46.4	87%	9.0	113.0	1.0	18.0	6%
RN	1683.4	1599.0	84.4	95%	12.0	367.0	5.0	99.0	6%
LVN	1137.8	1028.0	109.8	90%	9.0	336.0	6.0	77.0	7%
CNA	24.3	33.0	(8.7)	136%	1.0	20.0	0.0	2.0	6%
Psych Tech	532.3	476.0	56.3	89%	4.0	129.0	2.0	29.0	6%
TOTAL NURSING	3784.2	3496.0	288.2	92.39%	35.0	975.0	14.0	229.0	6.55%
PHARMACY									
Pharmacist II	36.0	22.0	14.0	61%	0.0	5.0	0.0	3.0	14%
Pharmacist I	147.9	95.0	52.9	64%	5.0	28.0	0.0	10.0	11%
Pharmacist Tech	246.5	218.0	28.5	88%	1.0	95.0	1.0	7.0	3%
TOTAL PHARMACY	430.4	335.0	95.4	77.83%	6.0	128.0	1.0	20.0	5.97%

				(Data source	<b>IAY 2009</b> Budget Author					
Avenal State Prison	Post	Jons Authorized		Controller's Offic secont percent				stons 312009 1009-5312009 1009-505 505 1009-505 1009-505 1009-505 1009-505 1009-505 1009-505 1009-505 1009-505 1009-505 1009-505 1009-505 1009-505 1009-505 1009-505 1009-505 1009-505 1009-505 1009-505 1009-505 1009-505 1009-505 1009-505 1009-505 1009-505 1009-505 1009-505 1009-505 1009-505 1009-505 1009-505 1009-505 1009-505 1009-505 1009-505 1009-505 1009-505 1009-505 1009-505 1009-505 1009-505 1009-505 1009-505 1009-505 1009-505 1009-505 1009-505 1009-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-505 1005-5050	ase on 5 31/2009	urnover percentees 1,21009
PHYSICIANS	Totar	Totar	Totar	Perce	Ath		hle shi		Mr. Jean Br. C	8/
CMO	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	
Chief P&S	1.0	1.0	0.0	100%	0.0	0.0	0.0	1.0	100%	
Phys & Surgeon	7.0	5.0	2.0	71%	0.0	4.0	0.0	1.0	20%	
TOTAL PHYSICIANS	9.0	7.0	2.0	77.78%	0.0	4.0	0.0	2.0	28.57%	
MID-LEVELS										
РА	2.0	3.0	(1.0)	150%	0.0	1.0	0.0	0.0	0%	
NP	3.0	0.0	3.0	0%	0.0	0.0	0.0	0.0		
TOTAL MID-LEVELS	5.0	3.0	2.0	60.00%	0.0	1.0	0.0	0.0	0.00%	
NURSING										
SRN III	1.0	1.0	0.0	100%	0.0	1.0	0.0	0.0	0%	
SRN II	9.5	9.0	0.5	95%	0.0	1.0	0.0	0.0	0%	
RN	52.7	50.0	2.7	95%	0.0	13.0	0.0	1.0	2%	
LVN	30.8	27.0	3.8	88%	0.0	22.0	0.0	2.0	7%	
CNA	3.0	3.0	0.0	100%	0.0	1.0	0.0	1.0	33%	
Psych Tech	11.0	9.0	2.0	82%	0.0	2.0	0.0	0.0	0%	
TOTAL NURSING	108.0	99.0	9.0	91.67%	0.0	40.0	0.0	4.0	4.04%	
PHARMACY										
Pharmacist II	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	
Pharmacist I	5.0	2.0	3.0	40%	0.0	1.0	0.0	0.0	0%	
Pharmacist Tech	7.0	7.0	0.0	100%	0.0	6.0	0.0	1.0	14%	
TOTAL PHARMACY	13.0	10.0	3.0	76.92%	0	7.0	0	1.0	10.00%	

Calipatria State Prison				(Data source	<b>AAY 2009</b> Budget Author	rity and History Records)						
PHYSICIANS												
PHYSICIANS		Í	Í	, 	Í	ĺ	Í	[				
СМО	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%			
Chief P&S	1.0	0.0	1.0	0%	0.0	0.0	0.0	0.0				
Phys & Surgeon	5.0	5.0	0.0	100%	0.0	3.0	0.0	0.0	0%			
TOTAL PHYSICIANS	7.0	6.0	1.0	85.71%	0.0	3.0	0.0	0.0	0.00%			
MID-LEVELS												
РА	0.0	0.0	0.0		0.0	0.0	0.0	0.0				
NP	1.5	1.0	0.5	67%	0.0	0.0	0.0	0.0	0%			
TOTAL MID-LEVELS	1.5	1.0	0.5	66.67%	0.0	0.0	0.0	0.0	0.00%			
NURSING												
SRN III	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%			
SRN II	9.0	9.0	0.0	100%	0.0	3.0	0.0	0.0	0%			
RN	28.2	27.0	1.2	96%	0.0	5.0	0.0	0.0	0%			
LVN	26.7	24.0	2.7	90%	0.0	12.0	0.0	2.0	8%			
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0				
Psych Tech	9.5	7.0	2.5	74%	0.0	2.0	0.0	1.0	14%			
TOTAL NURSING	74.4	68.0	6.4	91.40%	0.0	22.0	0.0	3.0	4.41%			
PHARMACY												
Pharmacist II	1.0	0.0	1.0	0%	0.0	0.0	0.0	0.0				
Pharmacist I	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%			
Pharmacist Tech	3.0	2.0	1.0	67%	0.0	1.0	0.0	0.0	0%			
TOTAL PHARMACY	5.0	3.0	2.0	60.00%	0	1.0	0	0.0	0.00%			

		ΠUI	VIAN KESUU	KUES KEUKU N	JIIWENT AN IAY 2009	DKEIENII	UN KEFUKI			
California Correctional			<b>G</b> ,	(Data source	Budget Autho					
Center	Tota Pos	tions Authorited		Controller's Offic spitons Vacant patients Percent				tions 531,2009	aste ione 131000 aste ione 131000 aste ione 131000 1000 Vest Case	runnet Shing
PHYSICIANS			, 	, , , , , , , , , , , , , , , , , , ,				[		
СМО	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	
Chief P&S	0.0	1.0	(1.0)		0.0	0.0	0.0	0.0	0%	
Phys & Surgeon	5.0	3.0	2.0	60%	0.0	0.0	0.0	0.0	0%	
TOTAL PHYSICIANS	6.0	5.0	1.0	83.33%	0.0	0.0	0.0	0.0	0.00%	
MID-LEVELS										
РА	2.0	2.0	0.0	100%	0.0	0.0	0.0	0.0	0%	
NP	0.0	0.0	0.0		0.0	0.0	0.0	0.0		
TOTAL MID-LEVELS	2.0	2.0	0.0	100.00%	0.0	0.0	0.0	0.0	0.00%	
NURSING										
SRN III	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	
SRN II	9.0	6.0	3.0	67%	0.0	1.0	0.0	0.0	0%	
RN	23.5	24.0	(0.5)	102%	0.0	2.0	0.0	2.0	8%	
LVN	21.3	21.0	0.3	99%	0.0	2.0	0.0	0.0	0%	
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0		
Psych Tech	4.3	4.0	0.3	93%	0.0	1.0	0.0	1.0	25%	
TOTAL NURSING	59.1	56.0	3.1	94.75%	0.0	6.0	0.0	3.0	5.36%	
PHARMACY										
Pharmacist II	1.0	0.0	1.0	0%	0.0	0.0	0.0	0.0		
Pharmacist I	1.0	0.0	1.0	0%	0.0	0.0	0.0	0.0		
Pharmacist Tech	3.0	2.0	1.0	67%	0.0	0.0	0.0	0.0	0%	
TOTAL PHARMACY	5.0	2.0	3.0	40.00%	0	0.0	0	0.0	0.00%	

California Correctional Institution			State (	(Data source	<b>IAY 2009</b> Budget Author ce Employment I	rity and History Records)				
	Tota Post	ions Autorited	ostions Filed	sitions Vacant Percent	age filled Appin	upents 31,2009 109-5-31,2009 109-5-5-31,2009 109-5-5-5-5-5-5-5-5-5-5-5-5-5-5-5-5-5-5-5	ate news 31000	tions 131,2009 109-5-31,2009 109-5-50 109-5-50 109-5-50 109-5-50 109-5-50 109-5-50 109-5-50 109-5-50 109-5-50 109-5-50 109-5-50 109-5-50 109-5-50 109-5-50 109-5-50 109-5-50 109-5-50 109-5-50 109-5-50 109-5-50 109-5-50 109-5-50 109-5-50 109-5-50 109-5-50 109-5-50 109-5-50 109-5-50 109-5-50 109-5-50 109-5-50 109-5-50 109-5-50 109-5-50 109-5-50 109-5-50 109-5-50 109-5-50 109-5-50 109-5-50 109-5-50 109-5-50 109-5-50 109-5-50 109-5-50 109-5-50 109-5-50 109-5-50 109-5-50 109-5-50 109-5-50 109-5-50 109-5-50 109-5-50 109-5-50 109-5-50 109-5-50 109-5-50 109-5-50 109-5-50 109-5-50 109-5-50 109-5-50 109-5-50 109-5-50 109-5-50 109-5-50 109-5-50 109-5-50 109-5-50 109-5-50 109-5-50 109-5-50 109-5-50 109-5-50 109-5-50 109-5-50 109-5-50 109-5-50 109-5-50 109-5-50 109-5-50 109-5-50 109-5-50 109-50 109-50 109-50 109-50 109-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-500 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 100-50 1000-50 10000000000	ate ions 131/100 ate	Furneyes (Percentes) 1309 (1309-531309
PHYSICIANS										
СМО	1.0	0.0	1.0	0%	0.0	0.0	0.0	0.0		
Chief P&S	1.0	0.0	1.0	0%	0.0	0.0	0.0	0.0		
Phys & Surgeon	8.0	4.0	4.0	50%	0.0	2.0	0.0	3.0	75%	
TOTAL PHYSICIANS	10.0	4.0	6.0	40.00%	0.0	2.0	0.0	3.0	75.00%	
MID-LEVELS										
PA	2.0	0.0	2.0	0%	0.0	0.0	0.0	1.0		
NP	0.0	0.0	0.0		0.0	0.0	0.0	0.0		
TOTAL MID-LEVELS	2.0	0.0	2.0	0.00%	0.0	0.0	0.0	1.0		
NURSING										
SRN III	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	
SRN II	11.5	7.0	4.5	61%	0.0	3.0	0.0	1.0	14%	
RN	45.8	41.0	4.8	90%	1.0	15.0	0.0	5.0	12%	
LVN	34.4	32.0	2.4	93%	0.0	5.0	0.0	1.0	3%	
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0		
Psych Tech	15.5	13.0	2.5	84%	1.0	2.0	0.0	0.0	0%	
TOTAL NURSING	108.2	94.0	14.2	86.88%	2.0	25.0	0.0	7.0	7.45%	
PHARMACY										
Pharmacist II	1.0	0.0	1.0	0%	0.0	1.0	0.0	1.0		
Pharmacist I	4.0	3.0	1.0	75%	0.0	0.0	0.0	0.0	0%	
Pharmacist Tech	7.0	7.0	0.0	100%	0.0	2.0	0.0	0.0	0%	
TOTAL PHARMACY	12.0	10.0	2.0	83.33%	0.0	3.0	0.0	1.0	10.00%	

Central California Women's Facility				Ν	<b>IAY 2009</b> Budget Author	rity and				
	Tota Posi	ions Authorited	ostions Filed	ositions Vacant Percent	see Filed Appoint	Inents 12009	attenents 11200 attenents 21200 12000 - 5 200 5 11	tions 31,2009	pare ions 121000	Furneyes Percentage 1/1009
PHYSICIANS										
СМО	1.0	1.0	0.0	100%	0.0	1.0	0.0	0.0	0%	
Chief P&S	1.0	1.0	0.0	100%	0.0	1.0	0.0	0.0	0%	
Phys & Surgeon	10.5	9.0	1.5	86%	0.0	7.0	1.0	5.0	56%	
TOTAL PHYSICIANS	12.5	11.0	1.5	88.00%	0.0	9.0	1.0	5.0	45.45%	
MID-LEVELS										
PA	0.0	0.0	0.0		0.0	0.0	0.0	0.0		
NP	1.0	1.0	0.0	100%	0.0	1.0	0.0	0.0	0%	
TOTAL MID-LEVELS	1.0	1.0	0.0	100.00%	0.0	1.0	0.0	0.0	0.00%	
NURSING										
SRN III	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	
SRN II	10.0	9.0	1.0	90%	0.0	1.0	0.0	1.0	11%	
RN	44.1	45.0	(0.9)	102%	0.0	6.0	0.0	2.0	4%	
LVN	41.2	39.0	2.2	95%	0.0	5.0	1.0	1.0	3%	
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0		
Psych Tech	9.0	8.0	1.0	89%	1.0	1.0	0.0	0.0	0%	
TOTAL NURSING	105.3	102.0	3.3	96.87%	1.0	13.0	1.0	4.0	3.92%	
PHARMACY										
Pharmacist II	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	
Pharmacist I	9.0	1.0	8.0	11%	0.0	0.0	0.0	0.0	0%	
Pharmacist Tech	11.0	11.0	0.0	100%	0.0	8.0	0.0	0.0	0%	
TOTAL PHARMACY	21.0	13.0	8.0	61.90%	0.0	8.0	0.0	0.0	0.00%	

Centinela State Prison				(Data source	<b>AAY 2009</b> Budget Author							
Total Positions Filled Positions Filled Positions Filled Positions Filled Positions 5,51,1000 Filled P												
PHYSICIANS	Í											
СМО	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%			
Chief P&S	1.0	0.0	1.0	0%	0.0	0.0	0.0	0.0				
Phys & Surgeon	6.0	7.0	(1.0)	117%	0.0	1.0	0.0	1.0	14%			
TOTAL PHYSICIANS	8.0	8.0	0.0	100.00%	0.0	1.0	0.0	1.0	12.50%			
MID-LEVELS												
PA	0.0	0.0	0.0		0.0	0.0	0.0	0.0				
NP	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%			
TOTAL MID-LEVELS	1.0	1.0	0.0	100.00%	0.0	0.0	0.0	0.0	0.00%			
NURSING												
SRN III	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%			
SRN II	10.0	7.0	3.0	70%	0.0	2.0	0.0	0.0	0%			
RN	23.1	24.0	(0.9)	104%	0.0	2.0	0.0	1.0	4%			
LVN	31.9	29.0	2.9	91%	0.0	6.0	0.0	1.0	3%			
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0				
Psych Tech	6.0	6.0	0.0	100%	0.0	2.0	0.0	0.0	0%			
TOTAL NURSING	72.0	67.0	5.0	93.06%	0.0	12.0	0.0	2.0	2.99%			
PHARMACY												
Pharmacist II	1.0	0.0	1.0	0%	0.0	0.0	0.0	0.0				
Pharmacist I	3.0	2.0	1.0	67%	0.0	1.0	0.0	0.0	0%			
Pharmacist Tech	4.0	3.0	1.0	75%	0.0	0.0	0.0	0.0	0%			
TOTAL PHARMACY	8.0	5.0	3.0	62.50%	0.0	1.0	0.0	0.0	0.00%			

		1101	IAN KESUU		1AY 2009		JI NEI UNI						
California Institution for Men			<b>a</b> ,	(Data source	Budget Author	rity and History Records)							
Men	Total Positions And Positions Filed Positions Filed Positions Vacant Provide Standard Positions 531,000 Posts Post												
PHYSICIANS	Í	Í		,									
СМО	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%				
Chief P&S	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%				
Phys & Surgeon	15.5	16.0	(0.5)	103%	0.0	4.0	0.0	2.0	13%				
TOTAL PHYSICIANS	17.5	18.0	(0.5)	102.86%	0.0	4.0	0.0	2.0	11.11%				
MID-LEVELS													
PA	0.0	0.0	0.0		0.0	0.0	0.0	0.0					
NP	0.0	0.0	0.0		0.0	0.0	0.0	0.0					
TOTAL MID-LEVELS	0.0	0.0	0.0		0.0	0.0	0.0	0.0					
NURSING													
SRN III	4.0	3.0	1.0	75%	0.0	1.0	0.0	1.0	33%				
SRN II	16.0	16.0	0.0	100%	0.0	2.0	0.0	0.0	0%				
RN	104.9	100.0	4.9	95%	0.0	19.0	1.0	7.0	7%				
LVN	82.2	79.0	3.2	96%	0.0	8.0	0.0	1.0	1%				
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0					
Psych Tech	13.5	12.0	1.5	89%	0.0	5.0	0.0	1.0	8%				
TOTAL NURSING	220.6	210.0	10.6	95.19%	0.0	35.0	1.0	10.0	4.76%				
PHARMACY													
Pharmacist II	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%				
Pharmacist I	7.0	7.0	0.0	100%	1.0	1.0	0.0	0.0	0%				
Pharmacist Tech	10.5	10.0	0.5	95%	0.0	2.0	0.0	0.0	0%				
TOTAL PHARMACY	18.5	18.0	0.5	97.30%	1.0	3.0	0.0	0.0	0.00%				

	1	пот	AN RESOU		IAY 2009		ON KEI OKI					
California Institution for Women			State (	(Data source) Controller's Offic	Budget Author ce Employment I							
	PHYSICIANS											
PHYSICIANS	Í			,	Í	Í	Í					
СМО	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%			
Chief P&S	1.0	1.0	0.0	100%	0.0	1.0	0.0	0.0	0%			
Phys & Surgeon	6.0	6.0	0.0	100%	0.0	0.0	0.0	0.0	0%			
TOTAL PHYSICIANS	8.0	8.0	0.0	100.00%	0.0	1.0	0.0	0.0	0.00%			
MID-LEVELS												
РА	0.0	0.0	0.0		0.0	0.0	0.0	0.0				
NP	3.0	3.0	0.0	100%	0.0	0.0	0.0	0.0	0%			
TOTAL MID-LEVELS	3.0	3.0	0.0	100.00%	0.0	0.0	0.0	0.0	0.00%			
NURSING												
SRN III	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%			
SRN II	11.0	9.0	2.0	82%	1.0	5.0	0.0	1.0	11%			
RN	42.9	44.0	(1.1)	103%	0.0	7.0	0.0	4.0	9%			
LVN	15.3	16.0	(0.7)	105%	0.0	0.0	0.0	0.0	0%			
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0				
Psych Tech	14.0	14.0	0.0	100%	0.0	0.0	0.0	0.0	0%			
TOTAL NURSING	84.2	84.0	0.2	99.76%	1.0	12.0	0.0	5.0	5.95%			
PHARMACY												
Pharmacist II	1.0	1.0	0.0	100%	0.0	1.0	0.0	0.0	0%			
Pharmacist I	5.0	5.0	0.0	100%	0.0	0.0	0.0	1.0	20%			
Pharmacist Tech	4.0	4.0	0.0	100%	0.0	3.0	0.0	0.0	0%			
TOTAL PHARMACY	10.0	10.0	0.0	100.00%	0.0	4.0	0.0	1.0	10.00%			

					<b>1AY 2009</b> Budget Author	rity and							
California Men's Colony						History Records)				,			
	Total Positions Providence Provid												
PHYSICIANS													
СМО	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%				
Chief P&S	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%				
Phys & Surgeon	16.5	18.0	(1.5)	109%	1.0	3.0	0.0	3.0	17%				
TOTAL PHYSICIANS	18.5	20.0	(1.5)	108.11%	1.0	3.0	0.0	3.0	15.00%				
MID-LEVELS													
PA	0.0	0.0	0.0		0.0	0.0	0.0	0.0					
NP	0.0	0.0	0.0		0.0	0.0	0.0	0.0					
TOTAL MID-LEVELS	0.0	0.0	0.0		0.0	0.0	0.0	0.0					
NURSING													
SRN III	4.0	4.0	0.0	100%	0.0	0.0	0.0	1.0	25%				
SRN II	14.0	14.0	0.0	100%	0.0	2.0	0.0	0.0	0%				
RN	114.9	102.0	12.9	89%	0.0	3.0	0.0	4.0	4%				
LVN	47.1	38.0	9.1	81%	1.0	23.0	0.0	1.0	3%				
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0					
Psych Tech	33.9	29.0	4.9	86%	0.0	5.0	0.0	2.0	7%				
TOTAL NURSING	213.9	187.0	26.9	87.42%	1.0	33.0	0.0	8.0	4.28%				
PHARMACY													
Pharmacist II	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%				
Pharmacist I	5.0	4.0	1.0	80%	0.0	3.0	0.0	1.0	25%				
Pharmacist Tech	8.0	8.0	0.0	100%	0.0	0.0	0.0	0.0	0%				
TOTAL PHARMACY	14.0	13.0	1.0	92.86%	0.0	3.0	0.0	1.0	7.69%				

California Madiaal		no	MAN KESUU	Ν	IAY 2009		JN KEI OKI				
California Medical Facility			State (	(Data source) Controller's Offic	Budget Autho ce Emplovment l						
PHVSICIANS											
PHYSICIANS				, , , , , , , , , , , , , , , , , , ,	<u> </u>	[					
СМО	2.0	2.0	0.0	100%	0.0	0.0	0.0	0.0	0%		
Chief P&S	2.0	2.0	0.0	100%	0.0	0.0	0.0	0.0	0%		
Phys & Surgeon	18.0	20.0	(2.0)	111%	0.0	2.0	0.0	1.0	5%		
TOTAL PHYSICIANS	22.0	24.0	(2.0)	109.09%	0.0	2.0	0.0	1.0	4.17%		
MID-LEVELS											
РА	0.0	3.0	(3.0)		0.0	0.0	0.0	0.0	0%		
NP	7.9	3.0	4.9	38%	0.0	0.0	0.0	0.0	0%		
TOTAL MID-LEVELS	7.9	6.0	1.9	75.95%	0.0	0.0	0.0	0.0	0.00%		
NURSING											
SRN III	4.0	5.0	(1.0)	125%	0.0	2.0	0.0	0.0	0%		
SRN II	17.1	18.0	(0.9)	105%	1.0	5.0	0.0	1.0	6%		
RN	137.3	140.0	(2.7)	102%	0.0	18.0	0.0	13.0	9%		
LVN	60.3	40.0	20.3	66%	0.0	13.0	0.0	4.0	10%		
CNA	8.2	17.0	(8.8)	207%	0.0	10.0	0.0	0.0	0%		
Psych Tech	24.0	35.0	(11.0)	146%	0.0	5.0	0.0	0.0	0%		
TOTAL NURSING	250.9	255.0	(4.1)	101.63%	1.0	53.0	0.0	18.0	7.06%		
PHARMACY											
Pharmacist II	2.0	1.0	1.0	50%	0.0	0.0	0.0	0.0	0%		
Pharmacist I	13.0	5.0	8.0	38%	0.0	1.0	0.0	2.0	40%		
Pharmacist Tech	15.0	12.0	3.0	80%	0.0	4.0	1.0	1.0	8%		
TOTAL PHARMACY	30.0	18.0	12.0	60.00%	0.0	5.0	1.0	3.0	16.67%		

	I	HUN	MAN RESOUI	Ν	1AY 2009		ON REPORT			
California State Prison - Corcoran			State (	(Data source) Controller's Offic	Budget Author ce Employment I					
	Total Post	Jons Authorized		, IN			ate perts 1200	tions 131,2009 100 - Test Sel	actions 11/100 arations 11/100 arations 11/100 Vear Date	Furnet sin 1999
PHYSICIANS										
СМО	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	
Chief P&S	1.0	0.0	1.0	0%	0.0	0.0	0.0	0.0		
Phys & Surgeon	12.5	9.0	3.5	72%	0.0	2.0	0.0	0.0	0%	
TOTAL PHYSICIANS	14.5	10.0	4.5	68.97%	0.0	2.0	0.0	0.0	0.00%	
MID-LEVELS										
РА	0.0	0.0	0.0		0.0	0.0	0.0	0.0		
NP	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	
TOTAL MID-LEVELS	1.0	1.0	0.0	100.00%	0.0	0.0	0.0	0.0	0.00%	
NURSING										
SRN III	4.0	3.0	1.0	75%	0.0	0.0	0.0	0.0	0%	
SRN II	15.0	13.0	2.0	87%	0.0	3.0	0.0	2.0	15%	
RN	115.3	110.0	5.3	95%	0.0	14.0	0.0	2.0	2%	
LVN	49.0	46.0	3.0	94%	0.0	5.0	0.0	3.0	7%	
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0		
Psych Tech	38.6	35.0	3.6	91%	0.0	1.0	0.0	0.0	0%	
TOTAL NURSING	221.9	207.0	14.9	93.29%	0.0	23.0	0.0	7.0	3.38%	

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PHARMACY

Pharmacist II

Pharmacist I

Pharmacist Tech

TOTAL PHARMACY

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California Rehabilitation Center			State (	(Data source Controller's Offic	Budget Author						
PHYSICIANS											
PHYSICIANS				Í						ĺ	
СМО	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%		
Chief P&S	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%		
Phys & Surgeon	9.0	9.0	0.0	100%	0.0	1.0	0.0	0.0	0%		
TOTAL PHYSICIANS	11.0	11.0	0.0	100.00%	0.0	1.0	0.0	0.0	0.00%		
MID-LEVELS											
РА	0.0	0.0	0.0		0.0	0.0	0.0	0.0			
NP	0.0	0.0	0.0		0.0	0.0	0.0	0.0			
TOTAL MID-LEVELS	0.0	0.0	0.0		0.0	0.0	0.0	0.0			
NURSING											
SRN III	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%		
SRN II	9.5	8.0	1.5	84%	0.0	1.0	0.0	0.0	0%		
RN	26.2	25.0	1.2	95%	0.0	4.0	0.0	2.0	8%		
LVN	22.7	21.0	1.7	93%	0.0	0.0	0.0	1.0	5%		
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0			
Psych Tech	3.0	3.0	0.0	100%	0.0	1.0	0.0	0.0	0%		
TOTAL NURSING	62.4	58.0	4.4	92.95%	0.0	6.0	0.0	3.0	5.17%		
PHARMACY											
Pharmacist II	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%		
Pharmacist I	4.0	4.0	0.0	100%	0.0	3.0	0.0	1.0	25%		
Pharmacist Tech	5.0	4.0	1.0	80%	0.0	0.0	0.0	0.0	0%		
TOTAL PHARMACY	10.0	9.0	1.0	90.00%	0.0	3.0	0.0	1.0	11.11%		

Correctional Training Facility		nei		N (Data source	<b>IAY 2009</b> Budget Author							
Total Positions Automatical Total Positions Vacante Providence Filled Appropriate 531,000 Vear To Date Constants 531,000 Vea												
PHYSICIANS	ĺ	,	,	, <u>,</u>		<u> </u>		(	, 			
СМО	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%			
Chief P&S	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%			
Phys & Surgeon	11.0	7.0	4.0	64%	0.0	4.0	0.0	2.0	29%			
TOTAL PHYSICIANS	13.0	9.0	4.0	69.23%	0.0	4.0	0.0	2.0	22.22%			
MID-LEVELS												
РА	1.0	1.0	0.0	100%	0.0	1.0	0.0	0.0	0%			
NP	2.0	1.0	1.0	50%	0.0	0.0	0.0	1.0	100%			
TOTAL MID-LEVELS	3.0	2.0	1.0	66.67%	0.0	1.0	0.0	1.0	50.00%			
NURSING												
SRN III	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%			
SRN II	9.0	7.0	2.0	78%	1.0	3.0	0.0	0.0	0%			
RN	41.1	35.0	6.1	85%	0.0	13.0	0.0	0.0	0%			
LVN	40.2	31.0	9.2	77%	0.0	13.0	0.0	2.0	6%			
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0				
Psych Tech	10.1	10.0	0.1	99%	0.0	1.0	0.0	0.0	0%			
TOTAL NURSING	101.4	84.0	17.4	82.84%	1.0	30.0	0.0	2.0	2.38%			
PHARMACY												
Pharmacist II	1.0	0.0	1.0	0%	0.0	0.0	0.0	0.0				
Pharmacist I	4.4	4.0	0.4	91%	1.0	1.0	0.0	0.0	0%			
Pharmacist Tech	7.0	7.0	0.0	100%	0.0	4.0	0.0	0.0	0%			
TOTAL PHARMACY	12.4	11.0	1.4	88.71%	1.0	5.0	0.0	0.0	0.00%			

Chuckawalla Valley State Prison			State (	(Data source	<b>AAY 2009</b> Budget Authol	rity and History Records)				
	Tota Post	itons Authorized	ositions Filled Total T	ositions Vacant Percent	ase files Appoint	1000 5 31,2009 1009 - 10 10 10 10 10 10 10 10 10 10 10 10 10	ate 1212 1200 intrents 21/2009 12008-5-2212 51/2	tions 31,200 100 - 531,200 100 - 530,200 100 - 500,200 100 - 500,200 1000 - 500,200 1000 - 500,200 1000 - 500,200 1000 - 500,200	ase ins 531000 asins 531000 1000 To Date	Turnover Turnover Percentage 11/1009
PHYSICIANS										
СМО	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	
Chief P&S	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	
Phys & Surgeon	3.0	1.0	2.0	33%	0.0	3.0	0.0	1.0	100%	
TOTAL PHYSICIANS	5.0	3.0	2.0	60.00%	0.0	3.0	0.0	1.0	33.33%	
MID-LEVELS										
РА	0.0	0.0	0.0		0.0	0.0	0.0	0.0		
NP	3.0	2.0	1.0	67%	0.0	0.0	0.0	0.0	0%	
TOTAL MID-LEVELS	3.0	2.0	1.0	66.67%	0.0	0.0	0.0	0.0	0.00%	
NURSING										
SRN III	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	
SRN II	10.0	7.0	3.0	70%	0.0	3.0	0.0	0.0	0%	
RN	26.1	24.0	2.1	92%	1.0	11.0	0.0	3.0	13%	
LVN	16.5	17.0	(0.5)	103%	0.0	1.0	0.0	0.0	0%	
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0		
Psych Tech	5.5	6.0	(0.5)	109%	0.0	2.0	0.0	0.0	0%	
TOTAL NURSING	59.1	55.0	4.1	93.06%	1.0	17.0	0.0	3.0	5.45%	
PHARMACY										
Pharmacist II	1.0	0.0	1.0	0%	0.0	0.0	0.0	0.0		
Pharmacist I	1.0	0.0	1.0	0%	0.0	0.0	0.0	0.0		
Pharmacist Tech	2.0	2.0	0.0	100%	0.0	1.0	0.0	0.0	0%	
TOTAL PHARMACY	4.0	2.0	2.0	50.00%	0.0	1.0	0.0	0.0	0.00%	

Deuel Vocational Institution			State (		<b>IAY 2009</b> Budget Autho	rity and				
	Tota Post	Hons Authorized	ostions Filed	sitions Vacant Percent	ASS FILES	Inents 1200 Top	ate cont 31/2009 interest 531/2009 interest 531/2009 interest 531/2009 511/2	1005-31200 1005-32200 1009-5-320 1009-5-320 1009-5-320 1009-5-320 1009-5-320 1009-5-320 1009-5-320 1009-5-320 1009-5-320 1009-5-320 1009-5-320 1009-5-320 1009-5-320 1009-5-320 1009-5-320 1009-5-320 1009-5-320 1009-5-320 1009-5-320 1009-5-320 1009-5-320 1009-5-320 1009-5-320 1009-5-320 1009-5-320 1009-5-320 1009-5-320 1009-5-320 1009-5-320 1009-5-320 1009-5-320 1009-5-320 1009-5-320 1009-5-320 1009-5-320 1009-5-320 1009-5-320 1009-5-320 1009-5-320 1009-5-320 1009-5-320 1009-5-320 1009-5-320 1009-5-320 1009-5-320 1009-5-320 1009-5-320 1009-5-320 1009-5-320 1009-5-320 1009-5-320 1009-5-320 1009-5-300 1009-5-300 1009-5-300 1009-5-300 1009-5-300 1009-5-300 1009-5-300 1009-5-300 1009-5-300 1009-5-300 1009-5-300 1009-5-300 1009-5-300 1009-5-300 1009-5-300 1009-5-300 1009-5-300 1009-5-300 1009-5-300 1009-5-300 1009-5-300 1000-5-300 1000-5-300 1000-5-300 1000-5-300 1000-5-300 1000-5-300 1000-5-300 1000-5-300 1000-5-300 1000-5-300 1000-5-300 1000-5-300 1000-5-300 1000-5-300 1000-5-300 1000-5-300 1000-5-300 1000-5-300 1000-5-300 1000-5-300 1000-5-300 1000-5-300 1000-5-300 1000-5-300 1000-5-300 1000-5-300 1000-5-300 1000-5-300 1000-5-300 1000-5-300 1000-5-300 1000-5-300 1000-5-300 1000-5-300 1000-5-300 1000-5-300 1000-5-300 1000-5-300 1000-5-300 1000-5-300 1000-5-300 1000-5-300 1000-5-300 1000-5-300 1000-5-300 1000-5-300 1000-5-300 1000-5-300 1000-5-300 1000-5-300 1000-5-300 1000-5-300 1000-5-300 1000-5-300 1000-5-300 1000-5-300 1000-5-300 1000-5-300 1000-5-300 1000-5-300 1000-5-300 1000-5-300 1000-5-300 1000-5-300 10000000000000000000000000000000000	actions 11000 arations 11000 1000 - To Date	Furnover Percenter: 11009
PHYSICIANS										
СМО	1.0	0.0	1.0	0%	0.0	0.0	0.0	0.0		
Chief P&S	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	
Phys & Surgeon	7.0	7.0	0.0	100%	0.0	0.0	0.0	0.0	0%	
TOTAL PHYSICIANS	9.0	8.0	1.0	88.89%	0.0	0.0	0.0	0.0	0.00%	
MID-LEVELS										
РА	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	
NP	0.0	1.0	(1.0)		0.0	0.0	0.0	0.0	0%	
TOTAL MID-LEVELS	1.0	2.0	(1.0)	200.00%	0.0	0.0	0.0	0.0	0.00%	
NURSING										
SRN III	1.0	1.0	0.0	100%	0.0	1.0	0.0	0.0	0%	
SRN II	9.5	11.0	(1.5)	116%	2.0	3.0	0.0	1.0	9%	
RN	51.2	49.0	2.2	96%	0.0	4.0	0.0	0.0	0%	
LVN	34.9	34.0	0.9	97%	0.0	3.0	0.0	1.0	3%	
CNA	5.0	5.0	0.0	100%	0.0	0.0	0.0	0.0	0%	
Psych Tech	14.0	14.0	0.0	100%	0.0	2.0	1.0	2.0	14%	
TOTAL NURSING	115.6	114.0	1.6	98.62%	2.0	13.0	1.0	4.0	3.51%	
PHARMACY										
Pharmacist II	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	
Pharmacist I	5.0	5.0	0.0	100%	2.0	3.0	0.0	0.0	0%	
Pharmacist Tech	7.0	6.0	1.0	86%	0.0	2.0	0.0	0.0	0%	
TOTAL PHARMACY	13.0	12.0	1.0	92.31%	2.0	5.0	0.0	0.0	0.00%	

Folsom State Prison				(Data source	<b>IAY 2009</b> Budget Author						
Total Positions Total Positions Filed Positions Filed Positions Filed Positions 5,31,2009 (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,1009) (1,											
PHYSICIANS	Í			, ,							
СМО	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%		
Chief P&S	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%		
Phys & Surgeon	7.0	7.0	0.0	100%	0.0	0.0	0.0	0.0	0%		
TOTAL PHYSICIANS	9.0	9.0	0.0	100.00%	0.0	0.0	0.0	0.0	0.00%		
MID-LEVELS											
PA	0.0	0.0	0.0		0.0	0.0	0.0	0.0			
NP	2.0	2.0	0.0	100%	0.0	0.0	0.0	0.0	0%		
TOTAL MID-LEVELS	2.0	2.0	0.0	100.00%	0.0	0.0	0.0	0.0	0.00%		
NURSING											
SRN III	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%		
SRN II	6.8	6.0	0.8	88%	0.0	4.0	0.0	0.0	0%		
RN	20.6	19.0	1.6	92%	0.0	4.0	0.0	1.0	5%		
LVN	22.9	21.0	1.9	92%	0.0	6.0	0.0	1.0	5%		
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0			
Psych Tech	7.0	5.0	2.0	71%	0.0	1.0	0.0	0.0	0%		
TOTAL NURSING	58.3	52.0	6.3	89.19%	0.0	15.0	0.0	2.0	3.85%		
PHARMACY											
Pharmacist II	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%		
Pharmacist I	2.5	2.0	0.5	80%	0.0	1.0	0.0	0.0	0%		
Pharmacist Tech	6.0	6.0	0.0	100%	0.0	4.0	0.0	1.0	17%		
TOTAL PHARMACY	9.5	9.0	0.5	94.74%	0.0	5.0	0.0	1.0	11.11%		

				(Data source	<b>IAY 2009</b> Budget Autho					
High Desert State Prison				Controller's Offic	ce Employment l	History Records)				
	Posi	ions Authorized	ostions Filed	ssitions Vacant Percent	age Filed Appin	Incuts 31,2009 100 - 5 31,2009 100 - 5 2 31,200 100 - 5 2	1244 12312100 111000 - 5312000 111000 - 5312000 5112	tions 31,200 To F	ate ions 131/100 assions 131/100 assions 131/100 assions 131/100 11/100 Vest Fate	Furnover Berenness (1999) 1998-531/1999
PHYSICIANS	Totar	Totat	Totat	Perce	AFIN		HAD SIN		Mr Vear Br	st
СМО	1.0	1.0	0.0	100%	0.0	1.0	0.0	0.0	0%	
Chief P&S	1.0	1.0	0.0	100%	1.0	1.0	0.0	0.0	0%	
Phys & Surgeon	4.0	2.0	2.0	50%	0.0	2.0	0.0	1.0	50%	
TOTAL PHYSICIANS	6.0	4.0	2.0	66.67%	1.0	4.0	0.0	1.0	25.00%	
MID-LEVELS										
PA	1.0	0.0	1.0	0%	0.0	0.0	0.0	0.0		
NP	3.0	2.0	1.0	67%	0.0	0.0	0.0	0.0	0%	
TOTAL MID-LEVELS	4.0	2.0	2.0	50.00%	0.0	0.0	0.0	0.0	0.00%	
NURSING										
SRN III	2.0	2.0	0.0	100%	0.0	0.0	0.0	0.0	0%	
SRN II	11.5	9.0	2.5	78%	0.0	4.0	0.0	0.0	0%	
RN	37.8	42.0	(4.2)	111%	1.0	19.0	0.0	3.0	7%	
LVN	27.1	26.0	1.1	96%	0.0	9.0	0.0	1.0	4%	
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0		
Psych Tech	9.0	9.0	0.0	100%	0.0	5.0	0.0	4.0	44%	
TOTAL NURSING	87.4	88.0	(0.6)	100.69%	1.0	37.0	0.0	8.0	9.09%	
PHARMACY										
Pharmacist II	1.0	0.0	1.0	0%	0.0	1.0	0.0	2.0		
Pharmacist I	3.0	0.0	3.0	0%	0.0	0.0	0.0	1.0		
Pharmacist Tech	4.0	4.0	0.0	100%	1.0	3.0	0.0	1.0	25%	
TOTAL PHARMACY	8.0	4.0	4.0	50.00%	1.0	4.0	0.0	4.0	100.00%	

				(Data source	<b>IAY 2009</b> Budget Author					
Ironwood State Prison		ived				History Records)				
	/	ions Authorized	ostions filled	ostions Vacant Percent	illed	Incuts 31,2009 1009 Scar Poly	atterents 11,000 atterents 11,000 atterents 517,000 517 517	tions 31,000 or	ate one 311200 pations 311200 pations - 10 Pate 1200 year 10 Pate	Lunoves 1200 Percenter 531200
	Posi	tion to be	osition P	osition	APPOINT	Inents 31200 ToP	ate nents 31/2009	tions 31200 To P	ate on 5 1 100 - 10 Pate of the Participation of the Pate of the P	eercos ??
PHYSICIANS	Totar	Totar	Totar	Perce	Arshi		NIE SIN		The year the b	7
CMO	1.0	0.0	1.0	0%	0.0	0.0	0.0	1.0		
Chief P&S	1.0	0.0	1.0	0%	0.0	0.0	0.0	1.0		
Phys & Surgeon	5.0	5.0	0.0	100%	0.0	1.0	0.0	0.0	0%	
TOTAL PHYSICIANS	7.0	5.0	2.0	71.43%	0.0	1.0	0.0	2.0	40.00%	
MID-LEVELS										
PA	0.0	0.0	0.0		0.0	0.0	0.0	0.0		
NP	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	
TOTAL MID-LEVELS	1.0	1.0	0.0	100.00%	0.0	0.0	0.0	0.0	0.00%	
NURSING										
SRN III	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	
SRN II	9.0	9.0	0.0	100%	2.0	6.0	0.0	0.0	0%	
RN	30.7	30.0	0.7	98%	1.0	14.0	0.0	1.0	3%	
LVN	25.8	22.0	3.8	85%	0.0	2.0	0.0	2.0	9%	
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0		
Psych Tech	4.2	3.0	1.2	71%	0.0	2.0	0.0	0.0	0%	
TOTAL NURSING	70.7	65.0	5.7	91.94%	3.0	24.0	0.0	3.0	4.62%	
PHARMACY										
Pharmacist II	1.0	0.0	1.0	0%	0.0	0.0	0.0	0.0		
Pharmacist I	3.0	1.0	2.0	33%	0.0	0.0	0.0	0.0	0%	
Pharmacist Tech	8.0	8.0	0.0	100%	0.0	5.0	0.0	0.0	0%	
TOTAL PHARMACY	12.0	9.0	3.0	75.00%	0.0	5.0	0.0	0.0	0.00%	

					IAY 2009					
Kern Valley State Prison			State (		Budget Autho ce Employment I	rity and History Records)				
	Tota Posi	ions Autorized	ostions Filed	ostions Vacant Percent	age filed Appin	uponts 31,2009 100 - 5 31,2009 1009 - Vest APP	ate news 11200 introde 5121200 introde 5121200 5112	tions 31,200 To	ase on 5 1 1 200 article 5 1 1 200 1 2005 - To Date 1 2005 - To Date	Turnover Percenses 12009
PHYSICIANS										
СМО	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	
Chief P&S	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	
Phys & Surgeon	7.0	6.0	1.0	86%	0.0	1.0	0.0	1.0	17%	
TOTAL PHYSICIANS	9.0	8.0	1.0	88.89%	0.0	1.0	0.0	1.0	12.50%	
MID-LEVELS										
PA	0.0	0.0	0.0		0.0	0.0	0.0	0.0		
NP	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	
TOTAL MID-LEVELS	1.0	1.0	0.0	100.00%	0.0	0.0	0.0	0.0	0.00%	
NURSING										
SRN III	1.0	0.0	1.0	0%	0.0	1.0	0.0	1.0		
SRN II	11.5	8.0	3.5	70%	0.0	3.0	0.0	1.0	13%	
RN	33.4	30.0	3.4	90%	0.0	0.0	0.0	0.0	0%	
LVN	30.3	28.0	2.3	92%	0.0	0.0	0.0	1.0	4%	
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0		
Psych Tech	8.6	12.0	(3.4)	140%	1.0	4.0	0.0	0.0	0%	
TOTAL NURSING	84.8	78.0	6.8	91.98%	1.0	8.0	0.0	3.0	3.85%	
PHARMACY										
Pharmacist II	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	
Pharmacist I	3.0	2.0	1.0	67%	0.0	0.0	0.0	1.0	50%	
Pharmacist Tech	6.0	6.0	0.0	100%	0.0	0.0	0.0	0.0	0%	
TOTAL PHARMACY	10.0	9.0	1.0	90.00%	0.0	0.0	0.0	1.0	11.11%	

California State Prison - Los Angeles County			State		<b>AAY 2009</b> Budget Author	rity and	ON REPORT					
Two Posting Strate Transford To Part T												
PHYSICIANS												
СМО	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%			
Chief P&S	1.0	0.0	1.0	0%	0.0	1.0	0.0	1.0				
Phys & Surgeon	6.0	6.0	0.0	100%	0.0	1.0	0.0	1.0	17%			
TOTAL PHYSICIANS	8.0	7.0	1.0	87.50%	0.0	2.0	0.0	2.0	28.57%			
MID-LEVELS												
PA	2.0	2.0	0.0	100%	0.0	0.0	0.0	0.0	0%			
NP	2.0	2.0	0.0	100%	0.0	0.0	0.0	0.0	0%			
TOTAL MID-LEVELS	4.0	4.0	0.0	100.00%	0.0	0.0	0.0	0.0	0.00%			
NURSING												
SRN III	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%			
SRN II	10.0	10.0	0.0	100%	1.0	7.0	0.0	2.0	20%			
RN	58.5	54.0	4.5	92%	1.0	10.0	0.0	4.0	7%			
LVN	44.6	42.0	2.6	94%	1.0	7.0	0.0	3.0	7%			
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0				
Psych Tech	24.0	19.0	5.0	79%	1.0	8.0	0.0	1.0	5%			
TOTAL NURSING	138.1	126.0	12.1	91.24%	4.0	32.0	0.0	10.0	7.94%			
PHARMACY												
Pharmacist II	1.0	0.0	1.0	0%	0.0	1.0	0.0	0.0				
Pharmacist I	5.0	5.0	0.0	100%	0.0	3.0	0.0	0.0	0%			
Pharmacist Tech	6.0	5.0	1.0	83%	0.0	3.0	0.0	0.0	0%			
TOTAL PHARMACY	12.0	10.0	2.0	83.33%	0.0	7.0	0.0	0.0	0.00%			

					AY 2009					
Mule Creek State Prison			State (		Budget Autho ce Employment l	rity and History Records)				
	Tota Post	ions Autorized	ostions Filed	ostions Vacant Percent	age filed Appin	unents 31,2009 100 5 31,2009 100 Year Ary	ate pents 11,000 introde 5,31,000 introde 5,31,000 introde 5,31,000 5,000 5,000	tions 31,200 To	ate ions 131,000 assions 131,000 assions 131,000 1100 Vest Date	Turnover Percentese 12100 (11008-531200
PHYSICIANS										
СМО	1.0	0.0	1.0	0%	0.0	1.0	0.0	0.0		
Chief P&S	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	
Phys & Surgeon	6.0	6.0	0.0	100%	0.0	0.0	0.0	0.0	0%	
TOTAL PHYSICIANS	8.0	7.0	1.0	87.50%	0.0	1.0	0.0	0.0	0.00%	
MID-LEVELS										
PA	2.0	2.0	0.0	100%	0.0	0.0	0.0	0.0	0%	
NP	0.0	0.0	0.0		0.0	0.0	0.0	0.0		
TOTAL MID-LEVELS	2.0	2.0	0.0	100.00%	0.0	0.0	0.0	0.0	0.00%	
NURSING										
SRN III	2.0	2.0	0.0	100%	0.0	0.0	0.0	0.0	0%	
SRN II	5.6	11.0	(5.4)	196%	0.0	6.0	0.0	0.0	0%	
RN	35.2	35.0	0.2	99%	0.0	8.0	0.0	0.0	0%	
LVN	22.7	22.0	0.7	97%	0.0	3.0	0.0	2.0	9%	
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0		
Psych Tech	26.0	26.0	0.0	100%	0.0	3.0	0.0	2.0	8%	
TOTAL NURSING	91.5	96.0	(4.5)	104.92%	0.0	20.0	0.0	4.0	4.17%	
PHARMACY										
Pharmacist II	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	
Pharmacist I	5.0	4.0	1.0	80%	0.0	1.0	0.0	0.0	0%	
Pharmacist Tech	11.0	9.0	2.0	82%	0.0	1.0	0.0	0.0	0%	
TOTAL PHARMACY	17.0	14.0	3.0	82.35%	0.0	2.0	0.0	0.0	0.00%	

				(Data source	<b>IAY 2009</b> Budget Author	rity and History Records)							
North Kern State Prison	PHYSICIANS												
PHYSICIANS		Í		,									
СМО	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%				
Chief P&S	1.0	0.0	1.0	0%	0.0	0.0	0.0	0.0					
Phys & Surgeon	13.0	15.0	(2.0)	115%	0.0	8.0	0.0	0.0	0%				
TOTAL PHYSICIANS	15.0	16.0	(1.0)	106.67%	0.0	8.0	0.0	0.0	0.00%				
MID-LEVELS													
PA	0.0	0.0	0.0		0.0	0.0	0.0	0.0					
NP	3.0	1.0	2.0	33%	0.0	0.0	0.0	0.0	0%				
TOTAL MID-LEVELS	3.0	1.0	2.0	33.33%	0.0	0.0	0.0	0.0	0.00%				
NURSING													
SRN III	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%				
SRN II	12.9	8.0	4.9	62%	0.0	3.0	0.0	0.0	0%				
RN	47.9	44.0	3.9	92%	0.0	6.0	0.0	3.0	7%				
LVN	42.6	35.0	7.6	82%	0.0	14.0	0.0	4.0	11%				
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0					
Psych Tech	7.3	7.0	0.3	96%	0.0	2.0	0.0	0.0	0%				
TOTAL NURSING	111.7	95.0	16.7	85.05%	0.0	25.0	0.0	7.0	7.37%				
PHARMACY													
Pharmacist II	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%				
Pharmacist I	4.0	1.0	3.0	25%	0.0	0.0	0.0	1.0	100%				
Pharmacist Tech	11.0	9.0	2.0	82%	0.0	2.0	0.0	0.0	0%				
TOTAL PHARMACY	16.0	11.0	5.0	68.75%	0.0	2.0	0.0	1.0	9.09%				

					<b>IAY 2009</b> Budget Authol	rity and				
Pelican Bay State Prison		,		Controller's Offic			,			
	TotaPosi	ions Authorized	ostions Filled	ostions Vacant	ase Filed Appoint	unents 31,2009 009 - Stear To P	attenens 1200 attenens 531200 attenens 531200 517	tions 31,200 To F	ate one 531200 ate one 53100 ate one 531000 ate one 53100 ate one 53100 ate one 53100 ate one 53100 ate one 531000 ate one 5310000 ate one 5310000 ate one 531000000000000000000000000000000000000	Turnover 1000000000000000000000000000000000000
PHYSICIANS	Í		Í		Í	Í			Í	
СМО	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	
Chief P&S	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	
Phys & Surgeon	4.0	2.0	2.0	50%	0.0	3.0	0.0	1.0	50%	
TOTAL PHYSICIANS	6.0	4.0	2.0	66.67%	0.0	3.0	0.0	1.0	25.00%	
MID-LEVELS										
РА	0.0	0.0	0.0		0.0	0.0	0.0	0.0		
NP	3.0	3.0	0.0	100%	0.0	1.0	0.0	0.0	0%	
TOTAL MID-LEVELS	3.0	3.0	0.0	100.00%	0.0	1.0	0.0	0.0	0.00%	
NURSING										
SRN III	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	
SRN II	8.0	11.0	(3.0)	138%	0.0	4.0	0.0	1.0	9%	
RN	52.0	54.0	(2.0)	104%	2.0	16.0	0.0	2.0	4%	
LVN	24.7	24.0	0.7	97%	0.0	6.0	0.0	2.0	8%	
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0		
Psych Tech	32.5	20.0	12.5	62%	0.0	6.0	0.0	3.0	15%	
TOTAL NURSING	118.2	110.0	8.2	93.06%	2.0	32.0	0.0	8.0	7.27%	
PHARMACY										
Pharmacist II	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	
Pharmacist I	2.0	2.0	0.0	100%	0.0	0.0	0.0	0.0	0%	
Pharmacist Tech	5.0	5.0	0.0	100%	0.0	0.0	0.0	0.0	0%	
TOTAL PHARMACY	8.0	8.0	0.0	100.00%	0.0	0.0	0.0	0.0	0.00%	

Pleasant Valley State Prison		nei	State (	Ν	<b>AAY 2009</b> Budget Autho					
	Tota Posi	ions Authorized	ostions Filed	ostions Vacant	age filed Appin	Incuts 312009 1009-531200 ToF	ate pents 17200 introde 5121200 12008 52212 502	stons 5312009 009-527200 Vent Ser	astering 531200	Turnovet (Tercenter: 1,1,1,009) (Tercenter: 5,1,1,009) (Thing) - 5,1,1,009)
PHYSICIANS										
СМО	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	
Chief P&S	1.0	1.0	0.0	100%	0.0	1.0	0.0	0.0	0%	
Phys & Surgeon	8.0	2.0	6.0	25%	0.0	3.0	0.0	0.0	0%	
TOTAL PHYSICIANS	10.0	4.0	6.0	40.00%	0.0	4.0	0.0	0.0	0.00%	
MID-LEVELS										
РА	0.0	0.0	0.0		0.0	0.0	0.0	0.0		
NP	5.0	1.0	4.0	20%	0.0	0.0	0.0	0.0	0%	
TOTAL MID-LEVELS	5.0	1.0	4.0	20.00%	0.0	0.0	0.0	0.0	0.00%	
NURSING										
SRN III	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	
SRN II	13.0	7.0	6.0	54%	0.0	1.0	0.0	0.0	0%	
RN	28.9	26.0	2.9	90%	1.0	8.0	0.0	4.0	15%	
LVN	38.6	34.0	4.6	88%	4.0	19.0	1.0	3.0	9%	
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0		
Psych Tech	8.0	5.0	3.0	63%	0.0	0.0	0.0	0.0	0%	
TOTAL NURSING	89.5	73.0	16.5	81.56%	5.0	28.0	1.0	7.0	9.59%	
PHARMACY										
Pharmacist II	1.0	0.0	1.0	0%	0.0	0.0	0.0	0.0		
Pharmacist I	5.0	3.0	2.0	60%	0.0	0.0	0.0	0.0	0%	
Pharmacist Tech	9.0	7.0	2.0	78%	0.0	5.0	0.0	1.0	14%	
TOTAL PHARMACY	15.0	10.0	5.0	66.67%	0.0	5.0	0.0	1.0	10.00%	

Richard J. Donovan		HUN	MAN RESOU		J <b>ITMENT AN</b> <b>IAY 2009</b> Budget Author		ON REPORT									
Correctional Facility			State (	Controller's Offic												
	Tota Posi	Jons Authorized	ostions Filed	ostions Vacant Percent	ase filed Appin	Inents 31,2009 109 Year APP	ate pents 1/2009 interests 31/2009 interests 51/2009 51/2	tions 31,2009 109 - 10 To	ase on 531200 article 531200 1200 - 1310 Pare	Furnover Percenter 11009						
PHYSICIANS																
СМО	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%							
Chief P&S	1.0	1.0   0.0   100%   0.0   0.0   0.0   0.0   0%     11.0   (0.5)   105%   0.0   2.0   0.0   0.0   0%														
Phys & Surgeon	10.5															
TOTAL PHYSICIANS	12.5	5   13.0   (0.5)   104.00%   0.0   2.0   0.0   0.0   0.00%														
MID-LEVELS																
PA	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%							
NP	2.0	2.0	0.0	100%	0.0	0.0	0.0	0.0	0%							
TOTAL MID-LEVELS	3.0	3.0	0.0	100.00%	0.0	0.0	0.0	0.0	0.00%							
NURSING																
SRN III	1.0	0.0	1.0	0%	0.0	0.0	0.0	1.0								
SRN II	11.5	12.0	(0.5)	104%	0.0	4.0	0.0	0.0	0%							
RN	46.9	41.0	5.9	87%	0.0	13.0	0.0	5.0	12%							
LVN	50.6	46.0	4.6	91%	0.0	31.0	1.0	6.0	13%							
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0								
Psych Tech	24.0	18.0	6.0	75%	0.0	17.0	0.0	3.0	17%							
TOTAL NURSING	134.0	117.0	17.0	87.31%	0.0	65.0	1.0	15.0	12.82%							
PHARMACY																
Pharmacist II	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%							
Pharmacist I	6.0	6.0	0.0	100%	0.0	3.0	0.0	0.0	0%							
Pharmacist Tech	7.0	7.0	0.0	100%	0.0	0.0	0.0	0.0	0%							
TOTAL PHARMACY	14.0	14.0	0.0	100.00%	0.0	3.0	0.0	0.0	0.00%							

California State Prison -		пот	MAIN RESOU	Ν	<b>IAY 2009</b> Budget Author	<b>D RETENTIO</b>	ON KEI ONI								
Sacramento			State 0			History Records)									
	Total Positions - Total Positions Titled Positions Vacuations Vacuations - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-31-1000 - 5-3														
PHYSICIANS				, , , , , , , , , , , , , , , , , , ,	<u> </u>	ĺ	<u>,                                     </u>	ĺ							
СМО	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%						
Chief P&S	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%						
Phys & Surgeon	7.0	7.0	0.0	100%	0.0	1.0	0.0	0.0	0%						
TOTAL PHYSICIANS	9.0	9.0	0.0	100.00%	0.0	1.0	0.0	0.0	0.00%						
MID-LEVELS															
РА	0.0	0.0	0.0		0.0	0.0	0.0	0.0							
NP	2.0	2.0	0.0	100%	0.0	0.0	0.0	0.0	0%						
TOTAL MID-LEVELS	2.0	2.0	0.0	100.00%	0.0	0.0	0.0	0.0	0.00%						
NURSING															
SRN III	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%						
SRN II	11.0	11.0	0.0	100%	0.0	2.0	0.0	0.0	0%						
RN	72.5	71.0	1.5	98%	0.0	10.0	0.0	3.0	4%						
LVN	24.3	25.0	(0.7)	103%	0.0	7.0	1.0	8.0	32%						
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0							
Psych Tech	77.3	68.0	9.3	88%	0.0	18.0	0.0	5.0	7%						
TOTAL NURSING	186.1	176.0	10.1	94.57%	0.0	37.0	1.0	16.0	9.09%						
PHARMACY															
Pharmacist II	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%						
Pharmacist I	4.0	4.0	0.0	100%	0.0	0.0	0.0	0.0	0%						
Pharmacist Tech	12.0	8.0	4.0	67%	0.0	2.0	0.0	0.0	0%						
TOTAL PHARMACY	17.0	13.0	4.0	76.47%	0.0	2.0	0.0	0.0	0.00%						

HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT   MAY 2009   Substance Abuse (Data source Budget Authority and State Controller's Office Employment History Records)   Substance Abuse State Controller's Office Employment History Records)															
	Total Post	Jons Authorized	ostions Filed	ostions Vacant Percent	ase Filed Appoint	unents 31,2009 009 Year Nor	ate news 31,2009	tions 31,2009 000 - Year Sea	ate inter 131/009 atations 131/009 1/009 to pate	Furnover Berconese 1200					
PHYSICIANS															
СМО	1.0	1.0	0.0	100%	0.0	1.0	0.0	0.0	0%						
Chief P&S	1.0	1.0	0.0	100%	1.0	1.0	0.0	0.0	0%						
Phys & Surgeon	11.0														
TOTAL PHYSICIANS	13.0														
MID-LEVELS															
PA	0.0	0.0	0.0		0.0	0.0	0.0	0.0							
NP	2.0	0.0	2.0	0%	0.0	0.0	0.0	0.0							
TOTAL MID-LEVELS	2.0	0.0	2.0	0.00%	0.0	0.0	0.0	0.0							
NURSING															
SRN III	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%						
SRN II	12.0	9.0	3.0	75%	0.0	4.0	0.0	0.0	0%						
RN	53.0	52.0	1.0	98%	0.0	9.0	0.0	3.0	6%						
LVN	40.8	38.0	2.8	93%	0.0	8.0	0.0	6.0	16%						
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0							
Psych Tech	11.5	10.0	1.5	87%	0.0	1.0	1.0	1.0	10%						
TOTAL NURSING	118.3	110.0	8.3	92.98%	0.0	22.0	1.0	10.0	9.09%						
PHARMACY															
Pharmacist II	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%						
Pharmacist I	7.0	5.0	2.0	71%	0.0	1.0	0.0	0.0	0%						
Pharmacist Tech	10.0 8.0 2.0 80% 0.0 0.0 0.0 0.0 0.0 0%														
TOTAL PHARMACY	18.0	14.0	4.0	77.78%	0.0	1.0	0.0	0.0	0.00%						

		nu	VIAN KESUUI		JIIWIENI AN AAY 2009	DREIENIN	JN KEFUKI			
Sierra Conservation			C.	(Data source	Budget Autho					
Center	Tota Post	ions Authorited		- TH		History Records)	ate cents 31,2009 ate cents 3,31,2009 atenents 5,31,2009 5,11,2009 5,11,2009	tions 31,2009	ate ions 131/100 arations 131/100 arations 131/100 11008 cost 1 parc	Furnerer 531200
PHYSICIANS		í ,	,	(		(`				
СМО	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	
Chief P&S	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	
Phys & Surgeon	6.0	5.0	1.0	83%	0.0	2.0	0.0	0.0	0%	
TOTAL PHYSICIANS	8.0	7.0	1.0	87.50%	0.0	2.0	0.0	0.0	0.00%	
MID-LEVELS										
PA	1.0	2.0	(1.0)	200%	0.0	1.0	0.0	0.0	0%	
NP	0.0	0.0	0.0		0.0	0.0	0.0	0.0		
TOTAL MID-LEVELS	1.0	2.0	(1.0)	200.00%	0.0	1.0	0.0	0.0	0.00%	
NURSING										
SRN III	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	
SRN II	7.0	4.0	3.0	57%	0.0	2.0	0.0	1.0	25%	
RN	20.3	18.0	2.3	89%	0.0	9.0	0.0	0.0	0%	
LVN	18.8	17.0	1.8	90%	0.0	11.0	0.0	1.0	6%	
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0		
Psych Tech	9.1	7.0	2.1	77%	0.0	2.0	0.0	1.0	14%	
TOTAL NURSING	56.2	47.0	9.2	83.63%	0.0	24.0	0.0	3.0	6.38%	
PHARMACY										
Pharmacist II	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	
Pharmacist I	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	
Pharmacist Tech	3.0	2.0	1.0	67%	0.0	0.0	0.0	0.0	0%	
TOTAL PHARMACY	5.0	4.0	1.0	80.00%	0.0	0.0	0.0	0.0	0.00%	

	_	ΠυΓ	VIAN KESUUI	RCES RECRU N	1AY 2009	DKEIENIN	JN KEPUKI			
California State Prison - Solano			<b>G</b>	(Data source	Budget Author					
Solano	Tota Post	ions Authorized		Controller's Offic Solitons Vacant Percent				tions 31,2009	ate inter 5 31 2009 aratime 5 31 31 31 31 31 31 31 31 31 31 31 31 31	Turnover (Percenter)11009
PHYSICIANS	Í	, ,	, , 	(`				(	(	
СМО	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	
Chief P&S	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	
Phys & Surgeon	8.0	5.0	3.0	63%	0.0	0.0	1.0	2.0	40%	
TOTAL PHYSICIANS	10.0	7.0	3.0	70.00%	0.0	0.0	1.0	2.0	28.57%	
MID-LEVELS										
РА	0.0	0.0	0.0		0.0	0.0	0.0	0.0		
NP	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	
TOTAL MID-LEVELS	1.0	1.0	0.0	100.00%	0.0	0.0	0.0	0.0	0.00%	
NURSING										
SRN III	1.0	1.0	0.0	100%	0.0	1.0	0.0	0.0	0%	
SRN II	11.0	8.0	3.0	73%	0.0	3.0	0.0	2.0	25%	
RN	37.6	38.0	(0.4)	101%	1.0	10.0	0.0	2.0	5%	
LVN	30.6	29.0	1.6	95%	0.0	8.0	0.0	4.0	14%	
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0		
Psych Tech	9.5	8.0	1.5	84%	0.0	1.0	0.0	0.0	0%	
TOTAL NURSING	89.7	84.0	5.7	93.65%	1.0	23.0	0.0	8.0	9.52%	
PHARMACY										
Pharmacist II	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	
Pharmacist I	7.5	1.0	6.5	13%	0.0	0.0	0.0	0.0	0%	
Pharmacist Tech	9.0	9.0	0.0	100%	0.0	6.0	0.0	1.0	11%	
TOTAL PHARMACY	17.5	11.0	6.5	62.86%	0.0	6.0	0.0	1.0	9.09%	

California State Prison -		nei		Ν	<b>IAY 2009</b> Budget Author	rity and										
San Quentin						History Records)										
	Total Post	Jons Authorized	ositions Filled	bittons Vacant Percent	see Filed Appoint	1000 5 31,2009 1009 - 1 31,2009 1009 - 1 02 1 00 1009 - 1 02 1 00 1009 - 1 02 1009 - 1 02 1000 - 1 000 - 1 000 - 1 000 - 1 000 - 1 0000 - 1 000 - 1 0000 - 1 0000	ate cents 11200 intreents 11200 112008 - 5 31 2008 5112 5112	tions 31,200 to D	ate int 5 31000	Turnover Turnover Turnover Torcenter S1/2008 - 531/2009						
PHYSICIANS	Í	Í		, ,	Í	Í	Í									
СМО	1.0	1.0	0.0	100%	0.0	1.0	0.0	0.0	0%							
Chief P&S	1.0	1.0	0.0	100%	0.0	1.0	0.0	0.0	0%							
Phys & Surgeon	13.9	11.0	2.9	79%	0.0	9.0	0.0	0.0	0%							
TOTAL PHYSICIANS	15.9	13.0	2.9	81.76%	0.0	11.0	0.0	0.0	0.00%							
MID-LEVELS																
РА	0.0	2.0	(2.0)		0.0	2.0	0.0	0.0	0%							
NP	1.0	1.0	0.0	100%	0.0	1.0	0.0	0.0	0%							
TOTAL MID-LEVELS	1.0	3.0	(2.0)	300.00%	0.0	3.0	0.0	0.0	0.00%							
NURSING																
SRN III	1.0	2.0	(1.0)	200%	0.0	2.0	0.0	0.0	0%							
SRN II	10.5	11.0	(0.5)	105%	0.0	10.0	0.0	2.0	18%							
RN	42.4	32.0	10.4	75%	0.0	46.0	1.0	4.0	13%							
LVN	56.0	48.0	8.0	86%	0.0	61.0	1.0	3.0	6%							
CNA	8.1	8.0	0.1	99%	1.0	9.0	0.0	1.0	13%							
Psych Tech	16.6	14.0	2.6	84%	0.0	21.0	0.0	1.0	7%							
TOTAL NURSING	134.6	115.0	19.6	85.44%	1.0	149.0	2.0	11.0	9.57%							
PHARMACY																
Pharmacist II	1.0	1.0	0.0	100%	0.0	1.0	0.0	0.0	0%							
Pharmacist I	4.0	4.0	0.0	100%	0.0	2.0	0.0	0.0	0%							
Pharmacist Tech	9.0	8.0	1.0	89%	0.0	10.0	0.0	0.0	0%							
TOTAL PHARMACY	14.0	13.0	1.0	92.86%	0.0	13.0	0.0	0.0	0.00%							

Salinas Valley State Prison		nei		(Data source	<b>AAY 2009</b> Budget Authol	rity and History Records)				
	Tota Posi	ions Authorized	ostions Filed	ostions Vacant	age filed Appin	Incuts 312009 1009-531200 ToF	ate pents 172009	tions 312009 100-5312009 100-500 For	Parting 511,000	runover percenter 131,009
PHYSICIANS										ſ
СМО	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	
Chief P&S	1.0	1.0	0.0	100%	0.0	1.0	0.0	0.0	0%	
Phys & Surgeon	7.0	6.0	1.0	86%	1.0	6.0	0.0	2.0	33%	
TOTAL PHYSICIANS	9.0	8.0	1.0	88.89%	1.0	7.0	0.0	2.0	25.00%	
MID-LEVELS										
РА	0.0	0.0	0.0		0.0	0.0	0.0	0.0		
NP	3.0	1.0	2.0	33%	0.0	0.0	0.0	1.0	100%	
TOTAL MID-LEVELS	3.0	1.0	2.0	33.33%	0.0	0.0	0.0	1.0	100.00%	
NURSING										
SRN III	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	
SRN II	11.5	8.0	3.5	70%	0.0	3.0	0.0	1.0	13%	
RN	46.2	44.0	2.2	95%	0.0	9.0	0.0	4.0	9%	
LVN	19.5	19.0	0.5	97%	0.0	9.0	1.0	5.0	26%	
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0		
Psych Tech	23.0	21.0	2.0	91%	0.0	3.0	0.0	0.0	0%	
TOTAL NURSING	101.2	93.0	8.2	91.90%	0.0	24.0	1.0	10.0	10.75%	
PHARMACY										
Pharmacist II	3.0	1.0	2.0	33%	0.0	0.0	0.0	0.0	0%	
Pharmacist I	4.0	1.0	3.0	25%	0.0	0.0	0.0	0.0	0%	
Pharmacist Tech	10.0	6.0	4.0	60%	0.0	4.0	0.0	0.0	0%	
TOTAL PHARMACY	17.0	8.0	9.0	47.06%	0.0	4.0	0.0	0.0	0.00%	

V-llos C4-4- Dotto for		nor	VIAN RESUU		AAY 2009		JN KEFOKI								
Valley State Prison for Women			State (		Budget Autho ce Employment l	rity and History Records)									
	Town Positions Filted   Percenses Fi														
PHYSICIANS				Í	<u> </u>	ĺ		ĺ		ĺ					
СМО	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%						
Chief P&S	1.0	1.0	0.0	100%	0.0	1.0	0.0	0.0	0%						
Phys & Surgeon	11.0	11.0	0.0	100%	0.0	1.0	0.0	0.0	0%						
TOTAL PHYSICIANS	13.0	13.0	0.0	100.00%	0.0	2.0	0.0	0.0	0.00%						
MID-LEVELS															
РА	0.0	0.0	0.0		0.0	0.0	0.0	0.0							
NP	5.0	5.0	0.0	100%	1.0	1.0	0.0	0.0	0%						
TOTAL MID-LEVELS	5.0	5.0	0.0	100.00%	1.0	1.0	0.0	0.0	0.00%						
NURSING															
SRN III	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%						
SRN II	12.5	9.0	3.5	72%	0.0	5.0	0.0	0.0	0%						
RN	37.1	35.0	2.1	94%	0.0	6.0	0.0	2.0	6%						
LVN	26.6	24.0	2.6	90%	1.0	5.0	0.0	2.0	8%						
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0							
Psych Tech	14.8	11.0	3.8	74%	0.0	2.0	0.0	1.0	9%						
TOTAL NURSING	92.0	80.0	12.0	86.96%	1.0	18.0	0.0	5.0	6.25%						
PHARMACY															
Pharmacist II	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%						
Pharmacist I	4.0	2.0	2.0	50%	0.0	0.0	0.0	0.0	0%						
Pharmacist Tech	9.0	9.0	0.0	100%	0.0	7.0	0.0	0.0	0%						
TOTAL PHARMACY	14.0	12.0	2.0	85.71%	0.0	7.0	0.0	0.0	0.00%						

Wasco State Prison		HUN		(Data source	<b>IAY 2009</b> Budget Author	rity and									
Reception Center		,		Controller's Offic	ce Employment I	History Records)	,	,	,	, , ,					
	HYSICIANS														
PHYSICIANS															
СМО	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%						
Chief P&S	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%						
Phys & Surgeon	7.0	6.0	1.0	86%	0.0	0.0	0.0	0.0	0%						
TOTAL PHYSICIANS	9.0	8.0	1.0	88.89%	0.0	0.0	0.0	0.0	0.00%						
MID-LEVELS															
РА	0.0	0.0	0.0		0.0	0.0	0.0	0.0							
NP	4.0	4.0	0.0	100%	0.0	0.0	0.0	0.0	0%						
TOTAL MID-LEVELS	4.0	4.0	0.0	100.00%	0.0	0.0	0.0	0.0	0.00%						
NURSING															
SRN III	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%						
SRN II	10.0	8.0	2.0	80%	1.0	4.0	1.0	1.0	13%						
RN	50.1	45.0	5.1	90%	3.0	21.0	3.0	12.0	27%						
LVN	34.8	33.0	1.8	95%	2.0	12.0	0.0	3.0	9%						
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0							
Psych Tech	7.0	7.0	0.0	100%	0.0	1.0	0.0	0.0	0%						
TOTAL NURSING	102.9	94.0	8.8	91.40%	6.0	38.0	4.0	16.0	17.02%						
PHARMACY															
Pharmacist II	1.0	0.0	1.0	0%	0.0	0.0	0.0	0.0							
Pharmacist I	4.0	3.0	1.0	75%	1.0	3.0	0.0	2.0	67%						
Pharmacist Tech	6.0	5.0	1.0	83%	0.0	3.0	0.0	1.0	20%						
TOTAL PHARMACY	11.0	8.0	3.0	72.73%	1.0	6.0	0.0	3.0	37.50%						

Plata Headquarters					<b>MAY 2009</b> rce Budget Au Office Employme		rds)			
	Total Posit	Jons Authorized	ostions Filled Total?	ositions Vacant Percent	age tilled Appoint	ments 31,200 to D	12008-5-312009 511/2008-5-3212009 511/2008-5-3212009 511/2	tions 31,000 000 - Tear Sea	are inter 5 310,000 arations 5 310,000 arations 5 310,000 10,000 5 300 10,000 5 3000 10,000 5 300 10,000 5 300 10,0000 5 300 10,0000 5 300 10,0000 5 300 10,0000 5 300 10,0000 5 300 10,0000 5 3000000000000000000000000000000	Furneyest Percentage 11/1009 (11/1008-531/1009
PHYSICIANS										
СМО	12.0	10.0	2.0	83%	0.0	1.0	0.0	0.0	0%	
Chief P&S	1.0	1.0	0.0	100%	1.0	1.0	0.0	0.0	0%	
Phys & Surgeon	24.0	25.0	(1.0)	104%	0.0	4.0	0.0	0.0	0%	
TOTAL PHYSICIANS	37.0	36.0	1.0	97.30%	1.0	6.0	0.0	0.0	0.00%	
MID-LEVELS										
РА	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	
NP	1.0	2.0	(1.0)	200%	0.0	1.0	0.0	0.0	0%	
TOTAL MID-LEVELS	2.0	3.0	(1.0)	150.00%	0.0	1.0	0.0	0.0	0.00%	
NURSING										
SRN III	2.0	4.0	(2.0)	200%	0.0	1.0	0.0	0.0	0%	
SRN II	2.0	2.0	0.0	100%	0.0	0.0	0.0	0.0	0%	
RN	55.0	49.0	6.0	89%	0.0	13.0	0.0	0.0	0%	
LVN	2.0	1.0	1.0	50%	0.0	0.0	0.0	0.0	0%	
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0		
Psych Tech	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	
TOTAL NURSING	62.0	57.0	5.0	91.94%	0.0	14.0	0.0	0.0	0.00%	
PHARMACY										
Pharmacist II	0.0	0.0	0.0		0.0	0.0	0.0	0.0		
Pharmacist I	0.0	0.0	0.0		0.0	0.0	0.0	0.0		
Pharmacist Tech	0.0	0.0	0.0		0.0	0.0	0.0	0.0		
TOTAL PHARMACY	0.0	0.0	0.0		0.0	0.0	0.0	0.0		

Class Code	Institution	Class	1.0	ABUDE CON	Sillors TAN Solutions	Redited S	table P	ostions of the sector of the s	is a state of the	hmentee totopic	5 as filed post	Nearces Poe	international and the second	Positions Vacancy	Leave of the second	109) Jused Vacar	Positions and Helpositions	Stall Participation of the stall of the stal	Elogi Alight As of the gent As of the Doci	t the provide the other
Class Code	institution	Class	Γ A	В	C	D	E	F	G	н		J	к	N	0	 Р	Q	R	s	/ Comments:
					(A+B )= C		(C-D )= F		(C+F)=G			(G-H-I)=J	(J/G)=K		(J+N)=O				(O-P-Q- R)= S	
	All Institutions -	- Combined Total																		
7547	СМО		35.0	0.0	35.0	34.0	1.0	0.0	35.0	30.0	3.0	2.0	6%	4.2	6.2	0.0	0.0	0.0	6.2	
9267	Chief P&S		33.0	0.0	33.0	34.0	(1.0)	0.0	33.0	25.0	1.0	7.0	21%	1.8	8.8	0.0	0.0	0.0	8.8	
			68.0	0.0	68.0	68.0	0.0	0.0	68.0	55.0	4.0	9.0	13%	6.0	15.0	0.0	0.0	0.0	15.0	
9269	P&S-CF		116.9	0.0	116.9	103.0	13.9	0.0	116.9	91.0	3.1	22.8	20%	12.4	35.2	0.2	0.0	0.0	34.9	
9263	P&S-IM/FP		165.5	0.0	165.5	183.0	(17.5)	0.0	165.5	137.0	3.0	25.5	15%	13.3	38.8	0.1	0.1	68.4	(29.9)	
8016	PA		15.0	0.0	15.0	21.0	(6.0)	0.0	15.0	21.0	1.0	(7.0)	-47%	1.3	(5.7)	0.0	0.9	25.3	(31.9)	
9278 Total Management	NP		64.4	0.0	64.4	60.7	3.7	0.0	64.4	44.0	2.0	18.4	29%	5.5	23.9	0.0	2.9	9.5	11.5	
Total management	Total Primary Care Provi	iders	361.8	0.0	361.8	367.7	(5.9)	0.0	361.8	293.0	9.1	59.7	17%	32.3	92.1	0.4	3.9	103.2	(15.4)	
9319	SRN III - Medical		46.0	0.0	46.0	47.0	(1.0)	0.0	46.0	42.0	2.0	2.0	4%	3.9	5.9	0.0	0.0	0.0	5.9	
9318	SRN II - Medical		256.6	70.3	326.9	319.7	7.2	0.0	326.9	262.8	2.0	62.0	19%	32.1	94.1	1.1	13.4	0.0	79.7	
9317	SRN I - Medical		1.0	0.0	1.0	1.0	0.0	0.0	1.0	1.0	0.0	0.0	0%	0.1	0.1	0.0	0.1	0.0	0.0	
	Total Supervision - Med	lical	303.6	70.3	373.9	367.7	6.2	0.0	373.9	305.8	4.0	64.0	17%	36.1	100.1	1.1	13.4	0.0	85.6	
9275	RN - Medical		1357.6	0.0	1357.6	1395.2	(37.6)	0.0	1357.6	1304.0	6.7	46.9	3%	0.0	46.9	24.3	163.0	57.9	(198.3)	
8274	LVN - Medical		1142.8	0.0	1142.8	1144.2	(1.4)	0.0	1142.8	1058.1	18.6	66.1	6%	0.0	66.1	9.4	201.2	353.4	(497.9)	
T	otal Rank & File- Nursing -	Medical	2500.4	0.0	2500.4	2539.4	(39.0)	0.0	2500.4	2362.0	25.3	113.0	5%	0.0	113.0	33.7	364.2	411.4	(696.2)	
	TOTAL ALL I	NSTITUTIONS	3233.8	70.3	3304.1	3342.9	(38.8)	0.0	3304.1	3015.9	42.4	245.8	7%	74.3	322.1	35.1	381.5	514.5	(611.0)	
NOTE	Ŀ																			

# GOAL 4

## IMPLEMENT QUALITY IMPROVEMENT PROGRAMS

**Objective 4.1:** Establish Clinical Quality Measurement and Evaluation Program.

Action 4.1.2: By July 2009, working with the Office of the Inspector General to establish an audit program focused on compliance with Plata requirements.

#### **Reporting/Responsible Division:**

Medical Policy and Program Compliance Branch, CPHCS

#### **Performance Measure:**

Based on requirements of the *Plata* Stipulated Agreement, an overall institution score as well as separate scores for each of the following twenty components of medical delivery is generated:

- Chronic Care
- Clinical Services
- Health Screening
- Specialty Services
- Urgent Services
- Emergency Services
- Prenatal Care/Childbirth/Post-delivery
- Diagnostic Services
- Access to healthcare information
- Outpatient Housing Unit
- Internal Reviews
- Inmate Transfers
- Clinical Operations
- Preventive Services
- Pharmacy Services
- Other Services
- Inmate Hunger Strikes
- Chemical Agent Contraindications
- Staffing levels and training
- Nursing Policy

# Graph/Table Display:

Refer to page 72.

CPHCS Summary of OIG Audit Results	Statewide Av	erals CSP Sacre	net 200 coloris	Red Carscilley	on 2000 centines	tacility tacility tacility tace prison tace post tace post tac tace post tace post tac	Lonal Institution Lonal Institution Contration Contration	n wonen itoria astylogo Calterration 71.3%	stacility stacility ast 200 set 200 set ast set ast	Provide Center
Overall Score	72.2%	05.2 /0					1110 /0	1 1.0 /0	1011.70	
Chronic Care	69.4%	62.7%	83.6%	48.8%	80.9%	73.5%	73.2%	57.3%	75.0%	
Clinical Services	74.2%	67.0%	87.1%	67.2%	80.1%	72.8%	74.1%	74.2%	71.1%	
Health Screening	75.2%	76.4%	86.8%	68.0%	77.8%	74.3%	84.3%	73.2%	61.0%	
Specialty Services	56.8%	47.4%	42.6%	62.3%	59.6%	53.4%	52.6%	63.4%	73.1%	
Urgent Services	<mark>81.8%</mark>	82.5%	79.1%	73.2%	80.2%	77.5%	89.4%	83.7%	89.1%	
Emergency Services	74.8%	47.5%	72.1%	89.7%	76.7%	71.0%	80.1%	85.5%	75.9%	
Prenatal Care/Childbirth/Post-delivery	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
Diagnostic Services	74.0%	68.1%	72.2%	64.0%	74.4%	73.7%	83.8%	70.0%	85.7%	
Access to healthcare information	57.4%	39.2%	58.8%	44.1%	82.4%	58.8%	53.9%	39.2%	82.4%	
Outpatient Housing Unit	<b>79.8%</b>	75.6%	85.5%	n/a	n/a	82.8%	n/a	n/a	75.2%	
Internal Reviews	77.8%	70.4%	68.8%	100.0%	60.8%	93.3%	97.9%	70.4%	60.4%	
Inmate Transfers	85.4%	75.3%	50.0%	89.5%	100.0%	78.9%	100.0%	94.2%	95.3%	
Clinic Operations	87.1%	91.0%	82.8%	94.9%	81.8%	87.9%	85.9%	84.8%	87.9%	
Preventive Services	35.0%	32.1%	43.7%	24.0%	19.0%	21.7%	58.7%	53.0%	28.0%	
Pharmacy Services	83.4%	74.5%	75.9%	93.3%	57.8%	92.0%	92.0%	90.8%	90.8%	
Other Services	92.1%	90.6%	100.0%	100.0%	100.0%	100.0%	100.0%	90.9%	55.0%	
Inmate Hunger Strikes	42.6%	10.5%	31.6%	10.5%	31.6%	n/a	100.0%	71.1%	n/a	
Chemical Agent Contraindications	90.6%	100.0%	86.8%	94.1%	89.4%	89.4%	64.7%	100.0%	100.0%	
Staffing levels and training	96.3%	95.0%	95.0%	100.0%	100.0%	95.0%	85.0%	100.0%	100.0%	
Nursing Policy	72.9%	78.6%	35.7%	88.6%	71.4%	35.7%	100.0%	78.6%	94.3%	
Legend:										
Low Adherence to Policies & Procedures	< 75%									
Moderate Adherence to Policies & Procedures	<mark>75% - 85%</mark>									
High Adherence to Policies & Procedures	> 85%									

The Office of the Inspector General ("OIG") audits encompass 20 components of medical delivery and comprise up to 162 questions. The questions are weighted based on their importance to the delivery of medical care to inmates. The percentages reported above represent the percentage of total weighted points possible for each of the 20 components. The OIG does not intend to determine the percentage score needed by an institution to meet constitutional standards.

**Objective 4.3:** Establish Medical Peer Review and Discipline Process to Ensure Quality of Care.

Action 4.3.1: By July 2008, working with the State Personnel Board and other departments that provide direct medical services, establish an effective Peer Review and Discipline Process to improve the quality of care.

# **<u>Reporting/Responsible Division:</u>**

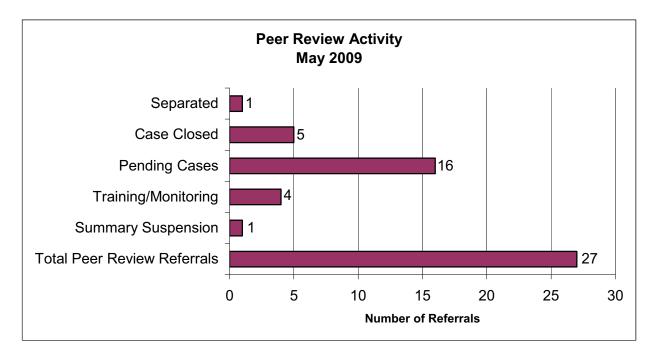
Clinical Practice Review Section, CPHCS

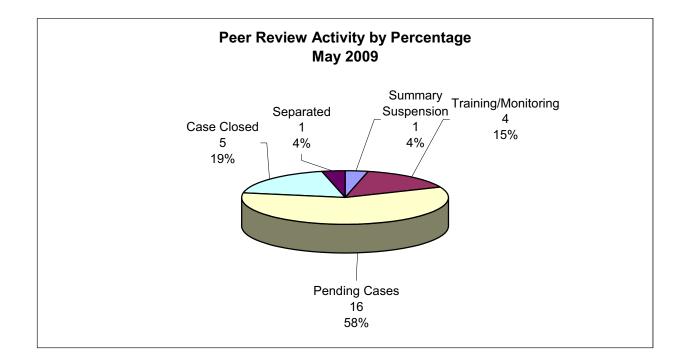
# Performance Measure:

Disposition of referrals to the Professional Practice Executive Committee (PPEC) and Peer Review Subcommittees (PRSC).

# Graph/Table Display:

This report includes data for the months of May and June 2009.





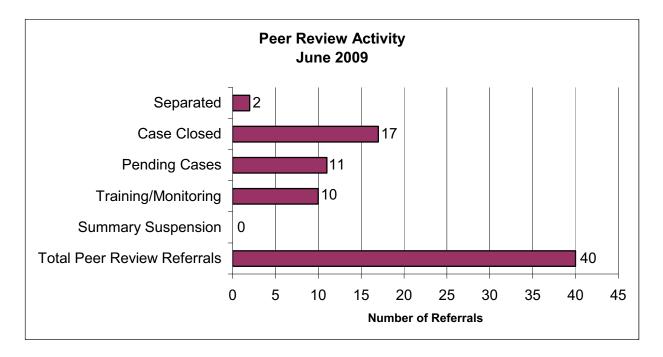
The data represented pertains to physicians and surgeons and mid-level providers.

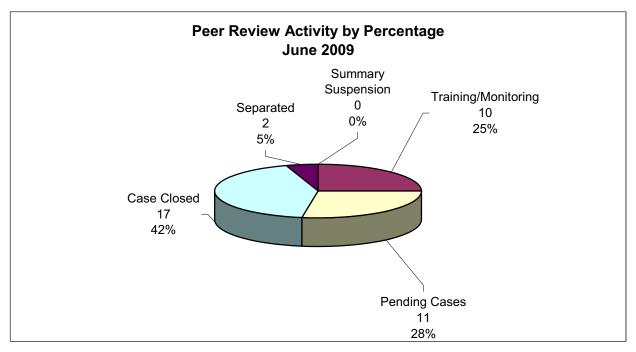
"Separated" status refers to employees that separate from State service after a peer review investigation is initiated by PPEC.

"Case closed" is defined as physicians or mid-level providers that are deemed to be practicing at an appropriate standard of care after conclusion of a peer review investigation.

"Training/Monitoring" are issued by the Governing Body/PPEC to monitor a corrective action plan for a physician or mid-level provider.

"Summary Suspension" is defined as suspending the privileges of a physician or mid-level provider by Governing Body/PPEC and the provider is not allowed to continue their clinical duties.





The data represented pertains to physicians and surgeons and mid-level providers.

"Separated" status refers to employees that separate from State service after a peer review investigation is initiated by PPEC.

"Case closed" is defined as physicians or mid-level providers that are deemed to be practicing at an appropriate standard of care after conclusion of a peer review investigation.

"Training/Monitoring" are issued by the Governing Body/PPEC to monitor a corrective action plan for a physician or mid-level provider.

"Summary Suspension" is defined as suspending the privileges of a physician or mid-level provider by Governing Body/PPEC and the provider is not allowed to continue their clinical duties.

**Objective 4.4:** Establish Medical Oversight Unit to Control and Monitor Medical Employee Investigations.

<u>Action 4.4.1</u>: By January 2009, fully staff and complete the implementation of a Medical Oversight Unit to control and monitor medical employee investigations.

# **<u>Reporting/Responsible Division:</u>**

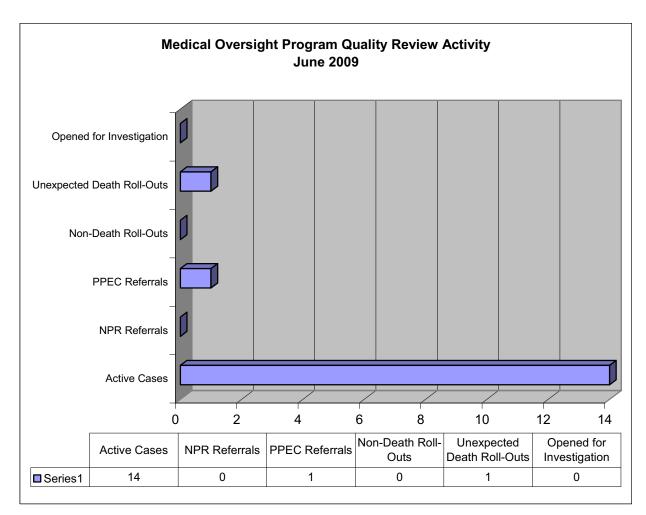
Clinical Operations Support Branch, CPHCS

# Performance Measure:

Medical Oversight Program (MOP) activity and case disposition.

Outcome following MOP roll-outs.

# Graph/Table Display:



"Active Case" is any case currently under inquiry by the MOP (i.e. under preparation for Medical Intake or in the investigative process).

"NPR Referral" is made when the Medical Intake Unit suspects substandard clinical practices by a nurse and refers the case to the Nursing Practice Review Program.

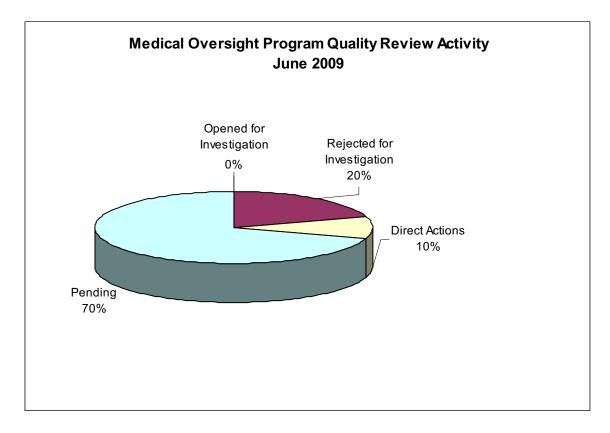
"PPEC Referral" is made when the Medical Intake Unit suspects substandard clinical practices or clinical misconduct by a physician or mid-level provider and refers the case to the PPEC.

"Non-death Roll-Outs" are defined as any act that may cause imminent danger to the patient-inmate (e.g. disruptive conduct, unethical conduct, substandard competencies, fail to perform standards of care).

"Unexpected Death Roll-Outs" are cases when a patient-inmate is one of the following: 40-years old or less and has had no history of a chronic medical condition; was seen two or more times in the TTA within the last week of life, submitted two or more request for services in the last week of life. "Unexpected death cases" also include cases where possible inappropriate, absent or untimely care is suspected; death is directly attributed to asthma or a seizure condition; the patient-inmate returned from an off-site emergency room visit or acute care inpatient stay within 14 days prior to death; or a medication error is suspected.

"Opened for Investigation" are formal investigations conducted by MOP.

# Graph/Table Display:



# **Results Explanation:**

"Opened for Investigation" is a formal investigation conducted by MOP.

"Rejected for Investigation" is when a MOP inquiry does not result in a formal investigation being opened (e.g. due to insufficient facts to support an investigation).

"Direct Actions" are when a request for investigation is referred back to the hiring authority (health care manager) for employee remedial training, counseling, a letter of instruction, or adverse action for general administrative corrective purposes (e.g. attendance).

"Pending" is when a case is awaiting an investigatory assignment prior to Medical Inquiry Panel review.

Objective 4.5: Establish a Health Care Appeals Process, Correspondence Control and Habeas Corpus Petitions Initiative. <u>Action 4.5.1:</u> By July 2008, centralize management over all health care patient-inmate appeals, correspondence and habeas corpus petitions

# **Reporting/Responsible Division:**

Controlled Correspondence Unit, CPHCS

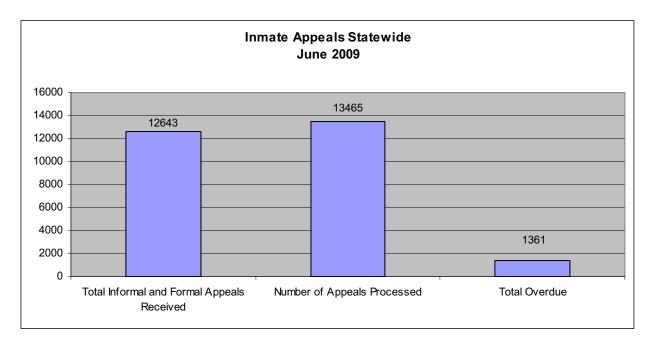
# **Performance Indicators:**

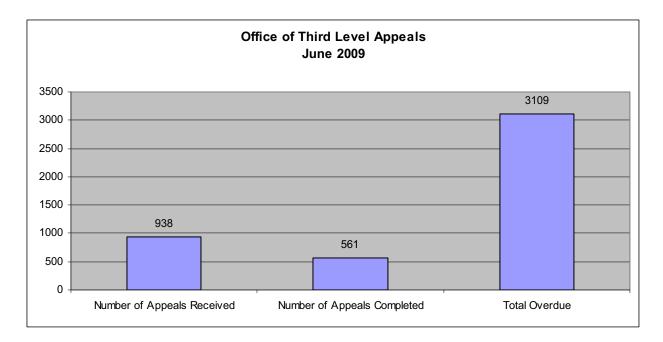
Number of inmate appeals received statewide, number of appeals processed, and total number of responses overdue.

Number of appeals received in the Office of Third Level Appeals, number of third level appeals completed, and total number of third level appeal responses overdue.

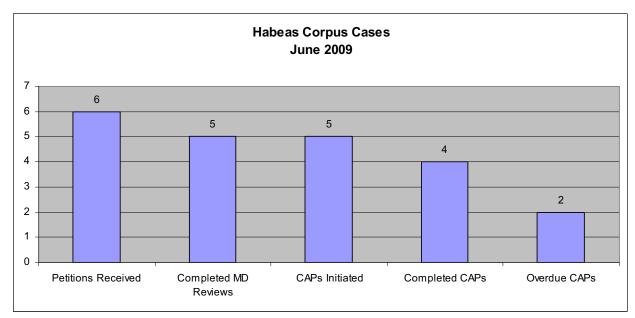
Writ of Habeas Corpus activity and petition disposition.

# Graph/Table Display:





In any effective appeals/grievance system, the number of appeals received may remain at a high level over a period of time despite other factors (e.g. system improvements), as the complainants are aware that issues will be resolved effectively and timely.



# **Results Explanation:**

A "CAP" is a corrective action plan.

# GOAL 5

# ESTABLISH MEDICAL SUPPORT INFRASTRUCTURE

**Objective 5.1:** Establish a Comprehensive, Safe and Efficient Pharmacy Program.

<u>Action 5.1.1</u>: Continue developing the drug formulary for the most commonly prescribed medications.

# **Reporting/Responsible Division:**

Maxor Pharmacy Services

# Performance Indicators:

Cumulative and Targeted cost avoidance by month.

Formulary and non-Formulary purchases per patient-inmate per month.

Average number of utilizing patient-inmates per month and drug costs per patient-inmate per month.

# Graph/Table Display:

Refer to pages 84-88.

# **Results Explanation:**

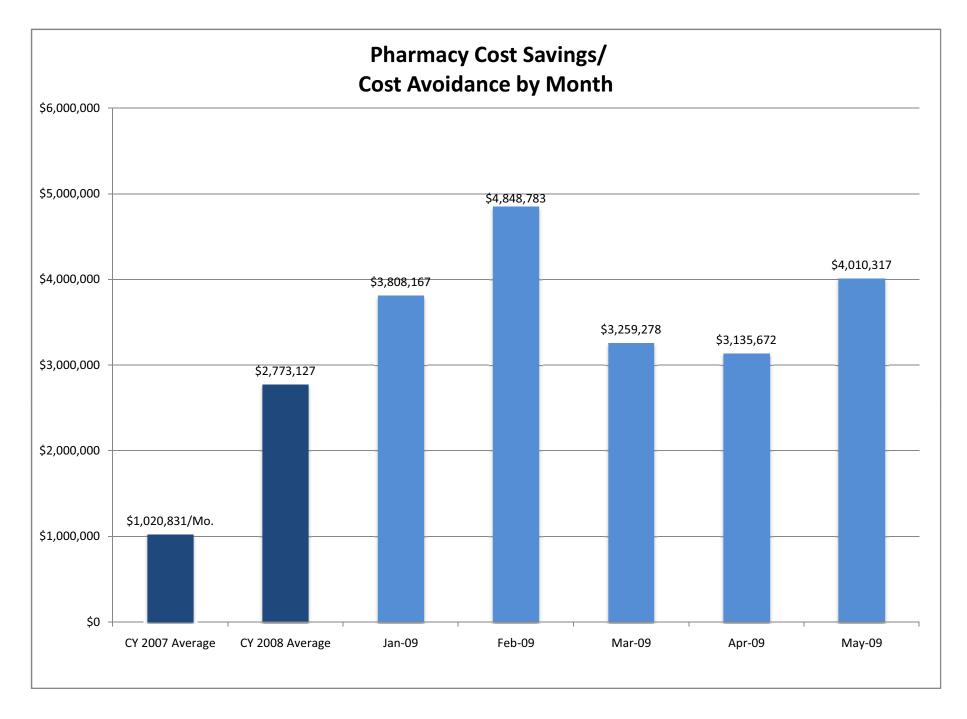
Maxor began managing pharmacy purchasing in April and May 2007.

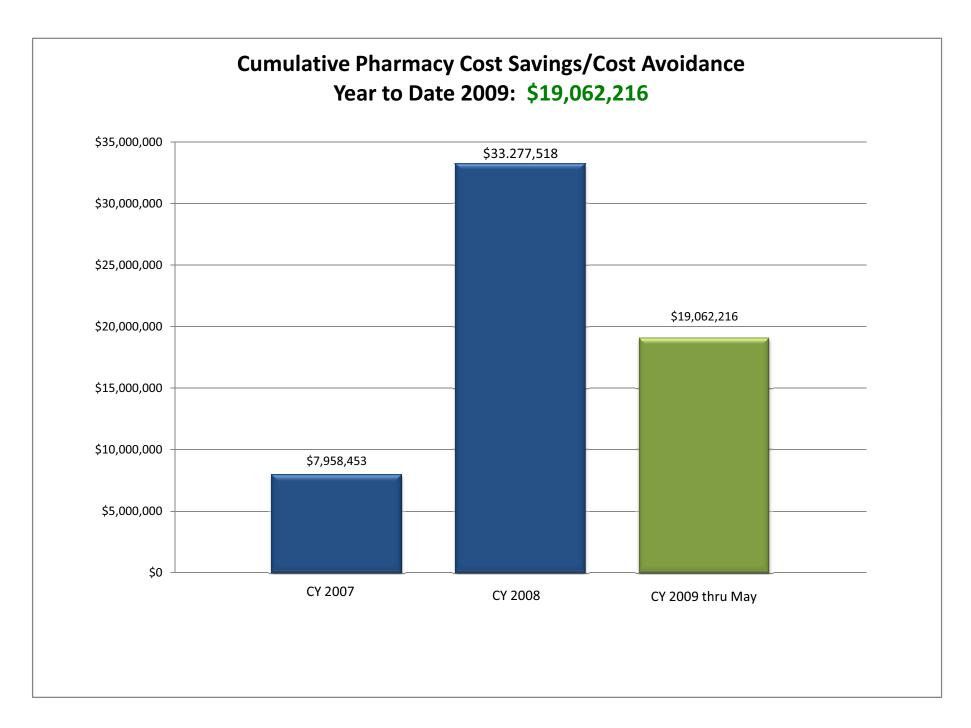
Cost savings/cost avoidance is calculated by comparing actual wholesaler purchases to prior historical trend line. The prior historical trend line is also based on wholesaler purchases.

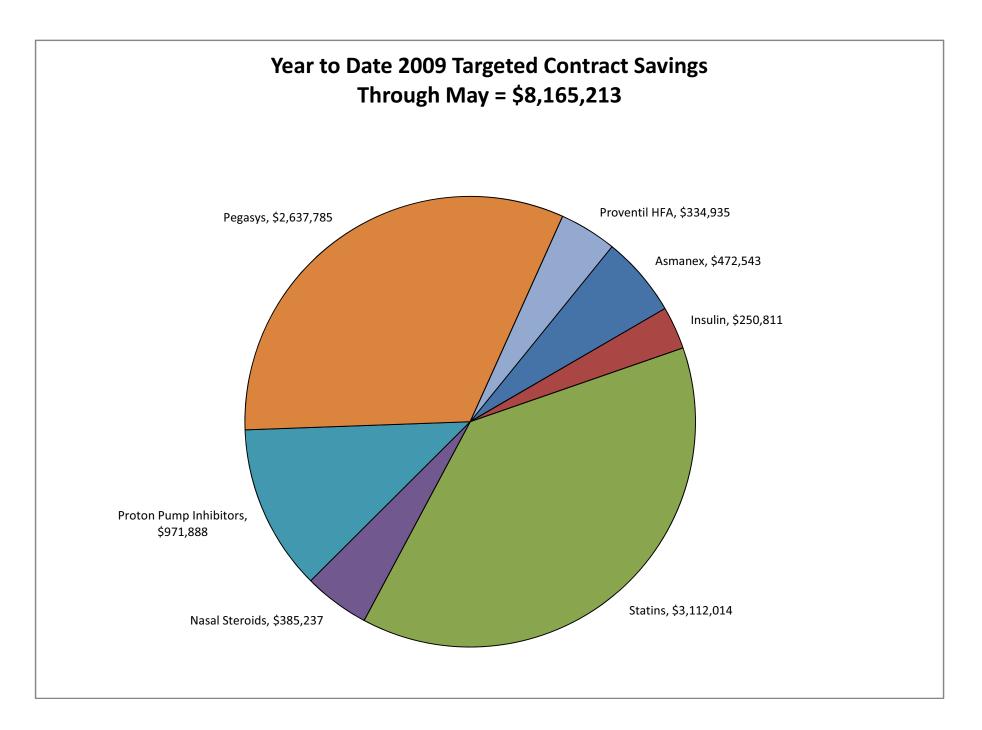
Targeted contract savings displays specific Pharmacy & Therapeutics Committee initiatives targeting particular drugs or drug classes. Savings are calculated by comparing purchases using the actual targeted contract rate to the pre-targeted contract rate.

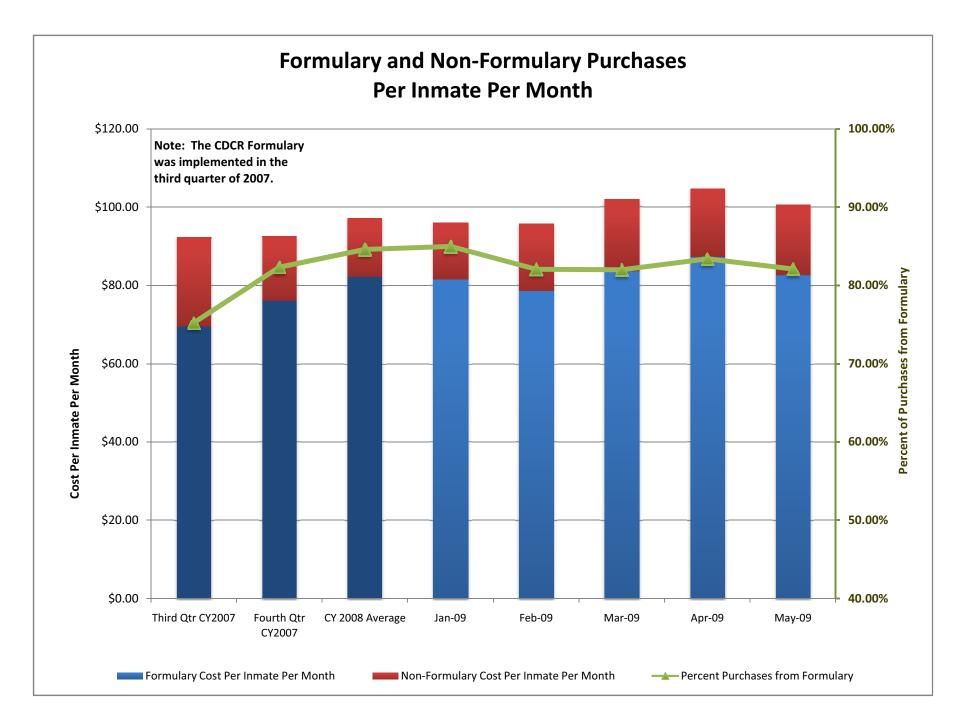
Formulary and non-formulary costs are based on total purchases divided by number of utilizing patient-inmates.

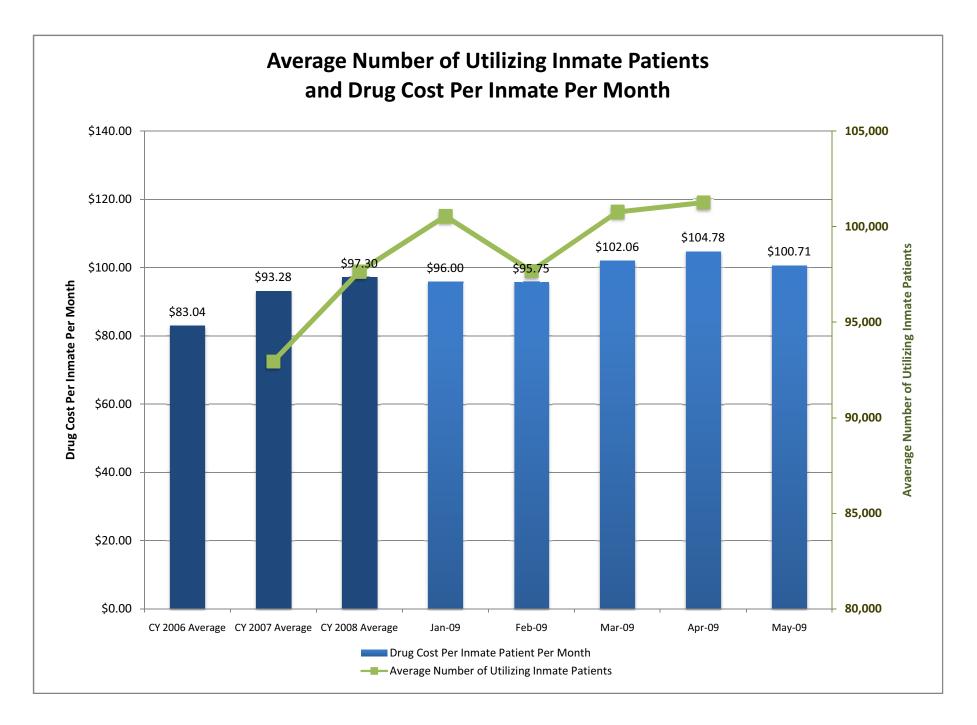
Drug costs per patient-inmate per month are based on total wholesaler drug purchases divided by the total number of utilizing patient-inmates. Utilizing patient-inmates represent the number of unique patient-inmates receiving drugs during the month.











**Objective 5.1:** Establish a Comprehensive, Safe and Efficient Pharmacy Program.

<u>Action 5.1.2</u>: By June 2009, improve pharmacy policies and practices at each institution and complete the rollout of the GuardianRx system.

### **Reporting/Responsible Division:**

Maxor Pharmacy Services

#### **Performance Indicators:**

Pharmacy inspection passage rate.

Average number of prescriptions processed per facility per month and average number of prescriptions processed per day by Pharmacists and Pharmacy Technicians.

#### Graph/Table Display:

Refer to pages 90-92.

#### **Results Explanation:**

Pharmacy areas and non-pharmacy areas (e.g. medication administration areas) used for medication management are inspected. Facility inspections are validated by independent Maxor assessment when status changes from fail to pass.

Average numbers of prescriptions processed are calculated using basic productivity workload data.

