

**Achieving a
Constitutional Level of Medical Care
in
California's Prisons**

**Federal Receiver's Turnaround Plan of Action
Monthly Report
August 2009**

August 15, 2009

Table of Contents

	Page
Introduction	1
GOAL 1 Ensure Timely Access to Health Care Services	2
Establish Staffing and Processes for Ensuring Health Care	
<i>Objective 1.2</i> Access at Each Institution.....	3
GOAL 2 Establish a Prison Medical Program Addressing the Full Continuum	
of Health Care Services.....	22
<i>Objective 2.4</i> Specialty Care and Hospitalization.....	23
GOAL 3 Recruit, Train and Retain a Professional Quality Medical Care	
Workforce.....	25
<i>Objective 3.1</i> Physicians and Nurses.....	26
GOAL 4 Implement a Quality Improvement Program.....	71
<i>Objective 4.1</i> Clinical Quality Measurement and Evaluation Program.....	72
<i>Objective 4.3</i> Medical Peer Review and Discipline Process.....	74
<i>Objective 4.4</i> Medical Oversight Unit.....	76
<i>Objective 4.5</i> Health Care Appeals Process, Correspondence Control and	
Habeas Corpus Petitions.....	79
GOAL 5 Establish Medical Support Infrastructure.....	81
<i>Objective 5.1</i> Pharmacy Services.....	82

Introduction

This is the Receiver's August 2009 Monthly Report, consisting of monthly performance metrics related to the Turnaround Plan of Action (TPOA). The Monthly Reports are intended to provide our stakeholders - including the Court, counsel, the public, CPHCS employees, and other interested parties - with a timely update regarding TPOA performance.

Unlike the Tri-Annual Reports, the Monthly Reports are limited to performance metrics. The narrative summaries detailing the progress of the individual initiatives of the TPOA will be reserved for the Tri-Annual Reports. The performance metrics contained in the Monthly Reports will be "rolled-up" into the Receiver's Tri-Annual Reports, and each Monthly Report for the respective reporting period will be included as appendices to the Tri-Annual Reports and filed with the Court pursuant to the Receiver's reporting schedule.

New to this Monthly report are metrics containing both the percentage of monthly drug costs as well as costs per month pertaining to psychiatric and non-psychiatric medications.

The August 2009 Monthly Report includes performance metrics for the following Turnaround Plan of Action initiatives:

- GOAL 1** Objective 1.2 –Timely Access to Health Care Services
- GOAL 2** Objective 2.4 – Invoice Processing
- GOAL 3** Objective 3.1 – Vacancy and Turnover Rates for Physicians and Nurses
- GOAL 4** Objective 4.1 - Clinical Quality Measurement and Evaluation Program
Objective 4.3 – Medical Peer Review and Discipline
Objective 4.4 – Medical Oversight Program
Objective 4.5 – Inmate Health Care Appeals and Habeas Corpus Petitions
- GOAL 5** Objective 5.1 – Pharmacy Services

Note: The performance data utilized to compile this Monthly Report is assembled from a variety of sources. Over time, the quantity and quality of the metrics provided in the Monthly Reports and Tri-Annual Reports will improve as new measurement systems are implemented and necessary information technology systems are established in California's prisons.

GOAL 1

ENSURE TIMELY ACCESS TO HEALTH CARE SERVICES

Objective 1.2: Establish Staffing and Processes for Ensuring Health Care Access at Each Institution

Action 1.2.2: By July 2011, the Receiver will have fully implemented Health Care Access Units and developed health care access processes at all CDCR institutions.

Reporting/Responsible Division:

Custody Support Services Division, CPHCS

Performance Measure:

Delivery of patients to *scheduled* appointments. The report does not measure access to care for inmates who may need care but have not yet been scheduled for appointments.

Health care access by institution and statewide including:

- Number of ducats issued and add-on appointments; number of refusals; number of inmates seen and not seen including reasons the inmate was not seen; and number of inmates seen for on-site specialty care and off-site specialty care for Medical Services, Mental Health Services, Dental Services and Ancillary Services
- Volume and type of emergency services
- Volume and staffing for transportation
- Medical guarding staffing and volume
- Access Unit staffing

Note: Richard J. Donovan; Pelican Bay State Prison; CSP, Solano and High Desert State Prison have not received an allocation of officers at this time.

Graph/Table Display:

Refer to pages 6-21.

Results Explanation:

Refer to pages 4-5.

June Inmate Population (excludes out-of-state inmates):

159,084

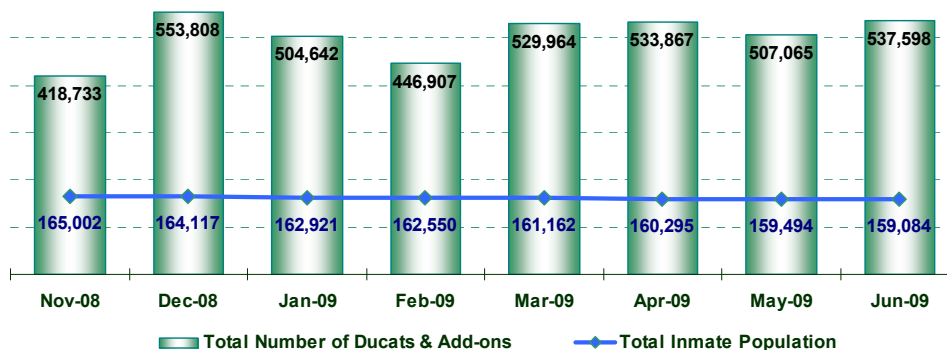
	Medical (% of Medical)	Mental Health (% of Mental Health)	Dental (% of Dental)	Diagnostic/Specialty (% of Diagnostic/Specialty)	TOTAL (% of Total)
Total Ducats & Add-ons:	220,974	152,377	55,989	108,258	537,598
Inmate Refusals:	5,023 (2.3%)	16,743 (11.0%)	2,279 (4.1%)	3,806 (3.5%)	27,851 (5.2%)
Inmates Seen:	196,938 (89.1%)	106,035 (76.1%)	47,009 (84.0%)	97,092 (89.7%)	457,074 (85.0%)
Inmates Not Seen:	18,263 (8.3%)	17,887 (11.7%)	6,576 (11.7%)	7,461 (6.9%)	50,187 (9.3%)
Not Seen Due to Custody:	1,514 (0.7%)	3,723 (2.4%)	696 (1.2%)	682 (0.6%)	6,615 (1.2%)
Not Seen Due to Provider:	11,366 (5.1%)	8,727 (5.7%)	3,617 (6.5%)	3,661 (3.4%)	27,371 (5.1%)
Not Seen Due to Other:	5,383 (2.4%)	5,437 (3.6%)	2,263 (4.0%)	3,118 (2.9%)	16,201 (3.0%)

On-Site Specialty Care: 23,633 **Off-Site Specialty Care:** 9,037 **Average Number of Inmates per Scheduled Transport:** 2.07

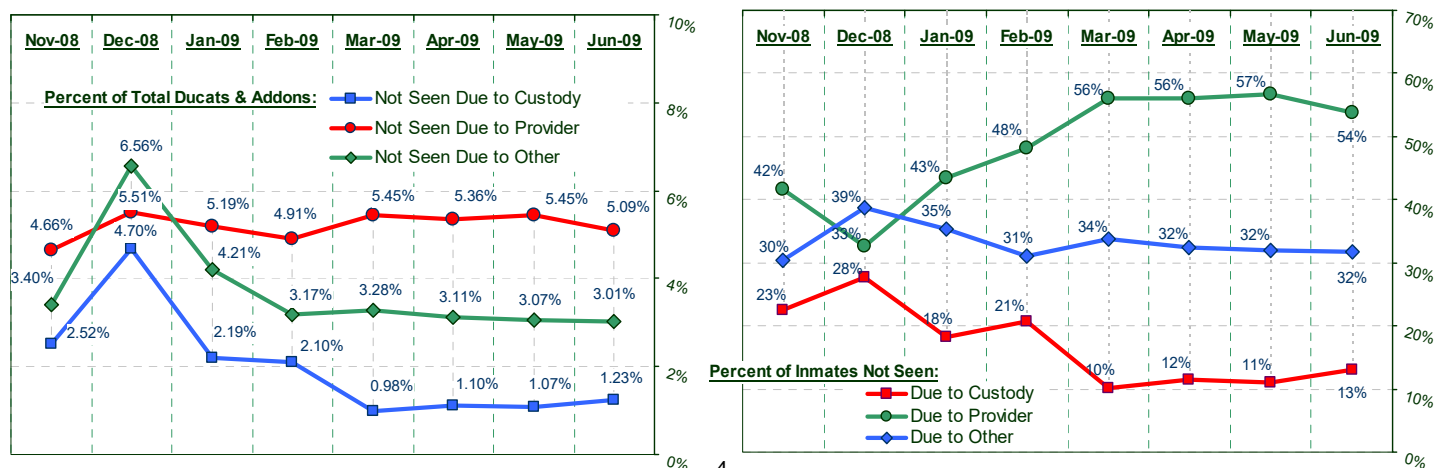
Note: Outcome data should achieve the following balance: Ducats + Add-ons = Refusals + Seen + Not Seen. The totals above are for all 33 institutions, three of which did not achieve that balance for June. Corrections Services Division staff continues to work with institutions to improve accuracy.

Results Explanation

The intent of the Health Care Access Quality Report (AQR) is to collect data regarding inmate/patient movement to/from health care services. The table of percentages at the top of June's AQR serves as a comparative performance reference. The percentages in the table are indicative of the combined efforts of custody and clinical staff and are based upon information provided by the institutions.



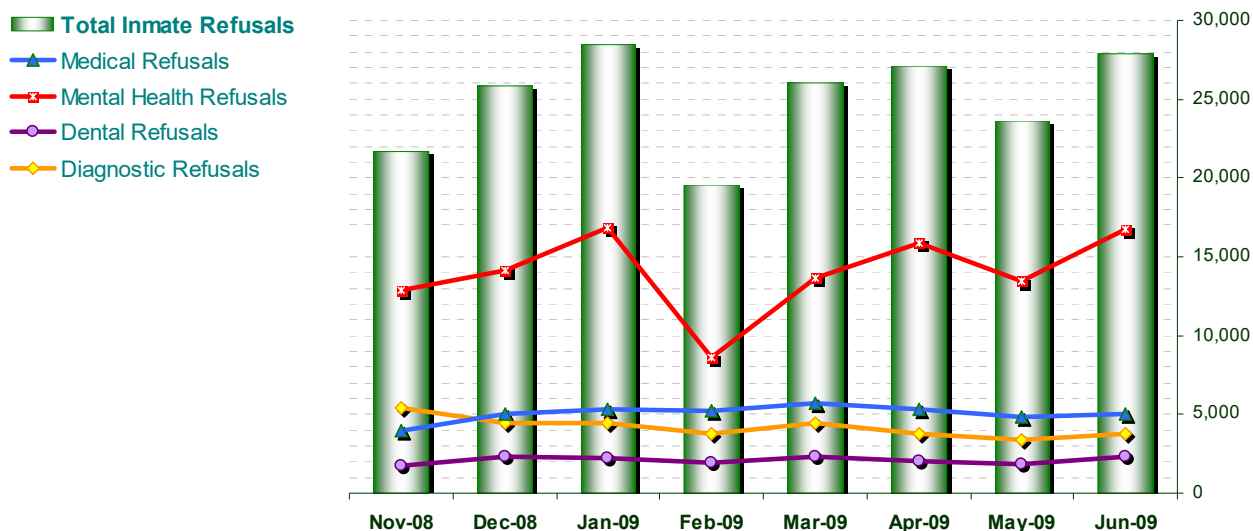
In June, institutions recorded a total of 537,598 ducats and add-ons (up from 507,065 in May). Of those, 457,074 were seen, 27,851 resulted in inmate refusals and 50,187 were categorized under *Inmates Not Seen* as follows: 6,615 for custody reasons, 27,371 for provider reasons, and 16,201 for other reasons.



As anticipated, the data continues to stabilize, which is attributed to factors, such as increasing experience and knowledge with the implementation and rollout phases of Health Care Access Units, increased staffing, improved data collection, growing familiarity with process, decreasing backlogs, and improved communication between healthcare staff and custody staff.

Inmate Refusals

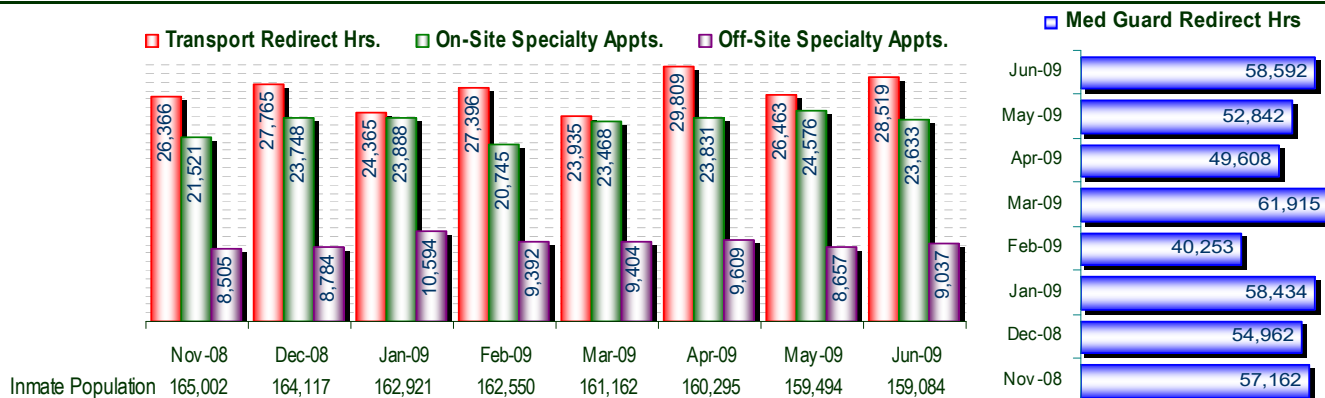
Sixty percent of all inmate refusals in June were for mental health services, 18 percent for medical services, 8 percent for dental, and 14 percent for diagnostic and specialty services. The graph below illustrates how the overall fluctuation in inmate refusals directly correlates to mental health service refusals.



Accurately collecting and interpreting data for mental health services remains challenging. Unlike other disciplines, the scheduling of mental health appointments often does not involve the ducat process and attendance for some mental health services is not mandatory. In a collaborative effort, Corrections Services staff and Mental Health–Clinical Operations continue to work toward meeting this challenge by incorporating mental health services into a more cohesive scheduling system.

Redirect Hours

The following chart represents the data collected for redirect hours for outside medical guarding and transportation, as well as on-site and off-site specialty care appointments. The volume of on-site specialty appointments remains steady, as does the volume of off-site specialty care. Redirect hours for medical guarding continue to increase, up 5,750 hours, and redirect hours for transportation increased by 2,056 hours.



Redirection of staff hours generally correlates to an increase in overtime expenditures. Corrections Services Division staff continues to work on establishing a method for collecting and reporting the overtime expenditure data.

MONTHLY HEALTH CARE ACCESS QUALITY REPORT
June 2009

Institutions	ASP	CAL	CCC	CCI	CCWF	CEN	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FOL	HDSP
Over-all Percentage of Inmates Seen*	90%	86%	95%	97%	89%	95%	90%	91%	91%	94%	91%	96%	96%	97%	92%	93%	85%
Seen for Medical Services*	87%	85%	96%	99%	93%	97%	89%	96%	94%	96%	95%	95%	98%	99%	87%	96%	84%
Seen for Mental Health Services*	91%	87%	92%	100%	83%	92%	84%	87%	89%	92%	87%	97%	94%	93%	95%	91%	91%
Seen for Dental Services*	88%	86%	94%	80%	91%	89%	89%	88%	91%	92%	92%	95%	87%	83%	94%	94%	82%
Seen for Diagnostic/Specialty Services*	95%	86%	96%	94%	97%	93%	95%	94%	94%	93%	94%	96%	94%	94%	94%	89%	87%
*Excludes inmate refusals																	
Note: The intent of this report is to collect data regarding inmate/patient movement to/from healthcare services. The percentages provided above are indicative of the combined efforts of custody and clinical staff and are based upon information provided by the institution.																	
Inmate Population for the Month:	6,347	4,280	5,490	5,358	3,888	4,497	6,019	2,597	6,362	2,785	5,365	4,253	5,919	3,468	3,828	4,035	4,391
Total No. of Ducats Issued & Add-on Appts:	14,897	8,111	8,069	14,685	26,107	14,378	17,494	18,552	20,426	14,088	20,247	12,929	22,879	22,700	15,863	8,927	12,077
Total No. of Inmate Refusals:	326	522	43	433	3,978	379	696	1,160	488	336	1,504	95	69	106	331	455	547
Total No. of Inmates Seen:	13,112	6,501	7,663	13,843	19,753	13,274	15,038	15,831	18,226	12,958	17,137	12,292	21,870	21,927	14,264	7,870	9,761
Total No. of Inmates Not Seen:	1,459	1,088	363	409	2,376	725	1,760	1,561	1,712	794	1,606	542	940	667	1,268	602	1,769
~~~Total No. of Inmates Not Seen Due to Custody:	80	84	17	71	128	91	287	2	110	94	0	10	49	17	89	73	75
~~~Total No. of Inmates Not Seen Due to Provider:	924	723	183	171	1,216	389	656	815	860	487	1,310	416	609	368	540	242	1,242
~~~Total No. of Inmates Not Seen Due to Other:	455	281	163	167	1,032	245	817	744	742	213	296	116	282	282	639	287	452
<b>Avg. No. of Inmates per Scheduled Transport:</b>	2.58	1.44	1.22	2.50	1.10	2.08	3.28	5.32	1.34	1.41	2.48	5.18	2.75	2.22	1.47	1.82	1.35
<b>No. of Transportation Overtime Dollars*:</b>	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>No. of Med Guarding Overtime Dollars*:</b>	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>No. of Inmates Seen for On-Site Specialty Care:</b>	1,265	741	286	289	1,162	1,439	508	731	587	1,525	918	1,154	1,131	293	885	594	299
<b>No. of Inmates Seen for Off-Site Specialty Care:</b>	546	235	147	269	309	126	341	209	459	240	190	332	388	361	175	131	268

* For the purpose of this report, institutions are not required to report overtime dollars for Transportation and Medical Guarding at this time.

**MONTHLY HEALTH CARE ACCESS QUALITY REPORT**  
June 2009

Institutions	ISP	KVSP	LAC	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSPW	WSP	TOTAL
<b>Over-all Percentage of Inmates Seen*</b>	82%	92%	79%	88%	89%	91%	88%	85%	91%	86%	96%	92%	87%	84%	90%	72%	90%
Seen for Medical Services*	87%	96%	79%	97%	86%	94%	90%	92%	92%	81%	98%	95%	86%	89%	89%	74%	91%
Seen for Mental Health Services*	30%	91%	51%	82%	91%	88%	93%	81%	91%	91%	92%	85%	86%	79%	86%	49%	86%
Seen for Dental Services*	70%	87%	77%	89%	85%	92%	83%	83%	82%	83%	95%	94%	80%	93%	94%	85%	88%
Seen for Diagnostic/Specialty Services*	89%	94%	93%	93%	94%	93%	83%	92%	93%	92%	95%	93%	93%	90%	93%	92%	93%
*Excludes inmate refusals																	
Note: The intent of this report is to collect data regarding inmate/patient movement to/from healthcare services. The percentages provided above are indicative of the combined efforts of custody and clinical staff and are based upon information provided by the institution.																	
<b>Inmate Population for the Month:</b>	4,005	4,720	4,531	3,784	5,350	3,260	4,925	4,760	2,867	6,961	5,491	4,777	5,197	4,175	3,852	5,859	159,084
<b>Total No. of Ducats Issued &amp; Add-on Appts:</b>	8,326	13,636	17,709	29,225	22,007	10,376	14,841	20,405	13,005	17,381	13,424	11,285	16,752	20,552	19,570	16,675	537,598
<b>Total No. of Inmate Refusals:</b>	198	872	913	1,578	545	1,046	680	2,200	1,895	584	162	130	1,334	3,104	361	781	27,851
<b>Total No. of Inmates Seen:</b>	6,626	11,792	13,262	24,316	19,060	8,499	12,449	15,562	10,074	14,480	12,696	10,259	13,430	14,596	17,253	11,400	457,074
<b>Total No. of Inmates Not Seen:</b>	1,345	972	2,391	3,331	2,402	831	1,712	2,643	1,036	2,317	566	896	1,988	2,852	1,956	3,308	50,187
~~~Total No. of Inmates Not Seen Due to Custody:	253	8	145	789	38	4	256	882	33	88	67	354	527	1,368	51	475	6,615
~~~Total No. of Inmates Not Seen Due to Provider:	515	513	1,506	1,941	1,436	593	844	1,040	600	1,425	247	312	921	1,236	1,153	1,938	27,371
~~~Total No. of Inmates Not Seen Due to Other:	577	451	740	601	928	234	612	721	403	804	252	230	540	248	752	895	16,201
Avg. No. of Inmates per Scheduled Transport:	2.24	2.50	1.78	1.36	2.05	2.14	1.84	1.31	1.38	2.53	1.74	1.69	1.32	1.59	1.65	1.53	2.07
No. of Transportation Overtime Dollars*:	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	\$0
No. of Med Guarding Overtime Dollars*:	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	\$0
No. of Inmates Seen for On-Site Specialty Care:	627	863	515	791	422	128	670	547	404	1,348	372	995	788	692	497	167	23,633
No. of Inmates Seen for Off-Site Specialty Care:	208	445	244	215	251	124	314	393	209	311	166	466	283	207	241	234	9,037

* For the purpose of this report, institutions are not required to report overtime dollars for Transportation and Medical Guarding at this time.

MONTHLY HEALTH CARE ACCESS QUALITY REPORT
June 2009

Medical Services	ASP	CAL	CCC	CCI	CCWF	CEN	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FOL	HDSP
1 Number of medical ducats issued.	5,036	3,435	2,553	6,280	5,062	6,569	4,508	3,737	4,428	4,564	6,430	3,216	7,018	1,723	5,366	3,386	5,031
1(a) Number of Primary Care Provider ducats.	3,284	1,813	2,115	4,751	2,839	1,774	2,452	1,635	2,271	2,586	2,531	2,024	2,625	1,524	3,140	1,709	1,760
1(b) Number of RN ducats.	1,752	1,622	438	1,529	2,223	4,795	2,056	2,102	2,157	1,978	3,899	1,192	4,393	199	2,226	1,677	3,271
2 Number of add-on appointments.	683	490	2,144	540	504	2,274	489	2,004	541	313	1,234	869	7,496	17,250	81	229	2,825
3 Number of refusals.	61	123	23	168	59	120	49	34	34	103	446	68	4	34	148	241	285
4 Number of inmates seen.	4,909	3,239	4,475	6,587	5,133	8,452	4,410	5,451	4,619	4,596	6,851	3,798	14,219	18,673	4,610	3,223	6,340
5 Number of inmates not seen due to custody.	28	37	6	0	0	12	111	0	17	34	0	0	20	3	47	27	46
5(a) Lack of officers.	0	0	0	0	0	0	0	0	0	0	0	0	0	0	3	0	24
5(b) Modified program in effect.	28	37	0	0	0	12	111	0	14	34	0	0	16	3	44	27	13
5(c) Not enough holding space.	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
5(d) Lack of intra-facility transport.	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
5(e) Other reason:	0	0	6	0	0	0	0	0	3	0	0	0	4	0	0	0	9
6 Number of inmates not seen due to provider.	565	419	105	6	275	157	200	127	189	105	261	173	174	133	300	43	909
6(a) Line not completed.	346	77	0	1	53	55	0	6	0	7	10	0	34	28	198	8	133
6(b) Scheduling error.	52	136	81	3	52	29	51	6	49	6	74	3	35	27	2	24	221
6(c) Provider cancelled.	167	191	9	2	157	71	143	115	140	59	177	170	105	70	100	8	331
6(d) Lack of inmate-patient preparation.	0	3	15	0	4	0	1	0	0	0	0	0	0	1	0	0	0
6(e) Medically restricted movement.	0	0	0	0	0	0	4	0	0	1	0	0	0	6	0	0	0
6(f) Other reason:	0	12	0	0	9	2	1	0	0	32	0	0	0	1	0	3	224
7 Number of inmates not seen due to other.	156	114	88	59	99	102	227	129	110	39	106	46	97	130	342	81	276
7(a) Inmate paroled or transferred.	53	16	20	27	13	35	132	35	53	9	37	11	40	35	122	18	24
7(b) Inmate received conflicting ducats.	10	24	5	1	9	9	28	3	21	2	6	13	8	6	12	10	15
7(c) Unit Health Record unavailable.	6	41	6	5	11	2	0	3	0	0	1	2	0	15	4	9	14
7(d) Inmate moved to another facility.	21	23	42	12	28	42	43	31	9	3	33	8	12	30	52	28	24
7(e) Inmate at hospital/in-patient area of prison.	43	6	12	6	21	0	19	32	14	25	21	11	36	43	9	5	32
7(f) Inmate out to court.	3	1	2	3	0	1	5	8	5	0	3	0	1	0	6	2	130
7(g) Other reason:	20	3	1	5	17	13	0	17	8	0	5	1	0	1	137	9	37
8 Total Number of inmates not seen.	749	570	199	65	374	271	538	256	316	178	367	219	291	266	689	151	1,231
9 Number of 7362s received.	2,773	1,893	715	3,028	0	1,591	2,828	5,162	3,254	950	4,202	1,194	2,008	1,661	3,210	1,057	2,016

MONTHLY HEALTH CARE ACCESS QUALITY REPORT
June 2009

Medical Services	ISP	KVSP	LAC	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSPW	WSP	TOTAL
1 Number of medical ducats issued.	3,363	3,727	10,413	3,292	10,815	3,427	4,469	3,749	3,376	6,158	3,370	4,154	5,723	4,169	5,203	6,241	159,991
1(a) Number of Primary Care Provider ducats.	1,170	1,795	3,362	2,261	1,453	752	3,090	1,230	1,921	3,077	1,858	2,558	2,287	1,643	3,137	2,287	74,714
1(b) Number of RN ducats.	2,193	1,932	7,051	1,031	9,362	2,675	1,379	2,519	1,455	3,081	1,512	1,596	3,436	2,526	2,066	3,954	85,277
2 Number of add-on appointments.	549	469	1,748	5,328	1,890	57	979	1,165	522	1,008	2,750	129	183	653	1,293	2,294	60,983
3 Number of refusals.	40	180	677	135	254	125	169	76	360	208	39	22	208	244	166	120	5,023
4 Number of inmates seen.	3,362	3,843	9,036	8,251	10,770	3,162	4,741	4,445	3,261	5,665	5,956	4,054	4,891	4,065	5,662	6,189	196,938
5 Number of inmates not seen due to custody.	93	0	125	36	10	0	89	86	7	27	29	32	188	75	19	310	1,514
5(a) Lack of officers.	0	0	0	0	1	0	0	0	0	9	0	4	0	34	0	0	75
5(b) Modified program in effect.	73	0	124	33	3	0	74	75	7	18	0	27	186	39	3	83	1,084
5(c) Not enough holding space.	0	0	0	0	6	0	0	0	0	0	0	0	0	1	0	0	7
5(d) Lack of intra-facility transport.	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
5(e) Other reason:	20	0	1	3	0	0	15	11	0	0	29	1	2	1	16	227	348
6 Number of inmates not seen due to provider.	161	98	1,129	157	1,070	174	302	194	147	869	36	102	423	365	452	1,546	11,366
6(a) Line not completed.	50	8	73	12	636	52	123	86	12	437	0	2	174	214	82	702	3,619
6(b) Scheduling error.	64	4	392	12	235	14	32	40	53	75	13	15	35	3	40	218	2,096
6(c) Provider cancelled.	16	83	664	125	165	104	143	62	56	357	21	84	138	142	325	577	5,077
6(d) Lack of inmate-patient preparation.	4	0	0	0	1	2	0	1	8	0	0	0	0	1	0	17	58
6(e) Medically restricted movement.	0	0	0	1	33	0	0	0	18	0	2	1	76	5	0	0	147
6(f) Other reason:	27	3	0	7	0	2	4	5	0	0	0	0	0	0	5	32	369
7 Number of inmates not seen due to other.	256	75	437	41	601	23	147	113	123	397	60	73	196	73	197	370	5,383
7(a) Inmate paroled or transferred.	14	11	244	11	193	6	36	54	15	101	15	6	59	12	51	170	1,678
7(b) Inmate received conflicting ducats.	3	17	24	8	36	10	12	4	25	18	3	6	48	12	44	27	479
7(c) Unit Health Record unavailable.	41	11	6	9	139	0	11	8	10	148	1	12	7	15	13	29	579
7(d) Inmate moved to another facility.	44	9	87	12	188	4	32	20	25	62	25	24	54	15	43	89	1,174
7(e) Inmate at hospital/in-patient area of prison.	8	11	44	1	31	2	43	20	43	58	4	14	13	18	30	7	682
7(f) Inmate out to court.	0	2	1	0	6	1	2	2	3	2	0	3	4	1	12	31	240
7(g) Other reason:	146	14	31	0	8	0	11	5	2	8	12	8	11	0	4	17	551
8 Total Number of inmates not seen.	510	173	1,691	234	1,681	197	538	393	277	1,293	125	207	807	513	668	2,226	18,263
9 Number of 7362s received.	1,926	2,701	1,151	1,752	798	1,110	1,518	1,662	976	1,691	820	1,229	1,641	952	2,712	120	60,301

MONTHLY HEALTH CARE ACCESS QUALITY REPORT
June 2009

Mental Health Services	ASP	CAL	CCC	CCI	CCWF	CEN	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FOL	HDSP
10 Number of mental health ducats issued.	1,855	396	177	3,415	13,870	1,032	5,320	7,547	7,975	1,453	6,614	2,573	2,163	385	3,117	1,999	1,209
11 Number of add-on appointments.	329	8	14	633	0	87	294	727	0	31	1,073	58	53	25	1,614	52	64
12 Number of unducated EOP clinical encounters.	0	0	0	0	0	0	361	0	9,426	0	5,482	0	0	0	0	0	0
13 Number of refusals.	3	40	0	3	3,866	57	537	1,037	303	11	583	1	2	8	22	39	96
14 Number of inmates seen.	1,990	315	176	4,041	8,351	981	4,289	6,315	6,790	1,359	6,187	2,544	2,088	372	4,452	1,827	1,069
15 Number of inmates not seen due to custody.	3	1	6	0	128	11	115	2	61	18	0	4	1	0	12	19	9
15(a) Lack of officers.	0	0	0	0	0	0	4	2	0	0	0	0	0	0	0	0	0
15(b) Modified program in effect.	3	1	6	0	108	11	111	0	61	17	0	4	0	0	12	19	0
15(c) Not enough holding space.	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
15(d) Lack of intra-facility transport.	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
15(e) Other reason:	0	0	0	0	20	0	0	0	0	1	0	0	1	0	0	0	9
16 Number of inmates not seen due to provider.	137	29	5	4	705	31	323	541	346	81	815	71	93	18	112	71	51
16(a) Line not completed.	27	7	0	0	0	4	28	0	0	0	0	0	4	1	101	0	0
16(b) Scheduling error.	24	6	5	0	0	12	46	58	16	4	150	2	9	2	0	20	10
16(c) Provider cancelled.	86	15	0	4	0	15	247	483	329	77	665	69	80	8	11	51	41
16(d) Medically restricted movement.	0	0	0	0	0	0	2	0	1	0	0	0	0	7	0	0	0
16(e) Other reason:	0	1	0	0	705	0	0	0	0	0	0	0	0	0	0	0	0
17 Number of inmates not seen due to other.	51	16	4	0	820	39	350	379	475	15	102	11	32	12	133	95	48
17(a) Inmate paroled or transferred.	19	6	1	0	137	16	103	97	45	1	22	6	9	3	78	11	22
17(b) Inmate received conflicting ducats.	0	2	0	0	194	4	57	47	28	5	19	0	5	0	1	5	13
17(c) Unit Health Record unavailable.	4	1	0	0	25	3	4	0	24	0	0	0	6	0	0	0	0
17(d) Inmate moved to another facility.	2	4	2	0	125	3	75	48	62	1	33	0	3	5	21	73	5
17(e) Inmate at hospital/in-patient area of hospital.	19	1	0	0	37	1	71	81	109	0	21	5	5	4	17	3	2
17(f) Inmate out to court.	0	0	1	0	6	0	3	95	0	0	7	0	1	0	8	1	6
17(g) Other reason:	7	2	0	0	296	12	37	11	207	8	0	0	3	0	8	2	0
18 Total number of inmates not seen.	191	46	15	4	1,653	81	788	922	882	114	917	86	126	30	257	185	108
19 Number of 7362s received.	253	116	5	164	0	21	203	527	54	696	433	293	219	21	0	201	395

MONTHLY HEALTH CARE ACCESS QUALITY REPORT
June 2009

Mental Health Services	ISP	KVSP	LAC	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSPW	WSP	TOTAL
10 Number of mental health ducats issued.	223	4,939	1,021	15,619	1,730	4,997	2,693	11,406	5,427	2,802	3,287	2,903	5,262	11,341	5,271	2,665	142,686
11 Number of add-on appointments.	8	22	0	672	11	13	349	131	373	239	18	0	0	826	535	1,432	9,691
12 Number of unducated EOP clinical encounters.	0	0	3,698	0	0	2,953	0	7,267	257	0	0	25	0	0	0	779	30,248
13 Number of refusals.	1	392	4	1,255	16	790	65	2,008	1,293	90	81	72	934	2,548	127	459	16,743
14 Number of inmates seen.	68	4,135	521	12,292	1,572	3,724	2,783	7,696	4,081	2,671	2,981	2,411	3,743	7,567	4,879	1,765	116,035
15 Number of inmates not seen due to custody.	0	2	0	724	5	4	28	744	21	32	25	202	189	1,246	19	92	3,723
15(a) Lack of officers.	0	0	0	0	0	0	0	1	0	5	0	6	8	0	0	0	26
15(b) Modified program in effect.	0	2	0	288	5	0	21	726	20	21	18	196	181	1,185	10	4	3,030
15(c) Not enough holding space.	0	0	0	0	0	0	0	17	0	0	0	0	0	2	0	0	19
15(d) Lack of intra-facility transport.	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	1
15(e) Other reason:	0	0	0	436	0	4	6	0	1	6	7	0	0	59	9	88	647
16 Number of inmates not seen due to provider.	0	252	109	1,546	105	307	36	667	234	147	124	139	202	688	432	306	8,727
16(a) Line not completed.	0	0	11	18	9	0	7	212	2	7	1	0	16	33	8	66	562
16(b) Scheduling error.	0	11	26	44	7	21	23	71	26	65	2	50	4	337	45	75	1,171
16(c) Provider cancelled.	0	241	72	1,367	88	261	5	382	206	71	120	85	131	300	373	141	6,024
16(d) Medically restricted movement.	0	0	0	0	1	25	0	2	0	1	1	4	51	18	2	0	115
16(e) Other reason:	0	0	0	117	0	0	1	0	0	3	0	0	0	0	4	24	855
17 Number of inmates not seen due to other.	5	180	21	474	43	185	130	422	171	101	94	79	194	118	349	289	5,437
17(a) Inmate paroled or transferred.	0	17	10	53	20	29	21	139	18	45	8	22	65	31	68	61	1,183
17(b) Inmate received conflicting ducats.	0	53	1	47	2	82	40	46	49	14	33	14	18	38	166	18	1,001
17(c) Unit Health Record unavailable.	0	0	0	6	0	0	30	2	2	12	5	5	0	0	11	0	140
17(d) Inmate moved to another facility.	1	32	2	143	16	29	21	67	33	3	8	30	11	15	32	11	916
17(e) Inmate at hospital/in-patient area of hospital.	1	31	3	37	2	26	12	12	57	26	1	5	97	22	35	11	754
17(f) Inmate out to court.	0	2	1	3	2	2	0	2	7	0	1	3	0	9	12	2	174
17(g) Other reason:	3	45	4	185	1	17	6	154	5	1	38	0	3	3	25	186	1,269
18 Total number of inmates not seen.	5	434	130	2,744	153	496	194	1,833	426	280	243	420	585	2,052	800	687	17,887
19 Number of 7362s received.	25	358	398	259	264	61	416	73	0	136	105	0	172	129	206	204	6,407

MONTHLY HEALTH CARE ACCESS QUALITY REPORT
June 2009

Dental Services	ASP	CAL	CCC	CCI	CCWF	CEN	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FOL	HDSP
20 Number of dental ducats issued.	2,412	1,389	1,175	1,120	2,233	1,766	1,369	1,681	1,909	682	2,179	1,532	2,417	1,509	1,836	1,322	1,357
21 Number of add-on appointments.	110	43	89	48	73	30	64	38	263	64	37	32	46	117	33	103	64
22 Number of refusals.	113	77	4	195	33	110	4	9	77	31	182	0	12	50	29	95	48
23 Number of inmates seen.	2,125	1,161	1,181	783	2,060	1,494	1,272	1,504	1,915	655	1,864	1,490	2,142	1,311	1,734	1,254	1,130
24 Number of inmates not seen due to custody.	10	20	2	39	0	39	37	0	10	6	0	2	16	11	7	10	5
24(a) Lack of officers.	0	0	0	3	0	0	0	0	0	0	0	0	0	0	0	0	0
24(b) Modified program in effect.	9	16	1	31	0	38	37	0	10	6	0	2	11	11	3	10	4
24(c) Not enough holding space.	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
24(d) Lack of intra-facility transport.	0	4	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
24(e) Other reason:	1	0	1	5	0	1	0	0	0	0	0	0	5	0	4	0	1
25 Number of inmates not seen due to provider.	105	95	46	101	160	116	48	81	134	37	117	61	206	150	37	44	183
25(a) Unable to complete line.	3	62	13	28	12	38	0	0	0	3	0	0	31	9	28	2	52
25(b) Scheduling error.	45	12	9	7	18	42	7	1	65	4	25	1	73	71	0	13	38
25(c) Provider cancelled.	36	19	21	24	124	31	41	80	69	26	92	60	77	62	9	29	83
25(d) Lack of inmate-patient preparation.	0	0	0	10	2	0	0	0	0	1	0	0	1	6	0	0	0
25(e) Medically restricted movement.	0	1	3	0	3	0	0	0	0	0	0	0	0	0	0	0	0
25(f) Other reason:	21	1	0	32	1	5	0	0	0	3	0	0	24	2	0	0	10
26 Number of inmates not seen due to other.	169	75	31	50	53	37	72	125	36	17	53	11	87	104	62	22	55
26(a) Inmate paroled or transferred.	9	13	3	10	10	20	35	34	24	2	8	3	31	16	24	4	11
26(b) Inmate received conflicting ducats.	5	1	6	12	9	3	4	4	7	5	0	6	6	5	8	0	2
26(c) Unit Health Record unavailable.	100	43	4	5	0	4	0	0	0	1	35	0	30	12	1	7	0
26(d) Inmate moved to another facility.	15	6	15	8	7	6	28	45	0	0	7	0	13	21	4	5	4
26(e) Inmate at hospital/in-patient area of prison.	8	1	1	0	4	2	4	11	2	5	1	2	5	7	2	1	4
26(f) Inmate out to court.	2	1	0	0	2	0	0	2	1	0	2	0	0	1	1	0	3
26(g) Other reason:	30	10	2	15	21	2	1	29	2	4	0	0	2	42	22	5	31
27 Total Number of inmates not seen.	284	190	79	190	213	192	157	206	180	60	170	74	309	265	106	76	243
28 Number of 7362s received	334	887	265	530	0	262	688	407	552	783	509	338	374	146	1,102	595	380

MONTHLY HEALTH CARE ACCESS QUALITY REPORT
June 2009

Dental Services	ISP	KVSP	LAC	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSPW	WSP	TOTAL
20 Number of dental ducats issued.	1,979	1,723	1,690	1,425	1,401	1,011	2,110	1,209	1,074	2,008	2,240	1,207	1,703	1,388	2,347	1,200	53,603
21 Number of add-on appointments.	91	10	110	35	158	40	164	80	49	138	22	34	67	65	10	59	2,386
22 Number of refusals.	72	134	72	84	93	94	131	17	107	61	21	6	93	101	50	74	2,279
23 Number of inmates seen.	1,391	1,394	1,325	1,228	1,241	877	1,787	1,054	835	1,737	2,126	1,162	1,343	1,261	2,165	1,008	47,009
24 Number of inmates not seen due to custody.	127	2	17	12	16	0	66	30	4	17	12	30	75	8	10	56	696
24(a) Lack of officers.	5	2	0	0	7	0	0	0	0	0	0	0	33	0	0	14	64
24(b) Modified program in effect.	86	0	16	8	2	0	48	29	4	17	8	30	42	8	5	6	498
24(c) Not enough holding space.	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
24(d) Lack of intra-facility transport.	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	5
24(e) Other reason:	36	0	1	3	7	0	18	1	0	0	4	0	0	0	5	36	129
25 Number of inmates not seen due to provider.	263	111	158	111	97	68	228	106	125	207	47	22	190	62	68	33	3,617
25(a) Unable to complete line.	161	54	1	4	32	33	84	11	37	96	0	2	68	7	5	12	888
25(b) Scheduling error.	29	20	133	4	19	5	26	47	7	24	8	2	10	2	11	14	792
25(c) Provider cancelled.	12	33	24	100	35	29	118	46	32	86	38	17	31	51	47	6	1,588
25(d) Lack of inmate-patient preparation.	1	3	0	0	0	1	0	0	5	1	0	0	0	1	2	0	34
25(e) Medically restricted movement.	0	1	0	0	11	0	0	0	28	0	1	1	23	1	0	0	73
25(f) Other reason:	60	0	0	3	0	0	0	2	16	0	0	0	58	0	3	1	242
26 Number of inmates not seen due to other.	217	92	107	25	112	12	62	82	52	124	56	21	69	21	64	88	2,263
26(a) Inmate paroled or transferred.	32	7	49	4	31	1	7	44	11	41	12	2	33	6	13	34	584
26(b) Inmate received conflicting ducats.	3	25	1	8	6	6	1	6	1	9	4	4	3	2	10	0	172
26(c) Unit Health Record unavailable.	63	21	5	2	15	0	18	7	17	27	1	1	0	1	11	2	433
26(d) Inmate moved to another facility.	70	5	22	4	49	5	7	22	13	16	21	7	18	3	12	18	476
26(e) Inmate at hospital/in-patient area of prison.	4	6	5	4	3	0	20	2	0	20	0	7	3	3	7	1	145
26(f) Inmate out to court.	1	1	3	3	3	0	0	1	0	3	2	0	8	0	7	2	49
26(g) Other reason:	44	27	22	0	5	0	9	0	10	8	16	0	4	6	4	31	404
27 Total Number of inmates not seen.	607	205	282	148	225	80	356	218	181	348	115	73	334	91	142	177	6,576
28 Number of 7362s received	329	1,384	456	289	988	163	1,679	500	705	1,932	219	399	711	254	120	687	18,967

MONTHLY HEALTH CARE ACCESS QUALITY REPORT
June 2009

Diagnostic/Specialty Services	ASP	CAL	CCC	CCI	CCWF	CEN	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FOL	HDSP
29 Number of ducats issued.	4,316	2,297	1,462	2,518	4,104	2,396	5,037	2,600	4,975	6,199	2,388	4,583	3,507	1,638	3,699	1,750	1,366
30 Number of add-on appointments.	156	53	455	131	261	224	413	218	335	782	292	66	179	53	117	86	161
31 Number of refusals.	149	282	16	67	20	92	106	80	74	191	293	26	51	14	132	80	118
32 Number of inmates seen.	4,088	1,786	1,831	2,432	4,209	2,347	5,067	2,561	4,902	6,348	2,235	4,460	3,421	1,571	3,468	1,566	1,222
33 Number of inmates not seen due to custody.	39	26	3	32	0	29	24	0	22	36	0	4	12	3	23	17	15
33(a) Lack of officers.	0	0	0	0	0	0	1	0	1	1	0	0	0	0	0	0	13
33(b) Modified program in effect.	39	26	0	12	0	26	23	0	21	34	0	4	12	0	10	17	1
33(c) Not enough holding space.	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
33(d) Lack of intra-facility transport.	0	0	0	8	0	1	0	0	0	0	0	0	0	0	0	0	1
33(e) Other reason:	0	0	3	12	0	2	0	0	0	1	0	0	0	3	13	0	0
34 Number of inmates not seen due to provider.	117	180	27	60	76	85	85	66	191	264	117	111	136	67	91	84	99
34(a) Line not completed.	0	28	0	8	17	12	0	0	0	0	0	0	10	0	75	11	2
34(b) Scheduling error.	42	39	21	2	5	30	17	15	63	32	7	0	63	3	0	23	15
34(c) Clinician cancelled.	72	91	4	44	50	42	60	51	128	159	106	111	61	32	16	40	71
34(d) Lack of inmate-patient preparation.	0	1	2	3	1	0	2	0	0	68	4	0	2	3	0	0	10
34(e) Medically restricted movement.	0	0	0	3	0	0	5	0	0	0	0	0	0	27	0	0	0
34(f) Other reason:	3	21	0	0	3	1	1	0	0	5	0	0	0	2	0	10	1
35 Number of inmates not seen due to other.	79	76	40	58	60	67	168	111	121	142	35	48	66	36	102	89	73
35(a) Inmate paroled or transferred.	20	11	7	19	16	27	48	26	44	34	3	15	12	8	79	26	34
35(b) Inmate received conflicting ducats.	3	6	1	8	17	7	8	1	23	21	4	5	2	4	5	10	13
35(c) Unit Health Record unavailable.	5	15	0	2	1	1	0	0	0	0	0	1	1	1	0	0	0
35(d) Inmate moved to another facility.	11	5	16	4	9	7	47	35	1	0	1	1	12	2	2	5	3
35(e) Inmate at hospital/in-patient area of prison.	23	5	9	4	12	0	23	31	5	78	17	17	17	14	3	1	5
35(f) Inmate out to court.	3	2	4	0	2	0	2	7	2	2	4	8	1	1	5	0	1
35(g) Inmate non-compliant for procedure (i.e. NPO).	1	7	2	7	3	10	18	8	41	0	2	1	14	4	0	42	1
35(h) Other reason:	13	25	1	14	0	15	22	3	5	7	4	0	7	2	8	5	16
36 Total Number of inmates not seen.	235	282	70	150	136	181	277	177	334	442	152	163	214	106	216	190	187
37 Number of RFSs received.	956	551	362	347	0	383	206	439	5,310	301	926	457	448	310	440	166	428

MONTHLY HEALTH CARE ACCESS QUALITY REPORT
June 2009

Diagnostic/Specialty Services	ISP	KVSP	LAC	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSPW	WSP	TOTAL
29 Number of ducats issued.	2,019	2,728	2,577	2,720	5,775	828	3,781	2,645	2,045	4,507	1,599	2,820	3,573	2,018	4,417	2,693	101,580
30 Number of add-on appointments.	94	18	150	134	227	3	296	20	139	521	138	38	241	92	494	91	6,678
31 Number of refusals.	85	166	160	104	182	37	315	99	135	225	21	30	99	211	18	128	3,806
32 Number of inmates seen.	1,805	2,420	2,380	2,545	5,477	736	3,138	2,367	1,897	4,407	1,633	2,632	3,453	1,703	4,547	2,438	97,092
33 Number of inmates not seen due to custody.	33	4	3	17	7	0	73	22	1	12	1	90	75	39	3	17	682
33(a) Lack of officers.	1	0	1	0	3	0	0	2	0	0	0	10	13	2	0	0	48
33(b) Modified program in effect.	3	4	2	10	2	0	57	16	0	12	1	80	52	34	0	0	498
33(c) Not enough holding space.	8	0	0	0	0	0	2	0	0	0	0	0	0	0	0	0	10
33(d) Lack of intra-facility transport.	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	10
33(e) Other reason:	21	0	0	7	2	0	14	4	1	0	0	0	10	3	3	17	116
34 Number of inmates not seen due to provider.	91	52	110	127	164	44	278	73	94	202	40	49	106	121	201	53	3,661
34(a) Line not completed.	42	1	1	28	49	3	9	6	3	25	0	1	31	3	0	0	365
34(b) Scheduling error.	24	4	62	10	5	18	39	5	4	58	6	7	18	12	178	10	837
34(c) Clinician cancelled.	19	46	44	71	51	21	223	61	86	73	34	36	29	102	16	42	2,092
34(d) Lack of inmate-patient preparation.	1	0	3	17	0	2	0	1	0	3	0	0	0	3	2	0	128
34(e) Medically restricted movement.	0	1	0	0	59	0	0	0	0	0	0	4	28	0	0	0	127
34(f) Other reason:	5	0	0	1	0	0	7	0	1	43	0	1	0	1	5	1	112
35 Number of inmates not seen due to other.	99	104	175	61	172	14	273	104	57	182	42	57	81	36	142	148	3,118
35(a) Inmate paroled or transferred.	16	9	140	15	120	5	27	59	13	28	14	5	33	7	49	42	1,011
35(b) Inmate received conflicting ducats.	1	14	5	3	6	5	7	4	4	3	3	10	9	12	18	9	251
35(c) Unit Health Record unavailable.	3	0	0	0	2	0	2	1	0	1	0	0	0	2	0	0	38
35(d) Inmate moved to another facility.	23	4	12	11	11	1	67	9	15	16	19	18	4	4	15	17	407
35(e) Inmate at hospital/in-patient area of prison.	5	7	12	4	18	0	47	19	21	88	2	13	19	9	46	35	609
35(f) Inmate out to court.	1	4	3	4	12	0	3	3	0	0	1	1	2	1	6	4	89
35(g) Inmate non-compliant for procedure (i.e. NPO).	10	44	2	24	1	0	82	1	3	15	1	10	11	1	7	18	391
35(h) Other reason:	40	22	1	0	2	3	38	8	1	31	2	0	3	0	1	23	322
36 Total Number of inmates not seen.	223	160	288	205	343	58	624	199	152	396	83	196	262	196	346	218	7,461
37 Number of RFSs received.	403	555	682	349	587	4	624	590	0	471	3	619	511	782	0	447	18,657

MONTHLY HEALTH CARE ACCESS QUALITY REPORT
June 2009

Emergency Services	ASP	CAL	CCC	CCI	CCWF	CEN	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FOL	HDSP
38 Number of TTA Encounters.	495	97	69	46	31	15	505	767	132	140	566	83	675	74	307	655	172
38(a) First Watch	60	4	10	7	3	3	158	82	8	31	74	14	39	13	19	13	18
38(b) Second Watch	193	67	39	24	15	6	162	374	70	32	209	40	484	22	113	456	72
38(c) Third Watch	242	26	20	15	13	6	185	311	54	77	283	29	152	39	175	186	82
38a Number of Code II transports off-site.	44	13	4	28	30	5	64	11	14	32	36	20	20	16	29	2	13
38/a(a) First Watch	5	1	0	3	3	1	15	7	1	3	9	1	3	5	1	0	1
38/a(b) Second Watch	15	7	3	15	14	1	22	3	6	11	18	8	5	12	15	2	5
38/a(c) Third Watch	24	5	1	10	13	3	27	1	7	18	9	0	12	16	13	0	7
38b Number of Code III transports off-site.	5	1	0	5	1	1	7	14	9	31	7	0	6	1	1	4	5
38/b(a) First Watch	0	0	0	2	0	0	1	8	1	8	1	0	1	0	0	0	0
38/b(b) Second Watch	4	0	0	2	1	1	2	5	4	13	4	0	2	1	1	3	5
38/b(c) Third Watch	1	1	0	1	0	0	4	1	4	10	2	0	3	1	0	1	0
38c Number of Unscheduled State vehicle transports off-site.	11	10	12	13	0	9	21	0	10	4	12	31	6	4	23	16	14
38/c(a) First Watch	11	1	6	2	0	2	13	0	1	0	3	5	1	2	1	1	2
38/c(b) Second Watch	0	7	6	7	0	4	2	0	3	1	4	8	2	1	5	8	2
38/c(c) Third Watch	0	2	0	4	0	3	6	0	6	3	5	0	3	4	17	7	10
38d Number of Other (i.e. Infirmary, Housing Unit).	435	73	53	0	0	0	413	742	99	73	511	32	643	18	254	633	140

MONTHLY HEALTH CARE ACCESS QUALITY REPORT
June 2009

Emergency Services	ISP	KVSP	LAC	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSPW	WSP	TOTAL
38 Number of TTA Encounters.	403	894	213	621	1,457	76	245	1,070	692	379	519	653	916	445	829	209	14,450
38(a) First Watch	13	58	2	67	33	6	9	83	96	36	4	81	84	129	78	28	1,363
38(b) Second Watch	266	413	108	344	675	47	72	519	258	118	274	291	84	115	351	104	6,417
38(c) Third Watch	124	423	103	210	749	23	164	468	338	225	241	281	425	201	400	104	6,374
38a Number of Code II transports off-site.	0	46	13	24	66	7	20	42	26	60	1	14	5	23	50	56	834
38/a(a) First Watch	0	4	0	13	12	2	2	5	6	14	1	3	4	4	6	11	146
38/a(b) Second Watch	0	19	7	4	18	5	7	17	10	20	0	3	14	5	23	26	340
38/a(c) Third Watch	0	23	6	7	36	0	11	20	10	26	0	8	5	14	21	19	372
38b Number of Code III transports off-site.	18	10	1	6	8	6	9	2	8	24	0	34	9	3	3	12	251
38/b(a) First Watch	2	3	0	2	0	0	0	0	1	2	0	3	0	0	1	1	37
38/b(b) Second Watch	7	5	1	4	3	5	6	1	3	5	0	17	5	1	1	7	119
38/b(c) Third Watch	9	2	0	0	5	1	3	1	4	17	0	14	4	2	1	4	96
38c Number of Unscheduled State vehicle transports off-site.	12	12	14	12	21	0	91	93	35	26	7	8	21	37	27	13	625
38/c(a) First Watch	0	0	0	2	3	0	1	14	3	0	0	0	1	3	1	2	81
38/c(b) Second Watch	6	7	7	6	7	0	15	15	16	7	3	8	9	11	12	8	197
38/c(c) Third Watch	6	5	7	4	11	0	75	64	16	19	4	0	11	23	14	3	332
38d Number of Other (i.e. Infirmary, Housing Unit).	373	826	185	579	1,362	63	125	933	623	269	511	597	863	382	749	128	12,687

MONTHLY HEALTH CARE ACCESS QUALITY REPORT
June 2009

Transportation	ASP	CAL	CCC	CCI	CCWF	CEN	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FOL	HDSP
39 Number of scheduled transports.	258	184	110	169	231	75	276	115	438	251	269	72	165	180	251	96	244
40 Number of unscheduled transports.	132	36	0	0	31	32	56	55	1	69	38	104	58	79	9	19	14
41 Number of inmates transported.	717	274	134	317	379	161	956	443	522	360	506	477	495	452	291	172	328
42 Number of budgeted posts.	24	11	0	11	0	16	242	16	24	17	30	10	25	21	15	11	154
43 Number of overtime dollars.	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*
44 Number of redirected staff hours.	386	961	149	2,454	0	67	0	330	135	584	1,089	200	685	172	480	244	3,097
Med Guarding	ASP	CAL	CCC	CCI	CCWF	CEN	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FOL	HDSP
45 Number of budgeted posts.	34	0	0	0	0	0	4	8	2	81	0	3	0	0	15	0	0
45(a) First Watch	10	0	0	0	0	0	1	2	0	24	0	0	0	0	4	0	0
45(b) Second Watch	12	0	0	0	0	0	2	4	2	30	0	3	0	0	6	0	0
45(c) Third Watch	12	0	0	0	0	0	1	2	0	27	0	0	0	0	5	0	0
46 Number of overtime dollars.	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*
46(a) First Watch	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*
46(b) Second Watch	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*
46(c) Third Watch	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*
47 Number of redirected staff hours.	114	224	2,080	142	0	960	148	294	78	1,683	3,278	2,958	162	98	1,656	488	2,813
47(a) First Watch	8	56	612	96	0	368	48	60	0	505	848	896	72	72	448	16	1,195
47(b) Second Watch	58	160	835	14	0	304	0	124	74	840	1,296	1,310	59	98	672	152	1,599
47(c) Third Watch	48	8	633	32	0	288	100	110	4	339	1,134	0	31	98	536	320	20

MONTHLY HEALTH CARE ACCESS QUALITY REPORT
June 2009

Transportation	ISP	KVSP	LAC	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSPW	WSP	TOTAL
39 Number of scheduled transports.	121	295	174	229	192	167	193	337	188	211	135	309	330	328	238	248	7,079
40 Number of unscheduled transports.	52	19	8	4	5	0	119	3	70	107	24	2	19	11	83	36	1,295
41 Number of inmates transported.	269	565	270	294	357	334	452	438	301	519	255	478	404	376	320	290	12,906
42 Number of budgeted posts.	13	16	6	22	13	14	13	20	0	41	3	8	20	22	10	15	863
43 Number of overtime dollars.	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*
44 Number of redirected staff hours.	183	7,764	184	119	1,545	371	1,843	2,696	550	153	968	8	0	0	572	532	28,519
Med Guarding	ISP	KVSP	LAC	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSPW	WSP	TOTAL
45 Number of budgeted posts.	0	0	0	0	0	72	3	26	0	0	0	0	42	1	17	36	344
45(a) First Watch	0	0	0	0	0	3	1	4	0	0	0	0	14	1	4	8	76
45(b) Second Watch	0	0	0	0	0	58	1	16	0	0	0	0	14	0	7	16	171
45(c) Third Watch	0	0	0	0	0	11	1	6	0	0	0	0	14	0	6	12	97
46 Number of overtime dollars.	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*
46(a) First Watch	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*
46(b) Second Watch	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*
46(c) Third Watch	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*
47 Number of redirected staff hours.	578	0	0	275	280	602	16,341	5,596	0	12,586	1,471	102	0	2,215	1,372	0	58,592
47(a) First Watch	184	0	0	24	144	240	5,336	1,112	0	4,615	344	56	0	999	168	0	18,521
47(b) Second Watch	321	0	0	152	120	336	5,416	2,192	0	3,788	300	32	0	1,072	900	0	22,221
47(c) Third Watch	73	0	0	99	16	26	5,589	2,292	0	4,184	828	14	0	144	304	0	17,268

MONTHLY HEALTH CARE ACCESS QUALITY REPORT
June 2009

Access Unit	ASP	CAL	CCC	CCI	CCWF	CEN	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FOL	HDSP
48 Number of budgeted correctional officer posts for the institution.	826	659	426	1,155	536	421	1,051	411	858	731	1,223	324	821	139	393	542	467
48(a) First Watch	140	76	73	184	109	60	191	68	140	129	181	69	133	80	59	75	65
48(b) Second Watch	428	376	199	662	256	224	560	209	387	355	655	144	410	188	198	291	249
48(c) Third Watch	258	207	154	309	171	137	300	134	331	247	387	111	278	139	136	176	153
49 Number of vacant correctional officer posts for the institution.	0	18	0	106	0	0	89	0	32	16	20	0	101	28	0	0	52
49(a) First Watch	0	5	0	6	0	0	35	0	13	0	0	0	7	3	0	0	4
49(b) Second Watch	0	7	0	77	0	0	35	0	1	16	20	0	87	3	0	0	13
49(c) Third Watch	0	6	0	23	0	0	38	0	18	0	0	0	7	9	0	0	35
50 Number of budgeted correctional officer posts assigned to the Access Unit.	120	57	40	58	90	51	107	90	37	174	169	32	62	50	53	45	29
50(a) First Watch	16	4	3	0	0	3	7	12	2	40	7	1	3	4	6	1	1
50(b) Second Watch	76	35	28	55	46	41	72	48	26	82	140	20	47	37	32	36	22
50(c) Third Watch	28	18	9	3	44	7	28	30	9	52	22	11	12	9	15	8	6
51 Number of vacant correctional officer posts assigned to the Access Unit.	0	1	0	7	0	0	22	0	0	0	20	0	1	2	0	0	0
51(a) First Watch	0	0	0	0	0	0	4	0	0	0	0	0	0	1	0	0	0
51(b) Second Watch	0	1	0	7	0	0	10	0	0	0	20	0	1	1	0	0	0
51(c) Third Watch	0	0	0	0	0	0	8	0	0	0	0	0	0	0	0	0	0
52 PY value associated with all budgeted custody posts under the Health Care Operations Division.	206.25	82.08	37.00	42.40	105.94	71.95	161.98	177.96	49.06	198.00	210.20	59.48	105.42	73.70	99.10	71.24	25.66

MONTHLY HEALTH CARE ACCESS QUALITY REPORT
June 2009

Access Unit	ISP	KVSP	LAC	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSPW	WSP
48 Number of budgeted correctional officer posts for the institution.	438	594	830	463	797	555	569	740	556	1,046	420	399	1,006	839	483	539
48(a) First Watch	58	82	122	85	126	83	84	123	71	151	70	67	148	123	56	92
48(b) Second Watch	225	320	480	230	442	315	300	398	321	580	211	198	582	475	263	279
48(c) Third Watch	155	192	228	148	229	157	185	219	164	315	139	134	276	241	164	168
49 Number of vacant correctional officer posts for the institution.	0	80	0	55	0	0	0	20	0	28	0	0	62	106	4	0
49(a) First Watch	0	0	0	5	0	0	0	0	0	0	0	0	0	17	0	0
49(b) Second Watch	0	80	0	39	0	0	0	20	0	28	0	0	62	28	3	0
49(c) Third Watch	0	0	0	11	0	0	0	0	0	0	0	0	0	61	1	0
50 Number of budgeted correctional officer posts assigned to the Access Unit.	43	59	111	134	35	100	54	93	100	77	36	33	129	96	63	51
50(a) First Watch	4	2	1	0	2	0	3	5	5	3	3	1	20	4	6	3
50(b) Second Watch	27	47	87	81	19	62	39	77	74	45	22	28	83	77	38	42
50(c) Third Watch	12	10	23	48	14	38	12	11	21	29	11	4	26	15	19	6
51 Number of vacant correctional officer posts assigned to the Access Unit.	19	0	0	5	0	0	0	0	0	0	0	0	0	7	0	0
51(a) First Watch	2	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0
51(b) Second Watch	8	0	0	5	0	0	0	0	0	0	0	0	0	1	0	0
51(c) Third Watch	9	0	0	0	0	0	0	0	0	0	0	0	0	5	0	0
52 PY value associated with all budgeted custody posts under the Health Care Operations Division.	78.68	81.74	111.08	124.88	71.93	139.55	93.14	131.63	173.00	142.38	58.92	42.87	211.76	153.38	113.78	153.31

GOAL 2

**ESTABLISH A PRISON MEDICAL
PROGRAM ADDRESSING THE FULL
CONTINUUM OF HEALTH CARE
SERVICES**

Objective 2.4: Improve the Provision of Specialty Care and Hospitalization to Reduce Avoidable Morbidity and Mortality.

Action 2.4.3: By July 2009, ensure specialty care and hospital providers' invoices are processed in a timely manner.

Reporting/Responsible Division:

Healthcare Invoice, Data and Provider Services Branch, CPHCS

Performance Measure:

Average days to process invoices.

Graph/Table Display:

Refer to page 24.

Results Explanation:

As of November 18, 2008, invoice scanning ceased in Prodagio. Prodagio institutions included CCWF, CMF, PBSP, SAC, SQ, VSPW, FSP, SOL, CCC, COR, HDSP and SATF.

Data for Non-Prodagio represents invoices processed for Fiscal Year (FY) 07/08 based on "TblInvoices" in the Contract Management Database (CMD). FY 08/09 is based on invoices in the WebCMD where there is a record amount paid.

Analysts continue to process invoices received from contractors for prior fiscal years; therefore, the data may vary from month to month.

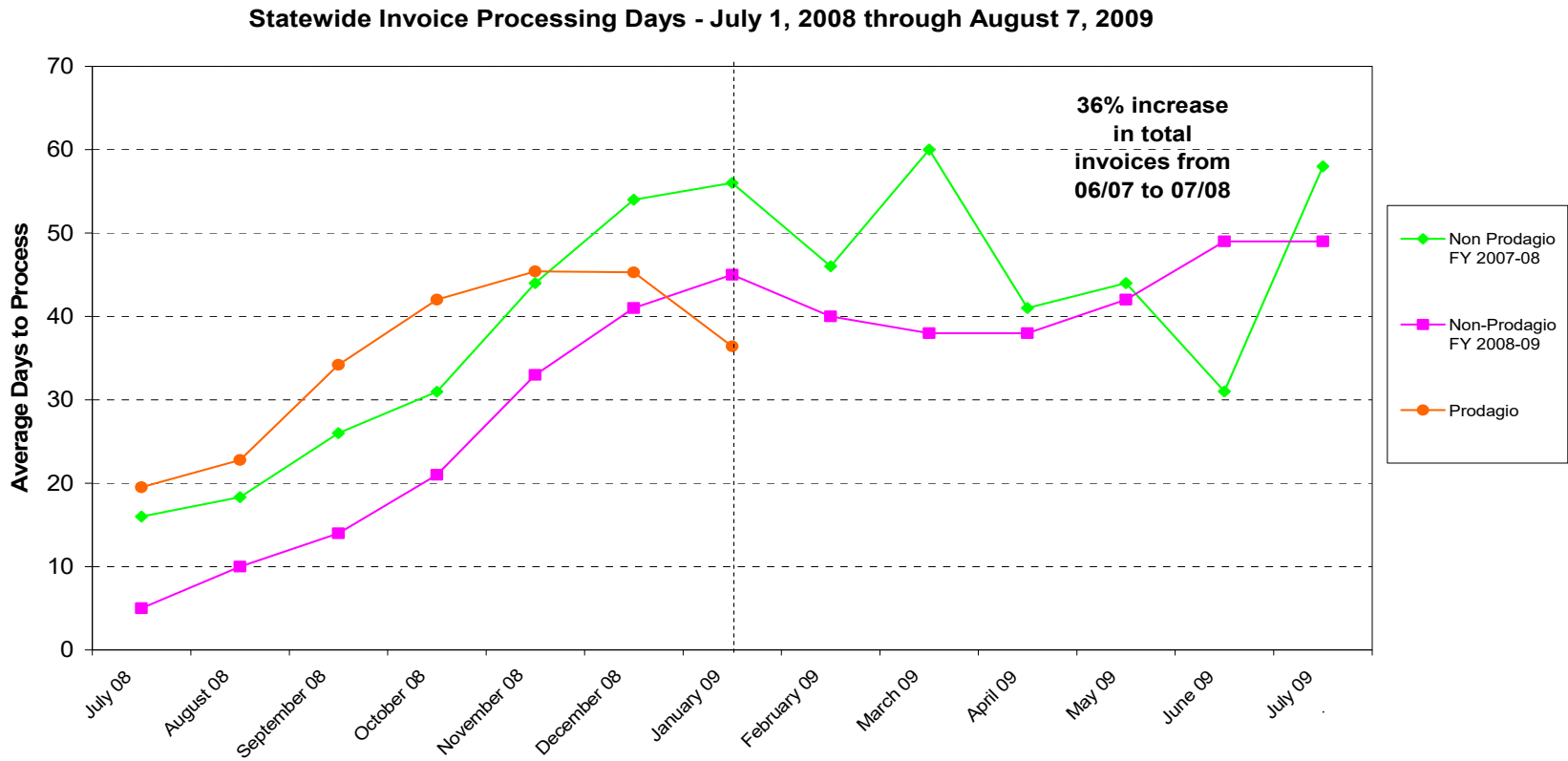
FY 07/08 - Total # of Invoices for Non-Prodagio 236,551, Prodagio 51,709.

FY 08/09 - Total # of Invoices for Non-Prodagio 271,670, Prodagio 16,683.

Total number of invoices will always be understated due to methods of pulling data and varying provider invoice numbering systems.

Prodagio numbers for FY 07/08 reflect all invoices for CCWF, CMF, PBSP, and SQ through November 17, 2008. FSP implemented Prodagio in June 2008, and SOL implemented Prodagio in July 2008. CCC, COR, HDSP, and SATF implemented Prodagio in August 2008.

In order to eliminate double counting of invoices, any institution's invoice with a received date after November 18, 2008, is "Non-Prodagio." Institutions no longer use Prodagio to process invoices. There are no production averages beyond January 2009 (Indicated by dashed line on graph)



NOTE: Average days to process hospital invoices sent to accounting after July 1, 2009 are excluded because of changes in processing to the Third Party Administrator. They will be included in the next monthly report.

GOAL 3

**RECRUIT, TRAIN, AND RETAIN A
PROFESSIONAL QUALITY MEDICAL
CARE WORKFORCE**

Objective 3.1: Recruit Physicians and Nurses to Fill Ninety Percent of Established Positions.

Action 3.1.1: By January 2009, fill 90% of nursing positions.

Action 3.1.2: By January 2009, fill 90% of physician positions.

Reporting/Responsible Division:

Human Resources, CPHCS

Medical Policy and Program Compliance Branch, CPHCS

Performance Measure:

Percentage of statewide nursing and physician positions filled by institution and statewide.

Turnover of statewide nursing and physician positions.

Statewide vacancy / registry totals for nursing and physician positions under each of the following nine components:

- Total Authorized Positions
- Total Established Positions
- Total Filled Positions
- 918 Blanket Positions
- Temporary Help Positions
- Overtime
- Registry Positions
- Total Position Usage
- Positions Utilized Above/Below Authority

Graph/Table Display:

The Human Resources' Recruitment and Retention Report for June 2009 follows on pages 28-68.

The Plata Vacancy / Registry Report: Nursing for April 2009 can be found on page 69.

The Plata Vacancy / Registry Report: Primary Care for April 2009 can be found on page 70.

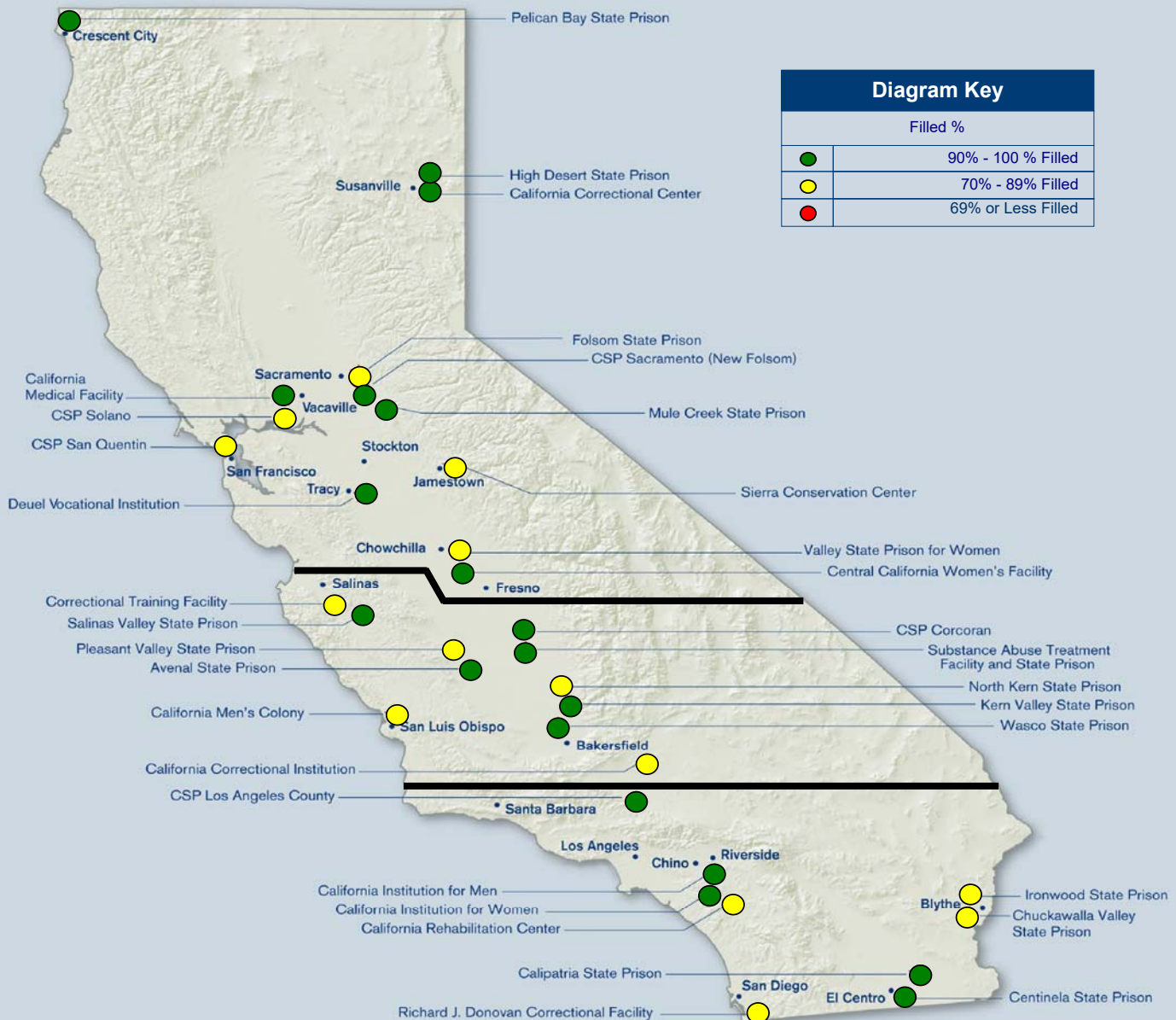
Results Explanation:

The State graphics separately display the percentage of statewide nursing and physician positions filled, the turnover rate, and a combination of filled and turnover rates.

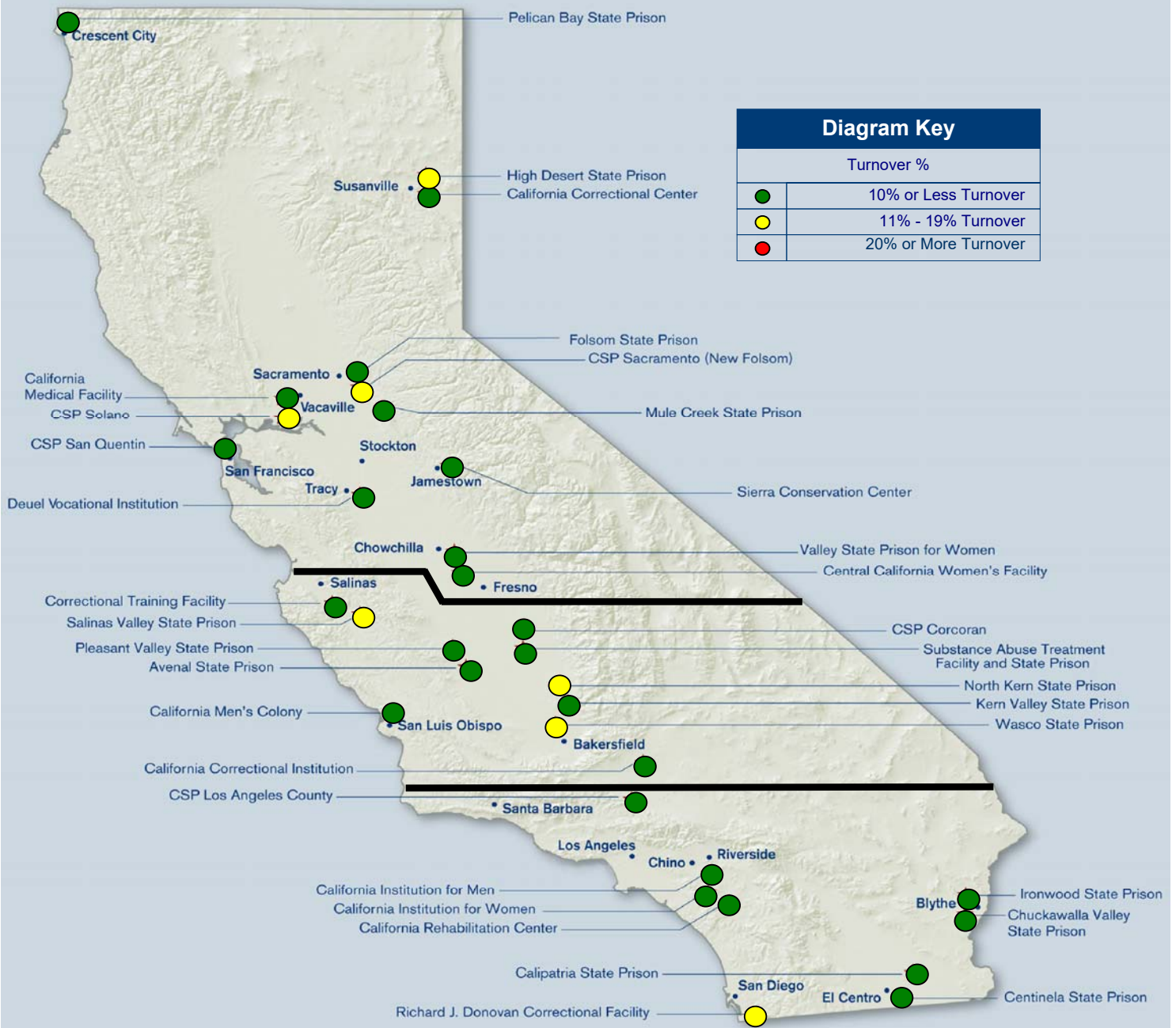
The State graphics represent an average of all six State nursing classifications (Supervising Registered Nurse III, Supervising Registered Nurse II, Registered Nurse, Licensed Vocational Nurse, Certified Nurse Assistant, and Psychiatric Technician) and an average of all three State physician classifications (Chief Medical Officer, Chief Physician and Surgeon, and Physician and Surgeon) respectively.

The Registry reports display data from all thirty-three institutions for six State nursing classifications (Nurse Practitioner, Supervising Registered Nurse III, Supervising Registered Nurse II, Supervising Registered Nurse I, Registered Nurse, Licensed Vocational Nurse) and four State physician classifications (Chief Medical Officer, Chief Physician and Surgeon, Physician and Surgeon, and Physician Assistant) respectively.

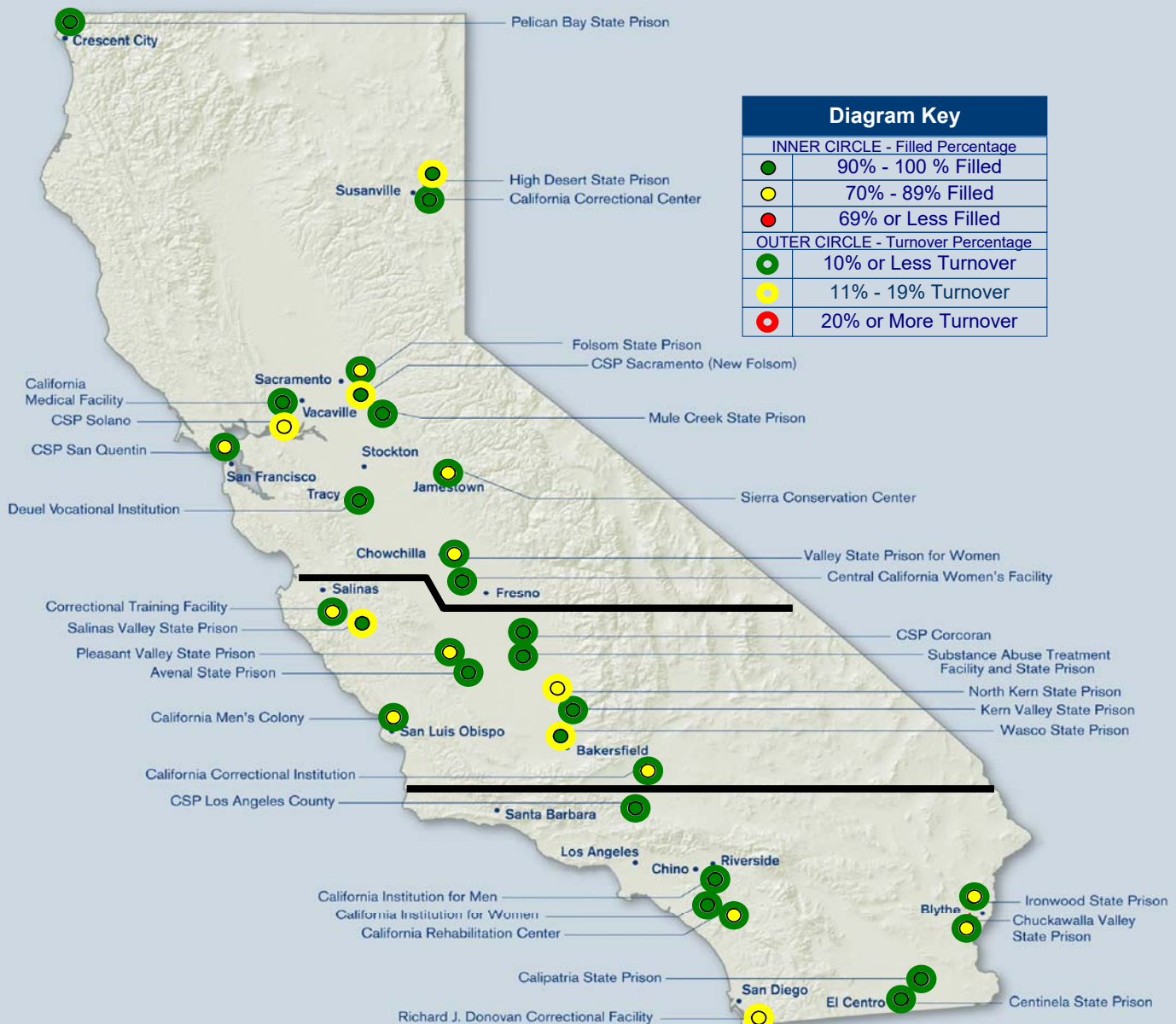
Nursing Filled Percentage (as of June, 2009)



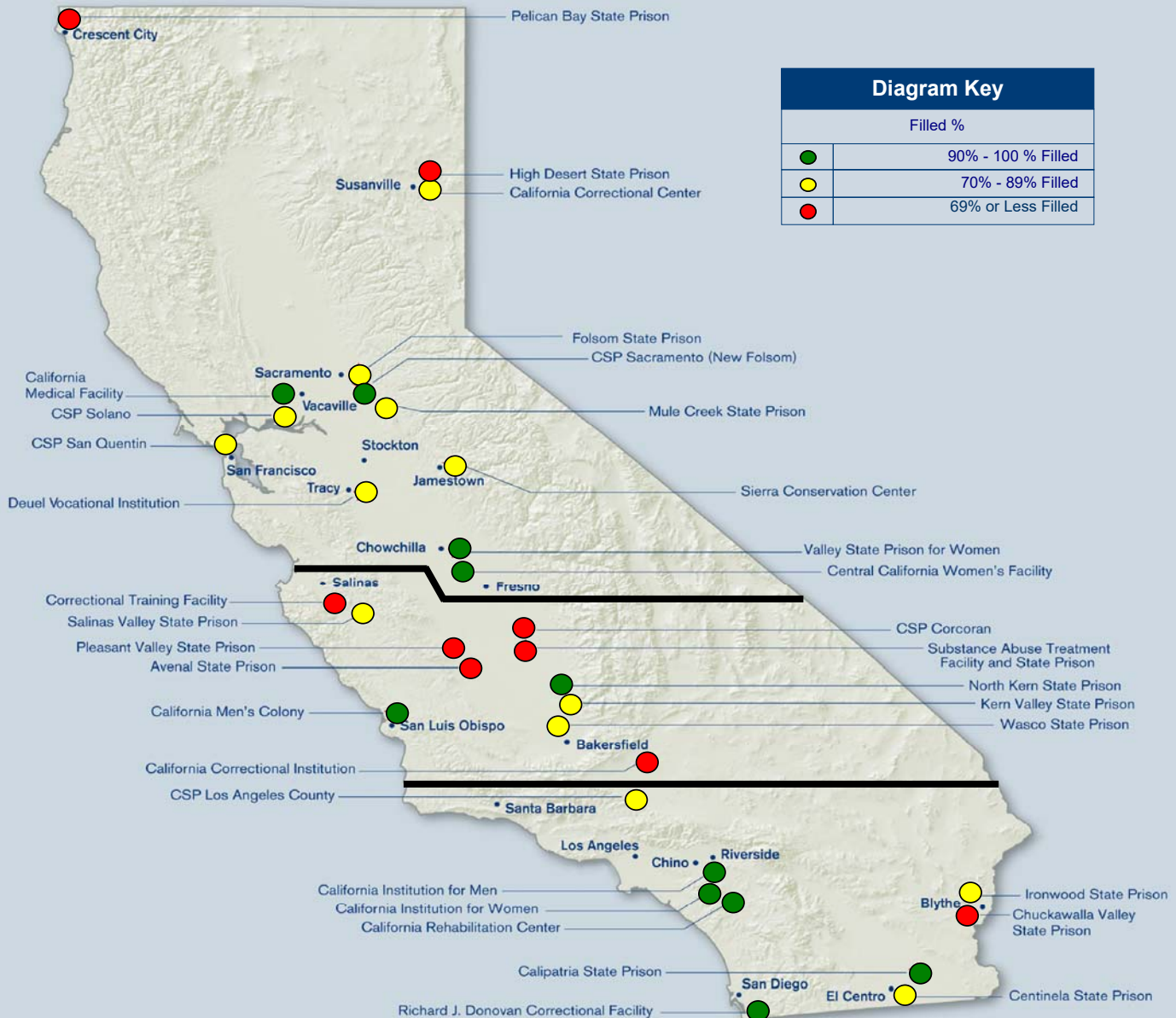
Nursing Turnover Rate (as of June, 2009)



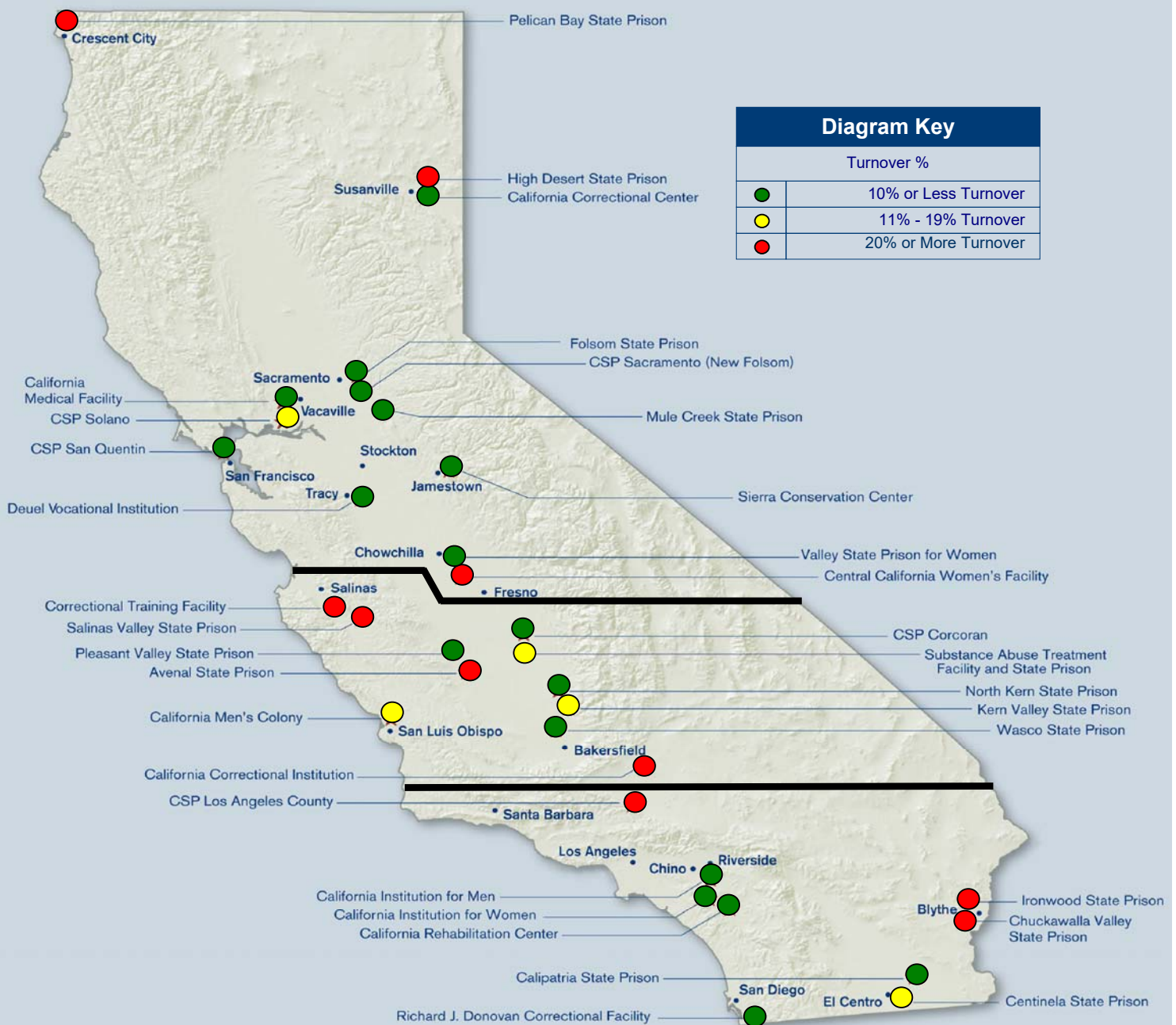
Nursing Filled Percentage and Turnover Rate (as of June, 2009)



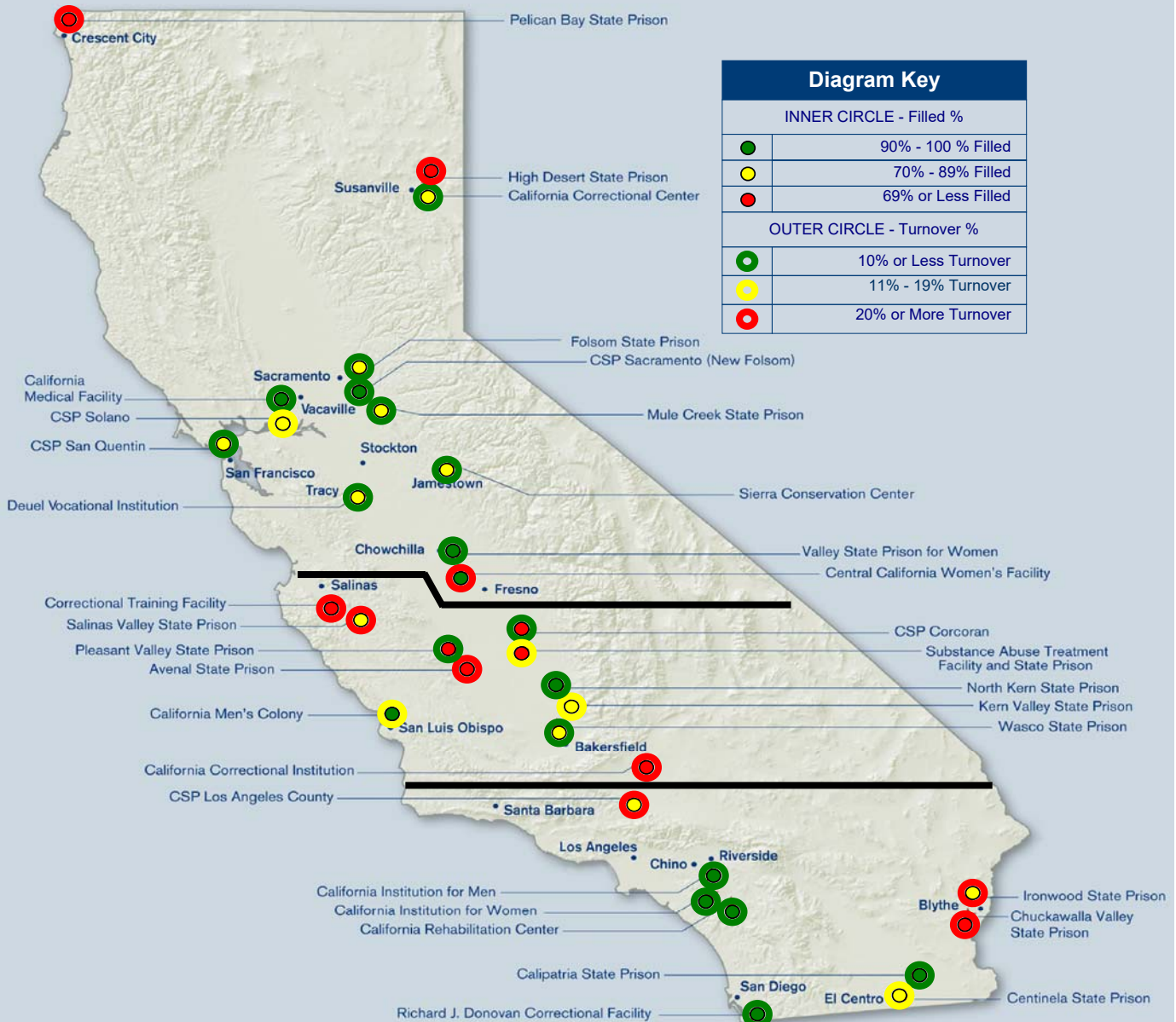
Physicians Filled Percentage (as of June, 2009)



Physicians Turnover Rate (as of June, 2009)



Physicians Filled Percentage and Turnover Rate (as of June, 2009)



HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT

JUNE 2009

(Data source -- Budget Authority and
State Controller's Office Employment History Records)

Total Sheet For All
Institutions and
Headquarters

	Total Positions Authorized to be Filled	Total Positions Filled	Total Positions Vacant	Percentage Filled	Appointments 6/1/2009 - 6/30/2009	Year To Date Appointments 7/1/2008 - 6/30/2009	Separations 6/1/2009 - 6/30/2009	Year To Date Separations 7/1/2008 - 6/30/2009	Year To Date Turnover Rate (Percentage) 7/1/2008 - 6/30/2009
PHYSICIANS									
CMO	46.0	38.0	8.0	83%	0.0	6.0	0.0	1.0	3%
Chief P&S	34.0	28.0	6.0	82%	0.0	7.0	1.0	5.0	18%
Phys & Surgeon	305.4	267.0	38.4	87%	5.0	79.0	2.0	26.0	10%
TOTAL PHYSICIANS	385.4	333.0	52.4	86.40%	5.0	92.0	3.0	32.0	9.61%
MID-LEVELS									
PA	15.5	20.0	(4.5)	129%	0.0	5.0	0.0	1.0	5%
NP	67.3	44.0	23.3	65%	0.0	3.0	1.0	4.0	9%
TOTAL MID-LEVELS	82.8	64.0	18.8	77.29%	0.0	8.0	1.0	5.0	7.81%
NURSING									
SRN III	49.0	49.0	0.0	100%	2.0	13.0	0.0	2.0	4%
SRN II	386.7	318.0	68.7	82%	14.0	128.0	3.0	21.0	7%
RN	1693.8	1581.0	112.8	93%	12.0	345.0	12.0	109.0	7%
LVN	1146.1	1012.0	134.1	88%	10.0	309.0	8.0	77.0	8%
CNA	24.3	33.0	(8.7)	136%	0.0	20.0	0.0	2.0	6%
Psych Tech	532.3	483.0	49.3	91%	9.0	130.0	2.0	30.0	6%
TOTAL NURSING	3832.2	3476.0	356.2	90.71%	47.0	945.0	25.0	241.0	6.93%
PHARMACY									
Pharmacist II	36.0	21.0	15.0	58%	0.0	4.0	0.0	2.0	10%
Pharmacist I	147.9	92.0	55.9	62%	1.0	26.0	2.0	13.0	14%
Pharmacist Tech	246.5	181.0	65.5	73%	4.0	91.0	1.0	9.0	5%
TOTAL PHARMACY	430.4	294.0	136.4	68.31%	5.0	121.0	3.0	24.0	8.16%

HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT

JUNE 2009

(Data source -- Budget Authority and
State Controller's Office Employment History Records)

Avenal State Prison

	Total Positions Authorized to be Filled	Total Positions Filled	Total Positions Vacant	Percentage Filled	Appointments 6/1/2009 - 6/30/2009	Year Date Appointments 7/1/2008 - 6/30/2009	Separations 6/1/2009 - 6/30/2009	Year Date Separations 7/1/2008 - 6/30/2009	Rate Turnover 7/1/2008 - 6/30/2009
PHYSICIANS									
CMO	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Chief P&S	1.0	0.0	1.0	0%	0.0	0.0	1.0	2.0	
Phys & Surgeon	7.0	4.0	3.0	57%	0.0	4.0	0.0	1.0	25%
TOTAL PHYSICIANS	9.0	5.0	4.0	55.56%	0.0	4.0	1.0	3.0	60.00%
MID-LEVELS									
PA	2.0	3.0	(1.0)	150%	0.0	1.0	0.0	0.0	0%
NP	3.0	0.0	3.0	0%	0.0	0.0	0.0	0.0	
TOTAL MID-LEVELS	5.0	3.0	2.0	60.00%	0.0	1.0	0.0	0.0	0.00%
NURSING									
SRN III	1.0	0.0	1.0	0%	0.0	1.0	0.0	0.0	
SRN II	8.5	9.0	(0.5)	106%	0.0	1.0	0.0	0.0	0%
RN	52.7	51.0	1.7	97%	0.0	13.0	0.0	1.0	2%
LVN	30.8	26.0	4.8	84%	0.0	22.0	1.0	3.0	12%
CNA	3.0	3.0	0.0	100%	0.0	1.0	0.0	1.0	33%
Psych Tech	11.0	10.0	1.0	91%	0.0	2.0	0.0	0.0	0%
TOTAL NURSING	107.0	99.0	8.0	92.52%	0.0	40.0	1.0	5.0	5.05%
PHARMACY									
Pharmacist II	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Pharmacist I	5.0	2.0	3.0	40%	0.0	1.0	0.0	0.0	0%
Pharmacist Tech	7.0	7.0	0.0	100%	0.0	6.0	0.0	1.0	14%
TOTAL PHARMACY	13.0	10.0	3.0	76.92%	0	7.0	0	1.0	10.00%

-- Depicts change in authorized positions due to one of the following: (1) SRN II Distribution #4 effective 4/1/09;
(2) FY 2009/10 Population BCP; or (3) FY 2009/10 May Revise.

HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT

JUNE 2009

(Data source -- Budget Authority and
State Controller's Office Employment History Records)

Calipatria State Prison

	Total Positions Authorized to be Filled	Total Positions Filled	Total Positions Vacant	Percentage Filled	Appointments 6/1/2009 - 6/30/2009	Year To Date Appointments 7/1/2008 - 6/30/2009	Separations 6/1/2009 - 6/30/2009	Year To Date Separations 7/1/2008 - 6/30/2009	Year To Date Turnover Rate (Percentage) 7/1/2008 - 6/30/2009
PHYSICIANS									
CMO	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Chief P&S	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Phys & Surgeon	5.0	5.0	0.0	100%	0.0	3.0	0.0	0.0	0%
TOTAL PHYSICIANS	7.0	7.0	0.0	100.00%	0.0	3.0	0.0	0.0	0.00%
MID-LEVELS									
PA	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
NP	1.5	1.0	0.5	67%	0.0	0.0	0.0	0.0	0%
TOTAL MID-LEVELS	1.5	1.0	0.5	66.67%	0.0	0.0	0.0	0.0	0.00%
NURSING									
SRN III	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
SRN II	11.5	9.0	2.5	78%	0.0	3.0	0.0	0.0	0%
RN	28.2	28.0	0.2	99%	1.0	6.0	0.0	0.0	0%
LVN	26.7	24.0	2.7	90%	2.0	14.0	1.0	3.0	13%
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
Psych Tech	9.5	9.0	0.5	95%	2.0	4.0	0.0	1.0	11%
TOTAL NURSING	76.9	71.0	5.9	92.33%	5.0	27.0	1.0	4.0	5.63%
PHARMACY									
Pharmacist II	1.0	0.0	1.0	0%	0.0	0.0	0.0	0.0	
Pharmacist I	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Pharmacist Tech	3.0	2.0	1.0	67%	1.0	2.0	0.0	0.0	0%
TOTAL PHARMACY	5.0	3.0	2.0	60.00%	1	2.0	0	0.0	0.00%

-- Depicts change in authorized positions due to one of the following: (1) SRN II Distribution #4 effective 4/1/09;
(2) FY 2009/10 Population BCP; or (3) FY 2009/10 May Revise.

HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT

JUNE 2009

California Correctional
Center

(Data source -- Budget Authority and
State Controller's Office Employment History Records)

	Total Positions Authorized to be Filled	Total Positions Filled	Total Positions Vacant	Percentage Filled	Appointments 6/1/2009 - 6/30/2009	Year To Date Appointments 7/1/2008 - 6/30/2009	Separations 6/1/2009 - 6/30/2009	Year To Date Separations 7/1/2008 - 6/30/2009	Year To Date Turnover Rate (Percentage) 7/1/2008 - 6/30/2009
PHYSICIANS									
CMO	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Chief P&S	0.0	1.0	(1.0)		0.0	0.0	0.0	0.0	0%
Phys & Surgeon	5.0	3.0	2.0	60%	0.0	0.0	0.0	0.0	0%
TOTAL PHYSICIANS	6.0	5.0	1.0	83.33%	0.0	0.0	0.0	0.0	0.00%
MID-LEVELS									
PA	2.0	2.0	0.0	100%	0.0	0.0	0.0	0.0	0%
NP	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
TOTAL MID-LEVELS	2.0	2.0	0.0	100.00%	0.0	0.0	0.0	0.0	0.00%
NURSING									
SRN III	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
SRN II	11.5	9.0	2.5	78%	3.0	4.0	0.0	0.0	0%
RN	23.5	22.0	1.5	94%	0.0	2.0	0.0	2.0	9%
LVN	21.3	21.0	0.3	99%	0.0	2.0	0.0	0.0	0%
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
Psych Tech	4.3	4.0	0.3	93%	0.0	1.0	0.0	1.0	25%
TOTAL NURSING	61.6	57.0	4.6	92.53%	3.0	9.0	0.0	3.0	5.26%
PHARMACY									
Pharmacist II	1.0	0.0	1.0	0%	0.0	0.0	0.0	0.0	
Pharmacist I	1.0	0.0	1.0	0%	0.0	0.0	0.0	0.0	
Pharmacist Tech	3.0	2.0	1.0	67%	0.0	0.0	0.0	0.0	0%
TOTAL PHARMACY	5.0	2.0	3.0	40.00%	0	0.0	0	0.0	0.00%

-- Depicts change in authorized positions due to one of the following: (1) SRN II Distribution #4 effective 4/1/09;
(2) FY 2009/10 Population BCP; or (3) FY 2009/10 May Revise.

HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT

JUNE 2009

**California Correctional
Institution**

*(Data source -- Budget Authority and
State Controller's Office Employment History Records)*

	Total Positions Authorized to be Filled	Total Positions Filled	Total Positions Vacant	Percentage Filled	Appointments 6/1/2009 - 6/30/2009	Year To Date Appointments 7/1/2008 - 6/30/2009	Separations 6/1/2009 - 6/30/2009	Year To Date Separations 7/1/2008 - 6/30/2009	Year To Date Turnover Rate (Percentage) 7/1/2008 - 6/30/2009
PHYSICIANS									
CMO	1.0	0.0	1.0	0%	0.0	0.0	0.0	0.0	
Chief P&S	1.0	0.0	1.0	0%	0.0	0.0	0.0	0.0	
Phys & Surgeon	8.0	4.0	4.0	50%	0.0	1.0	0.0	3.0	75%
TOTAL PHYSICIANS	10.0	4.0	6.0	40.00%	0.0	1.0	0.0	3.0	75.00%
MID-LEVELS									
PA	2.0	0.0	2.0	0%	0.0	0.0	0.0	1.0	
NP	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
TOTAL MID-LEVELS	2.0	0.0	2.0	0.00%	0.0	0.0	0.0	1.0	
NURSING									
SRN III	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
SRN II	11.5	9.0	2.5	78%	2.0	5.0	0.0	1.0	11%
RN	45.8	39.0	6.8	85%	1.0	15.0	0.0	5.0	13%
LVN	34.4	31.0	3.4	90%	0.0	5.0	0.0	1.0	3%
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
Psych Tech	15.5	13.0	2.5	84%	0.0	2.0	0.0	0.0	0%
TOTAL NURSING	108.2	93.0	15.2	85.95%	3.0	27.0	0.0	7.0	7.53%
PHARMACY									
Pharmacist II	1.0	0.0	1.0	0%	0.0	1.0	0.0	1.0	
Pharmacist I	4.0	3.0	1.0	75%	0.0	0.0	0.0	0.0	0%
Pharmacist Tech	7.0	5.0	2.0	71%	0.0	2.0	0.0	0.0	0%
TOTAL PHARMACY	12.0	8.0	4.0	66.67%	0.0	3.0	0.0	1.0	12.50%

HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT

JUNE 2009

**Central California
Women's Facility**

*(Data source -- Budget Authority and
State Controller's Office Employment History Records)*

	Total Positions Authorized to be Filled	Total Positions Filled	Total Positions Vacant	Percentage Filled	Appointments 6/1/2009 - 6/30/2009	Year To Date Appointments 7/1/2008 - 6/30/2009	Separations 6/1/2009 - 6/30/2009	Year To Date Separations 7/1/2008 - 6/30/2009	Year To Date Turnover Rate (Percentage) 7/1/2008 - 6/30/2009
PHYSICIANS									
CMO	1.0	1.0	0.0	100%	0.0	1.0	0.0	0.0	0%
Chief P&S	1.0	1.0	0.0	100%	0.0	1.0	0.0	0.0	0%
Phys & Surgeon	10.5	10.0	0.5	95%	1.0	8.0	0.0	4.0	40%
TOTAL PHYSICIANS	12.5	12.0	0.5	96.00%	1.0	10.0	0.0	4.0	33.33%
MID-LEVELS									
PA	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
NP	2.0	1.0	1.0	50%	0.0	1.0	0.0	0.0	0%
TOTAL MID-LEVELS	2.0	1.0	1.0	50.00%	0.0	1.0	0.0	0.0	0.00%
NURSING									
SRN III	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
SRN II	11.5	8.0	3.5	70%	0.0	1.0	1.0	2.0	25%
RN	45.3	45.0	0.3	99%	0.0	6.0	0.0	2.0	4%
LVN	43.1	39.0	4.1	90%	0.0	5.0	0.0	0.0	0%
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
Psych Tech	9.0	8.0	1.0	89%	0.0	0.0	0.0	0.0	0%
TOTAL NURSING	109.9	101.0	8.9	91.90%	0.0	12.0	1.0	4.0	3.96%
PHARMACY									
Pharmacist II	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Pharmacist I	9.0	1.0	8.0	11%	0.0	0.0	0.0	0.0	0%
Pharmacist Tech	11.0	3.0	8.0	27%	0.0	8.0	0.0	0.0	0%
TOTAL PHARMACY	21.0	5.0	16.0	23.81%	0.0	8.0	0.0	0.0	0.00%

-- Depicts change in authorized positions due to one of the following: (1) SRN II Distribution #4 effective 4/1/09;
(2) FY 2009/10 Population BCP; or (3) FY 2009/10 May Revise.

HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT

JUNE 2009

*(Data source -- Budget Authority and
State Controller's Office Employment History Records)*

Centinela State Prison

	Total Positions Authorized to be Filled	Total Positions Filled	Total Positions Vacant	Percentage Filled	Appointments 6/1/2009 - 6/30/2009	Year To Date Appointments 7/1/2008 - 6/30/2009	Separations 6/1/2009 - 6/30/2009	Year To Date Separations 7/1/2008 - 6/30/2009	Year To Date Turnover Rate (Percentage) 7/1/2008 - 6/30/2009
PHYSICIANS									
CMO	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Chief P&S	1.0	0.0	1.0	0%	0.0	0.0	0.0	0.0	
Phys & Surgeon	6.0	6.0	0.0	100%	0.0	1.0	0.0	1.0	17%
TOTAL PHYSICIANS	8.0	7.0	1.0	87.50%	0.0	1.0	0.0	1.0	14.29%
MID-LEVELS									
PA	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
NP	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
TOTAL MID-LEVELS	1.0	1.0	0.0	100.00%	0.0	0.0	0.0	0.0	0.00%
NURSING									
SRN III	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
SRN II	11.5	8.0	3.5	70%	1.0	3.0	0.0	0.0	0%
RN	22.2	24.0	(1.8)	108%	0.0	2.0	0.0	1.0	4%
LVN	31.9	30.0	1.9	94%	1.0	7.0	0.0	1.0	3%
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
Psych Tech	6.0	6.0	0.0	100%	0.0	2.0	0.0	0.0	0%
TOTAL NURSING	72.6	69.0	3.6	95.04%	2.0	14.0	0.0	2.0	2.90%
PHARMACY									
Pharmacist II	1.0	0.0	1.0	0%	0.0	0.0	0.0	0.0	
Pharmacist I	4.0	2.0	2.0	50%	0.0	1.0	0.0	0.0	0%
Pharmacist Tech	4.0	4.0	0.0	100%	0.0	0.0	0.0	0.0	0%
TOTAL PHARMACY	9.0	6.0	3.0	66.67%	0.0	1.0	0.0	0.0	0.00%

-- Depicts change in authorized positions due to one of the following: (1) SRN II Distribution #4 effective 4/1/09;
(2) FY 2009/10 Population BCP; or (3) FY 2009/10 May Revise.

HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT

JUNE 2009

California Institution for Men

*(Data source -- Budget Authority and
State Controller's Office Employment History Records)*

	Total Positions Authorized to be Filled	Total Positions Filled	Total Positions Vacant	Percentage Filled	Appointments 6/1/2009 - 6/30/2009	Year To Date Appointments 7/1/2008 - 6/30/2009	Separations 6/1/2009 - 6/30/2009	Year To Date Separations 7/1/2008 - 6/30/2009	Year To Date Turnover Rate (Percentage) 7/1/2008 - 6/30/2009
PHYSICIANS									
CMO	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Chief P&S	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Phys & Surgeon	15.5	16.0	(0.5)	103%	0.0	3.0	0.0	1.0	6%
TOTAL PHYSICIANS	17.5	18.0	(0.5)	102.86%	0.0	3.0	0.0	1.0	5.56%
MID-LEVELS									
PA	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
NP	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
TOTAL MID-LEVELS	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
NURSING									
SRN III	4.0	4.0	0.0	100%	1.0	2.0	0.0	0.0	0%
SRN II	16.0	15.0	1.0	94%	0.0	2.0	0.0	0.0	0%
RN	104.9	100.0	4.9	95%	0.0	13.0	0.0	7.0	7%
LVN	82.2	78.0	4.2	95%	0.0	8.0	0.0	1.0	1%
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
Psych Tech	13.5	14.0	(0.5)	104%	1.0	5.0	0.0	1.0	7%
TOTAL NURSING	220.6	211.0	9.6	95.65%	2.0	30.0	0.0	9.0	4.27%
PHARMACY									
Pharmacist II	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Pharmacist I	7.0	7.0	0.0	100%	0.0	1.0	0.0	0.0	0%
Pharmacist Tech	10.5	11.0	(0.5)	105%	1.0	3.0	0.0	0.0	0%
TOTAL PHARMACY	18.5	19.0	(0.5)	102.70%	1.0	4.0	0.0	0.0	0.00%

HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT

JUNE 2009

California Institution for
Women

(Data source -- Budget Authority and
State Controller's Office Employment History Records)

	Total Positions Authorized to be Filled	Total Positions Filled	Total Positions Vacant	Percentage Filled	Appointments 6/1/2009 - 6/30/2009	Year To Date Appointments 7/1/2008 - 6/30/2009	Separations 6/1/2009 - 6/30/2009	Year To Date Separations 7/1/2008 - 6/30/2009	Year To Date Turnover Rate (Percentage) 7/1/2008 - 6/30/2009
PHYSICIANS									
CMO	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Chief P&S	1.0	1.0	0.0	100%	0.0	1.0	0.0	0.0	0%
Phys & Surgeon	6.0	6.0	0.0	100%	0.0	0.0	0.0	0.0	0%
TOTAL PHYSICIANS	8.0	8.0	0.0	100.00%	0.0	1.0	0.0	0.0	0.00%
MID-LEVELS									
PA	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
NP	3.0	3.0	0.0	100%	0.0	0.0	0.0	0.0	0%
TOTAL MID-LEVELS	3.0	3.0	0.0	100.00%	0.0	0.0	0.0	0.0	0.00%
NURSING									
SRN III	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
SRN II	11.5	10.0	1.5	87%	1.0	5.0	0.0	1.0	10%
RN	45.8	43.0	2.8	94%	0.0	7.0	0.0	4.0	9%
LVN	16.0	16.0	0.0	100%	0.0	0.0	0.0	0.0	0%
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
Psych Tech	14.0	14.0	0.0	100%	0.0	0.0	0.0	0.0	0%
TOTAL NURSING	88.3	84.0	4.3	95.13%	1.0	12.0	0.0	5.0	5.95%
PHARMACY									
Pharmacist II	1.0	1.0	0.0	100%	0.0	1.0	0.0	0.0	0%
Pharmacist I	5.0	5.0	0.0	100%	0.0	0.0	0.0	1.0	20%
Pharmacist Tech	4.0	4.0	0.0	100%	0.0	3.0	0.0	0.0	0%
TOTAL PHARMACY	10.0	10.0	0.0	100.00%	0.0	4.0	0.0	1.0	10.00%

-- Depicts change in authorized positions due to one of the following: (1) SRN II Distribution #4 effective 4/1/09;
(2) FY 2009/10 Population BCP; or (3) FY 2009/10 May Revise.

HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT

JUNE 2009

(Data source -- Budget Authority and

State Controller's Office Employment History Records)

California Men's Colony

	Total Positions Authorized to be Filled	Total Positions Filled	Total Positions Vacant	Percentage Filled	Appointments 6/1/2009 - 6/30/2009	Year To Date Appointments 7/1/2008 - 6/30/2009	Separations 6/1/2009 - 6/30/2009	Year To Date Separations 7/1/2008 - 6/30/2009	Year To Date Turnover Rate (Percentage) 7/1/2008 - 6/30/2009
PHYSICIANS									
CMO	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Chief P&S	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Phys & Surgeon	16.5	19.0	(2.5)	115%	1.0	4.0	0.0	3.0	16%
TOTAL PHYSICIANS	18.5	21.0	(2.5)	113.51%	1.0	4.0	0.0	3.0	14.29%
MID-LEVELS									
PA	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
NP	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
TOTAL MID-LEVELS	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
NURSING									
SRN III	4.0	4.0	0.0	100%	0.0	0.0	0.0	1.0	25%
SRN II	14.0	14.0	0.0	100%	0.0	2.0	0.0	0.0	0%
RN	114.9	102.0	12.9	89%	0.0	3.0	0.0	4.0	4%
LVN	47.1	39.0	8.1	83%	0.0	21.0	0.0	1.0	3%
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
Psych Tech	33.9	29.0	4.9	86%	0.0	5.0	0.0	2.0	7%
TOTAL NURSING	213.9	188.0	25.9	87.89%	0.0	31.0	0.0	8.0	4.26%
TOTAL PHARMACY	14.0	13.0	1.0	92.86%	0.0	3.0	0.0	1.0	7.69%

HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT

JUNE 2009

California Medical
Facility

(Data source -- Budget Authority and
State Controller's Office Employment History Records)

	Total Positions Authorized to be Filled	Total Positions Filled	Total Positions Vacant	Percentage Filled	Appointments 6/1/2009 - 6/30/2009	Year To Date Appointments 7/1/2008 - 6/30/2009	Separations 6/1/2009 - 6/30/2009	Year To Date Separations 7/1/2008 - 6/30/2009	Year To Date Turnover Rate (Percentage) 7/1/2008 - 6/30/2009
PHYSICIANS									
CMO	2.0	2.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Chief P&S	2.0	2.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Phys & Surgeon	18.0	19.0	(1.0)	106%	0.0	2.0	1.0	2.0	11%
TOTAL PHYSICIANS	22.0	23.0	(1.0)	104.55%	0.0	2.0	1.0	2.0	8.70%
MID-LEVELS									
PA	0.0	3.0	(3.0)		0.0	0.0	0.0	0.0	0%
NP	7.9	3.0	4.9	38%	0.0	0.0	0.0	0.0	0%
TOTAL MID-LEVELS	7.9	6.0	1.9	75.95%	0.0	0.0	0.0	0.0	0.00%
NURSING									
SRN III	4.0	5.0	(1.0)	125%	0.0	2.0	0.0	0.0	0%
SRN II	17.1	18.0	(0.9)	105%	0.0	5.0	0.0	1.0	6%
RN	137.3	140.0	(2.7)	102%	0.0	17.0	0.0	12.0	9%
LVN	60.3	36.0	24.3	60%	0.0	12.0	1.0	5.0	14%
CNA	8.2	17.0	(8.8)	207%	0.0	10.0	0.0	0.0	0%
Psych Tech	24.0	35.0	(11.0)	146%	0.0	5.0	0.0	0.0	0%
TOTAL NURSING	250.9	251.0	(0.1)	100.04%	0.0	51.0	1.0	18.0	7.17%
PHARMACY									
Pharmacist II	2.0	1.0	1.0	50%	0.0	0.0	0.0	0.0	0%
Pharmacist I	13.0	5.0	8.0	38%	0.0	1.0	0.0	1.0	20%
Pharmacist Tech	15.0	12.0	3.0	80%	0.0	4.0	0.0	1.0	8%
TOTAL PHARMACY	30.0	18.0	12.0	60.00%	0.0	5.0	0.0	2.0	11.11%

HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT

JUNE 2009

California State Prison -
Corcoran

(Data source -- Budget Authority and
State Controller's Office Employment History Records)

	Total Positions Authorized to be Filled	Total Positions Filled	Total Positions Vacant	Percentage Filled	Appointments 6/1/2009 - 6/30/2009	Year To Date Appointments 7/1/2008 - 6/30/2009	Separations 6/1/2009 - 6/30/2009	Year To Date Separations 7/1/2008 - 6/30/2009	Year To Date Turnover Rate (Percentage) 7/1/2008 - 6/30/2009
PHYSICIANS									
CMO	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Chief P&S	1.0	0.0	1.0	0%	0.0	0.0	0.0	0.0	
Phys & Surgeon	12.5	9.0	3.5	72%	0.0	2.0	0.0	0.0	0%
TOTAL PHYSICIANS	14.5	10.0	4.5	68.97%	0.0	2.0	0.0	0.0	0.00%
MID-LEVELS									
PA	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
NP	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
TOTAL MID-LEVELS	1.0	1.0	0.0	100.00%	0.0	0.0	0.0	0.0	0.00%
NURSING									
SRN III	4.0	3.0	1.0	75%	0.0	0.0	0.0	0.0	0%
SRN II	15.0	13.0	2.0	87%	0.0	3.0	0.0	2.0	15%
RN	117.5	108.0	9.5	92%	0.0	14.0	1.0	3.0	3%
LVN	47.5	46.0	1.5	97%	0.0	5.0	0.0	3.0	7%
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
Psych Tech	38.6	35.0	3.6	91%	0.0	1.0	0.0	0.0	0%
TOTAL NURSING	222.6	205.0	17.6	92.09%	0.0	23.0	1.0	8.0	3.90%
PHARMACY									
Pharmacist II	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Pharmacist I	6.5	5.0	1.5	77%	0.0	0.0	0.0	0.0	0%
Pharmacist Tech	12.0	8.0	4.0	67%	0.0	7.0	0.0	0.0	0%
TOTAL PHARMACY	19.5	14.0	5.5	71.79%	0.0	7.0	0.0	0.0	0.00%

-- Depicts change in authorized positions due to one of the following: (1) SRN II Distribution #4 effective 4/1/09;
(2) FY 2009/10 Population BCP; or (3) FY 2009/10 May Revise.

HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT

JUNE 2009

California Rehabilitation Center

(Data source -- Budget Authority and
State Controller's Office Employment History Records)

	Total Positions Authorized to be Filled	Total Positions Filled	Total Positions Vacant	Percentage Filled	Appointments 6/1/2009 - 6/30/2009	Year To Date Appointments 7/1/2008 - 6/30/2009	Separations 6/1/2009 - 6/30/2009	Year To Date Separations 7/1/2008 - 6/30/2009	Year To Date Turnover Rate (Percentage) 7/1/2008 - 6/30/2009
PHYSICIANS									
CMO	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Chief P&S	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Phys & Surgeon	9.0	9.0	0.0	100%	0.0	1.0	0.0	0.0	0%
TOTAL PHYSICIANS	11.0	11.0	0.0	100.00%	0.0	1.0	0.0	0.0	0.00%
MID-LEVELS									
PA	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
NP	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
TOTAL MID-LEVELS	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
NURSING									
SRN III	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
SRN II	11.5	8.0	3.5	70%	1.0	2.0	0.0	0.0	0%
RN	27.8	25.0	2.8	90%	0.0	4.0	0.0	2.0	8%
LVN	22.7	21.0	1.7	93%	1.0	1.0	0.0	1.0	5%
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
Psych Tech	3.0	3.0	0.0	100%	0.0	1.0	0.0	0.0	0%
TOTAL NURSING	66.0	58.0	8.0	87.88%	2.0	8.0	0.0	3.0	5.17%
PHARMACY									
Pharmacist II	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Pharmacist I	4.0	4.0	0.0	100%	0.0	3.0	0.0	1.0	25%
Pharmacist Tech	5.0	3.0	2.0	60%	0.0	0.0	0.0	0.0	0%
TOTAL PHARMACY	10.0	8.0	2.0	80.00%	0.0	3.0	0.0	1.0	12.50%

-- Depicts change in authorized positions due to one of the following: (1) SRN II Distribution #4 effective 4/1/09;
(2) FY 2009/10 Population BCP; or (3) FY 2009/10 May Revise.

HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT

JUNE 2009

**Correctional Training
Facility**

*(Data source -- Budget Authority and
State Controller's Office Employment History Records)*

	Total Positions Authorized to be Filled	Total Positions Filled	Total Positions Vacant	Percentage Filled	Appointments 6/1/2009 - 6/30/2009	Year To Date Appointments 7/1/2008 - 6/30/2009	Separations 6/1/2009 - 6/30/2009	Year To Date Separations 7/1/2008 - 6/30/2009	Year To Date Turnover Rate (Percentage) 7/1/2008 - 6/30/2009
PHYSICIANS									
CMO	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Chief P&S	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Phys & Surgeon	11.0	7.0	4.0	64%	0.0	4.0	0.0	2.0	29%
TOTAL PHYSICIANS	13.0	9.0	4.0	69.23%	0.0	4.0	0.0	2.0	22.22%
MID-LEVELS									
PA	1.0	1.0	0.0	100%	0.0	1.0	0.0	0.0	0%
NP	2.0	1.0	1.0	50%	0.0	0.0	0.0	1.0	100%
TOTAL MID-LEVELS	3.0	2.0	1.0	66.67%	0.0	1.0	0.0	1.0	50.00%
NURSING									
SRN III	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
SRN II	11.5	6.0	5.5	52%	0.0	2.0	0.0	0.0	0%
RN	42.1	37.0	5.1	88%	1.0	14.0	0.0	0.0	0%
LVN	40.2	31.0	9.2	77%	0.0	13.0	0.0	2.0	6%
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
Psych Tech	10.1	10.0	0.1	99%	0.0	1.0	0.0	0.0	0%
TOTAL NURSING	104.9	85.0	19.9	81.03%	1.0	30.0	0.0	2.0	2.35%
PHARMACY									
Pharmacist II	1.0	0.0	1.0	0%	0.0	0.0	0.0	0.0	
Pharmacist I	4.4	4.0	0.4	91%	0.0	0.0	0.0	0.0	0%
Pharmacist Tech	7.0	7.0	0.0	100%	0.0	4.0	0.0	0.0	0%
TOTAL PHARMACY	12.4	11.0	1.4	88.71%	0.0	4.0	0.0	0.0	0.00%

-- Depicts change in authorized positions due to one of the following: (1) SRN II Distribution #4 effective 4/1/09;
(2) FY 2009/10 Population BCP; or (3) FY 2009/10 May Revise.

HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT

JUNE 2009

**Chuckawalla Valley State
Prison**

*(Data source -- Budget Authority and
State Controller's Office Employment History Records)*

	Total Positions Authorized to be Filled	Total Positions Filled	Total Positions Vacant	Percentage Filled	Appointments 6/1/2009 - 6/30/2009	Year To Date Appointments 7/1/2008 - 6/30/2009	Separations 6/1/2009 - 6/30/2009	Year To Date Separations 7/1/2008 - 6/30/2009	Year To Date Turnover Rate (Percentage) 7/1/2008 - 6/30/2009
PHYSICIANS									
CMO	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Chief P&S	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Phys & Surgeon	3.0	1.0	2.0	33%	0.0	3.0	0.0	1.0	100%
TOTAL PHYSICIANS	5.0	3.0	2.0	60.00%	0.0	3.0	0.0	1.0	33.33%
MID-LEVELS									
PA	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
NP	3.0	2.0	1.0	67%	0.0	0.0	0.0	0.0	0%
TOTAL MID-LEVELS	3.0	2.0	1.0	66.67%	0.0	0.0	0.0	0.0	0.00%
NURSING									
SRN III	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
SRN II	13.5	7.0	6.5	52%	0.0	3.0	0.0	0.0	0%
RN	27.1	23.0	4.1	85%	0.0	10.0	0.0	3.0	13%
LVN	18.0	15.0	3.0	83%	1.0	2.0	1.0	1.0	7%
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
Psych Tech	5.5	5.0	0.5	91%	0.0	2.0	0.0	0.0	0%
TOTAL NURSING	65.1	51.0	14.1	78.34%	1.0	17.0	1.0	4.0	7.84%
PHARMACY									
Pharmacist II	1.0	0.0	1.0	0%	0.0	0.0	0.0	0.0	
Pharmacist I	1.0	0.0	1.0	0%	0.0	0.0	0.0	0.0	
Pharmacist Tech	2.0	2.0	0.0	100%	0.0	1.0	0.0	0.0	0%
TOTAL PHARMACY	4.0	2.0	2.0	50.00%	0.0	1.0	0.0	0.0	0.00%

-- Depicts change in authorized positions due to one of the following: (1) SRN II Distribution #4 effective 4/1/09;
(2) FY 2009/10 Population BCP; or (3) FY 2009/10 May Revise.

HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT

JUNE 2009

**Deuel Vocational
Institution**

*(Data source -- Budget Authority and
State Controller's Office Employment History Records)*

	Total Positions Authorized to be Filled	Total Positions Filled	Total Positions Vacant	Percentage Filled	Appointments 6/1/2009 - 6/30/2009	Year To Date Appointments 7/1/2008 - 6/30/2009	Separations 6/1/2009 - 6/30/2009	Year To Date Separations 7/1/2008 - 6/30/2009	Year To Date Turnover Rate (Percentage) 7/1/2008 - 6/30/2009
PHYSICIANS									
CMO	1.0	0.0	1.0	0%	0.0	0.0	0.0	0.0	
Chief P&S	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Phys & Surgeon	7.0	7.0	0.0	100%	0.0	0.0	0.0	0.0	0%
TOTAL PHYSICIANS	9.0	8.0	1.0	88.89%	0.0	0.0	0.0	0.0	0.00%
MID-LEVELS									
PA	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
NP	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
TOTAL MID-LEVELS	2.0	2.0	0.0	100.00%	0.0	0.0	0.0	0.0	0.00%
NURSING									
SRN III	1.0	1.0	0.0	100%	0.0	1.0	0.0	0.0	0%
SRN II	9.5	11.0	(1.5)	116%	0.0	1.0	0.0	1.0	9%
RN	52.2	47.0	5.2	90%	0.0	4.0	0.0	0.0	0%
LVN	36.0	30.0	6.0	83%	0.0	3.0	1.0	2.0	7%
CNA	5.0	5.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Psych Tech	14.0	14.0	0.0	100%	0.0	2.0	0.0	1.0	7%
TOTAL NURSING	117.7	108.0	9.7	91.76%	0.0	11.0	1.0	4.0	3.70%
PHARMACY									
Pharmacist II	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Pharmacist I	5.0	5.0	0.0	100%	0.0	1.0	0.0	0.0	0%
Pharmacist Tech	8.0	7.0	1.0	88%	0.0	2.0	0.0	0.0	0%
TOTAL PHARMACY	14.0	13.0	1.0	92.86%	0.0	3.0	0.0	0.0	0.00%

-- Depicts change in authorized positions due to one of the following: (1) SRN II Distribution #4 effective 4/1/09;
(2) FY 2009/10 Population BCP; or (3) FY 2009/10 May Revise.

HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT

JUNE 2009

(Data source -- Budget Authority and
State Controller's Office Employment History Records)

Folsom State Prison

	Total Positions Authorized to be Filled	Total Positions Filled	Total Positions Vacant	Percentage Filled	Appointments 6/1/2009 - 6/30/2009	Year To Date Appointments 7/1/2008 - 6/30/2009	Separations 6/1/2009 - 6/30/2009	Year To Date Separations 7/1/2008 - 6/30/2009	Year To Date Turnover Rate (Percentage) 7/1/2008 - 6/30/2009
PHYSICIANS									
CMO	1.0	0.0	1.0	0%	0.0	0.0	0.0	0.0	
Chief P&S	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Phys & Surgeon	7.0	7.0	0.0	100%	0.0	0.0	0.0	0.0	0%
TOTAL PHYSICIANS	9.0	8.0	1.0	88.89%	0.0	0.0	0.0	0.0	0.00%
MID-LEVELS									
PA	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
NP	2.0	2.0	0.0	100%	0.0	0.0	0.0	0.0	0%
TOTAL MID-LEVELS	2.0	2.0	0.0	100.00%	0.0	0.0	0.0	0.0	0.00%
NURSING									
SRN III	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
SRN II	6.8	6.0	0.8	88%	0.0	3.0	0.0	0.0	0%
RN	20.6	18.0	2.6	87%	0.0	4.0	0.0	1.0	6%
LVN	22.9	21.0	1.9	92%	0.0	5.0	0.0	1.0	5%
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
Psych Tech	7.0	6.0	1.0	86%	1.0	2.0	0.0	0.0	0%
TOTAL NURSING	58.3	52.0	6.3	89.19%	1.0	14.0	0.0	2.0	3.85%
PHARMACY									
Pharmacist II	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Pharmacist I	2.5	2.0	0.5	80%	0.0	1.0	0.0	0.0	0%
Pharmacist Tech	6.0	3.0	3.0	50%	0.0	3.0	0.0	1.0	33%
TOTAL PHARMACY	9.5	6.0	3.5	63.16%	0.0	4.0	0.0	1.0	16.67%

HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT

JUNE 2009

(Data source -- Budget Authority and

State Controller's Office Employment History Records)

High Desert State Prison

	Total Positions Authorized to be Filled	Total Positions Filled	Total Positions Vacant	Percentage Filled	Appointments 6/1/2009 - 6/30/2009	Year To Date Appointments 7/1/2008 - 6/30/2009	Separations 6/1/2009 - 6/30/2009	Year To Date Separations 7/1/2008 - 6/30/2009	Year To Date Turnover Rate (Percentage) 7/1/2008 - 6/30/2009
PHYSICIANS									
CMO	1.0	1.0	0.0	100%	0.0	1.0	0.0	0.0	0%
Chief P&S	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Phys & Surgeon	4.0	2.0	2.0	50%	1.0	3.0	0.0	1.0	50%
TOTAL PHYSICIANS	6.0	4.0	2.0	66.67%	1.0	4.0	0.0	1.0	25.00%
MID-LEVELS									
PA	1.0	0.0	1.0	0%	0.0	0.0	0.0	0.0	
NP	3.0	2.0	1.0	67%	0.0	0.0	0.0	0.0	0%
TOTAL MID-LEVELS	4.0	2.0	2.0	50.00%	0.0	0.0	0.0	0.0	0.00%
NURSING									
SRN III	2.0	2.0	0.0	100%	0.0	0.0	0.0	0.0	0%
SRN II	11.5	9.0	2.5	78%	2.0	6.0	1.0	1.0	11%
RN	39.4	40.0	(0.6)	102%	2.0	20.0	2.0	5.0	13%
LVN	27.1	26.0	1.1	96%	0.0	9.0	0.0	1.0	4%
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
Psych Tech	9.0	9.0	0.0	100%	0.0	5.0	0.0	4.0	44%
TOTAL NURSING	89.0	86.0	3.0	96.63%	4.0	40.0	3.0	11.0	12.79%
PHARMACY									
Pharmacist II	1.0	0.0	1.0	0%	0.0	1.0	0.0	2.0	
Pharmacist I	3.0	0.0	3.0	0%	0.0	0.0	0.0	1.0	
Pharmacist Tech	4.0	4.0	0.0	100%	0.0	2.0	0.0	1.0	25%
TOTAL PHARMACY	8.0	4.0	4.0	50.00%	0.0	3.0	0.0	4.0	100.00%

-- Depicts change in authorized positions due to one of the following: (1) SRN II Distribution #4 effective 4/1/09;
(2) FY 2009/10 Population BCP; or (3) FY 2009/10 May Revise.

HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT

JUNE 2009

*(Data source -- Budget Authority and
State Controller's Office Employment History Records)*

Ironwood State Prison

	Total Positions Authorized to be Filled	Total Positions Filled	Total Positions Vacant	Percentage Filled	Appointments 6/1/2009 - 6/30/2009	Year To Date Appointments 7/1/2008 - 6/30/2009	Separations 6/1/2009 - 6/30/2009	Year To Date Separations 7/1/2008 - 6/30/2009	Year To Date Turnover Rate (Percentage) 7/1/2008 - 6/30/2009
PHYSICIANS									
CMO	1.0	0.0	1.0	0%	0.0	0.0	0.0	1.0	
Chief P&S	1.0	1.0	0.0	100%	0.0	0.0	0.0	1.0	100%
Phys & Surgeon	5.0	4.0	1.0	80%	0.0	1.0	0.0	0.0	0%
TOTAL PHYSICIANS	7.0	5.0	2.0	71.43%	0.0	1.0	0.0	2.0	40.00%
MID-LEVELS									
PA	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
NP	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
TOTAL MID-LEVELS	1.0	1.0	0.0	100.00%	0.0	0.0	0.0	0.0	0.00%
NURSING									
SRN III	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
SRN II	11.5	8.0	3.5	70%	0.0	4.0	0.0	0.0	0%
RN	30.7	30.0	0.7	98%	1.0	14.0	0.0	1.0	3%
LVN	27.1	21.0	6.1	77%	1.0	3.0	1.0	3.0	14%
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
Psych Tech	4.2	3.0	1.2	71%	0.0	2.0	0.0	0.0	0%
TOTAL NURSING	74.5	63.0	11.5	84.56%	2.0	23.0	1.0	4.0	6.35%
PHARMACY									
Pharmacist II	1.0	0.0	1.0	0%	0.0	0.0	0.0	0.0	
Pharmacist I	3.0	1.0	2.0	33%	0.0	0.0	0.0	0.0	0%
Pharmacist Tech	8.0	3.0	5.0	38%	0.0	5.0	0.0	0.0	0%
TOTAL PHARMACY	12.0	4.0	8.0	33.33%	0.0	5.0	0.0	0.0	0.00%

-- Depicts change in authorized positions due to one of the following: (1) SRN II Distribution #4 effective 4/1/09;
(2) FY 2009/10 Population BCP; or (3) FY 2009/10 May Revise.

HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT

JUNE 2009

(Data source -- Budget Authority and
State Controller's Office Employment History Records)

Kern Valley State Prison

	Total Positions Authorized to be Filled	Total Positions Filled	Total Positions Vacant	Percentage Filled	Appointments 6/1/2009 - 6/30/2009	Year To Date Appointments 7/1/2008 - 6/30/2009	Separations 6/1/2009 - 6/30/2009	Year To Date Separations 7/1/2008 - 6/30/2009	Year To Date Turnover Rate (Percentage) 7/1/2008 - 6/30/2009
PHYSICIANS									
CMO	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Chief P&S	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Phys & Surgeon	7.0	6.0	1.0	86%	0.0	1.0	0.0	1.0	17%
TOTAL PHYSICIANS	9.0	8.0	1.0	88.89%	0.0	1.0	0.0	1.0	12.50%
MID-LEVELS									
PA	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
NP	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
TOTAL MID-LEVELS	1.0	1.0	0.0	100.00%	0.0	0.0	0.0	0.0	0.00%
NURSING									
SRN III	1.0	1.0	0.0	100%	1.0	2.0	0.0	1.0	100%
SRN II	11.5	8.0	3.5	70%	0.0	3.0	0.0	1.0	13%
RN	37.4	31.0	6.4	83%	0.0	0.0	0.0	0.0	0%
LVN	30.3	27.0	3.3	89%	0.0	0.0	0.0	1.0	4%
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
Psych Tech	8.6	13.0	(4.4)	151%	0.0	3.0	0.0	0.0	0%
TOTAL NURSING	88.8	80.0	8.8	90.09%	1.0	8.0	0.0	3.0	3.75%
PHARMACY									
Pharmacist II	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Pharmacist I	3.0	2.0	1.0	67%	0.0	0.0	0.0	1.0	50%
Pharmacist Tech	6.0	6.0	0.0	100%	0.0	0.0	0.0	0.0	0%
TOTAL PHARMACY	10.0	9.0	1.0	90.00%	0.0	0.0	0.0	1.0	11.11%

-- Depicts change in authorized positions due to one of the following: (1) SRN II Distribution #4 effective 4/1/09;
(2) FY 2009/10 Population BCP; or (3) FY 2009/10 May Revise.

HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT

JUNE 2009

**California State Prison -
Los Angeles County**

*(Data source -- Budget Authority and
State Controller's Office Employment History Records)*

	Total Positions Authorized to be Filled	Total Positions Filled	Total Positions Vacant	Percentage Filled	Appointments 6/1/2009 - 6/30/2009	Year To Date Appointments 7/1/2008 - 6/30/2009	Separations 6/1/2009 - 6/30/2009	Year To Date Separations 7/1/2008 - 6/30/2009	Year To Date Turnover Rate (Percentage) 7/1/2008 - 6/30/2009
PHYSICIANS									
CMO	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Chief P&S	1.0	0.0	1.0	0%	0.0	1.0	0.0	1.0	
Phys & Surgeon	6.0	6.0	0.0	100%	0.0	1.0	0.0	1.0	17%
TOTAL PHYSICIANS	8.0	7.0	1.0	87.50%	0.0	2.0	0.0	2.0	28.57%
MID-LEVELS									
PA	2.0	2.0	0.0	100%	0.0	0.0	0.0	0.0	0%
NP	2.0	2.0	0.0	100%	0.0	0.0	0.0	0.0	0%
TOTAL MID-LEVELS	4.0	4.0	0.0	100.00%	0.0	0.0	0.0	0.0	0.00%
NURSING									
SRN III	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
SRN II	11.5	10.0	1.5	87%	0.0	6.0	0.0	2.0	20%
RN	47.5	51.0	(3.5)	107%	2.0	11.0	0.0	4.0	8%
LVN	42.6	41.0	1.6	96%	0.0	6.0	0.0	3.0	7%
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
Psych Tech	24.0	19.0	5.0	79%	1.0	8.0	0.0	1.0	5%
TOTAL NURSING	126.6	122.0	4.6	96.37%	3.0	31.0	0.0	10.0	8.20%
PHARMACY									
Pharmacist II	1.0	0.0	1.0	0%	0.0	1.0	0.0	0.0	
Pharmacist I	4.0	3.0	1.0	75%	0.0	3.0	1.0	1.0	33%
Pharmacist Tech	5.0	3.0	2.0	60%	0.0	3.0	0.0	0.0	0%
TOTAL PHARMACY	10.0	6.0	4.0	60.00%	0.0	7.0	1.0	1.0	16.67%

-- Depicts change in authorized positions due to one of the following: (1) SRN II Distribution #4 effective 4/1/09;
(2) FY 2009/10 Population BCP; or (3) FY 2009/10 May Revise.

HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT

JUNE 2009

(Data source -- Budget Authority and
State Controller's Office Employment History Records)

Mule Creek State Prison

	Total Positions Authorized to be Filled	Total Positions Filled	Total Positions Vacant	Percentage Filled	Appointments 6/1/2009 - 6/30/2009	Year To Date Appointments 7/1/2008 - 6/30/2009	Separations 6/1/2009 - 6/30/2009	Year To Date Separations 7/1/2008 - 6/30/2009	Year To Date Turnover Rate (Percentage) 7/1/2008 - 6/30/2009
PHYSICIANS									
CMO	1.0	0.0	1.0	0%	0.0	1.0	0.0	0.0	
Chief P&S	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Phys & Surgeon	6.0	6.0	0.0	100%	0.0	0.0	0.0	0.0	0%
TOTAL PHYSICIANS	8.0	7.0	1.0	87.50%	0.0	1.0	0.0	0.0	0.00%
MID-LEVELS									
PA	1.5	2.0	(0.5)	133%	0.0	0.0	0.0	0.0	0%
NP	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
TOTAL MID-LEVELS	1.5	2.0	(0.5)	133.33%	0.0	0.0	0.0	0.0	0.00%
NURSING									
SRN III	2.0	2.0	0.0	100%	0.0	0.0	0.0	0.0	0%
SRN II	6.0	11.0	(5.0)	183%	0.0	6.0	0.0	0.0	0%
RN	35.8	35.0	0.8	98%	0.0	8.0	1.0	1.0	3%
LVN	24.3	22.0	2.3	91%	0.0	3.0	0.0	2.0	9%
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
Psych Tech	26.0	27.0	(1.0)	104%	1.0	4.0	0.0	2.0	7%
TOTAL NURSING	94.1	97.0	(2.9)	103.08%	1.0	21.0	1.0	5.0	5.15%
PHARMACY									
Pharmacist II	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Pharmacist I	5.0	5.0	0.0	100%	1.0	2.0	0.0	0.0	0%
Pharmacist Tech	11.0	9.0	2.0	82%	0.0	1.0	0.0	0.0	0%
TOTAL PHARMACY	17.0	15.0	2.0	88.24%	1.0	3.0	0.0	0.0	0.00%

-- Depicts change in authorized positions due to one of the following: (1) SRN II Distribution #4 effective 4/1/09;
(2) FY 2009/10 Population BCP; or (3) FY 2009/10 May Revise.

HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT

JUNE 2009

(Data source -- Budget Authority and

State Controller's Office Employment History Records)

North Kern State Prison

	Total Positions Authorized to be Filled	Total Positions Filled	Total Positions Vacant	Percentage Filled	Appointments 6/1/2009 - 6/30/2009	Year To Date Appointments 7/1/2008 - 6/30/2009	Separations 6/1/2009 - 6/30/2009	Year To Date Separations 7/1/2008 - 6/30/2009	Year To Date Turnover Rate (Percentage) 7/1/2008 - 6/30/2009
PHYSICIANS									
CMO	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Chief P&S	1.0	0.0	1.0	0%	0.0	0.0	0.0	0.0	
Phys & Surgeon	13.0	15.0	(2.0)	115%	0.0	8.0	0.0	0.0	0%
TOTAL PHYSICIANS	15.0	16.0	(1.0)	106.67%	0.0	8.0	0.0	0.0	0.00%
MID-LEVELS									
PA	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
NP	3.0	1.0	2.0	33%	0.0	0.0	0.0	0.0	0%
TOTAL MID-LEVELS	3.0	1.0	2.0	33.33%	0.0	0.0	0.0	0.0	0.00%
NURSING									
SRN III	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
SRN II	15.4	8.0	7.4	52%	0.0	3.0	0.0	0.0	0%
RN	48.3	41.0	7.3	85%	0.0	6.0	1.0	4.0	10%
LVN	43.0	37.0	6.0	86%	3.0	17.0	2.0	6.0	16%
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
Psych Tech	7.3	7.0	0.3	96%	0.0	2.0	0.0	0.0	0%
TOTAL NURSING	115.0	94.0	21.0	81.74%	3.0	28.0	3.0	10.0	10.64%
PHARMACY									
Pharmacist II	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Pharmacist I	4.0	0.0	4.0	0%	0.0	0.0	1.0	2.0	
Pharmacist Tech	11.0	8.0	3.0	73%	0.0	2.0	0.0	0.0	0%
TOTAL PHARMACY	16.0	9.0	7.0	56.25%	0.0	2.0	1.0	2.0	22.22%

-- Depicts change in authorized positions due to one of the following: (1) SRN II Distribution #4 effective 4/1/09;
(2) FY 2009/10 Population BCP; or (3) FY 2009/10 May Revise.

HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT

JUNE 2009

(Data source -- Budget Authority and

State Controller's Office Employment History Records)

Pelican Bay State Prison

	Total Positions Authorized to be Filled	Total Positions Filled	Total Positions Vacant	Percentage Filled	Appointments 6/1/2009 - 6/30/2009	Year To Date Appointments 7/1/2008 - 6/30/2009	Separations 6/1/2009 - 6/30/2009	Year To Date Separations 7/1/2008 - 6/30/2009	Year To Date Turnover Rate (Percentage) 7/1/2008 - 6/30/2009
PHYSICIANS									
CMO	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Chief P&S	1.0	0.0	1.0	0%	0.0	0.0	0.0	0.0	
Phys & Surgeon	4.0	2.0	2.0	50%	0.0	3.0	0.0	1.0	50%
TOTAL PHYSICIANS	6.0	3.0	3.0	50.00%	0.0	3.0	0.0	1.0	33.33%
MID-LEVELS									
PA	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
NP	3.0	2.0	1.0	67%	0.0	1.0	1.0	1.0	50%
TOTAL MID-LEVELS	3.0	2.0	1.0	66.67%	0.0	1.0	1.0	1.0	50.00%
NURSING									
SRN III	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
SRN II	9.5	11.0	(1.5)	116%	0.0	4.0	0.0	1.0	9%
RN	52.4	53.0	(0.6)	101%	1.0	15.0	1.0	3.0	6%
LVN	24.7	23.0	1.7	93%	0.0	6.0	0.0	2.0	9%
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
Psych Tech	32.5	22.0	10.5	68%	2.0	8.0	1.0	4.0	18%
TOTAL NURSING	120.1	110.0	10.1	91.59%	3.0	33.0	2.0	10.0	9.09%
PHARMACY									
Pharmacist II	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Pharmacist I	2.0	2.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Pharmacist Tech	5.0	5.0	0.0	100%	0.0	0.0	0.0	0.0	0%
TOTAL PHARMACY	8.0	8.0	0.0	100.00%	0.0	0.0	0.0	0.0	0.00%

-- Depicts change in authorized positions due to one of the following: (1) SRN II Distribution #4 effective 4/1/09;
(2) FY 2009/10 Population BCP; or (3) FY 2009/10 May Revise.

HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT

JUNE 2009

Pleasant Valley State
Prison

(Data source -- Budget Authority and
State Controller's Office Employment History Records)

	Total Positions Authorized to be Filled	Total Positions Filled	Total Positions Vacant	Percentage Filled	Appointments 6/1/2009 - 6/30/2009	Year To Date Appointments 7/1/2008 - 6/30/2009	Separations 6/1/2009 - 6/30/2009	Year To Date Separations 7/1/2008 - 6/30/2009	Year To Date Turnover Rate (Percentage) 7/1/2008 - 6/30/2009
PHYSICIANS									
CMO	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Chief P&S	1.0	1.0	0.0	100%	0.0	1.0	0.0	0.0	0%
Phys & Surgeon	8.0	2.0	6.0	25%	0.0	3.0	0.0	0.0	0%
TOTAL PHYSICIANS	10.0	4.0	6.0	40.00%	0.0	4.0	0.0	0.0	0.00%
MID-LEVELS									
PA	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
NP	5.9	1.0	4.9	17%	0.0	0.0	0.0	0.0	0%
TOTAL MID-LEVELS	5.9	1.0	4.9	16.95%	0.0	0.0	0.0	0.0	0.00%
NURSING									
SRN III	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
SRN II	13.5	8.0	5.5	59%	1.0	2.0	0.0	0.0	0%
RN	28.9	27.0	1.9	93%	0.0	7.0	0.0	4.0	15%
LVN	38.6	34.0	4.6	88%	0.0	15.0	0.0	2.0	6%
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
Psych Tech	8.0	5.0	3.0	63%	0.0	0.0	0.0	0.0	0%
TOTAL NURSING	90.0	75.0	15.0	83.33%	1.0	24.0	0.0	6.0	8.00%
PHARMACY									
Pharmacist II	1.0	0.0	1.0	0%	0.0	0.0	0.0	0.0	
Pharmacist I	5.0	3.0	2.0	60%	0.0	0.0	0.0	0.0	0%
Pharmacist Tech	9.0	7.0	2.0	78%	0.0	5.0	0.0	1.0	14%
TOTAL PHARMACY	15.0	10.0	5.0	66.67%	0.0	5.0	0.0	1.0	10.00%

-- Depicts change in authorized positions due to one of the following: (1) SRN II Distribution #4 effective 4/1/09;
(2) FY 2009/10 Population BCP; or (3) FY 2009/10 May Revise.

HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT

JUNE 2009

Richard J. Donovan
Correctional Facility

(Data source -- Budget Authority and
State Controller's Office Employment History Records)

	Total Positions Authorized to be Filled	Total Positions Filled	Total Positions Vacant	Percentage Filled	Appointments 6/1/2009 - 6/30/2009	Year To Date Appointments 7/1/2008 - 6/30/2009	Separations 6/1/2009 - 6/30/2009	Year To Date Separations 7/1/2008 - 6/30/2009	Year To Date Turnover Rate (Percentage) 7/1/2008 - 6/30/2009
PHYSICIANS									
CMO	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Chief P&S	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Phys & Surgeon	10.5	11.0	(0.5)	105%	0.0	2.0	0.0	0.0	0%
TOTAL PHYSICIANS	12.5	13.0	(0.5)	104.00%	0.0	2.0	0.0	0.0	0.00%
MID-LEVELS									
PA	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
NP	2.0	2.0	0.0	100%	0.0	0.0	0.0	0.0	0%
TOTAL MID-LEVELS	3.0	3.0	0.0	100.00%	0.0	0.0	0.0	0.0	0.00%
NURSING									
SRN III	1.0	0.0	1.0	0%	0.0	0.0	0.0	1.0	
SRN II	11.5	12.0	(0.5)	104%	0.0	4.0	0.0	0.0	0%
RN	48.4	42.0	6.4	87%	1.0	14.0	0.0	5.0	12%
LVN	50.6	44.0	6.6	87%	0.0	31.0	0.0	5.0	11%
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
Psych Tech	24.0	17.0	7.0	71%	1.0	18.0	1.0	4.0	24%
TOTAL NURSING	135.5	115.0	20.5	84.87%	2.0	67.0	1.0	15.0	13.04%
PHARMACY									
Pharmacist II	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Pharmacist I	6.0	6.0	0.0	100%	0.0	3.0	0.0	0.0	0%
Pharmacist Tech	7.0	6.0	1.0	86%	2.0	2.0	0.0	0.0	0%
TOTAL PHARMACY	14.0	13.0	1.0	92.86%	2.0	5.0	0.0	0.0	0.00%

-- Depicts change in authorized positions due to one of the following: (1) SRN II Distribution #4 effective 4/1/09;
(2) FY 2009/10 Population BCP; or (3) FY 2009/10 May Revise.

HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT

JUNE 2009

**California State Prison -
Sacramento**

*(Data source -- Budget Authority and
State Controller's Office Employment History Records)*

	Total Positions Authorized to be Filled	Total Positions Filled	Total Positions Vacant	Percentage Filled	Appointments 6/1/2009 - 6/30/2009	Year To Date Appointments 7/1/2008 - 6/30/2009	Separations 6/1/2009 - 6/30/2009	Year To Date Separations 7/1/2008 - 6/30/2009	Year To Date Turnover Rate (Percentage) 7/1/2008 - 6/30/2009
PHYSICIANS									
CMO	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Chief P&S	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Phys & Surgeon	7.0	7.0	0.0	100%	0.0	1.0	0.0	0.0	0%
TOTAL PHYSICIANS	9.0	9.0	0.0	100.00%	0.0	1.0	0.0	0.0	0.00%
MID-LEVELS									
PA	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
NP	2.0	2.0	0.0	100%	0.0	0.0	0.0	0.0	0%
TOTAL MID-LEVELS	2.0	2.0	0.0	100.00%	0.0	0.0	0.0	0.0	0.00%
NURSING									
SRN III	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
SRN II	11.0	10.0	1.0	91%	0.0	2.0	1.0	1.0	10%
RN	72.5	69.0	3.5	95%	1.0	11.0	2.0	5.0	7%
LVN	25.0	25.0	0.0	100%	0.0	7.0	0.0	7.0	28%
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
Psych Tech	77.3	68.0	9.3	88%	0.0	18.0	0.0	5.0	7%
TOTAL NURSING	186.8	173.0	13.8	92.61%	1.0	38.0	3.0	18.0	10.40%
PHARMACY									
Pharmacist II	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Pharmacist I	4.0	4.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Pharmacist Tech	12.0	8.0	4.0	67%	0.0	2.0	1.0	1.0	13%
TOTAL PHARMACY	17.0	13.0	4.0	76.47%	0.0	2.0	1.0	1.0	7.69%

-- Depicts change in authorized positions due to one of the following: (1) SRN II Distribution #4 effective 4/1/09;
(2) FY 2009/10 Population BCP; or (3) FY 2009/10 May Revise.

HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT

JUNE 2009

**Substance Abuse
Treatment Facility**

*(Data source -- Budget Authority and
State Controller's Office Employment History Records)*

	Total Positions Authorized to be Filled	Total Positions Filled	Total Positions Vacant	Percentage Filled	Appointments 6/1/2009 - 6/30/2009	Year To Date Appointments 7/1/2008 - 6/30/2009	Separations 6/1/2009 - 6/30/2009	Year To Date Separations 7/1/2008 - 6/30/2009	Year To Date Turnover Rate (Percentage) 7/1/2008 - 6/30/2009
PHYSICIANS									
CMO	1.0	1.0	0.0	100%	0.0	1.0	0.0	0.0	0%
Chief P&S	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Phys & Surgeon	11.0	4.0	7.0	36%	1.0	3.0	1.0	1.0	25%
TOTAL PHYSICIANS	13.0	6.0	7.0	46.15%	1.0	4.0	1.0	1.0	16.67%
MID-LEVELS									
PA	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
NP	2.0	0.0	2.0	0%	0.0	0.0	0.0	0.0	
TOTAL MID-LEVELS	2.0	0.0	2.0	0.00%	0.0	0.0	0.0	0.0	
NURSING									
SRN III	1.0	0.0	1.0	0%	0.0	0.0	0.0	0.0	
SRN II	12.0	9.0	3.0	75%	0.0	4.0	0.0	0.0	0%
RN	52.0	52.0	0.0	100%	0.0	9.0	1.0	4.0	8%
LVN	40.8	36.0	4.8	88%	0.0	8.0	0.0	6.0	17%
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
Psych Tech	11.5	10.0	1.5	87%	0.0	1.0	0.0	0.0	0%
TOTAL NURSING	117.3	107.0	10.3	91.22%	0.0	22.0	1.0	10.0	9.35%
PHARMACY									
Pharmacist II	1.0	0.0	1.0	0%	0.0	0.0	0.0	0.0	
Pharmacist I	7.0	5.0	2.0	71%	0.0	1.0	0.0	0.0	0%
Pharmacist Tech	10.0	8.0	2.0	80%	0.0	0.0	0.0	0.0	0%
TOTAL PHARMACY	18.0	13.0	5.0	72.22%	0.0	1.0	0.0	0.0	0.00%

-- Depicts change in authorized positions due to one of the following: (1) SRN II Distribution #4 effective 4/1/09;
(2) FY 2009/10 Population BCP; or (3) FY 2009/10 May Revise.

HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT

JUNE 2009

**Sierra Conservation
Center**

(Data source -- Budget Authority and
State Controller's Office Employment History Records)

	Total Positions Authorized to be Filled	Total Positions Filled	Total Positions Vacant	Percentage Filled	Appointments 6/1/2009 - 6/30/2009	Year To Date Appointments 7/1/2008 - 6/30/2009	Separations 6/1/2009 - 6/30/2009	Year To Date Separations 7/1/2008 - 6/30/2009	Year To Date Turnover Rate (Percentage) 7/1/2008 - 6/30/2009
PHYSICIANS									
CMO	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Chief P&S	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Phys & Surgeon	6.0	5.0	1.0	83%	0.0	2.0	0.0	0.0	0%
TOTAL PHYSICIANS	8.0	7.0	1.0	87.50%	0.0	2.0	0.0	0.0	0.00%
MID-LEVELS									
PA	1.0	2.0	(1.0)	200%	0.0	1.0	0.0	0.0	0%
NP	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
TOTAL MID-LEVELS	1.0	2.0	(1.0)	200.00%	0.0	1.0	0.0	0.0	0.00%
NURSING									
SRN III	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
SRN II	9.9	4.0	5.9	40%	0.0	2.0	0.0	1.0	25%
RN	22.6	17.0	5.6	75%	0.0	9.0	0.0	0.0	0%
LVN	18.8	17.0	1.8	90%	0.0	11.0	0.0	1.0	6%
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
Psych Tech	9.1	7.0	2.1	77%	0.0	2.0	0.0	1.0	14%
TOTAL NURSING	61.4	46.0	15.4	74.92%	0.0	24.0	0.0	3.0	6.52%
PHARMACY									
Pharmacist II	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Pharmacist I	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Pharmacist Tech	3.0	1.0	2.0	33%	0.0	0.0	0.0	0.0	0%
TOTAL PHARMACY	5.0	3.0	2.0	60.00%	0.0	0.0	0.0	0.0	0.00%

-- Depicts change in authorized positions due to one of the following: (1) SRN II Distribution #4 effective 4/1/09;
(2) FY 2009/10 Population BCP; or (3) FY 2009/10 May Revise.

HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT

JUNE 2009

California State Prison - Solano

(Data source -- Budget Authority and
State Controller's Office Employment History Records)

	Total Positions Authorized to be Filled	Total Positions Filled	Total Positions Vacant	Percentage Filled	Appointments 6/1/2009 - 6/30/2009	Year To Date Appointments 7/1/2008 - 6/30/2009	Separations 6/1/2009 - 6/30/2009	Year To Date Separations 7/1/2008 - 6/30/2009	Year To Date Turnover Rate (Percentage) 7/1/2008 - 6/30/2009
PHYSICIANS									
CMO	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Chief P&S	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Phys & Surgeon	8.0	5.0	3.0	63%	0.0	0.0	0.0	1.0	20%
TOTAL PHYSICIANS	10.0	7.0	3.0	70.00%	0.0	0.0	0.0	1.0	14.29%
MID-LEVELS									
PA	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
NP	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
TOTAL MID-LEVELS	1.0	1.0	0.0	100.00%	0.0	0.0	0.0	0.0	0.00%
NURSING									
SRN III	1.0	1.0	0.0	100%	0.0	1.0	0.0	0.0	0%
SRN II	11.5	8.0	3.5	70%	0.0	3.0	0.0	2.0	25%
RN	37.6	37.0	0.6	98%	0.0	9.0	1.0	3.0	8%
LVN	33.2	30.0	3.2	90%	0.0	8.0	0.0	4.0	13%
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
Psych Tech	9.5	7.0	2.5	74%	0.0	1.0	0.0	0.0	0%
TOTAL NURSING	92.8	83.0	9.8	89.44%	0.0	22.0	1.0	9.0	10.84%
PHARMACY									
Pharmacist II	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Pharmacist I	7.5	1.0	6.5	13%	0.0	0.0	0.0	0.0	0%
Pharmacist Tech	9.0	9.0	0.0	100%	0.0	6.0	0.0	1.0	11%
TOTAL PHARMACY	17.5	11.0	6.5	62.86%	0.0	6.0	0.0	1.0	9.09%

-- Depicts change in authorized positions due to one of the following: (1) SRN II Distribution #4 effective 4/1/09;
(2) FY 2009/10 Population BCP; or (3) FY 2009/10 May Revise.

HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT

JUNE 2009

**California State Prison -
San Quentin**

*(Data source -- Budget Authority and
State Controller's Office Employment History Records)*

	Total Positions Authorized to be Filled	Total Positions Filled	Total Positions Vacant	Percentage Filled	Appointments 6/1/2009 - 6/30/2009	Year To Date Appointments 7/1/2008 - 6/30/2009	Separations 6/1/2009 - 6/30/2009	Year To Date Separations 7/1/2008 - 6/30/2009	Year To Date Turnover Rate (Percentage) 7/1/2008 - 6/30/2009
PHYSICIANS									
CMO	1.0	0.0	1.0	0%	0.0	1.0	0.0	0.0	
Chief P&S	1.0	1.0	0.0	100%	0.0	1.0	0.0	0.0	0%
Phys & Surgeon	13.9	12.0	1.9	86%	1.0	10.0	0.0	0.0	0%
TOTAL PHYSICIANS	15.9	13.0	2.9	81.76%	1.0	12.0	0.0	0.0	0.00%
MID-LEVELS									
PA	0.0	2.0	(2.0)		0.0	2.0	0.0	0.0	0%
NP	1.0	1.0	0.0	100%	0.0	1.0	0.0	0.0	0%
TOTAL MID-LEVELS	1.0	3.0	(2.0)	300.00%	0.0	3.0	0.0	0.0	0.00%
NURSING									
SRN III	1.0	2.0	(1.0)	200%	0.0	2.0	0.0	0.0	0%
SRN II	10.5	11.0	(0.5)	105%	0.0	10.0	0.0	1.0	9%
RN	42.4	33.0	9.4	78%	0.0	44.0	0.0	4.0	12%
LVN	56.0	50.0	6.0	89%	1.0	57.0	0.0	3.0	6%
CNA	8.1	8.0	0.1	99%	0.0	9.0	0.0	1.0	13%
Psych Tech	16.6	14.0	2.6	84%	0.0	18.0	0.0	1.0	7%
TOTAL NURSING	134.6	118.0	16.6	87.67%	1.0	140.0	0.0	10.0	8.47%
PHARMACY									
Pharmacist II	1.0	1.0	0.0	100%	0.0	1.0	0.0	0.0	0%
Pharmacist I	4.0	3.0	1.0	75%	0.0	2.0	0.0	0.0	0%
Pharmacist Tech	9.0	4.0	5.0	44%	0.0	9.0	0.0	0.0	0%
TOTAL PHARMACY	14.0	8.0	6.0	57.14%	0.0	12.0	0.0	0.0	0.00%

HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT

JUNE 2009

**Salinas Valley State
Prison**

*(Data source -- Budget Authority and
State Controller's Office Employment History Records)*

	Total Positions Authorized to be Filled	Total Positions Filled	Total Positions Vacant	Percentage Filled	Appointments 6/1/2009 - 6/30/2009	Year To Date Appointments 7/1/2008 - 6/30/2009	Separations 6/1/2009 - 6/30/2009	Year To Date Separations 7/1/2008 - 6/30/2009	Year To Date Turnover Rate (Percentage) 7/1/2008 - 6/30/2009
PHYSICIANS									
CMO	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Chief P&S	1.0	1.0	0.0	100%	0.0	1.0	0.0	0.0	0%
Phys & Surgeon	7.0	6.0	1.0	86%	0.0	5.0	0.0	2.0	33%
TOTAL PHYSICIANS	9.0	8.0	1.0	88.89%	0.0	6.0	0.0	2.0	25.00%
MID-LEVELS									
PA	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
NP	3.0	1.0	2.0	33%	0.0	0.0	0.0	1.0	100%
TOTAL MID-LEVELS	3.0	1.0	2.0	33.33%	0.0	0.0	0.0	1.0	100.00%
NURSING									
SRN III	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
SRN II	11.5	9.0	2.5	78%	1.0	4.0	0.0	1.0	11%
RN	46.2	44.0	2.2	95%	1.0	9.0	2.0	6.0	14%
LVN	19.5	19.0	0.5	97%	0.0	6.0	0.0	4.0	21%
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
Psych Tech	23.0	21.0	2.0	91%	0.0	2.0	0.0	0.0	0%
TOTAL NURSING	101.2	94.0	7.2	92.89%	2.0	21.0	2.0	11.0	11.70%
PHARMACY									
Pharmacist II	3.0	1.0	2.0	33%	0.0	0.0	0.0	0.0	0%
Pharmacist I	4.0	1.0	3.0	25%	0.0	0.0	0.0	0.0	0%
Pharmacist Tech	10.0	6.0	4.0	60%	0.0	4.0	0.0	0.0	0%
TOTAL PHARMACY	17.0	8.0	9.0	47.06%	0.0	4.0	0.0	0.0	0.00%

HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT

JUNE 2009

Valley State Prison for Women

(Data source -- Budget Authority and
State Controller's Office Employment History Records)

	Total Positions Authorized to be Filled	Total Positions Filled	Total Positions Vacant	Percentage Filled	Appointments 6/1/2009 - 6/30/2009	Year To Date Appointments 7/1/2008 - 6/30/2009	Separations 6/1/2009 - 6/30/2009	Year To Date Separations 7/1/2008 - 6/30/2009	Year To Date Turnover Rate (Percentage) 7/1/2008 - 6/30/2009
PHYSICIANS									
CMO	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Chief P&S	1.0	1.0	0.0	100%	0.0	1.0	0.0	0.0	0%
Phys & Surgeon	11.0	11.0	0.0	100%	0.0	1.0	0.0	0.0	0%
TOTAL PHYSICIANS	13.0	13.0	0.0	100.00%	0.0	2.0	0.0	0.0	0.00%
MID-LEVELS									
PA	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
NP	5.0	5.0	0.0	100%	0.0	0.0	0.0	0.0	0%
TOTAL MID-LEVELS	5.0	5.0	0.0	100.00%	0.0	0.0	0.0	0.0	0.00%
NURSING									
SRN III	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
SRN II	12.5	10.0	2.5	80%	0.0	5.0	0.0	0.0	0%
RN	38.7	33.0	5.7	85%	0.0	6.0	0.0	2.0	6%
LVN	26.6	23.0	3.6	86%	0.0	4.0	0.0	2.0	9%
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
Psych Tech	14.8	11.0	3.8	74%	0.0	2.0	0.0	1.0	9%
TOTAL NURSING	93.6	78.0	15.6	83.33%	0.0	17.0	0.0	5.0	6.41%
PHARMACY									
Pharmacist II	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Pharmacist I	4.0	2.0	2.0	50%	0.0	0.0	0.0	0.0	0%
Pharmacist Tech	9.0	1.0	8.0	11%	0.0	7.0	0.0	0.0	0%
TOTAL PHARMACY	14.0	4.0	10.0	28.57%	0.0	7.0	0.0	0.0	0.00%

-- Depicts change in authorized positions due to one of the following: (1) SRN II Distribution #4 effective 4/1/09;
(2) FY 2009/10 Population BCP; or (3) FY 2009/10 May Revise.

HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT

JUNE 2009

**Wasco State Prison
Reception Center**

*(Data source -- Budget Authority and
State Controller's Office Employment History Records)*

	Total Positions Authorized to be Filled	Total Positions Filled	Total Positions Vacant	Percentage Filled	Appointments 6/1/2009 - 6/30/2009	Year To Date Appointments 7/1/2008 - 6/30/2009	Separations 6/1/2009 - 6/30/2009	Year To Date Separations 7/1/2008 - 6/30/2009	Year To Date Turnover Rate (Percentage) 7/1/2008 - 6/30/2009
PHYSICIANS									
CMO	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Chief P&S	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Phys & Surgeon	7.0	6.0	1.0	86%	0.0	0.0	0.0	0.0	0%
TOTAL PHYSICIANS	9.0	8.0	1.0	88.89%	0.0	0.0	0.0	0.0	0.00%
MID-LEVELS									
PA	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
NP	4.0	4.0	0.0	100%	0.0	0.0	0.0	0.0	0%
TOTAL MID-LEVELS	4.0	4.0	0.0	100.00%	0.0	0.0	0.0	0.0	0.00%
NURSING									
SRN III	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
SRN II	11.5	10.0	1.5	87%	2.0	5.0	0.0	0.0	0%
RN	50.1	46.0	4.1	92%	0.0	18.0	0.0	9.0	20%
LVN	34.8	32.0	2.8	92%	0.0	10.0	0.0	3.0	9%
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
Psych Tech	7.0	7.0	0.0	100%	0.0	1.0	0.0	0.0	0%
TOTAL NURSING	104.4	96.0	8.3	92.00%	2.0	34.0	0.0	12.0	12.50%
PHARMACY									
Pharmacist II	1.0	0.0	1.0	0%	0.0	0.0	0.0	0.0	
Pharmacist I	4.0	3.0	1.0	75%	0.0	2.0	0.0	2.0	67%
Pharmacist Tech	6.0	5.0	1.0	83%	0.0	3.0	0.0	1.0	20%
TOTAL PHARMACY	11.0	8.0	3.0	72.73%	0.0	5.0	0.0	3.0	37.50%

-- Depicts change in authorized positions due to one of the following: (1) SRN II Distribution #4 effective 4/1/09;
(2) FY 2009/10 Population BCP; or (3) FY 2009/10 May Revise.

HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT

JUNE 2009

*(Data source -- Budget Authority and
State Controller's Office Employment History Records)*

Plata Headquarters

	Total Positions Authorized to be Filled	Total Positions Filled	Total Positions Vacant	Percentage Filled	Appointments 6/1/2009 - 6/30/2009	Year To Date Appointments 7/1/2008 - 6/30/2009	Separations 6/1/2009 - 6/30/2009	Year To Date Separations 7/1/2008 - 6/30/2009	Year To Date Turnover Rate (Percentage) 7/1/2008 - 6/30/2009
PHYSICIANS									
CMO	12.0	10.0	2.0	83%	0.0	1.0	0.0	0.0	0%
Chief P&S	1.0	1.0	0.0	100%	0.0	1.0	0.0	0.0	0%
Phys & Surgeon	24.0	25.0	(1.0)	104%	0.0	3.0	0.0	0.0	0%
TOTAL PHYSICIANS	37.0	36.0	1.0	97.30%	0.0	5.0	0.0	0.0	0.00%
MID-LEVELS									
PA	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
NP	1.0	2.0	(1.0)	200%	0.0	1.0	0.0	0.0	0%
TOTAL MID-LEVELS	2.0	3.0	(1.0)	150.00%	0.0	1.0	0.0	0.0	0.00%
NURSING									
SRN III	2.0	4.0	(2.0)	200%	0.0	1.0	0.0	0.0	0%
SRN II	2.0	2.0	0.0	100%	0.0	0.0	0.0	0.0	0%
RN	55.0	48.0	7.0	87%	0.0	12.0	0.0	0.0	0%
LVN	2.0	1.0	1.0	50%	0.0	0.0	0.0	0.0	0%
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
Psych Tech	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
TOTAL NURSING	62.0	56.0	6.0	90.32%	0.0	13.0	0.0	0.0	0.00%
PHARMACY									
Pharmacist II	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
Pharmacist I	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
Pharmacist Tech	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
TOTAL PHARMACY	0.0	0.0	0.0		0.0	0.0	0.0	0.0	

**POLICY AND PROGRAM COMPLIANCE BRANCH
PROGRAM COMPLIANCE SECTION**

**April 2009
Plata Vacancy / Registry Report: Nursing**

Class Code	Institution	Class	Total Authorized Positions Total Established Positions April 09 Vacancy Rept. Total Filled Positions April 09 Vacancies 918 Blanket Positions (As of 4/30/09) Temp Help Pos (FTE) (As of 4/30/09) Overtime (FTE) (As of 4/30/09) Registry Positions (FTE) (As of April 09) Total Position Usage Position Usage Above / Below Authority								Comments:	
			A	B	C	D	E	F	G	H		I
										C+D+E+ F+G=H	A-H=I	
	Totals											
9319	SRN III - Medical		45.0	47.0	43.0	2.0	0.0	0.0	0.0	45.0	0.0	
9318	SRN II - Medical		349.2	352.4	270.3	2.1	0.0	14.0	0.0	286.3	62.9	
9317	SRN I - Medical		1.0	1.0	1.0	0.0	0.0	0.2	0.0	1.2	(0.2)	
Total Supervision - Medical			395.2	400.4	314.3	4.1	0.0	14.2	0.0	332.5	62.7	
9275	RN - Medical		1349.6	1396.4	1291.8	8.2	15.6	145.4	64.5	1525.4	(175.8)	
8274	LVN - Medical		1143.1	1143.9	1063.0	23.4	10.0	167.3	347.4	1611.0	(467.9)	
Total Rank & File- Nursing - Medical			2492.7	2540.3	2354.8	31.7	25.6	312.6	411.8	3136.5	(643.8)	
	Grand Totals		2887.9	2940.8	2669.1	35.7	25.6	326.8	411.8	3469.0	(581.1)	

**POLICY AND PROGRAM COMPLIANCE BRANCH
PROGRAM COMPLIANCE SECTION**

**April 2009
Plata Vacancy / Registry Report: Primary Care**

Class Code	Institution	Class	Total Authorized Positions Total Established Positions April 09 Vacancy Rept. Total Filled Positions April 09 Vacancies 918 Blanket Positions (As of 4/30/09) Temp Help Pos (FTE) (As of 4/30/09) Overtime (FTE) (As of 4/30/09) Registry Positions (FTE) (As of April 09) Total Position Usage Position Usage Above / Below Authority								Comments:	
			A	B	C	D	E	F	G	H		I
									C+D+E+ F+G=H	A-H=I		
	Totals											
7547	CMO		34.0	34.0	30.0	1.0	0.0	0.0	0.0	31.0	3.0	
9267	Chief P&S		33.0	34.0	26.0	0.3	0.0	0.0	0.0	26.3	6.7	
Total Management			67.0	68.0	56.0	1.3	0.0	0.0	0.0	57.3	9.7	
9269	P&S-CF		115.9	96.0	89.0	3.0	0.2	0.0	0.0	92.2	23.7	
9263	P&S-IM/FP		165.5	190.0	139.5	2.7	0.1	0.1	66.6	209.1	(43.6)	
8016	PA		14.5	27.0	20.0	1.0	0.0	1.0	21.0	43.0	(28.5)	
9278	NP		66.3	53.8	44.0	1.0	0.0	1.5	10.0	56.5	9.8	
Total Primary Care Providers			362.2	366.8	292.5	7.7	0.3	2.7	97.6	400.8	(38.6)	
	Grand Totals		429.2	434.8	348.5	9.0	0.3	2.7	97.6	458.1	(28.9)	

GOAL 4

IMPLEMENT QUALITY IMPROVEMENT PROGRAMS

Objective 4.1: Establish Clinical Quality Measurement and Evaluation Program.

Action 4.1.2: By July 2009, working with the Office of the Inspector General to establish an audit program focused on compliance with Plata requirements.

Reporting/Responsible Division:

Medical Policy and Program Compliance Branch, CPHCS

Performance Measure:

Based on requirements of the *Plata* Stipulated Agreement, an overall institution score as well as separate scores for each of the following twenty components of medical delivery is generated:

- Chronic Care
- Clinical Services
- Health Screening
- Specialty Services
- Urgent Services
- Emergency Services
- Prenatal Care/Childbirth/Post-delivery
- Diagnostic Services
- Access to healthcare information
- Outpatient Housing Unit
- Internal Reviews
- Inmate Transfers
- Clinical Operations
- Preventive Services
- Pharmacy Services
- Other Services
- Inmate Hunger Strikes
- Chemical Agent Contraindications
- Staffing levels and training
- Nursing Policy

Graph/Table Display:

Refer to page 73.

CPHCS Summary of OIG Audit Results

	Statewide Average	CSP - Sacramento September 2008	California Medical Facility October 2008	R.J. Donovan Correctional Facility November 2008	Centinela State Prison December 2008	Deuel Vocational Institution January 2009	Central California Institution February 2009	California Women's Facility February 2009	Sierra Men's Colony March 2009	CSP - Los Angeles Center April 2009	Pleasant Valley State Prison April 2009
Overall Score	71.4%	65.2%	72.4%	68.0%	74.4%	72.6%	77.9%	71.3%	76.1%	71.7%	64.5%
Chronic Care	68.2%	62.7%	83.6%	48.8%	80.9%	73.5%	73.2%	57.3%	75.0%	70.1%	56.9%
Clinical Services	70.6%	67.0%	87.1%	67.2%	80.1%	72.8%	74.1%	74.2%	71.1%	65.5%	46.7%
Health Screening	73.8%	76.4%	86.8%	68.0%	77.8%	74.3%	84.3%	73.2%	61.0%	68.8%	67.1%
Specialty Services	58.5%	47.4%	42.6%	62.3%	59.6%	53.4%	52.6%	63.4%	73.1%	70.3%	60.6%
Urgent Services	81.5%	82.5%	79.1%	73.2%	80.2%	77.5%	89.4%	83.7%	89.1%	80.2%	80.5%
Emergency Services	76.5%	47.5%	72.1%	89.7%	76.7%	71.0%	80.1%	85.5%	75.9%	84.0%	82.8%
Prenatal Care/Childbirth/Post-delivery	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Diagnostic Services	71.1%	68.1%	72.2%	64.0%	74.4%	73.7%	83.8%	70.0%	85.7%	54.0%	64.6%
Access to healthcare information	59.4%	39.2%	58.8%	44.1%	82.4%	58.8%	53.9%	39.2%	82.4%	72.5%	62.7%
Outpatient Housing Unit	79.8%	75.6%	85.5%	n/a	n/a	82.8%	n/a	n/a	75.2%	n/a	n/a
Internal Reviews	76.6%	70.4%	68.8%	100.0%	60.8%	93.3%	97.9%	70.4%	60.4%	73.0%	70.5%
Inmate Transfers	85.9%	75.3%	50.0%	89.5%	100.0%	78.9%	100.0%	94.2%	95.3%	100.0%	76.0%
Clinic Operations	88.0%	91.0%	82.8%	94.9%	81.8%	87.9%	85.9%	84.8%	87.9%	90.0%	92.7%
Preventive Services	32.8%	32.1%	43.7%	24.0%	19.0%	21.7%	58.7%	53.0%	28.0%	20.0%	27.3%
Pharmacy Services	84.0%	74.5%	75.9%	93.3%	57.8%	92.0%	92.0%	90.8%	90.8%	100.0%	72.4%
Other Services	90.7%	90.6%	100.0%	100.0%	100.0%	100.0%	100.0%	90.9%	55.0%	100.0%	70.0%
Inmate Hunger Strikes	41.8%	10.5%	31.6%	10.5%	31.6%	n/a	100.0%	71.1%	n/a	42.1%	36.8%
Chemical Agent Contraindications	88.1%	100.0%	86.8%	94.1%	89.4%	89.4%	64.7%	100.0%	100.0%	90.6%	66.3%
Staffing levels and training	94.0%	95.0%	95.0%	100.0%	100.0%	95.0%	85.0%	100.0%	100.0%	90.0%	80.0%
Nursing Policy	74.0%	78.6%	35.7%	88.6%	71.4%	35.7%	100.0%	78.6%	94.3%	57.1%	100.0%

Legend:

Low Adherence to Policies & Procedures	< 75%
Moderate Adherence to Policies & Procedures	75% - 85%
High Adherence to Policies & Procedures	> 85%

The Office of the Inspector General ("OIG") audits encompass 20 components of medical delivery and comprise up to 162 questions. The questions are weighted based on their importance to the delivery of medical care to inmates. The percentages reported above represent the percentage of total weighted points possible for each of the 20 components. The OIG does not intend to determine the percentage score needed by an institution to meet constitutional standards.

Objective 4.3: Establish Medical Peer Review and Discipline Process to Ensure Quality of Care.

Action 4.3.1: By July 2008, working with the State Personnel Board and other departments that provide direct medical services, establish an effective Peer Review and Discipline Process to improve the quality of care.

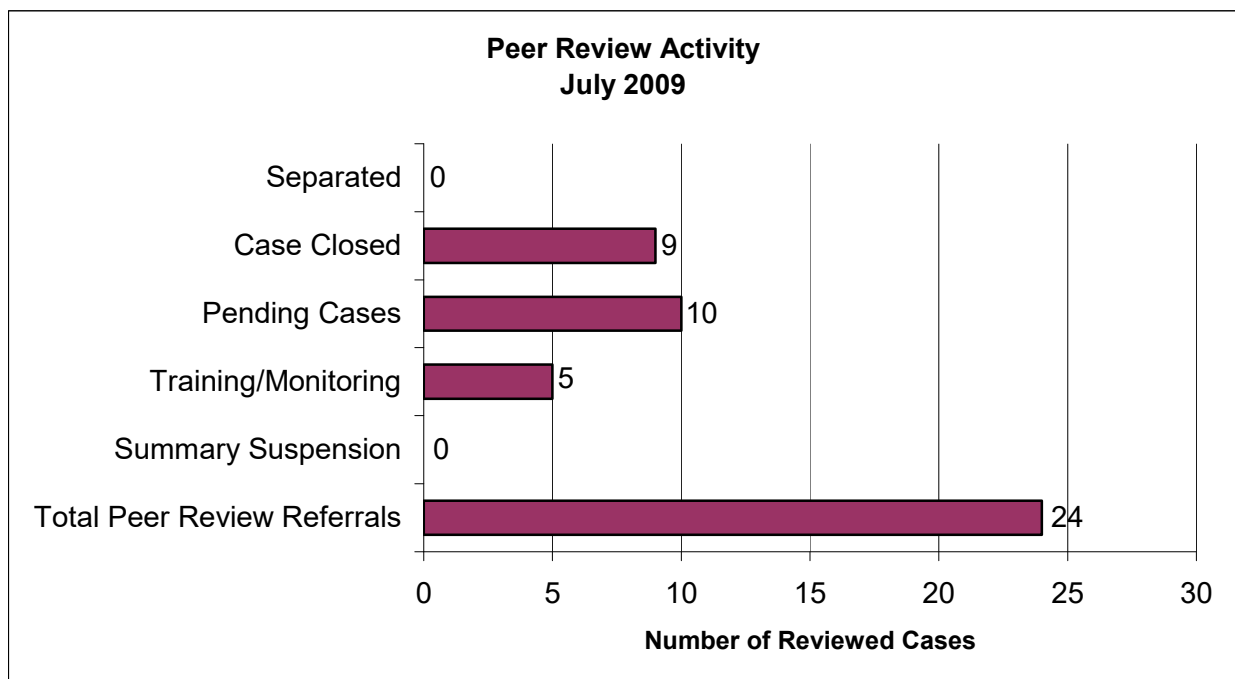
Reporting/Responsible Division:

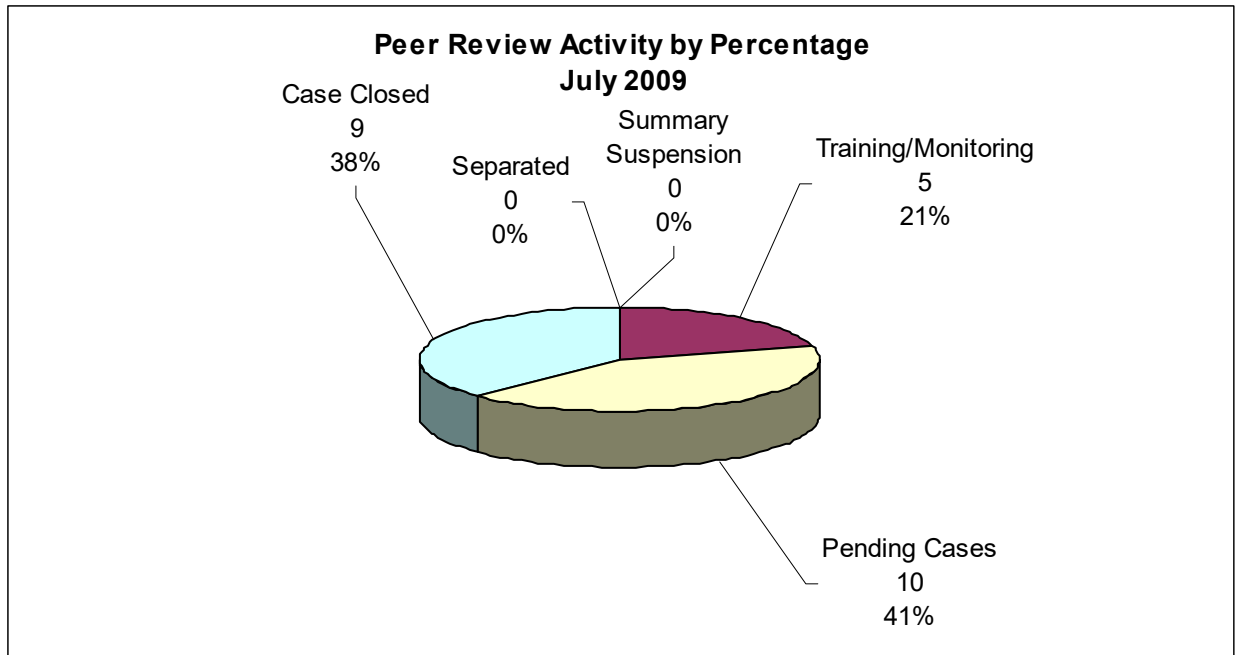
Clinical Practice Review Section, CPHCS

Performance Measure:

Disposition of referrals to the Professional Practice Executive Committee (PPEC) and Peer Review Subcommittees (PRSC).

Graph/Table Display:





Results Explanation:

The data represented pertains to physicians and surgeons and mid-level providers.

“Separated” status refers to employees that separate from State service after a peer review investigation is initiated by PPEC.

“Case closed” is defined as physicians or mid-level providers that are deemed to be practicing at an appropriate standard of care after conclusion of a peer review investigation.

“Training/Monitoring” are issued by the Governing Body/PPEC to monitor a corrective action plan for a physician or mid-level provider.

“Summary Suspension” is defined as suspending the privileges of a physician or mid-level provider by Governing Body/PPEC and the provider is not allowed to continue their clinical duties.

Objective 4.4: Establish Medical Oversight Unit to Control and Monitor Medical Employee Investigations.

Action 4.4.1: By January 2009, fully staff and complete the implementation of a Medical Oversight Unit to control and monitor medical employee investigations.

Reporting/Responsible Division:

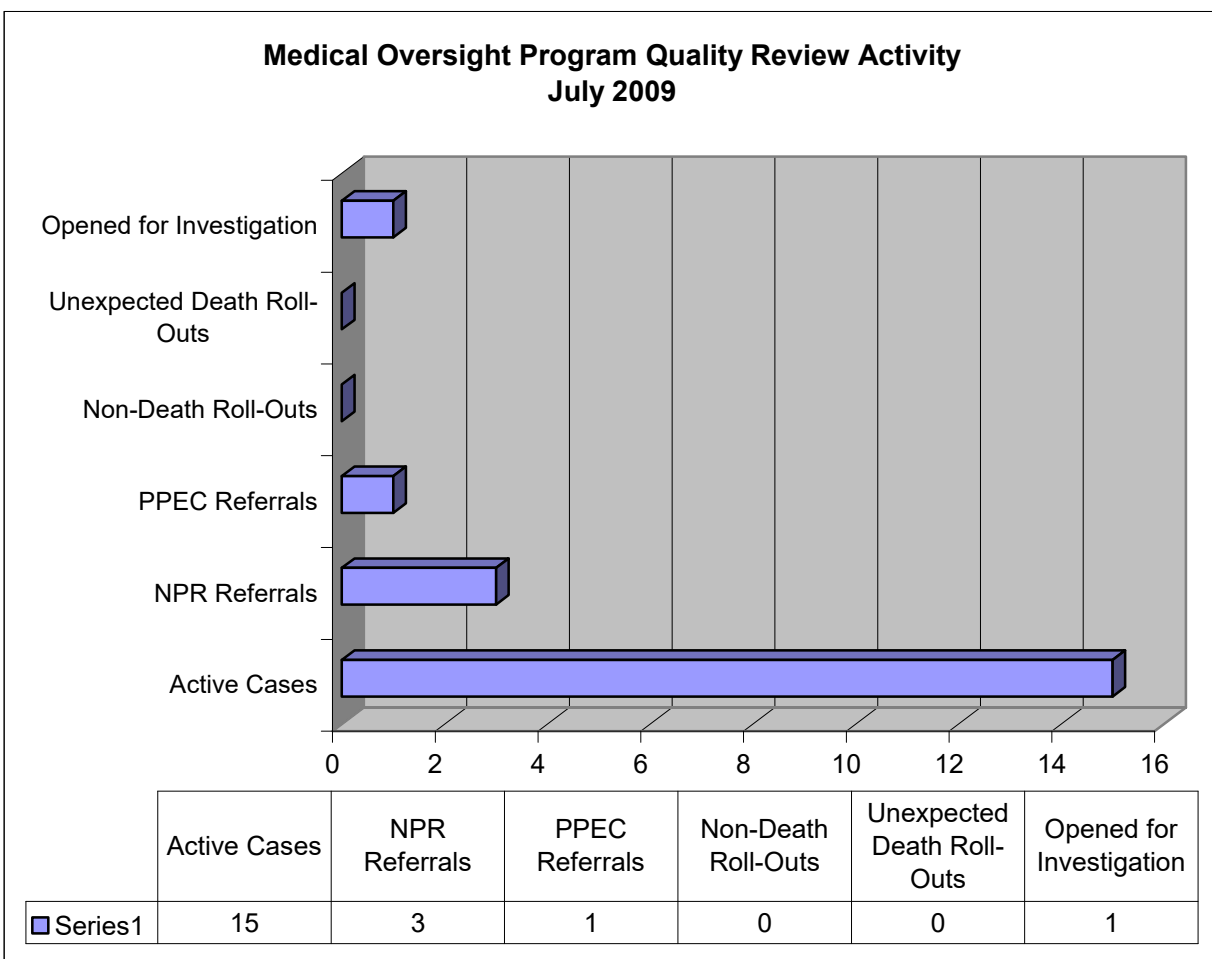
Clinical Operations Support Branch, CPHCS

Performance Measure:

Medical Oversight Program (MOP) activity and case disposition.

Outcome following MOP roll-outs.

Graph/Table Display:



Results Explanation:

“Active Case” is any case currently under inquiry by the MOP (i.e. under preparation for Medical Intake or in the investigative process).

“NPR Referral” is made when the Medical Intake Unit suspects substandard clinical practices by a nurse and refers the case to the Nursing Practice Review Program.

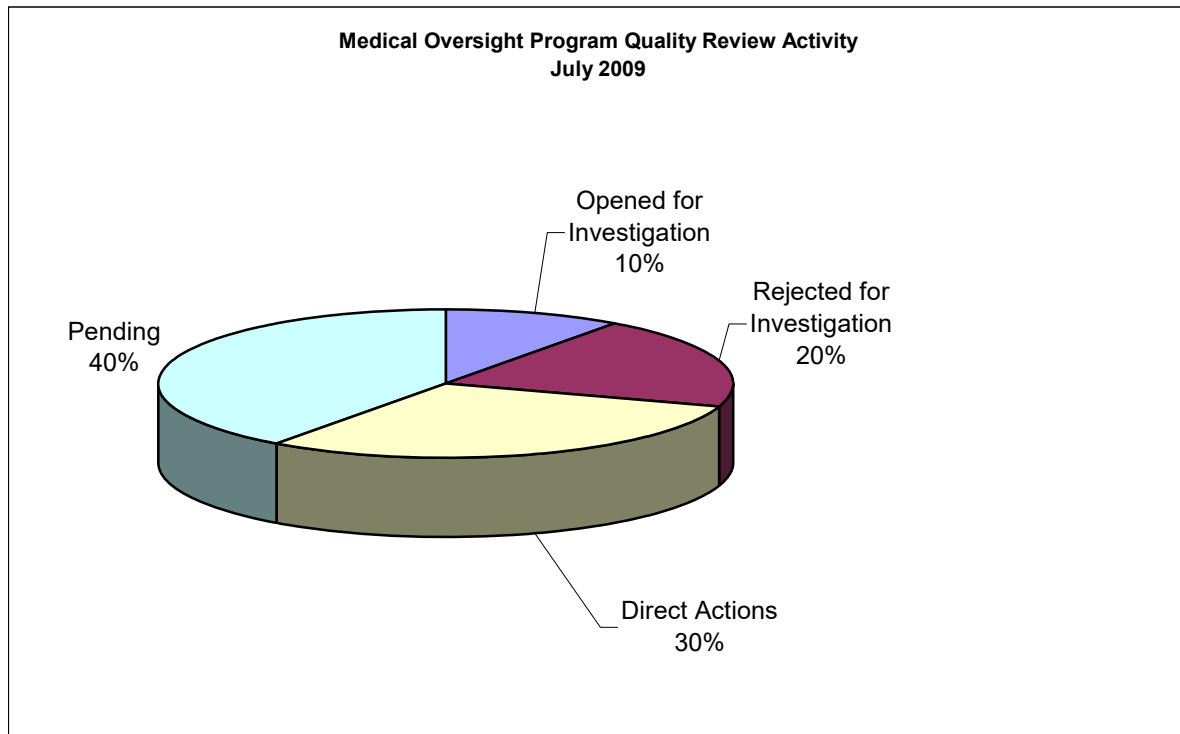
“PPEC Referral” is made when the Medical Intake Unit suspects substandard clinical practices or clinical misconduct by a physician or mid-level provider and refers the case to the PPEC.

“Non-death Roll-Outs” are defined as any act that may cause imminent danger to the patient-inmate (e.g. disruptive conduct, unethical conduct, substandard competencies, fail to perform standards of care).

“Unexpected Death Roll-Outs” are cases when a patient-inmate is one of the following: 40-years old or less and has had no history of a chronic medical condition; was seen two or more times in the TTA within the last week of life, submitted two or more request for services in the last week of life. “Unexpected death cases” also include cases where possible inappropriate, absent or untimely care is suspected; death is directly attributed to asthma or a seizure condition; the patient-inmate returned from an off-site emergency room visit or acute care inpatient stay within 14 days prior to death; or a medication error is suspected.

“Opened for Investigation” are formal investigations conducted by MOP.

Graph/Table Display:



Results Explanation:

“Opened for Investigation” is a formal investigation conducted by MOP.

“Rejected for Investigation” is when a MOP inquiry does not result in a formal investigation being opened (e.g. due to insufficient facts to support an investigation).

“Direct Actions” are when a request for investigation is referred back to the hiring authority (health care manager) for employee remedial training, counseling, a letter of instruction, or adverse action for general administrative corrective purposes (e.g. attendance).

“Pending” is when a case is awaiting an investigatory assignment prior to Medical Inquiry Panel review.

Objective 4.5: Establish a Health Care Appeals Process, Correspondence Control and Habeas Corpus Petitions Initiative.

Action 4.5.1: By July 2008, centralize management over all health care patient-inmate appeals, correspondence and habeas corpus petitions

Reporting/Responsible Division:

Controlled Correspondence Unit, CPHCS

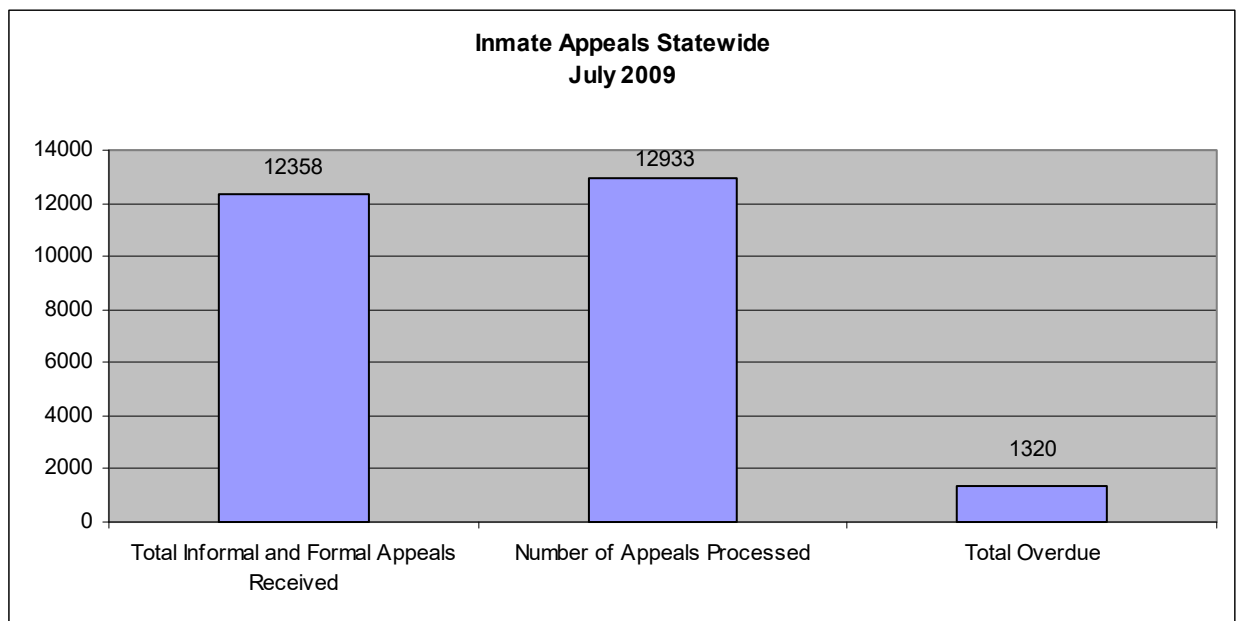
Performance Indicators:

Number of inmate appeals received statewide, number of appeals processed, and total number of responses overdue.

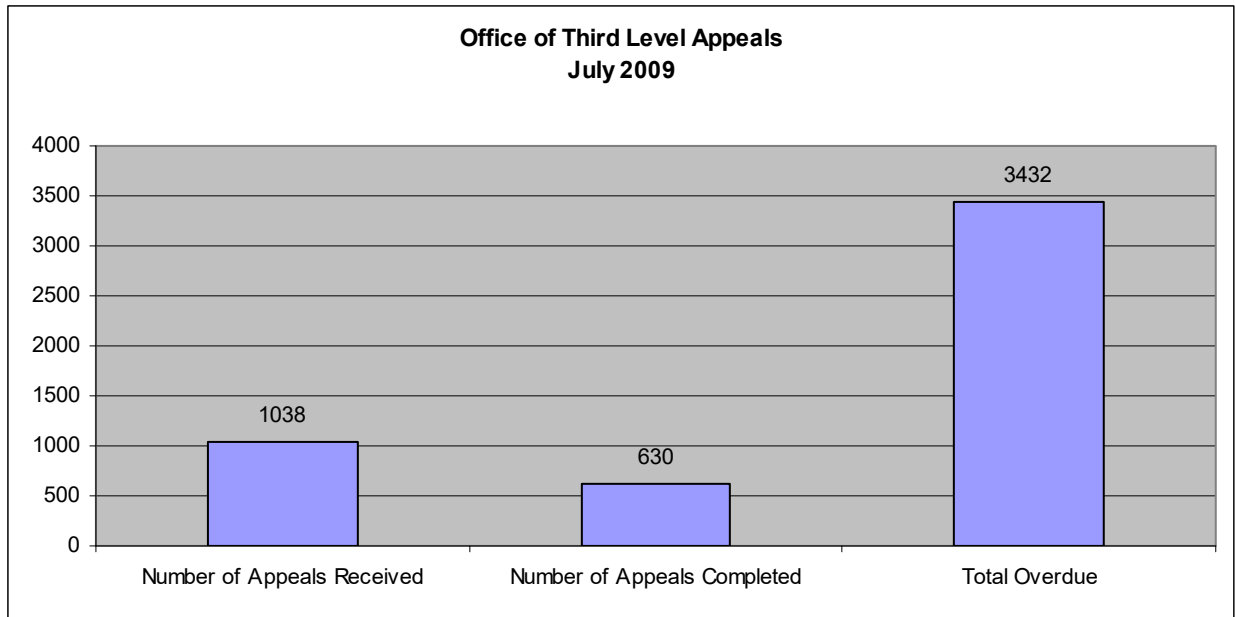
Number of appeals received in the Office of Third Level Appeals, number of third level appeals completed, and total number of third level appeal responses overdue.

Writ of Habeas Corpus activity and petition disposition.

Graph/Table Display:

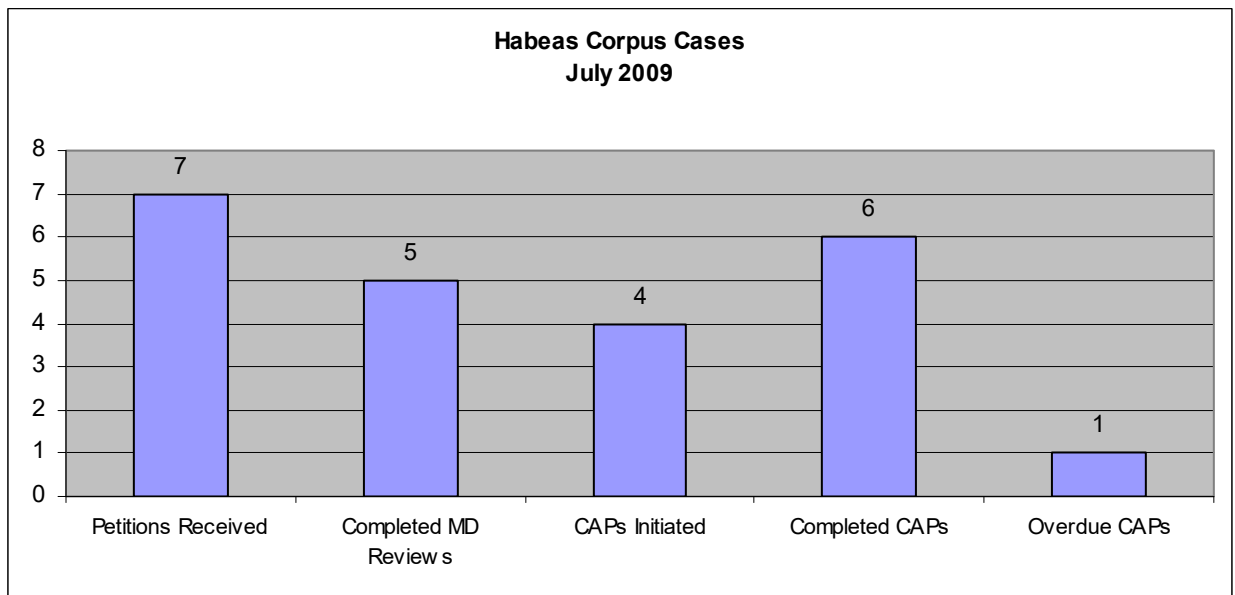


NOTE: LAC data was unavailable at the time of the reporting period.



Results Explanation:

In any effective appeals/grievance system, the number of appeals received may remain at a high level over a period of time despite other factors (e.g. system improvements), as the complainants are aware that issues will be resolved effectively and timely.



Results Explanation:

A “CAP” is a corrective action plan.

GOAL 5

ESTABLISH MEDICAL SUPPORT INFRASTRUCTURE

Objective 5.1: Establish a Comprehensive, Safe and Efficient Pharmacy Program.

Action 5.1.1: Continue developing the drug formulary for the most commonly prescribed medications.

Reporting/Responsible Division:

Maxor Pharmacy Services

Performance Indicators:

Cumulative and Targeted cost avoidance by month.

Formulary and non-Formulary purchases per patient-inmate per month.

Average number of utilizing patient-inmates per month and drug costs per patient-inmate per month.

Psychiatric and Non-Psychiatric Medication Costs Per Inmate

Percentage of Monthly Drug Costs Psychiatric v. Non-Psychiatric Medications

Graph/Table Display:

Refer to pages 83-89.

Results Explanation:

Maxor began managing pharmacy purchasing in April and May 2007.

Cost savings/cost avoidance is calculated by comparing actual wholesaler purchases to prior historical trend line. The prior historical trend line is also based on wholesaler purchases.

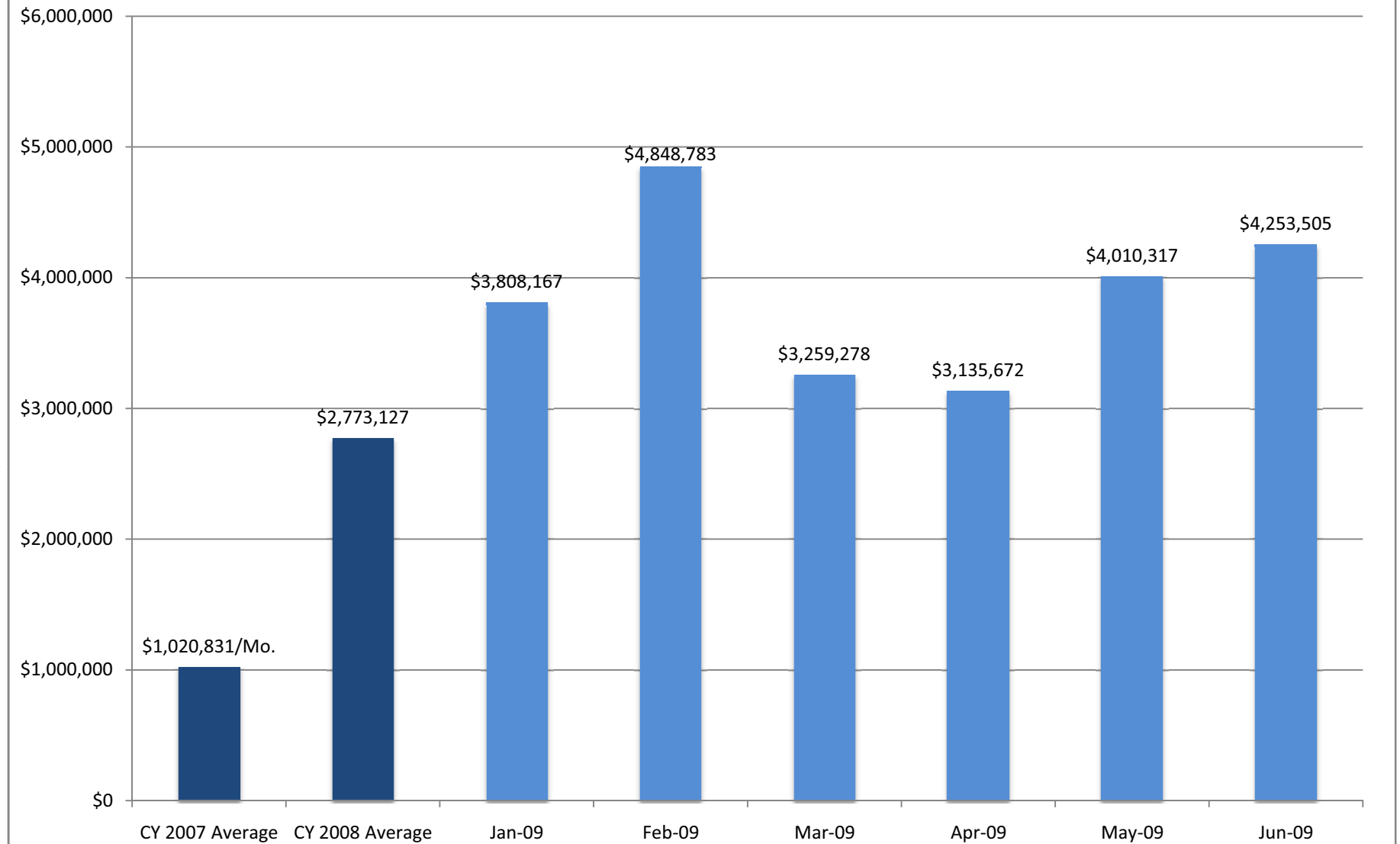
Targeted contract savings displays specific Pharmacy & Therapeutics Committee initiatives targeting particular drugs or drug classes. Savings are calculated by comparing purchases using the actual targeted contract rate to the pre-targeted contract rate.

Formulary and non-formulary costs are based on total purchases divided by number of utilizing patient-inmates.

Drug costs per patient-inmate per month are based on total wholesaler drug purchases divided by the total number of utilizing patient-inmates. Utilizing patient-inmates represent the number of unique patient-inmates receiving drugs during the month.

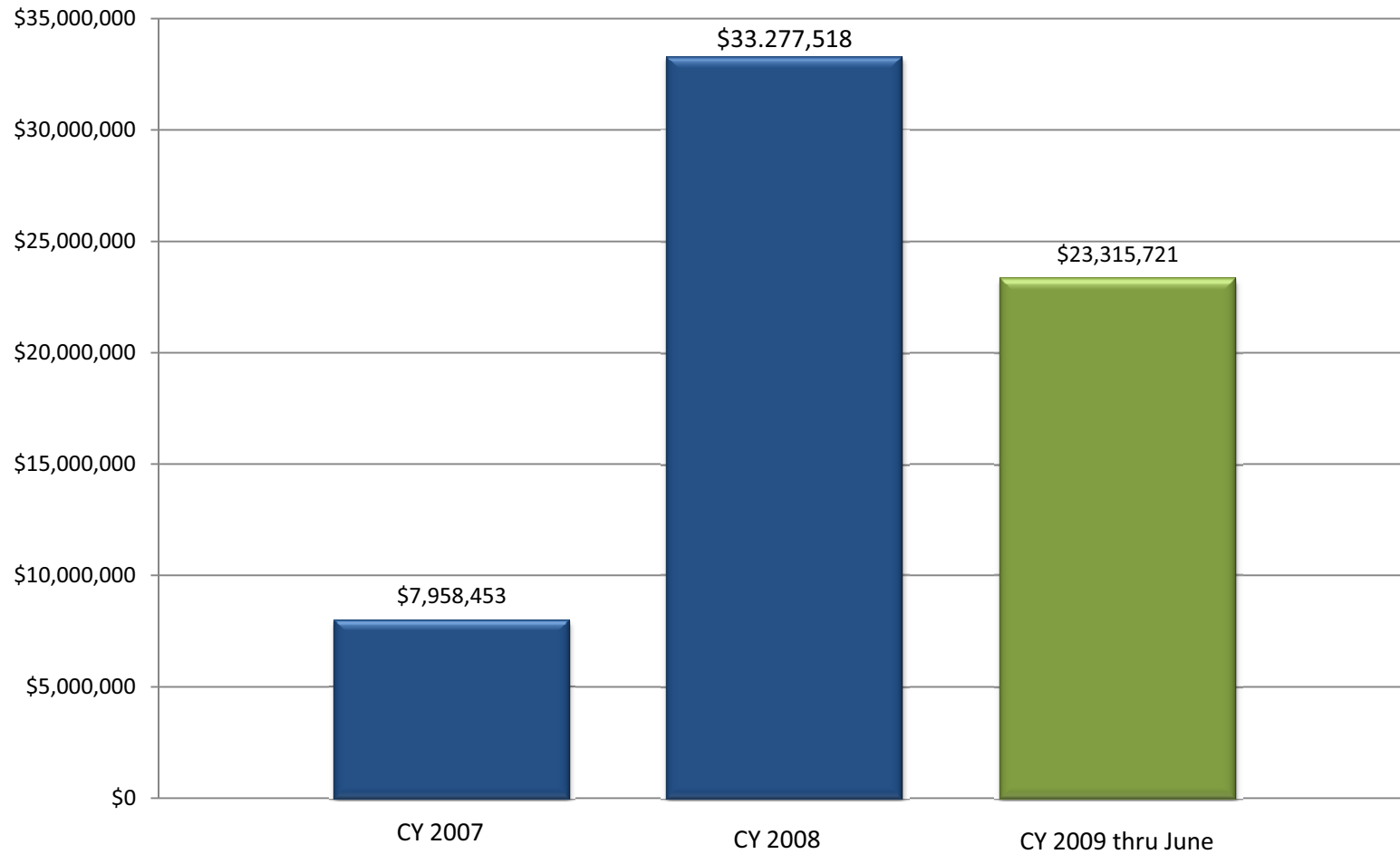
Psychiatric and non-psychiatric drug costs are extracted from the pharmaceutical wholesaler purchase database on a monthly basis, and reflect actual costs incurred by drug category. Psychiatric medications include all major psych categories such as antidepressants, mood stabilizers and antipsychotics, but do not include adjuvants sometimes used in psych such as Benadryl.

Pharmacy Cost Savings/ Cost Avoidance by Month

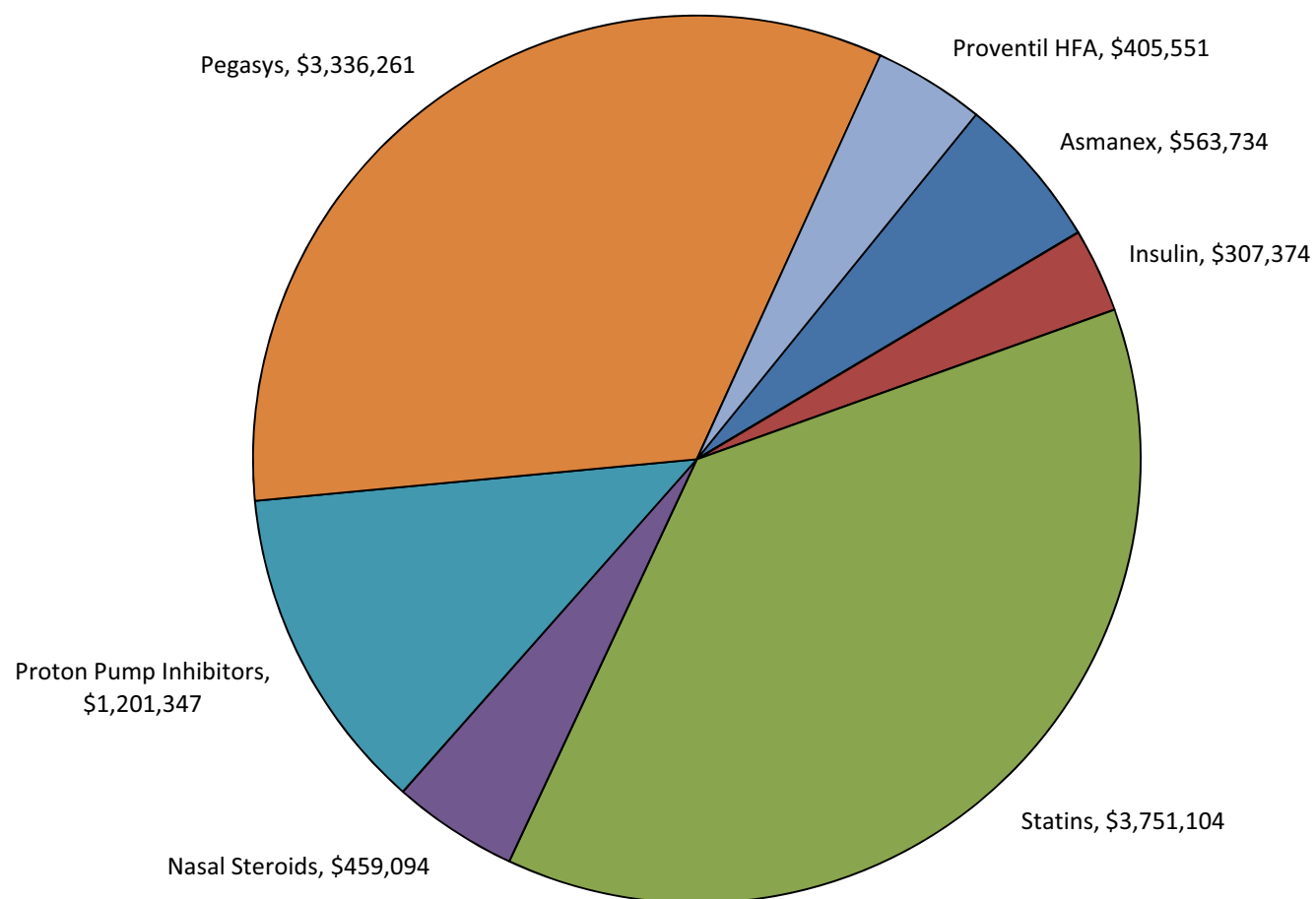


Cumulative Pharmacy Cost Savings/Cost Avoidance

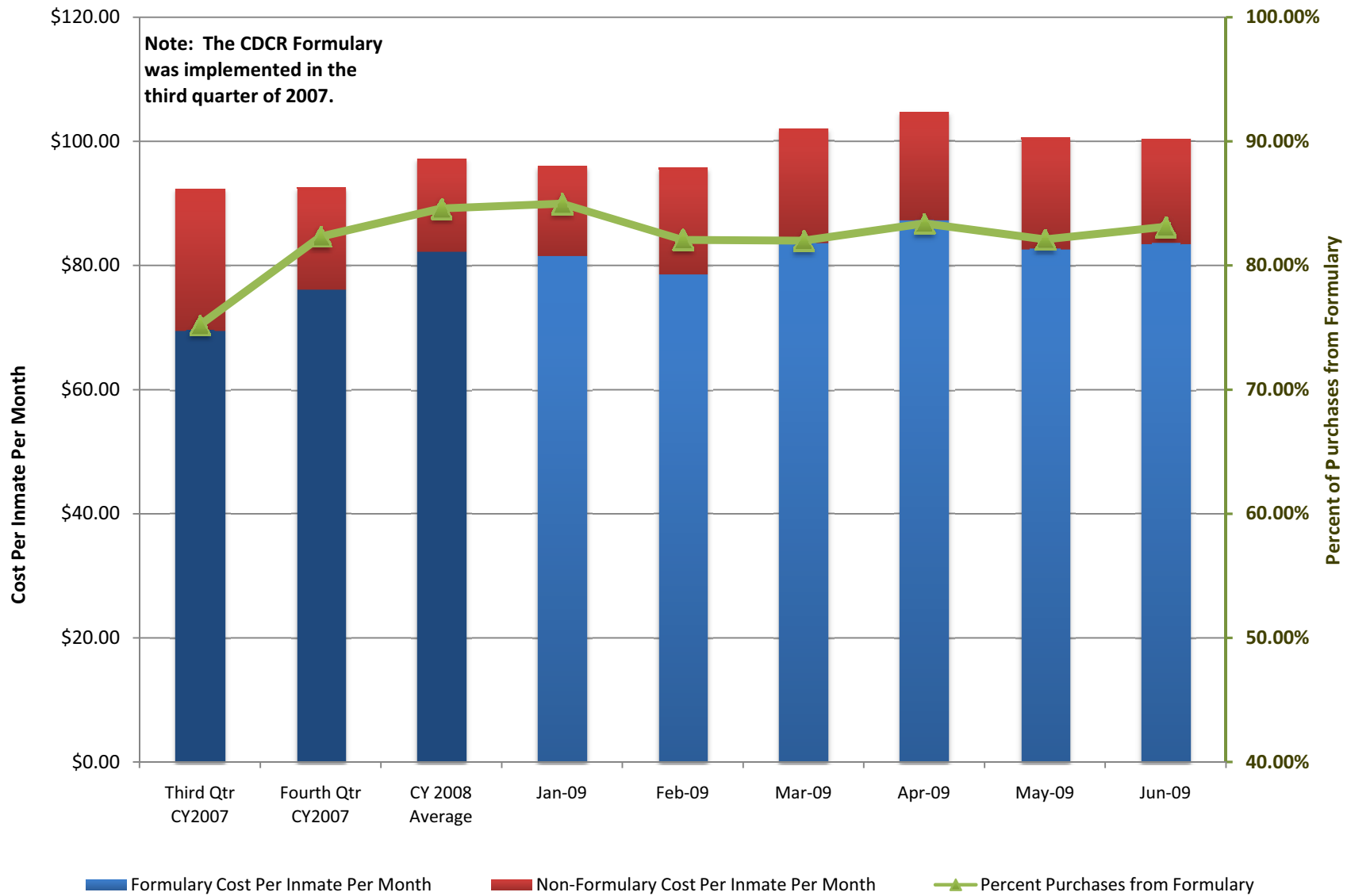
Year to Date 2009: **\$23,315,721**



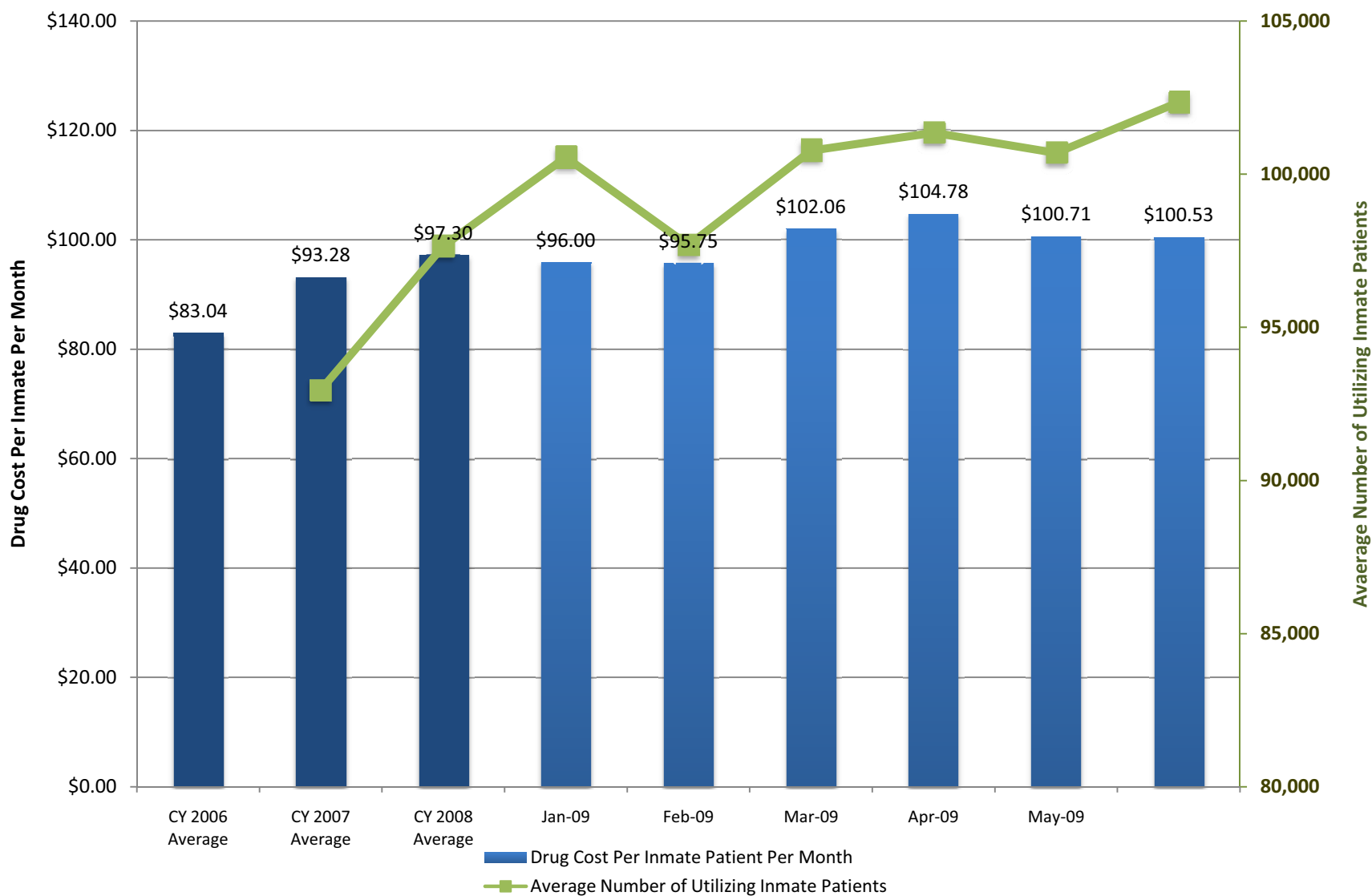
**Year to Date 2009 Targeted Contract Savings
Through June = \$10,024,455**



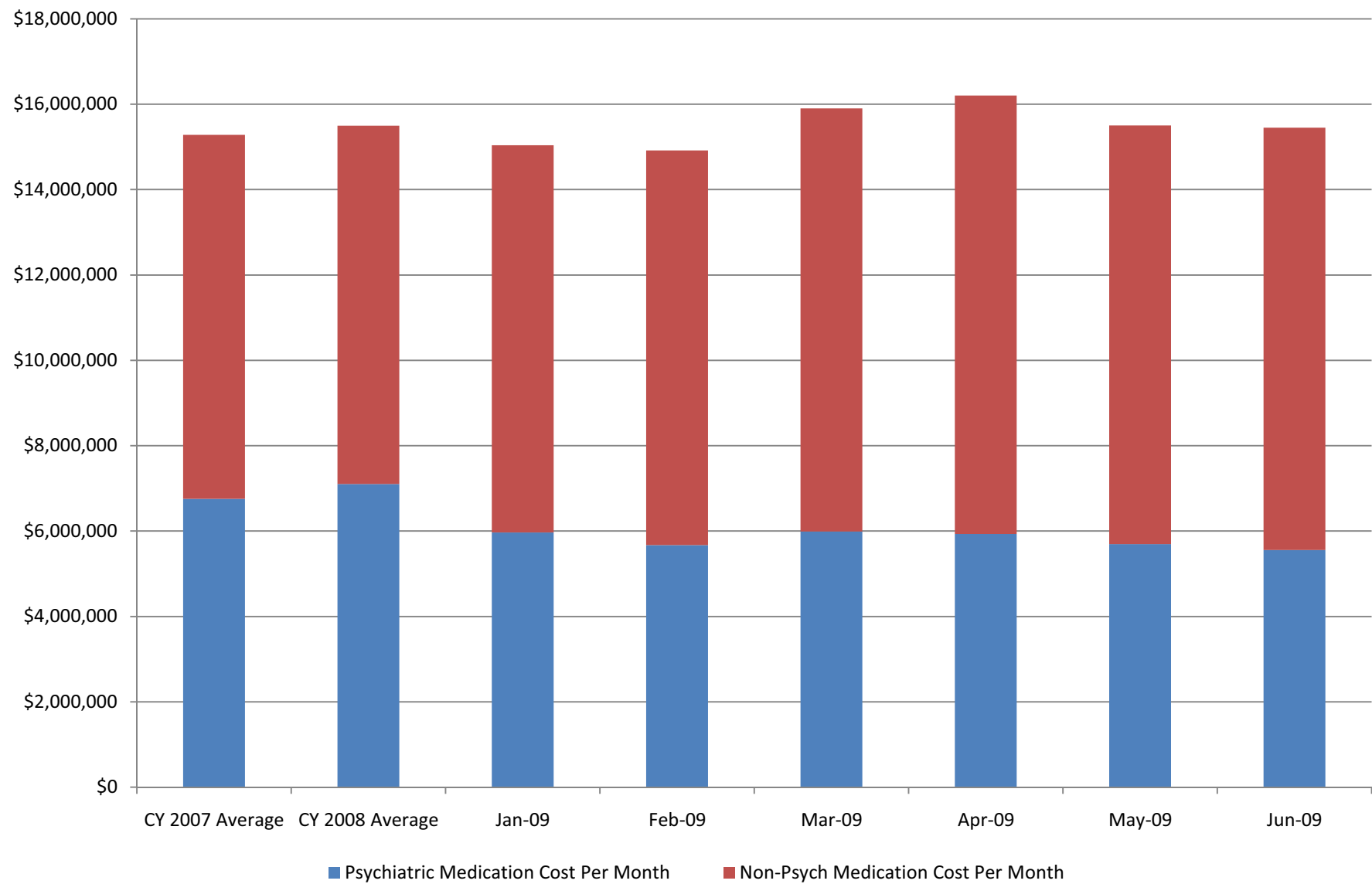
Formulary and Non-Formulary Purchases Per Inmate Per Month



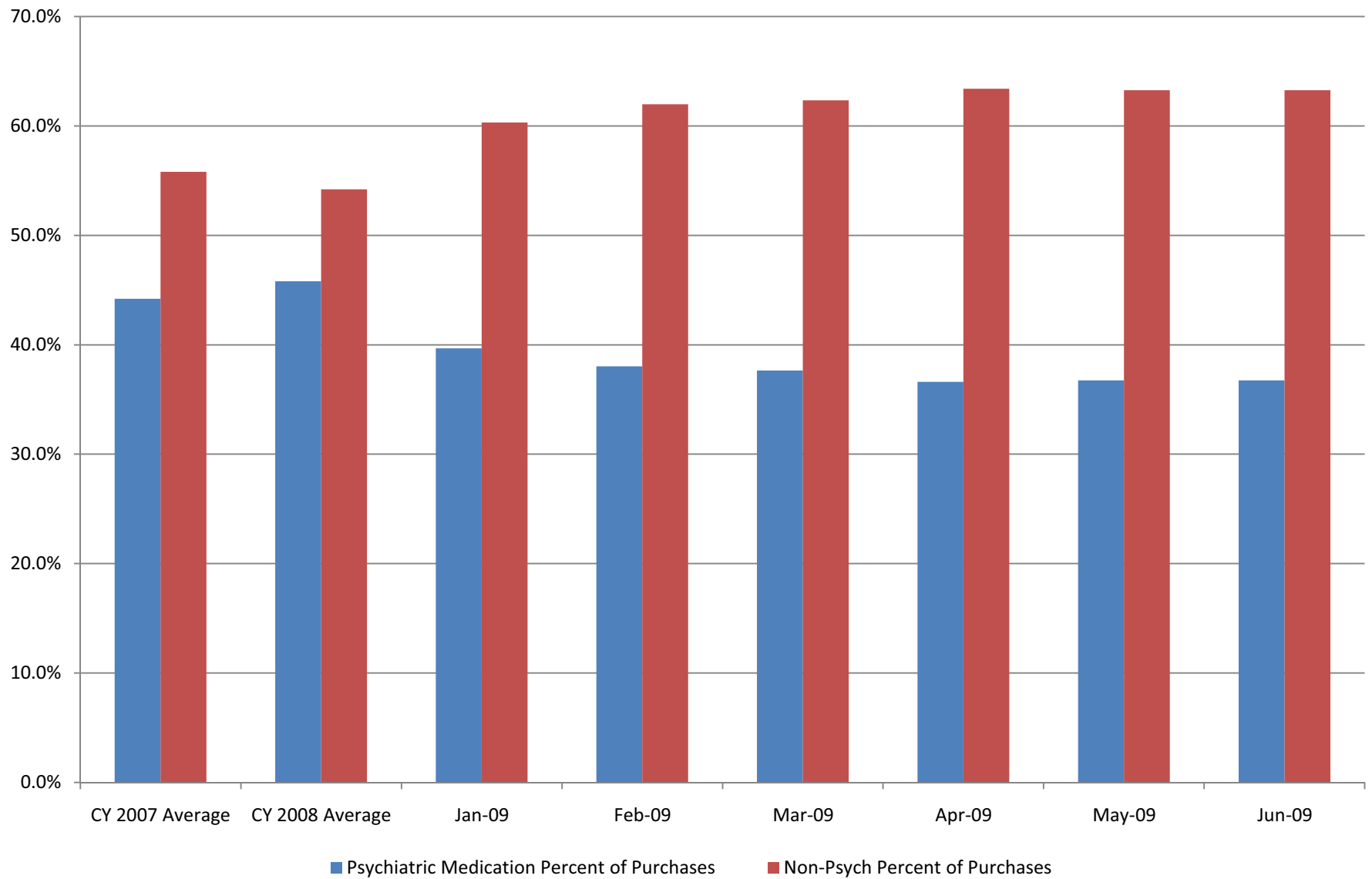
Average Number of Utilizing Inmate Patients and Drug Cost Per Inmate Per Month



**Psychiatric and Non-Psychiatric
Medication Costs Per Month**



Percentage of Monthly Drug Costs Psychiatric v. Non-Psychiatric Medications



Objective 5.1: Establish a Comprehensive, Safe and Efficient Pharmacy Program.

Action 5.1.2: By June 2009, improve pharmacy policies and practices at each institution and complete the rollout of the GuardianRx system.

Reporting/Responsible Division:

Maxor Pharmacy Services

Performance Indicators:

Pharmacy inspection passage rate.

Average number of prescriptions processed per facility per month and average number of prescriptions processed per day by Pharmacists and Pharmacy Technicians.

Graph/Table Display:

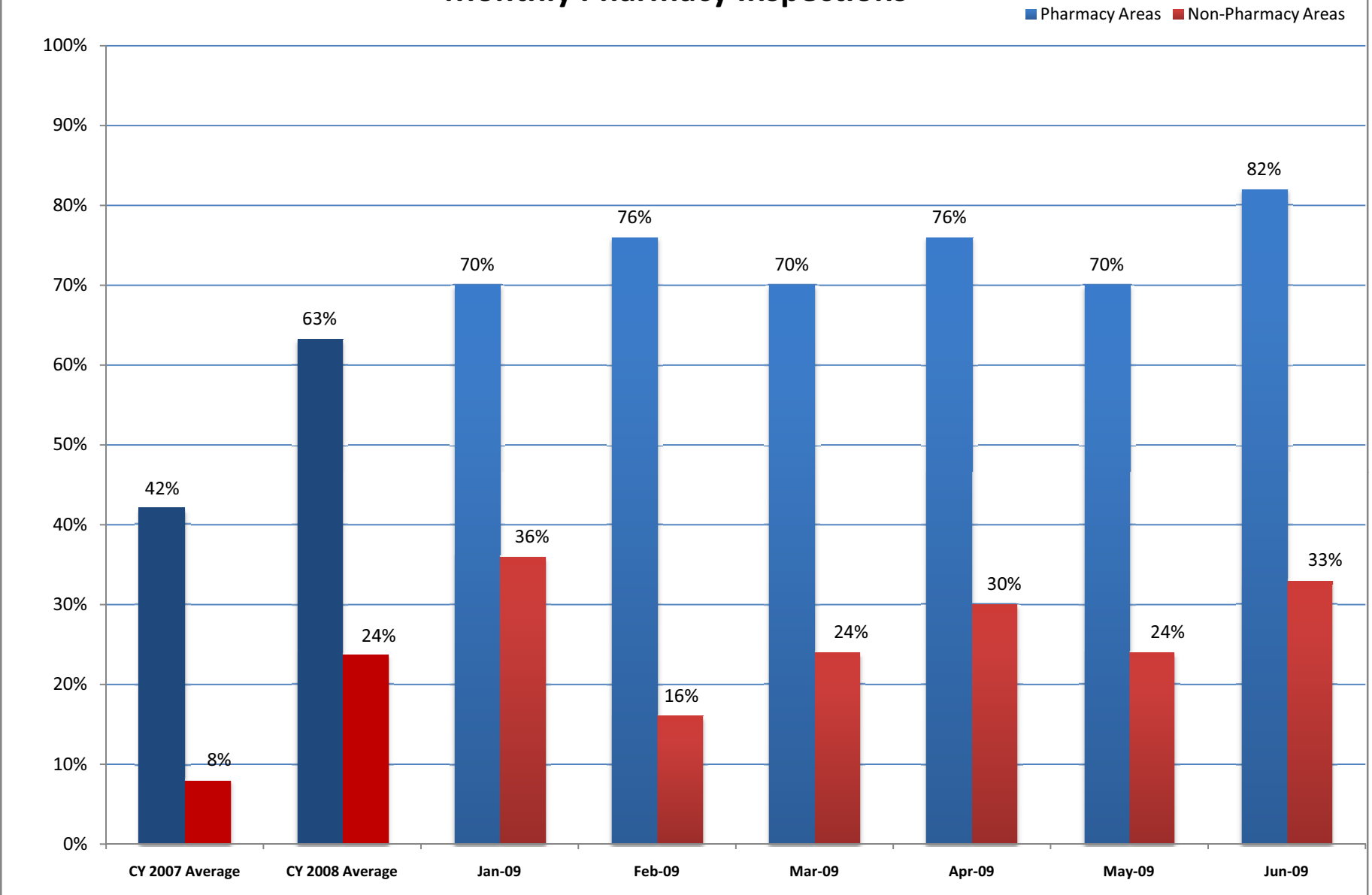
Refer to pages 91-93.

Results Explanation:

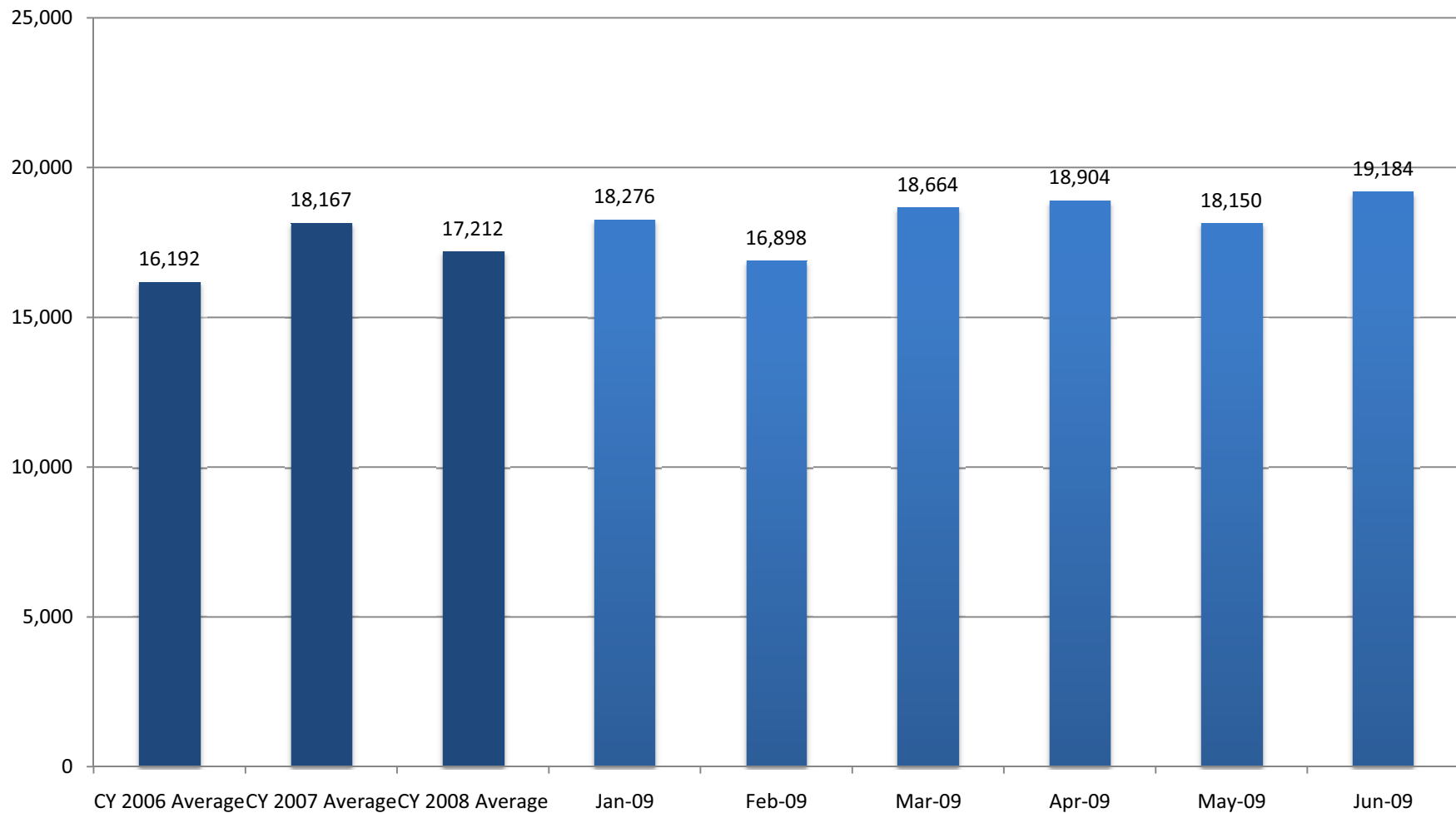
Pharmacy areas and non-pharmacy areas (e.g. medication administration areas) used for medication management are inspected. Facility inspections are validated by independent Maxor assessment when status changes from fail to pass.

Average numbers of prescriptions processed are calculated using basic productivity workload data.

Percentage Passing or Passing with Concerns Monthly Pharmacy Inspections



Average Number of Prescriptions Processed Per Facility Per Month



Note: The number of prescriptions processed is influenced by several factors, including the number of days supply of medicines per prescription. During 2007, Maxor moved a number of CDCR facilities from providing 14 day supplies to 30 day supplies.

Average Number of Prescriptions Processed Per Day Pharmacists and Pharmacy Technicians

