

Item	Supplier Questions	States Response
1.	The period of performance is listed as 9/18/17 – 9/17/18. However, Attachment C cost sheet asks for costs from 10/2/2017 – 9/28/2018. Which is correct?	The correct date is 9/18/17 – 9/17/18 and has been corrected through Addendum 1, released on August 14, 2017.
2.	<p>We understand the CCHCS included a 1,548 hours per FY limitation.</p> <ul style="list-style-type: none"> <li>a. With the FY already a quarter underway by start date, we assume that staff can still work up to 1548 hours for FY 17/18? This would equate to full time hours for this period of performance. Please confirm</li> <li>b. Also, since FY 18/19 is only for a few months through September, a full time effort can also apply. Please confirm.</li> </ul>	<p>CCHCS included an allotment of 1548 hours per FY as an estimate based on the work efforts outlined in the RFO.</p> <ul style="list-style-type: none"> <li>a. The allotment of hours is based on an estimate. The use of the entire 1548 is based on business need and may equate to a full time effort depending on the start date of the contract.</li> <li>b. Work efforts are aligned with the stipulations outlined in the contract. If the contract allows for the 1548 and the awarded contractor is needed for work efforts outlined therein, it may end up being a full time effort due to the end date of the contract.</li> </ul>
3.	Are there any incumbents for this position? If Yes, how many?	No.
4.	Can two vendors partner to fulfill this requirement?	The State will select one (1) supplier to fulfill the requirements under this RFO solicitation.
5.	What MSA Labor category is this under? I do not see a "Usability Tester" category in the MSA.	The MSA classification is listed under: Interaction Designer/ User Researcher / Usability Tester

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6.	<p>On page 6 of the RFO there is a MSA Experience Requirement. It appears to be for the individual (but does not exist on attachment G....or H).            If it is for the company – then we are not quite sure which form to use to answer the question?</p>	<p>Attachment G and H did not include the correct MSA experience and education requirement. Addendum 2 was released on August 15, 2017 to make the correction to include the requirement. This requirement is for the candidate(s) proposed to fulfill the requested services outlined in the offer document.</p>
7.	<p>Are the three requested resources in addition to the testers procured under RFO # SD16-00332, released on 5/2017?</p>	<p>RFO #SD16-00332 was cancelled on July 24, 2017.</p>
8.	<p>Is the contractor who was awarded contract RFO # SD16-00332 precluded from bidding on this RFO?</p>	<p>No award was made under RFO #SD16-00332.</p>
9.	<p>What is the maximum budget for this contact?</p>	<p>The MSA maximum dollar threshold is \$1.5 million, however as outlined in the RFO, the hours to complete the work have been estimated at 1,548 per year and will be calculated by the MSA rate submitted by the Offeror.</p>
10.	<p>How will each Tester be identified for each position (i.e. Performance and Accessibility Testing; Interface Testing; Testing Automation)? Will CCHCS identify each tester for the specific position upon award or should the contractor identify each position?</p>	<p>Contractor should utilize the Cost Worksheet to identify each proposed personnel that has the skillset that fits each of the positions.</p>
11.	<p>We understand that this is a repost of the earlier solicitation that was cancelled.</p> <ul style="list-style-type: none"> <li>a. Was the earlier solicitation cancelled due to lack of a qualifying bid or for any other reason?</li> <li>b. What specific changes were made from the earlier solicitation?</li> </ul>	<ul style="list-style-type: none"> <li>a. The earlier solicitation was cancelled due to lack of qualified contractor personnel with requisite expertise outlined in the RFO.</li> <li>b. Changes were made to the Mandatory Personnel Qualifications.</li> </ul>