

CALIFORNIA DEPARTMENT OF CORRECTIONS AND REHABILITATION  
CALIFORNIA CORRECTIONAL HEALTH CARE SERVICES  
Health Care Department Operations Manual

**3.3.6.4 Dental Chronos**

**(a) Policy**

Within the California Department of Corrections and Rehabilitation (CDCR), patient dental health information concerns shall be communicated by placing the appropriate order in the Electronic Dental Record System (EDRS), or by placing a 128-C chrono order in the Electronic Health Record System (EHRS). Dental Priority Classification information that could affect patient placement shall be documented by completing a clinical note in the EDRS, in accordance with EDRS Workflow 1-2 and associated Back Office Job Aid.

**(b) Purpose**

To ensure that patients' dental health information is documented, communicated and tracked in a systematic and uniform manner.

**(c) Procedure**

(1) A CDCR dentist shall place:

(A) A Dental Hold in the EDRS in accordance with EDRS Workflow 2-3 and associated Back Office Job Aid for patients described in the Health Care Department Operations Manual (HCDOM), Section 3.3.6.6(c)(2).

(B) An order in the EHRS for a 128-C Dental Prosthetic for patients identified as having a pre-existing dental prosthetic appliance or for whom a dental prosthetic appliance is fabricated as part of an established treatment plan.

(C) An order in the EHRS for a 128-C Dental Refusal subsequent to a patient's refusal of treatment as outlined in the HCDOM, Section 3.3.5.6(c)(6).

(2) A CDCR dentist shall document a patient's Dental Priority Classification in a clinical note in the EDRS, in accordance with EDRS Workflow 1-2 and associated Back Office Job Aid, for situations outlined in the HCDOM, Sections 3.3.2.2(c)(1)(D)6 and 3.3.5.3(c)(9).

(3) Dental chronos shall not contain specific information regarding a patient's health conditions in the body of the document.

**Revision History**

Effective: 04/2006

Revision: 11/2017, 10/2020, 08/2021, 02/2022