

# HEALTH CARE SERVICES DASHBOARD GLOSSARY OVERVIEW

---

The Health Care Services Dashboard (“Dashboard”) monitors performance of the California Correctional Health Care System (CCHCS) across hundreds of different measures. The Dashboard Glossary is a document that explains what each of these measures is measuring, and how it does so.

*Sections on each Dashboard measure specification in the Dashboard Glossary:*

**Domain:** Specifies the Dashboard Domain in which the measure is placed.

**Measure:** The name of the Dashboard Measure.

**Definition:** Defines at a high level, what the measure is measuring.

**Denominator:** Defines what records are included in the denominator, how those records are identified, and what records are excluded.

*Denominator Example:*

All of Medical Episodic Care Follow-Up orders with a compliance date during the measurement period. Compliance date is the date entered for the order (e.g. the initial order end date). Excludes all orders that were voided at any time OR cancelled/discontinued prior to the compliance date.

*Orders Tracked:*

Medical Episodic Follow-Up 20

Medical Episodic Follow-Up 40

**Numerator:** Defines what records are considered to be in compliance, and how that is determined.

*Numerator Example:*

All orders from the denominator completed by ordered end date/time. Orders or appointments were considered completed if either of the following was demonstrated:

1. The order had an associated appointment that was checked out before the order’s end date.
2. The order itself was marked as completed before the end date.

**Rate**

**Calculation:** Specifies how the measure rate is calculated.

*Rate Calculation Example:*

Statewide: Percentage is the sum of the numerators divided by the sum of the denominators times 100.

Institution: Percentage is the numerator divided by the denominator times 100.

Care Team: Percentage is the numerator divided by the denominator times 100.

## HEALTH CARE SERVICES DASHBOARD GLOSSARY OVERVIEW

---

**Data Sources:** Specifies what data sources are used in the calculation of the measure.

### **Reporting**

**Frequency:** Specifies how often the measure is calculated, normally monthly.

**Background:** Lists the associated performance objective from the CCHCS Statewide Performance Improvement Plan, when applicable.

**Goal/Ranking:** Defines the green/yellow/red color coding used on the Dashboard for that measure.

**Comments:** Lists any other information about the measure.

**Last Revised:** Displays the date the measure specification was last revised and the initials of the staff member who revised it.

If you would like to request a copy of the Dashboard Glossary, send an email request to [QMStaff@cdcr.ca.gov](mailto:QMStaff@cdcr.ca.gov), and a copy will be emailed to you.