

WHAT IS THE HEALTH CARE SERVICES DASHBOARD?

The Health Care Services Dashboard is a monthly report that:

- Consolidates key performance indicators and other important organization metrics across health care programs and service areas.
- Provides information typically monitored by health care organizations, such as patient outcomes, access to care, and utilization and cost.
- Helps the organization regularly assess progress in meeting annual performance objectives.
- Helps health care executives and managers identify areas that may need improvement.

The Dashboard Glossary is currently being updated to comply with new ADA regulations. If you would like to request a copy, please email us at: QMStaff@cdcr.ca.gov

State Institution Abbreviations used on the Health Care Services Dashboard:

Institution Name	Abbreviation
Avenal State Prison	ASP
California City Correctional Facility	CAC
Calipatria State Prison	CAL
California Correctional Center	CCC
California Correctional Institution	CCI
Central California Women's Facility	CCWF
Centinela State Prison	CEN
California Health Care Facility	CHCF
California Institution for Men	CIM
California Institution for Women	CIW
California Men's Colony	CMC
California Medical Facility	CMF
California State Prison, Corcoran	COR
California Rehabilitation Center	CRC
Correctional Training Facility	CF
Chuckawalla Valley State Prison	CVSP
Deuel Vocational Institution	DVI
Folsom State Prison	FSP
High Desert State Prison	HDSP
Ironwood State Prison	ISP
Kern Valley State Prison	KVSP
California State Prison, Los Angeles County	LAC
Mule Creek State Prison	MCSP
North Kern State Prison	NKSP
Pelican Bay State Prison	PBSP
Pleasant Valley State Prison	PVSP
R. J. Donovan Correctional Facility	RJD
California State Prison, Sacramento	SAC
California Substance Abuse Treatment Facility	SATF
Sierra Conservation Center	SCC
California State Prison, Solano	SOL
San Quentin State Prison	SQ
Salinas Valley State Prison	SVSP
Valley State Prison	VSP
Wasco State Prison	WSP

The Dashboard is intended to support headquarters and institution staff in identifying opportunities for improvement and monitoring progress toward performance objectives. However, there are limitations to the information - California Correctional Health Care Services (CCHCS) has standardized many data collection processes, provided training to promote consistency in data reporting, and invested in information system modifications to improve data quality. However, much of the data featured in the Health Care Services Dashboard is gathered through multiple networked databases or self-reported by institutions, and some of the data has not been validated or verified. Performance objectives and benchmarks were generated internally for quality improvement purposes and are not necessarily intended to reflect compliance with court mandates or a determination regarding constitutional levels of care.

DASHBOARD MONTHLY COMPARISON - August 2013

	ASP	CAL	CCC	CCI	CCWF	CEN	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP	STATE	
MEDICAL PROGRAM INSPECTIONS																																			
Date of 1st Round Inspection	Jul-09	Apr-10	Oct-09	May-09	Feb-09	Dec-08	May-10	Jun-09	Feb-09	Oct-08	Mar-10	Jun-09	Apr-10	Mar-10	Jan-09	Dec-09	Sep-09	Feb-10	Dec-09	Apr-09	Apr-10	Nov-09	Jun-10	Apr-09	Nov-08	Sep-08	Feb-10	Mar-09	Jan-10	Aug-09	May-10	Jan-10	Jun-10	71.9%	
Overall Score	70.4%	76.6%	73.4%	64.3%	77.9%	74.4%	81.4%	69.6%	71.3%	72.4%	68.9%	74.3%	72.0%	69.4%	72.6%	83.2%	62.4%	68.3%	64.0%	71.7%	74.5%	72.2%	81.0%	64.5%	68.0%	65.2%	68.1%	76.1%	67.1%	68.2%	74.1%	80.0%	75.9%		
Date of 2nd Round Inspection	Nov-11	Oct-11	Jun-11	Apr-11	Nov-10	Dec-10	Dec-11	Oct-10	Dec-10	Sep-10	Jun-11	Jan-11	Aug-11	Nov-11	Jun-11	Jun-11	May-11	Oct-11	Apr-11	Feb-11	Aug-11	Feb-11	Sep-11	Jan-11	Oct-10	Sep-10	May-11	Feb-11	Jul-11	Mar-11	Sep-11	Mar-11	Dec-11	79.6%	
Overall Score	86.9%	83.0%	89.5%	79.8%	77.5%	74.7%	84.8%	77.5%	80.0%	79.0%	76.2%	75.9%	74.5%	82.2%	75.4%	89.1%	77.8%	78.6%	76.1%	78.4%	79.8%	79.3%	82.8%	73.3%	73.0%	76.3%	75.7%	87.5%	76.7%	81.5%	78.0%	82.2%	84.3%		
Date of 3rd Round Inspection	Nov-12	Oct-12	Aug-12	Aug-12	Jul-12	Oct-12	Feb-13	Jun-12	Mar-12	Mar-12	Sep-12	Apr-12	Dec-12	Jan-13	Oct-12	Nov-12	Aug-12	Jan-13	Jun-12	Jul-12	Jan-13	Jun-12	Oct-12	May-12	Apr-12	Feb-12	Sep-12	May-12	Feb-13	Apr-12	Dec-12	Jul-12	Jan-13	87.0%	
Overall Score	88.6%	86.9%	89.2%	85.3%	90.7%	88.0%	89.6%	87.6%	85.4%	79.1%	87.2%	84.6%	88.3%	85.5%	89.3%	93.4%	88.6%	86.2%	77.6%	84.4%	90.4%	80.8%	88.6%	84.7%	87.3%	79.2%	85.0%	93.0%	88.5%	90.4%	87.7%	92.6%	87.5%		
DENTAL PROGRAM PEREZ AUDIT																																			
Clinical Process	100%	99%	100%	99%	100%	100%	99%	99%	99%	100%	99%	100%	99%	98%	99%	100%	99%	98%	99%	100%	100%	100%	98%	100%	98%	99%	99%	100%	100%	98%	100%	100%	100%	99%	
Quality of Care	99%	98%	99%	98%	99%	100%	99%	99%	100%	98%	99%	99%	99%	100%	100%	99%	98%	97%	100%	98%	98%	87%	100%	99%	100%	99%	100%	100%	99%	96%	100%	100%	99%	99%	
Patient Safety	100%	99%	99%	99%	96%	100%	100%	100%	100%	99%	100%	99%	100%	100%	99%	100%	97%	99%	99%	100%	99%	100%	100%	99%	100%	99%	99%	100%	100%	100%	100%	100%	100%	99%	
MENTAL HEALTH TIMEFRAME COMPLIANCE																																			
Contact Intervals	98%	100%	100%	99%	98%	99%	98%	94%	97%	96%	93%	99%	100%	100%	98%	100%	97%	100%	98%	99%	93%	97%	95%	96%	97%	90%	90%	98%	99%	100%	97%	100%	93%	97%	
Mental Health Referrals	77%	97%	97%	79%	96%	91%	98%	64%	93%	100%	71%	94%	93%	95%	82%	97%	85%	98%	59%	87%	75%	65%	93%	62%	89%	65%	63%	55%	88%	93%	93%	100%	32%	74%	
Level of Care Change Requests	85%	91%	-	66%	91%	75%	79%	100%	98%	94%	97%	100%	89%	100%	52%	95%	94%	50%	86%	81%	100%	50%	100%	94%	93%	96%	84%	94%	79%	96%	79%	100%	40%	80%	
PREVENTION/DISEASE MANAGEMENT																																			
Diabetes Care	76%	79%	79%	79%	70%	76%	84%	81%	77%	74%	72%	81%	75%	83%	72%	84%	74%	76%	73%	81%	74%	78%	73%	74%	75%	84%	73%	76%	80%	72%	69%	-	69%	77%	
Asthma Care	90%	92%	91%	80%	85%	95%	95%	82%	93%	72%	90%	93%	91%	96%	91%	94%	92%	98%	83%	93%	85%	79%	89%	95%	90%	82%	92%	87%	90%	97%	91%	-	69%	83%	
Therapeutic Anticoagulation	80%	-	-	100%†	100%†	100%†	98%	100%†	67%	63%	63%†	75%†	67%†	50%†	50%†	100%†	100%†	100%†	67%†	0%	50%	100%†	50%†	-	61%	70%	94%	100%†	81%	73%	82%	50%	67%†	72%	
P. Avoidable Hospitalizations	17	4	5	10	8	10	30	15	12	86	20	13	16	9	16	10	5	8	22	15	20	9	1	11	49	18	27	2	25	16	22	12	22	17	
Colon Cancer Screening	95%	100%	95%	92%	45%	95%	91%	97%	96%	98%	97%	98%	78%	78%	77%	93%	93%	94%	88%	73%	88%	98%	99%	88%	92%	98%	92%	90%	63%	78%	61%	-	64%	86%	
Breast Cancer Screening	-	-	-	-	96%	-	-	95%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	94%
ACCESS AND CONTINUITY																																			
RN Episodic Care	97%	99%	100%	100%	92%	100%	95%	98%	100%	100%	91%	88%	-	100%	98%	97%	98%	93%	99%	100%	93%	83%	92%	100%	93%	98%	96%	97%	89%	97%	97%	100%	98%	96%	
PCP Episodic Care	76%	91%	82%	100%	60%	93%	89%	93%	87%	93%	90%	85%	-	94%	93%	100%	86%	86%	76%	75%	91%	93%	97%	86%	74%	86%	74%	93%	78%	71%	89%	83%	100%	86%	
PCP Chronic Care	81%	67%	64%	100%	75%	80%	87%	85%	56%	95%	90%	92%	-	86%	33%	83%	88%	84%	73%	77%	94%	75%	100%	94%	74%	61%	93%	100%	86%	43%	100%	87%	80%	81%	
Specialty Consultation	99%	99%	100%	79%	95%	100%	100%	100%	99%	97%	75%	99%	-	95%	92%	83%	100%	99%	100%	90%	95%	100%	97%	97%	90%	85%	99%	100%	88%	88%	87%	100%	100%	95%	
PCP Specialty Follow-up	85%	88%	100%	85%	79%	90%	99%	95%	81%	68%	50%	91%	-	81%	55%	96%	96%	84%	78%	97%	79%	73%	94%	97%	38%	65%	81%	100%	80%	64%	76%	100%	71%	82%	
PCP Hospital Follow-up	100%	100%	89%	90%	94%	100%	94%	93%	100%	73%	90%	93%	-	61%	52%	100%	33%	57%	87%	98%	74%	94%	100%	100%	85%	96%	84%	100%	76%	64%	97%	80%	86%	87%	
Primary Care Provider (PCP) Continuity	73%	74%	80%	83%	65%	68%	82%	65%	76%	56%	69%	84%	89%	78%	69%	87%	84%	87%	65%	68%	75%	67%	85%	80%	49%	60%	66%	86%	66%	67%	72%	55%	68%	72%	
Mental Health Primary Clinician Continuity	-	-	-	-	85%	-	-	84%	79%	83%	75%	-	-	-	-	-	-	-	-	87%	85%	96%	85%	-	79%	76%	87%	-	-	66%	68%	-	-	80%	
Psychiatrist Continuity	-	-	-	-	96%	-	-	81%	91%	96%	95%	-	-	-	-	-	-	-	-	96%	58%	94%	98%	72%	-	89%	87%	83%	-	-	82%	84%	-	-	87%

† Institution has less than 10 eligible patients; compliance is not published.

DASHBOARD MONTHLY COMPARISON - August 2013

	ASP	CAL	CCC	CCI	CCWF	CEN	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC	MCS	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP	STATE
MEDICATION MANAGEMENT																																		
Access to Medications	97%	100%	93%	97%	90%	95%	89%	87%	89%	71%	82%	94%	-	99%	87%	98%	89%	90%	76%	97%	90%	96%	90%	80%	82%	87%	74%	98%	88%	85%	93%	99%	94%	90%
Med. Provider Non-Formulary Prescribing	5.2%	2.8%	2.9%	2.7%	7.0%	4.1%	6.2%	4.0%	5.4%	12.1%	7.7%	2.5%	1.8%	1.7%	5.6%	3.3%	3.4%	1.7%	1.8%	2.9%	5.8%	2.5%	3.6%	3.6%	4.8%	5.4%	5.2%	2.8%	7.2%	7.3%	2.1%	4.3%	5.7%	4.7%
Psychiatrist Non-Formulary Prescribing	0.2%	-	-	0.3%	7.5%	-	0.9%	5.7%	6.8%	9.4%	3.5%	1.4%	0.9%	-	4.8%	0.4%	0.9%	-	2.1%	1.3%	2.5%	4.4%	0.2%	3.7%	2.1%	4.0%	2.1%	1.8%	1.6%	9.1%	2.7%	3.0%	3.4%	3.0%
Prescriptions per Inmate	2.2	1.2	0.7	2.2	3.5	1.5	4.2	3.9	3.0	2.8	3.1	2.5	3.2	1.8	2.2	2.3	1.6	1.3	1.7	3.7	4.4	2.2	1.3	2.6	4.8	5.1	3.5	0.9	3.7	3.4	2.7	2.8	1.8	2.6
KOP Meds from Central Fill	73%	94%	81%	43%	46%	92%	58%	48%	72%	40%	24%	64%	72%	80%	86%	94%	69%	61%	59%	65%	89%	-	-	77%	58%	83%	67%	93%	90%	-	45%	75%	79%	65%
SPECIALTY AND HOSPITAL SERVICES																																		
Specialty Care Referrals per 1,000 Inmates	56	43	26	29	74	43	74	60	79	108	43	37	65	62	56	57	36	76	19	73	83	47	13	27	87	45	51	33	107	84	37	74	48	55
Specialty Appointments via Telemedicine	67%	86%	40%	73%	64%	87%	40%	55%	20%	33%	69%	60%	57%	90%	59%	46%	68%	94%	67%	57%	62%	76%	17%	71%	85%	38%	70%	38%	54%	23%	49%	65%	52%	59%
Administrative Hospital Bed Days per 1,000 Inmates	0	0	-	0	-	0	-	-	0	26	0	-	0	0	0	4	0	-	0	0	50	0	-	0	0	32	0	0	21	0	0	-	0	3
Hospital Admissions per 1,000 Inmates	5.1	6.0	1.0	4.6	3.7	3.1	9.4	7.5	4.9	14.7	10.7	4.3	3.6	5.0	7.6	3.1	1.5	1.6	4.9	4.7	4.6	4.8	1.4	2.6	14.7	2.7	10.8	0.6	9.9	4.0	7.7	5.4	8.7	5.6
Emergency Dept. Visits per 1,000 Inmates	4.9	11.2	2.3	2.2	2.0	3.0	1.7	0.5	3.7	4.8	1.1	3.1	3.4	2.3	3.6	3.2	2.1	2.4	4.0	9.1	3.2	1.1	1.0	2.8	6.3	4.1	1.4	1.2	3.8	2.2	8.1	2.5	3.5	3.3
STAFFING IN FULL TIME EQUIVALENTS																																		
Total	272	194	155	263	292	186	464	331	504	602	509	195	275	131	212	164	232	172	296	348	289	330	262	253	425	459	406	152	259	350	354	238	328	9,902
Medical FTE	13	9	8	10	13	8	18	8	19	19	14	11	14	5	11	10	10	7	12	11	10	17	7	11	17	11	15	8	12	14	9	11	14	386
Nursing FTE	118	93	74	123	130	86	239	178	235	315	289	71	137	62	102	76	115	82	132	159	119	153	126	113	173	237	197	64	105	170	174	116	164	4,723
Pharmacy FTE	12	7	5	15	17	8	23	13	19	30	18	11	20	6	8	8	8	7	11	14	12	13	7	12	19	17	20	7	20	14	28	12	16	455
Dental Clinical FTE	28	24	24	27	21	23	28	13	26	17	25	22	29	19	16	20	24	21	26	26	19	24	23	23	24	19	32	24	21	20	24	18	25	756
Mental Health Clinical FTE	27	7	2	25	38	7	59	39	89	84	59	22	25	3	25	10	14	4	38	64	47	39	37	32	87	95	51	11	30	65	47	26	36	1,243
Clinical Support FTE	11	4	5	9	12	4	18	9	23	34	20	5	5	3	5	4	7	4	9	10	13	12	6	8	21	18	15	4	11	14	13	7	10	353
Admin. Support FTE	63	50	38	54	62	51	80	71	94	103	84	52	44	34	45	36	54	46	69	66	69	73	57	53	84	62	77	34	60	53	59	49	65	1,987
Total Actual FTE	272	194	155	263	292	186	464	331	504	602	509	195	275	131	212	164	232	172	296	348	289	330	262	253	425	459	406	152	259	350	354	238	328	9,902
Civil Service FTE	240	174	142	234	277	166	418	304	458	547	432	181	238	120	204	154	204	152	256	300	273	279	232	228	373	381	375	144	228	319	288	230	270	8,820
Overtime FTE	8	10	9	14	12	15	19	20	38	37	45	8	16	7	5	9	15	11	14	27	8	24	8	11	24	24	10	5	10	18	21	6	20	527
Registry FTE	24	10	4	15	3	5	27	8	8	18	33	6	20	4	3	1	12	8	26	22	7	27	22	13	28	55	22	3	20	13	45	2	38	555

DASHBOARD MONTHLY COMPARISON - August 2013

	ASP	CAL	CCC	CCI	CCWF	CEN	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP	STATE
MAJOR COSTS PER INMATE PER MONTH																																		
Medical Staff	\$67	\$60	\$40	\$69	\$107	\$63	\$107	\$151	\$102	\$306	\$106	\$83	\$66	\$60	\$146	\$90	\$66	\$63	\$75	\$71	\$89	\$75	\$63	\$69	\$114	\$115	\$61	\$46	\$103	\$89	\$67	\$108	\$69	\$84
Nursing Staff	\$231	\$247	\$163	\$249	\$350	\$263	\$459	\$874	\$500	\$1,319	\$618	\$245	\$236	\$232	\$416	\$232	\$322	\$248	\$307	\$377	\$379	\$296	\$398	\$241	\$447	\$820	\$289	\$119	\$242	\$359	\$425	\$424	\$268	\$353
Pharmacy Staff	\$17	\$17	\$11	\$25	\$39	\$18	\$41	\$58	\$33	\$122	\$35	\$25	\$18	\$11	\$37	\$22	\$18	\$14	\$21	\$26	\$31	\$20	\$21	\$31	\$38	\$48	\$25	\$10	\$44	\$25	\$57	\$45	\$21	\$29
Dental Clinical Staff	\$72	\$77	\$67	\$70	\$67	\$84	\$75	\$89	\$71	\$84	\$76	\$79	\$67	\$78	\$86	\$86	\$73	\$71	\$74	\$71	\$77	\$76	\$85	\$81	\$81	\$90	\$63	\$67	\$73	\$68	\$73	\$104	\$64	\$75
Mental Health Clinical Staff	\$76	\$19	\$5	\$94	\$162	\$30	\$180	\$304	\$256	\$514	\$197	\$80	\$59	\$21	\$171	\$66	\$75	\$22	\$154	\$220	\$271	\$134	\$180	\$122	\$353	\$592	\$130	\$44	\$113	\$234	\$195	\$202	\$129	\$150
Clinical Support Staff	\$12	\$7	\$7	\$11	\$25	\$9	\$25	\$47	\$37	\$102	\$37	\$14	\$7	\$7	\$15	\$7	\$13	\$7	\$15	\$18	\$31	\$17	\$15	\$14	\$38	\$62	\$19	\$5	\$17	\$22	\$28	\$28	\$14	\$20
Admin. Support Staff	\$80	\$78	\$44	\$67	\$109	\$89	\$119	\$249	\$103	\$290	\$106	\$78	\$57	\$71	\$113	\$82	\$93	\$81	\$101	\$93	\$129	\$86	\$117	\$80	\$117	\$148	\$65	\$44	\$85	\$126	\$99	\$120	\$80	\$95
Hospital	\$90	\$39	\$18	\$48	\$53	\$51	\$146	\$73	\$78	\$418	\$104	\$62	\$95	\$44	\$90	\$49	\$26	\$40	\$75	\$75	\$113	\$64	\$15	\$66	\$180	\$127	\$135	\$25	\$122	\$89	\$115	\$44	\$83	\$84
Emergency Department	\$8	\$7	\$4	\$3	\$5	\$4	\$2	\$3	\$3	\$7	\$3	\$4	\$4	\$5	\$3	\$2	\$9	\$2	\$9	\$10	\$5	\$3	\$4	\$5	\$6	\$6	\$5	\$2	\$5	\$4	\$9	\$4	\$6	\$5
Specialty	\$32	\$21	\$10	\$20	\$42	\$17	\$40	\$28	\$41	\$62	\$28	\$22	\$26	\$20	\$17	\$14	\$14	\$27	\$20	\$34	\$32	\$23	\$5	\$24	\$51	\$18	\$43	\$9	\$53	\$38	\$29	\$34	\$33	\$28
Medications	\$50	\$22	\$15	\$33	\$110	\$28	\$190	\$113	\$153	\$396	\$91	\$82	\$48	\$19	\$76	\$36	\$37	\$31	\$42	\$109	\$181	\$46	\$35	\$51	\$188	\$178	\$95	\$22	\$112	\$110	\$83	\$60	\$61	\$83
Diagnostics	\$15	\$10	\$9	\$11	\$27	\$9	\$34	\$20	\$21	\$39	\$11	\$16	\$13	\$10	\$25	\$10	\$12	\$12	\$11	\$21	\$24	\$31	\$9	\$12	\$23	\$15	\$13	\$9	\$21	\$26	\$14	\$17	\$33	\$18
WORKLOAD PER DAY																																		
Patient Encounters per PCP	10	11	13	9	15	12	12	12	12	10	12	12	14	-	11	11	13	-	16	12	12	15	8	-	12	10	14	12	9	9	13	13	13	12
Patient Encounters per Primary Mental Health Clinician	7	4	4	8	7	5	7	5	9	6	10	5	7	5	10	10	7	4	12	8	7	11	4	9	7	8	10	8	6	6	8	7	15	8
Patient Encounters per Psychiatrist	10	-	-	12	10	7	11	8	11	9	11	15	11	4	13	10	11	1	13	11	12	9	4	14	10	9	9	9	10	8	12	9	8	10
Prescriptions per Pharmacist	140	123	112	99	139	81	114	87	115	30	102	104	125	120	93	87	102	80	84	138	170	112	67	114	119	125	129	82	110	137	40	212	78	102
OTHER TRENDS																																		
High Risk Patients	83	67	38	183	312	73	1,380	231	1,025	892	301	208	466	127	130	255	101	103	187	510	592	104	94	36	839	278	561	90	826	707	262	343	174	11,578
Mental Health High Utilizers per 1,000 Inmates	6	1	0	4	1	1	13	24	12	86	16	3	3	0	8	1	4	0	16	33	31	4	14	6	30	64	13	2	2	5	34	5	12	12
Appeals Received per 1,000 Inmates	49	10	5	28	46	15	27	44	26	42	64	21	34	18	67	24	28	13	31	32	54	24	25	30	51	74	34	12	38	37	60	58	32	34
Health Care Appts. Missed Due to Custody	0.1%	0.0%	0.0%	0.1%	0.0%	0.0%	0.3%	0.8%	2.6%	0.1%	0.1%	0.4%	0.0%	0.0%	0.0%	0.3%	0.9%	0.0%	0.3%	1.3%	0.2%	0.0%	0.5%	0.0%	0.9%	0.1%	0.1%	0.0%	0.3%	0.2%	0.7%	0.3%	0.0%	0.4%
Prison Population Capacity	155%	158%	129%	164%	174%	126%	163%	154%	128%	99%	138%	141%	160%	150%	166%	118%	142%	145%	151%	157%	164%	177%	119%	147%	148%	122%	165%	130%	151%	140%	144%	157%	171%	144%
Cell Bed Changes	77%	88%	95%	85%	91%	94%	92%	93%	94%	76%	87%	62%	83%	70%	96%	91%	89%	93%	91%	87%	84%	94%	78%	90%	90%	91%	87%	87%	75%	77%	84%	91%	96%	86%
Average Document Scan Time	3.1	4.1	4.4	2.7	8.8	2.6	7.3	3.4	3.5	4.8	6.5	2.7	3.5	4.0	6.8	2.0	4.9	3.8	4.8	5.2	8.3	4.4	7.0	3.3	2.8	5.6	4.3	3.7	3.4	3.6	4.7	4.1	5.5	4.6

DASHBOARD MONTHLY COMPARISON - August 2013

	ASP	CAL	CCC	CCI	CCWF	CEN	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP	STATE	
INSTITUTION AND POPULATION CHARACTERISTICS																																			
High Risk Priority 1	0%	0%	0%	1%	3%	1%	8%	3%	5%	16%	2%	2%	2%	1%	1%	2%	1%	1%	1%	4%	6%	0%	1%	0%	9%	4%	3%	0%	7%	5%	3%	3%	1%	3%	
High Risk Priority 2	1%	1%	1%	3%	6%	1%	21%	8%	15%	22%	5%	4%	7%	4%	4%	7%	2%	3%	4%	10%	15%	2%	2%	1%	17%	9%	7%	1%	14%	12%	5%	8%	3%	7%	
Medium Risk	52%	20%	12%	45%	45%	21%	42%	52%	41%	48%	51%	44%	45%	26%	35%	43%	37%	22%	48%	54%	57%	30%	27%	62%	56%	57%	52%	23%	46%	43%	58%	48%	30%	41%	
Low Risk	46%	78%	87%	51%	46%	76%	29%	37%	38%	14%	42%	50%	46%	69%	61%	49%	60%	74%	47%	32%	21%	67%	70%	36%	19%	30%	38%	75%	34%	41%	34%	41%	66%	50%	
Enhanced Outpatient Program-Mental Health	25	-	-	-	52	-	54	101	629	382	247	-	-	-	18	-	-	-	98	416	590	87	166	-	509	587	387	-	-	68	241	38	97	4,792	
Patients with Disability (ADA)	252	60	23	119	233	72	572	103	295	764	258	125	243	106	149	129	175	67	141	219	200	110	39	193	591	101	858	60	372	307	236	337	176	7,685	
Licensed Beds	28	18	24	32	39	15	81	63	87	347	99	10	22	14	29	-	35	15	22	18	24	16	20	17	30	88	38	13	18	52	27	26	18	1,385	
Inmates ≥ 50 years old	1,098	221	397	753	665	397	1,755	416	1,634	1,106	646	658	1,848	618	526	881	316	447	336	735	877	532	297	518	1,045	330	1,474	597	1,511	1,632	501	1,060	566	26,393	
Women/Men Institutions	M	M	M	M	W	M	M	W	M	M	M	M	M	M	M	M/W	M	M	M	M	M	M	M	M	M	M	M	M	M	M	M	M	M	M	-
Total Population	4,511	3,646	4,977	4,562	3,524	2,907	4,796	2,145	4,907	2,315	4,292	3,522	5,306	2,605	2,774	2,881	3,308	3,193	3,694	3,623	2,800	4,818	2,819	3,408	3,263	2,234	5,663	4,861	3,946	4,293	3,524	3,136	5,081	123,334	