

WHAT IS THE HEALTH CARE SERVICES DASHBOARD?

The Health Care Services Dashboard is a monthly report that:

- Consolidates key performance indicators and other important organization metrics across health care programs and service areas.
- Provides information typically monitored by health care organizations, such as patient outcomes, access to care, and utilization and cost.
- Helps the organization regularly assess progress in meeting annual performance objectives.
- Helps health care executives and managers identify areas that may need improvement.

The Dashboard Glossary is currently being updated to comply with new ADA regulations. If you would like to request a copy, please email us at: QMStaff@cdcr.ca.gov

State Institution Abbreviations used on the Health Care Services Dashboard:

Institution Name	Abbreviation
Avenal State Prison	ASP
California City Correctional Facility	CAC
Calipatria State Prison	CAL
California Correctional Center	CCC
California Correctional Institution	CCI
Central California Women's Facility	CCWF
Centinela State Prison	CEN
California Health Care Facility	CHCF
California Institution for Men	CIM
California Institution for Women	CIW
California Men's Colony	CMC
California Medical Facility	CMF
California State Prison, Corcoran	COR
California Rehabilitation Center	CRC
Correctional Training Facility	CF
Chuckawalla Valley State Prison	CVSP
Deuel Vocational Institution	DVI
Folsom State Prison	FSP
High Desert State Prison	HDSP
Ironwood State Prison	ISP
Kern Valley State Prison	KVSP
California State Prison, Los Angeles County	LAC
Mule Creek State Prison	MCSP
North Kern State Prison	NKSP
Pelican Bay State Prison	PBSP
Pleasant Valley State Prison	PVSP
R. J. Donovan Correctional Facility	RJD
California State Prison, Sacramento	SAC
California Substance Abuse Treatment Facility	SATF
Sierra Conservation Center	SCC
California State Prison, Solano	SOL
San Quentin State Prison	SQ
Salinas Valley State Prison	SVSP
Valley State Prison	VSP
Wasco State Prison	WSP

The Dashboard is intended to support headquarters and institution staff in identifying opportunities for improvement and monitoring progress toward performance objectives. However, there are limitations to the information - California Correctional Health Care Services (CCHCS) has standardized many data collection processes, provided training to promote consistency in data reporting, and invested in information system modifications to improve data quality. However, much of the data featured in the Health Care Services Dashboard is gathered through multiple networked databases or self-reported by institutions, and some of the data has not been validated or verified. Performance objectives and benchmarks were generated internally for quality improvement purposes and are not necessarily intended to reflect compliance with court mandates or a determination regarding constitutional levels of care.

HEALTH CARE SERVICES DASHBOARD - Public Version

JANUARY 2015

Domain	SubDomain	Element	Equality	Measure Goal	Near Goal	SW	ASP	CAC	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP	
Population Health Management	Diagnostic Monitoring-Clozapine	Lipid Monitoring 12 Months	>=	90%	75%	95%	-	-	-	-	-	-	-	100%	-	67%	-	90%	-	-	-	-	-	-	-	-	-	100%	-	-	-	-	100%	-	-	-	100%	100%	-	-		
Population Health Management	Diagnostic Monitoring-Clozapine	Blood Sugar 12 Months	>=	90%	75%	100%	-	-	-	-	-	-	-	100%	-	100%	-	100%	-	-	-	-	-	-	-	-	-	100%	-	-	-	-	100%	-	-	-	100%	100%	-	-		
Population Health Management	Diagnostic Monitoring-Clozapine	CBC 30 Days	>=	90%	75%	100%	-	-	-	-	-	-	-	100%	-	100%	-	100%	100%	-	-	-	-	-	-	-	-	100%	-	-	-	-	100%	-	-	-	100%	100%	-	-		
Population Health Management	Diagnostic Monitoring-Clozapine	EKG 12 Months	>=	90%	75%	68%	-	-	-	-	-	-	-	86%	-	83%	-	70%	-	-	-	-	-	-	-	-	-	73%	-	-	-	-	63%	-	-	-	100%	0%	-	-		
Population Health Management	Diagnostic Monitoring-Clozapine	AIMS 12 Months	>=	90%	75%	86%	-	-	-	-	-	-	-	100%	-	100%	-	70%	-	-	-	-	-	-	-	-	-	100%	-	-	-	-	100%	-	-	-	100%	29%	-	-		
Population Health Management	Diagnostic Monitoring-Clozapine	Thyroid Monitoring 5 Years	>=	90%	75%	98%	-	-	-	-	-	-	-	86%	-	100%	-	100%	-	-	-	-	-	-	-	-	-	100%	-	-	-	-	100%	-	-	-	100%	100%	-	-		
Population Health Management	Diagnostic Monitoring-Clozapine	Med Consent 12 Months	>=	90%	75%	82%	-	-	-	-	-	-	-	100%	-	100%	-	63%	-	-	-	-	-	-	-	-	-	91%	-	-	-	-	100%	-	-	-	100%	0%	-	-		
Population Health Management	Diagnostic Monitoring-Mood Stabilizers	Mood Stabilizers	>=	90%	75%	91%	99%	-	-	-	99%	84%	-	96%	97%	94%	94%	88%	60%	100%	97%	-	88%	95%	80%	-	82%	85%	93%	84%	98%	94%	93%	93%	92%	100%	98%	96%	88%	96%	88%	
Population Health Management	Diagnostic Monitoring-Mood Stabilizers	Carbamazepine	>=	90%	75%	93%	-	-	-	-	100%	88%	-	100%	100%	100%	-	63%	75%	100%	-	-	-	-	88%	-	100%	83%	94%	-	-	-	100%	100%	92%	-	100%	100%	-	-	-	
Population Health Management	Diagnostic Monitoring-Mood Stabilizers	CMP 12 Months	>=	90%	75%	97%	-	-	-	-	100%	100%	-	100%	100%	100%	-	100%	100%	100%	-	-	-	-	100%	-	100%	100%	100%	-	-	-	100%	100%	67%	-	100%	100%	-	-	-	
Population Health Management	Diagnostic Monitoring-Mood Stabilizers	Carbamazepine Level 12 Months	>=	90%	75%	88%	-	-	-	-	100%	100%	-	100%	100%	100%	-	50%	50%	100%	-	-	-	-	50%	-	100%	50%	100%	-	-	-	100%	100%	100%	-	100%	100%	-	-	-	
Population Health Management	Diagnostic Monitoring-Mood Stabilizers	CBC 12 Months	>=	90%	75%	97%	-	-	-	-	100%	100%	-	100%	100%	100%	-	100%	50%	100%	-	-	-	-	100%	-	100%	100%	100%	-	-	-	100%	100%	100%	-	100%	100%	-	-	-	
Population Health Management	Diagnostic Monitoring-Mood Stabilizers	Med Consent 12 Months	>=	90%	75%	90%	-	-	-	-	100%	50%	-	100%	100%	100%	-	0%	100%	100%	-	-	-	-	100%	-	100%	-	75%	-	-	-	100%	100%	100%	-	100%	100%	-	-	-	
Population Health Management	Diagnostic Monitoring-Mood Stabilizers	Depakote	>=	90%	75%	92%	98%	-	-	-	100%	75%	-	96%	97%	83%	97%	96%	65%	100%	97%	-	88%	100%	82%	-	82%	86%	91%	88%	95%	94%	96%	93%	91%	100%	95%	96%	91%	97%	88%	
Population Health Management	Diagnostic Monitoring-Mood Stabilizers	CMP 12 Months	>=	90%	75%	93%	93%	-	-	-	100%	67%	-	100%	100%	67%	98%	100%	57%	100%	100%	-	100%	100%	89%	-	89%	91%	94%	100%	80%	88%	97%	97%	91%	100%	90%	100%	90%	97%	100%	
Population Health Management	Diagnostic Monitoring-Mood Stabilizers	Depakote Level 12 Months	>=	90%	75%	92%	100%	-	-	-	100%	67%	-	98%	100%	100%	95%	100%	51%	100%	100%	-	75%	100%	89%	-	79%	85%	90%	100%	100%	88%	97%	95%	89%	100%	95%	100%	92%	100%	100%	
Population Health Management	Diagnostic Monitoring-Mood Stabilizers	CBC with Platelets 12 Months	>=	90%	75%	94%	100%	-	-	-	100%	100%	-	100%	100%	100%	100%	100%	57%	100%	100%	-	100%	100%	89%	-	89%	82%	95%	100%	100%	100%	97%	97%	89%	100%	95%	100%	90%	100%	100%	
Population Health Management	Diagnostic Monitoring-Mood Stabilizers	Med Consent 12 Months	>=	90%	75%	90%	100%	-	-	-	100%	67%	-	88%	89%	67%	95%	83%	92%	100%	88%	-	75%	100%	63%	-	69%	86%	87%	50%	100%	100%	93%	85%	97%	100%	100%	83%	93%	90%	50%	
Population Health Management	Diagnostic Monitoring-Mood Stabilizers	Lithium	>=	90%	75%	88%	100%	-	-	-	96%	78%	-	91%	93%	100%	91%	85%	49%	100%	98%	-	-	90%	75%	-	65%	87%	87%	80%	100%	93%	83%	85%	95%	100%	100%	93%	84%	95%	-	
Population Health Management	Diagnostic Monitoring-Mood Stabilizers	Creatinine & BUN 12 Months	>=	90%	75%	96%	100%	-	-	-	100%	92%	-	100%	100%	100%	100%	100%	56%	100%	100%	-	-	100%	100%	-	75%	100%	97%	100%	100%	100%	90%	98%	100%	100%	100%	100%	96%	100%	-	
Population Health Management	Diagnostic Monitoring-Mood Stabilizers	Lithium Level 12 Months	>=	90%	75%	96%	100%	-	-	-	100%	100%	-	100%	100%	100%	100%	100%	50%	100%	100%	-	-	100%	75%	-	100%	100%	97%	100%	100%	100%	95%	98%	100%	100%	100%	89%	100%	100%	-	
Population Health Management	Diagnostic Monitoring-Mood Stabilizers	Thyroid Monitoring 12 Months	>=	90%	75%	94%	100%	-	-	-	100%	92%	-	100%	100%	100%	100%	100%	56%	100%	100%	-	-	100%	75%	-	75%	86%	97%	100%	100%	100%	90%	96%	95%	100%	100%	100%	100%	89%	100%	-
Population Health Management	Diagnostic Monitoring-Mood Stabilizers	EKG 12 Months	>=	90%	75%	61%	100%	-	-	-	80%	25%	-	63%	67%	100%	61%	56%	11%	100%	100%	-	-	100%	50%	-	0%	75%	61%	100%	100%	67%	50%	33%	93%	100%	100%	78%	47%	75%	-	
Population Health Management	Diagnostic Monitoring-Mood Stabilizers	Med Consent 12 Months	>=	90%	75%	89%	100%	-	-	-	100%	83%	-	91%	100%	100%	96%	71%	73%	100%	90%	-	-	50%	75%	-	75%	75%	84%	0%	100%	100%	89%	100%	85%	100%	100%	100%	86%	100%	-	
Population Health Management	Diagnostic Monitoring-Antidepressants	Antidepressants	>=	90%	75%	61%	92%	-	-	-	98%	86%	-	97%	62%	96%	94%	62%	83%	98%	97%	-	86%	97%	81%	-	92%	86%	89%	66%	91%	89%	98%	92%	89%	92%	95%	60%	92%	94%	66%	
Population Health Management	Diagnostic Monitoring-Antidepressants	EKG 12 Months (Tricyclics)	>=	90%	75%	0%	-	-	-	-	-	-	-	0%	-	-	0%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0%	-	-	-	
Population Health Management	Diagnostic Monitoring-Antidepressants	Med Consent 12 Months	>=	90%	75%	91%	92%	-	-	-	97%	78%	-	95%	89%	94%	94%	88%	91%	98%	96%	-	78%	97%	67%	-	90%	86%	86%	66%	85%	95%	96%	88%	92%	94%	96%	92%	91%	91%	54%	
Population Health Management	Diagnostic Monitoring-Antidepressants	Thyroid Monitoring 5 Years	>=	90%	75%	93%	92%	-	-	-	99%	94%	-	99%	97%	98%	94%	99%	74%	97%	97%	-	93%	96%	96%	-	94%	86%	91%	66%	97%	84%	99%	97%	86%	90%	93%	87%	92%	98%	78%	
Population Health Management	Specialty Services	Utilization Specialty Services	>=	90%	75%	90%	97%	83%	99%	94%	96%	88%	99%	81%	95%	95%	92%	81%	93%	89%	96%	98%	93%	70%	91%	99%	97%	82%	90%	96%	94%	96%	89%	93%	85%	95%	87%	92%	69%	91%	80%	
Population Health Management	Polypharmacy	Polypharmacy Medication Review	>=	95%	75%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Care Management	High Risk Patients	Appropriate Placement High Risk Patients	>=	90%	75%	75%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Care Management	High Risk Patients	High Risk Patient Care Plan	>=	90%	75%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Care Management	High Risk Patients	Timely Completion of Discharge Follow-Ups	>=	85%	75%	92%	88%	-	-	-	86%	95%	-	93%	82%	100%	96%	88%	92%	50%	100%	-	100%	-	100%	-	95%	93%	100%	97%	91%	100%	92%	81%	97%	100%	100%	100%	91%	100%	90%	
Care Management	High Risk Patients	30-Day Community Hospital Readmission	<	5%	10%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Care Management	High Risk Patients	30-Day MHC or PIP Readmission	<=	5%	10%	27%	-	-	-	-	-	17%	-	30%	23%	14%	27%	26%	27%	-	-	-	-	-	-	19%	-	19%	21%	50%	27%	22%	33%	29%	37%	17%	-	46%	33%	33%	-	67%

HEALTH CARE SERVICES DASHBOARD - *Public Version*

JANUARY 2015

Domain	SubDomain	Element	Equality	Measure Goal	Near Goal	SW	ASP	CAC	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP	
Care Management	High Risk Patients	Potentially Avoidable Hospitalizations*	<	10	20	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Continuity of Clinicians & Services	Continuity of Care	Primary Care Provider (PCP)	>=	85%	75%	87%	86%	96%	85%	88%	95%	91%	79%	76%	92%	91%	85%	96%	88%	92%	99%	98%	96%	97%	94%	97%	91%	88%	85%	87%	99%	87%	88%	91%	96%	86%	98%	96%	89%	93%	94%	
Continuity of Clinicians & Services	Continuity of Care	Mental Health Primary Clinician	>=	85%	75%	82%	-	-	-	-	-	84%	-	85%	-	89%	83%	86%	82%	-	-	-	-	-	-	-	-	86%	88%	82%	-	75%	-	86%	74%	82%	-	-	71%	79%	81%	74%
Continuity of Clinicians & Services	Continuity of Care	Psychiatrist	>=	85%	75%	85%	-	-	-	-	-	95%	-	63%	-	43%	93%	100%	84%	-	-	-	-	-	-	-	-	54%	63%	79%	-	66%	-	72%	91%	88%	-	-	95%	86%	97%	100%
Medication Management	MAPIP	Medication Continuity-Transfer	>=	90%	75%	82%	87%	94%	100%	98%	98%	80%	96%	-	82%	77%	74%	78%	57%	90%	67%	97%	95%	86%	82%	100%	82%	92%	79%	93%	95%	95%	74%	65%	85%	77%	87%	97%	60%	88%	97%	
Medication Management	MAPIP	M5: NA/DOT/KOP Meds Inter-Institutional	>=	90%	75%	84%	85%	86%	100%	90%	100%	100%	80%	-	95%	45%	95%	90%	70%	75%	65%	95%	100%	100%	70%	100%	60%	85%	95%	95%	100%	100%	45%	70%	100%	80%	100%	94%	35%	80%	100%	
Medication Management	MAPIP	M6: NA/DOT Meds Intra-Institutional	>=	90%	75%	77%	57%	83%	-	100%	100%	73%	100%	-	57%	-	56%	100%	43%	86%	95%	100%	98%	88%	100%	100%	100%	86%	100%	100%	100%	100%	58%	100%	48%	-	33%	100%	44%	83%	91%	
Medication Management	MAPIP	M7: Mental Health Crisis Bed Transfers	>=	90%	75%	67%	-	-	100%	-	-	35%	-	-	80%	95%	66%	74%	29%	-	-	-	-	-	-	88%	-	83%	100%	82%	100%	73%	78%	92%	21%	100%	-	100%	100%	52%	-	90%
Medication Management	MAPIP	M8: ASU/SHU/PSU Inter-Institutional	>=	90%	75%	76%	100%	100%	100%	100%	100%	55%	100%	-	75%	89%	56%	88%	53%	-	50%	100%	92%	56%	61%	100%	61%	83%	60%	85%	100%	91%	100%	52%	82%	67%	100%	92%	74%	-	100%	
Medication Management	MAPIP	M9: Discharge from Community Hosp/DSH	>=	90%	75%	78%	100%	100%	100%	100%	88%	100%	100%	-	79%	54%	75%	14%	48%	100%	25%	91%	100%	100%	75%	100%	88%	100%	57%	72%	100%	100%	57%	47%	83%	60%	88%	95%	57%	100%	100%	
Medication Management	MAPIP	Medication Non-Adherence Counseling	>=	90%	75%	80%	64%	97%	97%	33%	93%	70%	0%	-	96%	87%	89%	87%	47%	63%	54%	97%	98%	92%	82%	79%	71%	93%	76%	95%	82%	87%	73%	69%	69%	88%	72%	93%	56%	92%	82%	
Medication Management	MAPIP	M11: Non-Adherence MH Prescribed	>=	90%	75%	81%	88%	-	-	-	92%	62%	0%	-	93%	92%	78%	92%	33%	90%	100%	100%	100%	98%	81%	-	82%	77%	62%	100%	72%	75%	97%	51%	70%	85%	82%	87%	58%	100%	92%	
Medication Management	MAPIP	Referral on MAR	>=	90%	75%	90%	100%	-	-	-	100%	90%	0%	-	90%	100%	100%	80%	20%	100%	100%	100%	100%	100%	94%	-	65%	90%	100%	100%	92%	100%	100%	82%	100%	90%	100%	100%	55%	100%	100%	
Medication Management	MAPIP	128 MH5 or 128 C	>=	90%	75%	89%	100%	-	-	-	100%	95%	0%	-	90%	95%	80%	100%	45%	100%	100%	100%	100%	100%	69%	-	90%	65%	65%	100%	69%	100%	100%	47%	90%	95%	100%	100%	95%	100%	100%	
Medication Management	MAPIP	Progress Note	>=	90%	75%	64%	64%	-	-	-	75%	0%	0%	-	100%	80%	55%	95%	35%	70%	100%	100%	100%	94%	81%	-	90%	75%	20%	100%	54%	25%	90%	24%	20%	70%	45%	60%	25%	100%	75%	
Medication Management	MAPIP	M12: Non-Adherence PC2602 Meds	>=	90%	75%	92%	100%	-	-	-	100%	80%	-	-	100%	100%	100%	95%	98%	-	-	-	100%	-	89%	-	36%	100%	100%	92%	97%	100%	98%	98%	100%	-	-	93%	90%	93%	94%	
Medication Management	MAPIP	M14: Non-Adherence Insulin/HIV/Clozaril	>=	90%	75%	68%	0%	100%	100%	-	100%	70%	0%	-	100%	67%	94%	77%	20%	0%	29%	100%	100%	88%	67%	67%	80%	100%	100%	95%	-	100%	53%	56%	50%	-	55%	95%	0%	-	50%	
Medication Management	MAPIP	Medication Administration	>=	90%	75%	85%	91%	92%	100%	93%	97%	90%	89%	-	80%	87%	82%	80%	73%	92%	80%	96%	80%	93%	92%	96%	81%	91%	73%	83%	92%	100%	56%	91%	85%	81%	87%	89%	71%	76%	78%	
Medication Management	MAPIP	M22: New Outpatient Orders-Psychiatrist	>=	90%	75%	91%	71%	-	-	-	91%	74%	100%	-	97%	100%	100%	96%	66%	95%	100%	100%	81%	100%	100%	100%	88%	100%	93%	90%	100%	100%	59%	97%	85%	91%	100%	100%	75%	87%	100%	
Medication Management	MAPIP	M23: New Outpatient Orders-Medical	>=	90%	75%	98%	100%	100%	100%	100%	100%	83%	90%	-	93%	98%	100%	100%	100%	100%	93%	100%	100%	98%	93%	100%	100%	100%	100%	100%	100%	98%	100%	100%	100%	100%	98%	100%	100%	98%	100%	
Medication Management	Formulary Management	Non-Formulary by Medical Providers	<	3%	5%	4%	3%	3%	2%	4%	3%	6%	3%	6%	4%	5%	4%	6%	6%	2%	1%	2%	3%	2%	4%	1%	3%	3%	6%	1%	3%	2%	5%	5%	3%	3%	4%	6%	3%	3%	4%	
Medication Management	Formulary Management	Non-Formulary by Psychiatrists	<	3%	5%	3%	0%	-	67%	-	1%	4%	14%	5%	1%	6%	3%	7%	4%	1%	1%	0%	3%	0%	3%	4%	1%	2%	3%	3%	1%	1%	2%	5%	3%	4%	1%	10%	3%	2%	1%	
Availability of Health Information	HIM-eUHR	All Documents	>=	85%	75%	61%	69%	86%	90%	74%	91%	37%	93%	70%	73%	38%	69%	74%	59%	85%	58%	75%	-	94%	38%	48%	85%	47%	46%	67%	22%	63%	63%	56%	66%	63%	68%	69%	61%	41%	63%	
Availability of Health Information	HIM-eUHR	Medical Documents	>=	85%	75%	68%	87%	76%	97%	95%	83%	41%	95%	89%	80%	20%	77%	83%	60%	92%	76%	80%	-	95%	51%	36%	90%	48%	32%	70%	8%	66%	70%	74%	75%	61%	70%	78%	74%	44%	65%	
Availability of Health Information	HIM-eUHR	Dental Documents	>=	85%	75%	75%	54%	97%	98%	88%	96%	43%	100%	95%	87%	54%	90%	89%	82%	90%	71%	89%	-	94%	29%	59%	95%	54%	88%	76%	25%	54%	79%	92%	76%	68%	87%	76%	77%	46%	63%	
Availability of Health Information	HIM-eUHR	Mental Health Documents	>=	85%	75%	43%	69%	81%	95%	23%	94%	7%	86%	48%	71%	26%	36%	70%	37%	77%	56%	71%	-	94%	-	46%	63%	29%	10%	50%	13%	64%	39%	8%	51%	74%	55%	60%	39%	37%	55%	
Availability of Health Information	HIM-eUHR	CDCR Inpatient Documents	>=	85%	75%	59%	-	-	-	-	-	69%	94%	39%	65%	49%	80%	62%	63%	-	-	-	-	-	-	50%	-	89%	82%	66%	62%	38%	67%	75%	52%	72%	-	64%	56%	-	-	83%
Availability of Health Information	HIM-eUHR	Other Documents	>=	85%	75%	60%	63%	91%	69%	88%	92%	24%	92%	78%	61%	43%	65%	66%	54%	83%	28%	60%	-	94%	23%	49%	89%	22%	34%	79%	26%	64%	52%	55%	57%	47%	61%	73%	53%	37%	48%	
Availability of Health Information	HIM-eUHR	Dictated Documents	>=	85%	75%	59%	41%	-	96%	-	50%	74%	84%	52%	60%	60%	48%	43%	68%	73%	50%	25%	-	79%	73%	42%	61%	71%	32%	72%	-	32%	86%	60%	30%	33%	59%	59%	83%	46%	12%	
Availability of Health Information	HIM-eUHR	Dictation Time in Days		N/A	N/A	16%	14%	-	1%	-	0%	7%	3%	0%	27%	12%	6%	456%	3%	0%	1%	8%	-	73%	39%	11%	9%	1%	1%	25%	-	2%	1%	0%	569%	1%	3%	4%	0%	0%		
Availability of Health Information	HIM-eUHR	Transcription Time in Days		N/A	N/A	228%	224%	-	68%	-	207%	34%	183%	198%	257%	257%	176%	91%	246%	280%	203%	311%	-	256%	311%	264%	163%	178%	284%	13%	-	234%	200%	213%	238%	255%	278%	240%	224%	213%	367%	
Availability of Health Information	HIM-eUHR	Sign Time in Days		N/A	N/A	290%	190%	-	94%	-	206%	146%	168%	491%	314%	135%	292%	347%	274%	224%	143%	655%	-	113%	558%	254%	113%	219%	270%	180%	-	285%	149%	301%	245%	319%	660%	476%	275%	209%	1337%	
Availability of Health Information	HIM-eUHR	Scan Time in Days		N/A	N/A	143%	87%	-	33%	-	141%	371%	111%	117%	193%	303%	154%	309%	118%	38%	147%	153%	-	46%	123%	120%	102%	162%	271%	83%	-	141%	75%	123%	33%	227%	93%	139%	91%	166%	104%	
Availability of Health Information	HIM-eUHR	Total Time in Days		N/A	N/A	677%	515%	-	196%	-	555%	558%	466%	806%	790%	706%	628%	1203%	641%	542%	493%	1127%	-	488%	1031%	648%	387%	560%	826%	301%	-	662%	425%	637%	1086%	803%	1034%	859%	590%	588%	1809%	
Availability of Health Information	HIM-eUHR	Medical Dictated Documents 5 Days	>=	85%	75%	48%	49%	-	94%	-	50%	-	73%	52%	36%	29%	55%	43%	45%	68																						

HEALTH CARE SERVICES DASHBOARD - Public Version

JANUARY 2015

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Availability of Health Information	HIM-eUHR	Dictation Time in Days		N/A	N/A	7%	14%	-	3%	-	0%	-	3%	0%	4%	10%	7%	517%	3%	0%	0%	8%	-	-	42%	9%	10%	0%	2%	63%	-	0%	1%	0%	0%	2%	3%	4%	0%	-	0%
Availability of Health Information	HIM-eUHR	Transcription Time in Days		N/A	N/A	241%	224%	-	165%	-	207%	-	190%	198%	291%	267%	186%	103%	251%	285%	251%	312%	-	-	326%	259%	167%	169%	269%	85%	-	236%	202%	260%	91%	258%	283%	253%	224%	-	400%
Availability of Health Information	HIM-eUHR	Sign Time in Days		N/A	N/A	307%	191%	-	248%	-	206%	-	170%	491%	366%	138%	288%	393%	279%	234%	229%	655%	-	-	598%	255%	120%	253%	191%	396%	-	287%	149%	332%	509%	255%	677%	493%	275%	-	1383%
Availability of Health Information	HIM-eUHR	Scan Time in Days		N/A	N/A	135%	87%	-	6%	-	141%	-	113%	117%	152%	305%	155%	350%	116%	36%	198%	153%	-	-	111%	139%	106%	120%	191%	204%	-	137%	75%	104%	100%	246%	89%	119%	91%	-	95%
Availability of Health Information	HIM-eUHR	Total Time in Days		N/A	N/A	690%	516%	-	423%	-	555%	-	477%	806%	813%	720%	636%	1363%	648%	555%	678%	1128%	-	-	1076%	662%	402%	542%	653%	748%	-	660%	428%	696%	700%	760%	1052%	869%	590%	-	1878%
Availability of Health Information	HIM-eUHR	Mental Health Dictated Documents 5 Days	>=	85%	75%	59%	-	-	-	-	-	66%	95%	-	49%	55%	31%	-	90%	64%	92%	-	-	79%	-	-	-	92%	17%	94%	-	-	-	78%	32%	39%	83%	94%	-	47%	-
Availability of Health Information	HIM-eUHR	Dictation Time in Days		N/A	N/A	95%	-	-	-	-	-	6%	0%	-	125%	56%	22%	-	0%	0%	2%	-	-	73%	-	-	-	29%	1%	20%	-	-	-	0%	599%	0%	17%	0%	-	0%	-
Availability of Health Information	HIM-eUHR	Transcription Time in Days		N/A	N/A	156%	-	-	-	-	-	35%	0%	-	150%	31%	300%	-	25%	249%	170%	-	-	256%	-	-	-	43%	292%	4%	-	-	-	8%	246%	243%	0%	12%	-	243%	-
Availability of Health Information	HIM-eUHR	Sign Time in Days		N/A	N/A	187%	-	-	-	-	-	178%	111%	-	148%	125%	289%	-	38%	159%	83%	-	-	113%	-	-	-	0%	315%	154%	-	-	-	158%	231%	545%	33%	40%	-	240%	-
Availability of Health Information	HIM-eUHR	Scan Time in Days		N/A	N/A	182%	-	-	-	-	-	334%	76%	-	354%	331%	156%	-	225%	57%	112%	-	-	46%	-	-	-	257%	316%	69%	-	-	-	202%	30%	149%	308%	190%	-	113%	-
Availability of Health Information	HIM-eUHR	Total Time in Days		N/A	N/A	620%	-	-	-	-	-	552%	186%	-	777%	542%	767%	-	288%	466%	367%	-	-	488%	-	-	-	329%	924%	247%	-	-	-	367%	1106%	937%	358%	243%	-	596%	-
Availability of Health Information	HIM-eUHR	Specialty Dictated Documents 5 Days	>=	85%	75%	70%	33%	-	98%	-	-	82%	-	-	96%	96%	58%	-	-	86%	-	-	-	-	100%	-	-	58%	-	-	-	-	100%	-	-	-	-	44%	-	45%	-
Availability of Health Information	HIM-eUHR	Dictation Time in Days		N/A	N/A	2%	0%	-	0%	-	-	11%	-	-	0%	23%	1%	-	-	0%	-	-	-	-	0%	-	-	0%	-	-	-	-	0%	-	-	-	-	0%	-	0%	-
Availability of Health Information	HIM-eUHR	Transcription Time in Days		N/A	N/A	80%	273%	-	10%	-	-	32%	-	-	52%	73%	51%	-	-	250%	-	-	-	-	100%	-	-	292%	-	-	-	-	39%	-	-	-	-	120%	-	3%	-
Availability of Health Information	HIM-eUHR	Sign Time in Days		N/A	N/A	136%	100%	-	0%	-	-	0%	-	-	0%	0%	339%	-	-	154%	-	-	-	-	0%	-	-	0%	-	-	-	-	161%	-	-	-	-	144%	-	0%	-
Availability of Health Information	HIM-eUHR	Scan Time in Days		N/A	N/A	261%	100%	-	49%	-	-	539%	-	-	217%	185%	136%	-	-	17%	-	-	-	-	287%	-	-	485%	-	-	-	-	83%	-	-	-	-	754%	-	526%	-
Availability of Health Information	HIM-eUHR	Total Time in Days		N/A	N/A	479%	473%	-	59%	-	-	582%	-	-	270%	281%	527%	-	-	421%	-	-	-	-	387%	-	-	777%	-	-	-	-	283%	-	-	-	-	1017%	-	529%	-
Availability of Health Information	HIM-eUHR	Specialty Notes	>=	85%	75%	79%	94%	78%	97%	81%	88%	36%	99%	69%	80%	46%	91%	93%	88%	90%	74%	89%	59%	98%	79%	95%	93%	70%	33%	78%	67%	84%	59%	88%	86%	82%	95%	90%	75%	55%	93%
Availability of Health Information	HIM-eUHR	Community Hospital Records	>=	85%	75%	68%	84%	33%	67%	88%	85%	36%	67%	57%	43%	29%	57%	55%	90%	17%	50%	67%	45%	86%	67%	63%	89%	81%	67%	71%	100%	80%	73%	94%	62%	57%	90%	35%	30%	67%	92%
Availability of Health Information	HIM-eUHR	Scanning Accuracy	>=	95%	75%	96%	100%	-	98%	99%	97%	100%	100%	-	100%	100%	100%	99%	98%	100%	99%	98%	99%	99%	94%	75%	100%	100%	77%	100%	100%	99%	99%	96%	100%	100%	99%	80%	100%	-	99%
Availability of Health Information	HIM-EHRS	EHRS Timely Documentation	>=	85%	75%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Grievance Processing	Appeals	Timely Grievances	>=	85%	81%	87%	97%	100%	100%	100%	100%	97%	94%	36%	100%	100%	100%	100%	100%	100%	100%	100%	57%	100%	99%	100%	100%	98%	100%	100%	100%	100%	90%	98%	100%	100%	99%	95%	38%	100%	
Resource Management	Resource Management	Specialty Teleservices	>=	65%	50%	62%	67%	51%	88%	46%	53%	59%	82%	60%	65%	62%	17%	35%	73%	46%	52%	88%	58%	64%	62%	89%	54%	78%	67%	61%	70%	38%	82%	51%	76%	40%	59%	31%	47%	61%	70%
Resource Management	Resource Management	Health Care Environment	>=	85%	75%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-		
Staffing	Staffing by Class Category	Total Staffing FTE		N/A	N/A	100%	95%	80%	98%	92%	91%	96%	100%	128%	103%	104%	99%	94%	107%	93%	112%	84%	101%	85%	90%	92%	96%	99%	95%	111%	87%	85%	110%	109%	89%	76%	80%	103%	101%	103%	102%
Staffing	Staffing by Class Category	Medical FTE		N/A	N/A	101%	113%	99%	110%	79%	90%	115%	97%	108%	94%	89%	104%	96%	106%	105%	80%	119%	121%	108%	127%	103%	94%	105%	92%	99%	118%	100%	124%	91%	92%	90%	91%	102%	64%	104%	111%
Staffing	Staffing by Class Category	Nursing FTE		N/A	N/A	111%	103%	95%	107%	108%	91%	110%	105%	140%	114%	108%	107%	92%	126%	93%	150%	93%	105%	88%	90%	102%	104%	115%	110%	131%	84%	91%	129%	134%	105%	69%	69%	120%	118%	130%	112%
Staffing	Staffing by Class Category	Pharmacy FTE		N/A	N/A	112%	120%	72%	94%	80%	138%	121%	178%	105%	128%	134%	117%	124%	129%	121%	106%	107%	129%	98%	123%	120%	130%	106%	80%	114%	134%	98%	123%	122%	94%	141%	105%	81%	108%	85%	125%
Staffing	Staffing by Class Category	Dental Clinical FTE		N/A	N/A	96%	96%	64%	100%	90%	106%	96%	100%	98%	96%	100%	100%	83%	89%	91%	92%	98%	100%	104%	104%	91%	100%	100%	100%	91%	96%	100%	99%	94%	91%	96%	100%	108%	103%	95%	95%
Staffing	Staffing by Class Category	Mental Health Clinical FTE		N/A	N/A	88%	80%	100%	100%	100%	82%	72%	102%	85%	85%	87%	92%	90%	78%	74%	83%	50%	99%	69%	79%	100%	84%	87%	90%	96%	92%	70%	104%	96%	81%	83%	86%	95%	88%	84%	90%
Staffing	Staffing by Class Category	Clinical Support FTE		N/A	N/A	91%	138%	69%	96%	84%	76%	113%	77%	97%	98%	107%	72%	113%	81%	109%	85%	79%	111%	46%	78%	87%	94%	85%	75%	118%	102%	104%	104%	102%	55%	102%	93%	93%	70%	82%	105%
Staffing	Staffing by Class Category	Administrative Support FTE		N/A	N/A	87%	81%	63%	85%	77%	83%	80%	90%	131%	93%	103%	92%	95%	86%	94%	94%	66%	90%	78%	82%	75%	88%	86%	83%	98%	78%	74%	81%	84%	70%	67%	84%	82%	88%	83%	90%
Staffing	Staffing by Service Type	Total Actual FTE		N/A	N/A	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
Staffing	Staffing by Service Type	Civil Service FTE		N/A	N/A	87%	92%	95%	94%	91%	86%	91%	89%	81%	89%	85%	92%	91%	81%	90%	87%	95%	91%	93%	87%	95%	87%	88%	92%	79%	91%	93%	81%	83%	85%	95%	93%	87%	84%	91%	79%
Staffing	Staffing by Service Type	Overtime FTE		N/A	N/A	7%	3%	2%	3%	8%	8%	4%	7%	13%	5%	7%	7%	7%	11%	5%	8%	3%	5%	5%	10%	4%	6%	7%	4%	10%	4%	4%	7%	7%	6%	2%	3%	8%	10%	8%	7%

HEALTH CARE SERVICES DASHBOARD - Public Version

JANUARY 2015

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Staffing	Staffing by Service Type	Registry FTE		N/A	N/A	6%	5%	3%	3%	1%	6%	5%	5%	7%	6%	8%	1%	2%	9%	5%	5%	2%	4%	2%	3%	2%	8%	6%	4%	12%	5%	3%	12%	11%	8%	4%	4%	4%	7%	1%	14%	
Major Costs per Inmate per Month	Labor Cost	Total Labor Cost		N/A	N/A	\$982	\$593	\$507	\$493	\$381	\$637	\$839	\$675	\$6,013	\$1,137	\$2,124	\$1,518	\$2,919	\$1,249	\$797	\$621	\$547	\$886	\$673	\$736	\$563	\$717	\$1,075	\$1,123	\$789	\$822	\$720	\$1,626	\$2,374	\$754	\$380	\$747	\$1,347	\$1,181	\$845	\$678	
Major Costs per Inmate per Month	Labor Cost	Medical Staff		N/A	N/A	\$93	\$68	\$68	\$51	\$50	\$69	\$83	\$90	\$561	\$115	\$127	\$164	\$324	\$104	\$97	\$68	\$61	\$111	\$82	\$82	\$59	\$69	\$78	\$83	\$78	\$62	\$57	\$145	\$109	\$69	\$40	\$91	\$105	\$74	\$88	\$69	
Major Costs per Inmate per Month	Labor Cost	Nursing Staff		N/A	N/A	\$457	\$250	\$265	\$218	\$210	\$276	\$359	\$292	\$4,038	\$512	\$1,052	\$642	\$1,387	\$701	\$298	\$286	\$254	\$385	\$288	\$362	\$255	\$309	\$453	\$457	\$338	\$381	\$296	\$659	\$1,031	\$362	\$145	\$282	\$502	\$561	\$370	\$312	
Major Costs per Inmate per Month	Labor Cost	Pharmacy Staff		N/A	N/A	\$36	\$24	\$19	\$18	\$8	\$30	\$33	\$26	\$161	\$61	\$89	\$51	\$144	\$43	\$35	\$31	\$15	\$32	\$26	\$20	\$13	\$24	\$32	\$31	\$24	\$21	\$27	\$59	\$60	\$33	\$14	\$41	\$28	\$60	\$41	\$22	
Major Costs per Inmate per Month	Labor Cost	Dental Clinical Staff		N/A	N/A	\$73	\$70	\$50	\$71	\$52	\$78	\$66	\$78	\$71	\$73	\$117	\$83	\$87	\$61	\$95	\$81	\$79	\$72	\$79	\$75	\$74	\$75	\$71	\$74	\$64	\$72	\$78	\$84	\$82	\$69	\$70	\$86	\$71	\$80	\$66	\$63	
Major Costs per Inmate per Month	Labor Cost	Mental Health Clinical Staff		N/A	N/A	\$185	\$66	\$3	\$28	\$11	\$85	\$174	\$40	\$667	\$219	\$429	\$402	\$586	\$195	\$121	\$66	\$28	\$157	\$80	\$75	\$33	\$103	\$290	\$314	\$160	\$124	\$129	\$505	\$856	\$125	\$54	\$123	\$498	\$253	\$173	\$112	
Major Costs per Inmate per Month	Labor Cost	Administration Staff		N/A	N/A	\$28	\$29	\$27	\$23	\$8	\$24	\$36	\$27	\$58	\$24	\$33	\$29	\$69	\$26	\$41	\$20	\$18	\$24	\$39	\$31	\$42	\$26	\$30	\$34	\$24	\$40	\$31	\$33	\$60	\$21	\$16	\$25	\$32	\$30	\$12	\$20	
Major Costs per Inmate per Month	Labor Cost	Administrative Support Staff		N/A	N/A	\$77	\$72	\$64	\$68	\$32	\$56	\$62	\$91	\$258	\$84	\$171	\$89	\$185	\$75	\$86	\$51	\$76	\$82	\$66	\$66	\$64	\$78	\$92	\$108	\$64	\$85	\$73	\$102	\$137	\$58	\$30	\$66	\$67	\$92	\$75	\$56	
Major Costs per Inmate per Month	Labor Cost	Allied Health Staff		N/A	N/A	\$10	\$5	\$3	\$6	\$4	\$10	\$9	\$7	\$37	\$16	\$19	\$14	\$27	\$18	\$12	\$5	\$6	\$8	\$5	\$8	\$6	\$10	\$7	\$6	\$14	\$7	\$12	\$13	\$12	\$8	\$4	\$12	\$10	\$8	\$10	\$11	
Major Costs per Inmate per Month	Labor Cost	Dietary Services Staff		N/A	N/A	\$8	-	-	-	-	-	\$9	\$10	\$57	\$13	\$35	\$17	\$72	\$8	-	-	-	-	-	\$8	\$4	\$9	\$9	\$7	\$6	\$16	\$5	\$12	\$11	\$1	-	\$9	\$5	\$9	-	\$6	
Major Costs per Inmate per Month	Labor Cost	HIM Staff		N/A	N/A	\$13	\$10	\$7	\$10	\$7	\$10	\$8	\$13	\$80	\$14	\$26	\$25	\$27	\$11	\$13	\$13	\$9	\$15	\$9	\$9	\$12	\$12	\$13	\$8	\$15	\$12	\$12	\$15	\$13	\$8	\$8	\$10	\$19	\$11	\$8	\$8	
Major Costs per Inmate per Month	Labor Cost	Janitorial Staff		N/A	N/A	\$1	-	-	-	-	-	-	-	\$24	\$3	\$14	\$2	\$8	\$5	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	\$6	-	\$1	-
Major Costs per Inmate per Month	Labor Cost	Maintenance Staff		N/A	N/A	\$1	-	-	-	-	-	\$0	\$2	\$3	\$2	\$14	\$2	\$3	-	-	-	-	-	-	-	-	\$2	-	\$2	\$1	\$2	-	-	\$3	-	-	\$2	\$6	\$2	-	-	
Major Costs per Inmate per Month	Non Labor Cost	Total Non Labor Cost		N/A	N/A	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Major Costs per Inmate per Month	Non Labor Cost	Hospital		N/A	N/A	\$109	\$24	\$23	\$17	\$12	\$51	\$49	\$50	\$1,607	\$172	\$175	\$78	\$391	\$102	\$95	\$77	\$90	\$156	\$69	\$44	\$35	\$67	\$42	\$269	\$64	\$28	\$17	\$252	\$117	\$78	\$36	\$245	\$70	\$69	\$72	\$89	
Major Costs per Inmate per Month	Non Labor Cost	Emergency Department		N/A	N/A	\$7	\$6	\$7	\$6	\$6	\$12	\$8	\$5	\$21	\$4	\$14	\$3	\$6	\$14	\$8	\$3	\$4	\$7	\$4	\$8	\$7	\$5	\$12	\$12	\$4	\$1	\$3	\$14	\$12	\$8	\$2	\$6	\$5	\$11	\$11	\$9	
Major Costs per Inmate per Month	Non Labor Cost	Specialty		N/A	N/A	\$27	\$15	\$16	\$16	\$11	\$19	\$23	\$23	\$129	\$34	\$30	\$45	\$76	\$27	\$15	\$20	\$30	\$17	\$14	\$18	\$18	\$18	\$29	\$48	\$20	\$6	\$11	\$76	\$21	\$29	\$10	\$47	\$41	\$19	\$30	\$25	
Major Costs per Inmate per Month	Non Labor Cost	Medications		N/A	N/A	\$111	\$37	\$3	\$26	\$23	\$43	\$107	\$27	\$82	\$346	\$188	\$201	\$352	\$69	\$47	\$82	\$39	\$129	\$59	\$42	\$31	\$49	\$120	\$390	\$49	\$95	\$44	\$381	\$229	\$90	\$26	\$167	\$181	\$82	\$179	\$70	
Major Costs per Inmate per Month	Non Labor Cost	Diagnostics		N/A	N/A	\$19	\$12	\$13	\$12	\$7	\$11	\$25	\$10	\$62	\$40	\$30	\$24	\$36	\$10	\$15	\$11	\$13	\$25	\$12	\$10	\$7	\$10	\$23	\$28	\$37	\$8	\$7	\$35	\$15	\$13	\$7	\$19	\$34	\$14	\$18	\$35	
Workload Per Day	Workload Per Day	Appointments per PCP		N/A	N/A	11.9	11.6	17.8	10.8	12.4	12.1	13.2	13.1	11.4	8.6	13.5	10.6	9.6	10.6	12.1	13.2	14.5	15.3	10.7	11.1	12.4	14.0	14.5	8.1	16.1	5.4	16.6	12.2	10.0	14.8	11.5	9.2	10.7	9.8	18.9	11.9	
Workload Per Day	Workload Per Day	Appointments per PCRN		N/A	N/A	6.3	7.4	4.6	7.0	4.8	6.2	6.0	9.3	4.0	6.4	7.9	6.4	7.3	6.8	5.6	7.7	4.9	8.0	7.3	5.1	5.5	8.6	6.2	5.3	9.3	3.1	7.3	6.5	7.4	6.5	5.5	5.4	6.1	6.0	6.6	6.3	
Workload per Day	Workload per Day	Encounters per Primary MH Clinician		N/A	N/A	8.8	7.6	2.5	2.8	2.1	7.4	8.3	3.2	7.6	5.4	6.6	13.0	11.1	8.7	6.1	6.3	4.0	8.5	9.0	6.5	3.7	12.5	12.4	10.3	9.4	4.9	7.6	8.7	8.2	10.4	6.2	6.5	6.2	8.3	13.7	10.5	
Workload per Day	Workload per Day	Encounters per Psychiatrist		N/A	N/A	9.2	9.9	-	3.7	1.0	10.2	8.7	4.2	7.7	8.8	8.5	10.9	9.4	10.4	10.6	13.4	3.6	10.7	9.6	7.1	4.3	11.3	11.4	9.6	9.9	6.8	13.5	8.5	9.2	9.9	8.3	8.6	6.0	9.3	11.1	7.9	
Other Trends	Other Trends	Hospital Admissions*		N/A	N/A	5.6	4.4	2.0	2.4	2.0	5.2	2.9	0.6	38.7	7.7	5.3	3.4	12.6	15.8	2.0	1.5	4.0	4.5	2.3	2.8	5.1	2.4	4.2	7.4	3.5	0.0	1.2	17.8	7.3	7.0	1.1	10.2	4.3	5.0	1.0	11.5	
Other Trends	Other Trends	Emergency Department Visits*		N/A	N/A	4.8	1.4	5.8	4.7	2.5	1.8	4.0	4.3	20.5	3.5	11.4	3.6	3.4	4.3	8.3	4.3	4.1	3.5	2.6	1.4	9.0	5.7	13.1	8.2	3.6	0.7	2.6	9.0	7.7	4.5	1.5	4.3	3.4	9.8	3.1	3.6	
Other Trends	Other Trends	Specialty Care Referrals*		N/A	N/A	57.7	35.5	40.3	40.1	31.8	22.2	49.2	49.7	178.1	61.7	74.9	105.7	100.4	46.0	41.9	42.4	58.8	52.7	36.7	39.9	62.9	19.5	98.6	189.1	59.0	20.5	24.8	120.8	40.6	29.2	37.6	68.8	83.0	65.0	72.0	40.2	
Other Trends	Other Trends	Prescriptions Per Inmate		N/A	N/A	3.4	1.7	1.9	1.0	0.5	2.1	3.6	1.3	33.2	4.3	4.4	6.1	6.1	3.0	2.7	3.3	1.8	2.4	2.4	1.7	1.3	1.6	4.1	5.0	2.9	1.3	2.2	6.0	5.3	3.6	0.9	3.8	3.9	3.4	3.9	1.9	
Other Trends	Other Trends	Diagnostics Per Inmate		N/A	N/A	1.0	0.5	0.7	0.5	0.4	0.6	1.3	0.4	3.9	1.8	1.4	1.0	2.1	0.3	0.6	0.7	0.6	1.3	0.7	0.6	0.4	0.5	0.8	1.0	2.3	0.5	0.4	1.4	0.8	0.6	0.3	1.0	1.8	0.7	0.7	2.0	
Other Trends	Other Trends	Grievances Received*		N/A	N/A	32.4	25.6	21.0	5.5	4.0	26.5	34.5	12.6	95.2	40.7	18.1	29.7	54.9	44.8	23.6	33.6	14.9	64.8	18.2	22.5	9.9	26.6	46.6	67.9	22.2	29.0	18.5	72.3	87.3	33.5	10.0	29.1	20.8	70.0	48.1	25.4	
Other Trends	Other Trends	Prison Population Capacity		N/A	N/A	134%	139%	-	162%	115%	151%	167%	139%	66%	144%	131%	105%	90%	131%	99%	139%	128%	141%	121%	150%	141%	154%	153%	167%	153%	111%	140%	139%	119%	157%	117%	149%	133%	147%	157%	163%	
Institution & Population Characteristics	Dashboard Composite View	High Risk Priority 1		N/A	N/A	4%	0%	0%	0%	0%	1%	4%	1%	35%	15%	5%	8%	18%	2%	1%	2%	1%	3%	3%	1%	1%	0%	7%	13%	1%	1%	0%	16%	6%	2%	1%	9%	7%	2%	3%	1%	
Institution & Population Characteristics	Dashboard Composite View	High Risk Priority 2		N/A	N/A	7%	0%	0%	1%	1%	2%	6%	2%	23%	25%	10%	15%	21%	4%	4%	6%	4%	4%	8%	2%	3%	4%	12%	21%	3%	2%	0%	22%	12%	6%	2%	17%	13%	6%	8%	3%	
Institution & Population Characteristics	Dashboard Composite View	Medium Risk		N/A	N/A	41%	53%	29%	18%	7%	44%	48%	20%	33%	33%	44%	42%	50%	54%	55%	52%	27%	33%	45%	40%	22%	47%	51%	47%	33%	23%	54%	49%	60%	56%							

HEALTH CARE SERVICES DASHBOARD - Public Version

JANUARY 2015

Domain	SubDomain	Element	Equality	Measure Goal	Near Goal	SW	ASP	CAC	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP	
Institution & Population Characteristics	Dashboard Composite View	Mental Health EOP		N/A	N/A	5%	-	-	-	-	-	2%	-	14%	1%	4%	15%	23%	8%	-	-	-	1%	-	-	-	3%	12%	21%	3%	3%	-	18%	38%	7%	-	-	1%	14%	9%	2%	
Institution & Population Characteristics	Dashboard Composite View	Patients with Disability (ADA)		N/A	N/A	7%	3%	1%	2%	0%	2%	6%	2%	38%	12%	6%	7%	35%	5%	3%	5%	4%	5%	3%	5%	2%	3%	6%	9%	2%	2%	4%	23%	5%	15%	1%	8%	7%	6%	11%	3%	
Institution & Population Characteristics	Dashboard Composite View	Inmates 50 Years or Older		N/A	N/A	23%	23%	21%	6%	8%	17%	19%	11%	54%	44%	22%	35%	49%	15%	19%	39%	28%	19%	31%	10%	14%	9%	23%	36%	11%	9%	14%	37%	17%	25%	12%	39%	40%	14%	35%	12%	
Institution & Population Characteristics	Dashboard Composite View	Men and Women Institutions		N/A	N/A	-	M	M	M	M	M	F	M	M	M	F	M	M	M	M	M	M	M	M	M	M	M	M	M	M	M	M	M	M	M	M	M	M	M	M	M	M
Institution & Population Characteristics	Dashboard Composite View	Specialized Health Care Beds		N/A	N/A	3012	28	-	18	19	16	38	13	2011	78	25	87	169	87	10	21	-	24	-	28	14	22	16	10	16	19	15	28	66	38	10	15	10	22	23	16	
Institution & Population Characteristics	Dashboard Composite View	Institution Population		N/A	N/A	120633	4088	2036	3768	4531	4228	3392	3240	1965	4424	1870	4070	2142	4113	2503	4625	2227	2447	3026	3509	3117	3791	3549	2851	4252	2637	3261	3096	2194	5406	4441	3912	4181	3628	3140	4973	