

# WHAT IS THE HEALTH CARE SERVICES DASHBOARD?

The Health Care Services Dashboard is a monthly report that:

- Consolidates key performance indicators and other important organization metrics across health care programs and service areas.
- Provides information typically monitored by health care organizations, such as patient outcomes, access to care, and utilization and cost.
- Helps the organization regularly assess progress in meeting annual performance objectives.
- Helps health care executives and managers identify areas that may need improvement.

The Dashboard Glossary is currently being updated to comply with new ADA regulations. If you would like to request a copy, please email us at: [QMStaff@cdcr.ca.gov](mailto:QMStaff@cdcr.ca.gov)

*State Institution Abbreviations used on the Health Care Services Dashboard:*

| Institution Name                              | Abbreviation |
|---|--------------|
| Avenal State Prison                           | ASP          |
| California City Correctional Facility         | CAC          |
| Calipatria State Prison                       | CAL          |
| California Correctional Center                | CCC          |
| California Correctional Institution           | CCI          |
| Central California Women's Facility           | CCWF         |
| Centinela State Prison                        | CEN          |
| California Health Care Facility               | CHCF         |
| California Institution for Men                | CIM          |
| California Institution for Women              | CIW          |
| California Men's Colony                       | CMC          |
| California Medical Facility                   | CMF          |
| California State Prison, Corcoran             | COR          |
| California Rehabilitation Center              | CRC          |
| Correctional Training Facility                | CF           |
| Chuckawalla Valley State Prison               | CVSP         |
| Deuel Vocational Institution                  | DVI          |
| Folsom State Prison                           | FSP          |
| High Desert State Prison                      | HDSP         |
| Ironwood State Prison                         | ISP          |
| Kern Valley State Prison                      | KVSP         |
| California State Prison, Los Angeles County   | LAC          |
| Mule Creek State Prison                       | MCSP         |
| North Kern State Prison                       | NKSP         |
| Pelican Bay State Prison                      | PBSP         |
| Pleasant Valley State Prison                  | PVSP         |
| R. J. Donovan Correctional Facility           | RJD          |
| California State Prison, Sacramento           | SAC          |
| California Substance Abuse Treatment Facility | SATF         |
| Sierra Conservation Center                    | SCC          |
| California State Prison, Solano               | SOL          |
| San Quentin State Prison                      | SQ           |
| Salinas Valley State Prison                   | SVSP         |
| Valley State Prison                           | VSP          |
| Wasco State Prison                            | WSP          |

*The Dashboard is intended to support headquarters and institution staff in identifying opportunities for improvement and monitoring progress toward performance objectives. However, there are limitations to the information - California Correctional Health Care Services (CCHCS) has standardized many data collection processes, provided training to promote consistency in data reporting, and invested in information system modifications to improve data quality. However, much of the data featured in the Health Care Services Dashboard is gathered through multiple networked databases or self-reported by institutions, and some of the data has not been validated or verified. Performance objectives and benchmarks were generated internally for quality improvement purposes and are not necessarily intended to reflect compliance with court mandates or a determination regarding constitutional levels of care.*

HEALTH CARE SERVICES DASHBOARD - *Public Version*  
FEBRUARY 2017

| Domain                      | SubDomain                      | Element                                | Equality | Measure Goal | Near Goal | SW  | ASP  | CAC  | CAL  | CCC  | CCI  | CCWF | CEN  | CHCF | CIM  | CIW  | CMC  | CMF  | COR  | CRC  | CTF  | CVSP | DVI   | FSP  | HDSP | ISP  | KVSP | LAC  | MCSP | NKSP | PBSP | PVSP | RJD  | SAC  | SATF | SCC  | SOL  | SQ   | SVSP | VSP  | WSP  |
|-----------------------------|--------------------------------|--|----------|--------------|-----------|-----|------|------|------|------|------|------|------|------|------|------|------|------|------|------|------|------|-------|------|------|------|------|------|------|------|------|------|------|------|------|------|------|------|------|------|------|
| Scheduling & Access to Care | Access to Medical Services     | Medical Services                       | >=       | 85%          | 75%       | 84% | 77%  | 96%  | 94%  | 77%  | 54%  | 61%  | 74%  | 85%  | 96%  | 84%  | 65%  | 92%  | 87%  | 92%  | 95%  | 70%  | 90%   | 92%  | 72%  | 88%  | 89%  | 78%  | 83%  | 84%  | 87%  | 98%  | 83%  | 91%  | 95%  | 81%  | 79%  | 90%  | 81%  | 94%  | 96%  |
| Scheduling & Access to Care | Access to Medical Services     | RN FTF Triage 1 Day                    | >=       | 85%          | 75%       | 95% | 96%  | 99%  | 100% | 98%  | 96%  | 93%  | 98%  | 99%  | 98%  | 98%  | 97%  | 100% | 100% | 99%  | 99%  | 93%  | 98%   | 99%  | 89%  | 97%  | 97%  | 70%  | 92%  | 84%  | 100% | 99%  | 97%  | 99%  | 95%  | 97%  | 90%  | 97%  | 97%  | 98%  | 99%  |
| Scheduling & Access to Care | Access to Medical Services     | PCP Urgent Referrals 1 Day             | >=       | 85%          | 75%       | 84% | 50%  | 100% | -    | 80%  | 0%   | 0%   | 100% | 67%  | 100% | -    | 25%  | -    | 100% | -    | 97%  | 0%   | -     | 50%  | 80%  | 100% | 50%  | -    | 100% | 100% | 0%   | 83%  | 100% | -    | 100% | 100% | 80%  | 100% | 100% | -    | 100% |
| Scheduling & Access to Care | Access to Medical Services     | PCP Routine Referrals 14 Days          | >=       | 85%          | 75%       | 74% | 54%  | 96%  | 94%  | 47%  | 13%  | 21%  | 38%  | 94%  | 99%  | 95%  | 61%  | 97%  | 58%  | 99%  | 94%  | 100% | 92%   | 98%  | 59%  | 80%  | 99%  | 62%  | 85%  | 67%  | 100% | 99%  | 80%  | 91%  | 93%  | 50%  | 60%  | 70%  | 41%  | 89%  | 94%  |
| Scheduling & Access to Care | Access to Medical Services     | Chronic Care as Ordered                | >=       | 85%          | 75%       | 74% | 70%  | 99%  | 68%  | 64%  | 55%  | 22%  | 37%  | 89%  | 97%  | 95%  | 64%  | 93%  | 61%  | 99%  | 99%  | 41%  | 94%   | 98%  | 32%  | 87%  | 87%  | 64%  | 51%  | 63%  | 98%  | 99%  | 76%  | 78%  | 91%  | 56%  | 62%  | 81%  | 54%  | 82%  | 92%  |
| Scheduling & Access to Care | Access to Medical Services     | High Priority Specialty 14 Days        | >=       | 85%          | 75%       | 71% | 100% | 100% | 96%  | 92%  | 29%  | 87%  | 58%  | 58%  | 83%  | 67%  | 35%  | 83%  | 71%  | 84%  | 85%  | 62%  | 82%   | 100% | 92%  | 67%  | 78%  | 73%  | 56%  | 77%  | 100% | 100% | 50%  | 93%  | 100% | 100% | 76%  | 92%  | 63%  | 92%  | 93%  |
| Scheduling & Access to Care | Access to Medical Services     | Routine Specialty 90 Days              | >=       | 85%          | 75%       | 86% | 81%  | 72%  | 96%  | 64%  | 77%  | 64%  | 91%  | 77%  | 91%  | 74%  | 47%  | 95%  | 95%  | 78%  | 94%  | 80%  | 92%   | 89%  | 72%  | 92%  | 93%  | 74%  | 89%  | 88%  | 96%  | 97%  | 84%  | 84%  | 94%  | 86%  | 68%  | 88%  | 87%  | 97%  | 94%  |
| Scheduling & Access to Care | Access to Medical Services     | Return from HLOC 5 Days                | >=       | 85%          | 75%       | 87% | 75%  | 100% | 100% | 67%  | 73%  | 72%  | 83%  | 97%  | 100% | 86%  | 79%  | 75%  | 100% | 89%  | 100% | 75%  | 73%   | 100% | 40%  | 76%  | 97%  | 89%  | 80%  | 90%  | 100% | 100% | 85%  | -    | 88%  | 67%  | 94%  | 86%  | 93%  | 95%  | 100% |
| Scheduling & Access to Care | Access to Medical Services     | Laboratory Services as Ordered         | >=       | 85%          | 75%       | 93% | 95%  | 98%  | 100% | 90%  | 93%  | 95%  | 86%  | 93%  | 98%  | 77%  | 95%  | 97%  | 100% | 97%  | 85%  | 94%  | 90%   | 97%  | 95%  | 100% | 99%  | 95%  | 93%  | 96%  | 100% | 99%  | 94%  | 96%  | 97%  | 75%  | 91%  | 94%  | 100% | 100% | 97%  |
| Scheduling & Access to Care | Access to Medical Services     | Radiology Services as Ordered          | >=       | 85%          | 75%       | 93% | 71%  | 100% | 100% | 93%  | 55%  | 98%  | 74%  | 91%  | 98%  | 84%  | 85%  | 93%  | 100% | 88%  | 98%  | 87%  | 97%   | 97%  | 92%  | 97%  | 100% | 99%  | 100% | 89%  | 91%  | 100% | 83%  | 98%  | 96%  | 100% | 89%  | 100% | 93%  | 97%  | 99%  |
| Scheduling & Access to Care | Access to Dental Services      | Dental Services                        | >=       | 85%          | 75%       | 96% | 99%  | 98%  | 99%  | 99%  | 99%  | 95%  | 99%  | 80%  | 96%  | 100% | 88%  | 99%  | 99%  | 99%  | 99%  | 95%  | 97%   | 99%  | 97%  | 99%  | 99%  | 97%  | 100% | 93%  | 100% | 100% | 98%  | 98%  | 99%  | 99%  | 100% | 98%  | 99%  | 98%  | 95%  |
| Scheduling & Access to Care | Access to Dental Services      | 7362 Triage 3 or 10 Days               | >=       | 85%          | 75%       | 98% | 100% | 99%  | 99%  | 98%  | 99%  | 98%  | 100% | 99%  | 97%  | 100% | 87%  | 97%  | 99%  | 99%  | 100% | 98%  | 100%  | 96%  | 97%  | 99%  | 100% | 98%  | 99%  | 99%  | 100% | 100% | 97%  | 98%  | 99%  | 99%  | 100% | 95%  | 99%  | 100% | 100% |
| Scheduling & Access to Care | Access to Dental Services      | Treatment within Timeframes            | >=       | 85%          | 75%       | 99% | 99%  | 99%  | 99%  | 100% | 100% | 91%  | 98%  | 99%  | 99%  | 99%  | 99%  | 99%  | 99%  | 100% | 99%  | 96%  | 100%  | 100% | 98%  | 98%  | 99%  | 99%  | 99%  | 98%  | 100% | 100% | 98%  | 99%  | 99%  | 100% | 100% | 96%  | 99%  | 93%  | 98%  |
| Scheduling & Access to Care | Access to Dental Services      | RC Screening 60 Days                   | >=       | 85%          | 75%       | 90% | -    | -    | -    | -    | -    | 98%  | -    | -    | 92%  | -    | -    | -    | -    | -    | -    | -    | 91%   | -    | -    | -    | -    | -    | -    | 88%  | -    | -    | -    | -    | -    | -    | -    | 100% | -    | -    | 89%  |
| Scheduling & Access to Care | Access to Dental Services      | Patient Requested Exam 90 Days         | >=       | 85%          | 75%       | 98% | 100% | 96%  | 96%  | 100% | 98%  | 91%  | 100% | 100% | 99%  | 100% | 80%  | 100% | 98%  | 98%  | 99%  | 86%  | 97%   | 100% | 100% | 100% | 99%  | 100% | 100% | 93%  | 100% | 100% | 98%  | 100% | 98%  | 98%  | 100% | 100% | 100% | 99%  | 89%  |
| Scheduling & Access to Care | Access to Dental Services      | Notice of Exam 50 Y.O. or Chronic Care | >=       | 85%          | 75%       | 94% | 98%  | 98%  | 100% | 100% | 95%  | 98%  | 21%  | 92%  | 100% | 88%  | 100% | 99%  | 100% | 100% | 98%  | 96%  | 100%  | 94%  | 100% | 100% | 93%  | 100% | 86%  | 100% | 98%  | 98%  | 93%  | 99%  | 100% | 100% | 99%  | 97%  | 100% | 97%  |      |
| Scheduling & Access to Care | Access to MH Services          | Mental Health Services                 | >=       | 90%          | 75%       | 87% | 96%  | 93%  | 100% | 94%  | 86%  | 93%  | 97%  | 90%  | 98%  | 97%  | 69%  | 96%  | 85%  | 96%  | 97%  | 83%  | 77%   | 97%  | 90%  | 97%  | 76%  | 86%  | 84%  | 88%  | 100% | 99%  | 93%  | 92%  | 95%  | 90%  | 96%  | 90%  | 74%  | 88%  | 92%  |
| Scheduling & Access to Care | Access to MH Services          | Referral Timeframes                    | >=       | 85%          | 75%       | 85% | 93%  | 97%  | 100% | 92%  | 87%  | 86%  | 98%  | 96%  | 97%  | 97%  | 86%  | 96%  | 85%  | 95%  | 95%  | 70%  | 92%   | 96%  | 86%  | 95%  | 56%  | 76%  | 73%  | 67%  | 100% | 100% | 91%  | 97%  | 97%  | 85%  | 94%  | 92%  | 66%  | 91%  | 82%  |
| Scheduling & Access to Care | Access to MH Services          | EOP Structured Treatment               | >=       | 90%          | 75%       | 83% | -    | -    | -    | -    | -    | 98%  | -    | 90%  | 97%  | 94%  | 26%  | 93%  | 76%  | -    | -    | -    | 44%   | -    | -    | -    | 80%  | 91%  | 83%  | 100% | 100% | -    | 91%  | 95%  | 94%  | -    | -    | 79%  | 77%  | 79%  | 96%  |
| Scheduling & Access to Care | Access to MH Services          | Contact Timeframes                     | >=       | 90%          | 75%       | 94% | 99%  | 89%  | 100% | 96%  | 85%  | 94%  | 96%  | 83%  | 99%  | 99%  | 96%  | 98%  | 93%  | 98%  | 98%  | 96%  | 94%   | 97%  | 94%  | 99%  | 92%  | 91%  | 95%  | 98%  | 100% | 98%  | 97%  | 85%  | 94%  | 96%  | 98%  | 98%  | 77%  | 93%  | 98%  |
| Scheduling & Access to Care | Access to MH Services          | Primary Clinician Contact Timeframes   | >=       | 90%          | 75%       | 94% | 99%  | 86%  | 100% | 92%  | 89%  | 95%  | 89%  | 96%  | 99%  | 100% | 95%  | 96%  | 93%  | 98%  | 99%  | 87%  | 89%   | 97%  | 91%  | 98%  | 82%  | 99%  | 95%  | 99%  | 99%  | 100% | 96%  | 93%  | 93%  | 96%  | 98%  | 98%  | 76%  | 91%  | 98%  |
| Scheduling & Access to Care | Access to MH Services          | Psychiatrist Contact Timeframes        | >=       | 90%          | 75%       | 90% | 99%  | 100% | 100% | -    | 71%  | 92%  | 100% | 56%  | 99%  | 99%  | 94%  | 99%  | 88%  | 97%  | 97%  | 100% | 99%   | 98%  | 93%  | 100% | 95%  | 74%  | 89%  | 95%  | 99%  | 95%  | 95%  | 66%  | 92%  | 98%  | 97%  | 98%  | 80%  | 92%  | 98%  |
| Scheduling & Access to Care | Access to MH Services          | IDTT Contact Timeframes                | >=       | 90%          | 75%       | 97% | 99%  | 80%  | 100% | 100% | 94%  | 96%  | 100% | 99%  | 100% | 99%  | 97%  | 100% | 97%  | 99%  | 99%  | 100% | 95%   | 96%  | 97%  | 100% | 99%  | 100% | 100% | 100% | 100% | 100% | 99%  | 96%  | 96%  | 94%  | 99%  | 99%  | 74%  | 97%  | 99%  |
| Scheduling & Access to Care | Appts Cancelled due to Custody | Cancelled Due to Custody               | <        | 1%           | 5%        | 1%  | 0%   | 0%   | 1%   | 0%   | 1%   | 2%   | 0%   | 2%   | 1%   | 1%   | 3%   | 2%   | 1%   | 0%   | 0%   | 0%   | 0%    | 0%   | 1%   | 0%   | 4%   | 1%   | 0%   | 0%   | 1%   | 0%   | 3%   | 1%   | 0%   | 1%   | 1%   | 0%   | 0%   | 2%   | 0%   |
| Scheduling & Access to Care | Appts Cancelled due to Custody | Medical Services                       | <        | 1%           | 5%        | 0%  | 0%   | 0%   | 1%   | 0%   | 0%   | 3%   | 0%   | 0%   | 0%   | 0%   | 0%   | 0%   | 0%   | 0%   | 0%   | 0%   | 0%    | 0%   | 0%   | 0%   | 0%   | 0%   | 1%   | 0%   | 0%   | 0%   | 1%   | 2%   | 0%   | 1%   | 0%   | 1%   | 0%   | 1%   | 0%   |
| Scheduling & Access to Care | Appts Cancelled due to Custody | Mental Health Services                 | <        | 1%           | 5%        | 2%  | 0%   | 0%   | 0%   | 0%   | 1%   | 2%   | 0%   | 6%   | 1%   | 1%   | 3%   | 2%   | 4%   | 0%   | 0%   | 0%   | 0%    | 0%   | 0%   | 0%   | 11%  | 1%   | 0%   | 0%   | 0%   | 0%   | 4%   | 0%   | 0%   | 0%   | 0%   | 0%   | 1%   | 4%   | 0%   |
| Scheduling & Access to Care | Appts Cancelled due to Custody | Dental Services                        | <        | 1%           | 5%        | 1%  | 0%   | 0%   | 2%   | 0%   | 0%   | 2%   | 0%   | 0%   | 2%   | 2%   | 4%   | 4%   | 0%   | 1%   | 0%   | 0%   | 0%    | 0%   | 1%   | 1%   | 2%   | 1%   | 0%   | 0%   | 1%   | 0%   | 3%   | 2%   | 0%   | 1%   | 1%   | 0%   | 1%   | 1%   | 0%   |
| Scheduling & Access to Care | Appts Completed as Scheduled   | Seen as Scheduled                      | >=       | 85%          | 75%       | 89% | 91%  | 89%  | 93%  | 90%  | 87%  | 77%  | 89%  | 90%  | 94%  | 88%  | 87%  | 90%  | 94%  | 88%  | 88%  | 88%  | 91%   | 94%  | 82%  | 91%  | 83%  | 86%  | 87%  | 91%  | 92%  | 96%  | 86%  | 90%  | 95%  | 83%  | 86%  | 92%  | 87%  | 92%  | 96%  |
| Scheduling & Access to Care | Appts Completed as Scheduled   | Medical Services                       | >=       | 85%          | 75%       | 82% | 80%  | 73%  | 91%  | 77%  | 75%  | 58%  | 79%  | 81%  | 92%  | 72%  | 75%  | 83%  | 93%  | 67%  | 73%  | 74%  | 95%   | 85%  | 69%  | 94%  | 80%  | 74%  | 81%  | 78%  | 84%  | 97%  | 82%  | 79%  | 94%  | 59%  | 71%  | 80%  | 83%  | 88%  | 95%  |
| Scheduling & Access to Care | Appts Completed as Scheduled   | Mental Health Services                 | >=       | 85%          | 75%       | 94% | 96%  | 100% | 99%  | 97%  | 95%  | 88%  | 100% | 90%  | 98%  | 98%  | 96%  | 96%  | 93%  | 100% | 99%  | 100% | 80%   | 100% | 99%  | 97%  | 84%  | 93%  | 88%  | 97%  | 97%  | 100% | 94%  | 97%  | 98%  | 99%  | 96%  | 99%  | 92%  | 94%  | 98%  |
| Scheduling & Access to Care | Appts Completed as Scheduled   | Dental Services                        | >=       | 85%          | 75%       | 92% | 98%  | 95%  | 90%  | 95%  | 92%  | 86%  | 87%  | 99%  | 93%  | 93%  | 88%  | 92%  | 94%  | 98%  | 92%  | 90%  | 97%   | 97%  | 79%  | 84%  | 86%  | 91%  | 92%  | 97%  | 93%  | 92%  | 82%  | 93%  | 93%  | 90%  | 92%  | 96%  | 87%  | 95%  | 97%  |
| Scheduling & Access to Care | Effective Communication        | Effective Communication Provided       | >=       | 90%          | 75%       | 99% | 100% | 99%  | 97%  | 99%  | 99%  | 96%  | 100% | 98%  | 100% | 98%  | 99%  | 99%  | 99%  | 99%  | 100% | 100% | 99%</ |      |      |      |      |      |      |      |      |      |      |      |      |      |      |      |      |      |      |

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| Domain                       | SubDomain                             | Element                                       | Equality | Measure Goal | Near Goal | SW  | ASP  | CAC  | CAL  | CCC  | CCI  | CCWF | CEN  | CHCF | CIM  | CIW  | CMC  | CMF  | COR  | CRC  | CTF  | CVSP | DVI  | FSP  | HDSP | ISP  | KVSP | LAC | MCSP | NKSP | PBSP | PVSP | RJD  | SAC  | SATF | SCC  | SOL  | SQ   | SVSP | VSP  | WSP  |     |     |
|------------------------------|---------------------------------------|---|----------|--------------|-----------|-----|------|------|------|------|------|------|------|------|------|------|------|------|------|------|------|------|------|------|------|------|------|-----|------|------|------|------|------|------|------|------|------|------|------|------|------|-----|-----|
| Scheduling & Access to Care  | Effective Communication               | Sign Language Interpreter (SLI) Provided      | >=       | 90%          | 75%       | -   | -    | -    | -    | -    | -    | -    | -    | -    | -    | -    | -    | -    | -    | -    | -    | -    | -    | -    | -    | -    | -    | -   | -    | -    | -    | -    | -    | -    | -    | -    | -    | -    | -    | -    | -    | -   |     |
| Population Health Management | Asthma Care                           | Asthma Care                                   | >=       | 85%          | 75%       | 85% | 98%  | 96%  | 93%  | 99%  | 91%  | 94%  | 94%  | 90%  | 96%  | 90%  | 95%  | 82%  | 90%  | 94%  | 94%  | 97%  | 98%  | 96%  | 93%  | 96%  | 94%  | 95% | 93%  | 95%  | 80%  | 99%  | 93%  | 93%  | 92%  | 84%  | 94%  | 87%  | 94%  | 87%  | 95%  | 96% | 96% |
| Population Health Management | Asthma Care                           | Asthma SABA Utilization                       | >=       | 85%          | 75%       | 86% | 97%  | 99%  | 97%  | 98%  | 93%  | 95%  | 94%  | 83%  | 94%  | 88%  | 94%  | 78%  | 90%  | 95%  | 93%  | 97%  | 96%  | 99%  | 93%  | 97%  | 95%  | 97% | 94%  | 94%  | 89%  | 98%  | 92%  | 95%  | 95%  | 92%  | 95%  | 88%  | 95%  | 95%  | 99%  |     |     |
| Population Health Management | Asthma Care                           | Persistent Asthma ICS Treatment               | >=       | 85%          | 75%       | 84% | 98%  | 93%  | 88%  | 100% | 89%  | 94%  | 93%  | 97%  | 98%  | 92%  | 96%  | 85%  | 89%  | 94%  | 95%  | 97%  | 100% | 93%  | 92%  | 96%  | 93%  | 93% | 91%  | 96%  | 71%  | 100% | 94%  | 91%  | 88%  | 76%  | 93%  | 85%  | 95%  | 96%  | 92%  |     |     |
| Population Health Management | Anticoagulation                       | Therapeutic Anticoagulation                   | >=       | 90%          | 75%       | 78% | -    | -    | -    | -    | 100% | 100% | 100% | 65%  | 85%  | 100% | 78%  | 76%  | 100% | 100% | 100% | -    | -    | 60%  | 100% | 0%   | 100% | 73% | 67%  | 60%  | -    | -    | 92%  | 100% | 86%  | 50%  | 86%  | 75%  | 69%  | 100% | 100% |     |     |
| Population Health Management | Diabetes Care                         | Diabetes Care                                 | >=       | 90%          | 75%       | 82% | 88%  | 85%  | 79%  | 73%  | 76%  | 77%  | 77%  | 84%  | 88%  | 84%  | 88%  | 84%  | 82%  | 86%  | 85%  | 85%  | 90%  | 86%  | 77%  | 90%  | 83%  | 79% | 86%  | 90%  | 76%  | 100% | 85%  | 84%  | 85%  | 83%  | 81%  | 84%  | 84%  | 90%  | 87%  |     |     |
| Population Health Management | Diabetes Care                         | A1C <8%                                       | >=       | 90%          | 75%       | 76% | 96%  | 92%  | 71%  | 83%  | 77%  | 72%  | 74%  | 73%  | 82%  | 84%  | 82%  | 74%  | 74%  | 79%  | 75%  | 79%  | 86%  | 80%  | 68%  | 65%  | 65%  | 66% | 79%  | 81%  | 75%  | 100% | 79%  | 83%  | 74%  | 70%  | 70%  | 67%  | 78%  | 86%  | 77%  |     |     |
| Population Health Management | Diabetes Care                         | Blood Pressure <140/90 mm Hg                  | >=       | 90%          | 75%       | 73% | -    | 78%  | 72%  | -    | -    | 83%  | -    | 69%  | 77%  | 78%  | -    | 80%  | 80%  | 81%  | 81%  | -    | 100% | 87%  | -    | 97%  | 93%  | 87% | 86%  | 97%  | 50%  | 100% | 70%  | 79%  | 83%  | -    | 76%  | 90%  | 73%  | 82%  | 93%  |     |     |
| Population Health Management | Diabetes Care                         | Screened or Treated Nephropathy               | >=       | 90%          | 75%       | 96% | 98%  | 100% | 92%  | 95%  | 98%  | 94%  | 97%  | 99%  | 98%  | 95%  | 93%  | 95%  | 96%  | 98%  | 97%  | 99%  | 92%  | 98%  | 89%  | 100% | 94%  | 93% | 94%  | 97%  | 92%  | 100% | 97%  | 91%  | 97%  | 99%  | 93%  | 99%  | 95%  | 99%  | 92%  |     |     |
| Population Health Management | Diabetes Care                         | Statin  | >=       | 90%          | 75%       | 84% | 71%  | 71%  | 81%  | 42%  | 51%  | 60%  | 59%  | 94%  | 94%  | 79%  | 89%  | 88%  | 78%  | 84%  | 88%  | 78%  | 83%  | 78%  | 75%  | 98%  | 81%  | 70% | 84%  | 87%  | 89%  | 100% | 92%  | 82%  | 88%  | 80%  | 86%  | 80%  | 92%  | 92%  | 85%  |     |     |
| Population Health Management | End Stage Liver Disease Care          | End Stage Liver Disease Care                  | >=       | 90%          | 75%       | 85% | -    | -    | 92%  | 67%  | 83%  | 96%  | 80%  | 91%  | 93%  | 85%  | 88%  | 86%  | 87%  | 100% | 89%  | 100% | 17%  | 66%  | 33%  | 83%  | 60%  | 77% | 85%  | 100% | 100% | -    | 89%  | 83%  | 82%  | 88%  | 91%  | 79%  | 85%  | 83%  | 100% |     |     |
| Population Health Management | End Stage Liver Disease Care          | EGD for Esophageal Varices                    | >=       | 90%          | 75%       | 83% | -    | -    | 75%  | 0%   | 50%  | 89%  | 100% | 93%  | 97%  | 88%  | 86%  | 67%  | 100% | 100% | 75%  | 100% | 0%   | 68%  | 0%   | 100% | 50%  | 61% | 98%  | -    | 100% | -    | 94%  | 69%  | 86%  | 75%  | 91%  | 79%  | 75%  | 50%  | 100% |     |     |
| Population Health Management | End Stage Liver Disease Care          | HCC Screening                                 | >=       | 90%          | 75%       | 94% | -    | -    | 100% | 100% | 100% | 100% | 71%  | 100% | 98%  | 100% | 94%  | 97%  | 100% | 100% | 84%  | 100% | 0%   | 95%  | 0%   | 50%  | 100% | 80% | 97%  | 100% | 100% | -    | 100% | 95%  | 100% | 100% | 96%  | 95%  | 71%  | 100% | 100% |     |     |
| Population Health Management | End Stage Liver Disease Care          | NSAID   | >=       | 90%          | 75%       | 96% | -    | -    | 100% | 100% | 100% | 94%  | 100% | 97%  | 99%  | 86%  | 97%  | 96%  | 96%  | 100% | 96%  | 100% | 50%  | 100% | 100% | 100% | 89%  | 90% | 95%  | 100% | 100% | -    | 100% | 93%  | 93%  | 90%  | 91%  | 90%  | 93%  | 100% | 100% |     |     |
| Population Health Management | End Stage Liver Disease Care          | Diagnosis Medication Match                    | >=       | 90%          | 75%       | 67% | -    | -    | -    | -    | -    | 100% | 50%  | 73%  | 78%  | 67%  | 75%  | 83%  | 50%  | -    | 100% | -    | -    | 0%   | -    | -    | 0%   | 75% | 50%  | 100% | -    | -    | 61%  | 75%  | 50%  | -    | 88%  | 50%  | 100% | -    | -    |     |     |
| Population Health Management | End Stage Liver Disease Care          | SBP or TIPS with Cipro. or Sulfa.             | >=       | 90%          | 75%       | 45% | -    | -    | -    | -    | -    | -    | 50%  | 57%  | 33%  | -    | -    | -    | 50%  | -    | -    | -    | -    | -    | -    | -    | 0%   | -   | -    | -    | -    | -    | 0%   | 50%  | 50%  | -    | -    | -    | -    | -    | -    |     |     |
| Population Health Management | End Stage Liver Disease Care          | Ascites with Spironolactone and Furosemide    | >=       | 90%          | 75%       | 61% | -    | -    | -    | -    | -    | -    | 0%   | 63%  | 100% | 67%  | 50%  | 67%  | 50%  | -    | -    | -    | -    | 0%   | -    | -    | -    | 75% | 50%  | 100% | -    | -    | 83%  | -    | 0%   | -    | 100% | 0%   | 100% | -    | -    |     |     |
| Population Health Management | End Stage Liver Disease Care          | Hepatic Enceph. w/ Lactulose and/or Rifaximin | >=       | 90%          | 75%       | 97% | -    | -    | -    | -    | -    | 100% | 100% | 100% | 100% | -    | 100% | 100% | -    | -    | 100% | -    | -    | -    | -    | -    | -    | -   | -    | -    | 100% | -    | -    | 100% | 100% | -    | 75%  | 100% | -    | -    | -    |     |     |
| Population Health Management | Colon Cancer Screening                | Colon Cancer Screening                        | >=       | 75%          | 65%       | 74% | 48%  | 87%  | 78%  | 45%  | 74%  | 69%  | 75%  | 77%  | 62%  | 76%  | 76%  | 65%  | 58%  | 76%  | 86%  | 68%  | 81%  | 88%  | 75%  | 72%  | 75%  | 75% | 75%  | 70%  | 71%  | 79%  | 83%  | 67%  | 69%  | 40%  | 84%  | 90%  | 68%  | 86%  | 76%  |     |     |
| Population Health Management | Women's Care                          | Women's Care                                  | >=       | 75%          | 65%       | 85% | -    | -    | -    | -    | -    | 84%  | -    | -    | -    | 88%  | -    | -    | -    | -    | -    | -    | -    | 92%  | -    | -    | -    | -   | -    | -    | -    | -    | -    | -    | -    | -    | -    | -    | -    | -    | -    | -   |     |
| Population Health Management | Women's Care                          | Breast Cancer Screening                       | >=       | 75%          | 65%       | 87% | -    | -    | -    | -    | -    | 87%  | -    | -    | -    | 88%  | -    | -    | -    | -    | -    | -    | -    | 87%  | -    | -    | -    | -   | -    | -    | -    | -    | -    | -    | -    | -    | -    | -    | -    | -    | -    | -   |     |
| Population Health Management | Women's Care                          | Cervical Cancer Screening                     | >=       | 75%          | 65%       | 82% | -    | -    | -    | -    | -    | 81%  | -    | -    | -    | 87%  | -    | -    | -    | -    | -    | -    | -    | 96%  | -    | -    | -    | -   | -    | -    | -    | -    | -    | -    | -    | -    | -    | -    | -    | -    | -    | -   |     |
| Population Health Management | Diagnostic Monitoring                 | Diagnostic Monitoring                         | >=       | 90%          | 75%       | 90% | 94%  | -    | -    | -    | 90%  | 88%  | -    | 85%  | 89%  | 94%  | 91%  | 92%  | 94%  | 100% | 90%  | -    | 100% | 98%  | 87%  | -    | 84%  | 84% | 89%  | 84%  | 69%  | 100% | 93%  | 92%  | 92%  | 96%  | 77%  | 97%  | 83%  | 99%  | 84%  |     |     |
| Population Health Management | Diagnostic Monitoring-QT Prolongation | QT Prolongation EKG 12 Months                 | >=       | 90%          | 75%       | 77% | 83%  | -    | -    | -    | 100% | 68%  | -    | 85%  | 64%  | 78%  | 72%  | 76%  | 80%  | 100% | 71%  | -    | 100% | 100% | 67%  | -    | 56%  | 71% | 69%  | 88%  | 0%   | 100% | 80%  | 84%  | 84%  | 100% | 44%  | 92%  | 57%  | 100% | 100% |     |     |
| Population Health Management | Diagnostic Monitoring-Antipsychotics  | Antipsychotics                                | >=       | 90%          | 75%       | 93% | 98%  | -    | -    | -    | 82%  | 93%  | -    | 90%  | 99%  | 97%  | 95%  | 96%  | 97%  | 100% | 94%  | -    | 99%  | 95%  | 91%  | -    | 92%  | 88% | 93%  | 85%  | 94%  | 100% | 96%  | 91%  | 96%  | 96%  | 83%  | 96%  | 89%  | 97%  | 68%  |     |     |
| Population Health Management | Diagnostic Monitoring-Antipsychotics  | Lipid Monitoring 12 Months                    | >=       | 90%          | 75%       | 92% | 96%  | -    | -    | -    | 75%  | 94%  | -    | 89%  | 100% | 91%  | 95%  | 94%  | 94%  | 100% | 93%  | -    | 100% | 93%  | 90%  | -    | 91%  | 86% | 91%  | 80%  | 100% | 100% | 92%  | 89%  | 95%  | 100% | 83%  | 95%  | 91%  | 98%  | 71%  |     |     |
| Population Health Management | Diagnostic Monitoring-Antipsychotics  | Blood Sugar 12 Months                         | >=       | 90%          | 75%       | 96% | 96%  | -    | -    | -    | 82%  | 99%  | -    | 96%  | 100% | 100% | 97%  | 99%  | 98%  | 100% | 96%  | -    | 100% | 100% | 94%  | -    | 95%  | 89% | 97%  | 93%  | 100% | 100% | 95%  | 92%  | 97%  | 96%  | 89%  | 95%  | 95%  | 98%  | 71%  |     |     |
| Population Health Management | Diagnostic Monitoring-Antipsychotics  | EKG 12 Months                                 | >=       | 90%          | 75%       | 90% | 100% | -    | -    | -    | 75%  | 92%  | -    | 89%  | 100% | 100% | 86%  | 94%  | 100% | 100% | 100% | -    | 100% | 100% | 83%  | -    | 78%  | 88% | 91%  | 100% | 100% | -    | 97%  | 92%  | 94%  | 100% | 82%  | 100% | 63%  | 94%  | 20%  |     |     |
| Population Health Management | Diagnostic Monitoring-Antipsychotics  | AIMS 12 Months                                | >=       | 90%          | 75%       | 90% | 100% | -    | -    | -    | 82%  | 84%  | -    | 81%  | 99%  | 91%  | 98%  | 94%  | 97%  | 99%  | 88%  | -    | 94%  | 93%  | 84%  | -    | 94%  | 77% | 85%  | 80%  | 70%  | 100% | 94%  | 91%  | 96%  | 92%  | 72%  | 94%  | 87%  | 97%  | 93%  |     |     |
| Population Health Management | Diagnostic Monitoring-Antipsychotics  | Med Consent 12 Months                         | >=       | 90%          | 75%       | 93% | 100% | -    | -    | -    | 81%  | 96%  | -    | 83%  | 93%  | 98%  | 100% | 95%  | 100% | 100% | 96%  | -    | 100% | 95%  | 94%  | -    | 95%  | 89% | 90%  | 53%  | 100% | 100% | 99%  | 83%  | 95%  | 88%  | 76%  | 100% | 93%  | 98%  | 56%  |     |     |
| Population Health Management | Diagnostic Monitoring-Antipsychotics  | CBC with Platelets 12 Months                  | >=       | 90%          | 75%       | 94% | 96%  | -    | -    | -    | 86%  | 94%  | -    | 91%  | 100% | 98%  | 95%  | 97%  | 96%  | 100% | 88%  | -    | 100% | 90%  | 90%  | -    | 93%  | 85% | 96%  | 80%  | 90%  | 100% | 94%  | 92%  | 97%  | 96%  | 83%  | 92%  | 94%  | 97%  | 64%  |     |     |
| Population Health Management | Diagnostic Monitoring-Antipsychotics  | CMP 12 Months                                 | >=       | 90%          | 75%       | 94% | 96%  | -    | -    | -    | 79%  | 91%  | -    | 93%  | 100% | 96%  | 94%  | 98%  | 95%  | 100% | 96%  | -    | 100% | 88%  | 94%  | -    | 94%  | 87% | 97%  | 93%  | 90%  | 100% | 94%  | 92%  | 95%  | 96%  | 83%  | 94%  | 94%  | 98%  | 71%  |     |     |
| Population Health Management | Diagnostic Monitoring-Antipsychotics  | Thyroid Monitoring 5 Years                    | >=       | 90%          | 75%       | 99% | 100% | -    | -    | -    | 96%  | 99%  | -    | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 99%  | -    | 100% | 100% | 100% | -    | 99%  | 99% | 100% | 100% | 100% | 100% | 99%  | 99%  | 100% | 100% | 100% | 98%  | 99%  | 99%  | 96%  |     |     |
| Population Health Management | Diagnostic Monitoring-Clozapine       | Clozapine                                     | >=       | 90%          | 75%       | 97% | -    | -    | -    | -    | -    | 100% | -    | 100% | -    | 98%  | -    | 93%  | 100% | -    | -    | -    | -    | -    | -    | -    | -    | -   | 96%  | -    | -    | -    | -    | 99%  | -    | -    | -    | 100% | -    | 100% | -    |     |     |
| Population Health Management | Diagnostic Monitoring-Clozapine       | CMP 12 Months                                 | >=       | 90%          | 75%       | 97% | -    | -    | -    | -    | -    | 100% | -    | 100% | -    | 100% | -    | 89%  | 100% | -    | -    | -    | -    | -    | -    | -    | -    | -   | 96%  | -    | -    | -    | -    | 100% | -    | -    | -    | 100% |      |      |      |     |     |

HEALTH CARE SERVICES DASHBOARD - Public Version  
FEBRUARY 2017

| Domain                       | SubDomain                              | Element                                   | Equality | Measure Goal | Near Goal | SW   | ASP  | CAC  | CAL  | CCC  | CCI  | CCWF | CEN | CHCF | CIM  | CIW  | CMC  | CMF  | COR  | CRC  | CTF  | CVSP | DVI  | FSP  | HDSP | ISP | KVSP | LAC | MCSP | NKSP | PBSP | PVSP | RJD  | SAC  | SATF | SCC  | SOL  | SQ   | SVSP | VSP  | WSP  |
|------------------------------|--|---|----------|--------------|-----------|------|------|------|------|------|------|------|-----|------|------|------|------|------|------|------|------|------|------|------|------|-----|------|-----|------|------|------|------|------|------|------|------|------|------|------|------|------|
| Population Health Management | Diagnostic Monitoring-Clozapine        | Lipid Monitoring 12 Months                | >=       | 90%          | 75%       | 93%  | -    | -    | -    | -    | -    | 100% | -   | 100% | -    | 100% | -    | 84%  | 100% | -    | -    | -    | -    | -    | -    | -   | -    | -   | 91%  | -    | -    | -    | -    | 100% | -    | -    | -    | 100% | -    | 100% | -    |
| Population Health Management | Diagnostic Monitoring-Clozapine        | Blood Sugar 12 Months                     | >=       | 90%          | 75%       | 98%  | -    | -    | -    | -    | -    | 100% | -   | 100% | -    | 100% | -    | 89%  | 100% | -    | -    | -    | -    | -    | -    | -   | -    | -   | 100% | -    | -    | -    | -    | 100% | -    | -    | -    | 100% | -    | 100% | -    |
| Population Health Management | Diagnostic Monitoring-Clozapine        | CBC 30 Days                               | >=       | 90%          | 75%       | 99%  | -    | -    | -    | -    | -    | 100% | -   | 100% | -    | 100% | -    | 100% | 100% | -    | -    | -    | -    | -    | -    | -   | -    | -   | 96%  | -    | -    | -    | -    | 100% | -    | -    | -    | 100% | -    | 100% | -    |
| Population Health Management | Diagnostic Monitoring-Clozapine        | EKG 12 Months                             | >=       | 90%          | 75%       | 97%  | -    | -    | -    | -    | -    | 100% | -   | 100% | -    | 100% | -    | 95%  | 100% | -    | -    | -    | -    | -    | -    | -   | -    | -   | 96%  | -    | -    | -    | -    | 95%  | -    | -    | -    | 100% | -    | 100% | -    |
| Population Health Management | Diagnostic Monitoring-Clozapine        | AIMS 12 Months                            | >=       | 90%          | 75%       | 93%  | -    | -    | -    | -    | -    | 100% | -   | 100% | -    | 83%  | -    | 89%  | 100% | -    | -    | -    | -    | -    | -    | -   | -    | -   | 87%  | -    | -    | -    | -    | 100% | -    | -    | -    | 100% | -    | 100% | -    |
| Population Health Management | Diagnostic Monitoring-Clozapine        | Thyroid Monitoring 5 Years                | >=       | 90%          | 75%       | 100% | -    | -    | -    | -    | -    | 100% | -   | 100% | -    | 100% | -    | 100% | 100% | -    | -    | -    | -    | -    | -    | -   | -    | -   | 100% | -    | -    | -    | -    | 100% | -    | -    | -    | 100% | -    | 100% | -    |
| Population Health Management | Diagnostic Monitoring-Clozapine        | Med Consent 12 Months                     | >=       | 90%          | 75%       | 100% | -    | -    | -    | -    | -    | 100% | -   | 100% | -    | 100% | -    | 100% | 100% | -    | -    | -    | -    | -    | -    | -   | -    | -   | 100% | -    | -    | -    | -    | 100% | -    | -    | -    | -    | -    | 100% | -    |
| Population Health Management | Diagnostic Monitoring-Mood Stabilizers | Mood Stabilizers                          | >=       | 90%          | 75%       | 95%  | 96%  | -    | -    | -    | 83%  | 88%  | -   | 90%  | 99%  | 97%  | 97%  | 96%  | 96%  | 100% | 97%  | -    | 100% | 100% | 95%  | -   | 92%  | 82% | 93%  | 80%  | 88%  | 100% | 98%  | 96%  | 95%  | 90%  | 90%  | 100% | 92%  | 99%  | 92%  |
| Population Health Management | Diagnostic Monitoring-Mood Stabilizers | Carbamazepine                             | >=       | 90%          | 75%       | 98%  | -    | -    | -    | -    | -    | 75%  | -   | -    | 100% | 100% | -    | -    | -    | -    | 100% | -    | -    | -    | 100% | -   | -    | -   | 92%  | -    | -    | -    | 100% | 100% | 100% | -    | -    | 100% | 100% | 100% | -    |
| Population Health Management | Diagnostic Monitoring-Mood Stabilizers | CMP 12 Months                             | >=       | 90%          | 75%       | 100% | -    | -    | -    | -    | -    | 100% | -   | -    | 100% | 100% | -    | -    | -    | -    | 100% | -    | -    | -    | 100% | -   | -    | -   | 100% | -    | -    | -    | 100% | 100% | 100% | -    | -    | 100% | 100% | 100% | -    |
| Population Health Management | Diagnostic Monitoring-Mood Stabilizers | Carbamazepine Level 12 Months             | >=       | 90%          | 75%       | 96%  | -    | -    | -    | -    | -    | 0%   | -   | -    | 100% | 100% | -    | -    | -    | -    | 100% | -    | -    | -    | 100% | -   | -    | -   | 100% | -    | -    | -    | 100% | 100% | 100% | -    | -    | 100% | 100% | 100% | -    |
| Population Health Management | Diagnostic Monitoring-Mood Stabilizers | CBC 12 Months                             | >=       | 90%          | 75%       | 100% | -    | -    | -    | -    | -    | 100% | -   | -    | 100% | 100% | -    | -    | -    | -    | 100% | -    | -    | -    | 100% | -   | -    | -   | 100% | -    | -    | -    | 100% | 100% | 100% | -    | -    | 100% | 100% | 100% | -    |
| Population Health Management | Diagnostic Monitoring-Mood Stabilizers | Med Consent 12 Months                     | >=       | 90%          | 75%       | 95%  | -    | -    | -    | -    | -    | 100% | -   | -    | 100% | 100% | -    | -    | -    | -    | 100% | -    | -    | -    | 100% | -   | -    | -   | 67%  | -    | -    | -    | 100% | 100% | 100% | -    | -    | 100% | 100% | 100% | -    |
| Population Health Management | Diagnostic Monitoring-Mood Stabilizers | Depakote                                  | >=       | 90%          | 75%       | 94%  | 93%  | -    | -    | -    | 86%  | 100% | -   | 89%  | 96%  | 100% | 99%  | 96%  | 96%  | 100% | 96%  | -    | 100% | 100% | 96%  | -   | 95%  | 87% | 95%  | -    | 88%  | 100% | 96%  | 88%  | 96%  | 100% | 80%  | 100% | 93%  | 96%  | 92%  |
| Population Health Management | Diagnostic Monitoring-Mood Stabilizers | CMP 12 Months                             | >=       | 90%          | 75%       | 97%  | 90%  | -    | -    | -    | 89%  | 100% | -   | 93%  | 100% | 100% | 100% | 98%  | 96%  | 100% | 100% | -    | 100% | 100% | 100% | -   | 100% | 92% | 99%  | -    | 100% | 100% | 97%  | 94%  | 96%  | 100% | 86%  | 100% | 100% | 97%  | 100% |
| Population Health Management | Diagnostic Monitoring-Mood Stabilizers | Depakote Level 12 Months                  | >=       | 90%          | 75%       | 92%  | 90%  | -    | -    | -    | 67%  | 100% | -   | 90%  | 100% | 100% | 95%  | 96%  | 89%  | 100% | 94%  | -    | 100% | 100% | 100% | -   | 85%  | 76% | 93%  | -    | 50%  | 100% | 93%  | 95%  | 94%  | 100% | 86%  | 100% | 90%  | 94%  | 100% |
| Population Health Management | Diagnostic Monitoring-Mood Stabilizers | CBC with Platelets 12 Months              | >=       | 90%          | 75%       | 96%  | 90%  | -    | -    | -    | 100% | 100% | -   | 93%  | 100% | 100% | 100% | 98%  | 96%  | 100% | 94%  | -    | 100% | 100% | 100% | -   | 96%  | 92% | 99%  | -    | 100% | 100% | 93%  | 94%  | 98%  | 100% | 79%  | 100% | 100% | 94%  | 100% |
| Population Health Management | Diagnostic Monitoring-Mood Stabilizers | Med Consent 12 Months                     | >=       | 90%          | 75%       | 91%  | 100% | -    | -    | -    | 89%  | 100% | -   | 83%  | 85%  | 100% | 100% | 93%  | 100% | 100% | 94%  | -    | 100% | 100% | 86%  | -   | 100% | 88% | 90%  | -    | 100% | 100% | 68%  | 95%  | 100% | 71%  | 100% | 81%  | 97%  | 67%  |      |
| Population Health Management | Diagnostic Monitoring-Mood Stabilizers | Lithium                                   | >=       | 90%          | 75%       | 94%  | 100% | -    | -    | -    | 80%  | 90%  | -   | 91%  | 100% | 91%  | 95%  | 96%  | 97%  | 100% | 95%  | -    | 100% | 100% | 88%  | -   | 90%  | 77% | 93%  | 80%  | -    | 100% | 98%  | 99%  | 90%  | 80%  | 100% | 100% | 83%  | 100% | -    |
| Population Health Management | Diagnostic Monitoring-Mood Stabilizers | Creatinine & BUN 12 Months                | >=       | 90%          | 75%       | 97%  | 100% | -    | -    | -    | 80%  | 100% | -   | 100% | 100% | 94%  | 96%  | 100% | 100% | 100% | 100% | -    | 100% | 100% | 100% | -   | 100% | 78% | 100% | 100% | -    | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 82%  | 100% | -    |
| Population Health Management | Diagnostic Monitoring-Mood Stabilizers | Lithium Level 12 Months                   | >=       | 90%          | 75%       | 97%  | 100% | -    | -    | -    | 80%  | 100% | -   | 92%  | 100% | 100% | 96%  | 100% | 100% | 100% | 100% | -    | 100% | 100% | 100% | -   | 90%  | 89% | 100% | 100% | -    | 100% | 100% | 100% | 96%  | 100% | 100% | 100% | 86%  | 100% | -    |
| Population Health Management | Diagnostic Monitoring-Mood Stabilizers | Thyroid Monitoring 12 Months              | >=       | 90%          | 75%       | 92%  | 100% | -    | -    | -    | 80%  | 92%  | -   | 85%  | 100% | 83%  | 96%  | 88%  | 85%  | 100% | 100% | -    | 100% | 100% | 60%  | -   | 100% | 67% | 97%  | 100% | -    | 100% | 88%  | 100% | 93%  | 100% | 100% | 100% | 82%  | 100% | -    |
| Population Health Management | Diagnostic Monitoring-Mood Stabilizers | EKG 12 Months                             | >=       | 90%          | 75%       | 87%  | 100% | -    | -    | -    | 100% | 67%  | -   | 89%  | 100% | 78%  | 89%  | 100% | 100% | 100% | 86%  | -    | 100% | 100% | 100% | -   | 75%  | 80% | 76%  | 100% | -    | 100% | 100% | 70%  | 0%   | 100% | 100% | 67%  | 100% | -    |      |
| Population Health Management | Diagnostic Monitoring-Mood Stabilizers | Med Consent 12 Months                     | >=       | 90%          | 75%       | 94%  | 100% | -    | -    | -    | 60%  | 92%  | -   | 91%  | 100% | 100% | 100% | 94%  | 100% | 100% | 92%  | -    | 100% | 100% | 80%  | -   | 83%  | 71% | 93%  | 0%   | -    | 100% | 100% | 95%  | 89%  | 100% | 100% | 100% | 100% | 100% | -    |
| Population Health Management | Diagnostic Monitoring-Antidepressants  | Antidepressants                           | >=       | 90%          | 75%       | 88%  | 100% | -    | -    | -    | 94%  | 88%  | -   | 59%  | 96%  | 99%  | 99%  | 98%  | 98%  | 100% | 97%  | -    | 99%  | 98%  | 94%  | -   | 97%  | 93% | 95%  | 82%  | 94%  | 100% | 99%  | 88%  | 94%  | 97%  | 89%  | 98%  | 93%  | 99%  | 76%  |
| Population Health Management | Diagnostic Monitoring-Antidepressants  | EKG 12 Months (Tricyclics)                | >=       | 90%          | 75%       | 75%  | -    | -    | -    | -    | -    | -    | -   | 0%   | -    | -    | -    | 100% | -    | -    | -    | -    | -    | -    | -    | -   | -    | -   | 100% | -    | -    | -    | -    | -    | -    | -    | -    | -    | -    | -    |      |
| Population Health Management | Diagnostic Monitoring-Antidepressants  | Med Consent 12 Months                     | >=       | 90%          | 75%       | 91%  | 100% | -    | -    | -    | 89%  | 79%  | -   | 78%  | 91%  | 99%  | 98%  | 95%  | 97%  | 100% | 96%  | -    | 100% | 98%  | 91%  | -   | 94%  | 89% | 86%  | 64%  | 91%  | 100% | 98%  | 78%  | 91%  | 95%  | 79%  | 98%  | 87%  | 97%  | 62%  |
| Population Health Management | Diagnostic Monitoring-Antidepressants  | Thyroid Monitoring 5 Years                | >=       | 90%          | 75%       | 99%  | 100% | -    | -    | -    | 99%  | 97%  | -   | 100% | 100% | 100% | 99%  | 99%  | 99%  | 100% | 99%  | -    | 98%  | 99%  | 97%  | -   | 100% | 98% | 99%  | 100% | 96%  | 100% | 100% | 99%  | 98%  | 100% | 99%  | 98%  | 99%  | 100% | 91%  |
| Population Health Management | Specialty Services                     | Utilization Specialty Services            | >=       | 90%          | 75%       | 89%  | 96%  | 95%  | 94%  | 99%  | 83%  | 80%  | 93% | 80%  | 93%  | 92%  | 89%  | 92%  | 92%  | 89%  | 88%  | 92%  | 90%  | 81%  | 92%  | 98% | 98%  | 83% | 90%  | 92%  | 96%  | 99%  | 89%  | 65%  | 92%  | 96%  | 96%  | 92%  | 86%  | 87%  | 78%  |
| Population Health Management | Polypharmacy                           | Polypharmacy Medication Review            | >=       | 95%          | 75%       | 94%  | 80%  | 100% | 86%  | 100% | 93%  | 92%  | 80% | 93%  | 99%  | 97%  | 96%  | 93%  | 97%  | 96%  | 96%  | 90%  | 91%  | 88%  | 97%  | 88% | 96%  | 96% | 92%  | 94%  | 83%  | 100% | 96%  | 100% | 98%  | 93%  | 91%  | 98%  | 96%  | 99%  | 96%  |
| Care Management              | High Risk Patients                     | Appropriate Placement High Risk Patients  | >=       | 90%          | 75%       | 79%  | -    | -    | -    | -    | -    | -    | -   | -    | -    | -    | -    | -    | -    | -    | -    | -    | -    | -    | -    | -   | -    | -   | -    | -    | -    | -    | -    | -    | -    | -    | -    | -    | -    | -    |      |
| Care Management              | High Risk Patients                     | High Risk Patient Care Plan               | >=       | 90%          | 75%       | -    | -    | -    | -    | -    | -    | -    | -   | -    | -    | -    | -    | -    | -    | -    | -    | -    | -    | -    | -    | -   | -    | -   | -    | -    | -    | -    | -    | -    | -    | -    | -    | -    | -    | -    |      |
| Care Management              | High Risk Patients                     | Timely Completion of Discharge Follow-Ups | >=       | 85%          | 75%       | 92%  | 83%  | -    | 100% | -    | 100% | 77%  | -   | 96%  | 100% | 81%  | 85%  | 91%  | 93%  | 0%   | 100% | -    | 93%  | 50%  | 85%  | -   | 96%  | 93% | 95%  | 100% | 100% | 100% | 96%  | 88%  | 100% | 67%  | 50%  | 91%  | 94%  | 95%  | 93%  |
| Care Management              | High Risk Patients                     | 30-Day Community Hospital Readmission     | <        | 5%           | 10%       | -    | -    | -    | -    | -    | -    | -    | -   | -    | -    | -    | -    | -    | -    | -    | -    | -    | -    | -    | -    | -   | -    | -   | -    | -    | -    | -    | -    | -    | -    | -    | -    | -    | -    | -    |      |
| Care Management              | High Risk Patients                     | 30-Day MHCb or PIP Readmission            | <=       | 5%           | 10%       | 19%  | -    | -    | -    | -    | -    | 15%  | -   | 32%  | 29%  | 24%  | 14%  | 7%   | 27%  | -    | -    | -    | 0%   | -    | 8%   | -   | 31%  | 16% | 10%  | 0%   | 0%   | 7%   | 9%   | 16%  | 15%  | -    | 38%  | 29%  | 25%  | 0%   | 0%   |

| HEALTH CARE SERVICES DASHBOARD - Public Version |                             |  |          |              |           |      |      |     |      |     |      |      |      |      |      |     |      |      |      |     |      |      |     |      |      |     |      |      |      |      |      |      |     |      |      |     |     |     |      |     |      |   |
|---|-----------------------------|--|----------|--------------|-----------|------|------|-----|------|-----|------|------|------|------|------|-----|------|------|------|-----|------|------|-----|------|------|-----|------|------|------|------|------|------|-----|------|------|-----|-----|-----|------|-----|------|---|
| FEBRUARY 2017                                   |                             |  |          |              |           |      |      |     |      |     |      |      |      |      |      |     |      |      |      |     |      |      |     |      |      |     |      |      |      |      |      |      |     |      |      |     |     |     |      |     |      |   |
| Domain  | SubDomain                   | Element  | Equality | Measure Goal | Near Goal | SW   | ASP  | CAC | CAL  | CCC | CCI  | CCWF | CEN  | CHCF | CIM  | CIW | CMC  | CMF  | COR  | CRC | CTF  | CVSP | DVI | FSP  | HDSP | ISP | KVSP | LAC  | MCSP | NKSP | PBSP | PVSP | RJD | SAC  | SATF | SCC | SOL | SQ  | SVSP | VSP | WSP  |   |
| Care Management                                 | High Risk Patients          | Potentially Avoidable Hospitalizations*          | <        | 10           | 20        | -    | -    | -   | -    | -   | -    | -    | -    | -    | -    | -   | -    | -    | -    | -   | -    | -    | -   | -    | -    | -   | -    | -    | -    | -    | -    | -    | -   | -    | -    | -   | -   | -   | -    | -   | -    | - |
| Care Management                                 | High Risk Patients          | EOP/MHCB Treatment Plan                          | >=       | 90%          | 75%       | 69%  | -    | -   | -    | -   | -    | 71%  | -    | 88%  | 100% | 82% | -    | 76%  | 37%  | -   | -    | -    | -   | -    | -    | -   | -    | 82%  | 72%  | -    | 83%  | 93%  | 68% | 44%  | 80%  | -   | 77% | -   | 55%  | 40% | 87%  |   |
| Care Management                                 | High Risk Patients          | Suicide Watch Discharge Plan                     | >=       | 90%          | 75%       | 29%  | 0%   | -   | -    | -   | 80%  | 33%  | -    | 20%  | 80%  | 60% | 50%  | 20%  | 20%  | 0%  | 0%   | -    | 40% | 100% | -    | -   | -    | 25%  | 0%   | 0%   | 60%  | 60%  | 0%  | 50%  | 20%  | 67% | -   | -   | -    | 0%  | 0%   |   |
| Care Management                                 | High Risk Patients          | Quality of Suicide Risk Evaluation Documentation | >=       | 85%          | 75%       | 70%  | 73%  | -   | 100% | -   | 100% | 41%  | 100% | 59%  | 100% | 54% | 88%  | 57%  | 58%  | 29% | 100% | 100% | 50% | 100% | 33%  | 20% | -    | 84%  | 79%  | -    | 90%  | 64%  | 85% | 90%  | 22%  | 33% | 43% | -   | 80%  | 96% | 56%  |   |
| Continuity of Clinicians & Services             | Continuity of Care          | Primary Care Provider (PCP)                      | >=       | 85%          | 75%       | 89%  | 100% | 98% | 90%  | 96% | 99%  | 95%  | 100% | 87%  | 98%  | 97% | 100% | 95%  | 89%  | 99% | 97%  | 96%  | 96% | 96%  | 97%  | 98% | 92%  | 88%  | 91%  | 84%  | 100% | 96%  | 89% | 85%  | 95%  | 99% | 97% | 95% | 81%  | 90% | 98%  |   |
| Continuity of Clinicians & Services             | Continuity of Care          | Mental Health Primary Clinician                  | >=       | 85%          | 75%       | 81%  | -    | -   | -    | -   | -    | 91%  | -    | 71%  | -    | 87% | 73%  | 89%  | 92%  | -   | -    | -    | 92% | -    | -    | -   | 82%  | 81%  | 79%  | 98%  | -    | -    | 77% | 84%  | 90%  | -   | -   | 83% | 83%  | 85% | 88%  |   |
| Continuity of Clinicians & Services             | Continuity of Care          | Psychiatrist                                     | >=       | 85%          | 75%       | 85%  | -    | -   | -    | -   | -    | 100% | -    | 90%  | -    | 49% | 83%  | 95%  | 62%  | -   | -    | -    | 57% | -    | -    | -   | 71%  | 61%  | 79%  | 94%  | -    | -    | 86% | 79%  | 96%  | -   | -   | 95% | 85%  | 87% | 50%  |   |
| Medication Management                           | MAPIP                       | Medication Continuity-Transfer                   | >=       | 90%          | 75%       | 79%  | -    | -   | 97%  | -   | -    | -    | -    | -    | 83%  | -   | -    | 100% | 59%  | -   | -    | -    | -   | -    | -    | -   | -    | 72%  | 68%  | 80%  | -    | 100% | -   | 85%  | 94%  | -   | -   | -   | 75%  | -   | 82%  |   |
| Medication Management                           | MAPIP                       | M5: NA/DOT/KOP Meds Inter-Institutional          | >=       | 90%          | 75%       | 84%  | -    | -   | 90%  | -   | -    | -    | -    | -    | 100% | -   | -    | 100% | 35%  | -   | -    | -    | -   | -    | -    | -   | -    | 65%  | 94%  | 100% | -    | 100% | -   | 100% | 85%  | -   | -   | -   | 55%  | -   | 90%  |   |
| Medication Management                           | MAPIP                       | M6: NA/DOT Meds Intra-Institutional              | >=       | 90%          | 75%       | 73%  | -    | -   | -    | -   | -    | -    | -    | -    | 77%  | -   | -    | 100% | 53%  | -   | -    | -    | -   | -    | -    | -   | -    | 83%  | 83%  | 38%  | -    | 100% | -   | 71%  | 87%  | -   | -   | -   | 79%  | -   | 87%  |   |
| Medication Management                           | MAPIP                       | M7: Mental Health Crisis Bed Transfers           | >=       | 90%          | 75%       | 72%  | -    | -   | -    | -   | -    | -    | -    | -    | 50%  | -   | -    | 100% | 63%  | -   | -    | -    | -   | -    | -    | -   | -    | 47%  | 35%  | 100% | -    | 100% | -   | 83%  | 100% | -   | -   | -   | 100% | -   | 58%  |   |
| Medication Management                           | MAPIP                       | M8: ASU/SHU/PSU Inter-Institutional              | >=       | 90%          | 75%       | 80%  | -    | -   | 100% | -   | -    | -    | -    | -    | 86%  | -   | -    | 100% | 66%  | -   | -    | -    | -   | -    | -    | -   | -    | 74%  | 67%  | 69%  | -    | 100% | -   | 95%  | 100% | -   | -   | -   | 66%  | -   | 100% |   |
| Medication Management                           | MAPIP                       | M9: Discharge from Community Hosp/DSH            | >=       | 90%          | 75%       | 84%  | -    | -   | 100% | -   | -    | -    | -    | -    | 100% | -   | -    | -    | 76%  | -   | -    | -    | -   | -    | -    | -   | -    | 90%  | 63%  | 94%  | -    | -    | -   | 76%  | 100% | -   | -   | -   | 74%  | -   | 75%  |   |
| Medication Management                           | MAPIP                       | Medication Non-Adherence Counseling              | >=       | 90%          | 75%       | 90%  | -    | -   | -    | -   | -    | -    | -    | -    | 92%  | -   | -    | 99%  | 97%  | -   | -    | -    | -   | -    | -    | -   | -    | 83%  | 98%  | 73%  | -    | 100% | -   | 87%  | 89%  | -   | -   | -   | 66%  | -   | 90%  |   |
| Medication Management                           | MAPIP                       | M11: Non-Adherence MH Prescribed                 | >=       | 90%          | 75%       | 83%  | -    | -   | -    | -   | -    | -    | -    | -    | 88%  | -   | -    | 98%  | 90%  | -   | -    | -    | -   | -    | -    | -   | -    | 65%  | 98%  | 72%  | -    | 100% | -   | 62%  | 80%  | -   | -   | -   | 80%  | -   | 92%  |   |
| Medication Management                           | MAPIP                       | Referral on MAR                                  | >=       | 90%          | 75%       | 92%  | -    | -   | -    | -   | -    | -    | -    | -    | 100% | -   | -    | 100% | 100% | -   | -    | -    | -   | -    | -    | -   | -    | 65%  | 100% | 95%  | -    | 100% | -   | 80%  | 90%  | -   | -   | -   | 90%  | -   | 95%  |   |
| Medication Management                           | MAPIP                       | 128 MH5 or 128 C                                 | >=       | 90%          | 75%       | 84%  | -    | -   | -    | -   | -    | -    | -    | -    | 70%  | -   | -    | 100% | 100% | -   | -    | -    | -   | -    | -    | -   | -    | 65%  | 95%  | 90%  | -    | 100% | -   | 75%  | 75%  | -   | -   | -   | 70%  | -   | 95%  |   |
| Medication Management                           | MAPIP                       | Progress Note                                    | >=       | 90%          | 75%       | 73%  | -    | -   | -    | -   | -    | -    | -    | -    | 95%  | -   | -    | 95%  | 70%  | -   | -    | -    | -   | -    | -    | -   | -    | 65%  | 100% | 30%  | -    | 100% | -   | 30%  | 75%  | -   | -   | -   | 80%  | -   | 85%  |   |
| Medication Management                           | MAPIP                       | M12: Non-Adherence PC2602 Meds                   | >=       | 90%          | 75%       | 89%  | -    | -   | -    | -   | -    | -    | -    | -    | 95%  | -   | -    | -    | 100% | -   | -    | -    | -   | -    | -    | -   | -    | 100% | 97%  | 74%  | -    | 100% | -   | 100% | 98%  | -   | -   | -   | 52%  | -   | 89%  |   |
| Medication Management                           | MAPIP                       | M14: Non-Adherence Insulin/HIV/Clozaril          | >=       | 90%          | 75%       | 100% | -    | -   | -    | -   | -    | -    | -    | -    | -    | -   | -    | 100% | 100% | -   | -    | -    | -   | -    | -    | -   | -    | -    | 100% | -    | -    | -    | -   | 100% | -    | -   | -   | -   | -    | -   | -    | - |
| Medication Management                           | MAPIP                       | Medication Administration                        | >=       | 90%          | 75%       | 96%  | -    | -   | 100% | -   | -    | -    | -    | -    | 96%  | -   | -    | 100% | 100% | -   | -    | -    | -   | -    | -    | -   | -    | 97%  | 100% | 96%  | -    | 93%  | -   | 100% | 80%  | -   | -   | -   | 93%  | -   | 95%  |   |
| Medication Management                           | MAPIP                       | M22: New Outpatient Orders-Psychiatrist          | >=       | 90%          | 75%       | 92%  | -    | -   | 100% | -   | -    | -    | -    | -    | 94%  | -   | -    | 100% | 100% | -   | -    | -    | -   | -    | -    | -   | -    | 94%  | 100% | 93%  | -    | 86%  | -   | 100% | 62%  | -   | -   | -   | 87%  | -   | 91%  |   |
| Medication Management                           | MAPIP                       | M23: New Outpatient Orders-Medical               | >=       | 90%          | 75%       | 100% | -    | -   | 100% | -   | -    | -    | -    | -    | 98%  | -   | -    | 100% | 100% | -   | -    | -    | -   | -    | -    | -   | -    | 100% | 100% | 100% | -    | 100% | -   | 100% | 98%  | -   | -   | -   | 100% | -   | 100% |   |
| Medication Management                           | Medications Received Timely | All Medications Received Timely (EHRS)           | >=       | 90%          | 75%       | 89%  | 93%  | 93% | -    | 91% | 91%  | 81%  | 85%  | -    | -    | 89% | 93%  | -    | -    | 98% | 97%  | 93%  | -   | 96%  | 80%  | -   | -    | -    | -    | -    | 94%  | -    | -   | -    | -    | 95% | 83% | -   | -    | -   | -    | - |
| Medication Management                           | EHRS                        | By Transfer Type                                 |          | N/A          | N/A       | -    | -    | -   | -    | -   | -    | -    | -    | -    | -    | -   | -    | -    | -    | -   | -    | -    | -   | -    | -    | -   | -    | -    | -    | -    | -    | -    | -   | -    | -    | -   | -   | -   | -    | -   | -    | - |
| Medication Management                           | Medications Received Timely | Inter-System                                     | >=       | 90%          | 75%       | 79%  | 87%  | 72% | -    | 83% | 81%  | 76%  | 82%  | -    | -    | 78% | 78%  | -    | -    | 94% | 93%  | 82%  | -   | 81%  | 71%  | -   | -    | -    | -    | -    | 77%  | -    | -   | -    | -    | 79% | 71% | -   | -    | -   | -    | - |
| Medication Management                           | Medications Received Timely | Intra-Institution                                | >=       | 90%          | 75%       | 83%  | 91%  | 97% | -    | 91% | 86%  | 80%  | 89%  | -    | -    | 83% | 83%  | -    | -    | 93% | 96%  | 80%  | -   | 89%  | 79%  | -   | -    | -    | -    | -    | 93%  | -    | -   | -    | -    | 83% | 85% | -   | -    | -   | -    | - |
| Medication Management                           | Medications Received Timely | Stable Housing                                   | >=       | 90%          | 75%       | 89%  | 94%  | 93% | -    | 92% | 92%  | 81%  | 85%  | -    | -    | 89% | 94%  | -    | -    | 99% | 97%  | 94%  | -   | 96%  | 81%  | -   | -    | -    | -    | -    | 94%  | -    | -   | -    | -    | 96% | 84% | -   | -    | -   | -    | - |
| Medication Management                           | EHRS                        | By Administration Type                           |          | N/A          | N/A       | -    | -    | -   | -    | -   | -    | -    | -    | -    | -    | -   | -    | -    | -    | -   | -    | -    | -   | -    | -    | -   | -    | -    | -    | -    | -    | -    | -   | -    | -    | -   | -   | -   | -    | -   | -    | - |
| Medication Management                           | Medications Received Timely | KOP  | >=       | 90%          | 75%       | 79%  | 65%  | 82% | -    | 85% | 76%  | 65%  | 60%  | -    | -    | 78% | 76%  | -    | -    | 90% | 91%  | 79%  | -   | 79%  | 77%  | -   | -    | -    | -    | -    | 91%  | -    | -   | -    | -    | 87% | 81% | -   | -    | -   | -    | - |
| Medication Management                           | Medications Received Timely | NA/DOT   | >=       | 90%          | 75%       | 90%  | 97%  | 95% | -    | 93% | 92%  | 81%  | 90%  | -    | -    | 89% | 94%  | -    | -    | 99% | 98%  | 97%  | -   | 97%  | 80%  | -   | -    | -    | -    | -    | 94%  | -    | -   | -    | -    | 96% | 84% | -   | -    | -   | -    | - |
| Medication Management                           | EHRS                        | By Prescription Type                             |          | N/A          | N/A       | -    | -    | -   | -    | -   | -    | -    | -    | -    | -    | -   | -    | -    | -    | -   | -    | -    | -   | -    | -    | -   | -    | -    | -    | -    | -    | -    | -   | -    | -    | -   | -   | -   | -    | -   | -    | - |
| Medication Management                           | Medications Received Timely | New  | >=       | 90%          | 75%       | 84%  | 85%  | 84% | -    | 88% | 85%  | 80%  | 84%  | -    | -    | 85% | 84%  | -    | -    | 95% | 94%  | 88%  | -   | 92%  | 80%  | -   | -    | -    | -    | -    | 90%  | -    | -   | -    | -    | 89% | 74% | -   | -    | -   | -    | - |
| Medication Management                           | Medications Received Timely | Refill/Renewal                                   | >=       | 90%          | 75%       | 89%  | 94%  | 93% | -    | 92% | 92%  | 81%  | 85%  | -    | -    | 89% | 94%  | -    | -    | 99% | 97%  | 94%  | -   | 96%  | 80%  | -   | -    | -    | -    | -    | 94%  | -    | -   | -    | -    | 96% | 84% | -   | -    | -   | -    | - |
| Medication Management                           | EHRS                        | By Medication Type                               |          | N/A          | N/A       | -    | -    | -   | -    | -   | -    | -    | -    | -    | -    | -   | -    | -    | -    | -   | -    | -    | -   | -    | -    | -   | -    | -    | -    | -    | -    | -    | -   | -    | -    | -   | -   | -   | -    | -   | -    | - |

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| Domain                             | SubDomain                   | Element                            | Equality | Measure Goal | Near Goal | SW  | ASP | CAC  | CAL | CCC  | CCI  | CCWF | CEN | CHCF | CIM | CIW  | CMC | CMF | COR | CRC  | CTF  | CVSP | DVI | FSP | HDSP | ISP | KVSP | LAC | MCSP | NKSP | PBSP | PVSP | RJD | SAC | SATF | SCC  | SOL  | SQ  | SVSP | VSP | WSP |     |
|------------------------------------|-----------------------------|------------------------------------|----------|--------------|-----------|-----|-----|------|-----|------|------|------|-----|------|-----|------|-----|-----|-----|------|------|------|-----|-----|------|-----|------|-----|------|------|------|------|-----|-----|------|------|------|-----|------|-----|-----|-----|
| Medication Management              | Medications Received Timely | Significant Medications            | >=       | 90%          | 75%       | 90% | 96% | 95%  | -   | 93%  | 92%  | 81%  | 89% | -    | -   | 89%  | 94% | -   | -   | 99%  | 98%  | 97%  | -   | 97% | 81%  | -   | -    | -   | -    | -    | 94%  | -    | -   | -   | -    | 97%  | 85%  | -   | -    | -   | -   | -   |
| Medication Management              | Medications Received Timely | Other Medications                  | >=       | 90%          | 75%       | 71% | 35% | 63%  | -   | 72%  | 61%  | 73%  | 59% | -    | -   | 85%  | 74% | -   | -   | 88%  | 74%  | 38%  | -   | 72% | 71%  | -   | -    | -   | -    | -    | 89%  | -    | -   | -   | -    | 64%  | 55%  | -   | -    | -   | -   | -   |
| Medication Management              | EHRS                        | By Provider Type                   |          | N/A          | N/A       | -   | -   | -    | -   | -    | -    | -    | -   | -    | -   | -    | -   | -   | -   | -    | -    | -    | -   | -   | -    | -   | -    | -   | -    | -    | -    | -    | -   | -   | -    | -    | -    | -   | -    | -   | -   |     |
| Medication Management              | Medications Received Timely | Dental: Dental Stock               | >=       | 90%          | 75%       | 67% | 38% | 48%  | -   | 63%  | 77%  | 90%  | -   | -    | -   | -    | 57% | -   | -   | 100% | -    | -    | -   | 0%  | 54%  | -   | -    | -   | -    | -    | 80%  | -    | -   | -   | -    | 94%  | 0%   | -   | -    | -   | -   | -   |
| Medication Management              | Medications Received Timely | Dental: Non Dental Stock           | >=       | 90%          | 75%       | 83% | -   | 100% | -   | 87%  | 95%  | 80%  | 80% | -    | -   | 89%  | 86% | -   | -   | 100% | 76%  | 94%  | -   | 85% | 69%  | -   | -    | -   | -    | -    | 82%  | -    | -   | -   | -    | 55%  | 58%  | -   | -    | -   | -   | -   |
| Medication Management              | Medications Received Timely | Medical                            | >=       | 90%          | 75%       | 89% | 88% | 93%  | -   | 92%  | 91%  | 80%  | 85% | -    | -   | 90%  | 91% | -   | -   | 98%  | 96%  | 93%  | -   | 95% | 84%  | -   | -    | -   | -    | -    | 97%  | -    | -   | -   | -    | 95%  | 84%  | -   | -    | -   | -   | -   |
| Medication Management              | Medications Received Timely | Psychiatry                         | >=       | 90%          | 75%       | 89% | 97% | 100% | -   | -    | 92%  | 81%  | 92% | -    | -   | 88%  | 95% | -   | -   | 99%  | 98%  | 96%  | -   | 98% | 76%  | -   | -    | -   | -    | -    | 90%  | -    | -   | -   | -    | 97%  | 81%  | -   | -    | -   | -   | -   |
| Medication Management              | Medications Refused         | Medications Refused                |          | N/A          | N/A       | 3%  | 2%  | 1%   | -   | 2%   | 5%   | 4%   | 3%  | -    | -   | 3%   | 4%  | -   | -   | 1%   | 1%   | 1%   | -   | 1%  | 2%   | -   | -    | -   | -    | -    | 4%   | -    | -   | -   | -    | 2%   | 2%   | -   | -    | -   | -   | -   |
| Medication Management              | EHRS                        | By Transfer Type                   |          | N/A          | N/A       | -   | -   | -    | -   | -    | -    | -    | -   | -    | -   | -    | -   | -   | -   | -    | -    | -    | -   | -   | -    | -   | -    | -   | -    | -    | -    | -    | -   | -   | -    | -    | -    | -   | -    | -   | -   |     |
| Medication Management              | Medications Refused         | Inter-System- Refused              |          | N/A          | N/A       | 7%  | 7%  | 3%   | -   | 3%   | 11%  | 2%   | 1%  | -    | -   | 6%   | 13% | -   | -   | 2%   | 3%   | 1%   | -   | 4%  | 5%   | -   | -    | -   | -    | -    | 9%   | -    | -   | -   | -    | 6%   | 3%   | -   | -    | -   | -   | -   |
| Medication Management              | Medications Refused         | Intra-Institution- Refused         |          | N/A          | N/A       | 7%  | 2%  | 0%   | -   | 2%   | 7%   | 6%   | 1%  | -    | -   | 11%  | 9%  | -   | -   | 0%   | 0%   | 0%   | -   | 3%  | 9%   | -   | -    | -   | -    | -    | 4%   | -    | -   | -   | -    | 5%   | 4%   | -   | -    | -   | -   | -   |
| Medication Management              | Medications Refused         | Stable Housing- Refused            |          | N/A          | N/A       | 3%  | 2%  | 1%   | -   | 2%   | 5%   | 4%   | 3%  | -    | -   | 3%   | 3%  | -   | -   | 1%   | 1%   | 0%   | -   | 1%  | 1%   | -   | -    | -   | -    | -    | 4%   | -    | -   | -   | -    | 2%   | 2%   | -   | -    | -   | -   | -   |
| Medication Management              | EHRS                        | By Administration Type             |          | N/A          | N/A       | -   | -   | -    | -   | -    | -    | -    | -   | -    | -   | -    | -   | -   | -   | -    | -    | -    | -   | -   | -    | -   | -    | -   | -    | -    | -    | -    | -   | -   | -    | -    | -    | -   | -    | -   | -   |     |
| Medication Management              | Medications Refused         | KOP- Refused                       |          | N/A          | N/A       | 1%  | 0%  | 0%   | -   | 0%   | 1%   | 1%   | 1%  | -    | -   | 1%   | 2%  | -   | -   | 1%   | 1%   | 0%   | -   | 0%  | 1%   | -   | -    | -   | -    | -    | 2%   | -    | -   | -   | -    | 1%   | 1%   | -   | -    | -   | -   | -   |
| Medication Management              | Medications Refused         | NA/DOT- Refused                    |          | N/A          | N/A       | 3%  | 2%  | 1%   | -   | 2%   | 6%   | 4%   | 4%  | -    | -   | 3%   | 4%  | -   | -   | 1%   | 1%   | 1%   | -   | 1%  | 2%   | -   | -    | -   | -    | -    | 4%   | -    | -   | -   | -    | 2%   | 2%   | -   | -    | -   | -   | -   |
| Medication Management              | EHRS                        | By Prescription Type               |          | N/A          | N/A       | -   | -   | -    | -   | -    | -    | -    | -   | -    | -   | -    | -   | -   | -   | -    | -    | -    | -   | -   | -    | -   | -    | -   | -    | -    | -    | -    | -   | -   | -    | -    | -    | -   | -    | -   | -   |     |
| Medication Management              | Medications Refused         | New- Refused                       |          | N/A          | N/A       | 4%  | 6%  | 4%   | -   | 1%   | 8%   | 4%   | 4%  | -    | -   | 4%   | 8%  | -   | -   | 2%   | 3%   | 2%   | -   | 2%  | 3%   | -   | -    | -   | -    | -    | 8%   | -    | -   | -   | -    | 4%   | 1%   | -   | -    | -   | -   | -   |
| Medication Management              | Medications Refused         | Refill/Renewal- Refused            |          | N/A          | N/A       | 3%  | 1%  | 1%   | -   | 2%   | 5%   | 4%   | 3%  | -    | -   | 3%   | 3%  | -   | -   | 1%   | 1%   | 0%   | -   | 1%  | 2%   | -   | -    | -   | -    | -    | 4%   | -    | -   | -   | -    | 2%   | 2%   | -   | -    | -   | -   | -   |
| Medication Management              | EHRS                        | By Medication Type                 |          | N/A          | N/A       | -   | -   | -    | -   | -    | -    | -    | -   | -    | -   | -    | -   | -   | -   | -    | -    | -    | -   | -   | -    | -   | -    | -   | -    | -    | -    | -    | -   | -   | -    | -    | -    | -   | -    | -   | -   |     |
| Medication Management              | Medications Refused         | Significant Medications- Refused   |          | N/A          | N/A       | 3%  | 2%  | 1%   | -   | 2%   | 5%   | 4%   | 4%  | -    | -   | 3%   | 3%  | -   | -   | 1%   | 1%   | 1%   | -   | 1%  | 2%   | -   | -    | -   | -    | -    | 4%   | -    | -   | -   | -    | 2%   | 2%   | -   | -    | -   | -   | -   |
| Medication Management              | Medications Refused         | Other Medications- Refused         |          | N/A          | N/A       | 6%  | 1%  | 2%   | -   | 2%   | 7%   | 5%   | 1%  | -    | -   | 8%   | 11% | -   | -   | 2%   | 1%   | 0%   | -   | 2%  | 7%   | -   | -    | -   | -    | -    | 2%   | -    | -   | -   | -    | 6%   | 2%   | -   | -    | -   | -   | -   |
| Medication Management              | EHRS                        | By Provider Type                   |          | N/A          | N/A       | -   | -   | -    | -   | -    | -    | -    | -   | -    | -   | -    | -   | -   | -   | -    | -    | -    | -   | -   | -    | -   | -    | -   | -    | -    | -    | -    | -   | -   | -    | -    | -    | -   | -    | -   | -   |     |
| Medication Management              | Medications Refused         | Dental: Dental Stock- Refused      |          | N/A          | N/A       | 0%  | 0%  | 0%   | -   | 0%   | 0%   | 0%   | -   | -    | -   | -    | 0%  | -   | -   | 0%   | -    | -    | -   | 0%  | 1%   | -   | -    | -   | -    | -    | 0%   | -    | -   | -   | -    | 0%   | 0%   | -   | -    | -   | -   | -   |
| Medication Management              | Medications Refused         | Dental: Non Dental Stock- Refused  |          | N/A          | N/A       | 2%  | -   | 0%   | -   | 0%   | 1%   | 1%   | 1%  | -    | -   | 0%   | 11% | -   | -   | 0%   | 5%   | 0%   | -   | 1%  | 0%   | -   | -    | -   | -    | -    | 0%   | -    | -   | -   | -    | 5%   | 1%   | -   | -    | -   | -   | -   |
| Medication Management              | Medications Refused         | Medical- Refused                   |          | N/A          | N/A       | 3%  | 1%  | 1%   | -   | 2%   | 4%   | 4%   | 3%  | -    | -   | 3%   | 4%  | -   | -   | 0%   | 1%   | 0%   | -   | 1%  | 2%   | -   | -    | -   | -    | -    | 1%   | -    | -   | -   | -    | 1%   | 2%   | -   | -    | -   | -   | -   |
| Medication Management              | Medications Refused         | Psychiatry- Refused                |          | N/A          | N/A       | 3%  | 2%  | 0%   | -   | -    | 6%   | 3%   | 1%  | -    | -   | 3%   | 3%  | -   | -   | 1%   | 2%   | 1%   | -   | 1%  | 2%   | -   | -    | -   | -    | -    | 8%   | -    | -   | -   | -    | 2%   | 1%   | -   | -    | -   | -   | -   |
| Medication Management              | Formulary Management        | Non-Formulary by Medical Providers | <        | 3%           | 5%        | 4%  | 3%  | 2%   | 2%  | 2%   | 4%   | 8%   | 4%  | 6%   | 4%  | 9%   | 4%  | 7%  | 5%  | 3%   | 1%   | 2%   | 3%  | 3%  | 7%   | 1%  | 3%   | 5%  | 5%   | 2%   | 5%   | 2%   | 6%  | 5%  | 3%   | 4%   | 4%   | 6%  | 5%   | 2%  | 5%  |     |
| Medication Management              | Formulary Management        | Non-Formulary by Psychiatrists     | <        | 3%           | 5%        | 5%  | 1%  | 0%   | 0%  | -    | 1%   | 6%   | 0%  | 4%   | 2%  | 17%  | 4%  | 6%  | 4%  | 3%   | 2%   | 0%   | 5%  | 2%  | 5%   | 0%  | 2%   | 2%  | 4%   | 4%   | 4%   | 1%   | 3%  | 5%  | 4%   | 3%   | 2%   | 12% | 6%   | 3%  | 7%  |     |
| Medication Management              | Central Fill                | Central Fill Prescriptions         | >=       | 90%          | 75%       | 46% | 63% | 53%  | 56% | 39%  | 55%  | 53%  | 56% | 23%  | 76% | 42%  | 66% | 43% | 12% | 59%  | 71%  | 79%  | 22% | 77% | 59%  | 70% | 64%  | 39% | 58%  | 46%  | 37%  | 32%  | 48% | 47% | 28%  | 59%  | 70%  | 19% | 17%  | 74% | 45% |     |
| Availability of Health Information | HIM-eUHR                    | All Documents                      | >=       | 85%          | 75%       | 80% | 96% | 100% | 91% | 100% | 100% | 100% | 99% | 72%  | 86% | 100% | 99% | 82% | 79% | 99%  | 100% | 100% | 81% | 99% | 100% | 78% | 71%  | 91% | 78%  | 78%  | 100% | 91%  | 78% | 71% | 86%  | 100% | 100% | 84% | 66%  | 83% | 88% |     |
| Availability of Health Information | HIM-eUHR                    | Medical Documents                  | >=       | 85%          | 75%       | 83% | -   | -    | 88% | -    | -    | -    | -   | 83%  | 85% | -    | -   | 90% | 83% | -    | -    | -    | 88% | -   | -    | 85% | 72%  | 89% | 78%  | 73%  | -    | 90%  | 84% | 80% | 88%  | -    | -    | 83% | 73%  | 85% | 91% |     |
| Availability of Health Information | HIM-eUHR                    | Dental Documents                   | >=       | 85%          | 75%       | 95% | 96% | 100% | 96% | 100% | 100% | 100% | 99% | 86%  | 90% | 100% | 99% | 87% | 96% | 99%  | 100% | 100% | 96% | 99% | 100% | 87% | 87%  | 97% | 90%  | 90%  | 100% | 95%  | 91% | 80% | 95%  | 100% | 100% | 97% | 82%  | 89% | 90% |     |
| Availability of Health Information | HIM-eUHR                    | Mental Health Documents            | >=       | 85%          | 75%       | 74% | -   | -    | 92% | -    | -    | -    | -   | 58%  | 88% | -    | -   | 79% | 75% | -    | -    | -    | 68% | -   | -    | 62% | 56%  | 92% | 69%  | 65%  | -    | 89%  | 69% | 53% | 83%  | 91%  | -    | -   | 78%  | 36% | 75% | 83% |
| Availability of Health Information | HIM-eUHR                    | CDCR Inpatient Documents           | >=       | 85%          | 75%       | 74% | -   | -    | -   | -    | -    | -    | -   | 67%  | 84% | -    | -   | 84% | 76% | -    | -    | -    | -   | -   | -    | -   | 74%  | 94% | 77%  | 85%  | -    | 90%  | 80% | 83% | 91%  | -    | -    | 81% | 82%  | -   | 88% |     |
| Availability of Health Information | HIM-eUHR                    | Other Documents                    | >=       | 85%          | 75%       | 76% | -   | -    | 88% | -    | -    | -    | -   | 63%  | 84% | -    | -   | 72% | 68% | -    | -    | -    | 74% | -   | -    | 76% | 67%  | 83% | 78%  | 80%  | -    | 90%  | 66% | 60% | 77%  | -    | -    | 79% | 55%  | 84% | 88% |     |

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|---|--------------------------|-----------------------------------|----------|--------------|-----------|---------|-------|-------|-------|-------|-------|---------|-------|---------|---------|---------|---------|---------|---------|-------|-------|-------|---------|-------|-------|-------|-------|---------|---------|-------|---------|-------|---------|---------|-------|-------|-------|---------|---------|-------|-------|
| FEBRUARY 2017                                   |                          |                                   |          |              |           |         |       |       |       |       |       |         |       |         |         |         |         |         |         |       |       |       |         |       |       |       |       |         |         |       |         |       |         |         |       |       |       |         |         |       |       |
| Domain  | SubDomain                | Element                           | Equality | Measure Goal | Near Goal | SW      | ASP   | CAC   | CAL   | CCC   | CCI   | CCWF    | CEN   | CHCF    | CIM     | CIW     | CMC     | CMF     | COR     | CRC   | CTF   | CVSP  | DVI     | FSP   | HDSP  | ISP   | KVSP  | LAC     | MCSP    | NKSP  | PBSP    | PVSP  | RJD     | SAC     | SATF  | SCC   | SOL   | SQ      | SVSP    | VSP   | WSP   |
| Availability of Health Information              | HIM-eUHR                 | Specialty Notes                   | >=       | 85%          | 75%       | 85%     | 97%   | 92%   | 94%   | 89%   | 81%   | 89%     | 99%   | 90%     | 90%     | 87%     | 93%     | 74%     | 88%     | 96%   | 86%   | 98%   | 54%     | 98%   | 97%   | 79%   | 78%   | 89%     | 89%     | 89%   | 99%     | 93%   | 81%     | 82%     | 88%   | 99%   | 91%   | 70%     | 58%     | 95%   | 92%   |
| Availability of Health Information              | HIM-eUHR                 | Community Hospital Records        | >=       | 85%          | 75%       | 93%     | 100%  | 100%  | 100%  | 100%  | 100%  | 100%    | 100%  | 97%     | 97%     | 100%    | 100%    | 84%     | 93%     | 100%  | 100%  | 100%  | 75%     | 100%  | 100%  | 86%   | 100%  | 100%    | 100%    | 89%   | 100%    | 100%  | 85%     | 95%     | 90%   | 100%  | 100%  | 88%     | 39%     | 100%  | 96%   |
| Availability of Health Information              | HIM-eUHR                 | Scanning Accuracy                 | >=       | 95%          | 75%       | 94%     | 100%  | -     | 92%   | 97%   | 97%   | -       | 99%   | -       | 94%     | 81%     | 97%     | 96%     | 90%     | -     | 96%   | 98%   | 100%    | 95%   | 84%   | 98%   | 99%   | 99%     | 97%     | 97%   | 98%     | 100%  | 99%     | 72%     | 100%  | 87%   | 97%   | 95%     | 100%    | 97%   | 93%   |
| Availability of Health Information              | HIM-EHRS                 | EHRS Timely Documentation         | >=       | 85%          | 75%       | 87%     | 94%   | 93%   | -     | 86%   | 91%   | 80%     | 84%   | -       | -       | 82%     | 83%     | -       | -       | 95%   | 90%   | 93%   | -       | 94%   | 90%   | -     | -     | -       | -       | -     | 94%     | -     | -       | -       | -     | 92%   | 88%   | -       | -       | -     | -     |
| Availability of Health Information              | HIM-EHRS                 | PCP Documentation                 | >=       | 85%          | 75%       | 95%     | 97%   | 94%   | -     | 83%   | 96%   | 97%     | 99%   | -       | -       | 93%     | 96%     | -       | -       | 96%   | 97%   | 97%   | -       | 96%   | 94%   | -     | -     | -       | -       | -     | 100%    | -     | -       | -       | -     | 96%   | 99%   | -       | -       | -     | -     |
| Availability of Health Information              | HIM-EHRS                 | PC RN Documentation               | >=       | 85%          | 75%       | 90%     | 98%   | 96%   | -     | 97%   | 84%   | 89%     | 97%   | -       | -       | 85%     | 85%     | -       | -       | 93%   | 92%   | 93%   | -       | 88%   | 84%   | -     | -     | -       | -       | -     | 96%     | -     | -       | -       | -     | 89%   | 91%   | -       | -       | -     | -     |
| Availability of Health Information              | HIM-EHRS                 | LVN Documentation                 | >=       | 85%          | 75%       | 73%     | 79%   | 87%   | -     | 72%   | 84%   | 53%     | 29%   | -       | -       | 64%     | 61%     | -       | -       | 95%   | 73%   | 82%   | -       | 97%   | 90%   | -     | -     | -       | -       | -     | 82%     | -     | -       | -       | -     | 90%   | 62%   | -       | -       | -     | -     |
| Availability of Health Information              | HIM-EHRS                 | MH PC Documentation               | >=       | 85%          | 75%       | 81%     | 96%   | 88%   | -     | 91%   | 92%   | 62%     | 96%   | -       | -       | 83%     | 79%     | -       | -       | 94%   | 88%   | 93%   | -       | 95%   | 89%   | -     | -     | -       | -       | -     | 92%     | -     | -       | -       | -     | 94%   | 89%   | -       | -       | -     | -     |
| Availability of Health Information              | HIM-EHRS                 | MH Psy Documentation              | >=       | 85%          | 75%       | 94%     | 98%   | 100%  | -     | -     | 99%   | 96%     | 100%  | -       | -       | 86%     | 94%     | -       | -       | 98%   | 98%   | 100%  | -       | 95%   | 92%   | -     | -     | -       | -       | -     | 98%     | -     | -       | -       | -     | 91%   | 98%   | -       | -       | -     | -     |
| Grievance Processing                            | Appeals                  | Timely Grievances                 | >=       | 85%          | 81%       | 97%     | 100%  | 100%  | 100%  | 100%  | 100%  | 100%    | 100%  | 89%     | 100%    | 97%     | 100%    | 100%    | 98%     | 96%   | 100%  | 100%  | 100%    | 100%  | 99%   | 100%  | 98%   | 98%     | 100%    | 100%  | 100%    | 100%  | 100%    | 77%     | 100%  | 100%  | 100%  | 100%    | 100%    | 100%  | 100%  |
| Resource Management                             | Resource Management      | Specialty Teleservices            | >=       | 65%          | 50%       | 65%     | 79%   | 54%   | 91%   | 74%   | 64%   | 58%     | 81%   | 58%     | 58%     | 68%     | 34%     | 56%     | 67%     | 63%   | 49%   | 74%   | 63%     | 52%   | 68%   | 87%   | 62%   | 76%     | 64%     | 60%   | 66%     | 41%   | 85%     | 50%     | 77%   | 57%   | 58%   | 42%     | 49%     | 59%   | 62%   |
| Resource Management                             | Resource Management      | Availability of Medical Equipment | >=       | 95%          | 85%       | 48%     | 33%   | 83%   | -     | 71%   | 37%   | 68%     | 1%    | -       | -       | 53%     | 12%     | -       | -       | 81%   | 69%   | 20%   | 0%      | 34%   | 59%   | 0%    | -     | -       | -       | 0%    | 72%     | -     | -       | -       | -     | 42%   | 49%   | 0%      | -       | 0%    | -     |
| Resource Management                             | Resource Management      | Same Day                          | >=       | 95%          | 85%       | 9%      | 16%   | 65%   | -     | 63%   | 37%   | 57%     | 1%    | -       | -       | 46%     | 35%     | -       | -       | 63%   | 32%   | 20%   | 0%      | 11%   | 33%   | 0%    | -     | -       | -       | 0%    | 6%      | -     | -       | -       | -     | 39%   | 13%   | 0%      | -       | 0%    | -     |
| Resource Management                             | Resource Management      | Expedited 5 Calendar Days         | >=       | 95%          | 85%       | 40%     | 50%   | 100%  | -     | -     | -     | 36%     | -     | -       | -       | 60%     | 0%      | -       | -       | -     | 100%  | -     | -       | 14%   | 64%   | -     | -     | -       | -       | -     | 100%    | -     | -       | -       | -     | 0%    | 18%   | -       | -       | -     | -     |
| Resource Management                             | Resource Management      | High Priority 14 Calendar Days    | >=       | 95%          | 85%       | 66%     | -     | 100%  | -     | 100%  | -     | 80%     | -     | -       | -       | 73%     | 0%      | -       | -       | -     | 71%   | -     | -       | 11%   | 80%   | -     | -     | -       | -       | -     | 80%     | -     | -       | -       | -     | 75%   | 69%   | -       | -       | -     | -     |
| Resource Management                             | Resource Management      | Routine 90 Calendar Days          | >=       | 95%          | 85%       | 77%     | -     | 67%   | -     | 50%   | -     | 100%    | -     | -       | -       | 33%     | -       | -       | -       | 100%  | 73%   | -     | -       | 100%  | -     | -     | -     | -       | -       | -     | 100%    | -     | -       | -       | -     | 53%   | 95%   | -       | -       | -     | -     |
| Resource Management                             | Resource Management      | Health Care Environment           | >=       | 85%          | 75%       | -       | -     | -     | -     | -     | -     | -       | -     | -       | -       | -       | -       | -       | -       | -     | -     | -     | -       | -     | -     | -     | -     | -       | -       | -     | -       | -     | -       | -       | -     | -     | -     | -       | -       | -     |       |
| Complete Care Model Infrastructure              | QM                       | QM Program                        |          | N/A          | N/A       | -       | -     | -     | -     | -     | -     | -       | -     | -       | -       | -       | -       | -       | -       | -     | -     | -     | -       | -     | -     | -     | -     | -       | -       | -     | -       | -     | -       | -       | -     | -     | -     | -       | -       | -     |       |
| Complete Care Model Infrastructure              | QM                       | Patient Safety Program            |          | N/A          | N/A       | -       | -     | -     | -     | -     | -     | -       | -     | -       | -       | -       | -       | -       | -       | -     | -     | -     | -       | -     | -     | -     | -     | -       | -       | -     | -       | -     | -       | -       | -     | -     | -     | -       | -       | -     |       |
| Staffing  | Actual Vacancies         | Actual Vacancies                  | <=       | 10%          | 15%       | 16%     | 17%   | 11%   | 10%   | 16%   | 27%   | 13%     | 6%    | 17%     | 7%      | 11%     | 16%     | 13%     | 18%     | 12%   | 15%   | 17%   | 7%      | 32%   | 23%   | 13%   | 20%   | 12%     | 17%     | 14%   | 17%     | 10%   | 9%      | 17%     | 15%   | 19%   | 17%   | 27%     | 21%     | 16%   | 16%   |
| Staffing  | Actual Vacancies-Medical | Medical Vacancies                 | <=       | 10%          | 15%       | 14%     | 10%   | 11%   | 17%   | 30%   | 14%   | 8%      | 15%   | 5%      | 10%     | 15%     | 13%     | 15%     | 11%     | 14%   | 18%   | 7%    | 23%     | 23%   | 12%   | 5%    | 9%    | 14%     | 8%      | 17%   | 9%      | 9%    | 15%     | 12%     | 20%   | 14%   | 17%   | 18%     | 12%     | 13%   |       |
| Staffing  | Actual Vacancies-Medical | Admin Support                     | <=       | 10%          | 15%       | 13%     | 5%    | 7%    | 8%    | 15%   | 22%   | 5%      | 8%    | 14%     | 5%      | 13%     | 18%     | 16%     | 11%     | 14%   | 16%   | 21%   | 8%      | 28%   | 8%    | 9%    | 0%    | 2%      | 11%     | 9%    | 8%      | 8%    | 15%     | 11%     | 13%   | 22%   | 13%   | 27%     | 9%      | 28%   | 12%   |
| Staffing  | Actual Vacancies-Medical | Administration                    | <=       | 10%          | 15%       | 25%     | -     | -     | -     | -     | -     | -       | -     | 33%     | -       | -       | -       | -       | -       | -     | -     | -     | -       | -     | -     | -     | -     | -       | -       | -     | -       | -     | -       | -       | -     | -     | 0%    | -       | -       | -     |       |
| Staffing  | Actual Vacancies-Medical | Allied Health                     | <=       | 10%          | 15%       | 18%     | 0%    | 71%   | 43%   | 43%   | 15%   | 20%     | 11%   | 39%     | 0%      | 0%      | 13%     | 0%      | 0%      | 0%    | 14%   | 13%   | 25%     | 33%   | 20%   | 38%   | 17%   | 29%     | 22%     | 0%    | 14%     | 22%   | 10%     | 17%     | 33%   | 25%   | 0%    | 0%      | 40%     | 18%   | 7%    |
| Staffing  | Actual Vacancies-Medical | Dental                            | <=       | 10%          | 15%       | -       | -     | -     | -     | -     | -     | -       | -     | -       | -       | -       | -       | -       | -       | -     | -     | -     | -       | -     | -     | -     | -     | -       | -       | -     | -       | -     | -       | -       | -     | -     | -     | -       | -       | -     |       |
| Staffing  | Actual Vacancies-Medical | Dietary Services                  | <=       | 10%          | 15%       | 30%     | -     | -     | -     | -     | -     | 35%     | 7%    | 53%     | 9%      | 29%     | 45%     | 33%     | 67%     | -     | -     | -     | -       | -     | 29%   | -     | 9%    | 35%     | 33%     | 30%   | 4%      | 40%   | 5%      | 38%     | 35%   | -     | 0%    | 20%     | 0%      | -     | 50%   |
| Staffing  | Actual Vacancies-Medical | HIM                               | <=       | 10%          | 15%       | 5%      | 14%   | 0%    | 0%    | 13%   | 0%    | 0%      | 0%    | 0%      | 0%      | 0%      | 9%      | 0%      | 0%      | 0%    | 0%    | 0%    | 0%      | 0%    | 17%   | 0%    | 0%    | 0%      | 13%     | 0%    | 0%      | 13%   | 9%      | 23%     | 33%   | 25%   | 0%    | 8%      | 0%      | 0%    |       |
| Staffing  | Actual Vacancies-Medical | Janitorial                        | <=       | 10%          | 15%       | 31%     | -     | -     | -     | -     | -     | -       | -     | 31%     | -       | -       | -       | -       | -       | -     | -     | -     | -       | -     | -     | -     | -     | -       | -       | -     | -       | -     | -       | -       | -     | -     | -     | -       | -       | -     |       |
| Staffing  | Actual Vacancies-Medical | Maintenance                       | <=       | 10%          | 15%       | -       | -     | -     | -     | -     | -     | -       | -     | -       | -       | -       | -       | -       | -       | -     | -     | -     | -       | -     | -     | -     | -     | -       | -       | -     | -       | -     | -       | -       | -     | -     | -     | -       | -       | -     |       |
| Staffing  | Actual Vacancies-Medical | Medical                           | <=       | 10%          | 15%       | 20%     | 24%   | 18%   | 13%   | 29%   | 0%    | 24%     | 14%   | 33%     | 5%      | 11%     | 24%     | 24%     | 27%     | 13%   | 8%    | 40%   | 0%      | 5%    | 12%   | 29%   | 10%   | 8%      | 35%     | 25%   | 38%     | 9%    | 23%     | 22%     | 21%   | 25%   | 19%   | 14%     | 44%     | 10%   | 0%    |
| Staffing  | Actual Vacancies-Medical | Mental Health                     | <=       | 10%          | 15%       | 20%     | -     | -     | -     | -     | -     | -       | -     | 25%     | -       | -       | -       | -       | -       | -     | -     | -     | -       | -     | -     | -     | -     | -       | -       | -     | -       | -     | -       | -       | -     | 0%    | -     | -       | -       | -     |       |
| Staffing  | Actual Vacancies-Medical | Nursing                           | <=       | 10%          | 15%       | 14%     | 11%   | 10%   | 10%   | 17%   | 37%   | 17%     | 5%    | 14%     | 6%      | 10%     | 14%     | 11%     | 14%     | 10%   | 15%   | 15%   | 6%      | 26%   | 31%   | 9%    | 6%    | 11%     | 13%     | 5%    | 22%     | 8%    | 6%      | 16%     | 9%    | 19%   | 17%   | 17%     | 20%     | 10%   | 16%   |
| Staffing  | Actual Vacancies-Medical | Pharmacy                          | <=       | 10%          | 15%       | 6%      | 0%    | 0%    | 20%   | 0%    | 5%    | 0%      | 22%   | 16%     | 3%      | -5%     | 9%      | 4%      | 7%      | 0%    | 13%   | 0%    | 0%      | 0%    | 0%    | 18%   | 0%    | 0%      | 0%      | 2%    | 20%     | 19%   | 10%     | 0%      | 11%   | 0%    | 0%    | 9%      | 4%      | 0%    | 8%    |
| Staffing  | FTE Usage                | FTE Usage                         |          | N/A          | N/A       | -       | -     | -     | -     | -     | -     | -       | -     | -       | -       | -       | -       | -       | -       | -     | -     | -     | -       | -     | -     | -     | -     | -       | -       | -     | -       | -     | -       | -       | -     | -     | -     | -       | -       | -     |       |
| Major Costs per Inmate per Month                | Labor Cost               | Total Labor Cost                  |          | N/A          | N/A       | \$1,111 | \$674 | \$705 | \$517 | \$467 | \$937 | \$1,344 | \$567 | \$4,721 | \$1,402 | \$2,601 | \$1,469 | \$2,625 | \$1,732 | \$819 | \$628 | \$652 | \$1,077 | \$762 | \$680 | \$540 | \$825 | \$1,255 | \$1,412 | \$897 | \$1,089 | \$744 | \$2,015 | \$2,389 | \$836 | \$505 | \$781 | \$1,468 | \$1,221 | \$871 | \$786 |

| HEALTH CARE SERVICES DASHBOARD - <i>Public Version</i> |                          |                                     |          |              |           |       |       |       |       |       |       |       |       |         |       |         |       |         |         |       |       |       |       |       |       |       |       |       |       |       |       |       |       |         |       |       |       |       |       |       |       |   |
|--|--------------------------|-------------------------------------|----------|--------------|-----------|-------|-------|-------|-------|-------|-------|-------|-------|---------|-------|---------|-------|---------|---------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|---------|-------|-------|-------|-------|-------|-------|-------|---|
| FEBRUARY 2017  |                          |                                     |          |              |           |       |       |       |       |       |       |       |       |         |       |         |       |         |         |       |       |       |       |       |       |       |       |       |       |       |       |       |       |         |       |       |       |       |       |       |       |   |
| Domain   | SubDomain                | Element                             | Equality | Measure Goal | Near Goal | SW    | ASP   | CAC   | CAL   | CCC   | CCI   | CCWF  | CEN   | CHCF    | CIM   | CIW     | CMC   | CMF     | COR     | CRC   | CTF   | CVSP  | DVI   | FSP   | HDSP  | ISP   | KVSP  | LAC   | MCSP  | NKSP  | PBSP  | PVSP  | RJD   | SAC     | SATF  | SCC   | SOL   | SQ    | SVSP  | VSP   | WSP   |   |
| Major Costs per Inmate per Month                       | Labor Cost               | Medical Staff                       |          | N/A          | N/A       | \$94  | \$72  | \$82  | \$59  | \$51  | \$85  | \$112 | \$43  | \$431   | \$171 | \$181   | \$110 | \$189   | \$87    | \$83  | \$73  | \$74  | \$106 | \$86  | \$58  | \$57  | \$71  | \$96  | \$113 | \$74  | \$56  | \$66  | \$180 | \$89    | \$63  | \$49  | \$93  | \$109 | \$71  | \$81  | \$72  |   |
| Major Costs per Inmate per Month                       | Labor Cost               | Nursing Staff                       |          | N/A          | N/A       | \$531 | \$259 | \$349 | \$237 | \$238 | \$478 | \$612 | \$269 | \$3,126 | \$609 | \$1,449 | \$612 | \$1,380 | \$1,007 | \$315 | \$268 | \$323 | \$496 | \$333 | \$342 | \$249 | \$394 | \$510 | \$563 | \$425 | \$516 | \$309 | \$890 | \$1,082 | \$398 | \$213 | \$328 | \$527 | \$624 | \$383 | \$381 |   |
| Major Costs per Inmate per Month                       | Labor Cost               | Pharmacy Staff                      |          | N/A          | N/A       | \$40  | \$33  | \$33  | \$10  | \$11  | \$42  | \$77  | \$18  | \$118   | \$57  | \$87    | \$58  | \$89    | \$54    | \$32  | \$36  | \$12  | \$41  | \$40  | \$18  | \$13  | \$27  | \$40  | \$54  | \$33  | \$23  | \$25  | \$80  | \$64    | \$38  | \$13  | \$48  | \$33  | \$65  | \$40  | \$22  |   |
| Major Costs per Inmate per Month                       | Labor Cost               | Dental Clinical Staff               |          | N/A          | N/A       | \$78  | \$96  | \$75  | \$76  | \$65  | \$87  | \$85  | \$78  | \$69    | \$90  | \$82    | \$87  | \$74    | \$87    | \$84  | \$67  | \$82  | \$68  | \$104 | \$73  | \$72  | \$66  | \$83  | \$108 | \$82  | \$90  | \$76  | \$90  | \$83    | \$69  | \$69  | \$65  | \$61  | \$76  | \$67  | \$75  |   |
| Major Costs per Inmate per Month                       | Labor Cost               | Mental Health Clinical Staff        |          | N/A          | N/A       | \$213 | \$78  | \$10  | \$29  | \$17  | \$109 | \$283 | \$34  | \$544   | \$280 | \$511   | \$431 | \$568   | \$320   | \$156 | \$85  | \$36  | \$188 | \$77  | \$70  | \$18  | \$114 | \$339 | \$392 | \$162 | \$183 | \$113 | \$563 | \$808   | \$149 | \$67  | \$131 | \$594 | \$233 | \$166 | \$127 |   |
| Major Costs per Inmate per Month                       | Labor Cost               | Administration Staff                |          | N/A          | N/A       | \$34  | \$21  | \$62  | \$29  | \$28  | \$29  | \$42  | \$24  | \$83    | \$33  | \$40    | \$32  | \$46    | \$23    | \$44  | \$23  | \$19  | \$44  | \$37  | \$28  | \$44  | \$39  | \$39  | \$27  | \$24  | \$58  | \$48  | \$38  | \$70    | \$24  | \$37  | \$30  | \$26  | \$29  | \$33  | \$22  |   |
| Major Costs per Inmate per Month                       | Labor Cost               | Administrative Support Staff        |          | N/A          | N/A       | \$90  | \$95  | \$81  | \$63  | \$43  | \$78  | \$102 | \$75  | \$218   | \$103 | \$190   | \$100 | \$174   | \$123   | \$82  | \$58  | \$81  | \$110 | \$69  | \$72  | \$73  | \$87  | \$118 | \$121 | \$69  | \$121 | \$81  | \$134 | \$150   | \$79  | \$42  | \$58  | \$81  | \$94  | \$83  | \$59  |   |
| Major Costs per Inmate per Month                       | Labor Cost               | Allied Health Staff                 |          | N/A          | N/A       | \$10  | \$7   | \$4   | \$5   | \$5   | \$12  | \$9   | \$10  | \$37    | \$16  | \$20    | \$10  | \$16    | \$9     | \$9   | \$7   | \$11  | \$10  | \$6   | \$8   | \$5   | \$8   | \$11  | \$11  | \$11  | \$10  | \$10  | \$14  | \$12    | \$6   | \$4   | \$11  | \$11  | \$7   | \$9   | \$11  |   |
| Major Costs per Inmate per Month                       | Labor Cost               | Dietary Services Staff              |          | N/A          | N/A       | \$7   | -     | -     | -     | -     | -     | \$10  | \$8   | \$12    | \$27  | \$27    | \$9   | \$69    | \$9     | -     | -     | -     | -     | -     | \$5   | -     | \$7   | \$7   | \$8   | \$7   | \$19  | \$7   | \$12  | \$16    | \$2   | -     | \$5   | \$7   | \$8   | -     | \$6   |   |
| Major Costs per Inmate per Month                       | Labor Cost               | HIM Staff                           |          | N/A          | N/A       | \$13  | \$12  | \$9   | \$9   | \$8   | \$15  | \$12  | \$9   | \$68    | \$14  | \$14    | \$15  | \$21    | \$14    | \$14  | \$12  | \$10  | \$13  | \$10  | \$6   | \$10  | \$13  | \$12  | \$14  | \$11  | \$14  | \$10  | \$15  | \$14    | \$9   | \$10  | \$10  | \$19  | \$15  | \$10  | \$12  |   |
| Major Costs per Inmate per Month                       | Labor Cost               | Janitorial Staff                    |          | N/A          | N/A       | \$0   | -     | -     | -     | -     | -     | -     | -     | \$14    | -     | -       | -     | -       | -       | -     | -     | -     | -     | -     | -     | -     | -     | -     | -     | -     | -     | -     | -     | -       | -     | -     | -     | -     | -     | -     | -     | - |
| Major Costs per Inmate per Month                       | Labor Cost               | Maintenance Staff                   |          | N/A          | N/A       | \$0   | -     | -     | -     | -     | \$3   | -     | -     | -       | -     | -       | \$3   | -       | -       | -     | -     | \$4   | -     | -     | -     | -     | -     | \$0   | -     | -     | -     | -     | -     | -       | -     | -     | -     | -     | \$2   | -     | -     | - |
| Major Costs per Inmate per Month                       | Non Labor Cost           | Total Non Labor Cost                |          | N/A          | N/A       | \$311 | \$114 | \$46  | \$86  | \$92  | \$159 | \$264 | \$133 | \$1,834 | \$656 | \$443   | \$375 | \$997   | \$277   | \$149 | \$201 | \$87  | \$378 | \$154 | \$133 | \$123 | \$192 | \$416 | \$497 | \$267 | \$146 | \$97  | \$757 | \$649   | \$238 | \$169 | \$268 | \$413 | \$258 | \$234 | \$224 |   |
| Major Costs per Inmate per Month                       | Non Labor Cost           | Hospital                            |          | N/A          | N/A       | \$111 | \$34  | \$10  | \$35  | \$30  | \$60  | \$84  | \$35  | \$1,005 | \$161 | \$186   | \$55  | \$373   | \$56    | \$45  | \$66  | \$25  | \$180 | \$70  | \$37  | \$56  | \$62  | \$97  | \$224 | \$48  | \$19  | \$23  | \$365 | \$200   | \$71  | \$38  | \$116 | \$122 | \$101 | \$48  | \$73  |   |
| Major Costs per Inmate per Month                       | Non Labor Cost           | Emergency Department                |          | N/A          | N/A       | \$11  | \$10  | \$2   | \$6   | \$8   | \$13  | \$11  | \$4   | \$21    | \$8   | \$13    | \$8   | \$11    | \$46    | \$6   | \$4   | \$4   | \$6   | \$4   | \$16  | \$5   | \$23  | \$16  | \$24  | \$9   | \$3   | \$5   | \$22  | \$8     | \$11  | \$3   | \$7   | \$4   | \$16  | \$6   | \$14  |   |
| Major Costs per Inmate per Month                       | Non Labor Cost           | Specialty                           |          | N/A          | N/A       | \$31  | \$17  | \$19  | \$20  | \$13  | \$20  | \$34  | \$20  | \$111   | \$38  | \$35    | \$40  | \$75    | \$31    | \$15  | \$22  | \$17  | \$22  | \$18  | \$16  | \$20  | \$25  | \$45  | \$57  | \$24  | \$4   | \$15  | \$94  | \$32    | \$28  | \$14  | \$30  | \$45  | \$42  | \$23  | \$24  |   |
| Major Costs per Inmate per Month                       | Non Labor Cost           | Medications                         |          | N/A          | N/A       | \$138 | \$43  | \$2   | \$13  | \$34  | \$55  | \$100 | \$64  | \$635   | \$406 | \$186   | \$254 | \$503   | \$127   | \$73  | \$99  | \$31  | \$138 | \$52  | \$52  | \$36  | \$72  | \$232 | \$161 | \$142 | \$113 | \$46  | \$239 | \$391   | \$114 | \$108 | \$103 | \$211 | \$78  | \$147 | \$68  |   |
| Major Costs per Inmate per Month                       | Non Labor Cost           | Diagnostics                         |          | N/A          | N/A       | \$20  | \$11  | \$13  | \$11  | \$8   | \$10  | \$35  | \$9   | \$62    | \$43  | \$23    | \$17  | \$35    | \$17    | \$9   | \$11  | \$10  | \$32  | \$9   | \$11  | \$7   | \$10  | \$26  | \$31  | \$44  | \$6   | \$9   | \$37  | \$18    | \$14  | \$7   | \$11  | \$31  | \$20  | \$10  | \$46  |   |
| Workload Per Day                                       | Workload Per Day         | Appointments per PCP                |          | N/A          | N/A       | 9.5   | 6.1   | 13.0  | 10.4  | 11.2  | 6.9   | 9.7   | 3.0   | 7.6     | 8.8   | 7.1     | 4.6   | 10.1    | 11.6    | 6.6   | 7.4   | 6.1   | 9.2   | 6.0   | 4.5   | 7.2   | 11.7  | 14.6  | 12.2  | 18.6  | 4.3   | 12.2  | 12.7  | 4.6     | 12.8  | 5.5   | 7.7   | 6.9   | 12.2  | 14.4  | 15.8  |   |
| Workload Per Day                                       | Workload Per Day         | Appointments per PCRN               |          | N/A          | N/A       | 6.8   | 9.7   | 5.8   | 5.8   | 4.7   | 4.9   | 15.3  | 5.0   | 3.3     | 6.5   | 13.8    | 5.1   | 8.5     | 6.9     | 3.9   | 7.3   | 4.3   | 8.5   | 4.8   | 5.5   | 5.5   | 5.5   | 9.5   | 6.1   | 15.4  | 2.5   | 4.1   | 7.6   | 5.6     | 10.3  | 2.7   | 4.0   | 4.6   | 8.9   | 7.4   | 15.8  |   |
| Workload per Day                                       | Workload per Day         | Encounters per Primary MH Clinician |          | N/A          | N/A       | 5.5   | 2.9   | 1.4   | 3.3   | 2.6   | 4.1   | 4.9   | 2.7   | 7.0     | 3.3   | 3.1     | 4.0   | 5.6     | 7.3     | 3.0   | 3.4   | 2.6   | 9.5   | 4.0   | 4.4   | 1.9   | 6.4   | 6.2   | 7.4   | 8.2   | 2.4   | 4.2   | 5.7   | 5.2     | 6.9   | 3.2   | 3.0   | 4.9   | 6.8   | 5.9   | 10.4  |   |
| Workload per Day                                       | Workload per Day         | Encounters per Psychiatrist         |          | N/A          | N/A       | 5.8   | 2.5   | 1.0   | 2.4   | 1.0   | 5.7   | 5.3   | 2.2   | 5.5     | 6.6   | 3.0     | 2.8   | 7.3     | 12.1    | 4.6   | 5.2   | 2.9   | 9.2   | 3.5   | 2.9   | 3.1   | 9.9   | 8.8   | 5.4   | 8.9   | 3.5   | 7.4   | 7.1   | 5.3     | 13.1  | 3.2   | 3.7   | 4.7   | 8.0   | 6.3   | 22.6  |   |
| Other Trends   | Other Trends             | Hospital Admissions*                |          | N/A          | N/A       | 5.3   | 4.4   | 1.8   | 3.1   | 1.2   | 2.6   | 2.1   | 2.8   | 25.7    | 12.5  | 6.6     | 3.8   | 11.0    | 8.4     | 2.9   | 2.1   | 2.3   | 6.2   | 4.2   | 2.4   | 2.9   | 3.7   | 7.9   | 7.1   | 5.1   | 0.5   | 1.2   | 17.0  | 8.4     | 5.7   | 0.7   | 4.3   | 5.3   | 7.1   | 3.5   | 5.5   |   |
| Other Trends   | Other Trends             | Emergency Department Visits*        |          | N/A          | N/A       | 7.3   | 4.0   | 2.8   | 3.6   | 3.9   | 3.8   | 11.8  | 1.1   | 13.4    | 6.6   | 11.1    | 4.4   | 10.2    | 24.2    | 3.9   | 3.4   | 3.6   | 7.5   | 3.5   | 5.1   | 4.7   | 12.0  | 20.2  | 17.0  | 7.0   | 0.4   | 1.3   | 18.6  | 6.0     | 6.3   | 0.9   | 6.9   | 2.3   | 17.5  | 4.2   | 7.7   |   |
| Other Trends   | Other Trends             | Specialty Care Referrals*           |          | N/A          | N/A       | 53.4  | 24.8  | 29.0  | 36.3  | 19.3  | 11.7  | 60.3  | 25.5  | 180.6   | 78.8  | 87.0    | 56.2  | 128.1   | 69.2    | 47.1  | 41.5  | 22.4  | 43.1  | 49.9  | 42.6  | 35.0  | 26.1  | 103.5 | 121.8 | 40.1  | 23.4  | 23.7  | 133.6 | 55.1    | 49.0  | 21.3  | 48.7  | 67.4  | 67.2  | 36.1  | 37.3  |   |
| Other Trends   | Other Trends             | Prescriptions Per Inmate            |          | N/A          | N/A       | 2.8   | 1.3   | 1.7   | 1.0   | 0.5   | 2.1   | 2.9   | 1.1   | 9.6     | 4.4   | 4.2     | 3.5   | 7.3     | 2.7     | 1.7   | 3.0   | 1.6   | 2.0   | 2.0   | 1.5   | 1.2   | 1.8   | 4.1   | 5.9   | 1.6   | 0.5   | 1.3   | 6.2   | 3.7     | 3.1   | 0.8   | 3.6   | 3.7   | 3.7   | 3.0   | 1.4   |   |
| Other Trends   | Other Trends             | Diagnostics Per Inmate              |          | N/A          | N/A       | 0.9   | 0.6   | 0.5   | 0.5   | 0.4   | 0.6   | 1.5   | 0.4   | 3.2     | 1.7   | 1.1     | 0.9   | 1.7     | 0.7     | 0.4   | 0.5   | 0.4   | 1.7   | 0.5   | 0.6   | 0.3   | 0.5   | 1.2   | 1.3   | 2.2   | 0.3   | 0.4   | 1.5   | 0.8     | 0.6   | 0.4   | 0.5   | 1.8   | 0.8   | 0.4   | 2.3   |   |
| Other Trends   | Other Trends             | Grievances Received*                |          | N/A          | N/A       | 29.9  | 14.9  | 10.2  | 6.0   | 5.0   | 30.5  | 34.4  | 7.5   | 126.3   | 21.5  | 20.8    | 19.7  | 49.9    | 46.8    | 12.5  | 25.1  | 12.5  | 46.4  | 16.7  | 31.7  | 3.6   | 29.0  | 51.0  | 96.3  | 17.6  | 29.8  | 7.5   | 44.9  | 98.1    | 25.6  | 11.3  | 19.4  | 18.0  | 64.9  | 35.8  | 22.2  |   |
| Other Trends   | Other Trends             | Prison Population Capacity          |          | N/A          | N/A       | 131%  | 117%  | -     | 164%  | 111%  | 137%  | 144%  | 156%  | 83%     | 119%  | 138%    | 101%  | 108%    | 111%    | 109%  | 159%  | 149%  | 129%  | 115%  | 159%  | 139%  | 153%  | 148%  | 111%  | 173%  | 89%   | 138%  | 117%  | 120%    | 162%  | 106%  | 158%  | 121%  | 138%  | 172%  | 170%  |   |
| Institution & Population Characteristics               | Dashboard Composite View | High Risk Priority 1                |          | N/A          | N/A       | 4%    | 0%    | 0%    | 0%    | 0%    | 1%    | 4%    | 1%    | 42%     | 13%   | 7%      | 5%    | 20%     | 3%      | 0%    | 2%    | 0%    | 1%    | 2%    | 1%    | 0%    | 1%    | 7%    | 13%   | 1%    | 0%    | 0%    | 17%   | 6%      | 2%    | 0%    | 9%    | 6%    | 4%    | 2%    | 1%    |   |



| HEALTH CARE SERVICES DASHBOARD - <i>Public Version</i> |                          |                              |          |              |           |         |       |       |       |       |       |       |       |       |       |       |       |       |       |       |       |       |       |       |       |       |       |       |       |       |       |       |       |       |       |       |       |       |       |       |       |     |   |
|--|--------------------------|------------------------------|----------|--------------|-----------|---------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-----|---|
| FEBRUARY 2017  |                          |                              |          |              |           |         |       |       |       |       |       |       |       |       |       |       |       |       |       |       |       |       |       |       |       |       |       |       |       |       |       |       |       |       |       |       |       |       |       |       |       |     |   |
| Domain   | SubDomain                | Element                      | Equality | Measure Goal | Near Goal | SW      | ASP   | CAC   | CAL   | CCC   | CCI   | CCWF  | CEN   | CHCF  | CIM   | CIW   | CMC   | CMF   | COR   | CRC   | CTF   | CVSP  | DVI   | FSP   | HDSP  | ISP   | KVSP  | LAC   | MCSP  | NKSP  | PBSP  | PVSP  | RJD   | SAC   | SATF  | SCC   | SOL   | SQ    | SVSP  | VSP   | WSP   |     |   |
| Institution & Population Characteristics               | Dashboard Composite View | Inmates 50 Years or Older    |          | N/A          | N/A       | \$0     | \$0   | \$0   | \$0   | \$0   | \$0   | \$0   | \$0   | \$1   | \$0   | \$0   | \$0   | \$0   | \$0   | \$0   | \$0   | \$0   | \$0   | \$0   | \$0   | \$0   | \$0   | \$0   | \$0   | \$0   | \$0   | \$0   | \$0   | \$0   | \$0   | \$0   | \$0   | \$0   | \$0   | \$0   | \$0   | \$0 |   |
| Institution & Population Characteristics               | Dashboard Composite View | Men and Women Institutions   |          | N/A          | N/A       | -       | M     | M     | M     | M     | M     | F     | M     | M     | M     | F     | M     | M     | M     | M     | M     | M     | M     | M     | M     | M     | M     | M     | M     | M     | M     | M     | M     | M     | M     | M     | M     | M     | M     | M     | M     | M   | M |
| Institution & Population Characteristics               | Dashboard Composite View | Specialized Health Care Beds |          | N/A          | N/A       | 2,866   | 28    | -     | 18    | 19    | 16    | 38    | 13    | 1,867 | 78    | 25    | 87    | 169   | 88    | 10    | 17    | -     | 24    | -     | 30    | 14    | 22    | 16    | 10    | 16    | 19    | 14    | 28    | 66    | 38    | 10    | 15    | 10    | 22    | 23    | 16    |     |   |
| Institution & Population Characteristics               | Dashboard Composite View | Institution Population       |          | N/A          | N/A       | 120,928 | 3,431 | 2,208 | 3,829 | 4,306 | 3,842 | 2,919 | 3,614 | 2,453 | 3,669 | 1,965 | 3,898 | 2,553 | 3,468 | 2,759 | 5,276 | 2,584 | 2,275 | 2,867 | 3,707 | 3,061 | 3,752 | 3,430 | 3,645 | 4,744 | 2,097 | 3,212 | 3,532 | 2,251 | 5,567 | 4,171 | 4,167 | 3,753 | 3,395 | 3,408 | 5,120 |     |   |