

# WHAT IS THE HEALTH CARE SERVICES DASHBOARD?

The Health Care Services Dashboard is a monthly report that:

- Consolidates key performance indicators and other important organization metrics across health care programs and service areas.
- Provides information typically monitored by health care organizations, such as patient outcomes, access to care, and utilization and cost.
- Helps the organization regularly assess progress in meeting annual performance objectives.
- Helps health care executives and managers identify areas that may need improvement.

The Dashboard Glossary is currently being updated to comply with new ADA regulations. If you would like to request a copy, please email us at: [QMStaff@cdcr.ca.gov](mailto:QMStaff@cdcr.ca.gov)

*State Institution Abbreviations used on the Health Care Services Dashboard:*

<b>Institution Name</b>	<b>Abbreviation</b>
Avenal State Prison	ASP
California City Correctional Facility	CAC
Calipatria State Prison	CAL
California Correctional Center	CCC
California Correctional Institution	CCI
Central California Women's Facility	CCWF
Centinela State Prison	CEN
California Health Care Facility	CHCF
California Institution for Men	CIM
California Institution for Women	CIW
California Men's Colony	CMC
California Medical Facility	CMF
California State Prison, Corcoran	COR
California Rehabilitation Center	CRC
Correctional Training Facility	CF
Chuckawalla Valley State Prison	CVSP
Deuel Vocational Institution	DVI
Folsom State Prison	FSP
High Desert State Prison	HDSP
Ironwood State Prison	ISP
Kern Valley State Prison	KVSP
California State Prison, Los Angeles County	LAC
Mule Creek State Prison	MCSP
North Kern State Prison	NKSP
Pelican Bay State Prison	PBSP
Pleasant Valley State Prison	PVSP
R. J. Donovan Correctional Facility	RJD
California State Prison, Sacramento	SAC
California Substance Abuse Treatment Facility	SATF
Sierra Conservation Center	SCC
California State Prison, Solano	SOL
San Quentin State Prison	SQ
Salinas Valley State Prison	SVSP
Valley State Prison	VSP
Wasco State Prison	WSP

*The Dashboard is intended to support headquarters and institution staff in identifying opportunities for improvement and monitoring progress toward performance objectives. However, there are limitations to the information - California Correctional Health Care Services (CCHCS) has standardized many data collection processes, provided training to promote consistency in data reporting, and invested in information system modifications to improve data quality. However, much of the data featured in the Health Care Services Dashboard is gathered through multiple networked databases or self-reported by institutions, and some of the data has not been validated or verified. Performance objectives and benchmarks were generated internally for quality improvement purposes and are not necessarily intended to reflect compliance with court mandates or a determination regarding constitutional levels of care.*

**HEALTH CARE SERVICES DASHBOARD - Public Version**

NOVEMBER 2017

Domain	SubDomain	Element	Equality	Measure Goal	Near Goal	SW	ASP	CAC	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP	
Scheduling & Access to Care	Access to Medical Services	Medical Services	>=	85%	75%	79%	96%	95%	86%	86%	75%	96%	91%	70%	75%	89%	84%	73%	53%	97%	90%	85%	75%	96%	83%	89%	85%	58%	54%	76%	97%	88%	70%	94%	72%	87%	84%	86%	84%	82%	82%	
Scheduling & Access to Care	Access to Medical Services	RN FTF Triage 1 Day	>=	85%	75%	94%	99%	100%	100%	98%	100%	97%	99%	98%	99%	97%	97%	97%	95%	99%	98%	96%	94%	99%	98%	99%	99%	88%	68%	71%	99%	97%	98%	90%	98%	96%	70%	96%	93%	98%	95%	
Scheduling & Access to Care	Access to Medical Services	PCP Urgent Referrals 1 Day	>=	85%	75%	75%	-	89%	50%	100%	67%	100%	100%	40%	0%	88%	100%	100%	18%	100%	100%	92%	-	100%	80%	-	50%	47%	-	100%	100%	100%	78%	100%	70%	67%	86%	100%	69%	92%	88%	
Scheduling & Access to Care	Access to Medical Services	PCP Routine Referrals 14 Days	>=	85%	75%	75%	99%	92%	83%	67%	77%	85%	82%	68%	-	88%	82%	72%	24%	100%	93%	80%	26%	100%	73%	100%	90%	68%	37%	50%	99%	100%	77%	94%	64%	99%	78%	89%	94%	68%	70%	
Scheduling & Access to Care	Access to Medical Services	Chronic Care as Ordered	>=	85%	75%	75%	99%	97%	83%	56%	86%	97%	79%	61%	96%	91%	71%	60%	28%	99%	78%	74%	60%	100%	57%	95%	90%	65%	34%	65%	100%	99%	65%	92%	61%	88%	82%	76%	89%	59%	83%	
Scheduling & Access to Care	Access to Medical Services	High Priority Specialty 14 Days	>=	85%	75%	62%	100%	94%	93%	100%	25%	100%	85%	62%	81%	75%	44%	32%	38%	78%	73%	67%	83%	91%	73%	71%	78%	45%	36%	44%	100%	75%	44%	100%	37%	71%	91%	56%	81%	58%	84%	
Scheduling & Access to Care	Access to Medical Services	Routine Specialty 90 Days	>=	85%	75%	76%	99%	88%	96%	91%	77%	90%	99%	89%	52%	92%	83%	66%	65%	98%	89%	89%	94%	94%	92%	94%	79%	45%	44%	83%	90%	95%	58%	88%	68%	98%	84%	89%	75%	86%	73%	
Scheduling & Access to Care	Access to Medical Services	Return from HLOC 5 Days	>=	85%	75%	69%	80%	100%	96%	76%	77%	100%	87%	44%	86%	92%	81%	54%	40%	100%	93%	78%	63%	100%	84%	68%	87%	23%	29%	79%	84%	33%	73%	85%	73%	64%	84%	77%	71%	83%	75%	
Scheduling & Access to Care	Access to Medical Services	Laboratory Services as Ordered	>=	85%	75%	94%	97%	96%	87%	92%	93%	96%	96%	90%	95%	89%	99%	91%	89%	98%	93%	92%	97%	97%	96%	95%	98%	77%	95%	98%	100%	98%	82%	96%	94%	96%	91%	97%	88%	95%	97%	
Scheduling & Access to Care	Access to Medical Services	Radiology Services as Ordered	>=	85%	75%	88%	98%	100%	92%	98%	72%	98%	93%	78%	90%	92%	99%	81%	79%	99%	91%	93%	80%	84%	97%	88%	90%	65%	88%	96%	97%	96%	52%	98%	87%	100%	89%	92%	97%	98%	75%	
Scheduling & Access to Care	Access to Dental Services	Dental Services	>=	85%	75%	97%	100%	98%	98%	99%	98%	98%	100%	98%	97%	97%	96%	99%	97%	100%	99%	99%	98%	100%	99%	98%	99%	98%	100%	93%	99%	100%	97%	99%	99%	99%	92%	98%	99%	99%	92%	
Scheduling & Access to Care	Access to Dental Services	7362 Triage 3 or 10 Days	>=	85%	75%	98%	100%	95%	95%	97%	99%	98%	99%	98%	99%	97%	98%	100%	100%	100%	98%	99%	97%	99%	98%	100%	99%	99%	98%	97%	100%	100%	100%	98%	97%	98%	99%	95%	98%	99%	99%	
Scheduling & Access to Care	Access to Dental Services	Treatment within Timeframes	>=	85%	75%	99%	100%	100%	100%	100%	97%	98%	100%	97%	100%	100%	99%	98%	99%	99%	100%	98%	99%	100%	98%	99%	100%	98%	100%	100%	98%	100%	99%	100%	99%	100%	99%	95%	100%	100%	98%	
Scheduling & Access to Care	Access to Dental Services	RC Screening 60 Days	>=	85%	75%	91%	-	-	-	-	-	99%	-	-	90%	-	-	-	-	-	-	-	-	99%	-	-	-	-	-	-	86%	-	-	-	-	-	-	-	100%	-	-	89%
Scheduling & Access to Care	Access to Dental Services	Patient Requested Exam 90 Days	>=	85%	75%	98%	100%	98%	99%	100%	95%	96%	100%	100%	99%	98%	97%	100%	89%	100%	97%	100%	96%	100%	100%	95%	98%	98%	100%	85%	100%	100%	98%	100%	99%	97%	100%	100%	100%	97%	86%	
Scheduling & Access to Care	Access to Dental Services	Notice of Exam 50 Y.O. or Chronic Care	>=	85%	75%	96%	100%	98%	100%	100%	100%	98%	100%	98%	99%	93%	92%	99%	100%	99%	100%	98%	100%	100%	98%	100%	97%	100%	100%	96%	100%	94%	97%	99%	100%	69%	99%	99%	99%	99%	88%	
Scheduling & Access to Care	Access to MH Services	Mental Health Services	>=	90%	75%	75%	99%	97%	96%	98%	96%	94%	99%	82%	85%	93%	79%	62%	63%	99%	97%	95%	93%	99%	98%	97%	80%	57%	80%	84%	100%	97%	81%	84%	68%	99%	95%	85%	53%	85%	70%	
Scheduling & Access to Care	Access to MH Services	Referral Timeframes	>=	85%	75%	83%	99%	97%	92%	100%	94%	91%	98%	73%	88%	94%	95%	80%	68%	98%	95%	91%	90%	98%	97%	95%	90%	66%	82%	60%	99%	98%	81%	96%	90%	98%	91%	93%	79%	90%	47%	
Scheduling & Access to Care	Access to MH Services	EOP Structured Treatment	>=	90%	75%	50%	-	-	-	-	-	96%	-	84%	68%	86%	44%	21%	39%	-	-	-	90%	-	-	-	52%	16%	66%	98%	100%	92%	71%	67%	26%	-	-	66%	11%	74%	70%	
Scheduling & Access to Care	Access to MH Services	Contact Timeframes	>=	90%	75%	93%	100%	-	100%	95%	98%	95%	99%	89%	99%	98%	98%	85%	83%	99%	100%	98%	98%	100%	99%	100%	97%	89%	92%	94%	100%	100%	91%	90%	87%	100%	100%	96%	69%	92%	95%	
Scheduling & Access to Care	Access to MH Services	Primary Clinician Contact Timeframes	>=	90%	75%	93%	100%	-	100%	90%	98%	96%	97%	93%	99%	99%	98%	84%	83%	99%	100%	94%	96%	100%	98%	100%	96%	93%	96%	99%	100%	100%	94%	87%	79%	100%	99%	96%	65%	98%	98%	
Scheduling & Access to Care	Access to MH Services	Psychiatrist Contact Timeframes	>=	90%	75%	88%	100%	-	100%	-	97%	92%	100%	77%	99%	96%	96%	79%	71%	99%	100%	100%	99%	100%	99%	100%	95%	77%	80%	83%	100%	99%	79%	85%	88%	100%	100%	96%	78%	78%	90%	
Scheduling & Access to Care	Access to MH Services	IDTT Contact Timeframes	>=	90%	75%	97%	100%	-	100%	100%	98%	97%	100%	98%	99%	99%	99%	91%	95%	100%	100%	100%	99%	100%	100%	99%	98%	99%	99%	100%	100%	98%	98%	94%	100%	99%	97%	64%	99%	97%		
Scheduling & Access to Care	Appts Cancelled due to Custody	Cancelled Due to Custody	<	1%	5%	2%	0%	0%	1%	1%	1%	0%	1%	0%	1%	2%	1%	2%	0%	1%	0%	0%	0%	0%	1%	0%	0%	17%	1%	0%	0%	1%	0%	1%	0%	2%	1%	0%	2%	1%	0%	
Scheduling & Access to Care	Appts Cancelled due to Custody	Medical Services	<	1%	5%	0%	0%	0%	0%	1%	0%	1%	0%	2%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	2%	1%	1%	0%	0%	0%	1%	0%	1%	2%	1%	0%	0%			
Scheduling & Access to Care	Appts Cancelled due to Custody	Mental Health Services	<	1%	5%	6%	0%	0%	1%	0%	1%	2%	0%	0%	1%	1%	4%	2%	5%	0%	1%	0%	0%	1%	1%	0%	0%	49%	2%	0%	0%	3%	1%	1%	0%	4%	0%	0%	4%	2%	0%	
Scheduling & Access to Care	Appts Cancelled due to Custody	Dental Services	<	1%	5%	1%	0%	1%	1%	1%	1%	0%	0%	0%	3%	1%	1%	1%	1%	1%	1%	0%	1%	0%	1%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	1%	0%	1%	1%	2%	0%	
Scheduling & Access to Care	Appts Completed as Scheduled	Seen as Scheduled	>=	85%	75%	85%	95%	95%	87%	92%	90%	83%	90%	90%	91%	86%	85%	82%	88%	89%	86%	88%	86%	93%	85%	90%	86%	69%	84%	88%	92%	90%	87%	82%	85%	93%	87%	91%	73%	88%	92%	
Scheduling & Access to Care	Appts Completed as Scheduled	Medical Services	>=	85%	75%	76%	89%	91%	80%	84%	82%	64%	88%	75%	80%	69%	76%	69%	81%	73%	69%	78%	68%	86%	75%	78%	80%	81%	66%	70%	82%	86%	76%	69%	82%	86%	69%	80%	60%	75%	81%	
Scheduling & Access to Care	Appts Completed as Scheduled	Mental Health Services	>=	85%	75%	87%	99%	100%	100%	100%	96%	95%	100%	98%	98%	98%	91%	80%	91%	99%	100%	100%	100%	97%	99%	100%	91%	39%	95%	99%	100%	97%	97%	86%	80%	100%	100%	98%	77%	99%	100%	
Scheduling & Access to Care	Appts Completed as Scheduled	Dental Services	>=	85%	75%	91%	96%	94%	83%	93%	93%	91%	82%	98%	95%	92%	89%	97%	92%	94%	90%	87%	92%	95%	82%	93%	87%	88%	91%	94%	95%	88%	89%	90%	92%	93%	93%	95%	82%	90%	96%	
Scheduling & Access to Care	Effective Communication	Effective Communication Provided	>=	90%	75%	97%	100%	100%	100%	100%	100%	96%	99%	97%	98%	99%	99%	98%	96%	100%	99%	99%	100%	99%	100%	100%	96%	93%	98%	90%	98%	98%	98%	96%	93%	99%	99%	98%	95%	98%	97%	
Scheduling & Access to Care	Effective Communication	Medical Services	>=	90%	75%	97%	100%	100%	100%	99%	99%	90%	99%	96%	100%	98%	98%	97%	91%	100%	100%	99%	100%	100%	99%	100%	96%	98%	99%	98%	95%	98%	96%	94%	96%	98%	100%	98%	96%	100%	93%	
Scheduling & Access to Care	Effective Communication	Mental Health Services	>=	90%	75%	95%	100%	100%	100%	100%	99%	99%	100%	96%	95%	98%	99%	96%	96%	99%	97%	99%	100%	98%	99%	100%	93%	83%	96%	97%	99%	95%	97%	94%	84%	98%	99%	98%				

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Domain	SubDomain	Element	Equality	Measure Goal	Near Goal	SW	ASP	CAC	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP				
Scheduling & Access to Care	Effective Communication	Sign Language Interpreter (SLI) Provided	>=	90%	75%	79%	-	-	-	-	-	90%	-	75%	78%	-	-	61%	-	-	-	-	90%	-	-	-	-	40%	-	100%	-	-	63%	-	90%	-	-	-	-	-	-	-	-	-	0%
Population Health Management	Asthma Care	Asthma Care	>=	85%	75%	85%	97%	92%	91%	99%	90%	90%	93%	88%	95%	92%	96%	83%	88%	97%	93%	92%	91%	93%	93%	95%	87%	88%	94%	90%	82%	93%	93%	89%	92%	91%	95%	83%	95%	96%	98%				
Population Health Management	Asthma Care	Asthma SABA Utilization	>=	85%	75%	84%	96%	94%	97%	97%	90%	91%	96%	85%	95%	89%	94%	80%	87%	97%	96%	92%	82%	97%	94%	93%	93%	95%	94%	96%	100%	95%	92%	93%	95%	97%	97%	86%	93%	98%	96%				
Population Health Management	Asthma Care	Persistent Asthma ICS Treatment	>=	85%	75%	86%	97%	90%	84%	100%	91%	90%	91%	92%	94%	96%	98%	86%	88%	98%	90%	91%	100%	89%	92%	97%	81%	81%	94%	85%	65%	90%	95%	86%	90%	85%	94%	81%	96%	94%	100%				
Population Health Management	Anticoagulation	Therapeutic Anticoagulation	>=	90%	75%	80%	-	-	-	0%	100%	100%	100%	79%	85%	50%	83%	85%	67%	-	67%	-	-	100%	100%	-	100%	69%	63%	-	-	-	100%	91%	67%	50%	87%	82%	88%	83%	50%				
Population Health Management	Diabetes Care	Diabetes Care	>=	90%	75%	84%	94%	91%	81%	92%	85%	87%	85%	86%	93%	89%	84%	86%	88%	92%	87%	88%	94%	90%	81%	92%	82%	82%	86%	82%	87%	94%	86%	79%	90%	87%	83%	79%	89%	93%	76%				
Population Health Management	Diabetes Care	A1C <8%	>=	90%	75%	80%	93%	87%	72%	97%	78%	82%	78%	75%	89%	89%	76%	81%	88%	81%	83%	79%	91%	84%	73%	92%	75%	72%	78%	80%	85%	88%	79%	76%	79%	88%	83%	75%	80%	90%	77%				
Population Health Management	Diabetes Care	Blood Pressure <140/90 mm Hg	>=	90%	75%	75%	91%	91%	89%	90%	79%	85%	77%	74%	-	82%	77%	-	-	94%	84%	90%	100%	86%	79%	94%	75%	-	-	72%	77%	88%	-	74%	-	82%	80%	76%	-	87%	-				
Population Health Management	Diabetes Care	Screened or Treated Nephropathy	>=	90%	75%	94%	96%	100%	83%	97%	99%	95%	100%	98%	98%	96%	92%	92%	94%	99%	96%	95%	96%	95%	91%	94%	95%	92%	93%	92%	85%	100%	94%	91%	98%	96%	86%	86%	96%	98%	68%				
Population Health Management	Diabetes Care	Statin	>=	90%	75%	87%	95%	85%	81%	86%	85%	86%	84%	96%	94%	87%	92%	86%	82%	92%	84%	87%	90%	94%	82%	90%	82%	88%	85%	100%	100%	85%	74%	92%	82%	84%	79%	93%	96%	83%					
Population Health Management	End Stage Liver Disease Care	End Stage Liver Disease Care	>=	90%	75%	84%	67%	-	100%	100%	84%	96%	77%	89%	89%	65%	82%	90%	86%	90%	95%	59%	100%	85%	100%	100%	75%	97%	79%	100%	98%	50%	78%	80%	78%	97%	88%	77%	85%	100%	100%				
Population Health Management	End Stage Liver Disease Care	EGD for Esophageal Varices	>=	90%	75%	80%	0%	-	100%	100%	60%	90%	40%	88%	93%	85%	80%	73%	89%	70%	90%	33%	-	77%	100%	-	100%	94%	84%	-	100%	50%	81%	75%	85%	100%	77%	72%	75%	100%	100%				
Population Health Management	End Stage Liver Disease Care	HCC Screening	>=	90%	75%	90%	100%	-	100%	100%	83%	94%	67%	88%	94%	87%	94%	98%	94%	100%	96%	60%	100%	78%	100%	-	100%	98%	92%	-	100%	0%	88%	80%	100%	91%	95%	80%	94%	100%	100%				
Population Health Management	End Stage Liver Disease Care	NSAID	>=	90%	75%	96%	100%	-	100%	100%	92%	100%	100%	99%	99%	90%	97%	99%	96%	100%	94%	83%	100%	100%	100%	100%	97%	92%	100%	94%	100%	93%	100%	93%	100%	96%	87%	95%	100%	100%					
Population Health Management	End Stage Liver Disease Care	Diagnosis Medication Match	>=	90%	75%	71%	-	-	-	-	100%	100%	100%	83%	72%	0%	58%	92%	67%	-	100%	-	-	-	-	-	-	0%	100%	50%	-	-	-	50%	67%	33%	-	83%	67%	75%	-	-			
Population Health Management	End Stage Liver Disease Care	SBP or TIPS with Cipro. or Sulfa.	>=	90%	75%	57%	-	-	-	-	-	-	-	67%	50%	-	-	100%	100%	-	-	-	-	-	-	-	-	0%	-	0%	-	-	-	0%	100%	0%	-	-	100%	-	-	-			
Population Health Management	End Stage Liver Disease Care	Ascites with Spironolactone and Furosemide	>=	90%	75%	58%	-	-	-	-	100%	100%	100%	82%	67%	0%	17%	75%	33%	-	-	-	-	-	-	-	-	-	100%	100%	-	-	-	50%	0%	0%	-	67%	0%	50%	-	-			
Population Health Management	End Stage Liver Disease Care	Hepatic Enceph. w/ Lactulose and/or Rifaximin	>=	90%	75%	96%	-	-	-	-	100%	-	100%	100%	-	100%	100%	-	-	100%	-	-	-	-	-	-	-	-	-	-	-	-	100%	100%	100%	-	100%	100%	100%	-	-				
Population Health Management	Colon Cancer Screening	Colon Cancer Screening	>=	75%	65%	75%	60%	86%	82%	44%	78%	79%	83%	76%	72%	78%	78%	72%	67%	78%	82%	83%	82%	85%	82%	78%	73%	68%	70%	66%	75%	75%	78%	63%	66%	75%	84%	86%	66%	87%	78%				
Population Health Management	Women's Care	Women's Care	>=	75%	65%	84%	-	-	-	-	-	85%	-	-	-	86%	-	-	-	-	-	-	-	-	82%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-			
Population Health Management	Women's Care	Breast Cancer Screening	>=	75%	65%	85%	-	-	-	-	-	84%	-	-	-	87%	-	-	-	-	-	-	-	-	71%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-			
Population Health Management	Women's Care	Cervical Cancer Screening	>=	75%	65%	84%	-	-	-	-	-	86%	-	-	-	85%	-	-	-	-	-	-	-	-	93%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-				
Population Health Management	Diagnostic Monitoring	Diagnostic Monitoring	>=	90%	75%	93%	100%	-	-	-	100%	92%	-	93%	99%	93%	95%	92%	98%	100%	97%	100%	92%	100%	98%	-	78%	92%	97%	65%	99%	100%	91%	82%	95%	100%	96%	93%	90%	97%	86%				
Population Health Management	Diagnostic Monitoring-QT Prolongation	QT Prolongation EKG 12 Months	>=	90%	75%	84%	100%	-	-	-	100%	86%	-	83%	100%	85%	91%	76%	100%	100%	100%	100%	83%	100%	100%	-	50%	100%	100%	60%	100%	100%	79%	68%	88%	100%	90%	83%	91%	95%	80%				
Population Health Management	Diagnostic Monitoring-Antipsychotics	Antipsychotics	>=	90%	75%	93%	99%	-	-	-	99%	95%	-	93%	98%	91%	93%	93%	96%	99%	92%	-	94%	100%	95%	-	89%	89%	96%	57%	96%	100%	93%	81%	97%	99%	97%	91%	89%	97%	83%				
Population Health Management	Diagnostic Monitoring-Antipsychotics	Lipid Monitoring 12 Months	>=	90%	75%	92%	100%	-	-	-	100%	98%	-	90%	98%	93%	94%	94%	92%	96%	92%	-	100%	100%	93%	-	94%	87%	93%	50%	82%	100%	93%	76%	98%	100%	99%	91%	89%	97%	75%				
Population Health Management	Diagnostic Monitoring-Antipsychotics	Blood Sugar 12 Months	>=	90%	75%	96%	100%	-	-	-	100%	98%	-	96%	98%	99%	96%	98%	96%	100%	93%	-	100%	100%	98%	-	96%	92%	98%	67%	100%	100%	97%	86%	99%	100%	97%	94%	92%	100%	75%				
Population Health Management	Diagnostic Monitoring-Antipsychotics	EKG 12 Months	>=	90%	75%	90%	100%	-	-	-	100%	100%	-	94%	100%	86%	92%	90%	92%	100%	82%	-	100%	100%	100%	-	89%	78%	89%	50%	100%	-	76%	65%	96%	100%	100%	92%	94%	100%					
Population Health Management	Diagnostic Monitoring-Antipsychotics	AIMS 12 Months	>=	90%	75%	91%	100%	-	-	-	100%	97%	-	92%	96%	89%	91%	86%	96%	100%	97%	-	90%	97%	91%	-	72%	93%	96%	33%	100%	100%	92%	75%	96%	100%	99%	85%	91%	95%	81%				
Population Health Management	Diagnostic Monitoring-Antipsychotics	Med Consent 12 Months	>=	90%	75%	94%	100%	-	-	-	100%	99%	-	93%	93%	98%	93%	93%	99%	100%	98%	-	90%	100%	98%	-	85%	92%	96%	58%	100%	100%	98%	86%	91%	100%	99%	85%	80%	99%	94%				
Population Health Management	Diagnostic Monitoring-Antipsychotics	CBC with Platelets 12 Months	>=	90%	75%	93%	100%	-	-	-	100%	98%	-	94%	96%	94%	96%	95%	94%	100%	93%	-	90%	100%	96%	-	94%	86%	97%	58%	100%	100%	94%	81%	97%	100%	96%	91%	90%	97%	63%				
Population Health Management	Diagnostic Monitoring-Antipsychotics	CMP 12 Months	>=	90%	75%	93%	100%	-	-	-	100%	98%	-	95%	98%	93%	95%	95%	95%	100%	89%	-	100%	100%	98%	-	94%	85%	96%	50%	100%	100%	94%	82%	98%	100%	97%	91%	90%	99%	75%				
Population Health Management	Diagnostic Monitoring-Antipsychotics	Thyroid Monitoring 5 Years	>=	90%	75%	99%	100%	-	-	-	100%	98%	-	100%	100%	100%	99%	100%	100%	100%	100%	-	100%	100%	100%	-	99%	99%	100%	92%	100%	100%	99%	99%	100%	100%	100%	97%	99%	100%					
Population Health Management	Diagnostic Monitoring-Clozapine	Clozapine	>=	90%	75%	96%	-	-	-	-	-	94%	-	100%	-	98%	-	95%	100%	-	-	-	-	-	-	-	-	-	98%	-	-	-	-	85%	-	-	-	100%	-	100%	-				
Population Health Management	Diagnostic Monitoring-Clozapine	CMP 12 Months	>=	90%	75%	96%	-	-	-	-	-	100%	-	100%	-	100%	-	100%	100%	-	-	-	-	-	-	-	-	-	96%	-	-	-	-	83%	-	-	-	100%	-	100%	-				

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Domain	SubDomain	Element	Equality	Measure Goal	Near Goal	SW	ASP	CAC	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC	MCSP	NKSP	PBSP	PVSP	RUD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP	
Population Health Management	Diagnostic Monitoring-Clozapine	Lipid Monitoring 12 Months	>=	90%	75%	95%	-	-	-	-	-	100%	-	100%	-	80%	-	94%	100%	-	-	-	-	-	-	-	-	-	100%	-	-	-	-	83%	-	-	-	100%	-	100%	-	
Population Health Management	Diagnostic Monitoring-Clozapine	Blood Sugar 12 Months	>=	90%	75%	98%	-	-	-	-	-	100%	-	100%	-	100%	-	100%	100%	-	-	-	-	-	-	-	-	-	100%	-	-	-	-	83%	-	-	-	100%	-	100%	-	
Population Health Management	Diagnostic Monitoring-Clozapine	CBC 30 Days	>=	90%	75%	98%	-	-	-	-	-	100%	-	100%	-	100%	-	88%	100%	-	-	-	-	-	-	-	-	-	100%	-	-	-	-	100%	-	-	-	100%	-	100%	-	
Population Health Management	Diagnostic Monitoring-Clozapine	EKG 12 Months	>=	90%	75%	92%	-	-	-	-	-	100%	-	100%	-	100%	-	94%	100%	-	-	-	-	-	-	-	-	-	93%	-	-	-	-	73%	-	-	-	100%	-	100%	-	
Population Health Management	Diagnostic Monitoring-Clozapine	AIMS 12 Months	>=	90%	75%	93%	-	-	-	-	-	100%	-	100%	-	100%	-	94%	100%	-	-	-	-	-	-	-	-	-	93%	-	-	-	-	73%	-	-	-	100%	-	100%	-	
Population Health Management	Diagnostic Monitoring-Clozapine	Thyroid Monitoring 5 Years	>=	90%	75%	100%	-	-	-	-	-	100%	-	100%	-	100%	-	100%	100%	-	-	-	-	-	-	-	-	-	100%	-	-	-	-	100%	-	-	-	100%	-	100%	-	
Population Health Management	Diagnostic Monitoring-Clozapine	Med Consent 12 Months	>=	90%	75%	97%	-	-	-	-	-	100%	-	100%	-	100%	-	92%	100%	-	-	-	-	-	-	-	-	-	100%	-	-	-	-	86%	-	-	-	100%	-	100%	-	
Population Health Management	Diagnostic Monitoring-Mood Stabilizers	Mood Stabilizers	>=	90%	75%	94%	100%	-	-	-	-	100%	90%	96%	100%	91%	98%	97%	96%	100%	99%	-	100%	100%	98%	-	85%	85%	94%	75%	100%	100%	93%	83%	97%	100%	100%	99%	88%	98%	88%	
Population Health Management	Diagnostic Monitoring-Mood Stabilizers	Carbamazepine	>=	90%	75%	94%	-	-	-	-	-	100%	-	-	-	-	-	100%	100%	-	100%	-	-	-	-	100%	-	75%	-	94%	-	-	-	88%	-	100%	-	100%	100%	83%	100%	-
Population Health Management	Diagnostic Monitoring-Mood Stabilizers	CMP 12 Months	>=	90%	75%	95%	-	-	-	-	-	100%	-	-	-	-	-	100%	100%	-	100%	-	-	-	-	100%	-	100%	-	-	-	-	50%	-	100%	-	100%	100%	100%	100%	-	
Population Health Management	Diagnostic Monitoring-Mood Stabilizers	Carbamazepine Level 12 Months	>=	90%	75%	91%	-	-	-	-	-	100%	-	-	-	-	-	100%	100%	-	100%	-	-	-	-	100%	-	100%	-	75%	-	-	-	100%	-	100%	-	100%	100%	67%	100%	-
Population Health Management	Diagnostic Monitoring-Mood Stabilizers	CBC 12 Months	>=	90%	75%	100%	-	-	-	-	-	100%	-	-	-	-	-	100%	100%	-	100%	-	-	-	-	100%	-	100%	-	-	-	-	100%	-	100%	-	100%	100%	100%	100%	-	
Population Health Management	Diagnostic Monitoring-Mood Stabilizers	Med Consent 12 Months	>=	90%	75%	90%	-	-	-	-	-	100%	-	-	-	-	-	100%	100%	-	100%	-	-	-	-	100%	-	0%	-	100%	-	-	-	100%	-	100%	-	100%	100%	67%	100%	-
Population Health Management	Diagnostic Monitoring-Mood Stabilizers	Depakote	>=	90%	75%	94%	100%	-	-	-	-	100%	89%	93%	100%	83%	98%	95%	92%	100%	100%	-	100%	100%	95%	-	98%	84%	92%	75%	100%	100%	97%	85%	94%	100%	100%	96%	90%	98%	88%	
Population Health Management	Diagnostic Monitoring-Mood Stabilizers	CMP 12 Months	>=	90%	75%	96%	100%	-	-	-	-	100%	86%	100%	100%	67%	97%	100%	94%	100%	100%	-	100%	100%	100%	-	100%	83%	96%	100%	100%	100%	96%	93%	100%	100%	100%	100%	96%	97%	100%	
Population Health Management	Diagnostic Monitoring-Mood Stabilizers	Depakote Level 12 Months	>=	90%	75%	91%	100%	-	-	-	-	100%	86%	88%	100%	67%	100%	88%	91%	100%	100%	-	100%	100%	90%	-	100%	78%	91%	100%	100%	100%	93%	75%	95%	100%	100%	100%	93%	97%	100%	
Population Health Management	Diagnostic Monitoring-Mood Stabilizers	CBC with Platelets 12 Months	>=	90%	75%	95%	100%	-	-	-	-	100%	86%	100%	100%	100%	100%	96%	94%	100%	100%	-	100%	100%	100%	-	93%	85%	95%	100%	100%	100%	98%	89%	100%	100%	100%	100%	96%	97%	50%	
Population Health Management	Diagnostic Monitoring-Mood Stabilizers	Med Consent 12 Months	>=	90%	75%	92%	100%	-	-	-	-	100%	100%	85%	100%	100%	97%	94%	92%	100%	100%	-	100%	100%	90%	-	100%	90%	86%	0%	100%	100%	100%	84%	83%	100%	100%	86%	74%	100%	100%	
Population Health Management	Diagnostic Monitoring-Mood Stabilizers	Lithium	>=	90%	75%	94%	100%	-	-	-	-	100%	92%	98%	100%	99%	97%	95%	97%	100%	98%	-	-	100%	100%	-	83%	86%	97%	-	100%	100%	94%	80%	97%	100%	100%	100%	92%	96%	-	
Population Health Management	Diagnostic Monitoring-Mood Stabilizers	Creatinine & BUN 12 Months	>=	90%	75%	97%	100%	-	-	-	-	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	-	-	100%	100%	-	89%	88%	100%	-	100%	100%	93%	93%	100%	100%	100%	100%	95%	100%	-	
Population Health Management	Diagnostic Monitoring-Mood Stabilizers	Lithium Level 12 Months	>=	90%	75%	96%	100%	-	-	-	-	100%	100%	100%	100%	95%	100%	92%	100%	100%	-	-	100%	100%	-	89%	82%	96%	-	100%	100%	100%	93%	95%	100%	100%	100%	100%	100%	100%	-	
Population Health Management	Diagnostic Monitoring-Mood Stabilizers	Thyroid Monitoring 12 Months	>=	90%	75%	94%	100%	-	-	-	-	100%	75%	100%	100%	93%	100%	100%	92%	100%	89%	-	-	100%	100%	-	78%	76%	92%	-	100%	100%	100%	93%	100%	100%	100%	100%	90%	100%	-	
Population Health Management	Diagnostic Monitoring-Mood Stabilizers	EKG 12 Months	>=	90%	75%	88%	100%	-	-	-	-	100%	83%	100%	100%	94%	82%	100%	100%	100%	-	-	100%	100%	-	60%	88%	100%	-	100%	100%	75%	56%	93%	100%	100%	100%	82%	91%	-		
Population Health Management	Diagnostic Monitoring-Mood Stabilizers	Med Consent 12 Months	>=	90%	75%	94%	100%	-	-	-	-	100%	100%	90%	100%	100%	94%	94%	100%	100%	100%	-	-	100%	100%	-	100%	93%	96%	-	100%	100%	100%	67%	95%	100%	100%	100%	94%	87%	-	
Population Health Management	Diagnostic Monitoring-Antidepressants	Antidepressants	>=	90%	75%	97%	100%	-	-	-	-	100%	95%	92%	97%	98%	97%	97%	96%	100%	98%	-	91%	100%	98%	-	89%	93%	97%	68%	100%	100%	98%	95%	97%	100%	98%	94%	92%	98%	92%	
Population Health Management	Diagnostic Monitoring-Antidepressants	EKG 12 Months (Tricyclics)	>=	90%	75%	100%	-	-	-	-	-	-	-	-	-	-	-	100%	-	-	-	-	-	-	-	-	-	100%	-	-	-	-	-	100%	-	-	100%	-	-	-		
Population Health Management	Diagnostic Monitoring-Antidepressants	Med Consent 12 Months	>=	90%	75%	93%	100%	-	-	-	-	100%	94%	85%	95%	96%	96%	92%	94%	100%	95%	-	81%	99%	96%	-	79%	88%	90%	40%	100%	100%	97%	90%	91%	100%	97%	83%	84%	95%	95%	
Population Health Management	Diagnostic Monitoring-Antidepressants	Thyroid Monitoring 5 Years	>=	90%	75%	99%	100%	-	-	-	-	100%	97%	100%	100%	99%	100%	99%	100%	100%	-	100%	100%	100%	-	99%	99%	99%	96%	100%	100%	99%	99%	99%	100%	99%	99%	99%	99%	100%	90%	
Population Health Management	Specialty Services	Utilization Specialty Services	>=	90%	75%	88%	94%	88%	96%	100%	89%	89%	92%	67%	92%	92%	81%	89%	91%	90%	81%	98%	84%	86%	95%	96%	97%	79%	76%	95%	97%	94%	90%	60%	99%	91%	92%	93%	93%	88%	85%	
Population Health Management	Polypharmacy	Polypharmacy Medication Review	>=	95%	75%	89%	100%	100%	100%	100%	90%	92%	100%	91%	95%	99%	96%	68%	89%	100%	96%	95%	97%	97%	98%	100%	96%	83%	90%	95%	78%	83%	86%	100%	97%	100%	96%	100%	90%	96%	63%	
Care Management	High Risk Patients	Appropriate Placement High Risk Patients	>=	90%	75%	80%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Care Management	High Risk Patients	High Risk Patient Care Plan	>=	90%	75%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Care Management	High Risk Patients	Timely Completion of Discharge Follow-Ups	>=	85%	75%	92%	100%	-	-	-	84%	95%	-	97%	99%	93%	96%	91%	89%	74%	100%	-	88%	80%	98%	100%	90%	81%	92%	92%	94%	94%	91%	95%	94%	100%	100%	95%	87%	94%	99%	
Care Management	High Risk Patients	30-Day Community Hospital Readmission	<	5%	10%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-		
Care Management	High Risk Patients	30-Day MHC or PIP Readmission	<=	5%	10%	24%	-	-	-	-	-	11%	-	26%	27%	16%	30%	14%	31%	-	-	-	-	-	5%	-	35%	23%	20%	40%	7%	22%	38%	23%	30%	-	27%	0%	12%	0%	42%	

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Domain	SubDomain	Element	Equality	Measure Goal	Near Goal	SW	ASP	CAC	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP							
Care Management	High Risk Patients	Potentially Avoidable Hospitalizations*	<	10	20	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-				
Care Management	High Risk Patients	EOP/MHCB Treatment Plan	>=	90%	75%	78%	-	-	-	-	-	86%	-	70%	100%	83%	52%	75%	70%	-	-	-	-	-	100%	-	-	100%	78%	-	100%	86%	-	87%	-	-	-	80%	62%	100%	44%	-	-	-	-			
Care Management	High Risk Patients	Suicide Watch Discharge Plan	>=	90%	75%	58%	75%	-	-	-	-	20%	-	0%	80%	-	80%	20%	0%	50%	100%	100%	75%	100%	75%	50%	-	25%	60%	100%	60%	0%	-	20%	100%	50%	60%	100%	40%	33%	75%	-	-	-	-			
Care Management	High Risk Patients	Quality of Suicide Risk Evaluation Documentation	>=	85%	75%	62%	33%	-	-	-	-	22%	-	61%	100%	86%	78%	81%	96%	63%	76%	100%	33%	100%	21%	50%	-	67%	69%	47%	92%	62%	-	48%	9%	33%	47%	65%	84%	83%	50%	-	-	-	-			
Continuity of Clinicians & Services	Continuity of Care	Primary Care Provider (PCP)	>=	85%	75%	94%	96%	92%	90%	93%	97%	95%	97%	91%	99%	96%	91%	94%	100%	94%	92%	91%	98%	99%	94%	97%	93%	99%	100%	96%	97%	91%	100%	97%	97%	89%	98%	95%	97%	91%	91%	-	-	-	-			
Continuity of Clinicians & Services	Continuity of Care	Mental Health Primary Clinician	>=	85%	75%	76%	-	-	-	-	-	91%	-	81%	-	87%	68%	78%	75%	-	-	-	-	-	-	-	-	78%	80%	77%	-	-	-	74%	74%	77%	-	-	74%	81%	80%	-	-	-	-			
Continuity of Clinicians & Services	Continuity of Care	Psychiatrist	>=	85%	75%	76%	-	-	-	-	-	69%	-	93%	-	88%	88%	79%	80%	-	-	-	-	-	-	-	-	86%	65%	75%	-	-	-	64%	77%	86%	-	-	94%	68%	51%	-	-	-	-			
Medication Management	MAPIP	Medication Continuity-Transfer	>=	90%	75%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-			
Medication Management	MAPIP	M5: NA/DOT/KOP Meds Inter-Institutional	>=	90%	75%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-			
Medication Management	MAPIP	M6: NA/DOT Meds Intra-Institutional	>=	90%	75%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-		
Medication Management	MAPIP	M7: Mental Health Crisis Bed Transfers	>=	90%	75%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-		
Medication Management	MAPIP	M8: ASU/SHU/PSU Inter-Institutional	>=	90%	75%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-		
Medication Management	MAPIP	M9: Discharge from Community Hosp/DSH	>=	90%	75%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-		
Medication Management	MAPIP	Medication Non-Adherence Counseling	>=	90%	75%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Medication Management	MAPIP	M11: Non-Adherence MH Prescribed	>=	90%	75%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Medication Management	MAPIP	Referral on MAR	>=	90%	75%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Medication Management	MAPIP	128 MH5 or 128 C	>=	90%	75%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Medication Management	MAPIP	Progress Note	>=	90%	75%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Medication Management	MAPIP	M12: Non-Adherence PC2602 Meds	>=	90%	75%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Medication Management	MAPIP	M14: Non-Adherence Insulin/HIV/Clozaril	>=	90%	75%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Medication Management	MAPIP	Medication Administration	>=	90%	75%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Medication Management	MAPIP	M22: New Outpatient Orders-Psychiatrist	>=	90%	75%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Medication Management	MAPIP	M23: New Outpatient Orders-Medical	>=	90%	75%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Medication Management	Medications Received Timely	All Medications Received Timely (EHRS)	>=	90%	75%	87%	97%	91%	94%	91%	94%	83%	94%	88%	94%	88%	94%	89%	83%	98%	97%	94%	93%	96%	78%	93%	80%	73%	80%	84%	93%	95%	79%	86%	92%	95%	89%	91%	84%	93%	88%	-	-	-	-	-	-	
Medication Management	EHRS	By Transfer Type		N/A	N/A	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Medication Management	Medications Received Timely	Inter-System	>=	90%	75%	80%	90%	91%	93%	87%	82%	74%	92%	81%	81%	78%	85%	81%	75%	92%	94%	82%	89%	87%	76%	79%	77%	66%	73%	74%	87%	87%	69%	82%	84%	82%	78%	79%	80%	81%	82%	-	-	-	-	-	-	
Medication Management	Medications Received Timely	Intra-Institution	>=	90%	75%	81%	97%	98%	91%	85%	87%	85%	89%	73%	89%	86%	83%	82%	79%	90%	98%	96%	92%	89%	85%	92%	78%	69%	73%	81%	93%	91%	78%	80%	85%	97%	87%	88%	78%	84%	86%	-	-	-	-	-	-	
Medication Management	Medications Received Timely	Stable Housing	>=	90%	75%	87%	97%	91%	94%	92%	94%	83%	94%	88%	94%	88%	94%	89%	83%	98%	97%	94%	93%	96%	78%	93%	81%	73%	80%	84%	93%	95%	79%	86%	92%	96%	89%	92%	85%	93%	88%	-	-	-	-	-	-	
Medication Management	EHRS	By Administration Type		N/A	N/A	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Medication Management	Medications Received Timely	KOP	>=	90%	75%	83%	90%	86%	83%	85%	86%	88%	85%	84%	87%	81%	76%	77%	72%	95%	97%	88%	97%	79%	81%	78%	71%	76%	77%	85%	95%	80%	74%	83%	83%	88%	80%	80%	85%	87%	89%	-	-	-	-	-	-	
Medication Management	Medications Received Timely	NA/DOT	>=	90%	75%	87%	98%	93%	95%	93%	94%	83%	95%	88%	94%	88%	95%	89%	83%	98%	97%	95%	91%	97%	78%	96%	81%	73%	80%	84%	93%	95%	79%	86%	92%	96%	90%	92%	84%	93%	87%	-	-	-	-	-		
Medication Management	EHRS	By Prescription Type		N/A	N/A	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Medication Management	Medications Received Timely	New	>=	90%	75%	82%	94%	93%	93%	88%	88%	81%	91%	83%	90%	85%	89%	85%	82%	96%	91%	92%	93%	94%	79%	88%	77%	74%	81%	82%	90%	91%	75%	83%	84%	88%	83%	89%	81%	89%	86%	-	-	-	-	-		
Medication Management	Medications Received Timely	Refill/Renewal	>=	90%	75%	87%	97%	91%	94%	92%	94%	83%	94%	88%	94%	88%	94%	89%	83%	98%	97%	94%	93%	96%	78%	94%	81%	72%	80%	84%	93%	95%	79%	86%	93%	96%	89%	92%	85%	93%	88%	-	-	-	-	-		
Medication Management	EHRS	By Medication Type		N/A	N/A	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	

**HEALTH CARE SERVICES DASHBOARD - Public Version**

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Domain	SubDomain	Element	Equality	Measure Goal	Near Goal	SW	ASP	CAC	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP		
Medication Management	Medications Received Timely	Significant Medications	>=	90%	75%	87%	97%	93%	96%	93%	94%	84%	95%	88%	95%	88%	95%	89%	83%	98%	97%	95%	93%	96%	78%	94%	81%	73%	81%	85%	93%	96%	80%	86%	93%	96%	90%	93%	85%	94%	88%		
Medication Management	Medications Received Timely	Other Medications	>=	90%	75%	79%	72%	80%	73%	72%	75%	73%	84%	86%	79%	87%	76%	83%	78%	91%	89%	68%	87%	73%	72%	70%	68%	64%	61%	76%	90%	71%	70%	81%	78%	76%	61%	75%	79%	84%	81%		
Medication Management	EHR	By Provider Type		N/A	N/A	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Medication Management	Medications Received Timely	Dental: Dental Stock	>=	90%	75%	96%	94%	99%	100%	97%	100%	98%	-	-	100%	-	98%	-	98%	100%	-	-	-	-	95%	-	-	100%	96%	-	100%	90%	100%	100%	100%	100%	94%	-	85%	94%	-	-	
Medication Management	Medications Received Timely	Dental: Non Dental Stock	>=	90%	75%	84%	97%	80%	96%	100%	93%	73%	82%	80%	78%	87%	93%	74%	86%	98%	90%	94%	95%	88%	67%	90%	84%	73%	87%	86%	98%	90%	81%	79%	84%	86%	67%	87%	82%	84%	94%		
Medication Management	Medications Received Timely	Medical	>=	90%	75%	86%	96%	91%	94%	91%	92%	82%	94%	87%	94%	90%	93%	87%	84%	98%	97%	94%	92%	95%	79%	93%	80%	74%	77%	85%	93%	95%	80%	83%	90%	94%	89%	90%	82%	92%	88%		
Medication Management	Medications Received Timely	Psychiatry	>=	90%	75%	87%	97%	-	97%	100%	95%	84%	98%	90%	94%	86%	95%	90%	82%	98%	96%	92%	93%	97%	77%	90%	81%	72%	84%	81%	93%	95%	77%	89%	94%	97%	90%	93%	86%	95%	87%		
Medication Management	Medications Refused	Medications Refused		N/A	N/A	5%	1%	2%	2%	1%	4%	5%	2%	5%	2%	2%	4%	6%	12%	1%	2%	2%	5%	1%	4%	2%	7%	8%	5%	7%	5%	1%	4%	8%	5%	2%	1%	4%	8%	5%	9%		
Medication Management	EHR	By Transfer Type		N/A	N/A	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Medication Management	Medications Refused	Inter-System- Refused		N/A	N/A	9%	7%	3%	2%	2%	9%	8%	1%	11%	7%	8%	9%	9%	15%	5%	4%	12%	4%	2%	6%	11%	10%	11%	9%	8%	8%	6%	6%	11%	8%	5%	5%	7%	9%	12%	10%		
Medication Management	Medications Refused	Intra-Institution- Refused		N/A	N/A	10%	1%	0%	1%	4%	8%	7%	0%	8%	4%	7%	13%	10%	15%	0%	2%	0%	4%	0%	7%	1%	13%	13%	15%	9%	4%	3%	11%	14%	8%	0%	4%	7%	12%	12%	9%		
Medication Management	Medications Refused	Stable Housing- Refused		N/A	N/A	5%	1%	2%	2%	1%	3%	5%	2%	4%	1%	2%	3%	6%	12%	1%	2%	2%	5%	1%	4%	1%	6%	7%	4%	7%	4%	1%	4%	8%	5%	2%	1%	4%	8%	5%	8%		
Medication Management	EHR	By Administration Type		N/A	N/A	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Medication Management	Medications Refused	KOP- Refused		N/A	N/A	3%	1%	1%	1%	1%	1%	1%	8%	0%	1%	2%	3%	7%	1%	1%	0%	2%	0%	2%	1%	3%	5%	5%	1%	1%	1%	2%	6%	1%	1%	1%	0%	1%	6%	1%	2%		
Medication Management	Medications Refused	NA/DOT- Refused		N/A	N/A	5%	1%	2%	2%	1%	4%	5%	2%	4%	2%	4%	6%	12%	1%	2%	2%	6%	1%	4%	2%	7%	8%	5%	7%	5%	1%	4%	8%	5%	2%	1%	4%	8%	5%	9%			
Medication Management	EHR	By Prescription Type		N/A	N/A	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Medication Management	Medications Refused	New- Refused		N/A	N/A	7%	4%	1%	2%	1%	7%	6%	3%	7%	4%	4%	7%	8%	12%	2%	5%	4%	4%	1%	4%	3%	9%	7%	5%	6%	6%	4%	4%	10%	10%	5%	3%	5%	9%	7%	9%		
Medication Management	Medications Refused	Refill/Renewal- Refused		N/A	N/A	5%	1%	2%	1%	1%	3%	5%	2%	5%	1%	2%	3%	6%	12%	1%	2%	2%	5%	1%	4%	1%	6%	8%	5%	7%	4%	1%	4%	8%	4%	2%	1%	4%	8%	5%	8%		
Medication Management	EHR	By Medication Type		N/A	N/A	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Medication Management	Medications Refused	Significant Medications- Refused		N/A	N/A	5%	1%	2%	2%	1%	3%	4%	2%	4%	1%	2%	4%	5%	12%	1%	2%	2%	5%	1%	4%	2%	6%	7%	4%	7%	5%	1%	4%	8%	5%	2%	1%	4%	7%	4%	8%		
Medication Management	Medications Refused	Other Medications- Refused		N/A	N/A	9%	0%	1%	1%	0%	9%	13%	1%	8%	3%	5%	8%	10%	16%	1%	2%	1%	4%	1%	7%	1%	14%	15%	12%	9%	3%	6%	10%	12%	7%	3%	1%	8%	15%	11%	11%		
Medication Management	EHR	By Provider Type		N/A	N/A	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Medication Management	Medications Refused	Dental: Dental Stock- Refused		N/A	N/A	0%	0%	0%	0%	0%	0%	0%	-	-	0%	-	0%	-	0%	0%	-	-	-	-	0%	-	-	0%	2%	-	0%	0%	0%	0%	0%	0%	0%	-	0%	0%	-	-	
Medication Management	Medications Refused	Dental: Non Dental Stock- Refused		N/A	N/A	6%	3%	0%	1%	0%	4%	11%	10%	0%	7%	5%	10%	7%	0%	1%	0%	0%	1%	10%	0%	1%	7%	4%	1%	1%	3%	3%	14%	10%	2%	0%	2%	11%	11%	2%			
Medication Management	Medications Refused	Medical- Refused		N/A	N/A	5%	1%	2%	2%	1%	4%	6%	2%	5%	2%	3%	4%	6%	11%	1%	2%	2%	6%	1%	4%	2%	7%	9%	5%	6%	5%	1%	4%	11%	6%	3%	1%	5%	10%	6%	7%		
Medication Management	Medications Refused	Psychiatry- Refused		N/A	N/A	5%	1%	-	0%	0%	3%	4%	0%	4%	1%	2%	4%	5%	13%	1%	2%	6%	5%	1%	3%	2%	6%	6%	4%	9%	5%	2%	4%	6%	4%	1%	1%	3%	6%	3%	10%		
Medication Management	Formulary Management	Non-Formulary by Medical Providers	<	3%	5%	6%	3%	3%	4%	2%	5%	8%	7%	8%	6%	10%	5%	10%	6%	3%	3%	3%	8%	4%	8%	2%	4%	7%	5%	4%	5%	2%	9%	5%	4%	4%	5%	10%	4%	3%	4%		
Medication Management	Formulary Management	Non-Formulary by Psychiatrists	<	3%	5%	5%	3%	-	0%	0%	1%	7%	0%	6%	2%	16%	4%	7%	4%	3%	2%	0%	9%	2%	4%	0%	3%	2%	4%	3%	4%	1%	4%	6%	3%	3%	3%	10%	4%	3%	11%		
Medication Management	Central Fill	Central Fill Prescriptions	>=	90%	75%	64%	76%	48%	73%	57%	51%	55%	65%	58%	89%	58%	79%	68%	47%	69%	72%	82%	36%	80%	67%	74%	57%	69%	68%	51%	92%	60%	75%	33%	64%	69%	74%	42%	37%	71%	55%		
Availability of Health Information	HIM-eUHR	All Documents	>=	85%	75%	88%	91%	92%	99%	90%	92%	70%	99%	90%	86%	76%	93%	85%	84%	87%	87%	79%	88%	89%	88%	78%	85%	94%	63%	84%	93%	86%	83%	87%	91%	98%	77%	91%	92%	95%	95%		
Availability of Health Information	HIM-eUHR	Medical Documents	>=	85%	75%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Availability of Health Information	HIM-eUHR	Dental Documents	>=	85%	75%	88%	91%	92%	99%	90%	92%	70%	99%	90%	86%	76%	93%	85%	84%	87%	87%	79%	88%	89%	88%	78%	85%	94%	63%	84%	93%	86%	83%	87%	91%	98%	77%	91%	92%	95%	95%		
Availability of Health Information	HIM-eUHR	Mental Health Documents	>=	85%	75%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Availability of Health Information	HIM-eUHR	CDCR Inpatient Documents	>=	85%	75%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Availability of Health Information	HIM-eUHR	Other Documents	>=	85%	75%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	

HEALTH CARE SERVICES DASHBOARD - Public Version

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Domain	SubDomain	Element	Equality	Measure Goal	Near Goal	SW	ASP	CAC	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
Availability of Health Information	HIM-eUHR	Specialty Notes	>=	85%	75%	93%	94%	99%	94%	98%	81%	88%	93%	98%	96%	86%	98%	90%	89%	98%	98%	92%	98%	99%	96%	99%	89%	98%	95%	96%	100%	95%	97%	98%	88%	97%	91%	84%	99%	98%	78%
Availability of Health Information	HIM-eUHR	Community Hospital Records	>=	85%	75%	99%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	91%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	96%	100%	100%	100%	100%	100%	100%	96%
Availability of Health Information	HIM-eUHR	Scanning Accuracy	>=	95%	75%	98%	98%	-	99%	99%	98%	100%	100%	-	100%	100%	100%	97%	70%	100%	100%	99%	99%	97%	88%	100%	100%	97%	88%	94%	97%	99%	99%	99%	98%	90%	99%	99%	99%	100%	97%
Availability of Health Information	HIM-EHRS	EHRS Timely Documentation	>=	85%	75%	90%	98%	95%	96%	97%	90%	81%	96%	80%	96%	91%	93%	76%	88%	97%	96%	96%	80%	97%	95%	97%	89%	92%	87%	88%	98%	91%	88%	73%	84%	95%	94%	87%	91%	88%	85%
Availability of Health Information	HIM-EHRS	PCP Documentation	>=	85%	75%	96%	99%	98%	95%	99%	94%	98%	97%	97%	95%	95%	97%	96%	92%	97%	97%	94%	98%	97%	92%	95%	99%	96%	98%	99%	99%	97%	96%	96%	98%	98%	98%	94%	92%	90%	98%
Availability of Health Information	HIM-EHRS	PC RN Documentation	>=	85%	75%	93%	98%	93%	96%	96%	89%	95%	99%	94%	95%	97%	91%	64%	92%	92%	96%	97%	90%	94%	93%	98%	97%	93%	91%	80%	99%	91%	93%	97%	94%	98%	94%	90%	98%	90%	96%
Availability of Health Information	HIM-EHRS	LVN Documentation	>=	85%	75%	83%	95%	98%	93%	92%	78%	38%	91%	44%	94%	92%	89%	50%	82%	98%	93%	94%	24%	99%	96%	96%	68%	91%	75%	72%	96%	71%	82%	0%	64%	92%	94%	77%	98%	88%	51%
Availability of Health Information	HIM-EHRS	MH PC Documentation	>=	85%	75%	85%	98%	87%	96%	100%	95%	81%	97%	79%	98%	89%	88%	81%	89%	97%	96%	96%	91%	96%	98%	95%	85%	93%	71%	95%	96%	98%	74%	85%	82%	98%	92%	91%	76%	76%	94%
Availability of Health Information	HIM-EHRS	MH Psy Documentation	>=	85%	75%	92%	100%	100%	100%	-	94%	93%	94%	88%	96%	84%	99%	90%	85%	99%	99%	100%	96%	100%	94%	100%	95%	89%	98%	95%	99%	99%	96%	86%	82%	91%	93%	86%	91%	97%	84%
Grievance Processing	Appeals	Timely Grievances	>=	85%	81%	99%	100%	100%	97%	100%	100%	100%	100%	99%	100%	95%	100%	100%	96%	99%	99%	100%	100%	95%	96%	100%	100%	99%	100%	100%	100%	98%	87%	100%	100%	99%	100%	100%	100%	100%	
Resource Management	Resource Management	Specialty Teleservices	>=	65%	50%	76%	88%	68%	92%	71%	76%	80%	84%	69%	66%	67%	47%	71%	78%	69%	59%	86%	64%	67%	71%	92%	68%	84%	81%	73%	88%	68%	87%	68%	88%	76%	72%	60%	63%	78%	87%
Resource Management	Resource Management	Availability of Medical Equipment	>=	95%	85%	72%	99%	95%	54%	57%	71%	84%	84%	60%	74%	83%	78%	51%	30%	88%	45%	90%	77%	67%	75%	65%	76%	14%	49%	76%	86%	54%	50%	49%	65%	71%	57%	65%	71%	93%	81%
Resource Management	Resource Management	Same Day	>=	95%	85%	67%	100%	100%	80%	70%	43%	83%	58%	31%	71%	78%	80%	35%	52%	85%	35%	96%	76%	57%	56%	82%	73%	29%	64%	88%	43%	57%	70%	50%	70%	86%	34%	32%	65%	84%	86%
Resource Management	Resource Management	Expedited 5 Calendar Days	>=	95%	85%	60%	-	100%	20%	78%	60%	83%	83%	50%	93%	71%	67%	28%	25%	100%	0%	100%	70%	33%	75%	50%	73%	0%	33%	70%	100%	50%	43%	40%	36%	0%	50%	65%	84%	100%	81%
Resource Management	Resource Management	High Priority 14 Calendar Days	>=	95%	85%	66%	100%	100%	25%	0%	80%	79%	100%	70%	38%	89%	-	89%	13%	67%	47%	67%	62%	83%	87%	33%	87%	14%	50%	64%	100%	17%	38%	8%	63%	100%	50%	66%	64%	97%	75%
Resource Management	Resource Management	Routine 90 Calendar Days	>=	95%	85%	93%	97%	80%	92%	80%	100%	88%	95%	89%	94%	94%	87%	-	-	100%	99%	99%	100%	93%	84%	95%	70%	-	-	83%	100%	91%	-	100%	92%	100%	95%	95%	-	91%	-
Resource Management	Resource Management	Health Care Environment	>=	85%	75%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Complete Care Model Infrastructure	QM	QM Program		N/A	N/A	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Complete Care Model Infrastructure	QM	Patient Safety Program		N/A	N/A	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Staffing	Actual Vacancies	Actual Vacancies	<=	10%	15%	15%	9%	20%	11%	20%	15%	13%	9%	17%	6%	10%	10%	21%	14%	13%	15%	13%	11%	23%	18%	8%	14%	13%	13%	14%	23%	14%	12%	13%	13%	16%	17%	26%	24%	14%	14%
Staffing	Actual Vacancies-Medical	Medical Vacancies	<=	10%	15%	14%	4%	22%	13%	22%	11%	15%	11%	16%	6%	10%	10%	23%	12%	11%	17%	14%	9%	24%	20%	9%	9%	12%	16%	11%	24%	11%	12%	15%	12%	19%	17%	14%	19%	14%	10%
Staffing	Actual Vacancies-Medical	Admin Support	<=	10%	15%	14%	5%	17%	9%	15%	5%	8%	8%	16%	12%	10%	12%	20%	9%	12%	16%	12%	14%	40%	22%	9%	5%	12%	15%	13%	30%	14%	8%	13%	13%	27%	18%	29%	11%	4%	5%
Staffing	Actual Vacancies-Medical	Administration	<=	10%	15%	72%	100%	100%	50%	0%	100%	100%	100%	50%	100%	100%	0%	100%	100%	100%	100%	100%	100%	100%	0%	100%	100%	100%	0%	100%	0%	100%	100%	100%	100%	0%	100%	0%	100%	0%	100%
Staffing	Actual Vacancies-Medical	Allied Health	<=	10%	15%	20%	33%	71%	43%	43%	25%	20%	22%	35%	9%	0%	13%	14%	18%	0%	43%	13%	25%	80%	20%	13%	0%	14%	11%	0%	14%	13%	0%	27%	20%	25%	18%	0%	20%	18%	0%
Staffing	Actual Vacancies-Medical	Dental	<=	10%	15%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-		
Staffing	Actual Vacancies-Medical	Dietary Services	<=	10%	15%	25%	-	-	-	-	3%	7%	58%	0%	17%	45%	24%	33%	-	-	-	-	-	52%	-	32%	35%	33%	30%	32%	20%	5%	0%	35%	-	7%	20%	0%	-	50%	
Staffing	Actual Vacancies-Medical	HIM	<=	10%	15%	9%	-17%	0%	0%	0%	0%	0%	0%	15%	0%	11%	5%	9%	0%	17%	13%	0%	20%	0%	33%	50%	14%	14%	31%	0%	0%	0%	13%	0%	9%	22%	13%	0%	8%	0%	11%
Staffing	Actual Vacancies-Medical	Janitorial	<=	10%	15%	28%	-	-	-	-	-	-	-	28%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Staffing	Actual Vacancies-Medical	Maintenance	<=	10%	15%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-		
Staffing	Actual Vacancies-Medical	Medical	<=	10%	15%	24%	0%	0%	35%	71%	9%	9%	14%	46%	0%	0%	8%	14%	17%	0%	50%	40%	13%	-5%	33%	14%	40%	33%	28%	8%	67%	9%	15%	10%	14%	25%	12%	14%	31%	33%	26%
Staffing	Actual Vacancies-Medical	Mental Health	<=	10%	15%	20%	-	-	-	-	-	-	-	25%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0%	-	-	-	
Staffing	Actual Vacancies-Medical	Nursing	<=	10%	15%	14%	4%	25%	13%	24%	12%	19%	10%	13%	6%	11%	8%	24%	12%	13%	13%	11%	5%	21%	18%	4%	7%	10%	17%	10%	20%	8%	13%	17%	12%	16%	19%	12%	22%	18%	8%
Staffing	Actual Vacancies-Medical	Pharmacy	<=	10%	15%	7%	0%	0%	0%	0%	5%	4%	36%	16%	5%	5%	5%	11%	7%	0%	13%	0%	14%	0%	0%	-10%	0%	0%	9%	30%	25%	8%	0%	3%	0%	0%	9%	8%	0%	18%	
Staffing	FTE Usage	FTE Usage		N/A	N/A	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-			
Major Costs per Inmate per Month	Labor Cost	Total Labor Cost		N/A	N/A	\$1,278	\$613	\$585	\$590	\$496	\$945	\$1,551	\$679	\$6,247	\$1,753	\$2,918	\$1,600	\$3,495	\$1,893	\$1,000	\$670	\$604	\$1,067	\$826	\$805	\$639	\$974	\$1,611	\$1,559	\$916	\$1,147	\$847	\$1,943	\$2,697	\$977	\$529	\$904	\$1,637	\$1,811	\$1,017	\$875

HEALTH CARE SERVICES DASHBOARD - Public Version

NOVEMBER 2017

Domain	SubDomain	Element	Equality	Measure Goal	Near Goal	SW	ASP	CAC	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP	
Major Costs per Inmate per Month	Labor Cost	Medical Staff		N/A	N/A	\$114	\$67	\$72	\$59	\$62	\$102	\$112	\$70	\$407	\$186	\$195	\$133	\$459	\$119	\$119	\$41	\$82	\$118	\$104	\$73	\$78	\$74	\$110	\$144	\$82	\$68	\$77	\$171	\$125	\$66	\$51	\$98	\$114	\$295	\$73	\$74	
Major Costs per Inmate per Month	Labor Cost	Nursing Staff		N/A	N/A	\$634	\$244	\$298	\$280	\$253	\$477	\$779	\$307	\$4,511	\$880	\$1,678	\$685	\$1,849	\$1,088	\$368	\$322	\$297	\$515	\$367	\$429	\$295	\$472	\$674	\$621	\$449	\$526	\$393	\$879	\$1,240	\$492	\$223	\$392	\$576	\$826	\$478	\$468	
Major Costs per Inmate per Month	Labor Cost	Pharmacy Staff		N/A	N/A	\$46	\$26	\$29	\$15	\$11	\$38	\$61	\$24	\$163	\$59	\$73	\$57	\$108	\$64	\$32	\$38	\$11	\$45	\$32	\$23	\$13	\$27	\$51	\$58	\$34	\$21	\$17	\$77	\$74	\$42	\$18	\$61	\$37	\$86	\$39	\$22	
Major Costs per Inmate per Month	Labor Cost	Dental Clinical Staff		N/A	N/A	\$83	\$85	\$65	\$81	\$72	\$94	\$92	\$100	\$73	\$86	\$86	\$94	\$78	\$84	\$102	\$69	\$67	\$76	\$92	\$81	\$85	\$87	\$96	\$106	\$82	\$103	\$74	\$85	\$88	\$74	\$77	\$77	\$65	\$95	\$72	\$78	
Major Costs per Inmate per Month	Labor Cost	Mental Health Clinical Staff		N/A	N/A	\$236	\$60	\$10	\$28	\$12	\$109	\$312	\$38	\$617	\$317	\$571	\$443	\$647	\$343	\$216	\$96	\$20	\$153	\$96	\$76	\$21	\$138	\$476	\$423	\$148	\$186	\$123	\$518	\$879	\$182	\$78	\$139	\$698	\$301	\$207	\$129	
Major Costs per Inmate per Month	Labor Cost	Administration Staff		N/A	N/A	\$38	\$36	\$44	\$36	\$27	\$31	\$43	\$33	\$72	\$39	\$75	\$41	\$52	\$31	\$38	\$25	\$25	\$37	\$46	\$25	\$43	\$52	\$28	\$44	\$25	\$70	\$45	\$41	\$86	\$24	\$29	\$33	\$32	\$44	\$40	\$19	
Major Costs per Inmate per Month	Labor Cost	Administrative Support Staff		N/A	N/A	\$95	\$79	\$55	\$73	\$45	\$71	\$111	\$78	\$253	\$127	\$187	\$102	\$185	\$133	\$100	\$59	\$82	\$102	\$72	\$75	\$82	\$94	\$140	\$131	\$70	\$123	\$89	\$134	\$165	\$76	\$41	\$71	\$75	\$117	\$89	\$59	
Major Costs per Inmate per Month	Labor Cost	Allied Health Staff		N/A	N/A	\$10	\$4	\$5	\$7	\$5	\$9	\$11	\$10	\$39	\$20	\$19	\$11	\$20	\$7	\$12	\$7	\$10	\$9	\$8	\$8	\$6	\$10	\$8	\$12	\$13	\$12	\$11	\$15	\$12	\$7	\$4	\$14	\$12	\$8	\$9	\$10	
Major Costs per Inmate per Month	Labor Cost	Dietary Services Staff		N/A	N/A	\$8	-	-	-	-	-	\$14	\$9	\$13	\$22	\$29	\$14	\$75	\$8	-	-	-	-	-	\$6	-	\$7	\$15	\$10	\$5	\$18	\$5	\$11	\$16	\$7	-	\$8	\$10	\$20	-	\$5	
Major Costs per Inmate per Month	Labor Cost	HIM Staff		N/A	N/A	\$13	\$13	\$7	\$9	\$10	\$14	\$16	\$10	\$81	\$16	\$6	\$16	\$20	\$15	\$13	\$10	\$10	\$12	\$10	\$8	\$12	\$12	\$11	\$9	\$9	\$15	\$12	\$13	\$12	\$9	\$8	\$11	\$17	\$15	\$11	\$12	
Major Costs per Inmate per Month	Labor Cost	Janitorial Staff		N/A	N/A	\$0	-	-	-	-	-	-	-	\$18	-	-	-	\$2	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	\$3	-	-
Major Costs per Inmate per Month	Labor Cost	Maintenance Staff		N/A	N/A	\$0	-	-	\$2	-	-	-	-	-	-	-	\$3	-	-	-	-	-	-	-	-	\$4	-	-	\$2	-	\$5	-	-	-	-	-	-	-	\$2	-	-	-
Major Costs per Inmate per Month	Non Labor Cost	Total Non Labor Cost		N/A	N/A	\$282	\$66	\$81	\$144	\$60	\$135	\$323	\$95	\$1,558	\$618	\$509	\$222	\$955	\$287	\$106	\$157	\$104	\$314	\$138	\$164	\$108	\$185	\$320	\$592	\$165	\$89	\$183	\$483	\$484	\$191	\$137	\$427	\$287	\$332	\$287	\$203	
Major Costs per Inmate per Month	Non Labor Cost	Hospital		N/A	N/A	\$97	\$29	\$52	\$57	\$10	\$49	\$85	\$17	\$792	\$146	\$122	\$44	\$478	\$129	\$22	\$32	\$35	\$167	\$63	\$31	\$26	\$86	\$78	\$224	\$51	-	\$83	\$65	\$115	\$58	\$45	\$105	\$17	\$119	\$178	\$71	
Major Costs per Inmate per Month	Non Labor Cost	Emergency Department		N/A	N/A	\$10	\$3	\$7	\$11	\$12	\$8	\$11	\$5	\$19	\$6	\$19	\$8	\$11	\$34	\$6	\$3	\$6	\$10	\$4	\$17	\$5	\$23	\$15	\$19	\$12	-	\$7	\$17	\$11	\$11	\$4	\$2	\$3	\$27	\$5	\$8	
Major Costs per Inmate per Month	Non Labor Cost	Specialty		N/A	N/A	\$19	\$6	\$12	\$12	\$7	\$9	\$16	\$12	\$72	\$24	\$20	\$23	\$41	\$24	\$19	\$14	\$14	\$18	\$10	\$16	\$12	\$15	\$29	\$40	\$15	\$2	\$8	\$52	\$17	\$14	\$8	\$32	\$19	\$21	\$11	\$14	
Major Costs per Inmate per Month	Non Labor Cost	Medications		N/A	N/A	\$138	\$21	-	\$53	\$23	\$59	\$177	\$53	\$630	\$401	\$324	\$129	\$389	\$83	\$48	\$98	\$41	\$98	\$51	\$93	\$59	\$54	\$181	\$277	\$48	\$77	\$76	\$317	\$326	\$96	\$75	\$275	\$223	\$145	\$85	\$69	
Major Costs per Inmate per Month	Non Labor Cost	Diagnostics		N/A	N/A	\$18	\$7	\$10	\$11	\$7	\$9	\$33	\$9	\$44	\$41	\$24	\$18	\$35	\$16	\$11	\$9	\$7	\$22	\$10	\$8	\$5	\$8	\$18	\$33	\$39	\$10	\$9	\$32	\$15	\$12	\$4	\$13	\$26	\$20	\$8	\$41	
Workload Per Day	Workload Per Day	Appointments per PCP		N/A	N/A	7.5	10.7	13.7	8.8	12.4	7.7	15.1	2.1	4.8	3.0	4.1	6.7	4.5	3.7	6.1	8.1	9.8	3.7	6.3	1.0	6.7	8.7	10.5	6.3	10.2	5.4	8.7	8.2	3.4	15.4	5.4	8.7	1.5	6.5	10.2	6.1	
Workload Per Day	Workload Per Day	Appointments per PCRN		N/A	N/A	5.5	8.4	5.1	5.2	8.1	4.6	14.3	5.0	2.5	3.9	8.3	6.2	3.4	7.3	3.3	6.2	6.6	7.9	4.4	6.2	5.5	6.6	8.9	6.0	7.5	3.0	3.6	5.3	3.9	9.2	2.9	4.2	3.5	4.8	7.3	6.2	
Workload per Day	Workload per Day	Encounters per Primary MH Clinician		N/A	N/A	4.2	4.9	1.6	3.2	3.6	5.4	5.9	3.4	3.6	3.2	3.9	4.3	3.1	4.8	2.8	3.1	3.1	6.3	4.0	4.5	3.0	5.1	4.6	3.6	5.9	2.9	3.7	4.5	3.8	4.7	2.9	3.5	3.6	4.2	4.2	6.4	
Workload per Day	Workload per Day	Encounters per Psychiatrist		N/A	N/A	3.2	4.3	1.0	2.2	2.0	5.3	5.2	2.8	2.6	3.3	3.1	2.9	2.8	3.1	4.5	5.7	3.2	3.6	3.8	4.0	2.2	4.3	2.9	2.4	3.6	3.6	4.5	2.9	2.3	4.3	2.9	3.8	2.5	3.1	3.5	6.5	
Other Trends	Other Trends	Hospital Admissions*		N/A	N/A	4.8	1.5	4.0	1.9	1.6	2.3	2.0	3.1	23.4	9.4	7.0	4.6	11.6	9.5	3.4	2.2	2.4	7.5	3.4	2.0	3.3	2.1	5.0	9.5	1.8	0.4	0.7	14.9	4.3	4.4	1.8	7.9	4.6	6.7	3.6	2.7	
Other Trends	Other Trends	Emergency Department Visits*		N/A	N/A	8.0	2.2	5.7	8.4	4.4	4.5	11.0	3.8	18.2	4.2	14.7	5.6	9.1	22.2	5.2	3.1	6.4	11.5	4.9	5.0	7.6	13.7	17.6	16.4	8.7	0.0	3.7	15.9	8.1	6.4	3.8	2.3	2.9	20.5	5.7	5.6	
Other Trends	Other Trends	Specialty Care Referrals*		N/A	N/A	53.0	34.9	34.3	39.0	18.7	45.8	67.4	45.0	210.4	82.1	57.8	61.0	83.1	37.2	41.4	87.4	49.8	31.2	39.6	26.6	33.9	43.8	28.7	81.6	52.7	26.9	41.9	104.3	45.9	48.0	20.0	53.0	92.5	41.1	43.6	31.1	
Other Trends	Other Trends	Prescriptions Per Inmate		N/A	N/A	2.6	1.3	1.4	0.9	0.5	2.2	3.0	1.1	9.1	4.0	4.2	3.6	7.1	2.8	1.7	2.9	1.6	1.6	2.0	1.6	1.0	2.0	3.7	5.9	1.3	0.8	1.3	5.7	3.4	3.0	0.7	3.6	3.5	3.1	2.7	1.4	
Other Trends	Other Trends	Diagnostics Per Inmate		N/A	N/A	0.8	0.4	0.6	0.4	0.3	0.4	1.4	0.4	2.5	1.6	1.2	0.8	1.7	0.7	0.5	0.5	0.3	1.1	0.5	0.4	0.2	0.4	0.8	1.5	1.9	0.5	0.4	1.3	0.6	0.5	0.2	0.7	1.3	0.9	0.5	2.1	
Other Trends	Other Trends	Grievances Received*		N/A	N/A	27.0	10.8	6.0	5.6	6.5	19.3	23.3	5.1	103.1	24.5	19.8	19.9	65.4	39.2	14.8	20.9	15.7	41.3	16.2	21.7	4.3	23.2	69.4	57.8	23.8	20.1	6.3	57.7	82.3	22.6	7.5	26.4	12.6	50.0	37.2	22.7	
Other Trends	Other Trends	Prison Population Capacity		N/A	N/A	132%	133%	-	162%	114%	137%	146%	151%	81%	118%	132%	107%	109%	97%	105%	153%	164%	130%	117%	148%	136%	152%	147%	118%	163%	106%	122%	131%	114%	166%	111%	144%	131%	146%	181%	168%	
Institution & Population Characteristics	Dashboard Composite View	High Risk Priority 1		N/A	N/A	5%	0%	0%	0%	0%	1%	4%	0%	42%	16%	7%	7%	22%	2%	0%	2%	0%	2%	2%	1%	0%	1%	7%	16%	1%	0%	0%	16%	6%	3%	0%	10%	7%	3%	2%	1%	
Institution & Population Characteristics	Dashboard Composite View	High Risk Priority 2		N/A	N/A	8%	1%	0%	1%	0%	3%	7%	1%	24%	31%	16%	13%	27%	7%	2%	5%	2%	5%	7%	2%	1%	4%	17%	32%	2%	2%	0%	22%	17%	6%	1%	16%	12%	9%	6%	3%	
Institution & Population Characteristics	Dashboard Composite View	Medium Risk		N/A	N/A	37%	43%	15%	17%	8%	58%	52%	17%	28%	26%	42%	42%	39%	57%	52%	44%	20%	34%	35%	42%	15%	42%	48%	37%	32%	22%	40%	46%	47%	55%	16%	35%	34%	50%	57%	36%	
Institution & Population Characteristics	Dashboard Composite View	Low Risk		N/A	N/A	50%	56%	85%	83%	91%	39%	37%	82%	6%	27%	35%	38%	12%	34%	45%	49%	78%	60%	55%	55%	84%	53%	28%	15%	65%	75%	60%	16%	30%	36%	82%	39%	47%	39%	36%	61%	
Institution & Population Characteristics	Dashboard Composite View	Mental Health EOP		N/A	N/A	7%	0%	0%	0%	0%	5%	0%	26%	1%	6%	16%	20%	23%	0%	0%	0%	1%	0%	0%	0%	7%	23%	18%	1%													



HEALTH CARE SERVICES DASHBOARD - Public Version

NOVEMBER 2017

Domain	SubDomain	Element	Equality	Measure Goal	Near Goal	SW	ASP	CAC	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP	
Institution & Population Characteristics	Dashboard Composite View	Inmates 50 Years or Older		N/A	N/A	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$1	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Institution & Population Characteristics	Dashboard Composite View	Men and Women Institutions		N/A	N/A	-	M	M	M	M	M	F	M	M	M	F	M	M	M	M	M	M	M	M/F	M	M	M	M	M	M	M	M	M	M	M	M	M	M	M	M	M	M
Institution & Population Characteristics	Dashboard Composite View	Specialized Health Care Beds		N/A	N/A	2,869	28	-	18	19	16	38	13	1,869	78	25	87	169	88	10	17	-	24	-	30	14	22	16	10	16	19	15	28	66	38	10	15	10	22	23	16	
Institution & Population Characteristics	Dashboard Composite View	Institution Population		N/A	N/A	122,100	3,900	2,507	3,773	4,439	3,843	2,966	3,510	2,395	3,628	1,868	4,113	2,586	3,061	2,632	5,081	2,869	2,275	2,906	3,457	3,010	3,744	3,413	3,895	4,495	2,492	2,842	3,949	2,115	5,705	4,411	3,789	4,129	3,597	3,599	5,106	