

WHAT IS THE HEALTH CARE SERVICES DASHBOARD?

The Health Care Services Dashboard is a monthly report that:

- Consolidates key performance indicators and other important organization metrics across health care programs and service areas.
- Provides information typically monitored by health care organizations, such as patient outcomes, access to care, and utilization and cost.
- Helps the organization regularly assess progress in meeting annual performance objectives.
- Helps health care executives and managers identify areas that may need improvement.

The Dashboard Glossary is currently being updated to comply with new ADA regulations. If you would like to request a copy, please email us at: QMStaff@cdcr.ca.gov

State Institution Abbreviations used on the Health Care Services Dashboard:

Institution Name	Abbreviation
Avenal State Prison	ASP
California City Correctional Facility	CAC
Calipatria State Prison	CAL
California Correctional Center	CCC
California Correctional Institution	CCI
Central California Women's Facility	CCWF
Centinela State Prison	CEN
California Health Care Facility	CHCF
California Institution for Men	CIM
California Institution for Women	CIW
California Men's Colony	CMC
California Medical Facility	CMF
California State Prison, Corcoran	COR
California Rehabilitation Center	CRC
Correctional Training Facility	CF
Chuckawalla Valley State Prison	CVSP
Deuel Vocational Institution	DVI
Folsom State Prison	FSP
High Desert State Prison	HDSP
Ironwood State Prison	ISP
Kern Valley State Prison	KVSP
California State Prison, Los Angeles County	LAC
Mule Creek State Prison	MCSP
North Kern State Prison	NKSP
Pelican Bay State Prison	PBSP
Pleasant Valley State Prison	PVSP
R. J. Donovan Correctional Facility	RJD
California State Prison, Sacramento	SAC
California Substance Abuse Treatment Facility	SATF
Sierra Conservation Center	SCC
California State Prison, Solano	SOL
San Quentin State Prison	SQ
Salinas Valley State Prison	SVSP
Valley State Prison	VSP
Wasco State Prison	WSP

The Dashboard is intended to support headquarters and institution staff in identifying opportunities for improvement and monitoring progress toward performance objectives. However, there are limitations to the information - California Correctional Health Care Services (CCHCS) has standardized many data collection processes, provided training to promote consistency in data reporting, and invested in information system modifications to improve data quality. However, much of the data featured in the Health Care Services Dashboard is gathered through multiple networked databases or self-reported by institutions, and some of the data has not been validated or verified. Performance objectives and benchmarks were generated internally for quality improvement purposes and are not necessarily intended to reflect compliance with court mandates or a determination regarding constitutional levels of care.

HEALTH CARE SERVICES DASHBOARD - Public Version

JULY 2018

Domain	SubDomain	Element	Equality	Measure Goal	Near Goal	SW	ASP	CAC	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC	MCSP	NKSP	PBSP	PVSP	RUD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP	
Major Costs per Inmate per Month	Labor Cost	Total Labor Cost		N/A	N/A	\$1,240	\$579	\$584	\$587	\$426	\$923	\$1,509	\$680	\$5,981	\$1,605	\$2,849	\$1,595	\$3,566	\$1,938	\$988	\$650	\$588	\$1,132	\$851	\$774	\$617	\$954	\$1,573	\$1,488	\$891	\$928	\$859	\$1,852	\$2,718	\$934	\$476	\$856	\$1,682	\$1,792	\$965	\$866	
Major Costs per Inmate per Month	Labor Cost	Medical Staff		N/A	N/A	\$117	\$61	\$72	\$68	\$50	\$115	\$127	\$67	\$572	\$171	\$190	\$125	\$441	\$129	\$114	\$52	\$77	\$140	\$103	\$66	\$68	\$82	\$105	\$162	\$82	\$50	\$78	\$185	\$142	\$72	\$47	\$99	\$109	\$233	\$78	\$95	
Major Costs per Inmate per Month	Labor Cost	Nursing Staff		N/A	N/A	\$593	\$228	\$296	\$276	\$214	\$440	\$711	\$311	\$4,086	\$748	\$1,572	\$676	\$1,904	\$1,067	\$343	\$282	\$286	\$524	\$367	\$388	\$284	\$450	\$649	\$576	\$429	\$434	\$389	\$769	\$1,179	\$437	\$183	\$351	\$600	\$865	\$416	\$423	
Major Costs per Inmate per Month	Labor Cost	Pharmacy Staff		N/A	N/A	\$44	\$25	\$30	\$16	\$10	\$40	\$76	\$24	\$162	\$59	\$78	\$54	\$134	\$65	\$34	\$36	\$11	\$47	\$32	\$23	\$14	\$26	\$59	\$57	\$34	\$19	\$23	\$76	\$81	\$39	\$16	\$59	\$39	\$84	\$39	\$25	
Major Costs per Inmate per Month	Labor Cost	Dental Clinical Staff		N/A	N/A	\$81	\$75	\$64	\$82	\$62	\$83	\$86	\$89	\$69	\$85	\$106	\$95	\$78	\$86	\$100	\$69	\$67	\$79	\$96	\$85	\$85	\$87	\$98	\$88	\$79	\$84	\$80	\$83	\$95	\$71	\$70	\$78	\$64	\$91	\$67	\$81	
Major Costs per Inmate per Month	Labor Cost	Mental Health Clinical Staff		N/A	N/A	\$240	\$66	\$10	\$26	\$8	\$111	\$312	\$38	\$621	\$327	\$574	\$452	\$653	\$386	\$222	\$102	\$26	\$166	\$108	\$83	\$25	\$143	\$469	\$413	\$146	\$144	\$123	\$527	\$913	\$192	\$75	\$135	\$720	\$314	\$212	\$135	
Major Costs per Inmate per Month	Labor Cost	Executive Staff		N/A	N/A	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Major Costs per Inmate per Month	Labor Cost	Administration Staff		N/A	N/A	\$38	\$32	\$44	\$34	\$21	\$31	\$48	\$37	\$75	\$39	\$76	\$40	\$54	\$31	\$45	\$25	\$27	\$48	\$50	\$30	\$45	\$38	\$32	\$36	\$25	\$59	\$43	\$41	\$88	\$24	\$28	\$30	\$33	\$45	\$44	\$20	
Major Costs per Inmate per Month	Labor Cost	Administrative Support Staff		N/A	N/A	\$95	\$78	\$58	\$66	\$44	\$77	\$110	\$81	\$252	\$119	\$193	\$109	\$182	\$141	\$104	\$64	\$77	\$103	\$76	\$73	\$81	\$99	\$130	\$124	\$68	\$97	\$91	\$133	\$177	\$76	\$41	\$70	\$77	\$116	\$89	\$61	
Major Costs per Inmate per Month	Labor Cost	Allied Health Staff		N/A	N/A	\$10	\$4	\$4	\$6	\$5	\$12	\$10	\$11	\$38	\$18	\$19	\$11	\$18	\$9	\$13	\$8	\$8	\$10	\$8	\$9	\$6	\$10	\$9	\$11	\$13	\$10	\$12	\$15	\$11	\$7	\$5	\$14	\$11	\$8	\$8	\$11	
Major Costs per Inmate per Month	Labor Cost	Dietary Services Staff		N/A	N/A	\$8	-	-	-	-	-	\$14	\$10	\$16	\$24	\$30	\$13	\$76	\$9	-	-	-	-	-	\$6	-	\$10	\$11	\$9	\$5	\$17	\$7	\$10	\$17	\$5	-	\$7	\$9	\$19	-	\$5	
Major Costs per Inmate per Month	Labor Cost	HIM Staff		N/A	N/A	\$13	\$10	\$7	\$10	\$9	\$15	\$16	\$10	\$74	\$15	\$9	\$16	\$24	\$17	\$12	\$10	\$9	\$13	\$10	\$7	\$9	\$9	\$11	\$10	\$10	\$12	\$12	\$13	\$13	\$10	\$9	\$13	\$17	\$14	\$10	\$11	
Major Costs per Inmate per Month	Labor Cost	Janitorial Staff		N/A	N/A	\$0	-	-	-	-	-	-	-	\$17	-	-	-	\$1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	\$3	-	-
Major Costs per Inmate per Month	Labor Cost	Maintenance Staff		N/A	N/A	\$1	-	-	\$3	\$1	\$1	\$1	-	-	-	\$3	\$4	\$2	-	-	\$2	-	\$3	-	\$2	\$5	\$1	-	\$2	-	\$3	-	-	\$3	\$1	\$1	\$1	\$2	\$1	\$2	-	
Major Costs per Inmate per Month	Non Labor Cost	Total Non Labor Cost		N/A	N/A	\$302	\$95	\$74	\$121	\$59	\$159	\$289	\$145	\$1,400	\$677	\$509	\$285	\$893	\$277	\$247	\$202	\$152	\$309	\$185	\$156	\$117	\$213	\$414	\$536	\$199	\$109	\$139	\$732	\$561	\$195	\$93	\$422	\$390	\$378	\$225	\$193	
Major Costs per Inmate per Month	Non Labor Cost	Hospital		N/A	N/A	\$114	\$28	\$37	\$45	\$15	\$51	\$73	\$58	\$744	\$215	\$160	\$89	\$380	\$106	\$29	\$77	\$46	\$139	\$70	\$48	\$35	\$84	\$104	\$201	\$64	\$20	\$52	\$311	\$238	\$61	\$37	\$154	\$107	\$178	\$90	\$61	
Major Costs per Inmate per Month	Non Labor Cost	Emergency Department		N/A	N/A	\$12	\$4	\$8	\$10	\$7	\$18	\$9	\$6	\$21	\$7	\$11	\$8	\$17	\$38	\$8	\$6	\$7	\$9	\$7	\$19	\$5	\$27	\$20	\$20	\$11	\$5	\$5	\$20	\$11	\$10	\$3	\$9	\$5	\$28	\$8	\$10	
Major Costs per Inmate per Month	Non Labor Cost	Specialty		N/A	N/A	\$30	\$14	\$17	\$22	\$8	\$19	\$34	\$22	\$110	\$44	\$35	\$47	\$83	\$34	\$17	\$26	\$20	\$17	\$18	\$15	\$19	\$27	\$43	\$50	\$25	\$8	\$17	\$84	\$30	\$24	\$9	\$34	\$42	\$30	\$25	\$18	
Major Costs per Inmate per Month	Non Labor Cost	Medications		N/A	N/A	\$127	\$41	-	\$33	\$22	\$59	\$136	\$50	\$477	\$376	\$276	\$125	\$377	\$84	\$181	\$82	\$69	\$113	\$78	\$65	\$52	\$64	\$229	\$232	\$55	\$63	\$56	\$283	\$267	\$85	\$38	\$210	\$210	\$125	\$92	\$60	
Major Costs per Inmate per Month	Non Labor Cost	Diagnostics		N/A	N/A	\$19	\$8	\$12	\$11	\$7	\$11	\$36	\$10	\$49	\$35	\$26	\$17	\$35	\$15	\$13	\$12	\$10	\$31	\$12	\$9	\$7	\$12	\$18	\$34	\$43	\$13	\$10	\$35	\$16	\$15	\$5	\$15	\$27	\$17	\$11	\$43	
Workload Per Day	Workload Per Day	Appointments per PCP		N/A	N/A	8.4	10.0	10.1	7.4	10.6	8.1	15.9	9.9	3.1	5.4	5.9	6.6	7.1	4.3	4.6	10.6	5.1	1.6	6.4	5.7	8.5	8.7	13.7	9.7	13.7	6.0	10.5	9.6	3.8	12.5	4.3	9.3	4.7	6.3	15.5	4.7	
Workload Per Day	Workload Per Day	Appointments per PCRN		N/A	N/A	4.8	7.8	2.7	4.4	4.8	3.8	8.5	4.9	2.9	3.2	6.0	3.9	2.5	5.0	4.4	7.4	5.1	4.2	4.7	5.6	5.1	4.3	9.1	5.9	6.3	3.3	3.0	4.0	2.6	8.1	5.2	4.3	3.6	4.4	5.0	5.6	
Workload per Day	Workload per Day	Encounters per Primary MH Clinician		N/A	N/A	4.2	3.9	1.7	4.0	2.2	4.5	6.0	4.0	3.2	3.3	3.9	4.1	2.9	5.2	3.0	3.7	5.6	5.3	4.3	4.9	1.9	6.1	4.7	4.7	5.4	3.4	3.9	4.4	4.7	4.3	3.0	3.6	4.0	3.9	4.2	6.0	
Workload per Day	Workload per Day	Encounters per Psychiatrist		N/A	N/A	3.4	5.8	2.0	2.4	1.0	5.8	4.9	2.9	2.8	3.4	2.8	2.7	2.9	3.6	5.0	5.9	2.8	4.5	4.0	3.9	2.0	4.1	3.3	3.3	3.7	3.4	5.0	3.1	2.7	3.8	3.2	3.2	2.7	3.4	3.6	4.8	
Other Trends	Other Trends	Hospital Admissions*		N/A	N/A	5.8	1.2	2.8	2.5	0.4	4.5	3.8	3.8	30.3	15.6	8.6	4.6	17.8	6.5	3.2	3.9	5.2	3.7	4.2	3.5	2.3	4.8	7.5	7.3	4.2	1.5	1.3	19.6	10.1	7.1	1.9	5.6	3.4	5.3	3.4	1.6	
Other Trends	Other Trends	Emergency Department Visits*		N/A	N/A	7.6	1.9	10.1	6.8	2.2	8.2	6.0	5.6	5.7	4.6	11.0	8.3	10.5	20.5	8.7	5.2	10.3	4.8	3.5	2.6	7.7	12.5	19.9	6.0	7.6	3.0	4.1	18.8	6.4	6.6	2.3	5.7	3.5	19.0	9.4	5.4	
Other Trends	Other Trends	Specialty Care Referrals*		N/A	N/A	61.0	28.8	42.9	41.2	12.7	69.0	54.7	41.7	206.7	88.8	76.9	80.4	156.3	9.2	35.6	72.7	53.2	36.4	49.5	56.7	50.1	48.1	97.5	68.6	60.7	31.5	38.3	168.0	67.2	58.8	19.0	48.5	81.7	56.6	45.9	30.5	
Other Trends	Other Trends	Prescriptions Per Inmate		N/A	N/A	2.7	1.3	1.4	0.9	0.4	2.2	3.2	1.0	9.0	4.4	4.4	3.7	7.0	2.9	1.7	2.9	1.8	1.6	2.1	1.8	1.0	2.2	3.6	6.0	1.4	1.0	1.1	5.7	3.4	3.0	0.7	3.5	3.6	3.1	3.1	1.3	
Other Trends	Other Trends	Diagnostics Per Inmate		N/A	N/A	1.0	0.4	0.6	0.4	0.4	0.5	1.7	0.5	2.8	1.5	1.3	0.9	1.7	0.8	0.6	0.7	0.2	1.9	0.7	0.6	0.3	0.5	0.9	1.5	2.3	0.7	0.5	1.6	0.8	0.6	0.3	0.8	1.4	0.9	0.7	2.2	
Other Trends	Other Trends	Grievances Received*		N/A	N/A	28.7	11.5	7.8	9.2	5.3	20.5	33.0	8.0	117.6	28.8	17.7	24.4	65.3	39.7	15.8	24.9	11.7	25.7	13.3	40.3	8.2	33.0	62.6	62.0	24.4	11.8	13.1	53.3	74.5	32.9	13.4	25.2	20.0	39.1	29.8	15.8	
Other Trends	Other Trends	Prison Population Capacity		N/A	N/A	133%	148%	-	155%	122%	120%	144%	145%	92%	125%	132%	102%	102%	104%	99%	161%	167%	121%	114%	149%	139%	145%	138%	128%	163%	110%	131%	130%	118%	171%	108%	155%	143%	129%	175%	167%	
Institution & Population Characteristics	Dashboard Composite View	High Risk Priority 1		N/A	N/A	5%	0%	0%	0%	0%	1%	5%	0%	42%	17%	8%	6%	23%	2%	0%	2%	1%	1%	2%	1%	0%	1%	9%	18%	1%	0%	0%	17%	6%	3%	0%	9%	7%	4%	2%	1%	
Institution & Population Characteristics	Dashboard Composite View	High Risk Priority 2		N/A	N/A	8%	1%	0%	1%	0%	3%	8%	1%	23%	31%	15%	14%	25%	7%	2%	5%	3%	4%	8%	2%	1%	4%	17%	27%	2%	3%	0%	20%	19%	6%	1%	15%	13%	7%	7%	2%	
Institution & Population Characteristics	Dashboard Composite View	Medium Risk		N/A	N/A	35%	36%	15%	14%	7%	59%	49%	15%	27%	27%	43%	39%	38%	54%	50%	44%	18%	31%																			

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Institution & Population Characteristics	Dashboard Composite View	Mental Health EOP		N/A	N/A	6%	0%	0%	0%	0%	0%	6%	0%	22%	1%	5%	14%	20%	21%	0%	0%	0%	1%	0%	0%	0%	5%	20%	17%	2%	0%	0%	21%	37%	11%	0%	0%	4%	12%	10%	1%	
Institution & Population Characteristics	Dashboard Composite View	Patients with Disability (ADA)		N/A	N/A	8%	2%	1%	1%	0%	2%	8%	2%	42%	17%	9%	8%	37%	4%	2%	8%	4%	8%	3%	6%	2%	5%	11%	18%	2%	2%	3%	26%	5%	14%	2%	12%	7%	11%	13%	3%	
Institution & Population Characteristics	Dashboard Composite View	Inmates 50 Years or Older		N/A	N/A	24%	25%	13%	7%	6%	20%	18%	9%	58%	50%	24%	38%	47%	16%	15%	42%	27%	17%	30%	11%	10%	11%	27%	43%	11%	13%	10%	39%	17%	26%	11%	37%	40%	17%	38%	10%	
Institution & Population Characteristics	Dashboard Composite View	Men and Women Institutions		N/A	N/A	-	M	M	M	M	M	F	M	M	M	F	M	M	M	M	M	M	M	M	M	M	M	M	M	M	M	M	M	M	M	M	M	M	M	M	M	M
Institution & Population Characteristics	Dashboard Composite View	Specialized Health Care Beds		N/A	N/A	2494	28	-	18	19	16	38	13	1494	78	25	87	169	88	10	17	-	24	-	30	14	22	16	10	16	19	15	28	66	38	10	15	10	22	23	16	
Institution & Population Characteristics	Dashboard Composite View	Institution Population		N/A	N/A	122595	4343	2170	3594	4729	3360	2908	3381	2738	3852	1860	3931	2419	3251	2470	5352	2911	2144	2847	3476	3054	3576	3181	4225	4514	2634	3056	3977	2189	5897	4260	4086	4407	3200	3485	5118	