

WHAT IS THE HEALTH CARE SERVICES DASHBOARD?

The Health Care Services Dashboard is a monthly report that:

- Consolidates key performance indicators and other important organization metrics across health care programs and service areas.
- Provides information typically monitored by health care organizations, such as patient outcomes, access to care, and utilization and cost.
- Helps the organization regularly assess progress in meeting annual performance objectives.
- Helps health care executives and managers identify areas that may need improvement.

The Dashboard Glossary is currently being updated to comply with new ADA regulations. If you would like to request a copy, please email us at: QMStaff@cdcr.ca.gov

State Institution Abbreviations used on the Health Care Services Dashboard:

Institution Name	Abbreviation
Avenal State Prison	ASP
California City Correctional Facility	CAC
Calipatria State Prison	CAL
California Correctional Center	CCC
California Correctional Institution	CCI
Central California Women's Facility	CCWF
Centinela State Prison	CEN
California Health Care Facility	CHCF
California Institution for Men	CIM
California Institution for Women	CIW
California Men's Colony	CMC
California Medical Facility	CMF
California State Prison, Corcoran	COR
California Rehabilitation Center	CRC
Correctional Training Facility	CF
Chuckawalla Valley State Prison	CVSP
Deuel Vocational Institution	DVI
Folsom State Prison	FSP
High Desert State Prison	HDSP
Ironwood State Prison	ISP
Kern Valley State Prison	KVSP
California State Prison, Los Angeles County	LAC
Mule Creek State Prison	MCSP
North Kern State Prison	NKSP
Pelican Bay State Prison	PBSP
Pleasant Valley State Prison	PVSP
R. J. Donovan Correctional Facility	RJD
California State Prison, Sacramento	SAC
California Substance Abuse Treatment Facility	SATF
Sierra Conservation Center	SCC
California State Prison, Solano	SOL
San Quentin State Prison	SQ
Salinas Valley State Prison	SVSP
Valley State Prison	VSP
Wasco State Prison	WSP

The Dashboard is intended to support headquarters and institution staff in identifying opportunities for improvement and monitoring progress toward performance objectives. However, there are limitations to the information - California Correctional Health Care Services (CCHCS) has standardized many data collection processes, provided training to promote consistency in data reporting, and invested in information system modifications to improve data quality. However, much of the data featured in the Health Care Services Dashboard is gathered through multiple networked databases or self-reported by institutions, and some of the data has not been validated or verified. Performance objectives and benchmarks were generated internally for quality improvement purposes and are not necessarily intended to reflect compliance with court mandates or a determination regarding constitutional levels of care.

HEALTH CARE SERVICES DASHBOARD - Public Version
OCTOBER 2018

Domain	SubDomain	Element	Equality	Measure Goal	Near Goal	SW	ASP	CAC	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP		
Scheduling & Access to Care	Access to Medical Services	Medical Services	>=	85%	75%	90%	98%	96%	97%	96%	86%	94%	94%	86%	92%	88%	93%	91%	84%	96%	89%	91%	92%	96%	93%	90%	85%	89%	91%	93%	92%	98%	81%	87%	84%	94%	91%	86%	94%	95%	98%		
Scheduling & Access to Care	Access to Medical Services	RN FTF Triage 1 Day	>=	85%	75%	98%	99%	100%	99%	99%	98%	98%	100%	99%	96%	95%	97%	94%	99%	99%	99%	96%	99%	97%	98%	99%	98%	97%	97%	89%	100%	100%	99%	99%	99%	99%	94%	96%	98%	99%	99%		
Scheduling & Access to Care	Access to Medical Services	PCP Urgent Referrals 1 Day	>=	85%	75%	94%	98%	96%	100%	97%	50%	90%	100%	94%	93%	82%	100%	97%	93%	97%	95%	80%	100%	95%	93%	94%	97%	100%	88%	100%	100%	100%	92%	67%	85%	100%	93%	95%	96%	91%	100%		
Scheduling & Access to Care	Access to Medical Services	PCP Routine Referrals 14 Days	>=	85%	75%	93%	100%	100%	100%	98%	93%	85%	93%	99%	93%	85%	98%	95%	47%	100%	94%	93%	96%	99%	90%	94%	52%	98%	100%	89%	97%	100%	91%	95%	96%	93%	94%	86%	99%	89%	100%		
Scheduling & Access to Care	Access to Medical Services	Chronic Care as Ordered	>=	85%	75%	90%	100%	100%	97%	91%	96%	89%	93%	98%	98%	91%	96%	97%	57%	100%	89%	95%	94%	100%	91%	99%	59%	98%	99%	79%	96%	99%	88%	90%	95%	88%	78%	67%	98%	86%	100%		
Scheduling & Access to Care	Access to Medical Services	High Priority Specialty 14 Days	>=	85%	75%	67%	100%	82%	92%	100%	67%	96%	76%	43%	76%	71%	83%	66%	77%	93%	57%	74%	87%	86%	78%	50%	78%	50%	57%	90%	71%	100%	38%	67%	49%	89%	91%	85%	75%	100%	89%		
Scheduling & Access to Care	Access to Medical Services	Routine Specialty 90 Days	>=	85%	75%	85%	100%	98%	89%	89%	92%	96%	88%	82%	96%	86%	87%	91%	92%	96%	76%	93%	92%	97%	94%	86%	96%	80%	85%	98%	82%	97%	55%	79%	62%	98%	87%	81%	93%	96%	95%		
Scheduling & Access to Care	Access to Medical Services	Return from HLOC 5 Days	>=	85%	75%	90%	95%	100%	96%	93%	90%	91%	92%	73%	82%	97%	91%	88%	94%	90%	96%	96%	67%	100%	100%	91%	91%	91%	99%	94%	94%	96%	91%	94%	87%	92%	95%	67%	95%	97%	97%		
Scheduling & Access to Care	Access to Medical Services	Laboratory Services as Ordered	>=	85%	75%	96%	97%	87%	99%	96%	94%	99%	97%	95%	96%	94%	99%	93%	97%	100%	96%	96%	98%	98%	95%	97%	99%	85%	97%	98%	100%	98%	86%	98%	95%	92%	91%	95%	99%	96%	99%		
Scheduling & Access to Care	Access to Medical Services	Radiology Services as Ordered	>=	85%	75%	95%	97%	100%	98%	98%	96%	98%	99%	89%	99%	91%	99%	91%	95%	98%	96%	97%	99%	95%	98%	99%	91%	95%	97%	99%	97%	97%	85%	100%	92%	97%	90%	86%	94%	99%	99%		
Scheduling & Access to Care	Access to Dental Services	Dental Services	>=	85%	75%	96%	-	-	-	-	-	-	-	96%	94%	-	-	-	-	100%	-	-	99%	-	-	-	-	99%	-	94%	-	-	-	-	-	-	-	-	-	99%	-	99%	95%
Scheduling & Access to Care	Access to Dental Services	7362 Triage 3 or 10 Days	>=	85%	75%	98%	-	-	-	-	-	-	-	98%	99%	-	-	-	-	100%	-	-	100%	-	-	-	-	100%	-	96%	-	-	-	-	-	-	-	-	-	99%	-	99%	99%
Scheduling & Access to Care	Access to Dental Services	Treatment within Timeframes	>=	85%	75%	98%	-	-	-	-	-	-	-	87%	99%	-	-	-	-	100%	-	-	100%	-	-	-	-	100%	-	93%	-	-	-	-	-	-	-	-	-	99%	-	100%	97%
Scheduling & Access to Care	Access to Dental Services	RC Screening 60 Days	>=	85%	75%	90%	-	-	-	-	-	-	-	-	85%	-	-	-	-	-	-	-	100%	-	-	-	-	-	-	86%	-	-	-	-	-	-	-	-	-	100%	-	-	87%
Scheduling & Access to Care	Access to Dental Services	Patient Requested Exam 90 Days	>=	85%	75%	98%	-	-	-	-	-	-	-	100%	100%	-	-	-	-	99%	-	-	97%	-	-	-	-	98%	-	96%	-	-	-	-	-	-	-	-	100%	-	99%	91%	
Scheduling & Access to Care	Access to Dental Services	Notice of Exam 50 Y.O. or Chronic Care	>=	85%	75%	94%	-	-	-	-	-	-	-	100%	86%	-	-	-	-	100%	-	-	100%	-	-	-	-	100%	-	96%	-	-	-	-	-	-	-	-	100%	-	100%	100%	
Scheduling & Access to Care	Access to MH Services	Mental Health Services	>=	90%	75%	92%	100%	100%	100%	100%	96%	94%	100%	96%	95%	90%	93%	89%	94%	99%	85%	99%	95%	99%	96%	98%	86%	95%	94%	96%	99%	93%	94%	90%	91%	99%	99%	93%	82%	90%	95%		
Scheduling & Access to Care	Access to MH Services	Referral Timeframes	>=	85%	75%	93%	99%	100%	99%	99%	92%	90%	99%	98%	95%	92%	96%	94%	94%	97%	71%	98%	94%	98%	94%	97%	95%	93%	95%	91%	99%	92%	92%	95%	93%	98%	98%	96%	88%	90%	91%		
Scheduling & Access to Care	Access to MH Services	EOP Structured Treatment	>=	85%	75%	86%	-	-	-	-	-	98%	-	92%	94%	81%	83%	79%	94%	-	-	-	93%	-	95%	-	70%	91%	90%	97%	97%	89%	93%	80%	85%	-	-	85%	71%	87%	97%		
Scheduling & Access to Care	Access to MH Services	Contact Timeframes	>=	90%	75%	97%	100%	100%	100%	100%	99%	95%	100%	97%	96%	97%	99%	95%	95%	100%	99%	100%	99%	100%	98%	99%	94%	100%	98%	99%	100%	100%	96%	95%	95%	100%	100%	98%	87%	93%	99%		
Scheduling & Access to Care	Access to MH Services	Primary Clinician Contact Timeframes	>=	90%	75%	97%	100%	100%	100%	100%	98%	97%	100%	97%	96%	98%	99%	89%	94%	100%	97%	100%	99%	99%	98%	100%	100%	98%	100%	100%	100%	98%	94%	94%	100%	100%	98%	80%	94%	99%			
Scheduling & Access to Care	Access to MH Services	Psychiatrist Contact Timeframes	>=	90%	75%	95%	100%	-	100%	100%	100%	94%	100%	95%	96%	94%	99%	99%	94%	99%	100%	100%	100%	100%	97%	100%	83%	99%	96%	99%	99%	100%	91%	94%	94%	100%	100%	97%	85%	86%	99%		
Scheduling & Access to Care	Access to MH Services	IDTT Contact Timeframes	>=	90%	75%	99%	100%	100%	100%	100%	99%	95%	100%	99%	95%	99%	100%	98%	97%	100%	98%	100%	98%	100%	100%	97%	100%	100%	99%	100%	100%	100%	99%	98%	100%	100%	98%	96%	98%	99%			
Scheduling & Access to Care	Appts Cancelled due to Custody	Cancelled Due to Custody	<	1%	5%	1%	0%	0%	0%	0%	1%	1%	0%	0%	2%	4%	0%	0%	3%	1%	0%	0%	0%	1%	0%	2%	0%	1%	1%	0%	0%	1%	1%	0%	0%	1%	1%	0%	1%	4%	2%	0%	
Scheduling & Access to Care	Appts Cancelled due to Custody	Medical Services	<	1%	5%	0%	0%	0%	0%	0%	0%	0%	0%	0%	1%	2%	0%	0%	1%	1%	0%	0%	0%	0%	1%	0%	1%	0%	1%	0%	0%	1%	2%	0%	0%	1%	0%	1%	0%	1%	1%	0%	
Scheduling & Access to Care	Appts Cancelled due to Custody	Mental Health Services	<	1%	5%	2%	0%	0%	0%	0%	1%	2%	0%	1%	0%	3%	7%	1%	0%	4%	1%	0%	0%	1%	1%	0%	4%	0%	2%	0%	0%	0%	1%	0%	0%	1%	1%	2%	7%	4%	1%		
Scheduling & Access to Care	Appts Cancelled due to Custody	Dental Services	<	1%	5%	1%	-	-	-	-	-	-	0%	1%	-	-	-	-	4%	-	-	1%	-	-	-	-	0%	-	1%	-	-	-	-	-	-	-	-	-	0%	-	2%	0%	
Scheduling & Access to Care	Appts Completed as Scheduled	Seen as Scheduled	>=	85%	75%	90%	96%	98%	95%	96%	94%	90%	97%	93%	93%	92%	86%	88%	84%	88%	90%	94%	93%	94%	91%	94%	91%	89%	88%	89%	97%	94%	90%	81%	87%	98%	89%	91%	82%	89%	96%		
Scheduling & Access to Care	Appts Completed as Scheduled	Medical Services	>=	85%	75%	86%	93%	95%	90%	92%	91%	85%	94%	83%	86%	87%	89%	81%	72%	84%	80%	88%	87%	92%	82%	88%	91%	85%	88%	78%	94%	90%	84%	73%	87%	97%	78%	85%	84%	83%	90%		
Scheduling & Access to Care	Appts Completed as Scheduled	Mental Health Services	>=	85%	75%	93%	99%	100%	100%	100%	98%	95%	100%	98%	97%	96%	83%	95%	97%	93%	99%	100%	100%	95%	100%	100%	90%	94%	88%	99%	100%	98%	97%	90%	87%	98%	100%	95%	80%	95%	100%		
Scheduling & Access to Care	Appts Completed as Scheduled	Dental Services	>=	85%	75%	91%	-	-	-	-	-	-	-	98%	96%	-	-	-	-	86%	-	-	92%	-	-	-	-	87%	-	92%	-	-	-	-	-	-	-	-	-	94%	-	90%	98%
Scheduling & Access to Care	Effective Communication	Effective Communication Provided	>=	90%	75%	98%	100%	100%	99%	100%	99%	97%	100%	98%	98%	98%	98%	96%	92%	100%	99%	99%	100%	100%	99%	100%	97%	98%	98%	98%	99%	98%	97%	93%	94%	99%	99%	99%	99%	94%	99%	99%	
Scheduling & Access to Care	Effective Communication	Medical Services	>=	90%	75%	97%	100%	99%	98%	100%	99%	94%	99%	97%	99%	99%	99%	96%	89%	100%	98%	100%	100%	98%	100%	98%	98%	99%	99%	99%	99%	99%	99%	91%	97%	99%	98%	99%	99%	97%	100%	100%	
Scheduling & Access to Care	Effective Communication	Mental Health Services	>=	90%	75%	96%	100%	100%	99%	100%	99%	99%	100%	97%	96%	97%	97%	96%	95%	100%	100%	99%	100%	100%	99%	100%	97%	97%	98%	97%	99%	96%	96%	95%	91%	98%	99%	99%	92%	97%	97%		
Scheduling & Access to Care	Effective Communication	Dental Services	>=	90%	75%	100%	-	-	-	-	-	-	-	100%	100%	-	-	-	-	100%	-	-	100%	-	-	-	-	100%	-	98%	-	-	-	-	-	-	-	-	-	97%	-	100%	99%

HEALTH CARE SERVICES DASHBOARD - Public Version

OCTOBER 2018

Domain	SubDomain	Element	Equality	Measure Goal	Near Goal	SW	ASP	CAC	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP	
Resource Management	Resource Management	Same Day	>=	95%	85%	89%	80%	100%	100%	100%	86%	92%	88%	94%	91%	97%	100%	88%	97%	100%	78%	94%	100%	100%	73%	75%	92%	78%	94%	91%	100%	100%	61%	100%	86%	100%	81%	88%	93%	96%	90%	
Resource Management	Resource Management	Expedited 5 Calendar Days	>=	95%	85%	83%	50%	88%	100%	100%	100%	95%	83%	77%	97%	100%	100%	94%	100%	100%	63%	-	100%	100%	89%	100%	84%	100%	75%	81%	83%	-	38%	100%	96%	100%	73%	70%	100%	90%	86%	
Resource Management	Resource Management	High Priority 14 Calendar Days	>=	95%	85%	88%	100%	100%	100%	94%	100%	95%	100%	80%	100%	96%	80%	96%	100%	100%	83%	100%	100%	96%	100%	83%	92%	100%	33%	79%	-	74%	100%	72%	100%	85%	75%	100%	96%	92%		
Resource Management	Resource Management	Routine 90 Calendar Days	>=	95%	85%	97%	95%	100%	84%	96%	99%	100%	90%	98%	98%	86%	97%	100%	100%	100%	95%	95%	100%	97%	100%	100%	83%	96%	100%	100%	93%	100%	96%	100%	99%	98%	91%	90%	93%	99%	99%	
Resource Management	Resource Management	Health Care Environment	>=	85%	75%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Complete Care Model Infrastructure	QM	QM Program		N/A	N/A	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Complete Care Model Infrastructure	QM	Patient Safety Program		N/A	N/A	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Staffing	Actual Vacancies	Actual Vacancies	<=	10%	15%	12%	9%	12%	7%	17%	11%	11%	9%	14%	6%	15%	4%	14%	15%	6%	12%	11%	8%	16%	18%	9%	11%	8%	13%	10%	16%	9%	9%	17%	16%	20%	13%	17%	13%	9%	10%	
Staffing	Actual Vacancies-Medical	Medical Vacancies	<=	10%	15%	11%	7%	12%	6%	21%	9%	10%	9%	13%	6%	14%	4%	15%	10%	6%	11%	13%	8%	16%	19%	9%	6%	8%	13%	8%	17%	8%	10%	15%	10%	23%	15%	15%	10%	11%	8%	
Staffing	Actual Vacancies-Medical	Admin Support	<=	10%	15%	16%	3%	17%	3%	24%	6%	6%	13%	30%	11%	8%	7%	16%	15%	9%	15%	24%	6%	37%	17%	15%	9%	13%	13%	18%	13%	15%	11%	30%	8%	28%	26%	28%	15%	22%	8%	
Staffing	Actual Vacancies-Medical	Administration	<=	10%	15%	12%	0%	0%	0%	0%	0%	0%	0%	67%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	0%	0%	
Staffing	Actual Vacancies-Medical	Allied Health	<=	10%	15%	23%	56%	33%	50%	43%	15%	33%	0%	41%	9%	27%	14%	29%	18%	13%	14%	38%	25%	60%	20%	13%	0%	14%	11%	13%	14%	25%	0%	9%	13%	25%	38%	43%	27%	36%	13%	
Staffing	Actual Vacancies-Medical	Dental	<=	10%	15%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Staffing	Actual Vacancies-Medical	Dietary Services	<=	10%	15%	23%	-	-	-	-	3%	7%	84%	0%	17%	27%	20%	17%	-	-	-	-	-	29%	-	9%	3%	78%	53%	4%	20%	5%	20%	35%	-	7%	40%	0%	-	25%		
Staffing	Actual Vacancies-Medical	Executive	<=	10%	15%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-		
Staffing	Actual Vacancies-Medical	HIM	<=	10%	15%	7%	0%	0%	0%	10%	0%	20%	0%	14%	14%	22%	0%	11%	29%	0%	0%	0%	0%	0%	33%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	14%	0%	17%	20%
Staffing	Actual Vacancies-Medical	Janitorial	<=	10%	15%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Staffing	Actual Vacancies-Medical	Maintenance	<=	10%	15%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Staffing	Actual Vacancies-Medical	Medical	<=	10%	15%	17%	6%	0%	0%	33%	10%	0%	29%	16%	0%	17%	8%	15%	21%	0%	38%	38%	0%	0%	31%	38%	22%	8%	15%	17%	65%	0%	0%	17%	33%	30%	15%	24%	20%	36%	24%	
Staffing	Actual Vacancies-Medical	Mental Health	<=	10%	15%	20%	-	-	-	-	-	-	-	25%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0%	-	-	-	-	
Staffing	Actual Vacancies-Medical	Nursing	<=	10%	15%	10%	8%	10%	7%	21%	8%	11%	6%	9%	5%	14%	1%	15%	8%	6%	8%	6%	8%	10%	19%	4%	6%	8%	14%	2%	16%	6%	12%	14%	9%	24%	13%	11%	8%	4%	6%	
Staffing	Actual Vacancies-Medical	Pharmacy	<=	10%	15%	9%	0%	20%	0%	0%	29%	7%	22%	16%	12%	20%	5%	11%	6%	0%	13%	0%	25%	11%	19%	22%	0%	0%	0%	1%	20%	7%	9%	0%	10%	18%	0%	9%	8%	8%	12%	
Staffing	Actual Vacancies-MH	Mental Health Vacancies	<=	10%	15%	18%	23%	50%	9%	10%	24%	16%	0%	27%	4%	22%	5%	10%	31%	11%	18%	10%	11%	26%	22%	18%	27%	10%	14%	23%	19%	17%	7%	22%	29%	12%	15%	25%	22%	10%	20%	
Staffing	Actual Vacancies-MH	Admin Support	<=	10%	15%	15%	14%	-	0%	0%	28%	7%	0%	16%	17%	20%	7%	16%	10%	24%	15%	0%	7%	8%	30%	0%	0%	15%	9%	4%	23%	7%	6%	34%	22%	20%	11%	51%	-5%	8%	9%	
Staffing	Actual Vacancies-MH	Administration	<=	10%	15%	100%	-	-	-	-	-	-	-	-	-	-	-	100%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	100%	-	-	-	
Staffing	Actual Vacancies-MH	Allied Health	<=	10%	15%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-		
Staffing	Actual Vacancies-MH	Dental	<=	10%	15%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-		
Staffing	Actual Vacancies-MH	Dietary Services	<=	10%	15%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-		
Staffing	Actual Vacancies-MH	Executive	<=	10%	15%	100%	-	-	-	-	-	-	-	-	-	100%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-		
Staffing	Actual Vacancies-MH	HIM	<=	10%	15%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-		
Staffing	Actual Vacancies-MH	Janitorial	<=	10%	15%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-			
Staffing	Actual Vacancies-MH	Maintenance	<=	10%	15%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-			
Staffing	Actual Vacancies-MH	Medical	<=	10%	15%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-			
Staffing	Actual Vacancies-MH	Mental Health	<=	10%	15%	19%	25%	50%	14%	17%	22%	18%	0%	29%	1%	21%	4%	9%	36%	7%	20%	17%	12%	32%	19%	29%	35%	8%	15%	28%	18%	20%	7%	20%	31%	9%	16%	16%	30%	10%	22%	
Staffing	Actual Vacancies-MH	Nursing	<=	10%	15%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-		

HEALTH CARE SERVICES DASHBOARD - Public Version
OCTOBER 2018

Domain	SubDomain	Element	Equality	Measure Goal	Near Goal	SW	ASP	CAC	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP		
Staffing	Actual Vacancies-MH	Pharmacy	<=	10%	15%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Staffing	Actual Vacancies-Dental	Dental Vacancies	<=	10%	15%	4%	3%	6%	12%	0%	3%	4%	8%	0%	13%	5%	6%	11%	0%	0%	6%	0%	2%	4%	3%	6%	3%	6%	0%	1%	7%	7%	3%	0%	5%	11%	0%	0%	9%	-3%	1%		
Staffing	Actual Vacancies-Dental	Admin Support	<=	10%	15%	7%	0%	25%	13%	0%	14%	0%	0%	0%	50%	20%	0%	17%	0%	0%	17%	0%	0%	0%	0%	0%	0%	13%	0%	5%	14%	14%	13%	0%	11%	17%	0%	0%	14%	0%	0%		
Staffing	Actual Vacancies-Dental	Administration	<=	10%	15%	9%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	
Staffing	Actual Vacancies-Dental	Allied Health	<=	10%	15%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Staffing	Actual Vacancies-Dental	Dental	<=	10%	15%	3%	4%	0%	13%	0%	0%	5%	11%	0%	0%	0%	8%	9%	0%	0%	4%	-6%	3%	5%	4%	5%	4%	4%	0%	0%	0%	5%	0%	0%	3%	10%	0%	0%	8%	-5%	1%		
Staffing	Actual Vacancies-Dental	Dietary Services	<=	10%	15%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Staffing	Actual Vacancies-Dental	Executive	<=	10%	15%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Staffing	Actual Vacancies-Dental	HIM	<=	10%	15%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-		
Staffing	Actual Vacancies-Dental	Janitorial	<=	10%	15%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-		
Staffing	Actual Vacancies-Dental	Maintenance	<=	10%	15%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-		
Staffing	Actual Vacancies-Dental	Medical	<=	10%	15%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Staffing	Actual Vacancies-Dental	Mental Health	<=	10%	15%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Staffing	Actual Vacancies-Dental	Nursing	<=	10%	15%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Staffing	Actual Vacancies-Dental	Pharmacy	<=	10%	15%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Staffing	FTE Usage	FTE Usage		N/A	N/A	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Staffing	Time to Hire	Hires Completed Timely: Non-PCP (87/108 Days)	>=	90%	75%	49%	50%	29%	75%	-	80%	29%	50%	36%	67%	47%	83%	100%	21%	83%	54%	80%	67%	100%	56%	100%	0%	100%	67%	77%	0%	75%	78%	30%	55%	0%	100%	8%	10%	100%	33%		
Staffing	Time to Hire	Advertising and Cert: Non-PCP (7 Days)	>=	90%	75%	93%	75%	92%	100%	57%	86%	100%	100%	94%	100%	93%	100%	98%	100%	95%	100%	100%	100%	100%	93%	96%	91%	89%	97%	100%	87%	100%	100%	85%	100%	89%	75%	76%	73%	94%	100%		
Staffing	Time to Hire	Candidate Pool Received: Non-PCP (19 Days)	>=	90%	75%	61%	-	11%	13%	50%	78%	92%	29%	37%	90%	58%	73%	37%	97%	15%	50%	35%	0%	50%	30%	90%	100%	88%	47%	100%	50%	100%	62%	55%	90%	23%	30%	70%	100%	82%	90%		
Staffing	Time to Hire	Application Review: Non-PCP (10 Days)	>=	90%	75%	90%	-	-	100%	75%	89%	100%	100%	100%	100%	50%	100%	85%	79%	100%	100%	100%	-	60%	95%	100%	100%	78%	67%	100%	75%	80%	81%	77%	88%	71%	100%	67%	100%	100%	95%		
Staffing	Time to Hire	Interview Process: Non-PCP (14 Days)	>=	90%	75%	44%	0%	20%	67%	0%	18%	0%	25%	64%	21%	27%	88%	50%	88%	25%	65%	67%	-	33%	79%	70%	13%	67%	94%	63%	0%	50%	0%	36%	32%	57%	10%	25%	69%	0%	4%		
Staffing	Time to Hire	Candidate Selection: Non-PCP (9 Days)	>=	90%	75%	48%	50%	60%	86%	-	100%	75%	43%	0%	89%	9%	81%	86%	15%	67%	19%	100%	45%	100%	29%	70%	100%	68%	73%	75%	67%	75%	43%	63%	31%	100%	67%	50%	33%	17%	50%		
Staffing	Time to Hire	Tentative Offer: Non-PCP (5 Days)	>=	90%	75%	71%	83%	14%	75%	-	33%	67%	29%	92%	22%	38%	91%	92%	91%	50%	67%	50%	100%	100%	100%	63%	75%	63%	89%	80%	70%	100%	100%	96%	63%	40%	25%	71%	100%	0%	57%		
Staffing	Time to Hire	Pre-Employment Clearance: Non-PCP (14 Days)	>=	90%	75%	56%	100%	29%	57%	-	100%	33%	90%	68%	92%	77%	67%	33%	75%	100%	40%	83%	33%	100%	17%	83%	50%	67%	38%	20%	100%	67%	33%	27%	33%	67%	57%	70%	60%	100%	25%		
Staffing	Time to Hire	Credentialing Package: Non-PCP (7 Days)	>=	90%	75%	79%	100%	-	-	-	0%	50%	-	80%	-	0%	-	-	100%	-	100%	50%	-	-	-	-	100%	-	100%	100%	-	-	100%	100%	86%	-	100%	-	100%	-	-		
Staffing	Time to Hire	Credentialing Approval: Non-PCP (14 Days)	>=	90%	75%	52%	100%	-	-	-	0%	-	25%	-	-	-	-	50%	-	-	100%	-	-	-	-	100%	-	40%	100%	-	-	100%	33%	25%	-	100%	-	100%	-	-			
Staffing	Time to Hire	Hire Package Approval: Non-PCP (5 Days)	>=	90%	75%	88%	100%	100%	100%	100%	80%	100%	86%	80%	100%	100%	80%	100%	100%	100%	100%	100%	67%	50%	0%	100%	75%	100%	100%	100%	67%	100%	65%	100%	50%	67%	30%	100%	100%	100%			
Staffing	Time to Hire	Formal Offer: Non-PCP (4 Days)	>=	90%	75%	53%	0%	0%	100%	25%	100%	100%	100%	100%	100%	13%	100%	65%	38%	29%	50%	100%	100%	100%	-	100%	33%	100%	6%	100%	100%	38%	0%	56%	0%	100%	67%	60%	50%	83%	40%		
Staffing	Time to Hire - PCP	Hires Completed Timely: PCP (66 Days)	>=	90%	75%	29%	-	-	-	-	-	-	100%	-	-	-	0%	-	-	-	0%	-	0%	-	-	-	-	-	-	-	-	-	-	100%	-	-	-	-	-	-	-		
Staffing	Time to Hire - PCP	Interview Process: PCP (14 Days)	>=	90%	75%	20%	-	-	-	-	-	-	-	0%	-	0%	-	-	-	-	0%	-	0%	-	-	-	-	-	-	-	-	-	0%	-	-	-	-	-	-	-			
Staffing	Time to Hire - PCP	Candidate Selection: PCP (9 Days)	>=	90%	75%	67%	-	-	-	-	-	-	-	-	-	100%	-	0%	-	-	0%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	100%	-		
Staffing	Time to Hire - PCP	Tentative Offer: PCP (5 Days)	>=	90%	75%	100%	-	-	-	-	-	-	-	-	-	100%	-	-	-	-	100%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	100%	-	
Staffing	Time to Hire - PCP	Credentialing Requested: PCP (4 Days)	>=	90%	75%	75%	-	-	-	-	-	-	-	-	-	0%	-	-	-	-	100%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	100%	-	
Staffing	Time to Hire - PCP	Credentialing Approval/Pre-Employment Clearance: PCP (30 Days)	>=	90%	75%	0%	-	-	-	-	-	0%	-	0%	-	0%	0%	-	-	-	0%	-	-	-	-	-	0%	-	-	-	-	-	-	-	-	-	-	-	-	-	-		
Staffing	Time to Hire - PCP	Formal Offer: PCP (4 Days)	>=	90%	75%	100%	-	-	-	-	-	-	-	100%	-	-	-	-	-	-	-	-	-	-	-	-	100%	-	-	-	-	-	-	-	-	-	-	-	-	-	100%	-	

HEALTH CARE SERVICES DASHBOARD - Public Version

OCTOBER 2018

Domain	SubDomain	Element	Equality	Measure Goal	Near Goal	SW	ASP	CAC	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC	MCSP	NKSP	PBSP	PVSP	RUD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP	
Major Costs per Inmate per Month	Labor Cost	Total Labor Cost		N/A	N/A	\$1,247	\$574	\$602	\$592	\$427	\$941	\$1,515	\$684	\$5,953	\$1,608	\$2,867	\$1,600	\$3,637	\$1,949	\$1,005	\$655	\$590	\$1,135	\$871	\$795	\$619	\$961	\$1,588	\$1,455	\$887	\$919	\$845	\$1,836	\$2,713	\$934	\$474	\$848	\$1,713	\$1,855	\$977	\$870	
Major Costs per Inmate per Month	Labor Cost	Medical Staff		N/A	N/A	\$119	\$61	\$73	\$69	\$53	\$116	\$129	\$67	\$595	\$172	\$194	\$126	\$452	\$130	\$117	\$55	\$74	\$137	\$104	\$72	\$64	\$82	\$107	\$157	\$84	\$48	\$78	\$187	\$145	\$74	\$48	\$100	\$110	\$233	\$82	\$95	
Major Costs per Inmate per Month	Labor Cost	Nursing Staff		N/A	N/A	\$598	\$224	\$302	\$277	\$214	\$445	\$713	\$315	\$4,074	\$752	\$1,588	\$681	\$1,963	\$1,070	\$351	\$284	\$289	\$525	\$380	\$393	\$289	\$454	\$659	\$565	\$425	\$426	\$381	\$763	\$1,177	\$436	\$180	\$349	\$613	\$920	\$418	\$424	
Major Costs per Inmate per Month	Labor Cost	Pharmacy Staff		N/A	N/A	\$44	\$24	\$30	\$17	\$10	\$41	\$75	\$25	\$157	\$57	\$80	\$55	\$134	\$63	\$35	\$36	\$11	\$48	\$33	\$23	\$14	\$26	\$59	\$56	\$34	\$19	\$23	\$78	\$81	\$39	\$16	\$58	\$39	\$84	\$40	\$25	
Major Costs per Inmate per Month	Labor Cost	Dental Clinical Staff		N/A	N/A	\$81	\$74	\$68	\$83	\$61	\$84	\$84	\$90	\$67	\$85	\$107	\$95	\$78	\$87	\$99	\$69	\$70	\$79	\$97	\$86	\$85	\$87	\$99	\$85	\$80	\$85	\$79	\$81	\$96	\$70	\$71	\$75	\$64	\$91	\$69	\$81	
Major Costs per Inmate per Month	Labor Cost	Mental Health Clinical Staff		N/A	N/A	\$240	\$68	\$10	\$27	\$8	\$116	\$316	\$38	\$609	\$329	\$570	\$452	\$654	\$393	\$225	\$103	\$26	\$168	\$113	\$86	\$26	\$144	\$473	\$403	\$146	\$140	\$121	\$517	\$911	\$194	\$76	\$133	\$736	\$323	\$213	\$137	
Major Costs per Inmate per Month	Labor Cost	Executive Staff		N/A	N/A	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Major Costs per Inmate per Month	Labor Cost	Administration Staff		N/A	N/A	\$38	\$32	\$45	\$35	\$21	\$33	\$50	\$38	\$71	\$39	\$78	\$39	\$58	\$33	\$47	\$25	\$27	\$49	\$50	\$33	\$45	\$39	\$31	\$35	\$26	\$58	\$43	\$41	\$87	\$24	\$28	\$30	\$34	\$44	\$47	\$21	
Major Costs per Inmate per Month	Labor Cost	Administrative Support Staff		N/A	N/A	\$94	\$77	\$60	\$67	\$44	\$78	\$108	\$80	\$244	\$117	\$189	\$109	\$177	\$138	\$106	\$64	\$76	\$104	\$76	\$77	\$79	\$100	\$128	\$122	\$66	\$99	\$89	\$132	\$172	\$75	\$41	\$69	\$77	\$116	\$88	\$61	
Major Costs per Inmate per Month	Labor Cost	Allied Health Staff		N/A	N/A	\$11	\$4	\$5	\$6	\$5	\$12	\$10	\$11	\$36	\$18	\$19	\$11	\$18	\$10	\$13	\$8	\$9	\$10	\$8	\$9	\$6	\$11	\$10	\$11	\$12	\$11	\$15	\$12	\$6	\$5	\$14	\$12	\$8	\$8	\$11		
Major Costs per Inmate per Month	Labor Cost	Dietary Services Staff		N/A	N/A	\$8	-	-	-	-	-	\$14	\$10	\$16	\$25	\$31	\$13	\$76	\$9	-	-	-	-	-	\$7	-	\$10	\$12	\$9	\$5	\$18	\$7	\$10	\$17	\$6	-	\$7	\$9	\$19	-	\$5	
Major Costs per Inmate per Month	Labor Cost	HIM Staff		N/A	N/A	\$13	\$10	\$7	\$9	\$9	\$15	\$15	\$10	\$69	\$15	\$9	\$16	\$25	\$17	\$13	\$10	\$9	\$13	\$11	\$7	\$9	\$9	\$11	\$10	\$10	\$11	\$12	\$13	\$13	\$11	\$9	\$13	\$18	\$14	\$10	\$10	
Major Costs per Inmate per Month	Labor Cost	Janitorial Staff		N/A	N/A	\$0	-	-	-	-	-	-	-	\$17	-	-	-	\$1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	\$3	-	-
Major Costs per Inmate per Month	Labor Cost	Maintenance Staff		N/A	N/A	\$1	\$0	-	\$3	\$2	\$1	\$2	\$5	-	-	\$3	\$5	\$2	\$2	\$1	\$2	-	\$3	-	\$2	\$5	\$1	\$1	\$2	-	\$3	-	-	\$3	\$1	\$1	\$1	\$2	\$2	\$2	-	
Major Costs per Inmate per Month	Non Labor Cost	Total Non Labor Cost		N/A	N/A	\$301	\$95	\$69	\$121	\$61	\$162	\$286	\$145	\$1,274	\$715	\$510	\$283	\$903	\$283	\$258	\$203	\$162	\$294	\$192	\$162	\$121	\$218	\$440	\$519	\$194	\$110	\$124	\$764	\$539	\$194	\$85	\$377	\$405	\$376	\$211	\$182	
Major Costs per Inmate per Month	Non Labor Cost	Hospital		N/A	N/A	\$113	\$26	\$33	\$48	\$17	\$52	\$75	\$59	\$636	\$235	\$156	\$95	\$389	\$110	\$35	\$76	\$46	\$128	\$70	\$57	\$41	\$89	\$122	\$191	\$63	\$22	\$44	\$342	\$219	\$57	\$34	\$130	\$117	\$170	\$81	\$55	
Major Costs per Inmate per Month	Non Labor Cost	Emergency Department		N/A	N/A	\$12	\$4	\$7	\$9	\$8	\$20	\$8	\$6	\$18	\$8	\$12	\$8	\$16	\$37	\$8	\$7	\$7	\$8	\$7	\$18	\$6	\$27	\$20	\$20	\$11	\$5	\$5	\$23	\$10	\$11	\$3	\$8	\$5	\$29	\$8	\$10	
Major Costs per Inmate per Month	Non Labor Cost	Specialty		N/A	N/A	\$31	\$14	\$17	\$23	\$8	\$20	\$33	\$22	\$110	\$49	\$36	\$49	\$82	\$35	\$18	\$29	\$21	\$17	\$18	\$17	\$19	\$27	\$46	\$51	\$25	\$8	\$16	\$86	\$30	\$25	\$9	\$32	\$43	\$30	\$25	\$18	
Major Costs per Inmate per Month	Non Labor Cost	Medications		N/A	N/A	\$125	\$43	-	\$30	\$21	\$59	\$133	\$47	\$458	\$387	\$279	\$114	\$380	\$84	\$184	\$79	\$77	\$112	\$84	\$60	\$46	\$62	\$233	\$224	\$53	\$61	\$49	\$277	\$264	\$86	\$34	\$192	\$211	\$128	\$86	\$56	
Major Costs per Inmate per Month	Non Labor Cost	Diagnostics		N/A	N/A	\$20	\$8	\$12	\$11	\$7	\$12	\$37	\$11	\$51	\$35	\$28	\$17	\$36	\$16	\$13	\$12	\$11	\$30	\$13	\$10	\$8	\$13	\$19	\$33	\$43	\$14	\$11	\$37	\$16	\$15	\$5	\$15	\$27	\$18	\$11	\$43	
Workload Per Day	Workload Per Day	Appointments per PCP		N/A	N/A	7.8	13.1	9.1	7.5	11.8	8.2	14.7	8.0	3.1	5.3	6.4	4.2	6.0	5.3	4.3	9.6	3.5	1.1	6.6	6.0	7.5	9.8	10.6	8.5	10.6	6.3	10.2	9.7	4.8	11.7	5.5	7.8	5.8	6.9	12.4	1.6	
Workload Per Day	Workload Per Day	Appointments per PCRN		N/A	N/A	4.9	7.4	2.7	4.9	4.5	3.9	11.0	5.1	2.4	3.3	6.0	4.3	2.6	4.7	4.6	7.7	5.6	3.3	4.5	3.6	4.6	3.9	8.1	5.6	5.4	2.9	3.8	4.8	2.9	8.4	5.2	4.3	3.8	5.0	5.5	6.2	
Workload per Day	Workload per Day	Encounters per Primary MH Clinician		N/A	N/A	4.1	4.0	2.1	3.7	2.1	4.9	5.8	4.0	3.0	2.7	4.2	4.2	2.6	5.0	2.8	3.9	4.8	5.2	4.1	4.7	3.9	4.8	4.8	4.6	4.6	3.5	3.7	4.6	4.5	4.3	3.1	3.7	4.0	4.1	4.2	5.8	
Workload per Day	Workload per Day	Encounters per Psychiatrist		N/A	N/A	3.2	5.3	1.0	3.5	1.3	6.9	4.2	4.5	2.8	3.0	3.1	2.6	2.7	3.6	4.3	5.4	2.2	4.3	3.3	4.9	1.9	3.7	3.2	3.5	4.0	3.8	4.1	3.1	2.7	3.5	2.8	2.8	2.7	3.0	3.7	4.9	
Other Trends	Other Trends	Hospital Admissions*		N/A	N/A	6.5	1.4	2.0	5.7	1.0	5.2	2.7	4.0	37.6	14.4	11.7	4.6	18.0	6.1	3.3	3.7	2.9	5.5	6.0	5.1	3.2	5.7	8.4	11.1	4.7	3.1	2.4	26.0	9.7	5.2	1.2	4.2	3.3	8.9	2.9	1.8	
Other Trends	Other Trends	Emergency Department Visits*		N/A	N/A	8.2	1.2	2.7	6.0	1.9	8.1	4.4	3.8	7.0	8.7	13.0	8.4	9.3	24.2	9.0	6.0	10.1	3.1	6.2	3.5	9.8	19.7	21.3	14.3	5.2	3.4	1.7	23.2	3.7	7.2	2.3	4.2	2.6	23.0	8.8	5.5	
Other Trends	Other Trends	Specialty Care Referrals*		N/A	N/A	71.9	33.7	41.2	39.8	15.4	57.2	78.6	39.9	274.5	135.1	72.6	79.7	180.4	73.9	25.8	60.5	56.3	33.9	41.0	85.8	51.7	54.6	94.2	109.4	54.0	43.8	34.6	236.7	51.7	93.1	22.6	68.3	73.5	41.1	69.3	33.1	
Other Trends	Other Trends	Prescriptions Per Inmate		N/A	N/A	2.7	1.3	1.2	0.9	0.5	2.2	3.5	1.0	9.0	4.6	4.3	3.7	7.4	2.8	1.8	2.8	1.8	1.6	2.0	1.8	1.0	2.0	3.6	6.2	1.4	1.0	1.1	5.7	3.5	3.1	0.7	3.4	3.6	3.2	3.2	1.3	
Other Trends	Other Trends	Diagnostics Per Inmate		N/A	N/A	0.9	0.3	0.6	0.5	0.3	0.6	1.6	0.6	2.6	1.5	1.2	0.7	1.5	0.7	0.5	0.6	0.6	1.5	0.6	0.6	0.5	0.6	1.0	1.1	2.0	0.5	0.5	1.3	0.7	0.8	0.3	0.6	1.5	0.9	0.6	2.1	
Other Trends	Other Trends	Grievances Received*		N/A	N/A	27.3	10.2	5.7	7.4	8.1	20.2	21.9	7.8	108.0	30.4	26.5	27.4	67.6	53.3	12.7	24.8	10.5	16.9	10.2	32.6	10.0	30.3	57.7	44.2	17.5	18.4	7.6	57.6	76.6	27.9	5.8	23.7	23.0	48.5	29.8	19.7	
Other Trends	Other Trends	Prison Population Capacity		N/A	N/A	132%	148%	-	149%	123%	136%	144%	148%	91%	119%	133%	100%	100%	104%	85%	161%	159%	115%	127%	142%	139%	150%	138%	123%	152%	107%	142%	131%	112%	166%	110%	155%	144%	136%	176%	167%	
Institution & Population Characteristics	Dashboard Composite View	High Risk Priority 1		N/A	N/A	5%	0%	0%	0%	0%	1%	5%	0%	43%	18%	7%	6%	25%	3%	0%	2%	1%	2%	2%	1%	0%	1%	8%	19%	1%	0%	0%	18%	6%	4%	0%	9%	7%	3%	2%	1%	
Institution & Population Characteristics	Dashboard Composite View	High Risk Priority 2		N/A	N/A	8%	1%	1%	0%	0%	3%	7%	1%	23%	32%	15%	14%	26%	7%	2%	6%	3%	3%	8%	2%	1%	4%	18%	27%	2%	3%	1%	20%	18%	6%	1%	15%	13%	7%	8%	2%	
Institution & Population Characteristics	Dashboard Composite View	Medium Risk		N/A	N/A	35%	36%	13%	14%	8%	57%	52%	15%	26%	28%	44%	38%	36%	51%	49%	44%	19%	32%																			

HEALTH CARE SERVICES DASHBOARD - Public Version

OCTOBER 2018

Domain	SubDomain	Element	Equality	Measure Goal	Near Goal	SW	ASP	CAC	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP	
Institution & Population Characteristics	Dashboard Composite View	Mental Health EOP		N/A	N/A	6%	0%	0%	0%	0%	0%	5%	0%	21%	1%	5%	15%	20%	16%	0%	0%	0%	1%	0%	0%	0%	3%	21%	16%	2%	0%	0%	20%	35%	11%	0%	0%	4%	13%	11%	1%	
Institution & Population Characteristics	Dashboard Composite View	Patients with Disability (ADA)		N/A	N/A	8%	2%	1%	1%	0%	3%	8%	2%	43%	18%	9%	8%	38%	5%	2%	8%	4%	6%	3%	6%	2%	5%	11%	18%	2%	2%	2%	26%	6%	15%	2%	12%	7%	11%	13%	2%	
Institution & Population Characteristics	Dashboard Composite View	Inmates 50 Years or Older		N/A	N/A	24%	25%	11%	7%	7%	21%	19%	9%	59%	53%	23%	37%	48%	17%	16%	42%	28%	17%	28%	11%	10%	11%	27%	44%	11%	13%	9%	38%	17%	27%	10%	37%	40%	17%	39%	10%	
Institution & Population Characteristics	Dashboard Composite View	Men and Women Institutions		N/A	N/A	-	M	M	M	M	M	F	M	M	M	F	M	M	M	M	M	M	M	M	M	M	M	M	M	M	M	M	M	M	M	M	M	M	M	M	M	M
Institution & Population Characteristics	Dashboard Composite View	Specialized Health Care Beds		N/A	N/A	2493	28	-	18	19	16	38	13	1494	78	24	87	169	88	10	17	-	24	-	30	14	22	16	10	16	19	15	28	66	38	10	15	10	22	23	16	
Institution & Population Characteristics	Dashboard Composite View	Institution Population		N/A	N/A	122577	4326	2475	3492	4800	3814	2926	3460	2714	3679	1886	3875	2383	3262	2134	5355	2772	2006	3147	3311	3094	3697	3207	4049	4240	2556	3292	3958	2068	5725	4335	4086	4518	3359	3493	5083	