

WHAT IS THE HEALTH CARE SERVICES DASHBOARD?

The Health Care Services Dashboard is a monthly report that:

- Consolidates key performance indicators and other important organization metrics across health care programs and service areas.
- Provides information typically monitored by health care organizations, such as patient outcomes, access to care, and utilization and cost.
- Helps the organization regularly assess progress in meeting annual performance objectives.
- Helps health care executives and managers identify areas that may need improvement.

The Dashboard Glossary is currently being updated to comply with new ADA regulations. If you would like to request a copy, please email us at: QMStaff@cdcr.ca.gov

State Institution Abbreviations used on the Health Care Services Dashboard:

Institution Name	Abbreviation
Avenal State Prison	ASP
California City Correctional Facility	CAC
Calipatria State Prison	CAL
California Correctional Center	CCC
California Correctional Institution	CCI
Central California Women's Facility	CCWF
Centinela State Prison	CEN
California Health Care Facility	CHCF
California Institution for Men	CIM
California Institution for Women	CIW
California Men's Colony	CMC
California Medical Facility	CMF
California State Prison, Corcoran	COR
California Rehabilitation Center	CRC
Correctional Training Facility	CF
Chuckawalla Valley State Prison	CVSP
Deuel Vocational Institution	DVI
Folsom State Prison	FSP
High Desert State Prison	HDSP
Ironwood State Prison	ISP
Kern Valley State Prison	KVSP
California State Prison, Los Angeles County	LAC
Mule Creek State Prison	MCSP
North Kern State Prison	NKSP
Pelican Bay State Prison	PBSP
Pleasant Valley State Prison	PVSP
R. J. Donovan Correctional Facility	RJD
California State Prison, Sacramento	SAC
California Substance Abuse Treatment Facility	SATF
Sierra Conservation Center	SCC
California State Prison, Solano	SOL
San Quentin State Prison	SQ
Salinas Valley State Prison	SVSP
Valley State Prison	VSP
Wasco State Prison	WSP

The Dashboard is intended to support headquarters and institution staff in identifying opportunities for improvement and monitoring progress toward performance objectives. However, there are limitations to the information - California Correctional Health Care Services (CCHCS) has standardized many data collection processes, provided training to promote consistency in data reporting, and invested in information system modifications to improve data quality. However, much of the data featured in the Health Care Services Dashboard is gathered through multiple networked databases or self-reported by institutions, and some of the data has not been validated or verified. Performance objectives and benchmarks were generated internally for quality improvement purposes and are not necessarily intended to reflect compliance with court mandates or a determination regarding constitutional levels of care.

HEALTH CARE SERVICES DASHBOARD - Public Version

NOVEMBER 2018

Domain	SubDomain	Element	Equality	Measure Goal	Near Goal	SW	ASP	CAC	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP		
Scheduling & Access to Care	Access to Medical Services	Medical Services	>=	85%	75%	88%	98%	96%	95%	96%	85%	84%	97%	85%	93%	84%	93%	90%	83%	95%	88%	93%	93%	97%	90%	95%	83%	88%	91%	86%	96%	93%	76%	88%	82%	92%	86%	79%	94%	92%	95%		
Scheduling & Access to Care	Access to Medical Services	RN FTF Triage 1 Day	>=	85%	75%	98%	99%	100%	100%	100%	96%	98%	100%	99%	98%	98%	99%	94%	98%	100%	99%	96%	97%	98%	97%	100%	99%	97%	97%	95%	100%	100%	99%	96%	99%	98%	97%	96%	98%	100%	100%		
Scheduling & Access to Care	Access to Medical Services	PCP Urgent Referrals 1 Day	>=	85%	75%	94%	100%	100%	100%	90%	57%	40%	100%	100%	86%	89%	100%	100%	100%	100%	98%	100%	100%	100%	100%	100%	94%	50%	96%	83%	100%	83%	96%	71%	84%	83%	89%	90%	100%	86%	97%		
Scheduling & Access to Care	Access to Medical Services	PCP Routine Referrals 14 Days	>=	85%	75%	91%	97%	100%	93%	96%	92%	69%	90%	99%	100%	58%	88%	97%	71%	100%	93%	88%	95%	96%	97%	96%	65%	99%	99%	84%	99%	97%	89%	94%	94%	96%	89%	75%	99%	90%	98%		
Scheduling & Access to Care	Access to Medical Services	Chronic Care as Ordered	>=	85%	75%	88%	98%	100%	93%	93%	91%	74%	99%	98%	97%	65%	87%	97%	75%	100%	93%	94%	94%	99%	96%	99%	57%	99%	99%	64%	100%	97%	74%	91%	92%	87%	78%	63%	98%	93%	100%		
Scheduling & Access to Care	Access to Medical Services	High Priority Specialty 14 Days	>=	85%	75%	64%	100%	82%	81%	100%	64%	90%	91%	34%	82%	88%	87%	62%	50%	83%	54%	83%	81%	92%	48%	86%	55%	77%	59%	66%	100%	94%	32%	88%	41%	100%	78%	56%	74%	88%	87%		
Scheduling & Access to Care	Access to Medical Services	Routine Specialty 90 Days	>=	85%	75%	83%	99%	88%	94%	94%	87%	92%	98%	76%	94%	91%	84%	89%	85%	95%	69%	82%	95%	91%	86%	92%	89%	94%	86%	93%	79%	86%	56%	75%	63%	95%	78%	77%	86%	95%	98%		
Scheduling & Access to Care	Access to Medical Services	Return from HLOC 5 Days	>=	85%	75%	89%	96%	100%	97%	96%	91%	95%	100%	73%	84%	88%	98%	89%	82%	87%	98%	94%	76%	100%	93%	95%	95%	98%	93%	88%	89%	88%	81%	82%	86%	83%	72%	95%	77%	92%			
Scheduling & Access to Care	Access to Medical Services	Laboratory Services as Ordered	>=	85%	75%	94%	98%	98%	99%	96%	92%	99%	97%	95%	95%	90%	99%	93%	97%	100%	95%	97%	97%	97%	95%	97%	99%	86%	96%	99%	100%	97%	74%	97%	94%	86%	89%	91%	98%	97%	90%		
Scheduling & Access to Care	Access to Medical Services	Radiology Services as Ordered	>=	85%	75%	94%	97%	98%	99%	99%	91%	97%	99%	91%	99%	89%	99%	92%	87%	94%	95%	99%	99%	98%	99%	91%	90%	99%	93%	99%	99%	98%	78%	97%	89%	100%	94%	87%	94%	98%	95%		
Scheduling & Access to Care	Access to Dental Services	Dental Services	>=	85%	75%	95%	-	-	-	-	-	-	-	-	94%	-	-	-	-	-	-	-	-	99%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	99%	-	-	96%	
Scheduling & Access to Care	Access to Dental Services	7362 Triage 3 or 10 Days	>=	85%	75%	98%	-	-	-	-	-	-	-	-	98%	-	-	-	-	-	-	-	100%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	98%	-	-	99%	
Scheduling & Access to Care	Access to Dental Services	Treatment within Timeframes	>=	85%	75%	99%	-	-	-	-	-	-	-	-	100%	-	-	-	-	-	-	-	100%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	99%	-	-	100%
Scheduling & Access to Care	Access to Dental Services	RC Screening 60 Days	>=	85%	75%	99%	-	-	-	-	-	-	-	-	76%	-	-	-	-	-	-	-	98%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	100%	-	-	100%	
Scheduling & Access to Care	Access to Dental Services	Patient Requested Exam 90 Days	>=	85%	75%	94%	-	-	-	-	-	-	-	-	98%	-	-	-	-	-	-	-	100%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	100%	-	-	82%	
Scheduling & Access to Care	Access to Dental Services	Notice of Exam 50 Y.O. or Chronic Care	>=	85%	75%	85%	-	-	-	-	-	-	-	-	100%	-	-	-	-	-	-	-	100%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	100%	-	-	100%	
Scheduling & Access to Care	Access to MH Services	Mental Health Services	>=	90%	75%	87%	100%	100%	100%	100%	96%	93%	100%	95%	98%	90%	91%	88%	88%	98%	98%	99%	95%	98%	82%	96%	84%	94%	84%	89%	99%	94%	89%	82%	84%	95%	99%	93%	77%	77%	95%		
Scheduling & Access to Care	Access to MH Services	Referral Timeframes	>=	85%	75%	92%	100%	100%	99%	100%	93%	92%	99%	98%	98%	92%	98%	93%	90%	96%	97%	98%	97%	97%	94%	94%	87%	97%	91%	73%	100%	100%	91%	94%	91%	90%	98%	98%	81%	89%	89%		
Scheduling & Access to Care	Access to MH Services	EOP Structured Treatment	>=	85%	75%	73%	-	-	-	-	-	92%	-	91%	100%	81%	75%	74%	79%	-	-	-	90%	-	54%	-	71%	86%	64%	94%	96%	83%	78%	57%	64%	-	-	82%	65%	49%	97%		
Scheduling & Access to Care	Access to MH Services	Contact Timeframes	>=	90%	75%	97%	100%	100%	100%	100%	99%	95%	100%	96%	97%	96%	99%	95%	95%	100%	99%	100%	99%	100%	98%	99%	95%	100%	96%	99%	100%	100%	96%	94%	97%	99%	100%	98%	86%	93%	99%		
Scheduling & Access to Care	Access to MH Services	Primary Clinician Contact Timeframes	>=	90%	75%	97%	100%	100%	100%	100%	98%	97%	100%	99%	97%	97%	99%	88%	93%	100%	97%	100%	99%	100%	98%	100%	99%	98%	99%	100%	99%	98%	92%	95%	100%	100%	99%	85%	96%	99%			
Scheduling & Access to Care	Access to MH Services	Psychiatrist Contact Timeframes	>=	90%	75%	94%	100%	-	100%	-	99%	94%	100%	91%	97%	93%	99%	98%	94%	100%	100%	100%	99%	100%	95%	100%	85%	100%	91%	98%	99%	100%	92%	91%	96%	98%	100%	98%	75%	84%	98%		
Scheduling & Access to Care	Access to MH Services	IDTT Contact Timeframes	>=	90%	75%	99%	100%	100%	100%	100%	99%	96%	100%	99%	96%	99%	100%	99%	96%	100%	99%	100%	99%	100%	100%	97%	99%	100%	100%	100%	100%	100%	99%	99%	100%	100%	98%	98%	98%	98%			
Scheduling & Access to Care	Appts Cancelled due to Custody	Cancelled Due to Custody	<	1%	5%	1%	1%	0%	0%	0%	2%	1%	0%	1%	0%	1%	2%	1%	0%	0%	0%	0%	0%	0%	0%	0%	0%	2%	1%	1%	0%	0%	0%	0%	0%	2%	1%	1%	2%	1%	2%	1%	
Scheduling & Access to Care	Appts Cancelled due to Custody	Medical Services	<	1%	5%	1%	0%	0%	0%	0%	1%	0%	0%	0%	0%	0%	1%	1%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	1%	1%	1%	0%	0%	5%	0%	0%	1%	0%		
Scheduling & Access to Care	Appts Cancelled due to Custody	Mental Health Services	<	1%	5%	2%	1%	0%	0%	0%	3%	2%	0%	1%	0%	1%	2%	3%	1%	0%	0%	0%	0%	1%	0%	4%	1%	1%	0%	1%	0%	1%	2%	1%	1%	0%	3%	2%	3%	2%			
Scheduling & Access to Care	Appts Cancelled due to Custody	Dental Services	<	1%	5%	1%	-	-	-	-	-	-	-	-	0%	-	-	-	-	-	-	-	1%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1%	-	-	0%	
Scheduling & Access to Care	Appts Completed as Scheduled	Seen as Scheduled	>=	85%	75%	88%	95%	97%	93%	96%	93%	88%	96%	89%	94%	92%	89%	85%	83%	89%	91%	94%	92%	94%	89%	93%	88%	90%	89%	90%	97%	92%	88%	81%	81%	98%	90%	87%	87%	90%	94%		
Scheduling & Access to Care	Appts Completed as Scheduled	Medical Services	>=	85%	75%	85%	92%	94%	87%	92%	87%	84%	92%	81%	88%	86%	88%	78%	69%	83%	83%	88%	86%	92%	80%	86%	91%	86%	87%	79%	94%	85%	81%	75%	83%	96%	80%	83%	86%	83%	86%	83%	
Scheduling & Access to Care	Appts Completed as Scheduled	Mental Health Services	>=	85%	75%	92%	98%	100%	100%	100%	99%	91%	100%	97%	98%	98%	89%	92%	96%	95%	100%	100%	100%	97%	99%	100%	86%	94%	91%	99%	99%	99%	95%	86%	79%	99%	99%	93%	87%	97%	99%		
Scheduling & Access to Care	Appts Completed as Scheduled	Dental Services	>=	85%	75%	87%	-	-	-	-	-	-	-	-	96%	-	-	-	-	-	-	-	91%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	85%	-	-	94%
Scheduling & Access to Care	Effective Communication	Effective Communication Provided	>=	90%	75%	97%	100%	100%	99%	100%	99%	95%	100%	97%	98%	98%	98%	96%	93%	100%	99%	99%	100%	100%	99%	100%	96%	98%	98%	97%	99%	98%	98%	93%	96%	99%	99%	99%	94%	98%	99%		
Scheduling & Access to Care	Effective Communication	Medical Services	>=	90%	75%	97%	100%	100%	98%	100%	99%	92%	99%	97%	98%	99%	100%	96%	89%	100%	99%	100%	100%	99%	99%	99%	95%	97%	99%	99%	98%	99%	99%	88%	96%	99%	100%	100%	96%	100%	99%		
Scheduling & Access to Care	Effective Communication	Mental Health Services	>=	90%	75%	97%	100%	100%	100%	100%	99%	100%	96%	96%	96%	97%	95%	96%	100%	99%	99%	100%	100%	99%	100%	99%	100%	97%	98%	98%	99%	97%	97%	97%	95%	98%	99%	99%	93%	97%	98%		
Scheduling & Access to Care	Effective Communication	Dental Services	>=	90%	75%	99%	-	-	-	-	-	-	-	-	99%	-	-	-	-	-	-	-	100%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	97%	-	-	100%

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Domain	SubDomain	Element	Equality	Measure Goal	Near Goal	SW	ASP	CAC	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP	
Scheduling & Access to Care	Effective Communication	Sign Language Interpreter (SLI) Provided	>=	90%	75%	90%	-	-	-	-	100%	-	63%	100%	-	-	50%	-	-	-	-	56%	-	-	-	-	90%	-	100%	-	-	93%	-	95%	-	-	-	-	-	-	-	-
Population Health Management	Asthma Care	Asthma Care	>=	85%	75%	89%	97%	88%	91%	83%	90%	96%	93%	90%	98%	91%	97%	90%	86%	98%	94%	98%	98%	96%	93%	91%	94%	91%	94%	90%	97%	98%	94%	93%	95%	88%	96%	90%	95%	95%	85%	
Population Health Management	Asthma Care	Asthma SABA Utilization	>=	85%	75%	90%	99%	98%	98%	100%	94%	95%	94%	89%	98%	90%	97%	90%	91%	97%	96%	99%	97%	99%	95%	93%	96%	94%	94%	94%	94%	99%	92%	97%	96%	98%	97%	91%	94%	96%	90%	
Population Health Management	Asthma Care	Persistent Asthma ICS Treatment	>=	85%	75%	87%	95%	78%	84%	67%	87%	97%	91%	92%	98%	93%	97%	90%	80%	100%	91%	98%	100%	94%	91%	89%	93%	87%	94%	86%	100%	96%	97%	89%	93%	79%	96%	90%	96%	94%	81%	
Population Health Management	Anticoagulation	Therapeutic Anticoagulation	>=	90%	75%	83%	-	-	-	0%	50%	-	-	67%	89%	83%	93%	84%	100%	-	86%	100%	-	60%	67%	-	100%	88%	88%	-	-	-	97%	60%	100%	100%	82%	79%	50%	100%	100%	
Population Health Management	Diabetes Care	Diabetes Care	>=	90%	75%	88%	97%	89%	85%	95%	88%	85%	84%	89%	94%	87%	87%	83%	88%	94%	88%	94%	90%	91%	84%	90%	81%	83%	87%	89%	85%	94%	89%	89%	89%	91%	89%	83%	88%	93%	90%	
Population Health Management	Diabetes Care	A1C <8%	>=	90%	75%	80%	92%	82%	82%	88%	69%	85%	71%	85%	90%	81%	80%	75%	85%	88%	84%	85%	88%	88%	80%	81%	64%	70%	77%	88%	80%	75%	81%	82%	79%	85%	82%	76%	78%	88%	88%	
Population Health Management	Diabetes Care	Blood Pressure <140/90 mm Hg	>=	90%	75%	84%	98%	87%	85%	96%	83%	85%	82%	79%	94%	85%	85%	74%	85%	97%	85%	96%	88%	86%	79%	94%	81%	74%	80%	81%	69%	100%	82%	95%	82%	96%	83%	81%	89%	92%	83%	
Population Health Management	Diabetes Care	Screened or Treated Nephropathy	>=	90%	75%	97%	100%	96%	94%	96%	99%	96%	98%	94%	98%	96%	93%	96%	98%	100%	97%	99%	96%	98%	95%	100%	98%	97%	98%	94%	100%	100%	97%	88%	98%	100%	99%	94%	96%	97%	96%	
Population Health Management	Diabetes Care	Statin	>=	90%	75%	90%	98%	91%	78%	100%	99%	74%	87%	98%	96%	88%	88%	86%	84%	92%	85%	94%	88%	91%	83%	88%	80%	90%	93%	92%	91%	100%	94%	93%	96%	85%	90%	83%	91%	96%	94%	
Population Health Management	End Stage Liver Disease Care	End Stage Liver Disease Care	>=	90%	75%	92%	100%	100%	77%	100%	78%	96%	96%	95%	93%	92%	89%	92%	89%	100%	91%	93%	100%	98%	73%	96%	98%	97%	90%	100%	100%	77%	90%	93%	95%	95%	93%	91%	92%	99%	96%	
Population Health Management	End Stage Liver Disease Care	EGD for Esophageal Varices	>=	90%	75%	87%	100%	100%	-	-	75%	91%	100%	91%	88%	92%	79%	84%	88%	100%	85%	79%	-	100%	40%	100%	100%	98%	88%	100%	100%	-	88%	78%	90%	100%	81%	88%	89%	100%	100%	
Population Health Management	End Stage Liver Disease Care	HCC Screening	>=	90%	75%	95%	-	100%	-	-	83%	100%	100%	97%	93%	100%	96%	100%	94%	100%	100%	100%	-	100%	100%	100%	100%	95%	94%	100%	100%	-	89%	100%	100%	100%	100%	94%	100%	100%	100%	
Population Health Management	End Stage Liver Disease Care	NSAID	>=	90%	75%	93%	100%	100%	77%	100%	76%	96%	88%	96%	99%	84%	93%	92%	86%	100%	89%	100%	100%	95%	79%	88%	94%	97%	89%	100%	100%	77%	93%	100%	94%	86%	97%	90%	86%	98%	88%	
Population Health Management	Colon Cancer Screening	Colon Cancer Screening	>=	75%	65%	80%	72%	84%	81%	97%	77%	85%	84%	84%	76%	80%	81%	80%	71%	80%	87%	84%	92%	88%	79%	87%	76%	83%	85%	74%	78%	76%	79%	71%	66%	81%	82%	87%	76%	85%	82%	
Population Health Management	Women's Care	Women's Care	>=	75%	65%	85%	-	-	-	-	-	87%	-	-	-	86%	-	-	-	-	-	-	-	-	88%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Population Health Management	Women's Care	Breast Cancer Screening	>=	75%	65%	87%	-	-	-	-	-	90%	-	-	-	86%	-	-	-	-	-	-	-	-	85%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Population Health Management	Women's Care	Cervical Cancer Screening	>=	75%	65%	83%	-	-	-	-	-	84%	-	-	-	85%	-	-	-	-	-	-	-	91%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Population Health Management	Diagnostic Monitoring	Diagnostic Monitoring	>=	90%	75%	86%	94%	-	100%	100%	81%	90%	100%	82%	93%	84%	90%	87%	84%	91%	87%	97%	93%	90%	73%	100%	77%	87%	91%	93%	94%	100%	82%	86%	87%	94%	96%	90%	87%	97%	88%	
Population Health Management	Diagnostic Monitoring-QT Prolongation	QT Prolongation EKG 12 Months	>=	90%	75%	92%	100%	-	-	-	100%	95%	-	96%	100%	84%	99%	92%	83%	86%	100%	-	88%	93%	86%	-	92%	91%	86%	88%	100%	100%	93%	92%	90%	86%	100%	86%	88%	100%	83%	
Population Health Management	Diagnostic Monitoring-Antipsychotics	Antipsychotics	>=	90%	75%	86%	100%	-	-	100%	73%	83%	100%	90%	87%	81%	88%	87%	77%	93%	84%	90%	94%	91%	65%	-	76%	92%	90%	88%	95%	100%	84%	79%	83%	92%	92%	91%	86%	94%	84%	
Population Health Management	Diagnostic Monitoring-Antipsychotics	Lipid Monitoring	>=	90%	75%	72%	100%	-	-	-	69%	66%	-	78%	75%	57%	66%	71%	56%	82%	65%	100%	88%	84%	52%	-	60%	82%	86%	77%	86%	100%	61%	58%	68%	67%	83%	81%	69%	86%	73%	
Population Health Management	Diagnostic Monitoring-Antipsychotics	Blood Sugar	>=	90%	75%	84%	100%	-	-	-	73%	76%	-	92%	83%	78%	82%	87%	70%	88%	81%	100%	95%	83%	70%	-	81%	89%	91%	81%	93%	100%	81%	82%	79%	100%	87%	88%	85%	98%	79%	
Population Health Management	Diagnostic Monitoring-Antipsychotics	EKG	>=	90%	75%	68%	-	-	-	-	33%	67%	-	71%	75%	50%	100%	67%	25%	100%	100%	0%	100%	-	0%	-	43%	100%	100%	100%	100%	-	75%	33%	50%	-	100%	100%	75%	100%	67%	
Population Health Management	Diagnostic Monitoring-Antipsychotics	AIMS	>=	90%	75%	82%	100%	-	-	-	67%	73%	-	84%	93%	83%	90%	80%	85%	100%	53%	100%	76%	88%	54%	-	75%	95%	57%	88%	100%	100%	82%	78%	84%	100%	89%	93%	80%	78%	84%	
Population Health Management	Diagnostic Monitoring-Antipsychotics	Med Consent	>=	90%	75%	91%	100%	-	-	-	74%	93%	-	93%	95%	89%	93%	95%	94%	90%	86%	100%	98%	94%	59%	-	73%	93%	88%	99%	100%	100%	89%	80%	95%	75%	94%	90%	80%	88%	99%	
Population Health Management	Diagnostic Monitoring-Antipsychotics	CBC with Platelets	>=	90%	75%	78%	100%	-	-	-	66%	72%	-	86%	78%	70%	68%	83%	62%	85%	77%	100%	94%	84%	63%	-	66%	84%	84%	79%	82%	100%	70%	73%	69%	100%	86%	84%	80%	96%	76%	
Population Health Management	Diagnostic Monitoring-Antipsychotics	CMP	>=	90%	75%	77%	100%	-	-	-	65%	67%	-	87%	78%	63%	71%	81%	62%	83%	77%	100%	94%	82%	60%	-	70%	85%	86%	79%	93%	100%	72%	72%	65%	100%	81%	82%	80%	91%	76%	
Population Health Management	Diagnostic Monitoring-Antipsychotics	Thyroid Monitoring	>=	90%	75%	100%	-	-	-	-	-	100%	-	100%	-	100%	100%	100%	100%	-	-	-	-	100%	-	-	-	-	100%	-	-	-	100%	100%	100%	-	100%	-	100%	-	-	
Population Health Management	Diagnostic Monitoring-Antipsychotics	Blood Pressure	>=	90%	75%	99%	100%	-	-	-	96%	100%	-	100%	100%	99%	99%	100%	99%	100%	100%	100%	98%	100%	100%	-	98%	100%	100%	93%	100%	100%	98%	95%	100%	89%	100%	99%	100%	100%	97%	
Population Health Management	Diagnostic Monitoring-Antipsychotics	Height	>=	90%	75%	98%	100%	-	-	100%	94%	99%	-	98%	99%	99%	99%	97%	97%	100%	100%	100%	100%	97%	100%	-	97%	98%	98%	94%	100%	100%	98%	97%	100%	100%	95%	99%	97%	100%	97%	
Population Health Management	Diagnostic Monitoring-Antipsychotics	Weight	>=	90%	75%	98%	100%	-	-	100%	96%	98%	-	98%	100%	99%	99%	100%	95%	100%	98%	100%	97%	97%	92%	-	97%	97%	98%	89%	100%	100%	98%	96%	100%	100%	100%	98%	97%	99%	95%	
Population Health Management	Diagnostic Monitoring-Clozapine	Clozapine	>=	90%	75%	92%	-	-	-	-	-	100%	-	84%	-	92%	-	89%	98%	-	-	-	-	-	-	-	-	-	96%	-	-	-	-	95%	-	-	-	89%	82%	100%	-	
Population Health Management	Diagnostic Monitoring-Clozapine	Blood Sugar	>=	90%	75%	100%	-	-	-	-	-	100%	-	100%	-	100%	-	100%	100%	-	-	-	-	-	-	-	-	-	100%	-	-	-	-	100%	-	-	-	100%	100%	100%	-	
Population Health Management	Diagnostic Monitoring-Clozapine	Lipid Monitoring	>=	90%	75%	76%	-	-	-	-	-	-	-	78%	-	67%	-	60%	100%	-	-	-	-	-	-	-	-	-	100%	-	-	-	-	67%	-	-	-	100%	50%	-	-	

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Domain	SubDomain	Element	Equality	Measure Goal	Near Goal	SW	ASP	CAC	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC	MCSP	NKSP	PBSP	PVSP	RUD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP	
Population Health Management	Diagnostic Monitoring-Clozapine	CBC	>=	90%	75%	100%	-	-	-	-	100%	-	100%	-	100%	-	100%	100%	100%	-	-	-	-	-	-	-	-	100%	-	-	-	-	100%	-	-	-	100%	100%	100%	-		
Population Health Management	Diagnostic Monitoring-Clozapine	CMP	>=	90%	75%	79%	-	-	-	-	-	-	-	78%	-	50%	-	60%	75%	-	-	-	-	-	-	-	-	100%	-	-	-	-	80%	-	-	-	100%	100%	-	-		
Population Health Management	Diagnostic Monitoring-Clozapine	EKG	>=	90%	75%	83%	-	-	-	-	-	100%	-	75%	-	100%	-	88%	100%	-	-	-	-	-	-	-	-	100%	-	-	-	-	100%	-	-	-	0%	0%	-	-		
Population Health Management	Diagnostic Monitoring-Clozapine	AIMS	>=	90%	75%	81%	-	-	-	-	-	-	-	33%	-	100%	-	88%	100%	-	-	-	-	-	-	-	-	60%	-	-	-	-	100%	-	-	-	100%	50%	100%	-		
Population Health Management	Diagnostic Monitoring-Clozapine	Thyroid Monitoring	>=	90%	75%	100%	-	-	-	-	-	-	-	100%	-	-	-	-	-	-	-	-	-	-	-	-	-	100%	-	-	-	-	-	-	-	-	-	-	100%	-	-	
Population Health Management	Diagnostic Monitoring-Clozapine	Med Consent	>=	90%	75%	100%	-	-	-	-	-	-	-	100%	-	100%	-	100%	100%	-	-	-	-	-	-	-	-	100%	-	-	-	-	100%	-	-	-	100%	100%	-	-		
Population Health Management	Diagnostic Monitoring-Clozapine	Blood Pressure	>=	90%	75%	100%	-	-	-	-	-	100%	-	100%	-	100%	-	100%	100%	-	-	-	-	-	-	-	-	100%	-	-	-	-	100%	-	-	-	100%	100%	100%	-		
Population Health Management	Diagnostic Monitoring-Clozapine	Height	>=	90%	75%	95%	-	-	-	-	-	100%	-	64%	-	100%	-	94%	100%	-	-	-	-	-	-	-	-	100%	-	-	-	-	100%	-	-	-	-	100%	100%	-		
Population Health Management	Diagnostic Monitoring-Clozapine	Weight	>=	90%	75%	100%	-	-	-	-	-	100%	-	100%	-	100%	-	100%	100%	-	-	-	-	-	-	-	-	100%	-	-	-	-	100%	-	-	-	100%	100%	100%	-		
Population Health Management	Diagnostic Monitoring-Mood Stabilizers	Mood Stabilizers	>=	90%	75%	77%	75%	-	-	-	55%	73%	-	65%	85%	70%	75%	91%	68%	93%	77%	100%	91%	81%	58%	-	59%	70%	88%	96%	100%	100%	55%	74%	80%	100%	95%	95%	84%	92%	88%	
Population Health Management	Diagnostic Monitoring-Mood Stabilizers	Carbamazepine	>=	90%	75%	61%	0%	-	-	-	11%	79%	-	0%	100%	39%	-	100%	0%	100%	100%	-	100%	-	100%	-	29%	0%	100%	100%	-	-	0%	-	67%	-	-	-	-	-	-	
Population Health Management	Diagnostic Monitoring-Carbamazepine	Carbamazepine Level	>=	90%	75%	42%	-	-	-	-	33%	50%	-	0%	100%	67%	-	100%	0%	100%	100%	-	100%	-	-	0%	0%	100%	100%	-	-	0%	-	0%	-	-	-	-	-	-	-	
Population Health Management	Diagnostic Monitoring-Carbamazepine	CBC	>=	90%	75%	56%	0%	-	-	-	0%	100%	-	0%	100%	50%	-	100%	0%	100%	100%	-	100%	-	-	20%	0%	100%	100%	-	-	0%	-	100%	-	-	-	-	-	-	-	
Population Health Management	Diagnostic Monitoring-Carbamazepine	CMP	>=	90%	75%	50%	-	-	-	-	0%	67%	-	0%	100%	0%	-	100%	0%	100%	100%	-	100%	-	-	20%	0%	100%	100%	-	-	0%	-	100%	-	-	-	-	-	-	-	
Population Health Management	Diagnostic Monitoring-Carbamazepine	Med Consent	>=	90%	75%	94%	-	-	-	-	100%	-	-	100%	-	-	100%	-	-	100%	-	100%	-	100%	-	75%	-	100%	100%	-	-	-	-	-	-	-	-	-	-	-	-	-
Population Health Management	Diagnostic Monitoring-Mood Stabilizers	Depakote	>=	90%	75%	82%	100%	-	-	-	55%	73%	-	79%	89%	63%	100%	81%	74%	72%	87%	100%	74%	100%	84%	-	57%	82%	76%	93%	100%	100%	64%	81%	86%	100%	90%	100%	78%	86%	92%	
Population Health Management	Diagnostic Monitoring-Depakote	Depakote Level	>=	90%	75%	72%	100%	-	-	-	70%	40%	-	68%	78%	0%	100%	71%	73%	71%	67%	100%	56%	100%	75%	-	33%	50%	76%	90%	100%	100%	36%	83%	69%	-	100%	100%	65%	83%	94%	
Population Health Management	Diagnostic Monitoring-Depakote	CBC with Platelets	>=	90%	75%	83%	100%	-	-	-	40%	83%	-	81%	89%	100%	100%	81%	67%	83%	100%	100%	82%	100%	80%	-	53%	89%	86%	91%	-	100%	63%	84%	88%	100%	83%	100%	79%	100%	88%	
Population Health Management	Diagnostic Monitoring-Depakote	CMP	>=	90%	75%	82%	100%	-	-	-	50%	67%	-	80%	89%	50%	100%	78%	69%	83%	100%	100%	80%	100%	80%	-	59%	90%	94%	91%	100%	100%	57%	80%	88%	100%	75%	100%	75%	88%	83%	
Population Health Management	Diagnostic Monitoring-Depakote	Med Consent	>=	90%	75%	91%	100%	-	-	-	60%	100%	-	88%	100%	100%	100%	95%	86%	50%	80%	100%	80%	-	100%	-	82%	100%	50%	100%	-	-	100%	75%	100%	-	100%	100%	93%	75%	100%	
Population Health Management	Diagnostic Monitoring-Mood Stabilizers	Lithium	>=	90%	75%	79%	100%	-	-	-	80%	64%	-	79%	67%	81%	74%	85%	100%	100%	72%	-	88%	92%	50%	-	80%	97%	74%	90%	-	100%	82%	40%	68%	-	100%	86%	75%	90%	72%	
Population Health Management	Diagnostic Monitoring-Lithium	Lithium Level	>=	90%	75%	76%	100%	-	-	-	50%	75%	-	79%	67%	71%	56%	78%	100%	-	100%	-	75%	100%	50%	-	100%	100%	60%	83%	-	100%	80%	17%	78%	-	100%	89%	50%	91%	67%	
Population Health Management	Diagnostic Monitoring-Lithium	Thyroid Monitoring	>=	90%	75%	75%	100%	-	-	-	100%	60%	-	67%	50%	60%	50%	89%	100%	100%	75%	-	67%	100%	0%	-	100%	100%	60%	100%	-	100%	80%	20%	57%	-	-	80%	78%	100%	100%	
Population Health Management	Diagnostic Monitoring-Lithium	Creatinine & BUN	>=	90%	75%	79%	100%	-	-	-	50%	58%	-	83%	67%	81%	88%	85%	100%	100%	86%	-	100%	67%	50%	-	100%	83%	67%	100%	-	100%	86%	50%	82%	-	-	74%	79%	89%	20%	
Population Health Management	Diagnostic Monitoring-Lithium	EKG	>=	90%	75%	72%	-	-	-	-	100%	33%	-	67%	50%	100%	75%	71%	100%	-	50%	-	100%	-	-	0%	100%	100%	67%	-	-	100%	33%	40%	-	100%	88%	67%	80%	-		
Population Health Management	Diagnostic Monitoring-Lithium	Med Consent	>=	90%	75%	94%	100%	-	-	-	100%	91%	-	100%	100%	90%	100%	100%	-	-	50%	-	100%	100%	100%	-	100%	100%	86%	100%	-	100%	67%	80%	86%	-	-	100%	100%	91%	100%	
Population Health Management	Diagnostic Monitoring-Mood Stabilizers	Lamotrigine - Med Consent	>=	90%	75%	87%	100%	-	-	-	75%	78%	-	100%	-	100%	50%	100%	100%	100%	50%	-	100%	50%	0%	-	71%	100%	100%	100%	-	-	75%	100%	100%	100%	-	100%	100%	100%	100%	
Population Health Management	Diagnostic Monitoring-Antidepressants	Antidepressants	>=	90%	75%	83%	100%	-	100%	-	95%	97%	100%	73%	98%	94%	99%	74%	93%	92%	88%	100%	98%	97%	83%	100%	81%	94%	94%	100%	81%	100%	97%	91%	93%	97%	98%	88%	98%	98%	98%	
Population Health Management	Diagnostic Monitoring-Antidepressants	EKG (Tricyclics)	>=	90%	75%	43%	-	-	-	-	-	-	-	0%	-	-	-	0%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	67%	-	-	-	
Population Health Management	Diagnostic Monitoring-Antidepressants	Med Consent	>=	90%	75%	89%	100%	-	100%	-	85%	91%	100%	90%	93%	83%	96%	94%	84%	84%	76%	100%	96%	90%	72%	100%	61%	89%	86%	99%	95%	100%	89%	77%	90%	91%	94%	89%	95%	95%	99%	
Population Health Management	Diagnostic Monitoring-Antidepressants	Thyroid Monitoring	>=	90%	75%	100%	-	-	-	-	100%	100%	-	100%	100%	100%	100%	100%	100%	-	-	-	-	100%	-	-	-	100%	-	-	-	100%	100%	-	100%	100%	100%	100%	100%	100%	100%	100%
Population Health Management	Diagnostic Monitoring-Antidepressants	Venla Blood Pressure	>=	90%	75%	99%	100%	-	-	-	100%	100%	-	100%	100%	100%	100%	95%	100%	100%	-	100%	100%	94%	-	100%	100%	98%	100%	67%	100%	100%	96%	97%	100%	100%	96%	99%	100%	94%		
Population Health Management	Specialty Services	Utilization Specialty Services	>=	90%	75%	87%	94%	91%	90%	94%	90%	83%	91%	66%	87%	94%	77%	86%	93%	90%	89%	99%	100%	95%	91%	79%	87%	75%	97%	93%	100%	97%	85%	100%	94%	96%	84%	84%	100%	87%	96%	
Population Health Management	Polypharmacy	Polypharmacy Medication Review	>=	95%	75%	96%	89%	100%	100%	100%	96%	91%	100%	90%	99%	97%	98%	98%	96%	100%	91%	100%	95%	100%	81%	100%	96%	100%	93%	94%	100%	67%	99%	99%	98%	96%	96%	100%	99%	100%	100%	
Care Management	High Risk Patients	Appropriate Placement High Risk Patients	>=	90%	75%	77%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

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Domain	SubDomain	Element	Equality	Measure Goal	Near Goal	SW	ASP	CAC	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP	
Care Management	High Risk Patients	High Risk Patient Care Plan	>=	90%	75%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Care Management	High Risk Patients	Timely Completion of Discharge Follow-Ups	>=	85%	75%	95%	100%	-	100%	-	95%	96%	-	94%	94%	95%	94%	89%	97%	86%	97%	100%	97%	95%	97%	-	98%	98%	97%	96%	100%	91%	91%	96%	93%	100%	94%	100%	96%	95%	100%	
Care Management	High Risk Patients	30-Day Community Hospital Readmission	<	5%	10%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-		
Care Management	High Risk Patients	30-Day MHC or PIP Readmission	<=	5%	10%	24%	-	-	-	-	-	27%	-	30%	14%	33%	28%	20%	49%	-	-	-	-	-	0%	-	5%	21%	16%	13%	18%	0%	22%	20%	29%	-	13%	40%	8%	0%	40%	
Care Management	High Risk Patients	Potentially Avoidable Hospitalizations*	<	10	20	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-			
Care Management	High Risk Patients	EOP/MHC Treatment Plan	>=	90%	75%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-			
Care Management	High Risk Patients	Suicide Watch Discharge Plan	>=	90%	75%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-			
Care Management	High Risk Patients	Quality of Suicide Risk Evaluation Documentation	>=	85%	75%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-			
Continuity of Clinicians & Services	Continuity of Care	Primary Care Provider (PCP)	>=	85%	75%	93%	95%	95%	99%	85%	93%	97%	91%	91%	97%	98%	91%	95%	94%	95%	92%	95%	93%	99%	92%	92%	93%	94%	90%	89%	96%	95%	95%	94%	89%	88%	97%	96%	91%	93%	98%	
Continuity of Clinicians & Services	Continuity of Care	Mental Health Primary Clinician	>=	85%	75%	78%	-	-	-	-	-	77%	-	81%	-	84%	80%	73%	78%	-	-	-	-	-	-	-	-	85%	70%	68%	100%	-	-	84%	73%	82%	-	-	88%	83%	78%	-
Continuity of Clinicians & Services	Continuity of Care	Psychiatrist	>=	85%	75%	82%	-	-	-	-	-	89%	-	92%	-	74%	99%	94%	72%	-	-	-	-	-	-	-	71%	68%	77%	100%	-	-	76%	70%	89%	-	-	87%	79%	71%	-	
Medication Management	Medications Received Timely	All Medications Received Timely (EHRS)	>=	90%	75%	89%	98%	92%	97%	97%	95%	84%	95%	91%	95%	87%	96%	89%	83%	98%	96%	98%	95%	96%	85%	92%	74%	81%	84%	90%	93%	95%	85%	86%	91%	98%	90%	96%	83%	95%	89%	
Medication Management	EHRS	By Transfer Type		N/A	N/A	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-		
Medication Management	Medications Received Timely	Inter-System	>=	90%	75%	85%	93%	84%	92%	89%	86%	79%	94%	85%	87%	81%	83%	82%	84%	95%	92%	80%	87%	91%	79%	80%	71%	79%	79%	86%	95%	92%	80%	88%	88%	81%	79%	93%	85%	86%	87%	
Medication Management	Medications Received Timely	Intra-Institution	>=	90%	75%	83%	96%	100%	88%	87%	89%	78%	92%	86%	86%	85%	84%	80%	81%	100%	94%	100%	88%	96%	83%	96%	81%	78%	78%	84%	93%	91%	80%	83%	82%	98%	89%	93%	80%	80%	86%	
Medication Management	Medications Received Timely	Stable Housing	>=	90%	75%	89%	98%	92%	98%	97%	95%	84%	96%	91%	96%	87%	96%	89%	83%	98%	96%	98%	95%	96%	85%	92%	74%	81%	84%	90%	93%	95%	85%	86%	92%	98%	90%	96%	83%	95%	89%	
Medication Management	EHRS	By Administration Type		N/A	N/A	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-			
Medication Management	Medications Received Timely	KOP	>=	90%	75%	88%	97%	85%	95%	95%	88%	91%	94%	86%	91%	79%	92%	73%	83%	98%	97%	97%	97%	87%	81%	86%	85%	80%	87%	92%	90%	90%	88%	89%	87%	88%	77%	89%	88%	93%	94%	
Medication Management	Medications Received Timely	NA/DOT	>=	90%	75%	89%	98%	94%	98%	97%	95%	84%	96%	91%	96%	87%	96%	89%	83%	98%	96%	98%	94%	97%	85%	93%	74%	81%	84%	90%	93%	95%	85%	86%	92%	98%	91%	96%	83%	95%	89%	
Medication Management	EHRS	By Prescription Type		N/A	N/A	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-			
Medication Management	Medications Received Timely	New	>=	90%	75%	87%	96%	89%	96%	96%	90%	80%	94%	88%	91%	85%	93%	85%	82%	96%	93%	97%	93%	95%	83%	92%	71%	77%	80%	90%	94%	95%	82%	87%	89%	94%	88%	95%	83%	91%	89%	
Medication Management	Medications Received Timely	Refill/Renewal	>=	90%	75%	89%	98%	92%	98%	98%	96%	85%	96%	91%	96%	87%	96%	90%	83%	98%	97%	98%	95%	96%	85%	92%	74%	81%	84%	91%	93%	95%	85%	86%	91%	98%	90%	96%	83%	95%	89%	
Medication Management	EHRS	By Medication Type		N/A	N/A	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-			
Medication Management	Medications Received Timely	Significant Medications	>=	90%	75%	89%	98%	94%	98%	98%	95%	85%	96%	91%	96%	87%	96%	90%	83%	98%	96%	98%	95%	97%	85%	93%	74%	81%	84%	91%	94%	95%	85%	87%	92%	98%	91%	96%	84%	95%	90%	
Medication Management	Medications Received Timely	Other Medications	>=	90%	75%	82%	86%	71%	89%	84%	80%	80%	93%	88%	78%	84%	85%	81%	75%	95%	89%	92%	89%	80%	76%	75%	74%	67%	73%	87%	82%	87%	80%	77%	79%	75%	51%	88%	78%	83%	81%	
Medication Management	EHRS	By Provider Type		N/A	N/A	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-			
Medication Management	Medications Received Timely	Dental: Dental Stock	>=	90%	75%	98%	95%	100%	100%	100%	98%	99%	100%	-	96%	0%	100%	-	97%	-	100%	100%	0%	0%	97%	100%	-	100%	100%	-	100%	86%	100%	100%	96%	96%	-	97%	100%	-	-	
Medication Management	Medications Received Timely	Dental: Non Dental Stock	>=	90%	75%	85%	75%	0%	99%	97%	95%	59%	97%	80%	73%	73%	93%	76%	80%	96%	86%	98%	96%	94%	89%	96%	79%	85%	75%	92%	100%	88%	70%	90%	94%	95%	97%	79%	88%	95%	94%	
Medication Management	Medications Received Timely	Medical	>=	90%	75%	89%	98%	92%	97%	97%	94%	86%	95%	91%	95%	88%	96%	87%	84%	99%	97%	98%	94%	96%	87%	92%	78%	79%	82%	92%	94%	95%	86%	84%	89%	97%	90%	95%	80%	93%	89%	
Medication Management	Medications Received Timely	Psychiatry	>=	90%	75%	89%	98%	100%	97%	80%	96%	83%	93%	92%	95%	87%	96%	92%	82%	98%	96%	93%	95%	96%	82%	94%	71%	82%	86%	89%	92%	95%	83%	88%	94%	98%	89%	96%	86%	96%	89%	
Medication Management	Medications Refused	Medications Refused		N/A	N/A	4%	1%	4%	1%	1%	2%	6%	1%	4%	2%	1%	3%	4%	5%	1%	2%	0%	3%	1%	5%	4%	9%	8%	2%	6%	5%	2%	3%	10%	5%	1%	1%	2%	4%	3%	7%	
Medication Management	EHRS	By Transfer Type		N/A	N/A	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-				
Medication Management	Medications Refused	Inter-System- Refused		N/A	N/A	7%	4%	5%	5%	0%	7%	6%	1%	9%	6%	4%	13%	7%	7%	1%	2%	4%	7%	2%	6%	5%	14%	7%	5%	7%	1%	2%	5%	8%	6%	3%	4%	3%	5%	8%	7%	
Medication Management	Medications Refused	Intra-Institution- Refused		N/A	N/A	9%	0%	0%	7%	3%	8%	9%	2%	5%	6%	3%	14%	9%	9%	0%	1%	0%	8%	2%	8%	0%	12%	13%	8%	12%	5%	4%	7%	15%	10%	0%	1%	3%	11%	13%	9%	
Medication Management	Medications Refused	Stable Housing- Refused		N/A	N/A	4%	1%	4%	1%	1%	2%	5%	1%	3%	1%	1%	2%	3%	5%	1%	2%	0%	3%	1%	5%	4%	9%	8%	2%	6%	5%	2%	3%	10%	5%	1%	1%	2%	4%	3%	7%	

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Domain	SubDomain	Element	Equality	Measure Goal	Near Goal	SW	ASP	CAC	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP		
Medication Management	EHR	By Administration Type		N/A	N/A	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Medication Management	Medications Refused	KOP- Refused		N/A	N/A	2%	0%	1%	0%	0%	3%	1%	0%	5%	0%	1%	1%	3%	1%	0%	1%	0%	1%	1%	1%	3%	2%	3%	2%	1%	2%	1%	2%	6%	2%	1%	0%	1%	4%	1%	1%		
Medication Management	Medications Refused	NA/DOT- Refused		N/A	N/A	4%	1%	5%	1%	1%	2%	6%	1%	4%	2%	1%	3%	4%	5%	1%	2%	1%	4%	1%	5%	4%	9%	8%	2%	6%	5%	2%	3%	11%	5%	1%	1%	2%	4%	3%	7%		
Medication Management	EHR	By Prescription Type		N/A	N/A	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Medication Management	Medications Refused	New- Refused		N/A	N/A	5%	2%	8%	2%	1%	5%	7%	1%	6%	3%	2%	5%	6%	5%	2%	4%	0%	4%	3%	6%	3%	11%	8%	3%	6%	4%	2%	4%	9%	6%	4%	2%	2%	6%	6%	7%		
Medication Management	Medications Refused	Refill/Renewal- Refused		N/A	N/A	4%	1%	5%	1%	1%	2%	5%	1%	3%	1%	1%	3%	3%	5%	0%	2%	1%	3%	1%	5%	4%	9%	8%	2%	6%	5%	2%	3%	10%	5%	1%	1%	2%	4%	3%	7%		
Medication Management	EHR	By Medication Type		N/A	N/A	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Medication Management	Medications Refused	Significant Medications- Refused		N/A	N/A	4%	1%	4%	1%	1%	2%	5%	1%	3%	1%	1%	3%	3%	5%	1%	2%	1%	3%	1%	5%	3%	9%	8%	2%	6%	5%	2%	2%	10%	5%	1%	1%	2%	4%	3%	6%		
Medication Management	Medications Refused	Other Medications- Refused		N/A	N/A	7%	1%	2%	3%	1%	6%	10%	1%	6%	3%	2%	7%	8%	10%	1%	2%	0%	4%	5%	7%	8%	13%	15%	2%	7%	3%	3%	6%	18%	9%	3%	1%	4%	9%	12%	11%		
Medication Management	EHR	By Provider Type		N/A	N/A	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Medication Management	Medications Refused	Dental: Dental Stock- Refused		N/A	N/A	0%	0%	0%	0%	0%	0%	0%	0%	-	0%	0%	0%	-	0%	-	0%	0%	0%	0%	0%	0%	0%	-	0%	0%	-	0%	0%	0%	0%	0%	0%	-	0%	0%	-	-	
Medication Management	Medications Refused	Dental: Non Dental Stock- Refused		N/A	N/A	5%	0%	0%	1%	0%	0%	9%	2%	6%	0%	20%	0%	4%	9%	0%	7%	0%	0%	0%	2%	1%	5%	8%	0%	4%	0%	0%	2%	8%	3%	0%	0%	12%	4%	2%	4%		
Medication Management	Medications Refused	Medical- Refused		N/A	N/A	4%	1%	4%	1%	1%	3%	6%	1%	4%	2%	1%	3%	4%	6%	0%	2%	0%	3%	1%	4%	4%	9%	8%	2%	4%	4%	2%	3%	12%	7%	1%	1%	2%	6%	5%	6%		
Medication Management	Medications Refused	Psychiatry- Refused		N/A	N/A	4%	1%	0%	0%	0%	2%	6%	1%	3%	1%	1%	3%	3%	4%	1%	2%	1%	3%	2%	5%	3%	9%	7%	3%	7%	6%	2%	2%	9%	3%	1%	0%	2%	3%	2%	7%		
Medication Management	Formulary Management	Non-Formulary by Medical Providers	<	3%	5%	5%	2%	3%	4%	2%	5%	5%	5%	7%	5%	9%	6%	10%	5%	4%	3%	4%	4%	3%	9%	5%	5%	6%	4%	5%	4%	3%	9%	5%	3%	3%	4%	9%	3%	2%	5%		
Medication Management	Formulary Management	Non-Formulary by Psychiatrists	<	3%	5%	4%	2%	-	-	0%	1%	7%	0%	5%	2%	8%	2%	6%	3%	1%	0%	0%	5%	1%	5%	0%	1%	2%	2%	1%	2%	2%	4%	5%	3%	3%	1%	13%	3%	2%	8%		
Medication Management	Central Fill	Central Fill Prescriptions	>=	90%	75%	68%	78%	59%	67%	68%	60%	59%	69%	70%	87%	60%	77%	71%	58%	68%	78%	81%	45%	72%	68%	68%	59%	70%	76%	48%	80%	66%	75%	47%	61%	75%	79%	50%	71%	77%	48%		
Availability of Health Information	HIM-eUHR	All Documents	>=	85%	75%	88%	-	-	-	-	-	-	-	-	92%	-	-	-	-	-	-	-	99%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	89%	-	-	82%	
Availability of Health Information	HIM-eUHR	Medical Documents	>=	85%	75%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-		
Availability of Health Information	HIM-eUHR	Dental Documents	>=	85%	75%	88%	-	-	-	-	-	-	-	-	92%	-	-	-	-	-	-	-	99%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	89%	-	-	82%
Availability of Health Information	HIM-eUHR	Mental Health Documents	>=	85%	75%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-		
Availability of Health Information	HIM-eUHR	CDCR Inpatient Documents	>=	85%	75%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-		
Availability of Health Information	HIM-eUHR	Other Documents	>=	85%	75%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-		
Availability of Health Information	HIM-eUHR	Specialty Notes	>=	85%	75%	93%	98%	99%	86%	99%	90%	94%	94%	95%	98%	85%	97%	89%	97%	99%	93%	99%	96%	97%	93%	99%	99%	91%	86%	95%	94%	95%	94%	95%	94%	98%	93%	85%	97%	94%	91%		
Availability of Health Information	HIM-eUHR	Community Hospital Records	>=	85%	75%	95%	100%	100%	100%	100%	100%	100%	100%	87%	100%	79%	100%	90%	97%	100%	92%	100%	93%	100%	100%	100%	100%	97%	85%	100%	100%	100%	100%	98%	94%	89%	100%	96%	95%	95%	100%	92%	
Availability of Health Information	HIM-eUHR	Scanning Accuracy	>=	95%	75%	98%	99%	100%	99%	97%	98%	98%	87%	98%	99%	97%	99%	96%	99%	100%	88%	99%	100%	100%	99%	100%	100%	98%	98%	95%	100%	100%	99%	100%	99%	99%	100%	96%	97%	100%	99%		
Availability of Health Information	HIM-EHRS	EHR Timely Documentation	>=	85%	75%	91%	94%	84%	92%	96%	93%	90%	97%	94%	93%	89%	92%	90%	88%	97%	95%	98%	93%	95%	93%	98%	97%	95%	94%	86%	96%	90%	90%	95%	88%	97%	95%	84%	92%	94%	76%		
Availability of Health Information	HIM-EHRS	PCP Documentation	>=	85%	75%	89%	85%	99%	67%	98%	98%	88%	97%	88%	97%	91%	97%	93%	94%	97%	97%	96%	74%	97%	93%	97%	97%	97%	99%	57%	96%	74%	98%	97%	98%	98%	97%	82%	95%	93%	45%		
Availability of Health Information	HIM-EHRS	PC RN Documentation	>=	85%	75%	95%	96%	97%	100%	95%	91%	98%	97%	98%	92%	92%	89%	89%	90%	100%	99%	97%	96%	98%	97%	99%	99%	96%	93%	93%	94%	96%	87%	96%	98%	98%	96%	95%	93%	97%	98%		
Availability of Health Information	HIM-EHRS	LVN Documentation	>=	85%	75%	87%	94%	93%	96%	93%	81%	85%	96%	98%	93%	90%	81%	84%	84%	97%	93%	97%	99%	88%	85%	96%	94%	91%	88%	87%	95%	79%	78%	-	75%	96%	88%	62%	95%	92%	65%		
Availability of Health Information	HIM-EHRS	MH PC Documentation	>=	85%	75%	92%	98%	83%	98%	97%	98%	84%	99%	95%	94%	89%	97%	87%	91%	94%	87%	99%	96%	96%	96%	96%	99%	93%	90%	97%	95%	99%	94%	94%	76%	97%	98%	92%	87%	92%	92%		
Availability of Health Information	HIM-EHRS	MH Psy Documentation	>=	85%	75%	93%	100%	50%	100%	-	98%	95%	95%	94%	90%	85%	95%	95%	82%	99%	99%	100%	99%	97%	96%	100%	95%	96%	98%	93%	99%	100%	91%	91%	96%	98%	95%	89%	89%	94%	81%		
Grievance Processing	Appeals	Timely Grievances	>=	85%	81%	98%	100%	100%	100%	98%	100%	100%	100%	98%	100%	100%	100%	100%	97%	100%	100%	100%	100%	95%	100%	100%	93%	100%	100%	100%	100%	97%	94%	96%	100%	100%	98%	96%	100%	100%			
Resource Management	Resource Management	Specialty Teleservices	>=	65%	50%	67%	64%	42%	87%	63%	54%	56%	65%	75%	55%	65%	27%	69%	66%	63%	63%	84%	63%	64%	56%	82%	70%	72%	79%	31%	75%	75%	79%	70%	74%	50%	78%	57%	49%	79%	76%		
Resource Management	Resource Management	Availability of Medical Equipment	>=	95%	85%	88%	95%	99%	88%	92%	84%	96%	94%	76%	96%	94%	98%	91%	98%	88%	86%	93%	97%	100%	84%	89%	93%	100%	96%	85%	100%	88%	69%	98%	85%	95%	71%	81%	92%	94%	89%		

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Domain	SubDomain	Element	Equality	Measure Goal	Near Goal	SW	ASP	CAC	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
Resource Management	Resource Management	Same Day	>=	95%	85%	89%	80%	96%	84%	75%	87%	98%	91%	71%	91%	93%	95%	91%	96%	90%	83%	100%	98%	100%	78%	100%	97%	100%	97%	98%	100%	75%	60%	100%	94%	100%	76%	81%	91%	95%	89%
Resource Management	Resource Management	Expedited 5 Calendar Days	>=	95%	85%	81%	100%	100%	83%	100%	50%	85%	100%	56%	100%	100%	100%	94%	100%	-	88%	75%	100%	100%	75%	67%	95%	100%	89%	89%	100%	-	52%	93%	71%	100%	57%	88%	80%	90%	74%
Resource Management	Resource Management	High Priority 14 Calendar Days	>=	95%	85%	85%	100%	100%	88%	95%	100%	100%	88%	80%	95%	83%	100%	83%	95%	75%	76%	100%	92%	100%	85%	-	80%	100%	100%	60%	100%	-	66%	100%	79%	83%	55%	66%	100%	95%	97%
Resource Management	Resource Management	Routine 90 Calendar Days	>=	95%	85%	97%	98%	98%	98%	96%	100%	100%	95%	98%	98%	100%	96%	97%	100%	100%	96%	96%	100%	100%	99%	100%	100%	100%	100%	95%	100%	100%	97%	100%	98%	99%	98%	88%	96%	97%	97%
Resource Management	Resource Management	Health Care Environment	>=	85%	75%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Complete Care Model Infrastructure	QM	QM Program		N/A	N/A	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Complete Care Model Infrastructure	QM	Patient Safety Program		N/A	N/A	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Staffing	Actual Vacancies	Actual Vacancies	<=	10%	15%	12%	8%	9%	5%	18%	10%	11%	6%	14%	6%	12%	3%	14%	15%	6%	12%	11%	8%	16%	18%	10%	10%	9%	11%	10%	15%	8%	9%	16%	13%	20%	12%	17%	12%	9%	11%
Staffing	Actual Vacancies-Medical	Medical Vacancies	<=	10%	15%	11%	5%	10%	3%	22%	7%	9%	7%	12%	6%	11%	2%	14%	10%	6%	13%	15%	8%	16%	19%	11%	6%	9%	12%	7%	16%	6%	9%	14%	8%	22%	13%	15%	9%	9%	8%
Staffing	Actual Vacancies-Medical	Admin Support	<=	10%	15%	13%	3%	7%	0%	24%	3%	6%	5%	19%	15%	5%	0%	16%	18%	6%	15%	24%	8%	37%	17%	24%	6%	10%	8%	15%	13%	0%	9%	20%	11%	31%	23%	25%	5%	21%	11%
Staffing	Actual Vacancies-Medical	Administration	<=	10%	15%	12%	0%	0%	0%	0%	0%	0%	0%	67%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	0%	0%
Staffing	Actual Vacancies-Medical	Allied Health	<=	10%	15%	24%	56%	33%	50%	43%	15%	25%	0%	41%	9%	27%	14%	29%	18%	13%	14%	38%	25%	60%	20%	13%	0%	14%	11%	13%	14%	25%	10%	9%	13%	25%	38%	43%	45%	18%	13%
Staffing	Actual Vacancies-Medical	Dental	<=	10%	15%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Staffing	Actual Vacancies-Medical	Dietary Services	<=	10%	15%	22%	-	-	-	-	-	3%	7%	89%	0%	17%	27%	16%	17%	-	-	-	-	-	29%	-	9%	3%	33%	53%	4%	20%	5%	20%	35%	-	7%	40%	0%	-	50%
Staffing	Actual Vacancies-Medical	Executive	<=	10%	15%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Staffing	Actual Vacancies-Medical	HIM	<=	10%	15%	7%	0%	33%	0%	10%	20%	20%	0%	14%	14%	11%	0%	11%	0%	0%	0%	0%	0%	0%	33%	0%	0%	0%	20%	0%	0%	0%	0%	0%	0%	0%	0%	14%	0%	17%	0%
Staffing	Actual Vacancies-Medical	Janitorial	<=	10%	15%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Staffing	Actual Vacancies-Medical	Maintenance	<=	10%	15%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Staffing	Actual Vacancies-Medical	Medical	<=	10%	15%	17%	6%	0%	0%	33%	10%	0%	29%	15%	4%	8%	8%	21%	15%	0%	46%	38%	0%	0%	31%	23%	22%	8%	19%	8%	65%	0%	0%	17%	21%	14%	15%	32%	27%	36%	24%
Staffing	Actual Vacancies-Medical	Mental Health	<=	10%	15%	20%	-	-	-	-	-	-	25%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0%	-	-	-	-	
Staffing	Actual Vacancies-Medical	Nursing	<=	10%	15%	9%	5%	12%	4%	21%	6%	10%	6%	9%	4%	12%	1%	14%	9%	8%	9%	9%	6%	10%	19%	5%	6%	9%	12%	3%	14%	7%	11%	14%	7%	24%	11%	11%	8%	3%	5%
Staffing	Actual Vacancies-Medical	Pharmacy	<=	10%	15%	8%	0%	0%	0%	0%	19%	7%	22%	16%	12%	10%	0%	7%	6%	0%	13%	0%	38%	11%	19%	22%	0%	0%	0%	1%	10%	14%	9%	0%	0%	0%	0%	9%	8%	4%	12%
Staffing	Actual Vacancies-MH	Mental Health Vacancies	<=	10%	15%	18%	20%	0%	9%	10%	23%	18%	0%	27%	4%	16%	5%	12%	29%	9%	14%	0%	14%	26%	25%	18%	26%	10%	13%	26%	19%	20%	8%	21%	25%	17%	17%	25%	23%	11%	21%
Staffing	Actual Vacancies-MH	Admin Support	<=	10%	15%	15%	5%	-	0%	0%	28%	7%	0%	16%	17%	11%	7%	19%	7%	14%	9%	0%	7%	8%	30%	0%	7%	15%	12%	4%	23%	7%	6%	31%	18%	40%	11%	51%	-5%	13%	16%
Staffing	Actual Vacancies-MH	Administration	<=	10%	15%	100%	-	-	-	-	-	-	-	-	-	-	-	100%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	100%	-	-	-
Staffing	Actual Vacancies-MH	Allied Health	<=	10%	15%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Staffing	Actual Vacancies-MH	Dental	<=	10%	15%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Staffing	Actual Vacancies-MH	Dietary Services	<=	10%	15%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Staffing	Actual Vacancies-MH	Executive	<=	10%	15%	100%	-	-	-	-	-	-	-	-	-	100%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Staffing	Actual Vacancies-MH	HIM	<=	10%	15%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Staffing	Actual Vacancies-MH	Janitorial	<=	10%	15%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Staffing	Actual Vacancies-MH	Maintenance	<=	10%	15%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Staffing	Actual Vacancies-MH	Medical	<=	10%	15%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-		
Staffing	Actual Vacancies-MH	Mental Health	<=	10%	15%	18%	25%	0%	14%	17%	21%	20%	0%	30%	1%	16%	4%	10%	34%	7%	16%	0%	16%	32%	23%	29%	31%	9%	13%	31%	18%	24%	9%	19%	27%	9%	19%	17%	31%	11%	22%
Staffing	Actual Vacancies-MH	Nursing	<=	10%	15%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	

HEALTH CARE SERVICES DASHBOARD - Public Version

NOVEMBER 2018

Domain	SubDomain	Element	Equality	Measure Goal	Near Goal	SW	ASP	CAC	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP							
Staffing	Actual Vacancies-MH	Pharmacy	<=	10%	15%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-					
Staffing	Actual Vacancies-Dental	Dental Vacancies	<=	10%	15%	4%	5%	0%	9%	0%	3%	4%	4%	5%	6%	5%	3%	11%	0%	0%	3%	0%	4%	0%	3%	3%	6%	3%	4%	11%	3%	3%	4%	7%	11%	0%	0%	6%	0%	9%								
Staffing	Actual Vacancies-Dental	Admin Support	<=	10%	15%	6%	0%	0%	0%	0%	14%	0%	0%	0%	25%	20%	0%	17%	0%	0%	0%	0%	0%	0%	0%	0%	0%	13%	0%	5%	14%	0%	13%	0%	11%	17%	0%	0%	14%	14%	25%							
Staffing	Actual Vacancies-Dental	Administration	<=	10%	15%	14%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	100%	100%	100%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%						
Staffing	Actual Vacancies-Dental	Allied Health	<=	10%	15%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-			
Staffing	Actual Vacancies-Dental	Dental	<=	10%	15%	3%	7%	0%	13%	0%	0%	5%	6%	7%	0%	0%	4%	9%	0%	0%	4%	-6%	0%	5%	0%	0%	4%	4%	0%	0%	5%	5%	0%	6%	6%	10%	0%	0%	4%	-5%	5%							
Staffing	Actual Vacancies-Dental	Dietary Services	<=	10%	15%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-				
Staffing	Actual Vacancies-Dental	Executive	<=	10%	15%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-			
Staffing	Actual Vacancies-Dental	HIM	<=	10%	15%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-				
Staffing	Actual Vacancies-Dental	Janitorial	<=	10%	15%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-			
Staffing	Actual Vacancies-Dental	Maintenance	<=	10%	15%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-		
Staffing	Actual Vacancies-Dental	Medical	<=	10%	15%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-			
Staffing	Actual Vacancies-Dental	Mental Health	<=	10%	15%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-		
Staffing	Actual Vacancies-Dental	Nursing	<=	10%	15%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-		
Staffing	Actual Vacancies-Dental	Pharmacy	<=	10%	15%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-		
Staffing	FTE Usage	FTE Usage		N/A	N/A	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-		
Staffing	Time to Hire	Hires Completed Timely: Non-PCP (87/108 Days)	>=	90%	75%	53%	50%	25%	100%	20%	100%	0%	67%	20%	100%	50%	73%	67%	80%	100%	40%	100%	38%	-	60%	50%	17%	80%	80%	33%	0%	57%	33%	38%	77%	100%	46%	-	11%	60%	50%							
Staffing	Time to Hire	Advertising and Cert: Non-PCP (7 Days)	>=	90%	75%	85%	100%	100%	100%	57%	100%	83%	75%	100%	88%	100%	97%	100%	100%	80%	100%	80%	100%	36%	100%	96%	85%	75%	100%	48%	100%	90%	75%	97%	62%	97%	20%	67%	68%	100%	100%	96%						
Staffing	Time to Hire	Candidate Pool Received: Non-PCP (19 Days)	>=	90%	75%	47%	67%	0%	50%	18%	42%	33%	60%	75%	48%	92%	63%	35%	90%	20%	100%	0%	53%	0%	100%	60%	67%	67%	13%	67%	42%	50%	39%	14%	80%	75%	0%	72%	60%	67%	20%							
Staffing	Time to Hire	Application Review: Non-PCP (10 Days)	>=	90%	75%	79%	50%	80%	40%	100%	89%	100%	25%	90%	17%	64%	100%	80%	94%	50%	100%	100%	88%	100%	75%	100%	100%	72%	100%	100%	8%	100%	87%	95%	100%	93%	100%	76%	67%	80%	33%							
Staffing	Time to Hire	Interview Process: Non-PCP (14 Days)	>=	90%	75%	43%	0%	0%	100%	80%	11%	20%	0%	68%	90%	0%	100%	52%	82%	0%	100%	0%	50%	100%	50%	80%	88%	46%	100%	50%	67%	50%	0%	21%	33%	89%	0%	30%	100%	0%	29%							
Staffing	Time to Hire	Candidate Selection: Non-PCP (9 Days)	>=	90%	75%	52%	-	100%	67%	58%	100%	32%	50%	12%	89%	20%	86%	79%	71%	33%	0%	75%	83%	50%	50%	60%	89%	75%	45%	100%	100%	33%	15%	30%	35%	11%	0%	64%	0%	79%	75%							
Staffing	Time to Hire	Tentative Offer: Non-PCP (5 Days)	>=	90%	75%	53%	0%	0%	50%	100%	0%	0%	0%	75%	0%	86%	67%	85%	40%	0%	67%	0%	88%	100%	75%	0%	100%	50%	80%	57%	50%	100%	60%	89%	29%	75%	100%	45%	100%	0%	38%							
Staffing	Time to Hire	Pre-Employment Clearance: Non-PCP (14 Days)	>=	90%	75%	59%	75%	-	50%	80%	-	75%	80%	13%	79%	50%	60%	48%	100%	83%	86%	0%	63%	100%	43%	67%	71%	46%	64%	75%	100%	83%	60%	10%	56%	40%	33%	27%	86%	71%	45%							
Staffing	Time to Hire	Credentialing Package: Non-PCP (7 Days)	>=	90%	75%	63%	-	-	0%	-	-	100%	-	-	-	100%	0%	100%	100%	-	100%	-	-	-	-	-	100%	0%	-	-	0%	100%	-	100%	75%	-	-	-	-	100%	0%							
Staffing	Time to Hire	Credentialing Approval: Non-PCP (14 Days)	>=	90%	75%	43%	-	-	-	-	100%	-	-	-	100%	-	-	100%	-	0%	-	-	-	-	-	-	0%	-	-	-	0%	-	-	0%	50%	-	-	-	-	0%	-							
Staffing	Time to Hire	Hire Package Approval: Non-PCP (5 Days)	>=	90%	75%	87%	100%	100%	100%	25%	-	100%	100%	75%	100%	100%	69%	100%	100%	100%	-	57%	-	0%	100%	100%	100%	100%	100%	50%	100%	100%	73%	100%	100%	100%	20%	100%	100%	100%								
Staffing	Time to Hire	Formal Offer: Non-PCP (4 Days)	>=	90%	75%	74%	-	100%	100%	75%	-	100%	100%	67%	100%	0%	100%	75%	40%	67%	33%	100%	100%	-	83%	100%	43%	100%	50%	100%	100%	-	0%	56%	50%	100%	100%	100%	75%	14%	20%							
Staffing	Time to Hire - PCP	Hires Completed Timely: PCP (66 Days)	>=	90%	75%	40%	-	-	-	-	-	-	-	-	100%	100%	0%	-	-	0%	-	-	-	-	-	0%	0%	-	-	-	-	-	-	-	-	-	-	-	-	-	100%	-						
Staffing	Time to Hire - PCP	Interview Process: PCP (14 Days)	>=	90%	75%	75%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	100%	-	-	-	-	-	-	0%	-	-	-	-	-	-	-	-	-	-	-	-	100%					
Staffing	Time to Hire - PCP	Candidate Selection: PCP (9 Days)	>=	90%	75%	38%	-	-	-	-	-	-	-	0%	-	-	-	-	-	-	-	-	100%	0%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	50%					
Staffing	Time to Hire - PCP	Tentative Offer: PCP (5 Days)	>=	90%	75%	100%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	100%	100%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	100%				
Staffing	Time to Hire - PCP	Credentialing Requested: PCP (4 Days)	>=	90%	75%	86%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	100%	100%	0%	-	-	-	-	-	-	100%	100%	-	-	-	-	-	-	-	-	-	-	-	-	100%				
Staffing	Time to Hire - PCP	Credentialing Approval/Pre-Employment Clearance: PCP (30 Days)	>=	90%	75%	75%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0%	-	-	-	-	-	-	-	-	100%	-	-	-	-	-	-	-	-	-	-	-	-	100%	-				
Staffing	Time to Hire - PCP	Formal Offer: PCP (4 Days)	>=	90%	75%	100%	-	-	-	-	-	-	-	-	-	-	100%	-	-	-	-	-	-	-	-	-	-	-	100%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	

HEALTH CARE SERVICES DASHBOARD - Public Version

NOVEMBER 2018

Domain	SubDomain	Element	Equality	Measure Goal	Near Goal	SW	ASP	CAC	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP	
Institution & Population Characteristics	Dashboard Composite View	Mental Health EOP		N/A	N/A	6%	0%	0%	0%	0%	0%	5%	0%	20%	1%	6%	16%	20%	14%	0%	0%	0%	1%	0%	0%	0%	3%	21%	16%	1%	0%	0%	20%	35%	11%	0%	0%	4%	12%	11%	1%	
Institution & Population Characteristics	Dashboard Composite View	Patients with Disability (ADA)		N/A	N/A	8%	2%	1%	1%	0%	2%	9%	2%	43%	19%	9%	8%	38%	5%	2%	8%	4%	6%	3%	6%	3%	5%	11%	18%	2%	2%	2%	26%	6%	15%	2%	12%	7%	11%	14%	2%	
Institution & Population Characteristics	Dashboard Composite View	Inmates 50 Years or Older		N/A	N/A	24%	25%	11%	7%	6%	21%	18%	8%	59%	52%	23%	38%	49%	17%	17%	42%	28%	17%	27%	11%	10%	11%	27%	44%	11%	13%	9%	38%	17%	27%	10%	36%	41%	17%	40%	10%	
Institution & Population Characteristics	Dashboard Composite View	Men and Women Institutions		N/A	N/A	-	M	M	M	M	M	F	M	M	M	F	M	M	M	M	M	M	M	M	M	M	M	M	M	M	M	M	M	M	M	M	M	M	M	M	M	M
Institution & Population Characteristics	Dashboard Composite View	Specialized Health Care Beds		N/A	N/A	2493	28	-	18	19	16	38	13	1494	78	24	87	169	88	10	17	-	24	-	30	14	22	16	10	16	19	15	28	66	38	10	15	10	22	23	16	
Institution & Population Characteristics	Dashboard Composite View	Institution Population		N/A	N/A	122156	4270	2463	3540	4622	4017	2898	3464	2696	3707	1931	3756	2368	3356	2278	5196	2743	2184	3281	3335	3022	3730	3185	4017	4189	2573	3256	3955	2074	5673	4280	4192	4344	3429	3308	4824	