

# WHAT IS THE HEALTH CARE SERVICES DASHBOARD?

The Health Care Services Dashboard is a monthly report that:

- Consolidates key performance indicators and other important organization metrics across health care programs and service areas.
- Provides information typically monitored by health care organizations, such as patient outcomes, access to care, and utilization and cost.
- Helps the organization regularly assess progress in meeting annual performance objectives.
- Helps health care executives and managers identify areas that may need improvement.

The Dashboard Glossary is currently being updated to comply with new ADA regulations. If you would like to request a copy, please email us at: [QMStaff@cdcr.ca.gov](mailto:QMStaff@cdcr.ca.gov)

*State Institution Abbreviations used on the Health Care Services Dashboard:*

<b>Institution Name</b>	<b>Abbreviation</b>
Avenal State Prison	ASP
California City Correctional Facility	CAC
Calipatria State Prison	CAL
California Correctional Center	CCC
California Correctional Institution	CCI
Central California Women's Facility	CCWF
Centinela State Prison	CEN
California Health Care Facility	CHCF
California Institution for Men	CIM
California Institution for Women	CIW
California Men's Colony	CMC
California Medical Facility	CMF
California State Prison, Corcoran	COR
California Rehabilitation Center	CRC
Correctional Training Facility	CTF
Chuckawalla Valley State Prison	CVSP
Deuel Vocational Institution	DVI
Folsom State Prison	FSP
High Desert State Prison	HDSP
Ironwood State Prison	ISP
Kern Valley State Prison	KVSP
California State Prison, Los Angeles County	LAC
Mule Creek State Prison	MCSP
North Kern State Prison	NKSP
Pelican Bay State Prison	PBSP
Pleasant Valley State Prison	PVSP
R. J. Donovan Correctional Facility	RJD
California State Prison, Sacramento	SAC
California Substance Abuse Treatment Facility	SATF
Sierra Conservation Center	SCC
California State Prison, Solano	SOL
San Quentin State Prison	SQ
Salinas Valley State Prison	SVSP
Valley State Prison	VSP
Wasco State Prison	WSP

*The Dashboard is intended to support headquarters and institution staff in identifying opportunities for improvement and monitoring progress toward performance objectives. However, there are limitations to the information - California Correctional Health Care Services (CCHCS) has standardized many data collection processes, provided training to promote consistency in data reporting, and invested in information system modifications to improve data quality. However, much of the data featured in the Health Care Services Dashboard is gathered through multiple networked databases or self-reported by institutions, and some of the data has not been validated or verified. Performance objectives and benchmarks were generated internally for quality improvement purposes and are not necessarily intended to reflect compliance with court mandates or a determination regarding constitutional levels of care.*

HEALTH CARE SERVICES DASHBOARD - Public Version

June 2020

Element	SW	ASP	CAC	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP	
Medical Services	74%	72%	67%	78%	75%	67%	81%	84%	82%	86%	83%	79%	78%	56%	73%	83%	56%	88%	82%	83%	69%	76%	82%	85%	91%	81%	84%	70%	77%	74%	74%	73%	57%	78%	81%	85%	
RN FTF Triage 1 Day	95%	98%	93%	96%	88%	97%	98%	91%	99%	97%	95%	94%	94%	65%	75%	100%	37%	100%	99%	99%	96%	98%	90%	99%	97%	98%	100%	97%	100%	99%	97%	93%	83%	97%	100%	96%	
PCP Urgent Referrals 1 Day	91%	92%	100%	100%	88%	29%	80%	-	100%	89%	100%	67%	96%	80%	100%	85%	100%	82%	50%	100%	92%	94%	100%	93%	-	100%	100%	100%	89%	81%	83%	86%	87%	98%	67%	67%	
PCP Routine Referrals 14 Days	84%	62%	32%	43%	84%	74%	61%	93%	100%	97%	78%	77%	99%	44%	81%	94%	39%	93%	99%	95%	73%	85%	95%	99%	97%	100%	86%	89%	98%	87%	62%	65%	65%	97%	87%	98%	
Episodic Care Follow-Up as Ordered	85%	86%	87%	94%	61%	79%	73%	97%	92%	95%	94%	80%	92%	78%	79%	100%	50%	98%	96%	87%	88%	87%	95%	98%	94%	100%	94%	82%	95%	91%	65%	68%	67%	98%	86%	94%	
Chronic Care as Ordered	80%	39%	78%	32%	64%	69%	48%	80%	99%	97%	89%	81%	99%	60%	52%	99%	31%	97%	99%	90%	80%	78%	80%	98%	95%	100%	97%	77%	98%	88%	57%	78%	53%	100%	75%	98%	
High Priority Specialty 14 Days	65%	67%	100%	88%	50%	77%	93%	73%	48%	83%	100%	80%	50%	48%	77%	57%	30%	86%	82%	100%	30%	80%	52%	70%	100%	67%	67%	55%	69%	64%	100%	89%	44%	60%	62%	94%	
Medium Priority Specialty 45 Days	61%	67%	-	82%	69%	48%	71%	88%	72%	50%	50%	72%	50%	24%	50%	56%	30%	82%	59%	67%	50%	63%	95%	83%	94%	33%	50%	41%	38%	45%	57%	66%	57%	21%	72%	75%	
Routine Specialty 90 Days	46%	40%	32%	38%	24%	34%	72%	91%	38%	58%	39%	41%	45%	40%	53%	38%	24%	71%	41%	24%	32%	40%	21%	87%	78%	54%	45%	42%	43%	34%	57%	71%	20%	24%	35%	81%	
Return from HLOC 5 Days	88%	83%	100%	100%	77%	92%	94%	100%	67%	85%	88%	84%	98%	91%	100%	100%	97%	96%	100%	93%	95%	90%	97%	83%	93%	100%	100%	71%	77%	91%	74%	59%	67%	92%	90%	89%	
Laboratory Services as Ordered	89%	99%	69%	92%	92%	75%	98%	81%	97%	92%	92%	96%	61%	90%	100%	95%	85%	99%	92%	87%	99%	97%	80%	92%	100%	98%	97%	69%	97%	97%	92%	64%	75%	95%	97%	96%	
Transfers Seen Timely: Medium/Low Risk with Chronic Conditions	69%	33%	10%	74%	83%	83%	100%	30%	-	100%	-	100%	71%	19%	18%	79%	-	93%	87%	79%	77%	74%	-	90%	67%	78%	92%	50%	29%	58%	20%	80%	40%	80%	88%	-	
Transfers Seen Timely: High Risk/Complex Care	43%	-	0%	100%	100%	21%	-	-	75%	-	-	56%	76%	1%	67%	83%	-	50%	79%	56%	0%	61%	-	21%	-	33%	60%	39%	77%	67%	100%	32%	21%	77%	94%	100%	
Radiology Services as Ordered	90%	97%	100%	76%	98%	98%	85%	99%	97%	94%	83%	97%	85%	92%	96%	98%	92%	98%	86%	98%	93%	44%	96%	96%	100%	93%	99%	96%	97%	65%	95%	93%	66%	76%	98%	98%	
RC Screening 7 Days	52%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	24%
Dental Services	61%	58%	50%	52%	56%	54%	53%	58%	48%	46%	42%	47%	45%	50%	50%	49%	54%	54%	45%	56%	46%	72%	45%	52%	68%	58%	55%	58%	47%	52%	55%	51%	58%	55%	54%	54%	
7362 Triage 3 or 10 Days	64%	72%	52%	68%	73%	71%	78%	73%	56%	27%	24%	64%	63%	66%	55%	65%	69%	82%	38%	72%	48%	89%	42%	64%	82%	78%	87%	67%	29%	72%	77%	69%	69%	59%	75%	72%	
Treatment within Timeframes	37%	57%	50%	39%	48%	35%	34%	57%	29%	59%	40%	21%	19%	35%	28%	29%	35%	34%	36%	50%	31%	87%	35%	42%	59%	59%	35%	49%	56%	31%	39%	32%	47%	61%	31%	40%	
RC Screening 60 Days	100%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Patient Requested Exam 90 Days	5%	3%	0%	2%	2%	10%	2%	2%	8%	1%	4%	2%	0%	2%	16%	1%	12%	0%	5%	2%	4%	11%	5%	1%	13%	3%	0%	17%	2%	4%	6%	3%	18%	1%	11%	8%	
Notice of Exam	98%	100%	98%	100%	100%	98%	99%	100%	100%	97%	100%	100%	100%	98%	100%	100%	100%	99%	100%	99%	100%	100%	100%	100%	84%	94%	97%	100%	99%	100%	99%	100%	99%	100%	99%	100%	96%
Appts Cancelled due to Custody- Medical	0.4%	0.2%	0.0%	0.0%	0.1%	0.2%	0.2%	0.1%	0.0%	0.3%	0.2%	0.5%	0.7%	0.7%	0.1%	0.0%	0.7%	0.0%	0.2%	0.1%	0.0%	0.3%	0.2%	0.0%	0.1%	0.0%	0.2%	2.5%	0.2%	0.2%	0.1%	1.6%	1.2%	0.4%	0.0%	0.0%	
Seen as Scheduled- Medical	80%	67%	75%	91%	76%	79%	82%	85%	80%	81%	79%	85%	77%	65%	63%	84%	77%	82%	90%	82%	79%	87%	79%	86%	88%	90%	90%	78%	83%	81%	89%	71%	56%	75%	89%	88%	
Effective Communication Provided	95%	97%	100%	100%	98%	98%	96%	100%	97%	99%	91%	91%	93%	95%	100%	91%	97%	94%	98%	98%	95%	97%	92%	88%	98%	93%	94%	93%	99%	98%	99%	95%	76%	94%	99%	97%	
Medical Services	98%	100%	100%	99%	100%	100%	98%	100%	98%	99%	92%	99%	96%	90%	100%	98%	100%	99%	100%	99%	100%	96%	98%	99%	98%	99%	100%	100%	99%	98%	98%	99%	98%	97%	99%	99%	
Dental Services	91%	95%	100%	100%	97%	96%	94%	100%	97%	100%	90%	84%	89%	100%	100%	84%	95%	89%	95%	96%	90%	97%	87%	77%	98%	86%	88%	87%	100%	98%	100%	92%	55%	91%	100%	94%	
Sign Language Interpreter (SLI) Provided	87%	-	-	-	-	-	100%	-	98%	100%	-	-	86%	-	-	-	-	0%	-	-	-	-	50%	-	100%	-	-	76%	-	92%	-	-	87%	-	-	-	
Medical Backlog	297.2	129.8	120.9	100.9	341.7	253.1	664.6	67.2	221.1	387.3	208.4	134.5	862.4	331.7	377.7	80.0	1098.9	42.7	92.9	243.8	160.2	115.8	600.2	30.4	67.9	222.2	69.4	451.9	74.5	331.6	471.0	333.9	883.0	203.1	390.3	480.5	
Allied Health Backlog	2.7	0.0	0.0	0.0	0.8	0.0	44.7	0.0	7.0	14.4	1.3	0.0	2.1	8.0	0.3	0.2	3.6	1.1	0.0	0.0	0.9	0.0	0.3	0.0	0.4	0.0	0.0	3.6	0.0	8.6	1.0	0.5	0.0	1.4	0.0	0.0	

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Element	SW	ASP	CAC	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
Laboratory Backlog	35.8	2.0	0.0	20.6	73.7	38.3	3.9	6.8	0.0	9.9	6.0	1.9	409.7	14.4	0.0	11.8	34.2	3.4	7.4	13.7	0.9	7.7	49.9	14.2	0.0	0.4	2.8	63.1	1.7	0.2	40.7	146.9	261.8	0.0	5.6	5.0
LVN Backlog	14.3	3.9	0.5	4.1	42.7	2.4	0.4	12.4	1.8	4.5	2.0	6.6	8.9	16.9	3.2	0.8	33.7	2.3	0.3	16.2	1.2	0.3	19.1	0.2	1.3	35.5	0.3	25.7	0.0	10.0	88.5	58.0	28.1	0.7	12.8	19.7
PCP Backlog	48.1	16.5	3.2	16.8	79.7	70.7	349.0	5.9	16.2	21.7	13.4	50.6	56.5	39.0	195.6	1.8	212.2	17.1	0.3	9.8	42.4	32.8	49.2	0.2	16.8	0.0	4.0	60.3	1.7	21.5	71.5	36.3	100.5	1.7	117.3	26.1
Radiology Backlog	7.3	4.4	0.0	13.9	0.3	1.1	28.4	0.0	1.8	1.0	19.4	1.6	46.8	3.0	1.3	1.0	9.9	0.6	9.0	1.1	1.9	12.5	5.4	0.7	0.0	5.1	0.0	4.7	1.3	20.9	2.0	16.3	36.9	13.3	0.3	0.0
RN Backlog	59.2	14.5	5.5	3.8	75.0	11.5	6.2	24.7	0.7	55.6	52.1	12.0	30.4	122.3	89.6	1.4	415.0	6.8	2.3	26.5	11.8	8.3	50.2	0.0	9.6	161.8	0.3	22.6	1.3	79.4	191.0	7.2	168.5	47.4	98.5	359.7
Specialty Backlog	129.8	88.5	111.7	41.8	69.5	129.1	231.9	17.4	193.4	280.1	114.2	61.8	308.0	128.1	87.7	62.9	390.3	11.4	73.6	176.7	101.1	54.2	426.2	14.9	39.8	19.3	62.0	271.8	68.7	190.9	76.4	68.6	287.2	138.7	155.8	70.1
Adult Immunizations	41%	34%	33%	39%	72%	42%	42%	28%	48%	35%	53%	36%	44%	31%	47%	32%	37%	55%	30%	49%	47%	38%	42%	49%	36%	49%	44%	50%	36%	34%	39%	52%	39%	36%	47%	36%
Tdap/Td	67%	72%	46%	59%	94%	44%	75%	78%	77%	58%	82%	62%	71%	65%	71%	63%	53%	73%	53%	73%	62%	73%	62%	85%	53%	84%	67%	86%	64%	56%	56%	73%	68%	64%	80%	40%
Hepatitis B	34%	44%	23%	33%	58%	30%	26%	33%	41%	32%	39%	34%	45%	29%	28%	25%	32%	57%	31%	34%	48%	38%	37%	35%	21%	54%	51%	42%	45%	29%	26%	39%	31%	38%	31%	16%
Pneumococcal	69%	-	-	-	100%	86%	67%	0%	78%	68%	60%	53%	75%	45%	71%	56%	74%	100%	43%	100%	100%	63%	69%	81%	67%	61%	-	77%	42%	73%	73%	79%	54%	65%	77%	100%
Varicella	18%	11%	53%	28%	74%	46%	9%	13%	13%	7%	20%	24%	5%	8%	24%	8%	8%	38%	14%	16%	17%	9%	10%	14%	34%	25%	44%	14%	12%	7%	23%	41%	25%	7%	27%	20%
Zoster	18%	9%	10%	36%	33%	4%	31%	16%	34%	11%	65%	8%	25%	8%	40%	7%	17%	5%	12%	22%	8%	6%	30%	31%	4%	21%	14%	31%	18%	6%	17%	30%	18%	4%	22%	2%
Annual Influenza	54%	54%	47%	49%	53%	57%	54%	57%	73%	69%	56%	60%	67%	47%	58%	60%	69%	47%	56%	56%	54%	42%	45%	70%	38%	59%	42%	57%	47%	55%	47%	59%	62%	42%	66%	41%
Asthma Care	92%	100%	91%	88%	87%	96%	95%	97%	97%	97%	93%	96%	89%	92%	99%	97%	96%	97%	95%	93%	95%	95%	91%	95%	98%	95%	99%	94%	95%	96%	91%	96%	92%	94%	98%	95%
Asthma SABA Utilization	98%	100%	99%	100%	99%	100%	97%	100%	100%	100%	96%	100%	98%	97%	99%	100%	99%	100%	100%	97%	100%	100%	99%	95%	100%	100%	99%	98%	100%	98%	100%	100%	99%	99%	100%	98%
Persistent Asthma ICS Treatment	86%	100%	82%	76%	76%	92%	93%	94%	95%	94%	89%	91%	80%	86%	98%	95%	93%	95%	91%	88%	89%	89%	84%	94%	96%	91%	100%	90%	90%	93%	82%	91%	85%	88%	97%	93%
Colon Cancer Screening	77%	76%	66%	76%	90%	73%	81%	83%	80%	79%	73%	81%	68%	64%	74%	86%	82%	85%	87%	69%	83%	75%	73%	79%	68%	79%	77%	74%	73%	71%	83%	79%	80%	76%	85%	63%
Controlling High Blood Pressure (<140/90)	89%	80%	89%	84%	91%	87%	94%	88%	91%	96%	94%	89%	84%	81%	91%	97%	88%	91%	92%	76%	91%	90%	85%	85%	95%	82%	92%	90%	89%	92%	89%	89%	83%	93%	96%	60%
Diabetes Care	87%	92%	88%	86%	93%	85%	90%	90%	90%	91%	92%	85%	83%	86%	92%	88%	87%	91%	85%	83%	89%	87%	79%	86%	83%	88%	100%	87%	87%	88%	85%	87%	83%	86%	92%	84%
A1C <8%	78%	99%	84%	73%	81%	67%	91%	75%	83%	85%	84%	73%	76%	82%	89%	76%	75%	82%	73%	75%	78%	73%	64%	74%	65%	66%	100%	78%	81%	72%	78%	75%	72%	76%	84%	63%
Blood Pressure <140/90 mm Hg	86%	79%	80%	94%	100%	88%	88%	93%	87%	86%	92%	78%	79%	76%	89%	92%	84%	89%	90%	78%	98%	93%	80%	80%	92%	96%	100%	85%	81%	87%	92%	88%	88%	81%	89%	75%
Screened or Treated Nephropathy	94%	96%	93%	88%	96%	96%	96%	100%	93%	97%	96%	96%	87%	99%	99%	97%	96%	96%	90%	90%	92%	93%	88%	95%	88%	98%	100%	94%	96%	97%	89%	93%	88%	96%	99%	100%
Statin	91%	97%	95%	88%	94%	91%	85%	92%	97%	95%	96%	92%	91%	87%	92%	88%	94%	96%	86%	86%	90%	88%	85%	94%	86%	92%	100%	92%	91%	97%	80%	93%	86%	90%	96%	100%
Diagnostic Monitoring	86%	90%	100%	93%	-	87%	89%	100%	89%	79%	87%	89%	82%	85%	99%	90%	100%	85%	96%	81%	97%	75%	80%	83%	95%	95%	100%	86%	82%	93%	77%	89%	90%	93%	87%	91%
QT Prolongation EKG 12 Months	84%	95%	-	100%	-	86%	94%	-	85%	84%	80%	84%	82%	60%	100%	95%	100%	83%	100%	68%	100%	57%	77%	73%	90%	100%	100%	88%	78%	95%	73%	83%	77%	87%	96%	100%
Antipsychotics	85%	84%	-	78%	-	76%	87%	-	88%	79%	84%	89%	80%	80%	99%	77%	-	86%	87%	75%	89%	77%	79%	82%	94%	89%	100%	91%	76%	91%	95%	88%	88%	90%	93%	80%
Lipid Monitoring	69%	88%	-	50%	-	67%	90%	-	73%	62%	67%	83%	55%	63%	97%	68%	-	58%	79%	53%	100%	50%	64%	65%	92%	71%	100%	83%	37%	75%	90%	62%	67%	68%	85%	55%
Blood Sugar	86%	88%	-	50%	-	78%	95%	-	93%	71%	84%	92%	88%	87%	98%	72%	-	72%	86%	62%	100%	79%	83%	86%	91%	91%	100%	92%	80%	87%	90%	81%	84%	90%	92%	63%
EKG	59%	0%	-	-	-	0%	33%	-	75%	100%	57%	60%	33%	0%	100%	0%	-	100%	50%	-	-	0%	50%	50%	-	-	-	83%	33%	100%	-	100%	100%	100%	-	100%

HEALTH CARE SERVICES DASHBOARD - Public Version

June 2020

Element	SW	ASP	CAC	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
AIMS	82%	100%	-	100%	-	81%	72%	-	70%	77%	85%	86%	88%	91%	93%	83%	-	75%	88%	82%	100%	91%	70%	61%	95%	78%	100%	83%	72%	82%	100%	85%	90%	80%	100%	92%
Med Consent	89%	100%	-	100%	-	100%	86%	-	91%	80%	82%	90%	75%	89%	100%	95%	-	100%	100%	88%	100%	91%	74%	81%	100%	88%	100%	95%	74%	94%	100%	95%	90%	94%	87%	100%
CBC with Platelets	79%	79%	-	50%	-	69%	91%	-	89%	58%	78%	89%	78%	78%	98%	67%	-	71%	83%	51%	100%	67%	70%	81%	90%	86%	100%	86%	69%	80%	90%	72%	78%	78%	87%	57%
CMP	79%	83%	-	50%	-	73%	93%	-	87%	62%	77%	88%	73%	80%	98%	60%	-	71%	82%	57%	100%	76%	67%	79%	90%	88%	100%	86%	71%	81%	90%	76%	79%	80%	85%	56%
Thyroid Monitoring	100%	100%	-	-	-	-	100%	-	100%	-	100%	100%	100%	100%	100%	100%	-	100%	100%	-	-	100%	100%	100%	-	-	-	100%	100%	100%	-	100%	100%	100%	100%	100%
Blood Pressure	99%	100%	-	100%	-	98%	100%	-	100%	97%	99%	98%	100%	100%	100%	100%	-	100%	100%	98%	100%	98%	98%	100%	99%	100%	100%	99%	99%	99%	98%	100%	95%	100%	100%	86%
Height	97%	96%	-	100%	-	97%	100%	-	94%	93%	99%	96%	95%	97%	100%	100%	-	100%	94%	94%	100%	97%	98%	99%	97%	100%	100%	98%	99%	99%	98%	100%	95%	99%	98%	85%
Weight	97%	95%	-	100%	-	98%	100%	-	99%	90%	99%	98%	100%	97%	100%	99%	-	98%	98%	84%	0%	98%	97%	97%	94%	100%	100%	97%	98%	99%	97%	100%	95%	100%	99%	83%
Clozapine	90%	-	-	-	-	-	100%	-	93%	-	100%	-	83%	100%	-	-	-	-	-	-	-	-	-	87%	-	-	-	-	94%	-	-	-	94%	100%	73%	-
Blood Sugar	100%	-	-	-	-	-	100%	-	100%	-	100%	-	100%	100%	-	-	-	-	-	-	-	-	-	100%	-	-	-	-	100%	-	-	-	100%	100%	100%	-
Lipid Monitoring	72%	-	-	-	-	-	-	-	67%	-	100%	-	60%	100%	-	-	-	-	-	-	-	-	-	83%	-	-	-	-	50%	-	-	-	100%	-	50%	-
CBC	100%	-	-	-	-	-	100%	-	100%	-	100%	-	100%	100%	-	-	-	-	-	-	-	-	-	100%	-	-	-	-	100%	-	-	-	100%	100%	100%	-
CMP	85%	-	-	-	-	-	-	-	89%	-	100%	-	85%	100%	-	-	-	-	-	-	-	-	-	71%	-	-	-	-	100%	-	-	-	100%	100%	67%	-
EKG	75%	-	-	-	-	-	-	-	100%	-	100%	-	50%	100%	-	-	-	-	-	-	-	-	-	50%	-	-	-	-	100%	-	-	-	100%	100%	50%	-
AIMS	76%	-	-	-	-	-	-	-	67%	-	100%	-	33%	100%	-	-	-	-	-	-	-	-	-	100%	-	-	-	-	100%	-	-	-	67%	-	100%	-
Thyroid Monitoring	100%	-	-	-	-	-	-	-	100%	-	-	-	100%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	100%	-	-	-
Med Consent	86%	-	-	-	-	-	100%	-	100%	-	100%	-	86%	100%	-	-	-	-	-	-	-	-	-	67%	-	-	-	-	-	-	-	-	100%	100%	0%	-
Blood Pressure	99%	-	-	-	-	-	100%	-	100%	-	100%	-	100%	100%	-	-	-	-	-	-	-	-	-	100%	-	-	-	-	100%	-	-	-	93%	100%	100%	-
Height	96%	-	-	-	-	-	100%	-	100%	-	100%	-	96%	100%	-	-	-	-	-	-	-	-	-	100%	-	-	-	-	100%	-	-	-	80%	100%	67%	-
Weight	99%	-	-	-	-	-	100%	-	100%	-	100%	-	100%	100%	-	-	-	-	-	-	-	-	-	100%	-	-	-	-	100%	-	-	-	92%	100%	100%	-
Mood Stabilizers	83%	83%	-	-	-	89%	70%	-	93%	84%	79%	85%	73%	88%	98%	88%	-	73%	100%	92%	100%	68%	72%	82%	97%	100%	100%	68%	76%	92%	75%	85%	93%	91%	81%	89%
Carbamazepine	74%	-	-	-	-	-	0%	-	-	-	70%	100%	-	100%	-	-	-	-	-	-	-	25%	100%	100%	-	-	-	0%	-	100%	-	-	100%	100%	50%	-
Carbamazepine Level	77%	-	-	-	-	-	0%	-	-	-	100%	100%	-	100%	-	-	-	-	-	-	-	0%	100%	-	-	-	-	0%	-	-	-	-	-	100%	100%	-
CBC	69%	-	-	-	-	-	0%	-	-	-	100%	100%	-	100%	-	-	-	-	-	-	-	0%	100%	100%	-	-	-	0%	-	-	-	-	-	-	0%	-
CMP	62%	-	-	-	-	-	0%	-	-	-	80%	100%	-	100%	-	-	-	-	-	-	-	0%	100%	100%	-	-	-	0%	-	-	-	-	-	-	0%	-
Med Consent	89%	-	-	-	-	-	-	-	-	-	0%	100%	-	100%	-	-	-	-	-	-	-	100%	100%	-	-	-	-	-	-	100%	-	-	100%	-	100%	-
Depakote	83%	100%	-	-	-	81%	96%	-	88%	79%	78%	81%	80%	77%	100%	69%	-	95%	100%	87%	100%	74%	53%	74%	94%	100%	-	82%	71%	83%	75%	71%	95%	84%	83%	79%
Depakote Level	73%	100%	-	-	-	75%	100%	-	79%	100%	100%	60%	54%	71%	100%	67%	-	100%	100%	80%	100%	67%	71%	60%	92%	100%	-	69%	55%	65%	100%	50%	80%	71%	73%	64%
CBC with Platelets	85%	100%	-	-	-	67%	100%	-	92%	80%	100%	87%	92%	80%	100%	50%	-	80%	100%	83%	100%	70%	38%	79%	92%	100%	-	81%	86%	83%	50%	67%	100%	94%	83%	73%

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Element	SW	ASP	CAC	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP	
CMP	82%	100%	-	-	-	82%	100%	-	91%	75%	33%	88%	86%	85%	100%	60%	-	100%	100%	86%	100%	60%	30%	77%	92%	100%	-	78%	77%	83%	50%	67%	100%	81%	83%	80%	
Med Consent	91%	100%	-	-	-	100%	83%	-	89%	60%	80%	91%	89%	71%	100%	100%	-	100%	100%	100%	100%	100%	75%	80%	100%	-	-	100%	67%	100%	100%	100%	100%	89%	94%	100%	
Lithium	82%	50%	-	-	-	88%	98%	-	92%	90%	100%	91%	63%	76%	93%	94%	-	50%	100%	88%	-	73%	85%	75%	100%	-	100%	91%	56%	85%	-	100%	78%	79%	90%	89%	
Lithium Level	82%	100%	-	-	-	100%	100%	-	92%	100%	100%	83%	64%	88%	100%	100%	-	-	100%	50%	-	67%	60%	64%	100%	-	-	88%	60%	88%	-	100%	67%	75%	88%	83%	
Thyroid Monitoring	83%	0%	-	-	-	50%	100%	-	93%	100%	100%	100%	77%	100%	100%	75%	-	0%	100%	100%	-	50%	80%	71%	100%	-	-	83%	40%	100%	-	-	75%	82%	75%	100%	
Creatinine & BUN	90%	-	-	-	-	100%	100%	-	93%	100%	100%	88%	88%	90%	100%	100%	-	-	100%	100%	-	100%	100%	67%	100%	-	-	92%	67%	100%	-	100%	83%	86%	100%	60%	
EKG	65%	-	-	-	-	-	100%	-	88%	50%	100%	100%	14%	0%	67%	-	-	-	-	-	-	50%	-	-	100%	-	-	-	40%	50%	-	-	67%	50%	100%	100%	
Med Consent	92%	-	-	-	-	100%	90%	-	92%	100%	100%	83%	73%	100%	100%	100%	-	100%	-	100%	-	100%	100%	100%	100%	-	100%	100%	75%	86%	-	-	100%	100%	86%	100%	
Lamotrigine - Med Consent	92%	100%	-	-	-	100%	86%	-	100%	-	67%	67%	75%	100%	100%	100%	-	-	-	100%	-	100%	50%	80%	-	-	100%	100%	100%	100%	-	-	100%	100%	100%	100%	
Antidepressants	89%	97%	100%	100%	-	98%	95%	100%	84%	69%	93%	97%	93%	96%	100%	100%	-	96%	98%	89%	100%	99%	93%	92%	100%	93%	100%	97%	87%	96%	67%	100%	96%	96%	91%	96%	
EKG (Tricyclics)	70%	-	-	-	-	-	-	-	50%	0%	-	100%	100%	-	-	-	-	-	-	100%	-	-	-	-	-	-	-	-	-	-	-	-	100%	-	-	-	
Med Consent	89%	98%	100%	100%	-	96%	85%	100%	85%	80%	80%	91%	72%	91%	100%	99%	-	89%	95%	86%	100%	97%	80%	81%	100%	86%	100%	95%	65%	89%	100%	99%	83%	92%	93%	99%	
Thyroid Monitoring	98%	100%	-	-	-	100%	100%	-	100%	100%	100%	100%	100%	100%	100%	100%	-	100%	100%	75%	-	-	100%	100%	100%	-	100%	100%	100%	100%	100%	0%	100%	100%	100%	80%	100%
Venla Blood Pressure	98%	92%	-	-	-	98%	100%	-	99%	97%	100%	98%	100%	96%	100%	100%	-	100%	100%	95%	-	100%	99%	97%	100%	100%	100%	97%	97%	98%	100%	100%	100%	96%	100%	90%	
End Stage Liver Disease Care	89%	70%	100%	86%	93%	82%	95%	97%	90%	91%	95%	92%	86%	94%	90%	92%	84%	100%	94%	80%	93%	86%	89%	90%	100%	99%	100%	88%	86%	90%	92%	93%	85%	85%	94%	92%	
EGD for Esophageal Varices	80%	40%	-	70%	80%	67%	87%	100%	80%	82%	90%	86%	74%	89%	71%	83%	67%	100%	88%	67%	89%	77%	77%	84%	100%	100%	-	79%	71%	83%	100%	85%	74%	68%	84%	86%	
HCC Screening	93%	100%	-	100%	100%	83%	100%	100%	96%	91%	95%	94%	93%	98%	100%	97%	90%	100%	98%	91%	90%	86%	92%	94%	100%	100%	-	92%	91%	96%	92%	97%	92%	95%	100%	100%	
NSAID	95%	71%	100%	88%	100%	97%	97%	92%	95%	100%	100%	97%	93%	96%	100%	96%	97%	100%	97%	81%	100%	96%	98%	92%	100%	97%	100%	92%	94%	91%	83%	98%	91%	93%	99%	90%	
Polypharmacy Medication Review	95%	100%	100%	100%	100%	96%	94%	92%	96%	99%	100%	92%	100%	90%	100%	97%	88%	97%	100%	96%	100%	94%	100%	93%	100%	100%	50%	93%	89%	97%	100%	100%	89%	95%	98%	93%	
Therapeutic Anticoagulation	81%	-	-	-	-	50%	100%	-	85%	79%	100%	89%	87%	100%	100%	-	100%	-	100%	-	-	100%	94%	84%	-	-	-	93%	57%	88%	100%	72%	33%	67%	91%	-	
Utilization Specialty Services	94%	100%	100%	99%	97%	88%	97%	100%	92%	98%	80%	74%	100%	84%	94%	99%	87%	98%	100%	99%	96%	93%	84%	99%	95%	97%	91%	96%	97%	93%	100%	89%	94%	100%	100%	98%	
Women's Care	75%	-	-	-	-	-	70%	-	-	-	81%	-	-	-	-	-	-	-	83%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Breast Cancer Screening	77%	-	-	-	-	-	70%	-	-	-	85%	-	-	-	-	-	-	-	87%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Cervical Cancer Screening	74%	-	-	-	-	-	71%	-	-	-	77%	-	-	-	-	-	-	-	80%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Appropriate Placement High Risk Patients	77%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
High Risk Patient Care Plan	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-		
ED/Hospital Returns Within 30 days	20.3%	9.1%	15.8%	10.6%	10.5%	16.1%	21.7%	14.3%	38.7%	16.5%	20.5%	24.3%	25.2%	16.9%	16.5%	13.0%	18.0%	21.2%	11.9%	7.9%	14.6%	20.6%	26.7%	17.8%	14.5%	19.4%	2.9%	25.3%	31.5%	14.3%	4.4%	15.7%	11.0%	27.5%	19.8%	12.4%	
Possibly Preventable ED/Hospital Stay	86.2	18.2	53.6	78.0	45.7	64.8	97.8	59.5	259.4	72.5	88.7	48.2	166.6	156.3	71.1	42.0	51.7	75.7	30.5	57.5	104.5	252.7	171.6	97.2	77.8	20.5	37.7	238.6	142.8	60.7	30.5	54.7	45.5	178.0	51.0	48.2	
Overdose	10.7	0.5	6.2	10.4	7.2	10.7	27.4	6.2	18.9	4.8	16.6	2.1	23.4	15.2	12.7	5.4	2.2	7.9	4.8	9.4	10.4	32.8	26.8	9.9	2.7	0.8	11.9	27.7	13.1	8.9	1.4	7.2	4.7	33.3	5.4	5.8	

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Element	SW	ASP	CAC	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
AHRQ Ambulatory Care Sensitive Conditions	8.2	1.0	4.5	3.7	4.1	2.7	12.0	4.5	39.8	12.2	7.1	4.7	28.0	7.0	2.8	2.3	2.2	11.4	4.8	4.4	7.0	15.6	15.0	16.4	3.2	1.5	3.1	29.3	1.8	5.2	4.2	9.9	6.1	12.0	6.8	3.3
CCHCS Ambulatory Care Sensitive Conditions	14.2	2.5	2.7	3.0	1.5	8.0	25.3	3.4	75.5	9.5	28.4	9.4	45.9	31.6	2.8	2.7	8.6	9.7	1.2	7.5	9.8	40.0	30.6	19.3	5.0	2.3	1.3	33.3	61.3	6.7	1.9	6.3	7.0	36.7	8.2	7.0
Skin and Soft Tissue Infections	8.5	2.0	23.2	13.4	1.5	5.4	8.4	18.0	18.2	10.6	5.9	5.8	7.0	17.1	5.0	5.8	7.9	5.3	4.2	2.5	9.1	31.1	16.2	7.4	8.2	0.8	1.3	21.2	2.6	5.6	3.7	4.0	2.3	22.7	5.4	1.6
Injury or Other Poisoning	44.7	12.3	17.0	47.5	31.3	38.0	24.6	27.5	107.0	35.5	30.8	26.2	62.3	85.4	47.9	25.8	30.9	41.4	15.5	33.8	68.3	133.3	83.0	44.1	58.6	15.2	20.1	127.1	63.9	34.4	19.4	27.3	25.3	73.3	25.1	30.5
Primary Care Provider (PCP)	95%	97%	99%	97%	93%	99%	95%	95%	93%	92%	97%	97%	97%	95%	97%	97%	98%	95%	99%	94%	98%	97%	96%	94%	85%	89%	98%	97%	94%	95%	99%	94%	96%	92%	94%	101%
All Medications Received Timely (EHRS)	92%	99%	95%	95%	97%	94%	86%	98%	94%	95%	87%	96%	91%	90%	99%	97%	98%	96%	97%	81%	94%	82%	89%	90%	96%	94%	98%	88%	86%	94%	99%	96%	96%	90%	97%	92%
By Transfer Type	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Inter-System	89%	14%	98%	97%	89%	92%	69%	99%	87%	98%	100%	90%	84%	94%	91%	96%	100%	93%	93%	86%	81%	76%	100%	86%	95%	86%	93%	86%	93%	92%	87%	90%	94%	83%	91%	93%
Intra-Institution	86%	96%	95%	91%	93%	81%	85%	97%	90%	89%	88%	91%	84%	85%	74%	97%	92%	82%	95%	81%	99%	84%	86%	82%	82%	91%	91%	83%	84%	86%	92%	93%	93%	84%	85%	92%
Stable Housing	92%	99%	95%	95%	97%	95%	86%	98%	94%	95%	87%	96%	91%	90%	99%	97%	98%	96%	97%	81%	94%	82%	89%	90%	96%	94%	98%	88%	86%	94%	99%	96%	96%	90%	97%	92%
By Administration Type	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
KOP	91%	98%	88%	91%	93%	94%	88%	89%	91%	92%	87%	94%	83%	81%	99%	96%	97%	94%	91%	85%	92%	89%	94%	92%	92%	90%	98%	91%	85%	89%	98%	85%	88%	90%	97%	97%
NA/DOT	92%	99%	96%	96%	98%	94%	86%	98%	94%	95%	87%	96%	91%	91%	99%	97%	99%	96%	98%	81%	94%	82%	89%	90%	96%	95%	98%	88%	86%	94%	99%	98%	97%	90%	97%	92%
By Prescription Type	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
New	90%	97%	96%	99%	96%	92%	85%	96%	91%	92%	89%	92%	87%	90%	98%	94%	94%	97%	95%	87%	93%	83%	90%	89%	95%	89%	98%	85%	90%	91%	98%	94%	94%	87%	95%	93%
Refill/Renewal	92%	99%	96%	95%	98%	95%	86%	98%	95%	96%	87%	96%	92%	91%	99%	97%	99%	96%	97%	81%	94%	82%	89%	91%	96%	95%	98%	88%	86%	94%	99%	97%	96%	90%	97%	92%
By Medication Type	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Significant Medications	92%	99%	96%	96%	98%	95%	87%	98%	95%	96%	88%	96%	93%	91%	99%	97%	99%	96%	97%	82%	94%	82%	89%	91%	96%	95%	98%	88%	86%	94%	99%	97%	97%	90%	97%	92%
Other Medications	85%	95%	78%	80%	85%	80%	75%	90%	90%	76%	84%	86%	81%	82%	98%	91%	91%	90%	84%	74%	82%	80%	83%	85%	93%	76%	95%	82%	79%	81%	94%	80%	89%	80%	90%	85%
By Provider Type	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Dental: Dental Stock	97%	100%	95%	98%	95%	100%	100%	-	-	100%	-	100%	-	95%	100%	100%	-	-	-	92%	100%	-	100%	100%	-	100%	98%	100%	100%	97%	100%	-	94%	-	100%	-
Dental: Non Dental Stock	90%	98%	80%	100%	100%	100%	80%	97%	92%	100%	98%	97%	85%	95%	98%	100%	100%	100%	85%	96%	97%	91%	85%	95%	91%	100%	91%	54%	99%	87%	98%	96%	87%	92%	94%	99%
Medical	92%	98%	95%	95%	97%	94%	86%	98%	94%	95%	89%	95%	89%	90%	99%	97%	98%	95%	96%	83%	94%	83%	88%	90%	96%	94%	99%	88%	85%	92%	99%	96%	95%	87%	96%	92%
Psychiatry	92%	99%	100%	95%	-	95%	86%	99%	96%	95%	86%	97%	94%	90%	99%	96%	94%	97%	99%	80%	99%	82%	91%	91%	96%	94%	98%	88%	87%	95%	99%	98%	97%	92%	98%	92%
Medications Refused	4%	1%	2%	2%	0%	4%	3%	1%	4%	2%	2%	3%	4%	8%	0%	2%	0%	3%	2%	2%	4%	5%	6%	2%	3%	5%	1%	2%	12%	3%	1%	1%	2%	5%	2%	7%
By Transfer Type	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Inter-System- Refused	5%	0%	1%	1%	0%	6%	7%	0%	7%	0%	0%	3%	5%	2%	1%	2%	0%	4%	4%	1%	0%	8%	0%	2%	2%	9%	4%	5%	5%	3%	6%	4%	2%	10%	8%	6%
Intra-Institution- Refused	8%	1%	2%	5%	1%	13%	7%	1%	8%	2%	3%	9%	8%	12%	16%	0%	0%	17%	2%	4%	0%	8%	11%	8%	13%	9%	6%	8%	14%	10%	5%	3%	4%	11%	4%	4%
Stable Housing- Refused	4%	1%	2%	2%	0%	4%	3%	1%	4%	2%	2%	3%	4%	8%	0%	2%	0%	3%	2%	2%	4%	4%	6%	2%	3%	5%	1%	2%	12%	3%	1%	1%	2%	5%	2%	7%

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Element	SW	ASP	CAC	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP		
By Administration Type	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
KOP- Refused	2%	1%	1%	1%	0%	1%	1%	1%	6%	0%	1%	2%	2%	2%	1%	1%	0%	1%	0%	0%	2%	1%	2%	1%	1%	1%	1%	1%	11%	1%	0%	0%	0%	3%	1%	1%		
NA/DOT- Refused	4%	1%	2%	2%	0%	4%	3%	1%	4%	2%	2%	3%	4%	8%	0%	2%	1%	3%	2%	2%	5%	5%	6%	2%	3%	5%	1%	2%	12%	3%	1%	1%	2%	5%	2%	7%		
By Prescription Type	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
New- Refused	4%	2%	1%	0%	1%	4%	3%	2%	5%	3%	2%	6%	7%	7%	1%	3%	1%	2%	3%	1%	2%	5%	5%	2%	3%	10%	2%	3%	9%	5%	2%	3%	3%	8%	4%	6%		
Refill/Renewal- Refused	4%	1%	2%	3%	0%	4%	3%	1%	4%	1%	1%	3%	4%	8%	0%	2%	0%	3%	2%	2%	4%	5%	6%	2%	3%	4%	1%	2%	12%	3%	1%	1%	2%	5%	2%	7%		
By Medication Type	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Significant Medications- Refused	4%	1%	2%	2%	0%	4%	3%	1%	4%	2%	2%	3%	3%	8%	0%	2%	0%	3%	2%	2%	4%	5%	6%	2%	3%	5%	1%	2%	12%	3%	1%	1%	2%	5%	2%	7%		
Other Medications- Refused	7%	1%	1%	3%	1%	6%	8%	0%	7%	2%	2%	9%	10%	9%	1%	3%	0%	4%	1%	2%	2%	4%	9%	3%	3%	9%	2%	5%	17%	7%	2%	2%	3%	14%	7%	9%		
By Provider Type	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Dental: Dental Stock- Refused	0%	0%	0%	0%	0%	0%	0%	-	-	0%	-	0%	-	0%	0%	0%	-	-	-	0%	0%	-	0%	0%	-	0%	0%	0%	0%	0%	0%	-	0%	-	0%	-	0%	-
Dental: Non Dental Stock- Refused	3%	0%	0%	0%	0%	0%	0%	2%	2%	0%	0%	0%	10%	4%	0%	0%	0%	0%	8%	0%	2%	9%	8%	0%	6%	0%	0%	6%	1%	7%	0%	4%	0%	4%	4%	4%	0%	
Medical- Refused	4%	1%	2%	2%	0%	4%	4%	1%	5%	2%	1%	4%	5%	7%	0%	1%	0%	4%	2%	2%	4%	4%	6%	2%	2%	5%	1%	3%	12%	4%	1%	1%	2%	7%	3%	7%		
Psychiatry- Refused	4%	1%	0%	4%	-	4%	3%	1%	3%	2%	2%	3%	3%	8%	0%	2%	0%	3%	1%	2%	1%	5%	5%	2%	3%	6%	1%	2%	11%	3%	1%	1%	1%	4%	2%	7%		
Non-Formulary by Medical Providers	6.6%	2.5%	2.4%	4.9%	2.4%	3.5%	7.3%	6.7%	8.1%	6.9%	7.3%	8.4%	11.9%	7.7%	2.5%	5.7%	5.3%	5.6%	4.1%	8.1%	3.8%	5.5%	8.4%	5.7%	5.8%	6.2%	2.9%	9.5%	7.3%	5.2%	3.9%	5.4%	9.2%	4.9%	3.5%	3.6%		
Central Fill Prescriptions	79%	88%	69%	82%	87%	67%	66%	83%	85%	88%	66%	91%	80%	76%	85%	83%	81%	58%	79%	78%	80%	69%	80%	90%	63%	88%	75%	82%	73%	82%	84%	86%	65%	79%	84%	54%		
All Documents	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Medical Documents	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Dental Documents	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Mental Health Documents	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
CDCR Inpatient Documents	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Other Documents	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Specialty Notes	91%	85%	100%	86%	86%	82%	85%	96%	98%	92%	90%	93%	87%	88%	90%	88%	91%	98%	79%	87%	91%	93%	75%	80%	87%	94%	77%	93%	88%	89%	87%	93%	93%	97%	87%	97%		
Community Hospital Records	96%	76%	100%	100%	100%	100%	86%	67%	100%	100%	100%	100%	100%	100%	67%	100%	83%	100%	100%	100%	100%	100%	96%	88%	86%	100%	100%	100%	100%	100%	67%	95%	100%	100%	100%	100%		
Scanning Accuracy	95%	98%	95%	93%	99%	94%	95%	89%	100%	92%	98%	99%	97%	99%	99%	96%	98%	100%	91%	94%	97%	100%	97%	94%	99%	99%	99%	83%	100%	99%	94%	98%	70%	99%	99%	89%		
EHRS Timely Documentation	93%	96%	96%	94%	93%	93%	92%	98%	95%	82%	86%	89%	90%	94%	95%	97%	97%	94%	87%	95%	96%	98%	89%	88%	98%	96%	98%	91%	92%	91%	93%	91%	87%	93%	93%	97%		
PCP Documentation	95%	96%	95%	96%	97%	96%	95%	97%	89%	96%	85%	99%	91%	97%	97%	95%	98%	96%	97%	96%	91%	97%	95%	97%	95%	98%	99%	96%	96%	98%	92%	96%	92%	98%	87%	96%		
PC RN Documentation	93%	96%	92%	85%	96%	87%	91%	98%	99%	94%	92%	93%	91%	96%	86%	97%	96%	95%	86%	93%	98%	98%	94%	95%	97%	97%	94%	94%	91%	96%	98%	80%	97%	90%	96%	98%		
LVN Documentation	89%	94%	97%	94%	80%	85%	89%	94%	97%	39%	72%	67%	84%	91%	96%	96%	95%	99%	62%	98%	94%	99%	62%	68%	96%	91%	98%	75%	-	83%	83%	88%	74%	93%	96%	96%		

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Element	SW	ASP	CAC	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
MH PC Documentation	91%	93%	100%	93%	98%	97%	84%	99%	93%	97%	96%	86%	90%	95%	99%	98%	96%	87%	95%	96%	98%	98%	96%	81%	99%	98%	99%	90%	89%	84%	94%	93%	85%	90%	91%	97%
MH Psy Documentation	95%	99%	-	100%	-	98%	99%	100%	95%	85%	83%	99%	93%	92%	96%	100%	100%	95%	93%	92%	100%	99%	97%	97%	99%	99%	100%	97%	92%	97%	100%	100%	87%	96%	95%	99%
Timely Grievances	88%	98%	100%	100%	100%	100%	100%	100%	98%	99%	100%	100%	53%	97%	100%	100%	83%	100%	100%	100%	92%	99%	99%	99%	100%	99%	100%	90%	53%	100%	100%	98%	32%	100%	100%	100%
Specialty On-Site/Telemedicine	64%	82%	100%	85%	25%	38%	67%	86%	74%	44%	50%	88%	65%	72%	82%	55%	89%	40%	76%	43%	96%	64%	43%	56%	42%	79%	18%	76%	24%	50%	70%	70%	85%	77%	54%	95%
Availability of Medical Equipment	86%	94%	99%	69%	99%	54%	88%	73%	91%	95%	74%	91%	89%	88%	99%	83%	93%	94%	96%	86%	73%	94%	100%	99%	99%	83%	86%	77%	87%	87%	94%	77%	48%	96%	97%	80%
Same Day	84%	92%	100%	75%	100%	54%	95%	63%	80%	98%	84%	90%	67%	54%	100%	86%	100%	100%	88%	77%	100%	96%	100%	97%	94%	50%	71%	77%	83%	89%	82%	84%	46%	92%	100%	100%
Expedited 5 Calendar Days	79%	-	100%	50%	100%	0%	100%	71%	85%	100%	58%	100%	93%	100%	-	100%	88%	75%	100%	83%	50%	85%	100%	100%	100%	-	-	63%	78%	67%	100%	78%	18%	100%	91%	57%
High Priority 14 Calendar Days	86%	-	-	80%	100%	67%	78%	67%	100%	100%	55%	83%	98%	100%	100%	50%	-	100%	95%	88%	50%	93%	100%	100%	100%	100%	100%	74%	94%	100%	100%	50%	45%	97%	100%	67%
Routine 90 Calendar Days	94%	97%	97%	71%	95%	96%	80%	91%	98%	84%	100%	92%	100%	100%	96%	98%	92%	100%	100%	96%	94%	100%	100%	100%	100%	100%	86%	92%	94%	94%	93%	96%	84%	96%	95%	98%
Health Care Environment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
QM Program	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Patient Safety Program	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Actual Vacancies	13%	10%	10%	12%	16%	12%	13%	10%	15%	10%	7%	11%	18%	10%	5%	12%	17%	9%	20%	18%	11%	14%	10%	12%	11%	21%	12%	9%	20%	12%	13%	17%	21%	19%	7%	14%
Medical Vacancies	23%	32%	29%	25%	41%	15%	10%	15%	24%	11%	10%	9%	23%	8%	13%	22%	32%	14%	34%	28%	18%	22%	16%	18%	22%	17%	22%	21%	24%	12%	14%	21%	22%	18%	17%	24%
Admin Support	12%	3%	6%	3%	14%	13%	8%	8%	25%	8%	1%	4%	19%	3%	1%	6%	13%	10%	26%	14%	5%	7%	24%	1%	13%	12%	9%	12%	17%	7%	9%	25%	24%	17%	9%	8%
Administration	5%	100%	0%	0%	100%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Allied Health	29%	45%	57%	49%	53%	13%	25%	42%	39%	18%	0%	24%	53%	16%	4%	17%	57%	40%	52%	17%	15%	24%	37%	52%	19%	9%	9%	15%	18%	17%	22%	24%	37%	17%	29%	38%
Dental	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Dietary Services	31%	-	-	-	-	-	17%	31%	95%	25%	31%	17%	17%	17%	-	-	-	-	-	44%	-	17%	17%	17%	58%	19%	72%	3%	31%	31%	-	31%	17%	44%	-	44%
Executive	9%	0%	0%	25%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	25%	0%	25%	0%	0%	25%	50%	0%	0%	0%	0%	25%	0%	0%	0%	50%	25%	0%	50%	0%
HIM	20%	12%	35%	22%	24%	46%	15%	11%	14%	13%	39%	3%	0%	22%	4%	7%	7%	35%	81%	31%	23%	7%	7%	44%	0%	5%	15%	12%	38%	23%	51%	17%	13%	17%	15%	13%
Janitorial	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Maintenance	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Medical	24%	16%	18%	18%	41%	26%	10%	23%	18%	8%	18%	24%	21%	11%	8%	49%	40%	1%	8%	33%	78%	19%	4%	23%	9%	67%	8%	36%	11%	20%	21%	44%	56%	58%	30%	8%
Mental Health	81%	100%	100%	100%	100%	-	-	-	25%	-	-	-	100%	-	100%	100%	100%	-	100%	100%	-	100%	-	-	100%	-	100%	100%	100%	-	-	0%	-	-	-	100%
Nursing	9%	3%	6%	9%	15%	7%	11%	7%	9%	7%	5%	3%	13%	7%	4%	6%	15%	8%	19%	20%	6%	8%	5%	6%	4%	25%	10%	5%	21%	7%	9%	9%	18%	4%	2%	8%
Pharmacy	10%	12%	40%	0%	25%	12%	4%	18%	18%	21%	0%	3%	10%	-3%	0%	15%	35%	19%	0%	19%	20%	9%	0%	15%	13%	18%	0%	0%	7%	4%	0%	6%	5%	7%	0%	23%
Mental Health Vacancies	68%	25%	0%	44%	8%	15%	43%	7%	56%	19%	41%	22%	56%	19%	14%	43%	21%	20%	21%	14%	19%	33%	15%	14%	18%	29%	24%	14%	21%	44%	34%	15%	54%	34%	5%	24%
Admin Support	20%	19%	-	25%	0%	16%	13%	0%	21%	28%	12%	18%	44%	12%	24%	17%	25%	29%	23%	11%	0%	31%	16%	13%	8%	33%	33%	19%	19%	10%	38%	11%	47%	24%	3%	19%



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Element	SW	ASP	CAC	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
Administration	100%	-	-	-	-	-	-	-	-	-	-	-	100%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	100%	-	-	-
Allied Health	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Dental	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Dietary Services	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Executive	100%	-	-	-	-	-	-	-	-	-	100%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
HIM	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Janitorial	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Maintenance	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Medical	100%	-	-	-	-	-	100%	-	100%	-	-	-	-	-	-	100%	-	-	-	-	-	-	-	-	-	-	-	-	-	100%	-	-	-	-	-	-
Mental Health	22%	31%	0%	63%	17%	14%	17%	14%	46%	10%	10%	26%	23%	26%	4%	13%	17%	11%	19%	16%	38%	35%	13%	16%	28%	24%	14%	8%	23%	23%	30%	19%	15%	44%	7%	29%
Nursing	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Pharmacy	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Dental Vacancies	7%	0%	0%	1%	0%	3%	7%	4%	0%	0%	0%	2%	9%	1%	2%	0%	32%	0%	7%	5%	6%	0%	36%	7%	6%	38%	2%	0%	0%	5%	6%	9%	7%	41%	0%	11%
Admin Support	6%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	17%	0%	0%	0%	0%	0%	17%	14%	13%	0%	0%	18%	19%	14%	0%	0%	0%	11%	17%	17%	14%	14%	0%	22%
Administration	11%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	0%	0%	100%	0%	0%	100%	0%	0%	0%	0%	0%	0%	0%	100%	0%	0%
Allied Health	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Dental	4%	0%	0%	4%	0%	8%	21%	11%	0%	0%	0%	5%	9%	4%	5%	0%	-5%	0%	5%	0%	5%	0%	8%	4%	0%	0%	5%	0%	0%	3%	0%	9%	5%	9%	0%	10%
Dietary Services	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Executive	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
HIM	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Janitorial	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Maintenance	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Medical	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Mental Health	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Nursing	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Pharmacy	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
FTE Usage	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Hires Completed Timely: Non-PCP (87/108 Days)	35%	100%	0%	100%	-	33%	67%	-	17%	20%	88%	100%	11%	60%	33%	-	0%	100%	0%	100%	100%	0%	67%	57%	0%	0%	33%	0%	0%	78%	-	0%	0%	25%	67%	-
Advertising and Cert: Non-PCP (7 Days)	99%	100%	100%	93%	100%	100%	100%	94%	100%	100%	100%	100%	100%	89%	100%	100%	88%	100%	100%	100%	100%	83%	100%	100%	92%	100%	100%	95%	100%	100%	100%	100%	100%	100%	100%	100%

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Element	SW	ASP	CAC	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP	
Candidate Pool Received: Non-PCP (19 Days)	99%	100%	100%	100%	100%	100%	100%	100%	100%	100%	93%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	94%	100%	100%	100%	100%	100%	93%	100%	100%	100%	100%	100%	92%	
Application Review: Non-PCP (10 Days)	90%	100%	100%	100%	100%	50%	100%	90%	98%	10%	62%	29%	100%	82%	68%	100%	100%	100%	100%	95%	90%	100%	95%	100%	100%	100%	100%	87%	82%	100%	100%	100%	100%	85%	100%	92%	
Interview Process: Non-PCP (14 Days)	50%	0%	50%	33%	56%	17%	30%	100%	69%	38%	100%	89%	10%	27%	17%	0%	38%	25%	22%	59%	100%	0%	83%	37%	50%	15%	13%	79%	60%	54%	17%	25%	46%	83%	25%	83%	
Candidate Selection: Non-PCP (9 Days)	43%	67%	20%	100%	100%	25%	76%	58%	10%	48%	58%	100%	63%	83%	75%	0%	80%	20%	43%	50%	50%	45%	50%	42%	50%	27%	0%	32%	31%	83%	20%	17%	0%	75%	67%	62%	
Tentative Offer: Non-PCP (5 Days)	53%	50%	100%	83%	100%	10%	15%	57%	85%	26%	50%	67%	89%	9%	100%	100%	100%	75%	80%	100%	100%	0%	23%	44%	33%	33%	100%	46%	88%	0%	100%	56%	13%	0%	0%	89%	
Pre-Employment Clearance: Non-PCP (14 Days)	55%	67%	-	75%	75%	25%	50%	80%	80%	33%	88%	73%	48%	82%	50%	80%	100%	29%	50%	100%	100%	75%	67%	82%	-	40%	0%	36%	25%	38%	0%	22%	43%	64%	63%	33%	
Credentialing Package: Non-PCP (7 Days)	75%	0%	-	-	-	-	100%	-	-	-	-	100%	-	-	100%	-	-	-	-	100%	-	100%	100%	100%	-	-	-	-	-	100%	-	-	67%	0%	-	50%	
Credentialing Approval: Non-PCP (14 Days)	42%	-	-	-	-	-	0%	-	-	-	-	67%	0%	0%	-	-	-	-	-	100%	-	100%	-	0%	-	-	-	-	100%	0%	-	-	-	-	-	0%	
Hire Package Approval: Non-PCP (5 Days)	91%	100%	-	100%	100%	100%	75%	100%	92%	100%	100%	100%	75%	100%	100%	100%	100%	100%	83%	80%	100%	100%	100%	100%	0%	50%	100%	100%	88%	100%	-	100%	67%	100%	100%	100%	
Formal Offer: Non-PCP (4 Days)	71%	100%	-	100%	100%	100%	67%	100%	100%	100%	50%	100%	54%	100%	0%	100%	100%	75%	100%	100%	100%	67%	100%	75%	-	100%	100%	0%	35%	33%	-	22%	100%	100%	20%	33%	
Hires Completed Timely: PCP (66 Days)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Interview Process: PCP (14 Days)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Candidate Selection: PCP (9 Days)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Tentative Offer: PCP (5 Days)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Credentialing Requested: PCP (4 Days)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Credentialing Approval/Pre-Employment Clearance: PCP (30 Days)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Formal Offer: PCP (4 Days)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Total Labor Cost	\$1,412	\$681	\$767	\$706	\$519	\$938	\$1,686	\$686	\$7,710	\$1,629	\$3,607	\$1,757	\$4,925	\$2,042	\$812	\$714	\$748	\$1,230	\$843	\$944	\$716	\$994	\$1,718	\$1,496	\$998	\$899	\$815	\$1,741	\$2,890	\$1,093	\$492	\$804	\$1,378	\$2,747	\$1,251	\$928	
Medical Staff	\$130	\$81	\$85	\$80	\$53	\$102	\$156	\$53	\$729	\$205	\$260	\$147	\$548	\$122	\$82	\$84	\$71	\$125	\$105	\$73	\$34	\$86	\$134	\$163	\$101	\$37	\$72	\$169	\$145	\$99	\$55	\$78	\$77	\$278	\$91	\$84	
Nursing Staff	\$731	\$275	\$372	\$341	\$262	\$432	\$811	\$330	\$5,676	\$762	\$2,056	\$801	\$2,876	\$1,191	\$303	\$308	\$384	\$591	\$381	\$479	\$358	\$467	\$791	\$627	\$460	\$440	\$372	\$779	\$1,382	\$499	\$184	\$365	\$719	\$1,393	\$533	\$456	
Pharmacy Staff	\$45	\$24	\$47	\$17	\$14	\$38	\$79	\$24	\$171	\$55	\$85	\$63	\$158	\$60	\$31	\$36	\$11	\$55	\$36	\$26	\$29	\$28	\$41	\$44	\$37	\$21	\$20	\$67	\$68	\$40	\$13	\$48	\$36	\$97	\$50	\$25	
Dental Clinical Staff	\$99	\$106	\$106	\$107	\$86	\$97	\$94	\$95	\$78	\$102	\$152	\$109	\$108	\$112	\$86	\$81	\$110	\$104	\$92	\$106	\$110	\$103	\$122	\$97	\$110	\$102	\$88	\$103	\$124	\$83	\$88	\$78	\$72	\$139	\$121	\$94	
Mental Health Clinical Staff	\$238	\$69	\$10	\$29	\$15	\$132	\$345	\$34	\$632	\$302	\$672	\$445	\$832	\$350	\$175	\$100	\$27	\$179	\$111	\$104	\$31	\$144	\$434	\$379	\$158	\$101	\$106	\$429	\$891	\$235	\$70	\$120	\$351	\$587	\$286	\$147	
Executive Staff	\$25	\$23	\$39	\$27	\$17	\$23	\$25	\$25	\$43	\$23	\$54	\$24	\$38	\$26	\$26	\$17	\$27	\$38	\$19	\$28	\$31	\$23	\$17	\$23	\$19	\$36	\$30	\$22	\$41	\$17	\$15	\$19	\$14	\$32	\$28	\$18	
Administration Staff	\$6	\$4	\$9	\$4	\$6	\$5	\$6	\$9	\$18	\$5	\$10	\$5	\$6	\$5	\$6	\$4	\$3	\$9	\$6	\$10	\$7	\$5	\$5	\$7	\$4	\$3	\$6	\$5	\$10	\$4	\$7	\$4	\$5	\$9	\$7	\$4	
Administrative Support Staff	\$103	\$82	\$78	\$84	\$52	\$85	\$124	\$83	\$264	\$119	\$229	\$118	\$207	\$135	\$81	\$68	\$92	\$106	\$79	\$89	\$98	\$106	\$133	\$128	\$80	\$114	\$93	\$127	\$178	\$94	\$48	\$60	\$73	\$145	\$110	\$75	
Allied Health Staff	\$12	\$7	\$10	\$8	\$4	\$14	\$12	\$12	\$32	\$19	\$24	\$12	\$24	\$14	\$12	\$9	\$14	\$12	\$7	\$11	\$8	\$12	\$13	\$12	\$14	\$10	\$9	\$16	\$17	\$9	\$5	\$10	\$9	\$12	\$13	\$13	
Dietary Services Staff	\$11	-	-	-	-	-	\$22	\$11	\$23	\$25	\$48	\$21	\$98	\$15	-	-	-	-	-	\$10	-	\$10	\$14	\$9	\$6	\$23	\$7	\$11	\$22	\$5	-	\$12	\$9	\$35	-	\$5	
HIM Staff	\$11	\$10	\$12	\$9	\$7	\$10	\$12	\$10	\$43	\$11	\$16	\$12	\$27	\$13	\$10	\$7	\$10	\$11	\$8	\$9	\$10	\$11	\$14	\$8	\$8	\$11	\$11	\$11	\$13	\$8	\$7	\$10	\$13	\$18	\$12	\$7	

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Element	SW	ASP	CAC	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP	
Janitorial Staff	\$0	-	-	-	-	-	-	-	\$1	-	-	-	\$4	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	\$2	-	-		
Maintenance Staff	\$0	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	\$0	-	-	-	-	-	-	-	-	-	-	\$0	-	-	
Total Non Labor Cost	\$197	\$44	\$72	\$109	\$53	\$94	\$139	\$132	\$1,086	\$414	\$210	\$157	\$414	\$167	\$97	\$129	\$111	\$144	\$118	\$108	\$94	\$218	\$284	\$374	\$153	\$63	\$71	\$557	\$302	\$135	\$40	\$201	\$186	\$244	\$115	\$123	
Hospital	\$123	\$19	\$27	\$54	\$22	\$44	\$51	\$76	\$870	\$295	\$121	\$86	\$282	\$82	\$59	\$73	\$59	\$81	\$75	\$51	\$49	\$134	\$174	\$252	\$56	\$32	\$33	\$379	\$224	\$64	\$15	\$150	\$104	\$153	\$50	\$47	
Emergency Department	\$15	\$3	\$12	\$12	\$13	\$19	\$14	\$9	\$35	\$8	\$12	\$8	\$23	\$23	\$10	\$9	\$9	\$12	\$8	\$22	\$11	\$33	\$24	\$21	\$14	\$5	\$5	\$40	\$15	\$16	\$4	\$9	\$9	\$34	\$11	\$10	
Specialty	\$34	\$12	\$18	\$26	\$8	\$17	\$27	\$28	\$128	\$64	\$30	\$44	\$71	\$35	\$18	\$31	\$27	\$18	\$22	\$17	\$17	\$32	\$56	\$58	\$24	\$10	\$13	\$99	\$37	\$32	\$11	\$26	\$39	\$34	\$39	\$16	
Medications	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Diagnostics	\$26	\$10	\$15	\$17	\$10	\$14	\$47	\$19	\$52	\$47	\$48	\$19	\$37	\$27	\$10	\$16	\$16	\$33	\$13	\$18	\$18	\$18	\$30	\$43	\$58	\$15	\$19	\$39	\$24	\$23	\$10	\$16	\$34	\$23	\$15	\$50.34	
Appointments per PCP	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Appointments per PCRN	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
ED/Hospital Stay*	5.3	2.2	0.5	0.9	1.3	8.0	3.5	3.8	22.5	12.8	5.3	4.1	11.4	1.7	4.8	2.2	21.6	6.3	1.6	4.5	3.4	7.5	12.7	8.0	2.1	0.4	2.8	7.3	5.4	1.4	3.0	6.9	2.5	10.9	1.3	0.4	
Specialty Care Referrals*	40	11	6	34	17	36	45	27	147	55	68	42	4	28	33	33	37	47	22	29	8	57	58	87	38	24	16	122	29	33	13	71	32	35	37	29	
Prescriptions Per Inmate	3.0	1.5	1.2	1.0	0.6	2.1	3.8	1.2	9.5	4.8	5.2	4.1	7.7	2.7	1.9	2.9	2.3	1.9	1.9	2.1	1.0	2.2	3.9	6.7	1.3	1.2	1.1	5.9	3.2	3.8	1.2	3.2	4.8	3.6	3.9	1.3	
Diagnostics Per Inmate	1.0	0.5	0.6	0.6	0.5	0.5	2.0	0.6	2.5	1.9	2.2	0.9	1.5	1.0	0.4	0.8	0.4	1.5	0.5	0.7	0.6	0.6	1.1	1.7	1.9	0.6	0.7	1.3	1.1	0.7	0.5	0.7	1.5	0.8	0.7	2.4	
Grievances Received*	32	9	4	14	6	23	31	7	91	59	58	34	88	35	13	17	20	32	13	29	11	31	53	40	34	20	15	63	65	43	12	20	36	63	31	38	
Prison Population Capacity	121%	139%	-	135%	98%	134%	126%	145%	91%	99%	106%	95%	100%	115%	124%	147%	127%	100%	124%	154%	146%	151%	135%	122%	83%	106%	139%	127%	129%	141%	105%	142%	112%	118%	153%	89%	
High Risk Priority 1	6.4%	0.1%	0.1%	0.4%	0.2%	1.0%	5.8%	0.5%	44.9%	16.9%	8.2%	7.9%	27.3%	3.7%	0.7%	2.5%	1.1%	2.3%	3.1%	1.1%	0.5%	2.0%	10.3%	22.4%	1.0%	1.0%	0.0%	17.3%	4.9%	4.9%	0.8%	10.6%	12.6%	4.5%	6.5%	1.1%	
High Risk Priority 2	9.1%	1.4%	0.4%	1.1%	0.8%	3.8%	9.3%	1.0%	19.1%	30.7%	13.6%	16.7%	26.7%	5.2%	3.3%	7.3%	5.5%	3.9%	8.5%	2.4%	1.9%	5.9%	18.5%	23.9%	3.9%	3.3%	0.3%	19.6%	13.8%	8.1%	1.4%	16.1%	19.9%	9.1%	11.4%	2.9%	
Medium Risk	34%	33%	13%	17%	8%	49%	53%	16%	28%	29%	43%	38%	32%	45%	42%	40%	19%	30%	30%	39%	13%	40%	40%	38%	27%	22%	28%	42%	47%	54%	20%	24%	32%	49%	50%	37%	
Low Risk	51%	65%	86%	82%	91%	47%	32%	83%	8%	24%	35%	38%	14%	46%	54%	50%	75%	64%	58%	57%	84%	52%	31%	15%	68%	74%	71%	21%	34%	33%	78%	50%	36%	38%	32%	59%	
Mental Health EOP	6.0%	0.1%	0.0%	0.0%	0.0%	0.3%	4.3%	0.0%	21.8%	1.4%	3.9%	16.1%	21.2%	7.3%	0.1%	0.1%	0.0%	0.1%	0.2%	0.3%	0.0%	3.3%	17.7%	17.4%	0.6%	0.1%	0.2%	22.1%	31.2%	11.1%	0.0%	0.2%	7.4%	13.1%	11.2%	0.8%	
Patients with Disability	9.6%	2.9%	1.9%	1.4%	0.8%	2.9%	9.0%	1.7%	45.0%	18.8%	9.6%	9.4%	37.2%	6.2%	2.3%	9.4%	5.8%	6.2%	3.0%	5.7%	2.3%	6.0%	12.9%	21.3%	2.6%	2.6%	2.0%	25.0%	4.8%	16.5%	2.2%	13.7%	9.4%	11.9%	22.0%	3.0%	
Inmates 50 Years or Older	26%	28%	11%	8%	9%	21%	19%	9%	59%	51%	25%	40%	50%	21%	20%	43%	33%	19%	30%	10%	13%	13%	28%	45%	12%	14%	8%	38%	14%	28%	14%	35%	51%	18%	47%	11%	
Men and Women Institutions	-	M	M	M	M	M	F	M	M	M	F	M	M	M	M	M	M	M	M	M	M	M	M	M	M	M	M	M	M	M	M	M	M	M	M	M	M
Specialized Health Care Beds	3,810	28	-	18	19	16	38	13	2,008	78	98	87	635	88	10	17	-	24	-	30	14	22	16	10	16	19	15	28	46	38	10	15	50	268	20	16	
Institution Population	112,175	4,069	2,167	3,160	3,813	3,733	2,570	3,394	2,709	3,127	1,497	3,658	2,370	3,615	3,124	4,897	2,224	1,756	3,099	3,589	3,233	3,747	3,149	4,014	2,387	2,534	3,227	3,848	2,388	4,877	4,057	3,744	3,632	2,934	3,036	2,797	