

WHAT IS THE HEALTH CARE SERVICES DASHBOARD?

The Health Care Services Dashboard is a monthly report that:

- Consolidates key performance indicators and other important organization metrics across health care programs and service areas.
- Provides information typically monitored by health care organizations, such as patient outcomes, access to care, and utilization and cost.
- Helps the organization regularly assess progress in meeting annual performance objectives.
- Helps health care executives and managers identify areas that may need improvement.

The Dashboard Glossary is currently being updated to comply with new ADA regulations. If you would like to request a copy, please email us at: QMStaff@cdcr.ca.gov

State Institution Abbreviations used on the Health Care Services Dashboard:

| Institution Name | Abbreviation |
|---|---------------------|
| Avenal State Prison | ASP |
| California City Correctional Facility | CAC |
| Calipatria State Prison | CAL |
| California Correctional Center | CCC |
| California Correctional Institution | CCI |
| Central California Women's Facility | CCWF |
| Centinela State Prison | CEN |
| California Health Care Facility | CHCF |
| California Institution for Men | CIM |
| California Institution for Women | CIW |
| California Men's Colony | CMC |
| California Medical Facility | CMF |
| California State Prison, Corcoran | COR |
| California Rehabilitation Center | CRC |
| Correctional Training Facility | CTF |
| Chuckawalla Valley State Prison | CVSP |
| Deuel Vocational Institution | DVI |
| Folsom State Prison | FSP |
| High Desert State Prison | HDSP |
| Ironwood State Prison | ISP |
| Kern Valley State Prison | KVSP |
| California State Prison, Los Angeles County | LAC |
| Mule Creek State Prison | MCSP |
| North Kern State Prison | NKSP |
| Pelican Bay State Prison | PBSP |
| Pleasant Valley State Prison | PVSP |
| R. J. Donovan Correctional Facility | RJD |
| California State Prison, Sacramento | SAC |
| California Substance Abuse Treatment Facility | SATF |
| Sierra Conservation Center | SCC |
| California State Prison, Solano | SOL |
| San Quentin State Prison | SQ |
| Salinas Valley State Prison | SVSP |
| Valley State Prison | VSP |
| Wasco State Prison | WSP |

The Dashboard is intended to support headquarters and institution staff in identifying opportunities for improvement and monitoring progress toward performance objectives. However, there are limitations to the information - California Correctional Health Care Services (CCHCS) has standardized many data collection processes, provided training to promote consistency in data reporting, and invested in information system modifications to improve data quality. However, much of the data featured in the Health Care Services Dashboard is gathered through multiple networked databases or self-reported by institutions, and some of the data has not been validated or verified. Performance objectives and benchmarks were generated internally for quality improvement purposes and are not necessarily intended to reflect compliance with court mandates or a determination regarding constitutional levels of care.

HEALTH CARE SERVICES DASHBOARD - Public Version
February 2021

| Domain | SubDomain | Element | Equality | Measure Goal | Near Goal | SW | ASP | CAC | CAL | CCC | CCI | CCWF | CEN | CHCF | CIM | CIW | CMC | CMF | COR | CRC | CTF | CVSP | DVI | FSP | HDSP | ISP | KVSP | LAC | MCSP | NKSP | PBSP | PVSP | RJD | SAC | SATF | SCC | SOL | SQ | SVSP | VSP | WSP | |
|------------------------------|---------------------------------------|---|----------|--------------|-----------|------|------|------|------|------|------|------|------|------|------|------|------|------|------|------|------|------|------|------|------|------|------|------|------|------|------|------|------|------|------|------|------|------|------|------|------|------|
| Population Health Management | Adult Immunizations | Adult Immunizations | >= | 60% | 50% | 53% | 48% | 39% | 59% | 78% | 44% | 61% | 62% | 73% | 52% | 70% | 45% | 49% | 49% | 49% | 43% | 45% | 70% | 45% | 58% | 48% | 55% | 48% | 60% | 44% | 69% | 71% | 65% | 51% | 55% | 48% | 60% | 46% | 47% | 61% | 29% | |
| Population Health Management | Adult Immunizations | Tdap/Td | >= | 60% | 50% | 72% | 70% | 49% | 72% | 93% | 51% | 83% | 83% | 86% | 82% | 87% | 67% | 74% | 70% | 70% | 66% | 64% | 82% | 63% | 74% | 61% | 76% | 66% | 85% | 60% | 86% | 82% | 87% | 65% | 81% | 66% | 76% | 71% | 69% | 83% | 36% | |
| Population Health Management | Adult Immunizations | Hepatitis B | >= | 60% | 50% | 40% | 46% | 26% | 45% | 58% | 47% | 42% | 45% | 64% | 34% | 55% | 38% | 42% | 36% | 27% | 44% | 39% | 65% | 34% | 40% | 43% | 49% | 37% | 40% | 28% | 55% | 59% | 52% | 49% | 34% | 34% | 43% | 33% | 39% | 49% | 23% | |
| Population Health Management | Adult Immunizations | Pneumococcal | >= | 60% | 50% | 72% | 40% | - | 100% | 75% | 85% | 70% | 0% | 79% | 76% | 71% | 52% | 73% | 60% | 65% | 66% | 78% | 0% | 46% | 57% | 100% | 77% | 63% | 84% | 80% | 62% | - | 84% | 67% | 76% | 60% | 74% | 59% | 69% | 71% | 80% | |
| Population Health Management | Adult Immunizations | Varicella | >= | 60% | 50% | 22% | 11% | 49% | 30% | 74% | 48% | 26% | 19% | 40% | 12% | 28% | 24% | 6% | 12% | 27% | 12% | 9% | 44% | 40% | 23% | 21% | 11% | 12% | 19% | 40% | 29% | 54% | 19% | 17% | 24% | 22% | 50% | 24% | 10% | 30% | 19% | |
| Population Health Management | Adult Immunizations | Zoster | >= | 60% | 50% | 29% | 19% | 12% | 32% | 59% | 5% | 51% | 39% | 65% | 24% | 72% | 14% | 29% | 24% | 52% | 10% | 33% | 39% | 15% | 52% | 5% | 13% | 31% | 32% | 5% | 35% | 41% | 48% | 18% | 27% | 21% | 46% | 18% | 15% | 46% | 5% | |
| Population Health Management | Annual Influenza | Annual Influenza | >= | 60% | 50% | 55% | 59% | 35% | 54% | 72% | 51% | 59% | 51% | 71% | 73% | 68% | 52% | 62% | 52% | 65% | 62% | 74% | 55% | 58% | 54% | 58% | 38% | 47% | 69% | 27% | 55% | 34% | 56% | 37% | 57% | 49% | 48% | 67% | 45% | 74% | 42% | |
| Population Health Management | Asthma Care | Asthma Care | >= | 85% | 75% | 95% | 96% | 97% | 96% | 97% | 96% | 97% | 97% | 95% | 98% | 96% | 97% | 92% | 96% | 98% | 97% | 98% | 100% | 95% | 98% | 92% | 96% | 94% | 95% | 97% | 97% | 100% | 96% | 97% | 97% | 98% | 98% | 94% | 97% | 98% | 97% | |
| Population Health Management | Asthma Care | Asthma SABA Utilization | >= | 85% | 75% | 99% | 99% | 100% | 100% | 99% | 100% | 99% | 100% | 100% | 100% | 96% | 100% | 99% | 99% | 98% | 100% | 100% | 100% | 100% | 100% | 95% | 100% | 99% | 97% | 99% | 100% | 100% | 98% | 100% | 98% | 99% | 100% | 98% | 100% | 100% | 100% | 99% |
| Population Health Management | Asthma Care | Persistent Asthma ICS Treatment | >= | 85% | 75% | 87% | 89% | 86% | 78% | 82% | 82% | 94% | 88% | 88% | 91% | 95% | 87% | 80% | 84% | 97% | 90% | 94% | 98% | 83% | 89% | 84% | 84% | 81% | 89% | 90% | 85% | 98% | 92% | 88% | 93% | 89% | 93% | 81% | 89% | 94% | 84% | |
| Population Health Management | Colon Cancer Screening | Colon Cancer Screening | >= | 75% | 65% | 76% | 70% | 82% | 81% | 89% | 74% | 84% | 82% | 81% | 84% | 82% | 76% | 67% | 68% | 78% | 73% | 89% | 76% | 82% | 68% | 72% | 75% | 70% | 74% | 73% | 79% | 82% | 72% | 70% | 73% | 82% | 82% | 77% | 78% | 72% | 54% | |
| Population Health Management | Hypertension | Controlling High Blood Pressure (<140/90) | >= | 85% | 75% | 81% | 70% | 74% | 70% | 82% | 75% | 95% | 73% | 91% | 95% | 93% | 69% | 81% | 73% | 89% | 79% | 94% | 77% | 86% | 76% | 82% | 82% | 74% | 80% | 88% | 65% | 87% | 89% | 75% | 85% | 69% | 84% | 70% | 89% | 91% | 64% | |
| Population Health Management | Diabetes Care | Diabetes Care | >= | 90% | 75% | 84% | 87% | 90% | 81% | 85% | 82% | 90% | 86% | 87% | 90% | 91% | 82% | 80% | 84% | 89% | 85% | 90% | 93% | 84% | 77% | 85% | 83% | 77% | 82% | 84% | 87% | 96% | 85% | 80% | 84% | 82% | 82% | 78% | 83% | 87% | 78% | |
| Population Health Management | Diabetes Care | A1C <8% | >= | 90% | 75% | 74% | 81% | 82% | 69% | 78% | 65% | 87% | 72% | 78% | 81% | 81% | 75% | 73% | 73% | 80% | 76% | 73% | 93% | 70% | 81% | 79% | 70% | 65% | 72% | 75% | 76% | 94% | 70% | 73% | 68% | 71% | 67% | 66% | 66% | 75% | 62% | |
| Population Health Management | Diabetes Care | Blood Pressure <140/90 mm Hg | >= | 90% | 75% | 80% | 81% | 88% | 83% | 80% | 76% | 88% | 87% | 83% | 87% | 92% | 70% | 72% | 81% | 85% | 83% | 94% | 89% | 88% | 73% | 81% | 88% | 79% | 73% | 93% | 79% | 89% | 83% | 86% | 78% | 77% | 75% | 75% | 89% | 80% | 77% | |
| Population Health Management | Diabetes Care | Screened or Treated Nephropathy | >= | 90% | 75% | 93% | 95% | 98% | 88% | 96% | 95% | 97% | 99% | 92% | 97% | 97% | 95% | 88% | 95% | 98% | 95% | 97% | 100% | 96% | 80% | 93% | 85% | 82% | 92% | 82% | 100% | 100% | 95% | 85% | 96% | 93% | 94% | 86% | 93% | 98% | 88% | |
| Population Health Management | Diabetes Care | Statin | >= | 90% | 75% | 91% | 93% | 92% | 84% | 89% | 92% | 87% | 89% | 96% | 95% | 93% | 90% | 89% | 90% | 95% | 85% | 98% | 91% | 83% | 72% | 89% | 90% | 84% | 91% | 86% | 93% | 100% | 92% | 78% | 98% | 87% | 95% | 87% | 82% | 96% | 89% | |
| Population Health Management | Diagnostic Monitoring | Diagnostic Monitoring | >= | 90% | 75% | 91% | 98% | - | 93% | - | 92% | 95% | 84% | 93% | 93% | 92% | 91% | 91% | 92% | 100% | 93% | 100% | 97% | 97% | 80% | 71% | 93% | 93% | 89% | 95% | 98% | 95% | 86% | 81% | 92% | 95% | 90% | 94% | 90% | 96% | 95% | |
| Population Health Management | Diagnostic Monitoring-QT Prolongation | QT Prolongation EKG 12 Months | >= | 90% | 75% | 83% | 100% | - | 50% | - | 69% | 91% | - | 87% | 95% | 70% | 88% | 83% | 73% | 100% | 97% | 100% | 100% | 80% | 38% | - | 92% | 88% | 63% | 100% | 100% | 80% | 81% | 57% | 98% | 100% | 67% | 92% | 88% | 92% | 100% | |
| Population Health Management | Diagnostic Monitoring-Antipsychotics | Antipsychotics | >= | 90% | 75% | 92% | 98% | - | 100% | - | 90% | 95% | 84% | 94% | 94% | 95% | 91% | 93% | 93% | 100% | 94% | - | 96% | 99% | 85% | 71% | 93% | 94% | 91% | 94% | 98% | 95% | 87% | 82% | 92% | 95% | 94% | 94% | 91% | 97% | 95% | |
| Population Health Management | Diagnostic Monitoring-Antipsychotics | Lipid Monitoring | >= | 90% | 75% | 77% | 100% | - | - | - | 52% | 84% | 67% | 76% | 77% | 76% | 81% | 71% | 62% | 100% | 64% | - | 83% | 100% | 70% | 0% | 70% | 82% | 80% | 94% | 50% | 92% | 62% | 33% | 71% | 86% | 73% | 70% | 73% | 88% | 92% | |
| Population Health Management | Diagnostic Monitoring-Antipsychotics | Blood Sugar | >= | 90% | 75% | 91% | 100% | - | - | - | 74% | 89% | 67% | 98% | 91% | 95% | 89% | 96% | 89% | 100% | 92% | - | 100% | 100% | 90% | 67% | 85% | 91% | 90% | 93% | 100% | 92% | 85% | 79% | 86% | 89% | 91% | 88% | 87% | 96% | 93% | |
| Population Health Management | Diagnostic Monitoring-Antipsychotics | EKG | >= | 90% | 75% | 65% | - | - | - | 100% | 50% | - | 33% | 100% | 100% | - | 33% | 100% | 100% | - | - | - | 100% | - | - | - | 0% | 50% | 60% | 100% | - | 56% | - | 67% | - | - | 50% | 50% | 100% | 100% | | |
| Population Health Management | Diagnostic Monitoring-Antipsychotics | AIMS | >= | 90% | 75% | 83% | 83% | - | 100% | - | 86% | 93% | 100% | 82% | 90% | 78% | 84% | 86% | 94% | 100% | 80% | - | 78% | 100% | 52% | 0% | 100% | 84% | 83% | 91% | 100% | 100% | 74% | 62% | 85% | 71% | 93% | 84% | 77% | 97% | 86% | |
| Population Health Management | Diagnostic Monitoring-Antipsychotics | Med Consent | >= | 90% | 75% | 91% | 94% | - | 100% | - | 100% | 99% | 100% | 91% | 100% | 89% | 82% | 90% | 88% | 100% | 87% | - | 100% | 86% | 70% | 100% | 100% | 94% | 91% | 98% | 100% | 75% | 81% | 71% | 90% | 100% | 90% | 97% | 86% | 96% | 96% | |
| Population Health Management | Diagnostic Monitoring-Antipsychotics | CBC with Platelets | >= | 90% | 75% | 85% | 100% | - | - | - | 60% | 87% | 67% | 90% | 86% | 89% | 82% | 91% | 84% | 100% | 85% | - | 100% | 100% | 77% | 67% | 76% | 84% | 87% | 93% | 100% | 91% | 73% | 65% | 79% | 86% | 85% | 86% | 83% | 92% | 92% | |
| Population Health Management | Diagnostic Monitoring-Antipsychotics | CMP | >= | 90% | 75% | 84% | 100% | - | - | - | 66% | 86% | 67% | 91% | 89% | 86% | 82% | 88% | 78% | 100% | 88% | - | 86% | 100% | 78% | 67% | 79% | 87% | 83% | 93% | 100% | 91% | 76% | 62% | 77% | 83% | 85% | 79% | 82% | 90% | 92% | |
| Population Health Management | Diagnostic Monitoring-Antipsychotics | Thyroid Monitoring | >= | 90% | 75% | 100% | 100% | - | - | - | 100% | 100% | - | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | - | - | - | 100% | - | - | 100% | 100% | 100% | - | 100% | 100% | 100% | 100% | - | 100% | 100% | 100% | 100% | 100% | 100% |
| Population Health Management | Diagnostic Monitoring-Antipsychotics | Blood Pressure | >= | 90% | 75% | 99% | 98% | - | - | - | 100% | 99% | 100% | 100% | 100% | 100% | 98% | 99% | 99% | 100% | 100% | - | 100% | 100% | 100% | 100% | 100% | 99% | 98% | 99% | 100% | 100% | 98% | 96% | 99% | 100% | 100% | 99% | 100% | 99% | 99% | |
| Population Health Management | Diagnostic Monitoring-Antipsychotics | Height | >= | 90% | 75% | 97% | 100% | - | 100% | - | 98% | 100% | 100% | 92% | 97% | 99% | 96% | 95% | 98% | 100% | 100% | - | 100% | 96% | 94% | 100% | 99% | 99% | 96% | 94% | 100% | 100% | 95% | 95% | 99% | 100% | 96% | 100% | 100% | 98% | 99% | |
| Population Health Management | Diagnostic Monitoring-Antipsychotics | Weight | >= | 90% | 75% | 97% | 97% | - | 100% | - | 98% | 99% | 100% | 98% | 96% | 99% | 93% | 97% | 98% | 100% | 100% | - | 100% | 100% | 90% | 100% | 100% | 99% | 93% | 94% | 100% | 100% | 96% | 94% | 97% | 100% | 100% | 97% | 100% | 99% | 98% | |
| Population Health Management | Diagnostic Monitoring-Clozapine | Clozapine | >= | 90% | 75% | 96% | - | - | - | - | 100% | - | 94% | - | 97% | 100% | 93% | 98% | - | - | - | - | - | - | - | - | 100% | - | 98% | 100% | - | - | - | 97% | - | - | - | 100% | 98% | 100% | - | |
| Population Health Management | Diagnostic Monitoring-Clozapine | Blood Sugar | >= | 90% | 75% | 100% | - | - | - | - | 100% | - | 100% | - | 100% | - | 100% | 100% | - | - | - | - | - | - | - | - | - | - | 100% | 100% | - | - | - | 100% | - | - | - | 100% | 100% | 100% | - | |
| Population Health Management | Diagnostic Monitoring-Clozapine | Lipid Monitoring | >= | 90% | 75% | 79% | - | - | - | - | - | - | 67% | - | 100% | - | 67% | - | - | - | - | - | - | - | - | - | - | - | 85% | 100% | - | - | - | 100% | - | - | - | 100% | 100% | - | - | |
| Population Health Management | Diagnostic Monitoring-Clozapine | CBC | >= | 90% | 75% | 100% | - | - | - | - | 100% | - | 100% | - | 100% | - | 100% | 100% | - | - | - | - | - | - | - | - | - | 100% | 100% | - | - | - | 100% | - | - | - | 100% | 100% | 100% | - | | |
| Population Health Management | Diagnostic Monitoring-Clozapine | CMP | >= | 90% | 75% | 84% | - | - | - | - | 100% | - | 92% | - | 50% | - | 64% | 100% | - | - | - | - | - | - | - | - | - | 93% | 100% | - | - | - | 67% | - | - | - | 100% | 100% | 100% | - | | |
| Population Health Management | Diagnostic Monitoring-Clozapine | EKG | >= | 90% | 75% | 84% | - | - | - | - | - | - | 78% | - | 100% | - | 71% | 67% | - | - | - | - | - | - | - | - | - | - | 100% | - | - | - | - | 100% | - | - | - | 100% | - | 100% | - | |

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| Domain | SubDomain | Element | Equality | Measure Goal | Near Goal | SW | ASP | CAC | CAL | CCC | CCI | CCWF | CEN | CHCF | CIM | CIW | CMC | CMF | COR | CRC | CTF | CVSP | DVI | FSP | HDSP | ISP | KVSP | LAC | MCSP | NKSP | PBSP | PVSP | RJD | SAC | SATF | SCC | SOL | SQ | SVSP | VSP | WSP | | |
|----------|--------------------------|---|----------|--------------|-----------|------|------|------|------|------|-----|------|------|------|------|------|------|------|-----|-----|------|------|-----|-----|------|------|------|-----|------|------|------|------|------|------|------|------|-----|-----|------|------|-----|-------|----|
| Staffing | Actual Vacancies-Medical | Executive | <= | 10% | 15% | 12% | 25% | 0% | 25% | 25% | 25% | 0% | 25% | 0% | 0% | 0% | 0% | 25% | 0% | 25% | 25% | 25% | 0% | 0% | 0% | 0% | 0% | 25% | 25% | 0% | 0% | 0% | 0% | 0% | 25% | 50% | 25% | 50% | 0% | 0% | 0% | | |
| Staffing | Actual Vacancies-Medical | HIM | <= | 10% | 15% | 10% | 17% | -14% | -11% | 31% | 6% | 32% | 0% | 5% | 23% | -29% | 2% | -4% | 11% | 0% | 0% | 23% | 17% | 21% | 0% | 39% | 0% | 7% | 14% | 9% | 5% | -9% | 24% | 5% | 31% | 48% | 3% | 6% | -6% | 18% | 2% | | |
| Staffing | Actual Vacancies-Medical | Janitorial | <= | 10% | 15% | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Staffing | Actual Vacancies-Medical | Maintenance | <= | 10% | 15% | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | |
| Staffing | Actual Vacancies-Medical | Medical | <= | 10% | 15% | 24% | 10% | 0% | 4% | 52% | 20% | 12% | 4% | 24% | 6% | 23% | 28% | 20% | 27% | 0% | 48% | 54% | 12% | 16% | 39% | 70% | 9% | 8% | 28% | 5% | 58% | 4% | 36% | 20% | 17% | 27% | 41% | 42% | 67% | 22% | 4% | | |
| Staffing | Actual Vacancies-Medical | Mental Health | <= | 10% | 15% | 41% | 100% | 100% | 0% | 100% | - | - | - | 0% | 0% | - | - | 0% | - | 0% | 0% | 100% | - | 0% | 100% | - | 100% | - | - | 0% | - | 100% | 100% | - | - | 100% | 0% | - | - | - | - | - | 0% |
| Staffing | Actual Vacancies-Medical | Nursing | <= | 10% | 15% | 11% | 5% | 7% | 13% | 20% | 8% | 13% | 14% | 10% | 9% | 11% | 4% | 10% | 7% | 5% | 4% | 11% | 11% | 19% | 26% | 5% | 6% | 10% | 13% | 5% | 30% | 10% | 7% | 24% | 8% | 21% | 11% | 22% | 13% | 8% | 8% | | |
| Staffing | Actual Vacancies-Medical | Pharmacy | <= | 10% | 15% | 8% | 0% | 0% | 0% | 0% | 12% | -4% | -10% | 18% | 20% | 0% | -3% | 14% | 3% | 0% | 0% | 47% | 10% | 25% | 19% | 33% | 4% | 0% | 15% | 6% | 0% | 0% | 4% | 7% | 0% | 9% | 13% | 17% | 2% | 0% | 23% | | |
| Staffing | Actual Vacancies-MH | Mental Health Vacancies | <= | 10% | 15% | 21% | 16% | 0% | 30% | 10% | 12% | 10% | 0% | 44% | 6% | 12% | 17% | 26% | 18% | 2% | 24% | 40% | 21% | 18% | 29% | 20% | 30% | 14% | 18% | 41% | 12% | 22% | 19% | 16% | 16% | 35% | 8% | 14% | 46% | 4% | 31% | | |
| Staffing | Actual Vacancies-MH | Admin Support | <= | 10% | 15% | 20% | 0% | - | 0% | 0% | 0% | 6% | 0% | 27% | 8% | 16% | 16% | 28% | 22% | 20% | 18% | 50% | 0% | 11% | 36% | 0% | 29% | 9% | 18% | 52% | 9% | 31% | 29% | 12% | 0% | 40% | 19% | 32% | 24% | 3% | 48% | | |
| Staffing | Actual Vacancies-MH | Administration | <= | 10% | 15% | 100% | - | - | - | - | - | - | - | - | - | - | - | 100% | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | 100% | - | - | - | - |
| Staffing | Actual Vacancies-MH | Allied Health | <= | 10% | 15% | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | |
| Staffing | Actual Vacancies-MH | Dental | <= | 10% | 15% | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | |
| Staffing | Actual Vacancies-MH | Dietary Services | <= | 10% | 15% | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | |
| Staffing | Actual Vacancies-MH | Executive | <= | 10% | 15% | 100% | - | - | - | - | - | - | - | - | - | - | 100% | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Staffing | Actual Vacancies-MH | HIM | <= | 10% | 15% | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | |
| Staffing | Actual Vacancies-MH | Janitorial | <= | 10% | 15% | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | |
| Staffing | Actual Vacancies-MH | Maintenance | <= | 10% | 15% | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | |
| Staffing | Actual Vacancies-MH | Medical | <= | 10% | 15% | 61% | - | - | - | - | - | 100% | - | 88% | - | - | 100% | 100% | 0% | - | 100% | - | - | - | 100% | - | 33% | - | 100% | 0% | 100% | 100% | 100% | 100% | - | 33% | - | - | - | 67% | 33% | -100% | |
| Staffing | Actual Vacancies-MH | Mental Health | <= | 10% | 15% | 20% | 22% | 0% | 50% | 17% | 16% | 8% | 0% | 46% | 5% | 9% | 16% | 23% | 18% | -4% | 24% | 33% | 25% | 20% | 15% | 33% | 30% | 15% | 12% | 39% | 8% | 15% | 15% | 17% | 19% | 33% | 4% | 9% | 50% | 1% | 32% | | |
| Staffing | Actual Vacancies-MH | Nursing | <= | 10% | 15% | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | |
| Staffing | Actual Vacancies-MH | Pharmacy | <= | 10% | 15% | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | |
| Staffing | Actual Vacancies-Dental | Dental Vacancies | <= | 10% | 15% | 9% | 3% | 0% | 18% | 0% | 12% | 11% | 4% | 5% | 6% | 0% | 14% | 11% | 9% | 0% | 0% | 7% | 9% | 15% | 0% | 0% | 6% | 11% | 5% | 6% | 14% | 0% | 15% | 4% | 27% | 13% | 14% | 8% | 19% | 14% | 10% | | |
| Staffing | Actual Vacancies-Dental | Admin Support | <= | 10% | 15% | 15% | 13% | 0% | 13% | 0% | 29% | 0% | 0% | 0% | 0% | 0% | 17% | 17% | 13% | 0% | 0% | 29% | 17% | 33% | 0% | 0% | 0% | 25% | 9% | 19% | 43% | 0% | 25% | 0% | 44% | 33% | 17% | 29% | 43% | 14% | 22% | | |
| Staffing | Actual Vacancies-Dental | Administration | <= | 10% | 15% | 11% | 0% | 0% | 100% | 0% | 0% | 0% | 0% | 0% | 100% | 0% | 100% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 100% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% |
| Staffing | Actual Vacancies-Dental | Allied Health | <= | 10% | 15% | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | |
| Staffing | Actual Vacancies-Dental | Dental | <= | 10% | 15% | 7% | 0% | 0% | 17% | 0% | 8% | 15% | 6% | 7% | 4% | 0% | 9% | 9% | 9% | 0% | 0% | 0% | 6% | 10% | 0% | 0% | 8% | 8% | 4% | 3% | 0% | 0% | 13% | 6% | 23% | 8% | 14% | 0% | 13% | 14% | 7% | | |
| Staffing | Actual Vacancies-Dental | Dietary Services | <= | 10% | 15% | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | |
| Staffing | Actual Vacancies-Dental | Executive | <= | 10% | 15% | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | |
| Staffing | Actual Vacancies-Dental | HIM | <= | 10% | 15% | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | |
| Staffing | Actual Vacancies-Dental | Janitorial | <= | 10% | 15% | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | |
| Staffing | Actual Vacancies-Dental | Maintenance | <= | 10% | 15% | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | |
| Staffing | Actual Vacancies-Dental | Medical | <= | 10% | 15% | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | |
| Staffing | Actual Vacancies-Dental | Mental Health | <= | 10% | 15% | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | |
| Staffing | Actual Vacancies-Dental | Nursing | <= | 10% | 15% | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | |
| Staffing | Actual Vacancies-Dental | Pharmacy | <= | 10% | 15% | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | |
| Staffing | Time to Hire | Hires Completed Timely: Non-PCP (87/108 Days) | >= | 90% | 75% | 35% | 33% | 100% | 0% | 0% | 0% | 27% | 80% | 11% | 0% | 50% | 100% | 23% | 14% | 0% | 80% | 100% | 0% | 0% | - | 100% | 31% | - | 71% | 9% | 0% | 100% | 43% | 29% | 19% | - | 0% | 20% | 21% | 100% | 60% | | |

HEALTH CARE SERVICES DASHBOARD - Public Version
February 2021

| Domain | SubDomain | Element | Equality | Measure Goal | Near Goal | SW | ASP | CAC | CAL | CCC | CCI | CCWF | CEN | CHCF | CIM | CIW | CMC | CMF | COR | CRC | CTF | CVSP | DVI | FSP | HDSP | ISP | KVSP | LAC | MCSP | NKSP | PBSP | PVSP | RJD | SAC | SATF | SCC | SOL | SQ | SVSP | VSP | WSP | | |
|--|--------------------------|------------------------------|----------|--------------|-----------|--------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|---|---|
| Major Costs per Inmate per Month | Non Labor Cost | Other | | N/A | N/A | \$45 | \$15 | \$8 | \$21 | \$9 | \$21 | \$44 | \$25 | \$290 | \$80 | \$63 | \$12 | \$109 | \$29 | \$28 | \$11 | \$49 | \$53 | \$37 | \$18 | \$29 | \$36 | \$65 | \$73 | \$31 | \$22 | \$14 | \$86 | \$47 | \$37 | \$23 | \$62 | \$63 | \$57 | \$27 | \$80 | | |
| Workload Per Day | Workload Per Day | Appointments per PCP | | N/A | N/A | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Workload Per Day | Workload Per Day | Appointments per PCRN | | N/A | N/A | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Other Trends | Other Trends | ED/Hospital Stay* | | N/A | N/A | 12.9 | 11.4 | 7.4 | 5.9 | 5.4 | 14.5 | 5.4 | 9.1 | 46.1 | 18.3 | 28.3 | 4.1 | 14.1 | 11.3 | 17.9 | 5.9 | 16.9 | 12.3 | 7.3 | 7.4 | 7.9 | 16.5 | 22.6 | 14.8 | 7.7 | 4.3 | 1.7 | 27.7 | 21.4 | 10.6 | 3.2 | 12.5 | 9.8 | 22.2 | 12.2 | 6.8 | | |
| Other Trends | Other Trends | Specialty Care Referrals* | | N/A | N/A | 54 | 54 | 39 | 28 | 30 | 39 | 57 | 38 | 152 | 107 | 111 | 47 | 11 | 60 | 33 | 41 | 87 | 36 | 32 | 22 | 11 | 43 | 95 | 109 | 45 | 23 | 29 | 125 | 39 | 60 | 32 | 58 | 77 | 48 | 51 | 22 | | |
| Other Trends | Other Trends | Prescriptions Per Inmate | | N/A | N/A | 3.5 | 1.8 | 1.5 | 1.3 | 0.9 | 2.6 | 4.6 | 1.5 | 10.5 | 6.1 | 6.8 | 4.8 | 8.4 | 3.8 | 2.4 | 3.2 | 2.7 | 2.2 | 2.2 | 2.5 | 1.2 | 2.4 | 4.4 | 7.4 | 1.8 | 1.4 | 1.4 | 6.6 | 3.5 | 4.1 | 1.5 | 3.5 | 5.9 | 4.1 | 3.9 | 1.8 | | |
| Other Trends | Other Trends | Diagnostics Per Inmate | | N/A | N/A | 2.2 | 2.4 | 1.3 | 1.2 | 2.1 | 1.8 | 3.1 | 1.7 | 3.8 | 3.2 | 3.8 | 1.4 | 2.8 | 2.4 | 3.1 | 1.8 | 1.5 | 1.4 | 2.9 | 1.2 | 1.4 | 1.4 | 1.9 | 3.3 | 5.3 | 1.0 | 1.6 | 2.0 | 2.3 | 1.8 | 0.9 | 1.3 | 3.1 | 1.9 | 2.6 | 3.4 | | |
| Other Trends | Other Trends | Grievances Received* | | N/A | N/A | 39 | 10 | 12 | 27 | 24 | 36 | 49 | 14 | 106 | 37 | 46 | 41 | 84 | 41 | 15 | 25 | 8 | 67 | 11 | 44 | 33 | 37 | 57 | 83 | 40 | 20 | 19 | 55 | 70 | 35 | 20 | 32 | 26 | 61 | 38 | 44 | | |
| Other Trends | Other Trends | Prison Population Capacity | | N/A | N/A | 104% | 110% | - | 127% | 68% | 105% | 102% | 132% | 83% | 64% | 78% | 78% | 81% | 95% | 76% | 129% | 107% | 69% | 82% | 142% | 123% | 148% | 116% | 118% | 96% | 92% | 117% | 117% | 122% | 130% | 84% | 120% | 82% | 121% | 139% | 83% | | |
| Institution & Population Characteristics | Dashboard Composite View | High Risk Priority 1 | | N/A | N/A | 6.8% | 0.2% | 0.2% | 0.6% | 0.3% | 1.0% | 7.0% | 0.6% | 46.5% | 19.5% | 10.8% | 8.6% | 28.4% | 5.2% | 1.0% | 2.8% | 1.3% | 1.8% | 3.0% | 1.6% | 0.6% | 2.1% | 10.4% | 22.1% | 1.5% | 0.8% | 0.0% | 17.1% | 4.5% | 4.8% | 0.9% | 10.8% | 14.2% | 5.2% | 6.3% | 1.7% | | |
| Institution & Population Characteristics | Dashboard Composite View | High Risk Priority 2 | | N/A | N/A | 9.6% | 2.2% | 0.9% | 1.0% | 1.1% | 5.0% | 9.3% | 1.3% | 19.0% | 34.0% | 16.1% | 17.5% | 23.5% | 6.3% | 4.5% | 8.2% | 6.0% | 2.9% | 11.0% | 3.0% | 1.7% | 5.4% | 17.8% | 23.3% | 3.4% | 4.5% | 0.7% | 20.0% | 14.0% | 8.5% | 2.0% | 16.3% | 23.5% | 9.6% | 12.2% | 3.7% | | |
| Institution & Population Characteristics | Dashboard Composite View | Medium Risk | | N/A | N/A | 35% | 32% | 14% | 17% | 9% | 46% | 53% | 17% | 27% | 27% | 45% | 38% | 35% | 43% | 39% | 39% | 21% | 28% | 29% | 41% | 15% | 42% | 42% | 39% | 38% | 22% | 29% | 44% | 49% | 53% | 22% | 24% | 32% | 51% | 47% | 37% | | |
| Institution & Population Characteristics | Dashboard Composite View | Low Risk | | N/A | N/A | 49% | 66% | 85% | 81% | 90% | 48% | 31% | 81% | 7% | 19% | 29% | 36% | 13% | 45% | 55% | 50% | 71% | 67% | 57% | 54% | 82% | 51% | 29% | 15% | 57% | 73% | 70% | 19% | 32% | 33% | 75% | 49% | 30% | 34% | 34% | 58% | | |
| Institution & Population Characteristics | Dashboard Composite View | Mental Health EOP | | N/A | N/A | 6.5% | 0.0% | 0.0% | 0.0% | 0.0% | 0.1% | 3.5% | 0.0% | 21.1% | 1.2% | 4.7% | 16.5% | 25.6% | 5.4% | 0.1% | 0.1% | 0.0% | 0.1% | 0.0% | 0.5% | 0.0% | 4.3% | 19.4% | 17.2% | 3.4% | 0.3% | 0.2% | 22.2% | 34.8% | 8.5% | 0.1% | 0.1% | 8.4% | 11.9% | 8.0% | 2.8% | | |
| Institution & Population Characteristics | Dashboard Composite View | Patients with Disability | | N/A | N/A | 10.5% | 3.0% | 2.0% | 1.6% | 1.1% | 3.2% | 10.2% | 1.7% | 48.5% | 20.5% | 11.9% | 9.9% | 39.0% | 7.7% | 2.8% | 9.6% | 6.8% | 4.2% | 3.1% | 5.9% | 2.6% | 5.7% | 14.1% | 23.0% | 3.5% | 2.9% | 2.0% | 26.0% | 4.9% | 16.6% | 3.5% | 14.7% | 12.1% | 12.3% | 21.1% | 2.9% | | |
| Institution & Population Characteristics | Dashboard Composite View | Inmates 50 Years or Older | | N/A | N/A | 28% | 32% | 12% | 9% | 10% | 22% | 21% | 10% | 62% | 61% | 30% | 44% | 52% | 25% | 24% | 47% | 38% | 21% | 38% | 11% | 15% | 14% | 30% | 46% | 12% | 15% | 9% | 41% | 15% | 29% | 17% | 38% | 59% | 18% | 48% | 11% | | |
| Institution & Population Characteristics | Dashboard Composite View | Men and Women Institutions | | N/A | N/A | - | M | M | M | M | M | F | M | M | M | F | M | M | M | M | M | M | M | M | M | M | M | M | M | M | M | M | M | M | M | M | M | M | M | M | M | M | |
| Institution & Population Characteristics | Dashboard Composite View | Specialized Health Care Beds | | N/A | N/A | 2,503 | 28 | - | 18 | 19 | 16 | 38 | 13 | 1,494 | 78 | 53 | 87 | 169 | 92 | 10 | 17 | - | 24 | - | 30 | 14 | 22 | 16 | 10 | 16 | 19 | 15 | 28 | 46 | 38 | 10 | 15 | 10 | 22 | 20 | 16 | | |
| Institution & Population Characteristics | Dashboard Composite View | Institution Population | | N/A | N/A | 94,698 | 3,248 | 1,942 | 2,996 | 2,114 | 2,937 | 2,092 | 3,098 | 2,461 | 1,998 | 1,037 | 3,026 | 1,930 | 3,008 | 1,902 | 4,308 | 1,875 | 1,199 | 2,054 | 3,318 | 2,735 | 3,690 | 2,725 | 3,892 | 2,729 | 2,199 | 2,733 | 3,557 | 2,270 | 4,501 | 2,954 | 3,178 | 2,613 | 3,018 | 2,771 | 2,590 | | |